

RAF/2024/00029: FIREWALL SOLUTION

Question and Answers

Q. 1. Clarity needed on the required number of support hours:

Section 4.1.2 mentions 10hrs but,

Section 5.5 mentions 20hrs

A: Section 5.5. Was meant to be 10 hours. We are only looking for 10 hours monthly (payable only on a usage basis)

Q. 2. Will RAF consider a managed Firewall Assurance service?

A: The RAF is not interested in a managed firewall assurance service.

Q. 3. Please list the make and model numbers of the Qty x 20 Firewalls

-Please indicate, for each Firewall

-Which are stand-alone and which (if any) are clustered

-Which are on-premise and which are Cloud based

A: The quantity of 20 firewalls is to cater for current future growth.

- a. We have 3 Cisco Fire Power/FTD appliances on premise (a cluster of 2 at the PROD DC and 1 stand-alone at the DR DC).
- b. We also have AWS Firewalls in 2 separate AWS Accounts/subscriptions split up as follows:
 - i. 3 x AWS FW endpoints/firewalls in AWS Account 1 (with several ACLs and network security groups). Each FW is dedicated to an AWS availability zone.
 - ii. 3 x AWS Firewall endpoints/firewall appliances in AWS Account 2 (also with several ACLs and network security groups). Each FW is dedicated to an AWS availability zone.

- c. There is an ongoing project that will result in 2 x Cisco Meraki High Availability UTMs deployed in each of RAF's 6 regions, amounting to a total of 12 Cisco Meraki UTMs. All Meraki UTM firewalls will be on premises and distributed across different RAF regions.

2 Production Cisco Fire Power appliances are clustered. There will be a total of 6 clustered Meraki UTM appliances as per point C above.

Q. 4. Will the Tool be solely run by Internal staff or do you require a full managed service ?

RAF will manage the firewall assurance platform. We are looking for a cloud-based firewall assurance solution, therefore such as solution is expected to be SaaS with no need for backend administration. **We are not looking for any managed services** but for platform support as required (bidders are to address this with the 10 hours per month, payable on a usage basis only).