



RFP TITLE: RFP/IT/2020/54: AN APPOINTMENT OF A PANEL OF SERVICE PROVIDERS OF SCHEDULING AND ADVERTISING MANAGEMENT SYSTEM (SAMS)

CONSOLIDATED QUESTIONS FROM BIDDERS AND ANSWERS FROM SABC ISSUED: 01 April 2022

BID CLOSING DATE: 22 April 2022 @ 12:00 NOON

#	SERVICE PROVIDER QUESTION	SABC ANSWER
1.	Which products require data migration?	The data required is the IBMS Oracle 10g database and the data in the Landmark Actian database, both are on Linux.
2.	What data is required to be migrated?	Bidders must provide high level documentation describing full data migration process (Parameters and data mapping will be defined during implementation) from the current SABC systems to the new solution.
3.	Can we expect the 3rd party vendor to supply flat file export files of required data for us to integrate?	In some instances but on others SABC requires API integration.
4.	Do 3rd party APIs exist that will enable this export of data to RCS?	Not all will have API hence bidder to provide quote from the aforementioned systems in the RFP document.
5.	Is a letter from a financial institution sufficient confirming that they will back up the supplier with for the duration of the project?	The letter of capital guarantee may be accepted but the SABC reserves the right to do a financial due diligence exercise.



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6.	Will all costs from the 3 rd party supplier be for SABC's account?	Bidder must quote all the line items in the tender response.
7.	In the duration of the supplier developing the solution for the SABC. What are the payment terms? It based on the milestone or monthly?	The SABC and the awarded bidder will engage into negotiating process and agree on the contract terms.
8.	Is this tender a 90/10 or 80/20 bid?	The tender is 90/10 bid.
9.	Is there any particular way that subcontracting should be done?	Please refer to the Prequalification Criteria in the RFP document
10.	Can a bidder go through the next phase if it has the minimum compliance scoring on some qualifying items?	The bidder will go through the next phase if it has the required scoring point. For instance, where the complying requirement is yes or no, and the answer is no the bidder will not go to the next phase.
11.	Is there an existing OTT platform or not? because on page 61 on the bid document 23.3, it refers to the SABC mobile OTT application.	Yes, the OTT tender is in the advanced stage of evaluation and the appointment of the service provide will be concluded soon. It should be in place by time the SAMS contracting begins
12.	Is the training expected to be conducted in two different periods?	Training can be combined but it will be for end-users and train-the-trainers as well



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13.	Can the bidders get an assurance that the electronic submissions will be accepted?	Electronic submissions will be accepted provided they are submitted on time and sent to the correct email address as specified in the tender document. Bidders are encouraged to ensure that files are not bigger than 30MB to enable them to go through the SABC email servers. For bidders who want to submit physical documents, the Tender Box will also be open at SABC Radio Park seven days a week and will close on 22 April 2022 at 12 noon.
14.	Since Covid-19, the supply chain for the computer in the market is affected and as a result it won't be possible to deliver the equipment in six weeks. Is this case presented what will be the way forward?	SABC is aware of the global supply chain disruptions and it will look at the issue of timelines with the successful bidders. Bidders must submit projects plans that are realistic.

END OF QUESTIONS AND ANSWERS