



Request for Bids Invitation

Prospective Bidders

THE ESTABLISHMENT OF A 5-YEAR SUPPORT AND LICENSE SUBSCRIPTION AGREEMENT FOR A SOFTWARE ASSET MANAGEMENT (SAM) CAPABILITY

Bidders are requested to respond to the RFB below:

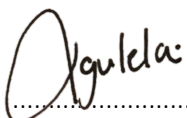
No vendor briefing session will be applicable for this bid.

1. The closing date for submission of this RFB is **15 October 2021 at 11:00am**.
2. **RFB responses must be submitted to** <https://ww1.gcommerce.gov.za/iss/login.aspx>
 - Bidders should submit their bid responses strictly through gCommerce (best experienced through google Chrome) using the following link: <https://ww1.gcommerce.gov.za/iss/login.aspx>
 - You must ensure that you are registered on the CSD and that all your company details have been updated on the CSD.
 - To obtain log in details please call 012 482 2373 or alternatively send an email to (gCommerce resource) with the company MAAA number.
 - If you encounter any system related challenges please call 012 482 2373. **The help desk only operates from Monday to Friday between 08h00 am to 16h00 pm (closed on Public Holidays)**
 - gCommerce training will be conducted on Microsoft Teams every Wednesday 9h00-11h00 (except public holidays) [Click here to join the meeting](#)
 - Should you need additional training, please send an email to warrens@intenda.za.com
 - Please allocate sufficient time to complete your submission as queries may take up to 3 business days to resolve.
 - Ensure that you print your submission report and click on **"SUBMIT REQUEST"** on step 7 before the closing date and time. Bid will not be considered if not submitted before closing time.

- Please note that there is a possibility of unexpected downtime and this can be unique to a specific bidder. Please call the helpdesk to be assisted with such issues.

All enquiries of this RFB must be submitted to emmah.mmatli@sita.co.za

Yours sincerely

A handwritten signature in black ink, appearing to read 'Nhlangulela', written over a horizontal dotted line.

Mpumelelo Nhlangulela
Senior Procurement Manager