

DATE: 31 OCTOBER 2023

SUBJECT: RFP 01/12/2023: APPOINTMENT OF BROKER TO PROVIDE INSURANCE FOR POSTBANK FOR A PERIOD OF THREE (3) YEARS

QUERIES AND RESPONSES SHEET

QUERY	RESPONSE
1. Claims history over the last 12 months	Not in place. The insurance we currently have in place was under Post-office and was taken over by Postbank 6 months ago and only covers accident claims on vehicles
2. Kindly assist us with the following: ➤ Asset Register ➤ Claim History	The asset register will only be shared with the awarded bidder. Not in place. The insurance we currently have in place was under Post-office and was taken over by Postbank 6 months ago and only covers accident claims on vehicles
3. Current insurance programmes in place and 3 year claim history	Not in place. The insurance we currently have in place was under Post-office and was taken over by Postbank 6 months ago and only covers accident claims on vehicles
4. Just for clarity, is this a technical proposal that requires ONLY the Broker Fee? For now, the prospective Bidders are not required to approach the market for quotes?	Yes. The Proposal requires the Broker fee.
5. In reference to the above tender, please advise if we are only quoting on the brokerage fee, or if we are quoting on the insurance portfolio	The Proposal requires the Broker fee.
6. It appears that you are advertising this tender for the third time at this very moment. Because of your address, our bid was unsuccessful on two separate instances. The address on the document is for a shopping centre, and there is no post office in the immediate area. I beg you to advertise	This is the second time that Postbank has advertise the bid for insurance. The address stipulated on the tender document is not for a Post Office but for the Supply Chain Management Office Building.

THE END
