



QUESTIONS AND ANSWERS FOR THE APPOINTMENT OF THE SERVICE PROVIDER TO PROVIDE CLEANING AND DEEP CLEANING SERVICES, HYGIENE AND PEST CONTROL FOR PUBLIC PROTECTOR SOUTH AFRICA (PPSA)FOR POLOKWANE OFFICE AND SIBASA REGIONAL OFFICE OVER A PERIOD OF THREE (03) YEARS.

ID	Question	Answer
1	How many hours should the employees be on site nor from what time are they expected to be on site?	Please check the department of labour regulations to regulate the Cleaners' hours per day. PPSA starts at 08h00 till 16h30 Monday to Friday. Cleaning personnel to be onsite before (from 06h30 or 07h00) the arrival of PPSA officials to clean reception, bathrooms and common areas.
2	On the Costing for BID005 should it be for both Locations or should it be done discrete?	Costing should be per location as there are two separate pricing schedule on the specification.
3	On the Pest Control -What Pest Control should be done, should it be Fumigation only ? Kindly provide us with the Square Metres	Pest control should address all different types of pests.