

Products	2021/22		2022/23		2023/24		2024/25		2025/26	
	Volume	Amount	Volume	Amount	Volume	Amount	Volume	Amount	Volume	Amount
Future Medical (medical expenses/claims/invoices paid for Undertaking claims)	100,078	R759,850,791	90,127	R673,305,383	74,861	R613,212,156	77,814	R681,473,855	79,519	R798,492,557
Past Medical expenses paid (this is per claimant and not per invoice because Past Medical expenses are paid to the claimant as part of the offer and indicated as 1 claim per claimant although it can be for multiple invoices)	3,769	R11,544,800,735	2,899	R11,475,214,790	939	R84,778,839	442	R48,380,167	354	R43,663,288
Past Medical expenses submitted by suppliers (this is per claim/invoice)	53,560	R494,355,720	45,352	R416,844,421	49,514	R961,417,151	46,437	R640,817,145	46,184	R881,798,639
Medico-Legal Reports (Medical expert payments - This is primarily per invoice submitted by the Medical experts for a Medico legal report)	14,007	R1,119,230,289	13,053	R798,894,837	17,778	R199,367,977	18,288	R190,034,074	9,617	R99,166,690
Caregiver Payments (every month a payment is made like a salary to a caregiver so this is the number of payments for all the caregivers for the year)	61,950	R24,322,928	60,893	R14,985,321	58,080	R355,277,972	62,480	R455,352,390	65,348	R522,624,989
General Damages (Only 1 General Damages claim is paid to 1 claimant so this will be the number of claimants to whom General Damages were paid)	22,604	R376,020,400	22,006	R371,244,385	23,261	R12,995,489,136	18,987	R11,032,402,678	13,464	R8,155,687,466

FY	Unique claimants paid for Undertaking claims submitted by claimants or service providers
2021/22	8 235
2022/23	7 872
2023/24	7 090
2024/25	7 290
2025/26	7 288
Total (over past 5 years unique number of claimants that claimed against the Undertaking)	14 654