

 Eskom	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2031		

To whom it may concern	Date	<u>02 July 2026</u>
	Enquiries	<u>Tsakani Shingange</u>
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Dear Sir/Madam

Request for Enquiry Number	E3017GXMPTUT
Description / Project Title	Provision of Maintenance Services for Electrostatic Precipitators during Outages and for Routine Maintenance at Tutuka Power Station for a Period of 60 Months.
Tender Questions Closing Date	<u>08 July 2026</u>

	Questions	Answers	Clarity Published Dates
1.	The scope mentions a site manager, but the Site Manager role does not appear in the BOQ. Please confirm if a Site Manager is required, and if yes, kindly advise where it should be priced.	No site manager required- The service manager is Eskom's representative.	2026-07-02
2.	SHE Rep & Fire Watch: These roles are specified in the scope but are also not listed in the BOQ. Please confirm if we should include pricing for SHE Rep and Fire Watch, and under which item.	SHE Rep and Fire Watch will be appointed from the resources as per section 2.3 of the NEC3 document. Refer to section 3.1.5 of the NEC3 document.	2026-07-02
3.	Quality Control is only listed under "outage" in the BOQ. Please confirm if QC is also required for maintenance, and if so, where it should be priced.	QC responsibilities will lie with the supervisor.	2026-07-02
4.	The Service Information states that QCPs are compulsory for all activities performed during opportunity maintenance and must be signed by the engineer, QC personnel and maintenance personnel.	QC responsibilities will lie with the supervisor.	2026-07-02

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	Kindly confirm whether Eskom requires the Contractor to provide a dedicated Quality Officer / QC Inspector during routine maintenance, opportunity maintenance, outages, inspections, testing, hold points and close-out activities.		
5.	If a dedicated Quality Officer / QC Inspector is required, please clarify where this resource must be priced, as the current price list appears to include Supervisor, Mechanical Artisan, Boilermaker, Welder, Semi-skilled Employee, Safety Officer, Planner and Electrician, but does not appear to include a separate Quality Officer / QC Inspector line item.	QC responsibilities will lie with the supervisor. The contractor to price as per BOQ/price list provided.	2026-07-02
6.	Please confirm whether the cost for quality inspections, QCP sign-offs, quality records, intervention point management, data book compilation, inspection reports and quality close-out documentation must be absorbed into the existing labour rates, or whether a separate payable item will be issued / accepted for these activities.	It is the supervisor's responsibilities, The contractor to price as per BOQ/price list provided.	2026-07-02
7.	The tender returnables require Quality Control Plans / Inspection Test Plans, Control Quality Plan, Method Statements and Supplier Quality Management documentation. Kindly confirm whether the preparation, revision, submission, updating and close-out of these documents during the 60-month service period will be deemed included in the rates, or whether separate document control / QA administration costs may be priced.	QC responsibilities will lie with the supervisor.	2026-07-02
8.	The environmental returnables require environmental management structure, environmental resources, responsibility and accountability, environmental competency, training, appointments, environmental communication, environmental awareness, Environmental Officer and detailed environmental management costing. Kindly confirm whether a dedicated Environmental Officer is required for the duration of the contract, during outages only, or only when environmental risk activities are instructed.	Safety officer responsibility please refer section 5.10.2 of the NEC3 document - National Diploma in safety management with SHE (ISO14001)	2026-07-02

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9.	If an Environmental Officer is required, kindly clarify where this resource must be priced, as the current pricing schedule does not appear to include a separate Environmental Officer line item.	Safety officer responsibility please refer section 5.10.2 of the NEC3 document – Contractor to price as per price list /BOQ provided.	2026-07-02
10.	Please confirm whether detailed environmental management costing may be submitted as a separate cost breakdown, or whether Eskom expects all environmental management costs to be included in the existing operational rates.	Please refer section 5.10.2 of the NEC3 document – Contractor to price as per price list /BOQ provided.	2026-07-02
11.	The tender returnables require detailed H&S costing and state that such costing must not be provided as a lump sum. However, the NEC price list includes a Safety Officer only under ad-hoc resources and not as part of the fixed core crew. Kindly confirm whether the Safety Officer is required full-time, only during outages, only during high-risk tasks, or only when instructed by Eskom.	No Safety officer is needed for core crew.	2026-07-02
12.	Please confirm whether safety documentation, safety files, legal appointments, risk assessments, method statement reviews, toolbox talks, incident reporting, audits, inspections and attendance at safety meetings are payable through the Safety Officer rate, included in other labour rates, or to be priced separately.	Contractor to price as per price list /BOQ provided	2026-07-02
13.	The Service Information states that all consumables will be provided by the Contractor, while all spares will be provided by Eskom. Kindly provide a clear definition of “consumables” for this contract, as this may include items such as welding consumables, grinding discs, cutting discs, gas, lubricants, cleaning materials, rags, fasteners, sealants, packing material and similar items	Eskom will provide the consumables.	2026-07-02
14.	Please confirm where Contractor-supplied consumables must be priced, as the current price list does not appear to include a separate consumables line item	Eskom will provide the consumables	2026-07-02
15.	The Service Information states that the Contractor must transport and convey spares from stores to plant and remove used / scrap items from plant to stores or a designated area. Kindly confirm whether this internal transport, handling, rigging support,	Removal of scrap is part of housekeeping and Contractor to price as per price list /BOQ provided .	2026-07-02

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	loading/offloading and scrap removal is deemed included in the labour rates, or whether a separate transport / handling item will be provided		
16.	The Service Information states that all PPE is to be provided by the Contractor, including arc flash PPE and acid retardant PPE. The price list includes PPE as a yearly cost; however, it is unclear whether this yearly cost must cover all categories of PPE, specialised PPE, replacement PPE, outage PPE and additional ad-hoc personnel. Kindly clarify the expected PPE basis and whether specialised PPE may be priced separately	Outages PPE (per person) Arc Flash suite once off for 2 x RP) (4 welding aprons for welders- once off), (faceshield for welders and Boilermakers x 8 - 2 sets) (spacet for welders and Boiler makers boots x 8 - once off) safety boots, 2 x Overall set per person, ear plugs, goggles, dust musks, gumboots, disposable overalls. Maintenance PPE (per person) Arc Flash suite once off for 2 x RP) (4 welding aprons for welders- once off), (faceshield for welders and Boilermakers x 7 - 2 sets) (spacet for welders and Boiler makers boots x 7 - once off) safety boots, 2 x Overall set per person, ear plugs, goggles, dust musks, gumboots, disposable overalls.	2026-07-02
17.	The price list reflects PPE quantity as 29 per year. Kindly confirm the basis of this quantity and whether it represents the expected total personnel complement, estimated PPE sets, or another Eskom-defined quantity	The unit of measure should be per person per year. The number of people should be as per Section 2.3 in the NEC3 = 28 for maintenance and 37 for Outages	2026-07-02
18.	The Service Information requires all equipment to be calibrated and kept in good working order, with relevant certificates handed over to the Service Manager. Kindly confirm whether calibration costs, testing equipment, lifting equipment certification, tool inspection and	It is the responsibility of the contractor to calibrate their own equipment	2026-07-02

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	re-certification costs are deemed included in labour rates or may be priced separately.		
19.	The Service Information requires all artisans and supervisors to be authorised to take permits within the first six months in terms of Plant Safety Regulations, and further states that the Contractor Supervisor must be authorised as RP. Kindly confirm whether the time and cost for PSR training, authorisation, assessments and permit-related competency requirements are for the Contractor's account or Eskom's account.	PSR training cost will provided on <i>Employer's</i> cost on first attempt, should the <i>Contractor's</i> employees fail, second attempt will be at <i>Contractor's</i> cost	2026-07-02
20.	The contract includes a two-hour call-out response requirement under the low service damages table, with damages applicable where response time exceeds two hours after a call is logged. Kindly confirm whether the Contractor is expected to maintain a formal standby arrangement and, if so, where standby allowance, call-out readiness, after-hours availability and associated supervision must be priced.	No stand by ,contractor will be call as "when required".	2026-07-02
21.	The low service damages table includes deductions for late coming, incomplete work, SHEQ violations, PM compliance below 90%, statutory work order violations and scheduled compliance below 95%. Kindly confirm whether these deductions apply to the full task order value, monthly task order value or assessment value, and how such values will be calculated for routine maintenance versus outage work	Outage crew managed under outage task order and maintenance crew will be managed under monthly maintenance assessment.	2026-07-02
22.	The NEC price list includes normal time, overtime at 1.5 and Sundays / public holidays at 2. Kindly confirm whether outage working hours of 07:00 to 19:00 on weekdays will be treated as normal time, overtime, or a combination of both depending on statutory and Eskom requirements.	The outages working hours 07: to 16:00 from 16:00 to 19:00 it will be overtime at 1.5	2026-07-02
23.	Please confirm whether overtime during planned and unplanned outages will only be payable where pre-approved by the Service Manager and Maintenance Manager, and whether any delay in	Yes.	2026-07-02

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	approval will affect the Contractor's obligation to provide resources during outage windows		
24.	The Service Information states that all extra travelling requested by Eskom will be on Eskom's account. Kindly clarify the reimbursement mechanism, documentation required and whether this applies to travel between site areas, off-site travel, emergency call-outs, collection of spares, additional meetings, or replacement personnel.	It will be covered under Compensation Event	2026-07-02
25.	The pricing assumptions state that items not shown separately may be deemed included in the Prices or rates of other listed items. Given the extent of quality, safety, environmental, documentation, reporting, calibration, consumables and compliance obligations, kindly confirm Eskom's intended pricing mechanism for indirect compliance and support costs to avoid ambiguity during contract execution	The contractor to price as per BOQ/price list provided	2026-07-02
26.	The Contract Data records the period within which payments are made as 60 days. The ITT also notes Eskom standard payment terms of 30 days for contracts below R50 million including VAT and 60 days for contracts above R50 million including VAT. Kindly confirm which payment period will apply to this contract, particularly if the final contract value is below R50 million including VAT.	The ITT also notes Eskom standard payment terms of 30 days for contracts below R50 million including VAT and 60 days for contracts above R50 million including VAT	2026-07-02
27.	The Contract Data includes Option X1 price adjustment for inflation; however, the proportions and indices appear to be blank. Kindly confirm whether CPA / inflation escalation will apply and, if so, which indices and proportions must be used for labour, consumables, PPE, transport, equipment and other costs.	It cannot be according to the QS to propose the tables on behalf of the suppliers. All the Suppliers are required to submit a detailed CPA schedule indicating the cost proportions for the various cost components as part of the tender returnables. The Employer will review and approve the proposed proportions before implementation. The proportions must total 100% and should reasonably reflect the contractor's cost structure	2026-07-02

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28.	The Contract Data includes X19 Task Order and requires the Contractor to submit a Task Order programme within two days of receiving the Task Order. Kindly confirm whether planning and programming effort for each task order is deemed included in the Planner rate, or whether it is separately recoverable where extensive planning is required.	Task Order is an instruction from the Service Manager to the Contractor to commence work that includes. Refer to 2.13.	2026-07-02
29.	The scope covers six units over 60 months and includes routine maintenance, opportunity maintenance, planned outages and unplanned outages. Kindly confirm whether Eskom will provide an indicative outage plan, estimated annual task order volume, expected number of call-outs, expected routine maintenance load and estimated resource demand for pricing purposes.	Outage plan, changes frequently hence scope will be issued as “when required”. Maintenance task order will be issued yearly and assessed monthly.	2026-07-02
30.	Please confirm whether the fixed maintenance team is required to be permanently based at Tutuka Power Station for the full contract duration, or whether resources will be mobilised only when work is instructed	Yes. the fixed maintenance team is required to be permanently based at Tutuka Power Station for the full contract duration.	2026-07-02
31.	If resources are required to be permanently available on site, please confirm whether idle time, waiting time, permit delays, plant access delays, outage postponements and Eskom-caused delays will be payable	Only maintenance crew will permanently based on site and outage crew will “as when required”.	2026-07-02
32.	The Service Information identifies risks such as delays in outage or shutdown windows, restricted access, working at heights, confined spaces, fly ash exposure and electrical shock. Kindly confirm whether additional costs arising from Eskom-controlled access restrictions, delayed isolations, unavailable permits, plant not ready, or outage window changes will be treated as compensation events / task order changes where applicable	Delayed caused by the Employer will be carried by the Employer and delays caused by the Contractor will be carried out by the contractor. Should there be any changes/delays in outages there will be communication from service manager.	2026-07-02
33.	The NEC includes provisions relating to asbestos, including that the Contractor may perform parallel measurements at the Contractor’s expense, while asbestos removal and disposal is to be done by a registered asbestos contractor instructed by Eskom at Eskom’s	There will be no access delay, should there be any compensation event will be utilised.	2026-07-02

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	expense. Kindly confirm whether any asbestos-related stoppages, waiting time, demobilisation, remobilisation or access delays will be treated as compensable where they affect the Contractor's work		
34.	Please confirm whether Eskom will issue a revised price list to include separate items for Quality Officer / QC Inspector, Environmental Officer, environmental management costing, quality documentation / data book compilation, consumables, calibration, internal transport / handling, standby allowance and any other compliance-related resources required for proper execution.	There will be no revised price list, note all responses as per the above questions.	2026-07-02
35.	Alternatively, if Eskom does not intend to revise the price list, please confirm that tenderers may add clearly defined additional pricing items or qualifications to the pricing schedule without being deemed non-responsive	Contractors are not allowed to add/change anything from the pricelist	2026-07-02
36.	Please confirm whether any additional resources, inspections, documentation, reports, compliance requirements or task-specific obligations instructed after award, and not identifiable in the current price list or Service Information, will be treated as a Task Order change and/or compensation event where applicable.	Compensation event where applicable.	2026-07-02
37.	Lastly, kindly confirm whether all clarifications issued in response to these queries will form part of the tender addendum / contract clarification record to ensure alignment between technical requirements, pricing, execution obligations and payment assessment.	Addendum	
38.	do we need to take our personnel for medical fitness assessment? From one of requirement:	Yes, as it forms part of your medicals	2026-07-02

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	• Proof of OHS competency (Consider scope of work, risk(s), Medical fitness assessments, risk-based PPE and applicable OHS training, which includes but not limited to SHE representative, First aid, HIRA, incident investigation.		
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