

## GEORGE MUNICIPALITY



**BID DOCUMENT NUMBER: GMT002/24-25**

**TENDER FOR THE APPOINTMENT OF A SERVICE PROVIDER TO DELIVER  
THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY  
FOR A THREE-YEAR (3) PERIOD FROM DATE OF APPOINTMENT**

ENQUIRIES: Mrs. Farren Louw  
YORK STREET  
GEORGE  
(044) 801 9021

ISSUED BY:  
THE CITY COUNCIL  
MUNICIPALITY OF GEORGE  
P O BOX 19  
GEORGE  
6530

### SUMMARY FOR TENDER OPENING PURPOSES

NAME OF BIDDER: .....

SUPPLIER DATABASE NO.: MAAA .....

TOTAL PRICE (INCLUDING VAT)

R

#### PREFERENCES CLAIMED FOR:

B-BBEE Status Level of Contributor:

Preference Points Claimed:

**B-BBEE certificates submitted with the tender document MUST be VALID  
ORIGINAL B-BBEE CERTIFICATES or VALID CERTIFIED COPIES OF THE B-  
BBEE CERTIFICATES**

**TENDER CLOSING AT 12H00 ON MONDAY, 17 MARCH 2025**

## INDEX

| DESCRIPTION                                                                 | PAGE<br>NUMBERS |
|-----------------------------------------------------------------------------|-----------------|
| Tenderer Contact Details                                                    | 3               |
| Advertisement                                                               | 4               |
| Invitation to Bid                                                           | 5               |
| Details of Tenderer                                                         | 6               |
| Details of Tendering Entity's Bank                                          | 7               |
| Resolution taken by the Board of Directors / Members / Partners             | 8               |
| Resolution taken by the Board of Directors of a Consortium or Joint Venture | 9-10            |
| Joint Venture Information / Agreement                                       | 11              |
| Schedule of Proposed Sub-Contractors                                        | 12              |
| Tender Specifications                                                       | 13-25           |
| Pricing Schedule                                                            | 26-30           |
| Past Experience                                                             | 31              |
| The Tender Offer and Acceptance                                             | 32-34           |
| MBD1 – Tax Compliance Information                                           | 35-36           |
| MBD4 – Declaration of Interest                                              | 37-40           |
| MBD5 – Declaration for Procurement Above R10 million                        | 41-42           |
| MBD6.1 – Preference Points Claim form                                       | 43-49           |
| MBD8 – Declaration of Bidder's Past Supply Chain Management Practices       | 50-52           |
| MBD9 – Certificate of Independent Bid Determination                         | 53-54           |
| Certificate for Municipal Services                                          | 55              |
| General Conditions of Contract                                              | 56-67           |

## **BIDDER CONTACT DETAILS**

This information shall be used for any correspondence or contact with the bidder.

Please indicate whether you want to receive any correspondence via e-mail or send to your postal address by registered mail.

|                                |                                                     |                                                     |
|--------------------------------|-----------------------------------------------------|-----------------------------------------------------|
| Name of Bidding Company: ..... |                                                     | <b>Mark choice of<br/>correspondence<br/>with X</b> |
| Postal<br>Address:             | .....<br>.....<br>.....<br>..... Postal Code: ..... |                                                     |
| E-mail<br>Address:             | .....                                               |                                                     |
| Telephone<br>Number:           | .....                                               |                                                     |
| Cellular<br>Number:            | .....                                               |                                                     |
| Facsimile<br>Number:           | .....                                               |                                                     |

**GEORGE MUNICIPALITY / GEORGE MUNISIPALITEIT**  
**TENDER NUMBER / NOMMER: GMT002/24-25**

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| <p>Tenders are hereby invited for the:</p> <p><b>Appointment of a service provider to deliver third-party account payment solutions to the Municipality for a three-year (3) period from date of appointment</b></p> <p>Completed tenders in a sealed envelope, clearly marked:</p> <p><b>Tender No. GMT002/24-25</b> must be placed in the tender box at the George Municipality on the First Floor, Directorate: Financial Services, Supply Chain Management, Civic Centre, York Street, George by no later than <b>12:00 on Monday, 17 March 2025</b>. Tenders will be opened on the same day in the Committee Room at 12:05. Late or unmarked tenders will not be considered. No posted tenders or tenders per fax or e-mail will be accepted.</p> <p>Tender documents are available at a non refundable deposit of R284.05 each from the Supply Chain Management Unit, First Floor, Civic Centre, York Street, George.</p> <p>Tender documents are available on the George Municipality's website: <a href="http://www.george.gov.za">www.george.gov.za</a>, free of charge.</p> <p>Tenders will be evaluated and awarded as follows:</p> <p><u>Stage 1: Pre-Qualification</u><br/>Only tenders scoring a minimum of 60 out of 80 points in stage 1 will be further considered for evaluation in stage 2.</p> <p><u>Stage 2: Price, B-BEE Status and Specific Goals</u><br/>Tenders will be evaluated and adjudication in terms of the Preferential Procurement Policy Framework Act (Act 5 of 2000) Regulations 2022; the George Municipality's Supply Chain Management Policy as well as the George Municipality's Preferential Procurement Policy, where 80 points will be scored for price and 20 points for B-BBEE status and Specific Goals.</p> <p>For more information, contact Ms. Farren Louw at (044) 801 9021 or <a href="mailto:flouw@george.gov.za">flouw@george.gov.za</a>.</p> <p>The Municipality reserves the right to withdraw any invitation to tender and/or to readvertise or to reject any tender or to accept a part of it. The Municipality is not bound to accept the lowest or any tender.</p> <p>A TCS PIN for bidders' tax compliance information must be submitted with the tender document.</p> <p>It will be required from the successful bidder to register on the Central Supplier Database (CSD).</p> <p><b>G LOUW</b><br/><b>ACTING MUNICIPAL MANAGER</b><br/><b>GEORGE MUNICIPALITY</b><br/><b>GEORGE</b><br/><b>6530</b></p> | <p>Tenders word hiermee ingewag vir die:</p> <p><b>Aanstelling van 'n diensverskaffer om derdeparty rekeningbetalingsoplossings aan die Munisipaliteit te lewer vir 'n tydperk van drie jaar (3) vanaf datum van aanstelling</b></p> <p>Voltooide tenders in 'n verseelde koevert, duidelik gemerk:</p> <p><b>Tender Nr. GMT002/24-25</b> moet voor <b>Maandag, 17 Maart 2025</b> om <b>12:00</b> in die tender bus by die George Munisipaliteit op die Eerste Vloer, Direkoraat: Finansiële Dienste, Voorsieningskanaal Bestuurseenheid, Burgersentrum, Yorkstraat, George geplaas word. Tenders sal om 12:05 dieselfde dag in die Komiteekamer oopgemaak word. Laat of ongemerkte tenders sal nie oorweeg word nie. Geen tenders per pos, faks of e-pos sal aanvaar word nie.</p> <p>Tender dokumente is verkrygbaar teen 'n R284.05 nie-terugbetaalbare deposito elk by die Voorsieningskanaalbestuur Eenheid op die Eerste Vloer, Burgersentrum, Yorkstraat, George.</p> <p>Tender dokumente is gratis op die George Munisipaliteit se webblad beskikbaar: <a href="http://www.george.gov.za">www.george.gov.za</a>.</p> <p>Tenders sal as volg ge-evalueer en toegeken word:</p> <p><u>Fase 1: Voorafbepaalde kriteria</u><br/>Slegs tenderaars wat 'n minimum van 60 uit 80 punte behaal in fase 1, sal verder vir evaluering in fase 2 oorweeg word.</p> <p><u>Fase 2: Prys, B-BBEE Status en Spesifieke Doelwitte</u><br/>Tenders sal ge-evalueer en toegeken word in terme van die Wet op die Raamwerk vir Voorkeurverkrigingsbeleid (Wet 5 van 2000) Regulasies 2022; die George Munisipaliteit se Voorsieningskanaalbestuursbeleid sowel as die George Munisipaliteit se Voorkeurverkrigingsbeleid, waar 80 punte ten opsigte van die prys en 20 punte ten opsigte van B-BBEE status en Spesifieke Doelwitte toegeken sal word.</p> <p>Vir verdere inligting, kontak Me. Farren Louw by (044) 801 9021 <a href="mailto:flouw@george.gov.za">flouw@george.gov.za</a>.</p> <p>Die Munisipaliteit behou die reg voor om enige versoek vir 'n tender terug te trek en/of te her-adverteer of enige tender te verwerp of gedeeltelik te aanvaar. Die Munisipaliteit is nie daartoe gebind om die laagste of enige tender te aanvaar nie.</p> <p>'n "TCS PIN" vir tenderaars se belasting nakoming inligting moet ingesluit wees by die tender dokument.</p> <p>Dit sal van die suksesvolle tenderaar verwag word om op die Sentrale Verskaffersdatabasis (SVD) te registreer.</p> <p><b>G LOUW</b><br/><b>WAARNEMENDE MUNISIPALE BESTUURDER</b><br/><b>GEORGE MUNISIPALITEIT</b><br/><b>GEORGE</b><br/><b>6530</b></p> |
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## INVITATION TO BID

**YOU ARE HEREBY INVITED TO BID FOR TENDER FOR THE APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE-YEAR (3) PERIOD FROM DATE OF APPOINTMENT**

BID NUMBER: **GMT002/24-25**

CLOSING DATE: **17 March 2025**

CLOSING TIME: 12:00

BID DOCUMENTS MUST BE DEPOSITED IN THE TENDER BOX SITUATED AT:

Supply Chain Management Unit  
The Civic Centre (1<sup>st</sup> Floor)  
York Street  
GEORGE

**Bidders should ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration.**

The bid box is open from 07:45 until 16:30, 5 days a week. Bids must be submitted on the Official Forms (NOT TO BE RE-TYPED).

**B-BBEE certificates submitted with the tender documents MUST be a VALID ORIGINAL B-BBEE CERTIFICATE or VALID CERTIFIED COPY OF THE B-BBEE CERTIFICATE.**

In the case of a Trust, Consortium or Joint Venture, they will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.

This Bid is subject to the General Conditions of Contract (GCC) and, if applicable, any other Special Conditions of Contract.

This Bid will be evaluated and adjudicated according to the following criteria:

1. Relevant specifications;
2. Value for money;
3. Capacity to execute the contract;
4. PPPFA Regulations 2022.

**NB: NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, PROVINCIAL GOVERNMENT OR MUNICIPALITY.**

## DETAILS OF TENDERER

|                                                                                               |                                                                                                             |
|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Name of firm / entity / enterprise                                                            |                                                                                                             |
| Trading as (if different from above)                                                          |                                                                                                             |
| Postal address                                                                                |                                                                                                             |
|                                                                                               | Postal Code _____                                                                                           |
| Physical address                                                                              |                                                                                                             |
| <b>Contact Details of the Person Signing the Tender:</b>                                      | Name: _____<br>Telephone: (____) _____ Fax: (____) _____<br>Cellular Number: _____<br>E-mail address: _____ |
| <b>Contact Details of the Senior Manager Responsible for Overseeing Contract Performance:</b> | Name: _____<br>Telephone: (____) _____ Fax: (____) _____<br>Cellular Number: _____<br>E-mail address: _____ |
| <b>Contact Details of Person Responsible for Accounts / Invoices:</b>                         | Name: _____<br>Telephone: (____) _____ Fax: (____) _____<br>Cellular Number: _____<br>E-mail address: _____ |

### **DETAILS OF TENDERING ENTITY'S BANK**

I/We hereby authorize the Employer/Client to approach all or any of the following bank/s for the purposes of obtaining a financial reference:

| <b>DESCRIPTION OF<br/>BANK DETAIL</b> | <b>BANK DETAILS APPLICABLE TO<br/>TENDERER'S HEAD OFFICE</b> |
|---------------------------------------|--------------------------------------------------------------|
| Name of bank                          |                                                              |
| Branch name                           |                                                              |
| Branch code                           |                                                              |
| Name of Account Holder                |                                                              |
| Account number                        |                                                              |
| Type of Account                       |                                                              |

Signature of Tenderer: \_\_\_\_\_

Date: \_\_\_\_\_

## THE RESOLUTION TAKEN BY THE BOARD OF DIRECTORS / MEMBERS / PARTNERS

**RESOLUTION** of a meeting of the Board of Directors / Members / Partners of

\_\_\_\_\_  
NAME OF TENDERER

Held at \_\_\_\_\_ on \_\_\_\_\_  
(Place) (Date)

**RESOLVED THAT:**

1. The enterprise submits a Tender to the George Municipality in respect of the following:

**TENDER NUMBER: GMT002/24-25**  
**TENDER FOR THE APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-  
PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE-  
YEAR (3) PERIOD FROM DATE OF APPOINTMENT**

2. Mr/Mrs/Ms \_\_\_\_\_

In his/her capacity as \_\_\_\_\_

and who will sign as follows: \_\_\_\_\_  
(SPECIMAN SIGNATURE)

be, and is hereby, authorized to sign the Tender and any and all other documents and/or correspondence in connection with and relating to the Tender, as well as to sign any contract, and or all documentation resulting from the award of the Tender to the enterprise mentioned above.

Note: The resolution **must be signed by all the directors or members / partners** of the bidding enterprise. Should the space provided below not be sufficient for all the directors to sign, please provide a separate sheet in the same format below.

|   | Name | Capacity | Signature |
|---|------|----------|-----------|
| 1 |      |          |           |
| 2 |      |          |           |
| 3 |      |          |           |
| 4 |      |          |           |
| 5 |      |          |           |
| 6 |      |          |           |

## THE RESOLUTION TAKEN BY THE BOARD OF DIRECTORS OF A CONSORTIUM OR JOINT VENTURE

**RESOLUTION** of a meeting of the Board of Directors / Members / Partners of

\_\_\_\_\_  
NAME OF TENDERER

Held at \_\_\_\_\_ on \_\_\_\_\_  
(Place) (Date)

### RESOLVED THAT:

1. The enterprise submits a Tender to the George Municipality in respect of the following:

**TENDER NUMBER: GMT002/24-25**  
**TENDER FOR THE APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE-YEAR (3) PERIOD FROM DATE OF APPOINTMENT**

(list all the legally correct full names and registration numbers, if applicable, of the Enterprises forming the Consortium / Joint Venture):

\_\_\_\_\_ and  
\_\_\_\_\_ and  
\_\_\_\_\_

2. Mr/Mrs/Ms \_\_\_\_\_

In his/her capacity as \_\_\_\_\_

and who will sign as follows: \_\_\_\_\_  
(SPECIMAN SIGNATURE)

be, and is hereby, authorized to sign the Tender and any and all other documents and/or correspondence in connection with and relating to the Tender, as well as to sign any contract, and or all documentation resulting from the award of the Tender to the **Consortium / Joint Venture** enterprise mentioned above.

3. The enterprise in the form of a consortium or joint venture accept jointly and several liability with parties under item 1 above for the fulfillment of the obligations of the joint venture deriving from, and in any way connected with the contract to be entered into with the George Municipality in respect of the project described above under item 1.
4. The **Consortium / Joint Venture** enterprise chooses as its domicilium citandi et executandi for all purposes arising from this joint venture agreement and contract with the George Municipality in respect of the project under item 1:

(Physical Address) \_\_\_\_\_

---

Note: The resolution **must be signed by all the directors or members / partners** of the bidding enterprise. Should the space provided below not be sufficient for all the directors to sign, please provide a separate sheet in the same format below.

|    | Name | Capacity | Signature |
|----|------|----------|-----------|
| 1  |      |          |           |
| 2  |      |          |           |
| 3  |      |          |           |
| 4  |      |          |           |
| 5  |      |          |           |
| 6  |      |          |           |
| 7  |      |          |           |
| 8  |      |          |           |
| 9  |      |          |           |
| 10 |      |          |           |

## JOINT VENTURE

Only to be completed if applicable

|                                                                                     |                                                             |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------|
| <b>Name of Joint Venture:</b>                                                       |                                                             |
| <b>Names of Each Enterprise:</b>                                                    |                                                             |
| (1) Name and Address of Enterprise:                                                 |                                                             |
| (2) Name and Address of Enterprise:                                                 |                                                             |
| (3) Name and Address of Enterprise:                                                 |                                                             |
| Has an original valid Tax Clearance Certificate been submitted for each enterprise? | YES <input type="checkbox"/><br>NO <input type="checkbox"/> |
| CIDB Registration Number(s), if any:                                                |                                                             |

**Submit your Joint Venture Agreement together with this annexure. If no Joint Venture Agreement is submitted, your tender will be disqualified.**

**SIGNED ON BEHALF OF JOINT VENTURE** \_\_\_\_\_

**SCHEDULE OF SUB-CONTRACTORS**

The Bidder shall list below the sub-contractors he/she proposes to employ for part(s) of the works/goods/services.

***If any or all of the sub-contractor/s listed hereunder are not approved subsequent to acceptance of the Tender, it shall in no way invalidate the Tender or the Contract, and the Tendered unit rates for the respective items of work shall remain final and binding even if a sub-contractor/s not listed below is approved by the Employer.***

| <b>Sub-Contractor's Name</b> | <b>Work Activities to be undertaken by the Sub-Contractor/s</b> | <b>Work Recently Executed by Sub-Contractor/s</b> |
|------------------------------|-----------------------------------------------------------------|---------------------------------------------------|
|                              |                                                                 |                                                   |

## **TENDER NUMBER: GMT002/24-25**

### **TENDER FOR THE APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE-YEAR (3) PERIOD FROM DATE OF APPOINTMENT**

#### **SECTION: TENDER SCOPE AND SPECIFICATIONS**

##### **1 SCOPE**

The George Municipality requires the services of a duly registered service provider **to deliver third-party account payment solutions to the Municipality for a three (3) year period from the date of appointment.**

Service provider must have convenient outlets/branches within the Municipal area and at least one in other major cities in the Republic of South Africa. Service providers must have the ability to provide modern and secure South African Reserve Bank approved payment methods. The preferred operational hours are seven days a week and on public holidays.

##### **1 SPECIFICATIONS**

The following specifications are applicable to this tender:

- a) The service provider must operate in at least five (5) different retailers within the municipal area and have a presence in at least one (1) in each major city.
- b) The service provider's system must integrate with the Municipal billing system (SAMRAS DB4 and Solvem Platinum).
- c) An electronic file containing all Municipal account numbers will be provided monthly to the service provider to ensure all municipal account numbers are available at pay points.
- d) The system must meet the following requirements:
  - i) Manually issued receipts will not be allowed.
  - ii) Must have the necessary verifiable infrastructure to process payment.
  - iii) Must be able to handle large transaction volumes efficiently.
  - iv) Data files should only reflect actual payments, with no debit entries.
  - v) The file format may change during the contract period, and the service provider must implement required changes promptly to accommodate Municipal billing system updates.
  - vi) The Consolidated Rand value of payments must be electronically transferred to the Municipality's bank account daily, with a reconciliation per individual transaction to the batch total, and with proper referencing as prescribed by the Municipality for identification and allocation to individual municipal accounts purposes. Funds must reflect in the Municipality's bank account by the next business day.
  - vii) Payment batches should only contain municipal account payments.
  - viii) All payments shall be treated as cash, EFT and electronic equivalent payment methods or card transactions. Cheque payments are not accepted. The Municipality may, however, assist the successful service provider with the

recovery of possible unpaid payments by restricting services. The successful service provider therefore needs to assess the risk for their own benefit regarding specific payment methods.

- ix) All refund claims must be submitted within six (6) months after the transaction date.
- e) All equipment/material shall be supplied by the successful service provider.
- f) The work to be performed and materials to be used by the successful service provider must meet the Municipality's acceptable standard and will be agreed to in a signed contractual agreement and will be monitored monthly.
- g) Money collected on behalf of the Municipality must be transferred electronically daily as required by the relevant legislation and shall appear on the municipality's bank statement on the next business day. (The day after the money were collected). Money collected on Friday, Saturday or Sunday must appear on George Municipality's bank account by Monday at the latest. Money deposited on a public holiday must appear on the George Municipality's bank account by the following business day.
- h) Confirm either that real time (online) viewing of transaction is in place and indicate where this can be viewed by George Municipality's officials or that this functionality is not in place.
- i) The successful service provider/contractor will fulfil the required functions once the contract is signed.
- j) The successful service provider/contractor shall demonstrate and prove that the services offered are in use and that they are secure and reliable
- k) Bidders must specify the percentage increase in their base cost (Year 1) for Year 2 and Year 3, up to a maximum of 6%, which will be considered during the evaluation process.
- l) The successful service provider will provide the municipality with an invoice and will be paid within 30 days of receiving the relevant invoice as stipulated in Section 65 of the MFMA.
- m) The successful service provider **will not be allowed** to offset its cost against the money collected and pay over the net amount into the municipal bank account.
- n) No debit orders against the municipal bank account are permitted to recover cost.
- o) Failure to comply with the minimum tender specification will result in automatic disqualification.

## 2 WEB PAYMENTS, CARD PAYMENTS AND OTHER MODERN PAYMENT METHODS

- a) The service provider will need to provide online payments solutions in addition to the various retail outlets and branches, including the Municipal cellphone application (app on Apple App store and Google Play).
- b) The service provider will be responsible for the cost of dishonored online payments. The Municipality, however, may assist the successful service provider/ contractor with the recovery of possible unpaid payments by restricting services of the payer upon the receipt of a written request from the service provider.
- c) Cost related to card payments will not be paid by the municipality and must be included in the price quoted.
- d) The service provider will be responsible for cost associated with these methods and the Municipality will only pay the inclusive transaction fee per transaction.

## 3 PENALTIES FOR DELAYED BANKING OF FUNDS

- a) The service provider must electronically transfer all collected funds to George Municipality's bank account by the next business day. Failure to do so will result in interest accruing on the outstanding amount due to George Municipality at the prime banking rate plus 1% (one percent) per annum. This applies to any amounts that do not reflect on the Municipality's bank statement by the following working day. For example, funds received by 24:00 on Monday must reflect in George Municipality's bank account by Tuesday.

## 4 TRANSACTION DETAILS BASED ON THE SALES OF LAST SIX MONTHS

- a) The table below summarizes the value and volume of transactions per month over the past six (6) months:
- b)

| Point of Sale and Online payments            |            |             |              |             |
|----------------------------------------------|------------|-------------|--------------|-------------|
| Description                                  | Cash       | Debit Cards | Credit Cards | EFT         |
| Average Transaction Amount per month (value) | R2 700 000 | R1 800 000  | R 11 600 000 | R 2 600 000 |
| Average Transaction Count (volume)           | 2 000      | 600         | 2400         | 800         |

- c) A transaction limit of R50 000 will be applied to each transaction to encourage customers with larger account to use EFT method for payment.

## **5 INDEMNITY**

- a) The successful service provider shall indemnify the Council and keep the Council indemnified against all actions, proceedings, claims, costs, demands, damages and expenses which may be levied or made against the Council, or which the Council may sustain or incur because of any injury or damage to persons or property arising directly or indirectly out of any action by the successful service provider/ contractor or its agents in the execution of the tender.

## **6 DEFAULT**

- a) Should it appear to the Council that the service provider is not executing the Contract in accordance with the true intent and meaning thereof, or that the service provider/ contractor is refusing or delaying to execute the contract or that it is not carrying on the work at such rate of progress as to ensure delivery by the date of delivery or that the time has expired within which delivery should have taken place or in the event of any other failure or default by the service provider/ contractor, then and in any of such events the Council may give notice in writing to the service provider/ contractor to make good the failure or default, and should the service provider/ contractor fail to comply with the notice within the period specified therein, then and in such case the Council shall, without prejudice to any of its rights under the Contract, be at liberty forthwith to perform such work as the service provider/ contractor may have neglected to do, or to take the Contract wholly or in part out of the service provider/ contractor hands.
- b) The service provider shall be responsible for any loss the Council may sustain because of such action as the Council may take in terms of this Clause.

## **7 INSURANCE, SECURITY DEPOSIT AND MARKETING**

- a) The service provider/ contractor must produce proof of adequate short-term insurance within fourteen (14 days) from the date of award. The insurance policy shall note the interest of monies collected on behalf of Council.
- b) The Municipality reserves the right to demand a security deposit to cover risk to the municipality, equal to three (3) days takings at any time during the duration of the contract at its sole discretion. George Municipality may also at its sole discretion further review (increase) the deposit requirements as and when considered necessary to mitigate risk to the municipality without consultation, such a decision will however be communicated to the service provider/ contractor in good time.
- c) The successful service provider will be responsible for marketing of services rendered on behalf of the municipality and cost related thereto.

## 8 PRICING REQUIREMENTS

- a) Tender prices must be in ZAR Currency (Rand).
- b) Escalation will only be considered after the first year of the contract.
- c) Contract price adjustments will be considered at no more than 6% each year.
- d) All tenders must remain valid for one hundred and eighty (180) days.

## 10. EVALUATION OF TENDER

This tender will be evaluated on two stages, namely Functionality and Price.

### 10.1 FUNCTIONALITY

- (a) Tenders will be evaluated on the functionality criteria as set out below. Bidders that score less than **60 out of 80 points** for these criteria will be regarded as non-responsive and will not be evaluated on price, B-BBEE and Locality. Unclear, vague, fragmented or incomplete information provided will result in no points being allocated.
- (b) Bidders must ensure that relevant information is submitted. If information is not submitted or referred to as an attachment, no points will be awarded.
- (c) No information or documentary proof will be requested after closure of the tender, relating to tender functionality.
- (d) The following criteria will be used to calculate points for the functionality of tenders and bidders should ensure that they submit all information in order to be pre-evaluated on the criteria mentioned below:

|              | CRITERION                                      | MAXIMUM POINTS | BIDDER SCORE |
|--------------|------------------------------------------------|----------------|--------------|
| 1.           | Relevant Company (or JV) Experience            | 30             |              |
| 2.           | Relevant References Related to that Experience | 30             |              |
| 3.           | Key Staff and Personnel                        | 20             |              |
| <b>TOTAL</b> |                                                | <b>80</b>      |              |

Functionality criteria are further divided as follows and points will be awarded as indicated below:

**Criterion 1: Company (or JV) Experience**

- (a) A maximum of **30** points will be awarded at the sole discretion of the Municipality's Bid Evaluation Committee based on the information provided. Please note that this section refers to the Company's and its legacy firms past experience and is not a duplication of Criterion 3's Key staff and Personnel. Meaning this section takes into consideration that the company as an entity has gained relevant experience in the past and showcase that the company is in the business of said Scope of Works.
- (b) Relevant experience is defined as the accumulation of knowledge or skill that results from direct participation in relevant/similar events or activities and/or as determined by the George Municipality.

| <b>EXPERIENCE REQUIRED:<br/>Experience relevant to third party<br/>payment services</b> | <b>MAXIMUM<br/>POINTS</b> | <b>BIDDER SCORE</b> |
|-----------------------------------------------------------------------------------------|---------------------------|---------------------|
| A minimum 3 years' but up to 5<br>year's total relevant experience.                     | <b>10</b>                 |                     |
| More than 5 years, but up to 10<br>years total relevant experience.                     | <b>20</b>                 |                     |
| More than 10 years total relevant<br>experience of the company.                         | <b>30</b>                 |                     |
| <b>TOTAL</b>                                                                            |                           |                     |

- (c) In order to claim points for the above, bidders must submit sufficient information as well as documentary proof of experience relating to **third party payment services**, by means of **appointment letters and letter proving if the work was successfully completed/ on-going.**
- (d) Points will only be awarded for **relevant & completed experience** obtained relevant to the Tender Scope of Works. To be able to gain points the Tenderer must submit proof that the company has obtained the relevant experience for this Tender's Scope of Works & Specifications, and not only parts thereof. If experience is listed, please ensure it is applicable and relevant to the whole of this Tender and not only to parts thereof, otherwise the Bidder will not be awarded the necessary points. **Bidders to provide enough experience to score the total points as prescribed e.g. in order to claim 20 points, relevant projects should be listed for projects that was done in the last five (5) years or longer.**

NB: If no information is provided below OR referred to as an additional attachment **NO POINTS WILL BE AWARDED.**

| Employer/Client | Nature of work/Scope of work<br>(A full breakdown of the scope<br>to be submitted) | Value of Work<br>(incl. VAT) | Start and completion date<br>(month and year)<br>Duration |
|-----------------|------------------------------------------------------------------------------------|------------------------------|-----------------------------------------------------------|
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |
|                 |                                                                                    |                              | Start<br>Completion<br>Duration                           |

## **Criterion 2: References related to Experience**

Please note that this section refers to the Company's and its legacy firms' references related to the experience. It also takes into account that the references are related & relevant to **third party payment services**. Bidders should provide copies of six (6) reference letters, on an official letterhead of the reference, in relation to the experience gained on projects relevant to the scope of work.

The following detail should be included in the reference letter:

- Detail of the work that have been successfully completed or are currently being performed (similar to this scope of work).
- Period/duration of the project/service with start and finish dates.
- In general, was / is the monthly collection schedule adhered to?
- Are queries resolved within a reasonable timeframe?
- In general, were you satisfied with their performance - thus would you recommend them for this Tender considering all of above?

The letter should also include who the contact person is with all his/her detail.

**OR**

Bidders can provide their references with the attached questionnaire (see attachment A), which have to be completed and signed by the references.

The Municipality/Consultant reserves the right to validate and verify the information from the references or to ask more questions or proof to satisfy the evaluation process.

Please note that points will not overlap, meaning points are awarded only once per reference/company/entity *per project experience*. Please refrain from submitting multiple references from the same company on the same project. Please note it is the duty of the Bidder to ensure that the references given are relevant to the Scope of Works.

- Reference Scoring: A maximum of **30** points will be awarded at the sole discretion of the Municipality's Bid Evaluation Committee based on the information provided and will be split as follows.
- In order to claim points, bidders must submit, with the tender document, six reference letters or questionnaires to which the abovementioned Experience have been provided.
- These references letters or questionnaires must be current/most recent, relevant and related to the Experience provided in criteria one (1). The letters must not be older than five (5) years.
- It is the bidders' responsibility to ensure that the details provided are correct, before submitting his tender, and that the references will be available and be able to provide additional feedback, if necessary.
- If the references are unable to validate, verify or provide additional information on the projects, no points will be awarded for that particular reference.
- 5 points will be awarded for each reference letter or questionnaire which is positive and relevant to the Scope of Works of this contract, subject to the final discretion of the Bid Evaluation Committee.

**NB: If no reference letters or questionnaires are attached NO POINTS WILL BE AWARDED. COMPLETION CERTIFICATES AND/OR APPOINTMENT LETTERS WILL NOT BE ACCEPTED FOR THIS CRITERIA.**

**ATTACHMENT A**

| Question to Reference                                                                                                         | Reference's Response                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| 1. Detail of the work that have been successfully completed or are currently being performed (similar to this scope of work). | <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>                                                                   |
| 2. Period/duration of the project/service with start and finish dates.                                                        | <p>Yes</p> <p>.....</p> <p>.....</p> <p>No</p> <p>.....</p> <p>If No, please state why:</p> <p>.....</p> <p>.....</p>              |
| 3. In general, were / are the monthly reading schedule dates adhered to?                                                      | <p>Yes</p> <p>.....</p> <p>.....</p> <p>No</p> <p>.....</p> <p>.....</p> <p>If No, please state why:</p> <p>.....</p> <p>.....</p> |
| 4. Are queries resolved within a reasonable time-frame?                                                                       | <p>Yes</p> <p>.....</p> <p>.....</p> <p>No</p> <p>.....</p> <p>.....</p> <p>If No, please state why:</p> <p>.....</p> <p>.....</p> |

|                                                                                                                                          |                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| <p>5. In general were you satisfied with their performance - thus would you recommend them for this Tender considering all of above?</p> | <p>Yes<br/> .....<br/> .....</p> <p>No<br/> .....<br/> .....</p> <p>If No, please state why:<br/> .....<br/> .....</p> |
|------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|

.....  
**NAME OF REFERENCE**

.....  
**SIGNATURE**

.....  
**CONTACT PERSON & TELEPHONE NUMBER**

.....  
**DATE**

|                                                 |
|-------------------------------------------------|
| <p><b>STAMP OF REFERENCE (if available)</b></p> |
|-------------------------------------------------|

**Criterion 3: Key Staff and Personnel:**

- (a) A maximum of **20** points will be awarded at the sole discretion of the Municipality's Bid Evaluation Committee based on the information provided and will be split as follows. Points will only be awarded once for each staff/personnel allocated to this Tender, no multiple scoring per person.

| <b>Staff &amp; Personnel Required:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Max points</b>                                                       | <b>Bidder Score</b> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|---------------------|
| <b>1 x General Manager</b> <ul style="list-style-type: none"> <li>• Must have the relevant experience and have CV verifiable experience managing projects. Is overall responsible for the execution of the works and all associated project management</li> <li>• Must manage all Municipal instructions and ensure execution of Tender specifications. Must manage Payment Certificates / Invoices</li> <li>• Must be computer literate, compile admin reports, proficient in the use of Excel Spread Sheets, capture data and quantities, daily communication electronically via email etc.</li> </ul> | 1-2y = 1 points<br>More than 2-5y = 3 points<br>More than 5y = 5 points |                     |
| <b>1 x Account Executive</b> <ul style="list-style-type: none"> <li>• Must have the relevant experience and have CV verifiable experience working with third party account payment solutions.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                 | 1-2y = 1 points<br>More than 2-5y = 3 points<br>More than 5y = 5 points |                     |
| <b>2 x Clerks (Back- office support including reconciliation and queries)</b> <ul style="list-style-type: none"> <li>• Must have the relevant experience and have CV verifiable experience working with third party account payment solutions.</li> </ul> <p>(The average years of experience of all listed "Back office Admin Support Personnel" will be used for scoring purposes. If less than 2 "Back office Admin Support Personnel" are listed, the total number of years will be accumulated and divided by 2)</p>                                                                                | 1-2y = 2 points<br>More than 2-5 = 6 points<br>More than 5y = 10 points |                     |

| <b>Staff &amp; Personnel Required:</b> | <b>Max points</b> | <b>Bidder Score</b> |
|----------------------------------------|-------------------|---------------------|
| <b>TOTAL</b>                           | <b>20</b>         |                     |

(b) In order to claim points for the above bidders must submit detailed Curriculum Vitae (CV) of each key personnel to be used/allocated for this Tender. **The staff or personnel listed above must currently be employed by the Bidder company, if not then a letter stating such intent to employ this person, including this person's signature of willingness & acceptance for the intended duration of the project.** CV experience listed of key staff must be relevant and current. Points can only be allocated once, meaning one-person-one-score, no multiple scoring. Please note the staff allocated to this Tender must be on-site and used for this Tender. If the person is unavailable during time of execution he/she must be replaced with someone of equal or better value and experience and proof as per CV submitted.

NB: Relevant experience is defined as the accumulation of knowledge or skill that results from direct participation in relevant similar events or activities and/or as determined by the George Municipality and/or professional consulting engineer where applicable.

## **JOINT VENTURES**

The evaluation of functionality regarding a Consortium or Joint venture, will be performed as follows:

For company experience the evaluation is based on the experience of the partner with the highest/longest experience record.

For the evaluation of the project team, if applicable, at least one of the Project leaders must be an employee with the leading partner of the consortium or joint venture. The leading partner of the consortium or joint venture is determined by the shareholding regarding the liability, which is included in the consortium or joint venture agreement.

If required for the evaluation of the financial ratings, if not issued for the consortium or joint venture specifically, the rating of the leading partner will be use in the assessment.

The designated Project leaders, if applicable, may not be changed without the prior approval of the accounting officer or his/her nominated person once the bid was awarded.

## **5.2 PRICING SCHEDULE**

Pricing Instructions mean the criteria as set out below, read together with all Parts of this contract document, which it will be assumed in the contract that the tenderer has taken into account when developing his prices.

2.3.1 The short descriptions and category number given in the pricing schedule below are brief descriptions used to identify the activities for which prices are required.

2.3.2 While it is entirely at the tenderer's discretion as regards to the pricing schedule

below, guideline tariffs of fees or indicative time based fee rates are gazetted annually, which are useful documents that will give tenderers some idea of industry norms against which they may compare their rates, sums, percentage fees and/or prices as applicable.

- 2.3.3 For the purpose of the pricing schedule, the following words shall have the meanings hereby assigned to them:

Unit: The unit of measurement for each item.  
Quantity: The number of units of work for each item.  
Rate: The agreed payment per unit of measurement.  
Amount: The product of the quantity and the agreed rate for an item.

- 2.3.4 A rate, sum, percentage fee and/or price as applicable, is to be entered against each item in the pricing schedule. An item against which no price or the wording N/A or included is not indicated will be considered as a no offer and will not be evaluated.

- 2.3.5 The rates, sums, percentage fees and prices in the pricing schedule are to be fully inclusive prices described under the several items. Such prices and rates are to cover all costs and expenses that may be required in and for the execution of the work described, and shall cover the cost of all general risks, liabilities, and obligations set forth or implied in the Contract Data, as well as overhead charges and profit.

- 2.3.6 Where quantities are given in the pricing schedule, these are provisional and do not necessarily represent the actual amount of work to be done. The quantities of work accepted and certified for payment will be used for determining payments due and not the quantities given in the pricing schedule. In respect of time based services, the allocation of staff must be agreed with the employer before such services are rendered.

- 2.3.7 All rates, sum, percentage fees or prices (as applicable) tendered in the pricing schedule shall be final and binding throughout the period of the contract.

- 2.3.8 Prices should be exclusive of VAT. However, those bidders who are registered for VAT shall account for VAT at 15% in order to obtain the Grand Total.

- 2.3.9 Only firm pricing will be accepted, non-firm prices (including prices subject to rates of exchange variations) will not be considered. **The prices for years two (2) and three (3) should include annual escalations if any.**

- 2.3.10 The bid will be evaluated on the total amount of the contract, in other words the price per year multiplied by the estimate quantities for the envisaged three (3) years.

- 2.3.11 Bidders are required to comply with the prescribed pricing schedule below. No pricing schedules other than the pricing schedule as stated will be accepted and **failure to adhere to this section will be seen as submitting a non-responsive bid.**

**APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE (3) YEAR PERIOD  
FROM THE DATE OF APPOINTMENT**

**PRICING SCHEDULE**

**YEAR 1**

| POINT OF SALE AND ONLINE                                       |                                                                                 | Cash<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(A) | Debit<br>Cards<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(B) | Credit<br>Cards<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(C) | EFT<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(D) | Cash<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage)<br><br>1 | Debit Cards<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage)<br><br>2 | Credit<br>Cards<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage)<br><br>3 | EFT<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage)<br><br>4 | Cash<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(A*1)* | Debit<br>Cards<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(B*2) | Credit<br>Cards<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(C*3) | EFT<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(D*4) | Total Price Per Month<br><br>(Including VAT)<br><br>(A*1)+(B*2)+(C*3)+(D*4) |
|----------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| 1                                                              | Transaction Fee<br>(Average<br>transaction count<br>* fee per<br>transaction)   | 2,000                                                     | 600                                                                 | 2,400                                                                | 800                                                      | R                                                                              | R                                                                                     | R                                                                                         | R                                                                             | R                                                                          | R                                                                                   | R                                                                                    | R                                                                        | R                                                                           |
| 2                                                              | Cash Handling<br>Fee (Average<br>Rand Value *<br>percentage per<br>transaction) | R2,700,000                                                |                                                                     |                                                                      |                                                          | %                                                                              |                                                                                       |                                                                                           |                                                                               | R                                                                          |                                                                                     |                                                                                      |                                                                          | R                                                                           |
| 3                                                              | Debit Card Fee<br>(Average Rand<br>Value *<br>percentage per<br>transaction)    |                                                           | R1,800,000                                                          |                                                                      |                                                          |                                                                                | %                                                                                     |                                                                                           |                                                                               |                                                                            | R                                                                                   |                                                                                      |                                                                          | R                                                                           |
| 4                                                              | Credit Card Fee<br>(Average Rand<br>Value *<br>percentage per<br>transaction)   |                                                           |                                                                     | R11,600,000                                                          |                                                          |                                                                                |                                                                                       | %                                                                                         |                                                                               |                                                                            |                                                                                     | R                                                                                    |                                                                          | R                                                                           |
| 5                                                              | EFT Fee<br>(Average Rand<br>Value *<br>percentage per<br>transaction)           |                                                           |                                                                     |                                                                      | R2,600,000                                               |                                                                                |                                                                                       |                                                                                           | %                                                                             |                                                                            |                                                                                     |                                                                                      | R                                                                        | R                                                                           |
| TOTAL PRICE PER MONTH YEAR 1 (SERVICES 1 TO 5) (INCLUDING VAT) |                                                                                 |                                                           |                                                                     |                                                                      |                                                          |                                                                                |                                                                                       |                                                                                           |                                                                               |                                                                            |                                                                                     |                                                                                      |                                                                          | R                                                                           |

**APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE (3) YEAR PERIOD  
FROM THE DATE OF APPOINTMENT**

**PRICING SCHEDULE**

**YEAR 2**

| POINT OF SALE AND ONLINE                                       |                                                                                 | Cash<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(A) | Debit<br>Cards<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(B) | Credit<br>Cards<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(C) | EFT<br>Average<br>Quantity /<br>Rand<br>Value<br><br>(D) | Cash<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage<br><br>1 | Debit Cards<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage<br><br>2 | Credit<br>Cards<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage<br><br>3 | EFT<br>Unit Price<br>including<br>VAT (In<br>Rands) /<br>Percentage<br><br>4 | Cash<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(A*1)* | Debit<br>Cards<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(B*2) | Credit<br>Cards<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(C*3) | EFT<br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(D*4) | Total Price Per Month<br><br>(Including VAT)<br><br>(A*1)+(B*2)+(C*3)+(D*4) |
|----------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| 1                                                              | Transaction Fee<br>(Average<br>transaction count<br>* fee per<br>transaction)   | 2,000                                                     | 600                                                                 | 2,400                                                                | 800                                                      | R                                                                             | R                                                                                    | R                                                                                        | R                                                                            | R                                                                          | R                                                                                   | R                                                                                    | R                                                                        | R                                                                           |
| 2                                                              | Cash Handling<br>Fee (Average<br>Rand Value *<br>percentage per<br>transaction) | R2,700,000                                                |                                                                     |                                                                      |                                                          | %                                                                             |                                                                                      |                                                                                          |                                                                              | R                                                                          |                                                                                     |                                                                                      |                                                                          | R                                                                           |
| 3                                                              | Debit Card Fee<br>(Average Rand<br>Value *<br>percentage per<br>transaction)    |                                                           | R1,800,000                                                          |                                                                      |                                                          |                                                                               | %                                                                                    |                                                                                          |                                                                              |                                                                            | R                                                                                   |                                                                                      |                                                                          | R                                                                           |
| 4                                                              | Credit Card Fee<br>(Average Rand<br>Value *<br>percentage per<br>transaction)   |                                                           |                                                                     | R11,600,000                                                          |                                                          |                                                                               |                                                                                      | %                                                                                        |                                                                              |                                                                            |                                                                                     | R                                                                                    |                                                                          | R                                                                           |
| 5                                                              | EFT Fee<br>(Average Rand<br>Value *<br>percentage per<br>transaction)           |                                                           |                                                                     |                                                                      | R2,600,000                                               |                                                                               |                                                                                      |                                                                                          | %                                                                            |                                                                            |                                                                                     |                                                                                      | R                                                                        | R                                                                           |
| TOTAL PRICE PER MONTH YEAR 2 (SERVICES 1 TO 5) (INCLUDING VAT) |                                                                                 |                                                           |                                                                     |                                                                      |                                                          |                                                                               |                                                                                      |                                                                                          |                                                                              |                                                                            |                                                                                     |                                                                                      |                                                                          | R                                                                           |

**APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE (3) YEAR PERIOD  
FROM THE DATE OF APPOINTMENT**

**PRICING SCHEDULE**

**YEAR 3**

| POINT OF SALE<br>AND ONLINE |                                                                                             | Cash<br><br>Average<br>Quantity /<br>Rand Value<br><br>(A) | Debit Cards<br><br>Average<br>Quantity /<br>Rand Value<br><br>(B) | Credit Cards<br><br>Average<br>Quantity /<br>Rand Value<br><br>(C) | EFT<br><br>Average<br>Quantity /<br>Rand Value<br><br>(D) | Cash<br><br>Unit Price<br>including VAT<br>(In Rands) /<br>Percentage<br><br>1 | Debit Cards<br><br>Unit Price<br>including VAT<br>(In Rands) /<br>Percentage<br><br>2 | Credit Cards<br><br>Unit Price<br>including VAT<br>(In Rands) /<br>Percentage<br><br>3 | EFT<br><br>Unit Price<br>including VAT<br>(In Rands) /<br>Percentage<br><br>4 | Cash<br><br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(A*1)* | Debit<br>Cards<br><br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(B*2) | Credit<br>Cards<br><br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(C*3) | EFT<br><br>Price per<br>month<br>including<br>VAT (In<br>Rands)<br><br>(D*4) | Total Price Per Month<br><br>(Including VAT)<br><br>(A*1)+(B*2)+(C*3)+(D*4) |
|-----------------------------|---------------------------------------------------------------------------------------------|------------------------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------------|-----------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| 1                           | Transaction<br>Fee (Average<br>Minimum<br>transaction<br>count * fee<br>per<br>transaction) | 2,000                                                      | 600                                                               | 2,400                                                              | 800                                                       | R                                                                              | R                                                                                     | R                                                                                      | R                                                                             | R                                                                              | R                                                                                       | R                                                                                        | R                                                                            | R                                                                           |
| 2                           | Cash<br>Handling Fee<br>(Average<br>Rand Value *<br>percentage<br>per<br>transaction)       | R2,700,000                                                 |                                                                   |                                                                    |                                                           | %                                                                              |                                                                                       |                                                                                        |                                                                               | R                                                                              |                                                                                         |                                                                                          |                                                                              | R                                                                           |
| 3                           | Debit Card<br>Fee (Average<br>Rand Value *<br>percentage<br>per<br>transaction)             |                                                            | R1,800,000                                                        |                                                                    |                                                           |                                                                                | %                                                                                     |                                                                                        |                                                                               |                                                                                | R                                                                                       |                                                                                          |                                                                              | R                                                                           |
| 4                           | Credit Card<br>Fee (Average<br>Rand Value *<br>percentage<br>per<br>transaction)            |                                                            |                                                                   | R11,600,000                                                        |                                                           |                                                                                |                                                                                       | %                                                                                      |                                                                               |                                                                                |                                                                                         | R                                                                                        |                                                                              | R                                                                           |
| 5                           | EFT Fee                                                                                     |                                                            |                                                                   |                                                                    |                                                           |                                                                                |                                                                                       |                                                                                        | %                                                                             |                                                                                |                                                                                         |                                                                                          | R                                                                            | R                                                                           |

|                                                                |  |  |  |            |  |  |  |  |  |  |  |  |   |  |
|----------------------------------------------------------------|--|--|--|------------|--|--|--|--|--|--|--|--|---|--|
| (Average Rand Value * percentage per transaction)              |  |  |  | R2,600,000 |  |  |  |  |  |  |  |  |   |  |
| TOTAL PRICE PER MONTH YEAR 3 (SERVICES 1 TO 5) (INCLUDING VAT) |  |  |  |            |  |  |  |  |  |  |  |  | R |  |

**APPOINTMENT OF A SERVICE PROVIDER TO DELIVER THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR A THREE (3) YEAR PERIOD  
FROM THE DATE OF APPOINTMENT**

**PRICING SCHEDULE**

**YEAR 3**

**TOTAL COSTS YEAR 1 TO 3**

|                                              |          |
|----------------------------------------------|----------|
| Total cost Year 1 (Including VAT)            | R        |
| Total cost Year 2 (Including VAT)            | R        |
| Total cost Year 3 (Including VAT)            | R        |
| <b>Total cost Year 1 – 3 (Including) VAT</b> | <b>R</b> |

**TAKE NOTE:**

THE AVERAGE TRANSACTION COUNT FOR EACH PAYMENT METHOD IS PROVIDED IN POINT 5 OF THE SPECIFICATIONS, BASED ON TRANSACTION DETAILS FROM MONTHLY SALES OVER THE LAST SIX MONTHS.

IF ANY LINE IN THE PRICING SCHEDULE IS LEFT BLANK, IT WOULD BE TAKEN AS NON-COMPLIANT, AND THE TENDERER WILL BE DISQUALIFIED BASED ON ALL THE SPECIFICATIONS NOT BEING MET.

EACH LINE IN THE PRICING SCHEDULE MUST BE COMPLETED TO BE CONSIDERED FOR EVALUATION.

GREYED-OUT BLOCKS DO NOT NEED TO BE COMPLETED

NAME OF TENDERER: .....

SIGNATURE OF TENDERER: .....

## PAST EXPERIENCE

**This schedule is compulsory to complete!**

Bidders must furnish hereunder details of similar works / services, which they have satisfactorily completed in the past. The information shall include a description of the Works / Services, the Contract value and name of Employer.

[illegible]

Date \_\_\_\_\_

Signature of Tenderer

## THE TENDER OFFER

I/We Mr/Mrs/Messrs \_\_\_\_\_  
duly assigned to represent the service provider for the purpose of this tender, hereby tender to supply all or any of the goods and/or render all or any of the services described in the attached documents to the George Municipality on terms and conditions stipulated in this tender and in accordance with the specifications stipulated in the tender documents (which shall be taken as part of, and incorporated into this tender) **at the price/s reflected in the Pricing Schedule/s.**

I/we agree that this offer shall remain valid for a period of **180 days** commencing from the closing date and time of this tender.

I/we further agree that:

This tender and its acceptance shall be subject to the terms and conditions contained in the George Municipality's Supply Chain Management Policy;

If I/we withdraw my/our tender within the period for which I/we have agreed that the tender shall remain open for acceptance, or fail to fulfill the contract when called upon to do so, the George Municipality may, without prejudice to its other rights, agree to the withdrawal of my/our tender or cancel the contract that may have been entered into between me/us and the George Municipality and I/we will then pay to the George Municipality any additional expense incurred by the George Municipality having either to accept any less favorable tender or, if fresh tenders have to be invited, the additional expenditure incurred by the invitation by the invitation of fresh tenders and by the subsequent acceptance of any less favorable tender; the George Municipality shall also have the right to recover such additional expenditure by set-off against moneys which may be due or become due to me/us under this or any other tender or contract or against any guarantee or deposit that may have been furnished by me/us or on my/our behalf for the due fulfillment of this or any other tender or contract and pending the ascertainment of the amount of such additional expenditure or retain such moneys, guarantee or deposit as security for any loss the George Municipality may sustain by reason of my/our default;

If my/our tender is accepted the acceptance may be communicated to me/us by letter or order by certified mail or registered mail. Such posting shall be deemed to be proper service of such notice with effect from the date of posting/dispatch of such notice;

The law of the Republic of South Africa shall govern the contract created by the acceptance of my/our tender and that I/we choose domicilium citandi et executandi in the Republic of South Africa, where any and all legal notices may be served at (full street address on this place):

Physical Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I/we furthermore confirm that I/we have satisfied myself/ourselves as to the correctness and validity of my/our tender; that the price(s) and rate(s) tendered cover all the work/item(s) specified in the tender documents and that the price(s) and rate(s) cover all my/our obligations under a resulting contract and that I/we accept that any mistakes regarding price(s) and calculations will be at my/our own risk.

I/we hereby accept full responsibility for the proper execution and fulfillment of all obligations and conditions devolving on me/us under this agreement as the Principal(s) liable for the due fulfillment of this contract.

I/we agree that any action arising from this contract may in all respects be instituted against me/us and I/we hereby undertake to satisfy fully any sentence or judgement which may be pronounced against me/us as a result of such action.

I/we declare that I/we have participation / no participation in the submission of any other offer for the supplies/services described in the attached documents. If in the affirmative, state name(s) of tenders involved.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**This form must be completed and signed to be considered provisionally responsive.**

## ACCEPTANCE

By signing this part of the form of offer and acceptance, the employer identified below accepts the supplier's offer. In consideration thereof, the employer shall pay the supplier the amount due in accordance with the conditions identified in the tender data. Acceptance of the supplier's offer shall form an agreement between the employer and the supplier upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

Notwithstanding anything contained herein, this agreement comes into effect on the date when the supplier receives one fully completed original copy of this document, including the schedule of deviations (if any). Unless the supplier within five working days of the date of such receipt notifies the employer in writing of any reason why he cannot accept the contents of this agreement, this agreement shall constitute a binding contract between the parties.

Name: **MR RIAAN DU PLESSIS**

Signature: \_\_\_\_\_

Capacity: **DIRECTOR: FINANCIAL SERVICES**

Date: \_\_\_\_\_

For the Employer: **GEORGE MUNICIPALITY  
CIVIC CENTRE  
YORK STREET  
GEORGE**

MBD 1

**TAX COMPLIANCE INFORMATION****PART A**

|                                                                                                                                                                         |                                                                                     |  |    |                                                                            |                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--|----|----------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| Tax Compliance Status                                                                                                                                                   | TCS Pin:                                                                            |  | or | CSD No:                                                                    |                                                                                      |
| B-BBEE Status Level Verification Certificate<br>[Tick Applicable Box]                                                                                                   | <input type="checkbox"/> Yes<br><input type="checkbox"/> No                         |  |    | B-BBEE Status Level Sworn Affidavit                                        | <input type="checkbox"/> Yes<br><input type="checkbox"/> No                          |
| <b>[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE / SWORN AFFIDAVIT (FORM EMES &amp; QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]</b> |                                                                                     |  |    |                                                                            |                                                                                      |
| Are You The Accredited Representative In South Africa For The Goods / Services / Works Offered?                                                                         | <input type="checkbox"/> Yes <input type="checkbox"/> No<br>[If Yes, Enclose Proof] |  |    | Are You A Foreign Based Supplier For The Goods / Services / Works Offered? | <input type="checkbox"/> Yes <input type="checkbox"/> No<br>[If Yes, Answer Part 2.] |
| Signature of Bidder                                                                                                                                                     | .....                                                                               |  |    | Date                                                                       | .....                                                                                |

## PART B

### TERMS AND CONDITIONS FOR BIDDING

#### 1. TAX COMPLIANCE REQUIREMENTS

- 1.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 1.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE [WWW.SARS.GOV.ZA](http://WWW.SARS.GOV.ZA).
- 1.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B2.
- 1.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 1.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 1.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

#### 2. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS [Tick Applicable Box]

|                                                                     |     |    |
|---------------------------------------------------------------------|-----|----|
| 2.1 Is the entity a resident of the Republic of South Africa (RSA)? | YES | NO |
| 2.2 Does the entity have a branch in the RSA?                       | YES | NO |
| 2.3 Does the entity have a permanent establishment in the RSA?      | YES | NO |
| 2.4 Does the entity have any source of income in the RSA?           | YES | NO |
| 2.5 Is the entity liable in the RSA for any form of taxation?       | YES | NO |

**IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 1.3 ABOVE.**

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID. NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.**

Signature of Bidder: .....

Capacity Under Which This Bid Is Signed: .....

Date: .....

**DECLARATION OF INTEREST**

|       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                 |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 1.    | No bid will be accepted from persons in the service of the state*.                                                                                                                                                                                                                                                                                                                                                                                                                                       |                 |
| 2.    | Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in the service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority. |                 |
| 3.    | In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.                                                                                                                                                                                                                                                                                                                                                                                          |                 |
| 3.1   | Full Name of bidder or his / her representative:<br>.....                                                                                                                                                                                                                                                                                                                                                                                                                                                |                 |
| 3.2   | Identity number: .....                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                 |
| 3.3   | Position occupied in the Company (director, trustee, shareholder <sup>2</sup> ):<br>.....                                                                                                                                                                                                                                                                                                                                                                                                                |                 |
| 3.4   | Company Registration Number: .....                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                 |
| 3.5   | Tax Reference Number: .....                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                 |
| 3.6   | VAT Registration Number: .....                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                 |
| 3.7   | The names of all directors / trustees / shareholders / members, their individual identity numbers and state employee numbers (where applicable) must be indicated in paragraph 4 below.                                                                                                                                                                                                                                                                                                                  |                 |
| 3.8   | Are you presently in the service of the state?*                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>YES / NO</b> |
| 3.8.1 | If yes, furnish the following particulars:                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                 |
|       | Name of person / director / trustee / shareholder member:<br>.....                                                                                                                                                                                                                                                                                                                                                                                                                                       |                 |
|       | Name of state institution at which you or the person connected to the bidder is employed:<br>.....                                                                                                                                                                                                                                                                                                                                                                                                       |                 |
|       | Position occupied in the state institution:<br>.....                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                 |
|       | Any other particulars: .....                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 |

|        |                                                                                                                                                                                                                                                                                                               |                 |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
|        | .....                                                                                                                                                                                                                                                                                                         |                 |
| 3.9    | Have you been in the service of the state for the past twelve months?                                                                                                                                                                                                                                         | <b>YES / NO</b> |
| 3.9.1  | <p>If so, furnish particulars.</p> <p>.....</p> <p>.....</p>                                                                                                                                                                                                                                                  |                 |
| 3.10   | Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid?                                                                                                                                    | <b>YES / NO</b> |
| 3.10.1 | <p>If yes, furnish the following particulars:</p> <p>Name of person: .....</p> <p>Name of state institution at which you or the person connected to the bidder is employed:</p> <p>.....</p> <p>Position occupied in the state institution:</p> <p>.....</p> <p>Any other particulars: .....</p> <p>.....</p> |                 |
| 3.11   | Are you aware of any relationship (family, friend, other) between the bidder and any person in the service of the state who may be involved with the evaluation and or adjudication of this bid?                                                                                                              | <b>YES / NO</b> |
| 3.11.1 | <p>If yes, furnish the following particulars:</p> <p>Name of person: .....</p> <p>Name of state institution at which you or the person connected to the bidder is employed:</p> <p>.....</p> <p>Position occupied in the state institution: .....</p> <p>Any other particulars: .....</p> <p>.....</p>        |                 |
| 3.12   | Are any of the company's directors, managers, principal                                                                                                                                                                                                                                                       | <b>YES / NO</b> |

|                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                 |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 3.12.1                    | <p>shareholders or stakeholders in the service of the state?</p> <p>If yes, furnish the following particulars:</p> <p>Name of person / director / trustee / shareholder / member:</p> <p>.....</p> <p>Name of state institution at which you or the person connected to the bidder is employed:</p> <p>.....</p> <p>Position occupied in the state institution: .....</p> <p>Any other particulars: .....</p> <p>.....</p>                                                                                          |                 |
| <p>3.13</p> <p>3.13.1</p> | <p>Is any spouse, child or parent of the company's directors, trustees, managers, principle shareholders or stakeholders in the service of the state?</p> <p>If yes, furnish the following particulars:</p> <p>Name of person / director / trustee / shareholder / member:</p> <p>.....</p> <p>Name of state institution at which you or the person connected to the bidder is employed:</p> <p>.....</p> <p>Position occupied in the state institution: .....</p> <p>Any other particulars: .....</p> <p>.....</p> | <b>YES / NO</b> |
| <p>3.14</p> <p>3.14.1</p> | <p>Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract?</p> <p>If yes, furnish particulars:</p> <p>.....</p>                                                                                                                                                                                                                                 | <b>YES / NO</b> |

|                                                                    |                                                                                                                              |                                                |                                                 |  |
|--------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|-------------------------------------------------|--|
|                                                                    | .....                                                                                                                        |                                                |                                                 |  |
| 4. Full details of directors / trustees / members / shareholders:  |                                                                                                                              |                                                |                                                 |  |
| <b>THE FOLLOWING INFORMATION IS <u>COMPULSORY</u> TO COMPLETE:</b> |                                                                                                                              |                                                |                                                 |  |
| <b>Full Name</b>                                                   | <b>Identity Number</b>                                                                                                       | <b>Individual Tax Number for each Director</b> | <b>State Employee Number (where applicable)</b> |  |
|                                                                    |                                                                                                                              |                                                |                                                 |  |
|                                                                    |                                                                                                                              |                                                |                                                 |  |
|                                                                    |                                                                                                                              |                                                |                                                 |  |
| <b>5.</b>                                                          | <b>The contract will be automatically cancelled if there is a conflict of interest which is not disclosed by the bidder.</b> |                                                |                                                 |  |

**Protection of Personal Information Act, 2013 (Act no.4 of 2013) (POPIA)**

All parties agree that they will comply with Protection of Personal Information Act, 2013 (Act no.4 of 2013) (POPIA) and process all the information and/or personal data in respect of the goods and/or services being rendered in accordance with the said act and only for the purpose of providing the goods and/or services set out in the agreement to provide such goods and/or services.

The contract between the municipality and the service provider must ensure compliance with the Protection of Personal Information Act, 2013 (Act no.4 of 2013) (POPIA), in that the service provider establishes and maintains security measures to safeguard personal information being processed on behalf of the municipality. The service provider must notify the municipality immediately in an event where there are reasonable grounds to believe personal information has been accessed by an unauthorised person.

The contract with a service provider must ensure confidentiality of personal information processed on behalf of the municipality. A supply contract with a service provider must include standard clauses outlining joint responsibility in terms of the protection of personal information.

.....  
Signature

.....  
Date

.....  
Capacity

.....  
Name of Bidder

<sup>1</sup>MSCM Regulations: "in the service of the state" means to be -

- (a) a member of –
  - (i) any municipal council;
  - (ii) any provincial legislature; or
  - (iii) the National Assembly or the National Council of Provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official or any Municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (e) a member of the accounting authority of any national or provincial entity; or
- (f) an employee of Parliament or a provincial legislature.

<sup>2</sup>"Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercise control over the company.

**DECLARATION FOR PROCUREMENT ABOVE R10 MILLION  
(ALL APPLICABLE TAXES INCLUDED)**

For all procurement expected to exceed R10 million (all applicable taxes included), bidders must complete the following questionnaire:

1 Are you by law required to prepare annual financial statements for auditing? **\*YES / NO**

1.1 If yes, submit audited annual financial statements for the past three years or since the date of establishment if established during the past three years.

.....

.....

2. Do you have any outstanding undisputed commitments for municipal services towards any municipality for more than three months or any other service provider in respect of which payment is overdue for more than 30 days? **\*YES / NO**

2.1 If no, this serves to certify that the bidder has no undisputed commitments for municipal services toward any municipality for more than three months or other service provider in respect of which payment is overdue for more than 30 days.

2.2 If yes, provide particulars.

.....

.....

.....

.....

3 Has any contract been awarded to you by an organ of state during the past five years, including particulars of any material non-compliance or dispute concerning the execution of such contract? **\*YES / NO**

3.1 If yes, provide particulars.

.....

- .....
- .....
- .....
- 4 Will any portion of goods or services be sourced from outside\***YES / NO** the Republic, and, if so, what portion and whether any portion of payment from the municipality / municipal entity is expected to be transferred out of the Republic?

- 4.1 If yes, furnish particulars.

.....

.....

.....

.....

### CERTIFICATION

I, THE UNDERSIGNED (NAME) .....

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS CORRECT. I ACCEPT THAT THE STATE MAY ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder

## PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

### 1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

### 1.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the **80/10** preference point system.
- b) Either the **80/20 preference point system** will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price;
- (b) BBBEE; and
- (c) Specific Goals.

### 1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

|                                           | POINTS |
|-------------------------------------------|--------|
| PRICE                                     | 80     |
| BBBEE                                     | 10     |
| SPECIFIC GOALS                            | 10     |
| Total points for PRICE and SPECIFIC GOALS | 100    |

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific

**goals are not claimed.**

- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim regarding preferences, in any manner required by the organ of state.

## 2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

## 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

### 3.1. POINTS AWARDED FOR PRICE

#### 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc}
 \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\
 \mathbf{P_s = 80 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right)} & \mathbf{or} & \mathbf{P_s = 90 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right)}
 \end{array}$$

Where

- P<sub>s</sub> = Points scored for price of tender under consideration
- P<sub>t</sub> = Price of tender under consideration
- P<sub>min</sub> = Price of lowest acceptable tender

### 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

#### 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

**80/20****or****90/10**

$$P_s = 80 \left( 1 + \frac{P_t - P_{max}}{P_{max}} \right)$$

$$\text{or } P_s = 90 \left( 1 + \frac{P_t - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

#### **4. POINTS AWARDED FOR BBBEE AND SPECIFIC GOALS**

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

##### **4.1.1 Points awarded for B-BBEE Level of Contributor**

In terms of the Specific Goals as per the George Municipality Preferential Procurement Policy, preference points must be awarded to a tenderer for attaining the B-BBEE status level of contribution in accordance with the table below:

| <b>B-BBEE Status Level of Contributor</b> | <b>Number of Points for Preference (80/20)</b> | <b>Number of Points for Preference (90/10)</b> |
|-------------------------------------------|------------------------------------------------|------------------------------------------------|
| 1                                         | 10                                             | 5                                              |
| 2                                         | 9                                              | 4.5                                            |
| 3                                         | 7                                              | 3                                              |
| 4                                         | 6                                              | 2.5                                            |
| 5                                         | 4                                              | 2                                              |
| 6                                         | 3                                              | 1.5                                            |
| 7                                         | 2                                              | 1                                              |
| 8                                         | 1                                              | 0.5                                            |
| Non-compliant contributor                 | 0                                              | 0                                              |

**Bidder MUST submit a valid BBBEE certificate, failure to attach no points will be awarded for BBBEE points.**

##### **4.1.2 Points awarded for Specific Goals**

In terms of the Specific Goals as per the George Municipality Preferential Procurement Policy, preference points must be awarded to a Tenderer for Locality in accordance with the table below:

| <b>Locality of Tenderer's Office</b>                            | <b>Number of points (80/20 system)</b> | <b>Number of points (90/10 system)</b> |
|-----------------------------------------------------------------|----------------------------------------|----------------------------------------|
| Within the boundaries of George Municipality                    | 10                                     | 5                                      |
| Within the boundaries of the Garden Route District Municipality | 6                                      | 3                                      |
| Within the borders of the Western Cape                          | 4                                      | 2                                      |
| Outside the borders of the Western Cape                         | 2                                      | 1                                      |

**Bidder's MUST submit proof of address (e. g. municipal account, rental/lease agreement, or affidavit) not older than three (3) months. Failure to attach proof will result in no points awarded for Specific Goals.**

**George Municipality will reserve the right to use any and all available information at its disposal, including conducting site visits and inspections to verify a bidder's claim of having a local office within the George Municipal area.**

**The principle of substance over legal form, as defined in the Standards of Generally Recognised Accounting Practice (GRAP), will be applied in such assessments. (This means that even though a bidder may present a rental agreement, the claim of having a local office will be assessed in its actual substance and not by only accepting the legal documentation.)**

**The purpose of the locality points is to promote local economic development within the George Municipal area and any bidder attempting to circumvent the substance of this initiative through any means, including by means of fronting, will be reported to the National Treasury for blacklisting on the Central Supplier Database (CSD).**

- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point

system,  
then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

## 5. BID DECLARATION

Tenderers who claim points in respect of BBEE must complete the following:

### **B-BEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 4.1 AND 4.1.1**

5.1. **Contribution to BBEE: ..... = .....(maximum of 5 or 10 points)**

(Points claimed in respect of paragraph 5.1 must be in accordance with the table reflected in paragraph 4.1.1 and **must be substantiated by relevant proof of B-BEE status level of contributor.**)

### **LOCALITY OF TENDERERS OFFICE CLAIMED IN TERMS OF PARAGRAPHS 4.1 AND 4.1.2**

5.2. **Contribution to specific Goals: ..... = .....(maximum of 5 or 10 points)**

(Points claimed in respect of paragraph 5.2 must be in accordance with the table reflected in paragraph 4.1.2 and **must be substantiated by relevant proof of address of a company office.**)

### **DECLARATION WITH REGARD TO COMPANY/FIRM**

5.3. Name of company/firm.....

5.4. Company registration number: .....

5.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

5.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General

- Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 5.1 and 5.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
  - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
    - (a) disqualify the person from the tendering process;
    - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
    - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
    - (d) recommend that the tenderer or contractor, its shareholders, and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
    - (e) forward the matter for criminal prosecution, if deemed necessary.

|                                      |       |
|--------------------------------------|-------|
| .....<br>SIGNATURE(S) OF TENDERER(S) |       |
| SURNAME AND NAME:                    | ..... |
| DATE:                                | ..... |
| ADDRESS:                             | ..... |

**SWORN AFFIDAVIT – BBBEE EXEMPTED MICRO ENTERPRISE****SWORN AFFIDAVIT – B-BBEE EXEMPTED MICRO ENTERPRISE**

I, the undersigned,

|                                |  |
|--------------------------------|--|
| <b>Full name &amp; Surname</b> |  |
| <b>Identity number</b>         |  |

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a member / director / owner of the following enterprise and am duly authorised to act on its behalf:

|                            |  |
|----------------------------|--|
| <b>Enterprise Name</b>     |  |
| <b>Trading Name</b>        |  |
| <b>Registration Number</b> |  |
| <b>Enterprise Address</b>  |  |

3. I hereby declare under oath that:
  - The enterprise is \_\_\_\_\_ % black owned;
  - The enterprise is \_\_\_\_\_ % black woman owned;
  - Based on the management accounts and other information available on the \_\_\_\_\_ financial year, the income did not exceed R10,000,000.00 (ten million rands);
  - Please confirm on the table below the B-BBEE level contributor, **by ticking the applicable box.**

|                           |                                                         |  |
|---------------------------|---------------------------------------------------------|--|
| 100% black owned          | <b>Level One</b> (135% B-BBEE procurement recognition)  |  |
| More than 51% black owned | <b>Level Two</b> (125% B-BBEE procurement recognition)  |  |
| Less than 51% black owned | <b>Level Four</b> (100% B-BBEE procurement recognition) |  |

4. The entity is an empowering supplier in terms of **the dti** Codes of Good Practice.
5. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
6. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
Commissioner of Oaths  
Signature & stamp

## DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
  - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
  - b. been convicted for fraud or corruption during the past five years;
  - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
  - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

| Item  | Question                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Yes                                 | No                                 |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|------------------------------------|
| 4.1   | <p>Is the bidder or any of its directors listed on the National Treasury's database as a company or person prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this database were informed in writing of this restriction by the National Treasury after the <i>audi alteram partem</i> rule was applied).</p> <p><b>The Database of Restricted Suppliers now resides on the National Treasury's website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) and can be accessed by clicking on its link at the bottom of the home page.</b></p> | <p>Yes</p> <input type="checkbox"/> | <p>No</p> <input type="checkbox"/> |
| 4.1.1 | If so, furnish particulars:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                     |                                    |

|             |                                                                                                                                                                                                                                                                                                                                                                                                                 |                                 |                                |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|--------------------------------|
| 4.2         | Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?<br><br><b>The Register for Tender Defaulters can be accessed on the National Treasury's website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) by clicking on its link at the bottom of the home page.</b> | Yes<br><input type="checkbox"/> | No<br><input type="checkbox"/> |
| 4.2.1       | If so, furnish particulars:                                                                                                                                                                                                                                                                                                                                                                                     |                                 |                                |
| 4.3         | Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?                                                                                                                                                                                                                          | Yes<br><input type="checkbox"/> | No<br><input type="checkbox"/> |
| 4.3.1       | If so, furnish particulars:                                                                                                                                                                                                                                                                                                                                                                                     |                                 |                                |
| <b>Item</b> | <b>Question</b>                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Yes</b>                      | <b>No</b>                      |
| 4.4         | Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?                                                                                                                                                                          | Yes<br><input type="checkbox"/> | No<br><input type="checkbox"/> |
| 4.4.1       | If so, furnish particulars:                                                                                                                                                                                                                                                                                                                                                                                     |                                 |                                |
| 4.5         | Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?                                                                                                                                                                                                  | Yes<br><input type="checkbox"/> | No<br><input type="checkbox"/> |
| 4.5.1       | If so, furnish particulars:                                                                                                                                                                                                                                                                                                                                                                                     |                                 |                                |

**CERTIFICATION**

I, THE UNDERSIGNED (FULL NAME) .....

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

## **CERTIFICATE OF INDEPENDENT BID DETERMINATION**

- 1 This Municipal Bidding Document (MBD) must form part of all bids<sup>1</sup> invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Municipal Supply Regulation 38(1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
  - a. take all reasonable steps to prevent such abuse;
  - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
  - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
- 4 This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (MBD9) must be completed and submitted with the bid:

<sup>1</sup> Includes price quotations, advertised competitive bids, limited bids and proposals.

<sup>2</sup> Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

## **CERTIFICATE OF INDEPENDENT BID DETERMINATION**

I, the undersigned, in submitting the accompanying bid:

**TENDER NUMBER: GMT002/24-25  
TENDER FOR THE APPOINTMENT OF A SERVICE PROVIDER TO DELIVER  
THIRD-PARTY ACCOUNT PAYMENT SOLUTIONS TO THE MUNICIPALITY FOR  
A THREE-YEAR (3) PERIOD FROM DATE OF APPOINTMENT**

in response to the invitation for the bid made by:

**GEORGE MUNICIPALITY**

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: \_\_\_\_\_ that:  
(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - (a) has been requested to submit a bid in response to this bid invitation;
  - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
  - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder.

**MBD9**

6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - (a) prices;
  - (b) geographical area where product or service will be rendered (market allocation)
  - (c) methods, factors or formulas used to calculate prices;
  - (d) the intention or decision to submit or not to submit, a bid;
  - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
  - (f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No. 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No. 12 of 2004 or any other applicable legislation.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder

<sup>3</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

**CERTIFICATE FOR MUNICIPAL SERVICES (COMPULSORY TO COMPLETE)**

Information required in terms of the Supply Chain Management Regulations, Regulation 28 (1) (c).

**Tender Number:** GMT002/24-25

**Name of the Bidder:** \_\_\_\_\_

**DETAILS OF THE BIDDER/S: Owner / Proprietor / Director(s) / Partner(s), etc:**

| Physical Business address of the Bidder | Municipal Account Number(s) |
|-----------------------------------------|-----------------------------|
|                                         |                             |
|                                         |                             |
|                                         |                             |

If there is not enough space for all the names, please attach the additional details to the Tender document.

| Name of Director / Member / Partner | Identity Number | Physical <b>residential</b> address of Director / Member / Partner | Municipal Account number(s) |
|-------------------------------------|-----------------|--------------------------------------------------------------------|-----------------------------|
|                                     |                 |                                                                    |                             |
|                                     |                 |                                                                    |                             |

I, \_\_\_\_\_, the undersigned,

(full name in block letters)

certify that the information furnished on this declaration form is correct and that I/we have no undisputed commitments for municipal services towards a municipality or other service provider in respect of which payment is overdue for more than 30 days.

\_\_\_\_\_  
Signature

THUS DONE AND SIGNED for and on behalf of the Bidder / Contractor

at \_\_\_\_\_ on the \_\_\_\_\_ day of \_\_\_\_\_ 2025

**PLEASE NOTE:**

**MUNICIPAL ACCOUNTS FOR ALL PROPERTIES OWNED BY BIDDER/S MUST BE ATTACHED TO THE TENDER DOCUMENT!**

Even if the requested information is not applicable to the Bidder, the table above should be endorsed NOT APPLICABLE with a reason and THIS DECLARATION **MUST** STILL BE COMPLETED AND SIGNED. In the event of leasing, a lease agreement **MUST** be attached to the tender document.

## **GEORGE MUNICIPALITY PROCUREMENT**

### **GENERAL CONDITIONS OF CONTRACT**

#### **TABLE OF CLAUSES**

|     |                                                      |
|-----|------------------------------------------------------|
| 1.  | Definitions                                          |
| 2.  | Application                                          |
| 3.  | General                                              |
| 4.  | Standards                                            |
| 5.  | Use of contract documents and information inspection |
| 6.  | Patent rights                                        |
| 7.  | Performance security                                 |
| 8.  | Inspections, tests and analysis                      |
| 9.  | Packing                                              |
| 10. | Delivery and documents                               |
| 11. | Insurance                                            |
| 12. | Transportation                                       |
| 13. | Incidental services                                  |
| 14. | Spare parts                                          |
| 15. | Warranty                                             |
| 16. | Payment                                              |
| 17. | Prices                                               |
| 18. | Variation orders                                     |
| 19. | Assignment                                           |
| 20. | Subcontracts                                         |
| 21. | Delays in the supplier's performance                 |
| 22. | Penalties                                            |
| 23. | Termination for default                              |
| 24. | Anti-Dumping and countervailing duties and rights    |
| 25. | Force Majeure                                        |
| 26. | Termination for insolvency                           |
| 27. | Settlement of disputes                               |
| 28. | Limitation of liability                              |
| 29. | Governing language                                   |
| 30. | Applicable law                                       |
| 31. | Notices                                              |
| 32. | Taxes and duties                                     |
| 33. | Transfer of contracts                                |
| 34. | Amendment of contracts                               |
| 35. | Prohibition of restrictive practices                 |

## **General Conditions of Contract**

1. **Definitions:**

1. The following terms shall be interpreted as indicated:

- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the goods are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the goods covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Supplier" means the successful bidder who is awarded the contract to maintain and administer the required and specified service(s) to the State.
- 1.26 "Tort" means in breach of contract.
- 1.27 "Turnkey" means a procurement process where one service provider assumes total responsibility for all aspects of the project and delivers the full end product / service required by the contract.
- 1.28 "Written" or "in writing" means hand-written in ink or any form of electronic or mechanical writing.

2. Application:

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services (excluding professional services related to the building and construction industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General:

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 Invitations to bid are usually published in locally distributed news media and on the municipality/municipal entity website.

4. Standards:

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information inspection:

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the provider in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the provider's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights:

- 6.1 The provider shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 6.2 When a supplier developed documentation / projects for the municipality or municipal entity, the intellectual, copy and patent rights or ownership of such documents or projects will vest in the municipality or municipal entity.

7. Performance security:

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque.
- 7.4 The performance security will be discharged by the purchaser and returned to the provider not later than thirty (30) days following the date of completion of

the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified.

8. Inspections, tests and analyses:

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that goods to be produced or services to be rendered should at any stage be subject to inspections, test and analyses, the bidder or contractor's premises shall be open, at all reasonable hours, for inspection by a representative of the purchaser or an organization acting on behalf of the purchaser.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the goods to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the goods or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such goods or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Goods and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract goods may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected goods shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with goods which do comply with the requirements of the contract. Failing such removal the rejected goods shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute goods forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected goods, purchase such goods as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing:

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents:

- 10.1 Delivery of the goods and arrangements for shipping and clearance obligations shall be made by the supplier in accordance with the terms specified in the contract.

11. Insurance:

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.

12. Transportation:

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.

13. Incidental services:

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
  - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
  - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the provider for similar services.

14. Spare parts:

- 14.1 As specified, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
  - (b) in the event of termination of production of the spare parts:
    - (i) advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and

- (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty:

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment:

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated.

17. Prices:

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the provider in his bid, with the exception of any price adjustments authorized or in the purchaser's request for bid validity extension, as the case may be.

18. Variation orders:

- 18.1 In cases where the estimated value of the envisaged changes in purchase does not exceed 15% of the total value of the original contract, the contractor

may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

19. Assignment:

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts:

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under these contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the Supplier's Performance:

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the goods are required, or the supplier's services are not readily available.
- 21.4 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.
- 21.5 Upon any delay beyond the delivery period in the case of a goods contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties:

- 22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract,

deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default:

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
  - (b) if the supplier fails to perform any other obligation(s) under the contract; or
  - (c) if the supplier, in the judgement of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the supplier as having no objection and proceed with the restriction.
- 23.5 Any restriction imposed on any person by the purchaser will, at the discretion of the purchaser, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the purchaser actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
  - (ii) the date of commencement of the restriction;
  - (iii) the period of restriction; and
  - (iv) the reasons for the restriction.
- These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.
- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No 12 of 2004, the court may also rule that such person's name be endorsed on the

Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-Dumping and Counter-Vailing duties and rights:

- 24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the supplier to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the supplier in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure:

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency:

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of disputes:

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Notwithstanding any reference to mediation and/or court proceedings herein,  
(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and  
(b) the purchaser shall pay the supplier any monies due to the supplier for goods delivered and / or services rendered according to the prescripts of the contract.

28. Limitation of liability:

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;  
(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and  
(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language:

- 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law:

- 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified.

31. Notices:

- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties:

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid SARS must have certified that the tax matters of the preferred bidder are in order.
- 32.4 No contract shall be concluded with any bidder whose municipal rates and taxes and municipal services charges are in arrears.
- 33. Transfer of contracts:
- 33.1 The contractor shall not abandon, transfer, cede assign or sublet a contract or part thereof without the written permission of the purchaser.
- 34. Amendment of contracts:
- 34.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.
- 35. Prohibition of restrictive practices:
- 35.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is / are or a contractor(s) was / were involved in collusive bidding.
- 35.2 If a bidder(s) or contractor(s) based on reasonable grounds or evidence obtained by the purchaser has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties are contemplated in section 59 of the Competition Act No 89 of 1998.
- 35.3 If a bidder(s) or contractor(s) has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.