

Emergency Call Out Process

Aircraft - Medical on Board

- ✓ Pilot through radio frequency call
- ✓ ATNS (Tower)
- ✓ Tower Call ARFF
- ✓ ARFF dispatches ER24
- ✓ ARFF call Port Health

For communicable diseases

Emergency Call Numbers

- ✓ ARFF- 032 436 6767
- ✓ Port Health -032 436 0200
083 457 1148

ARFF

032 436 6767

ER24

Stakeholders/ Airport user/s

- ✓ Call ARFF
(detailing –age of patient, gender, location with landmark
in the terminal, symptoms/problem & caller details)
- ✓ ARFF dispatches ER24
- ✓ ER24 treats / stabilize patient.
- ✓ ER24 call Ambulance to transport patient to the
nearest hospital

