

- 3.1.1. CTS hosts approximately 30 to 40 Bowl Events per year that attract between 5 000 – 55 000 spectators to each Event. The total number of Attendees for events hosted during the 2023/24 and 2024/25 Financial Years is reflected within the Pricing Schedule.
- 3.1.2. Generally, Events hosted at the DHL Stadium range from between 2 and 8 hours in duration, however some may be longer in duration. During this time, CTS aims to offer a selection of food and beverage options that are relevant to Attendees needs and market-related in terms of pricing.
- 3.1.3. Aside from Bowl Events, CTS hosts several Non-bowl Events at the DHL Stadium for which appointed CTS Service Providers may be utilised.
- 3.2. Non-exclusivity
 - 3.2.1. In the execution of this contract the CTS Service Provider will have a Non-exclusive Right to provide a product or service. CTS may, at its sole discretion, elect to rent the DHL Stadium (or any other Venue) as a Clean Stadium either wholly or in part, thus enabling the Event Organiser to utilize their own liquor licence and/or suppliers. This must be considered when tendering.
 - 3.2.2. CTS's Anchor Tenant is Stormers Rugby (Pty) Ltd. Stormers Rugby play the majority of their home senior professional rugby matches at DHL Stadium. All Anchor Tenant home matches played at the DHL Stadium are included in the scope of this contract unless there is a specific Participation Agreement that restricts the use of certain products and services. In such instances CTS is obliged to honour the Participation Agreement, with the Participation Agreement taking precedence and restricting the rights available to the CTS Service Provider.
 - 3.2.3. This contract does not include any brand association or affiliation to Western Province Rugby Union/Stormers Rugby/Federations or any other Event Organiser or Event hosted at the DHL Stadium.
- 3.3. Corporate Social Responsibility
 - 3.3.1. CTS has a policy with regards to Corporate Social Responsibility (CSR) and will request that the CTS Service Provider assist in CTS achieving its CSR objectives. CTS Service Providers will be required to show a willingness to assist CTS achieve its CSR objectives.
- 3.4. Cashless environment
 - 3.4.1. The DHL Stadium and associated precincts operate as a Cashless Environment. All CTS Service Providers must have the ability to facilitate all transactions via electronic means (i.e. Credit/Debit Card, EFT, Mobile App, or any other means as approved by CTS). CTS Service Providers are, when products/services are sold directly to the public, solely responsible for:
 - 3.4.1.1. Providing and maintaining all Point of Sale (POS)/ credit card hardware,
 - 3.4.1.2. Ensuring independent data connectivity (LTE/5G) or compatibility with existing and future Venue infrastructure,
 - 3.4.1.3. Ensuring all staff are trained to operate in a 100% digital payment environment, and
 - 3.4.1.4. Strictly prohibiting the acceptance of physical cash.
 - 3.4.2. The CTS Service Provider will be required to adhere to the above systems as applicable to them, as well as any implemented by CTS. CTS may in the future provide the Point of Sale/credit card hardware for consistency.
 - 3.4.3. CTS is aware that there is a process associated with this and certain situations where it will not be practical to have a cashless event. For these specific situations and events, CTS will advise the appointed contractors accordingly.
- 3.5. Branding and signage
 - 3.5.1. The CTS Liquor Distribution Agent (LDA) will be responsible for ensuring the lawfully correct signage is always displayed with regards to the sale of liquor. This will include the price of liquor sold, the liquor licence details and any other information that is required by law or to comply with CTS Liquor licence.
- 3.6. Logistics
 - 3.6.1. The LDA is responsible for ensuring all products are received from CTS Pouring Rights Partners or other external sources and are internally distributed to (and collected from) the final point of use as directed by CTS and handed over at this point to the CTS Service Provider in a secure manner. LDA must ensure that all products are handed over and signed for by the CTS Service Provider. LDA is not required to stock any fridges.
 - 3.6.2. The LDA must design a handover and return process of stock to the relevant CTS Service Provider who will be the end user of the product. This may include, but will not be limited to, CTS Hospitality Partner, CTS Concessions and Suite Holders.