



health

Department:
Health
REPUBLIC OF SOUTH AFRICA



REQUEST FOR THE SUBMISSION OF QUOTATIONS (RFQ)

1. INVITATION TO QUOTE

The National Department of Health (NDoH) hereby invites suitably qualified and experienced Service Providers to conduct an Independent Survey on patient experience of care in a selected sample of Public Health Establishments of South Africa for a period of three (03) months.

2. RFQ DETAILS

Description	REQUEST FOR QUOTATION FOR CONDUCTING AN INDEPENDENT SURVEY ON PATIENT EXPERIENCE OF CARE IN A SELECTED SAMPLE OF PUBLIC HEALTH ESTABLISHMENTS OF SOUTH AFRICA FOR A PERIOD OF THREE (03) MONTHS.
Reference Number	DOH 288-2026/2027
Issue Date	31 AUGUST 2026
Closing Date	15 SEPTEMBER 2026
Closing Time	11:00AM
Contact Person	Email: purchasing@health.gov.za

Dear Supplier,

You are kindly requested to submit a quotation in accordance with the attached specification. As per the standard procurement process, the following **MANDATORY REQUIREMENTS AND DOCUMENTATION** must be adhered to and submitted with your quotation:

1. Tax Compliance Status PIN issued by SARS.
2. Completed and signed SBD 4.
3. The quotation must:
Reflect the National Department of Health quotation reference number (**DOH 288-2026/2027**)
 - Be in the letterhead of the company.
 - Clearly state validity period of 60 days or more from closing date.
 - Signed at the bottom.
4. Supplier must submit the Central Supplier Database (CSD) report.

NB: Failure to comply with any of the above mandatory requirements may result in disqualification.

➤ **CLAIMING PREFERENCE POINTS**

To claim preference points in terms of the Preferential Procurement Regulations 2022, the following conditions apply:

- **The attached SBD 6.1 must be fully completed** to claim preference points as per indicated specific goals in the form. Relevant supporting documents for each specific goal must also be attached (as indicated on SBD 6.1 form).
- Where ownership is held **under a trust or other shareholding arrangement**, the following must be submitted:
 - A **shareholding certificate** clearly indicating the ownership structure (number of shares held by each member or director of the company)
 - **Copies of ID documents** for all beneficiaries or shareholders

NB: Failure to complete SBD 6.1 and to provide relevant supporting documents for any claimed preference points will result in zero points allocated under that category. The quotation will be evaluated based on price only.

SUBMISSION INSTRUCTION

All quotations and supporting documentation **MUST** be submitted via email to: purchasing@health.gov.za

NB: Submissions sent to any other email address, including the sender's personal email, will not be accepted and may be disqualified without further notice.

SUBMISSION DUE DATE AND TIME: TUESDAY, 15 SEPTEMBER 2026 @ 11:00AM

NB: Late submissions will not be considered.

APPLICABILITY OF THE GENERAL CONDITION OF CONTRACT (GCC)

The appointment of the successful service provider will be subject to the General Conditions of Contract (GCC) for government procurement, as issued by the National Treasury. All bidders are deemed to have read and understood these conditions. By submitting a quotation, suppliers acknowledge that the GCC will form part of the contract between themselves and the Department of Health.

The GCC is available on the National Treasury website and may be provided on request.

For any queries or clarifications, please respond directly to the sender of this RFQ using the email address from which you received it.

Enquiries must be sent to purchasing@health.gov.za

**SPECIFICATIONS FOR CONDUCTING AN
INDEPENDENT SURVEY ON PATIENT
EXPERIENCE OF CARE IN A SELECTED SAMPLE
OF PUBLIC HEALTH ESTABLISHMENTS OF
SOUTH AFRICA**

31 August 2026
Directorate: Quality Management



health

Department:
Health
REPUBLIC OF SOUTH AFRICA



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1. Introduction

South Africa has a legal obligation to, on a regular basis, determine the experiences patients have with the healthcare they receive. By conducting rigorous patient experience of care (PEC) surveys, any mismatch between the patient's expectations and the healthcare service they are receiving is brought to the fore.

2. Background

The national department of health, in collaboration with the nine provinces of South Africa, developed an approved National guideline on Conducting PEC survey with accompanying tools and the information system (PEC survey module of the DHIS) to guide the process of obtaining feedback from healthcare users. The PEC survey module of the DHIS is used to capture, analyse, and store data and information on the PEC survey.

The guideline and accompanying addendum has been in place since 2017/18 financial year.

3. Purpose

Since inception of the guideline, the results of the annual survey have always demonstrated a positive pattern of patient satisfaction that was not always positively aligned to anecdotal and media reports, patients' complaints about the quality of care, including the challenges related to infection prevention and control systems in public health establishments.

In many health establishments and provinces, service delivery improvement projects could therefore not identify true causes of patients' dissatisfaction since the annual PEC survey results were always positive.

The National Auditor General of South Africa also identified and recommended some improvements in some areas in conducting the survey.

It is against this background that an independent survey is conducted to

- i. Compare the findings with those of selected facilities
- ii. Determine the root-causes of disparity
- iii. Recommend the best alternative approach and methods of conducting the PEC survey including areas that require review.
- iv. determine validity and reliability of tools and their applicability and relevance of the guideline in the current health care system of South Africa.

4. Scope of work

An independent service provider is required to conduct one survey during the three months of 2026/27 financial year using the current tools and information system and produces the

results as outlined in the purpose.

The identified facilities are outlined in Annexure A.

5. Specifications for the required services.

5.1 The service provider must include in the Curriculum Vitae and the duration of work exposure in managing customer care.

5.2 Curriculum vitae of team members of the service provider must also include duration of work experience and knowledge in

5.2.1 data collection / interviewing skills

5.2.2 basic computer use / operation

5.2.3 in speaking the locally spoken language in the selected facilities

5.2.4 research and analytics

5.3 Service providers are therefore invited to familiarize themselves with the National Guideline on Conducting Patient Experience of Care survey in Public Health Establishments: 2017 and respective addendums (see Annexure B).

5.4 Methodology

The service provider is required to conduct the PEC survey and produce the final draft report within four months of signing the contract with the department of health.

The work must be as outlined in line with table 1.

Table 1:

	ITEM NO:	ACTIVITY	COST IN RANDS (VAT Inc)
1 st month	1.	Determine the sample size using the PEC survey module from the DHIS	
	2.	Develop and share additional qualitative questionnaires that will be used to complement the response to the questionnaires of the National Guideline on Conducting PEC survey in public health establishments:2017 and accompanying addendums	
	3.	Collect data from a given sample of patients from selected health establishments in line with the National Guideline on Conducting PEC survey in public health establishments:2017 and accompanying addendums	
	4.	Observe and interview some patients on their previous and/or regular experience in line with the priority areas of care.	
	5.	Provide at least two draft reports of the findings to the Directorate: Quality Management at the end of the month.	

	6.	Travelling Cost	
2nd month	7.	Capture data in the PEC survey module of the DHIS in line with the National Guideline on Conducting PEC survey in public health establishments:2017 and accompanying addendums	
	8.	Analyze data in line with the National Guideline on Conducting PEC survey in public health establishments:2017 and accompanying addendums from patients in a sample of health establishments	
	9.	Provide at least two draft reports of the findings to the Directorate: Quality Management at the end of the month.	
	10.	Travelling Costs	
3rd month	11.	Submit bimonthly progress report to the Directorate: Quality Management.	
	12.	Provide at 1 st draft report of the findings to the Directorate: Quality Management at the end of the (3 rd) month.	
	13.	Provide at 2 nd draft report of the findings as would have received inputs from the Directorate: Quality Management at the end of the first week following the final (3 rd) month.	
	14.	Provide at 3 rd and final report of the findings as would have received inputs from the Directorate: Quality Management at the end of the second week following the final (3 rd) month.	
	15.	Travelling Costs	

5.5 The final report

5.5.1 Report on issues that might have been observed and or reported by patients about their previous and regular experience when using the services in identified health establishments.

5.5.2 Report on

5.5.2.1 Areas that require revision, especially the tools (patient information leaflets, consent form, questionnaires).

5.5.2.2 inputs from some staff members in health establishments regarding the annual PEC survey.

5.5.2.3 Software for data capturing, analytics and storage.

5.5.3 Submission of report

The entire report with recommendations must be aggregated according to sex, age, travel distance to the health establishment priority areas of care, facility, sub/district, province and national level.

5.5.3.1 share the draft report and make required updates as would have been requested during engagements with the National Directorate: Quality

Management at least three times before the final report.

5.5.3.2 submit the final report to the Director: NDoH: Quality Management within four weeks following the third and or final discussions.

6. Additional requirements for work

6.1 Preparation

Following the appointment, the service provider must

- 6.1.1 Attend a briefing meeting with the Directorate: Quality Management to present and agree on the work plan.
- 6.1.2 Seek clarity from the Directorate: Quality Management on any other issues as the need arises.
- 6.1.3 Ensure that all participants in the survey **must sign a Mandatory Confidentiality Form** in line with POPI Act.
- 6.1.4 Obtain limited access to the PEC survey module of the DHIS for its data collectors, capturers and analyzers.
- 6.1.5 Undergo orientation on the use of the PEC survey module of the DHIS as will have been arranged by the Directorate: Quality Management.

6.2 Data collection

During the data collection period,

- 6.2.1 The dress code of data collectors to be easily identifiable by patients and this includes the wearing of nametags.
- 6.2.2 Patients must be informed of the purpose of the survey and their permission for participation must be sought.
- 6.2.3 Patients must be interviewed at the end of their journey in a health establishment.

6.3 Data capturing and analysis

- 6.3.1 Data will be captured in the PEC survey module under specified capturing instance.
- 6.3.2 The results must be projected according to figures and tables which depict the patient experience of care survey rate, patient satisfaction rate, which is separated according to sex, age, travel distance to the health establishment, priority areas of care, level of a facility, question item and response.

6.3.3 The question item and response must also be in an excel spreadsheet and be comparable to the consent forms that would have been signed by the participants.

6.4 Report writing

6.4.1 In addition to the normal reporting format as agreed upon by the service provider and the Director: Quality Magement at the commencement of the service level agreement, a narrative report about

6.4.1.1 Observations made by the service provider during the PEC survey.

6.4.1.2 Patient feedback other than from the questionnaires

6.4.1.3 Patient participation and any additions

6.4.1.4 Input from staff members

6.4.1.5 suggested questions for use in collecting data

6.4.2 The service provider must recommend alternative software for use in the PEC survey. Recommendation of the software must consider its cost effectiveness, use, projection of results, storage capability, and security of the software, Required competencies of the service provider.

7. Publication, copyright and acknowledgement

Copyright on data, information and all other materials arising from this national PEC survey will always remain with the NDoH. The successful service provider must therefore

7.1 submit all the documents used, including all the tools (fully, partially completed or incomplete) to the Directorate: Quality Management at the end of the contract.

7.2 submit the final report in the soft and hard copy format to the National Directorate: Quality Management on completion of the survey project.

7.3 not publish or share the entire or part of the survey information with any third party without written request by the service provider and permission by the NDoH.

8. Due diligence

The NDoH reserves the right to conduct due diligence prior to or at any time during the contract period. This may require that the

- 8.1 Service provider presents its company profile and workplan as part of the selection process.
- 8.2 This may be expanded to conduct site visits and/or physical inspections determine the service provider's compliance with the service level agreement and scope of work.

9. Fronting

The NDoH supports the spirit of Broad Based Black Economic Empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the legislation and in an honest, fair, equitable, transparent and legally compliant manner. It is therefore against this background that

- 9.1 the NDoH condemns any form of fronting and
- 9.2 should any of the fronting indicators contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry, be established during project implementation, the onus will be on the service provider to prove that fronting does not exist.
- 9.3 failure to do so within a period of seven days from the date of notification may invalidate the service provider and may also result in the restriction of the service provider conducting business with the public sector in line with the relevant Supply Chain and treasury regulations in addition to any other remedies the NDoH may have against the service provider concerned.

10. Compliance

- 10.1 All payments in relation to this work will be made:
 - 10.1.1 after the Directorate: Quality Management is satisfied with the completed
 - 10.1.2 receipt of specified documents from the service provider by the Directorate: Quality Management.
 - 10.1.3 after receiving a detailed invoice from the service provider.
- 10.2 Failing to comply with the specifications will result in a service provider incurring a penalty which will include termination of contract without remuneration and

or compensation, blacklisting of the company including any other penalties that the department will pursue in line with relevant legislation.

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....

3 DECLARATION

I, _____ the _____ undersigned,
 (name)..... in
 submitting the accompanying bid, do hereby make the following
 statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....	
Signature	Date
.....	
Position	Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated to ~~exceed/not exceed~~ R50 000 000 (all applicable taxes included) and therefore the preference point system shall be applicable; or
- b) Either the 80/20 or 90/10 preference point system will be applicable to this tender (*delete whichever is not applicable for this tender*).

1.3 Points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) **“EME”** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **“functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) **“price”** includes all applicable taxes less all unconditional discounts;
- (h) **“proof of B-BBEE status level of contributor”** means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

4. POINTS AWARDED FOR PRICE

4.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right) \text{ or } P_s = 90 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

P_{min} = Price of lowest acceptable bid

4.2 FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME-GENERATING PROCUREMENT

4.3 POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right) \text{ or } Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmax = Price of highest acceptable bid

5. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

- 5.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

6. BID DECLARATION

- 6.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

7. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

- 7.1 B-BBEE Status Level of Contributor: . =(maximum of 10 or 20 points)
(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.)

8. SUB-CONTRACTING

- 8.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	☐	NO	☐
-----	--------------------------	----	--------------------------

- 8.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES		NO	
-----	--	----	--

- v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2022:

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

9. DECLARATION WITH REGARD TO COMPANY/FIRM

9.1 Name of company/firm:.....

9.2 VAT registration number:.....

9.3 Company registration number:.....

9.4 TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One person business/sole propriety
- ☐ Close corporation
- ☐ Company
- ☐ (Pty) Limited

[TICK APPLICABLE BOX]

9.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

.....

.....

.....

9.6 COMPANY CLASSIFICATION

- ☐ Manufacturer
- ☐ Supplier
- ☐ Professional service provider
- ☐ Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

9.7 Total number of years the company/firm has been in business:.....

9.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution.

WITNESSES

1.

2.

.....
SIGNATURE(S) OF BIDDERS(S)

DATE:

ADDRESS

.....

.....