

	Request for Information (RFI) MWP2117TX	Document Identifier	240-72663051	Rev	1
		Effective Date	October 2022		
		Review Date	October 2027		
		EOI/RFI Number	MWP2117TX		

ADDENDUM

PART A REQUEST FOR INFORMATION (RFI)			
Description of the services	The provision of specialized Cybersecurity services		
Revised Deadline for submission	19 September 2023	At (South African Standard Time)	10h00 am
Tender Office address	Eskom Holdings SOC Limited Eskom Megawatt Park Tender Office, Northside No. 01 Maxwell Drive Sunninghill, Gauteng		

Eskom Holdings SOC Ltd (“Eskom”) invites you to submit information for the services as stated in the table. This RFI is a stand-alone information-gathering and market-testing exercise, intended only to inform and assist Eskom’s further deliberation and development of a strategy for the provision of specialized Cybersecurity services.

Commercial Basic compliance:

- Submit original tender and one (1) complete hard copy of tender to Eskom.

Note: Both the original tender and one (1) complete hard copy should be submitted at tender closing date.

Eskom Transmission’s cybersecurity strategic vision is to ensure that all of Transmission’s Operational Technology (OT) and Information Technology (IT) systems, networks, functions, and services are resilient to cyber-attack. The aim is to achieve and continue to sustain this vision in the next 2 to 5 years, by following a risk-based approach to cybersecurity.

Part of the strategy is to develop in-house cybersecurity technical skills to execute a highly technical cybersecurity programme. However, cybersecurity skills are in high demand worldwide and it may not be immediately possible to develop skills to meet the immediate needs of the programme. It is therefore envisaged that Eskom Transmission will obtain such specialized skills from the market.

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This request for information is aims to:

Identify potential service providers.

1. Determine if the required skills are available locally within South Africa, either from one service provider or a combination of service providers.
2. Obtain indicative pricing.

Part B of this document lists various cybersecurity services. For each of the items listed, including all sub items on the list, suppliers are required to provide the following information per item and sub item:

1. Company capability, i.e., what is the capability of the company in providing this service?
2. List of companies where the service was provided in the past.
3. The number of skilled employees available to provide the service.
4. Software and other tools required, which will be used by the company to provide the service.
5. Indicative pricing, indicating if there is a foreign exchange component to pricing.

Any other pertinent information and supporting information can be provided as a separate attachment, or as a pdf document on a flash drive.

Eskom has delegated the responsibility for this **RFI** to the signatory of this document, whose details can be found below.

We look forward to receipt of your response.

Yours faithfully

Name	Designation	Signature	Date
Refilwe Molapo	Officer Procurement	R Molapo	04 September 2023
Telephone number	017 615 2168	Fax and/or e-mail address	MolapoRL@eskom.co.za

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PART B RESPONSE SHEET IN TERMS OF A REQUEST FOR INFORMATION To be completed by the supplier			
To	Eskom Holdings SOC Ltd	Date	
Attention			
Tel no		Fax no and /or e-mail address	
From		Address	
Address			
Sender			
Description of the services			

Please find below our response to Eskom's questions:

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No.	Question / Service Offering	Response / Company Capability	List of companies where the service was provided in the past	The number of skilled employees available to provide the service	Software and other tools required to provide the service	Indicative pricing, indicating if there is a foreign exchange component to pricing
1	Contact name and contact details					
2	Company registration number					
3	Company overview					
3(a)	Overview of specialized cyber skills available inside the company, as well as through international offices abroad.					
4	Asset Security					
4(a)	Identification and prioritization of assets (including the implementation of automated tools for asset identification).					
4(b)	Data-led, industry-relevant intelligence delivered via multi-disciplinary analytic services.					

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4(c)	Data classification services advisory.					
4(d)	Data protection technologies advisory.					
4(e)	Security analytics (identify security events by analysing large amounts of data combined with anomaly algorithms, visualizations, and scalable compute and storage layers to derive more meaningful events).					
4(f)	Advanced authentication advisory.					
5	Risk Management Capabilities (Risk & Vulnerabilities assessments)					
5(a)	Vulnerability and attack surface management – identification of hardware, software, firmware, rogue,					

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	and vulnerabilities of endpoints, servers.					
5(b)	Identify the risks and vulnerabilities that can expose sensitive internal resources and assets to those without authorization.					
5(c)	Application and network security assessments.					
5(d)	Discover and manage critical system vulnerabilities, which can act as points of entry into the environment.					
5(e)	Compromise Assessment. Identify active (or past) threat activity; uncover privilege escalation; detect lateral movement; stop silent failure; examine networks for compromise indicators.					

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5(f)	Third party risk assessments and reviews.					
5(g)	Software security code reviews.					
6	Threat assessments and Intelligence					
6(a)	Threat detection and response.					
6(b)	Threat Hunting (proactively searching for cyber threats that are lurking undetected in a network to find malicious actors who have slipped past security controls.					
6(c)	Threat modelling.					
6(d)	Cyber threat intelligence.					
6(e)	Insider threat - assess insider threat risk, design and implement an insider threat program, implement an					

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	automated insider threat tool set, and evaluate the insider threat program.					
7	Regulatory and legal support (including laws, policies and law enforcement)					
7(a)	Assistance with addressing cybersecurity regulatory inquiries and liaising with law enforcement and other authorities.					
7(b)	Expert witness and litigation support.					
7(c)	Regulatory response and law enforcement relations.					
7(e)	Cybersecurity legislation and compliance training.					
8	Penetration testing					
8(a)	External penetration testing - Assess Internet-facing systems to determine if there are exploitable vulnerabilities					

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	that expose data or unauthorized access.					
8(b)	Internal penetration testing - Assess internal systems to determine if there are exploitable vulnerabilities that expose data or unauthorized access.					
8(c)	Wireless penetration testing. Identify the risks and vulnerabilities associated with wireless networks.					
8(d)	Physical security penetration testing – Identify and evaluate vulnerabilities with regards to physical security.					
8(e)	Insider threat penetration testing.					
9	Forensic investigation and Capabilities					
9(a)	Comprehensive forensic investigations and log analysis to determine what happened, how it					

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	happened, and if applicable, who was involved.					
9(b)	Use of cybersecurity and IT forensic experience techniques and traditional investigative approaches, including interviewing witnesses, interrogating data, and examining physical and digital evidence.					
9(c)	Forensically identify the scope and nature in the event of misuse or breach of data and assist with remediation and reporting.					
9(d)	Forensics program assessment.					
10	Incident Response and advisory					
10(a)	On-site and remote incident response support.					

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10(b)	Ransomware advisory, investigations and recovery.					
10(c)	Malware analysis.					
10(d)	Attack simulation to evaluate security control effectiveness and test processes and capabilities.					

Note: Part B of the RFI has been attached as a word document and it can be used to populate information.

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Yours faithfully

Name	Designation	Signature	Date
Telephone number		Fax and/or e-mail address	

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