

NATIONAL LOTTERIES COMMISSION

REQUEST FOR QUOTATION FOR THE APPOINTMENT OF THE SERVICE PROVIDER TO PROVIDE HYGIENE AND PEST CONTROL SERVICES OF THE NLC EASTERN CAPE PROVINCIAL OFFICE FOR A PERIOD OF SIXTY (60) MONTHS

BID PROCESS	BID REQUIREMENTS
RFQ Number	RFQ 2026-008-023
Bid Advertisement Date	21 August 2026
Closing date and time	03 September 2026 @ 11:00
Tender validity period	90 days from the closing date
Submission Instruction:	The bid document must be submitted E-TENDER ONLINE SUBMISSION https://www.etenders.gov.za/

SECTION 1: BACKGROUND, OVERVIEW AND RFQ SCOPE OF REQUIREMENTS

1. INTRODUCTION

- 1.1. The National Lotteries Commission (NLC) is a public entity established by the Lotteries Act No. 57 of 1997 as amended, to regulate the National Lottery and other lotteries and to administer the National Lottery Distribution Trust Fund ("NLDTF"). In December 2014, the Lotteries Amendment Act 32 of 2013 was promulgated, and the Regulations thereof were published on 14 April 2015.
- 1.2. The National Lotteries Commission (NLC) seeks to appoint a suitably qualified service provider to provide hygiene services and pest control for a period of 60 months.

2. BACKGROUND

- 2.1. In accordance with the provision of Occupational Health and Safety Act (NO.: 85 of 1993), all National and Provincial government Departments are obliged to provide a clean, healthy, hygienic, and safe working environment.
- 2.2. The National Lotteries Commission (NLC) intends to appoint a service provider to render hygiene services, fumigation/pest control for Eastern Cape provincial office.
- 2.3. In line with the requirements of the Public Finance Management Act (PFMA) No. 1 of 1999, as amended and Treasury Regulations, the NLC invites suitable qualified and experienced service provider to render hygiene and pest control services.
- 2.4. Cleaning services, hygiene services, fumigation/pest control for the Eastern Cape provincial office.

3 OBJECTIVES

The purpose of the Request for Quotation (RFQ) is to appoint an experienced service

provider for the provision of hygiene and pest control services for the Eastern Cape provincial office for a period of 60 months.

- 3.1. The NLC prides itself in ensuring compliance with various legislations of the country. The appointed professional service provider will provide the NLC with hygiene services and ensure that the building is compliant to regulations governing hygiene and cleaning services sector, enabling the NLC to focus on its core business functions.

4. MANDATE

The NLC Occupational Health & Safety (OHS) office requires a suitable and qualified service provider to conduct hygiene and pest control services for the National Lotteries Commission.

5. SCOPE OF WORK

5.1. Fumigation/Pest control

- Fumigate the offices with chemicals that are harmless to humans, and as and when requested by NLC.
- Ad hoc fumigation with relevant paste or pesticides as and when required.

5.2. Supply, installation, and maintenance (including re-filling) of dispensers.

5.3 Weekly servicing and safety disposal of all bins (including SHE Bins)

5.4. Supply, installation, and maintenance of equipment.

5.5 Quarterly Deep cleaning services of the offices in line with NLC deep cleaning standards.

5.6 Supply, installation, and maintenance (including re-filling) of dispensers should be placed in the bathrooms and kitchens as follows:

- 5.6.1 Automatic stainless-steel range liquid gel seat wipes dispensers.
- 5.6.2 Automatic stainless-steel range automated air freshener dispenser.
- 5.6.3 18 litre stainless-steel range pedal operated feminine hygiene disposal bins.
- 5.6.4 Stainless-steel range feminine hygiene disposal bag dispenser.
- 5.6.5 Stainless-steel range 3 tier toilet roll dispensers in all toilet cubicles.
- 5.6.6 Automatic stainless-steel range hand sanitiser dispensers for bathrooms.
- 5.6.7 Automatic stainless-steel range hand lotion dispensers for the bathrooms.
- 5.6.8 Automatic stainless-steel range bathroom hand towel dispensers.
- 5.6.9 Stainless-steel range wall wastepaper disposal bins for bathrooms.

5.6.10 Automatic stainless-steel range kitchen hand towel dispensers.

5.6.11 Stainless-steel range hand sanitiser dispensers for the kitchens.

5.6.12 Automatic stainless-steel range dishwasher soap dispensers for the kitchens.

<u>EASTERN CAPE</u>			
	<u>FEMALE</u>	<u>MALE</u>	<u>INCAPACITATED</u>
<u>FIRST BATHROOM</u>	3 toilets 2 basins 3 pedal operated feminine hygiene disposal bins. 3 feminine hygiene disposal bag dispensers 1 automatic hand sanitizer dispensers 1 automatic hand towel dispensers 3 automatic seat wipes dispensers 3 automatic air freshener dispensers 3 x 3 tier toilet roll dispenser. 1 x Hand soap dispenser	2 toilets 2 basins 2 urinals 1 automatic hand sanitizer dispensers 1 hand towel dispensers 1 automatic seat wipes dispensers 1 automatic air freshener dispensers 2 x 3 tier toilet roll dispenser. 1 x Hand soap dispenser	1 toilet 1 basin 1 pedal operated feminine hygiene disposal bin 1 hygiene bag dispenser 1 x Hand soap dispenser 1 automatic hand sanitizer dispenser 1 automatic hand towel dispenser 1 automatic seat wipes dispenser 1 automatic air freshener dispenser 1 x 3 tier toilet roll dispenser 1 x Hand soap dispenser
<u>SECOND BATHROOM</u>	1 toilet 1 basin 1 pedal operated feminine hygiene disposal bins. 1 feminine hygiene disposal bag dispensers 1 automatic hand lotion dispensers 1 automatic hand sanitizer dispensers 1 automatic hand towel dispensers 1 automatic seat wipes dispensers	1 toilet 1 basin 1 urinal 1 automatic hand lotion dispensers 1 automatic hand sanitizer dispensers 1 automatic hand towel dispensers 1 automatic seat wipes dispensers 1 automatic air freshener dispensers 1x 3 tier toilet roll dispenser.	

	1 automatic air freshener dispensers 1x 3 tier toilet roll dispenser. 1 x Hand soap dispenser	1 x Hand soap dispenser	
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EQUIPMENTS	QUANTITY
Automatic Dishwasher soap dispenser	1
Automatic Kitchen hand towel dispenser	1
Automatic Hand sanitizer dispenser	1

5.7 Supply and delivery of consumables.

The successful service provider will be expected to supply consumables monthly for staff complement as outlined and the supply shall be subject to availability of stock at the time of request.

5.8 Monthly Servicing of Hygiene Equipment

- Monthly repair, replacement and replenishing of hygiene equipment's.
- Replacement of batteries in the hygiene equipment.
- Repair and/or replace of broken hygiene equipment's.

5.9. Deep cleaning and pest control

Category	Service	Frequency	Details
Deep Cleaning	Hot steam and harmless chemicals	Monthly	Use of hot steam and eco-friendly chemicals to sanitize all areas thoroughly
Fabric Furniture wash	Upholstery cleaning	Bi-Annually	Deep cleaning of fabric furniture including chairs, sofas and other upholstered items
Floor and carpet cleaning	Deep cleaning	Bi-Annually	Intensive cleaning of all floors and carpeted areas to remove dirt, stains and allergens
Tiled area cleaning	Deep cleaning	Quarterly	Thorough cleaning of all tiled areas including restrooms, kitchens and entryways

Window cleaning	Interior and exterior	Quarterly	Comprehensive cleaning of all interior and exterior windows to ensure clarity and hygiene
Pest Control/fumigation	Preventative and reactive measures	Quarterly	Regular pest control treatment to prevent infestations and address any existing pest issue
Installation and servicing of bait station	Preventative and reactive measures	Quarterly	Regular servicing of bait stations to control rodents and pests

Address of the office Service	
Eastern Cape office (East London)	7 Rochester Road, Vincent, East London

NB: Breakdown quantities on Annexure C

6. DELIVERABLES

- 6.1 The service provider must ensure that the office is continuously healthy and hygienic to enable a conducive working environment as per the OHS act.
- 6.2 The service provider must develop and monitor a schedule for fumigation, carpet cleaning and deep cleaning.
- 6.3 The service provider must ensure that the deployed staff is always representable and identifiable.
- 6.4 The service provider to send the representative/delegate to attend quarterly meetings with the Facilities Management Unit.
- 6.5 Submit a monthly & quarterly comprehensive report on all activities.

7. REPORTING REQUIREMENTS

The service provider will report to the Facilities Management Unit.

8. DURATION OF THE MANDATE

The expected duration of the contract is 60 months, which will be effective either on the date of appointment or the date of signing of a service level agreement (SLA), at the discretion and direction of the NLC, and subject to monthly progress

SECTION 2: NOTICE TO BIDDERS

9. Terms and Conditions of Request for Quotations (RFQ)

- 9.1. This document may contain confidential information that is the property of the NLC.
- 9.2. No part of the contents may be used, copied, disclosed, or conveyed in whole or in part to any party in any manner whatsoever other than for preparing a proposal in response to this RFQ without prior written permission from the NLC.
- 9.3. All copyright and intellectual property herein vests with the NLC.
- 9.4. Late and incomplete submissions will not be accepted.
- 9.5. No services must be rendered or goods delivered before an official NLC Purchase Order form has been received.
- 9.6. Suppliers are required to register on the Central Supplier Database at www.csd.gov.za.
- 9.7. Suppliers must provide their CSD registration number (and attach a CSD Summary report) and ensure that their tax matters are compliant.

10. General rules and instructions

10.1. News and press releases

- 10.1.1. Bidders or their agents shall not make any news releases concerning this RFQ or the awarding of the same or any resulting agreement without the consent of, and then only in coordination with, the NLC.

10.2. Precedence of documents

- 10.2.1. This RFQ consists of a number of sections. Where there is a contradiction in terms between the clauses, phrases, words, stipulations or terms and herein referred to generally as stipulations in this RFQ and the stipulations in any other document attached hereto, or the RFQ submitted hereto, the relevant stipulations in this RFQ shall take precedence.

10.2.2. Where this RFQ is silent on any matter, the relevant stipulations addressing such matter, and which appear in the PPPFA, shall take precedence. Bidders shall refrain from incorporating any additional stipulations in their proposal submitted in terms hereof other than in the form of a marked recommendation that the NLC may, in its sole discretion, elect to

10.2.3. import or to ignore. Any such inclusion shall not be used for any purpose of interpretation unless it has been so imported or acknowledged by the NLC.

10.2.4. It is acknowledged that all stipulations in the PPPFA are equally applicable to all matters addressed in this RFQ. It, however, remains the exclusive domain and election of the NLC as to which of these stipulations are applicable and to what extent. Bidders are hereby acknowledging that the decision of the NLC in this regard is final and binding. The onus to enquire and obtain clarity in this regard rests with the Bidder(s). The Bidder(s) shall take care to restrict their enquiries in this regard to the most reasonable interpretations required to ensure the necessary consensus.

10.3. Preferential procurement reform

10.3.1. The NLC supports B-BBEE as an essential ingredient of its business. In accordance with government policy, the NLC insists that the private sector demonstrates its commitment and track record to B-BBEE in the areas of ownership (shareholding), skills transfer, employment equity and procurement practices (SMME Development), etc.

10.3.2. Bidders must be registered with the central supplier database (CSD) and submit a CSD report reflecting tax compliance.

9.4 The National Industrial Participation Programme

8.4.1. The Industrial Participation policy, which was endorsed by the Cabinet on 30 April 1997, is applicable to contracts that have imported content. The NIP is obligatory and therefore must be complied with. Bidders are required to sign and submit the Standard Bidding Document (SBD).

9.5 Language

9.5.1 Bids shall be submitted in English.

9.6 Gender

9.6.1 Any word implying any gender shall be interpreted to imply all other genders.

9.7 Headings

9.7.1 Headings are incorporated into this RFQ document and submitted in response thereto, for ease of reference only and shall not form thereof for any purpose of interpretation or any other purpose.

9.8 Occupational Injuries and Diseases Act 13 of 1993

9.8.1 The Bidder warrants that all its employees (including the employees of any subcontractor that may be appointed) are covered in terms of the Compensation for Occupational Injuries and Diseases Act 13 of 1993 and that the cover shall remain in force for the duration of the adjudication of this RFQ and/or subsequent agreement. The NLC reserves the right to request the Bidder to submit documentary proof of the Bidder's registration and "good standing" with the Compensation Fund, or similar proof acceptable to the NLC.

9.9 Processing of the Bidder's Personal Information

9.9.1 All Personal Information of the Bidder, its employees, representatives, associates, and sub-contractors ("Bidder Personal Information") required under this RFQ is collected and processed to assess the content of its tender proposal and award the bid. The assessment and award of the bid shall be conducted in accordance with applicable legislation, including the PPPFA read with the Preferential Procurement Regulations, 2023.

9.9.2 The Bidder is advised that Bidder Personal Information may be passed on to third parties to whom the NLC is compelled by law to provide such information. For example, where appropriate, the NLC is compelled to submit information to the National Treasury's Database of Restricted Suppliers.

9.9.3 All Personal Information collected will be processed in accordance with POPIA and with the NLC Data Privacy Policy.

9.9.4 The following persons will have access to the Personal Information collected:

9.9.4.1 The NLC personnel are participating in procurement/award procedures.

9.9.4.2 Members of the public: within seven working days from the time the bid is awarded, the following information will have to be made available on the National Treasury's e-Tender portal.

9.9.4.2.1 Contract description and bid number.

9.9.4.2.2 Names of the successful bidder(s) and preference points claimed.

9.9.4.2.3 the contract price(s) (if possible).

9.9.4.2.4 contract period.

9.9.4.2.5 Names of directors and

9.9.4.2.6 date of completion/award.

9.9.5 The NLC will ensure that the rights of the Bidder and of its employees and representatives (i.e. the right of access and the right to rectify) are effectively guaranteed in accordance with the procedures specified in the NLC PAIA manual.

9.9.6 In signing this document, the Bidder consents to the use of its Personal Information for the purposes as specified in section 2.9.1 above.

10 Formal Briefing Session

10.1. There will be no compulsory briefing session.

11 Validity Period

11.1 The NLC requires a validity period of 90 Days against this RFQ. Bidders are to note that they may be requested to extend the validity period of their bids, on the same terms and conditions. A written letter will be sent to every bidder who responded to the bid. In terms of procedural fairness, the bidders will be given an opportunity to respond, in writing, to the terms and conditions of the bid and the bid price. Such acceptance of the terms and conditions of the bid and bid price becomes legally binding in the procurement process. Any bidder that did not respond to the extension of the bid validity period, in writing, **WILL NOT** be considered further for the bid upon expiry of the initial validity period.

11.2 Bidders are to note that they may be requested to extend the validity period of their bids, on the same terms and conditions, if the internal evaluation process is not finalised within the validity period.

12 National Treasury's Central Supplier Database

- 12.1 Bidders are required to self-register on National Treasury's Central Supplier Database (CSD) which has been established to centrally administer supplier information for all organs of state and facilitate the verification of certain key supplier information.
- 12.2 The NLC may not award business to a bidder who has failed to register on the CSD.
- 12.3 Only foreign suppliers with no local registered entity need not register on the CSD.
- 12.4 The CSD can be accessed at <https://secure.csd.gov.za/>

13 Confidentiality

- 13.1 Bids submitted for this Request for Proposals will not be revealed to any other bidders and will be treated as contractually binding.
- 13.2 The NLC reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in Bid Proposals.
- 13.3 The Bidder acknowledges that it will obtain and have access to personal information of The NLC and agrees that it shall only process the information disclosed by the NLC in terms of this bid award and only for the purpose as detailed in this RFQ and in accordance with any applicable law.
- 13.4 The Bidder shall notify the NLC in writing of any unauthorized access to personal information and the information of a third party, through cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such.

14 Communication

- 14.1 Specific queries relating to this RFQ should be submitted maureen@nlcsa.org.za, before the closing date.
- 14.2 In the interest of fairness and transparency the NLC's response to such a query may be made available to other bidders.

- 14.3 It is prohibited for bidders to attempt, either directly or indirectly, to canvass any officer or employee of the NLC in respect of this RFQ between the closing date and the date of the award of the business.
- 14.4 Bidders found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of the state for a specified period.

15 Supplier Performance

- 15.1 The National Lotteries Commission conducts regular performance reviews in accordance with the requirements for the classification of the contract and or stakeholder by making use of supplier evaluation forms. The evaluation is conducted against the deliverables or scope of the contract with a minimum of an annual review done for contracts longer than a year and a review at completion of contract for those contracts less than a year.
- 15.2 Ad-hoc performance reviews shall be conducted where non-performance is identified outside the review period.
- 15.3 Non-performance will be addressed with at least a formal letter advising specific non-performing areas and stating remedial action/s required within specific time frames. Non-adherence to remedial actions shall lead to escalating performance management actions.
- 15.4 Any party to this agreement may request to participate in a joint performance review where appropriate and seek continuous improvement opportunities.

SECTION 3: EVALUATION CRITERIA

- 16 The NLC will evaluate all proposals in terms of the Preferential Procurement Regulation of 2023 and the Preferential Procurement Policy Framework Act. No. 5 of 2000 (PPPFA). The phase evaluation criteria below will be considered in evaluating the proposals.

Stage 1: Tender Closing and Opening

16.1 Tender closing details

The deadline for Tender submission is **03 September 2026 @ 11:00** Standard South African Time. **No Late bids will be accepted.** Only e-tender submissions will be allowed. See below link <https://www.etenders.gov.za/>

Stage 2: Administrative Compliance

All bid respondents must submit mandatory documents that comply with all mandatory requirements. Bids that do not fully comply with the mandatory requirements will be disqualified and will not be considered for further evaluation. The Administrative Compliance Evaluation will include the following:

Evaluation Criteria	Supporting Document / Content
SCM - SBD 1 - Invitation to Bid	Fully Completed Standard and duly signed
SCM - SBD 6.1 - Preference Points Claim Form in terms of the Preferential Procurement Regulations 2022	Fully Completed Standard and duly signed
Whether Service Providers have failed to register on the CSD. Only foreign suppliers with no local registered entity need not register on the CSD	Proof of Central Supplier Database (CSD) registration reflecting Tax compliant status
Whether the Service Provider tax affairs in order	Valid SARS Tax Pin
Original Signed consent form in terms of the Protection of Personal Information Act No.4 2013 (POPIA)	POPIA Consent Form
BBBEE Certificate in terms of Codes of Good Practice-Valid	A valid BEE Certificate/Sworn affidavit

16.2 Stage 3: Mandatory Compliance

All bid respondents must submit mandatory documents that comply with all mandatory requirements. Bids that do not fully comply with the mandatory requirements will be disqualified and will not be considered for further evaluation.

EVALUATION CRITERIA	SUPPORTING DOCUMENT
1. Returnable documents (standard bidding documents) and/or schedules were completed, duly signed by the authorized person.	Fully Completed Standard Bidding Document (SBD 4) Forms
2. Joint Venture agreements must be submitted in a case of a bidder being in a joint venture.	Signed Joint Venture agreements
3. Proof of a membership of the Cleaning Association of South Africa (CASA) or National Contract Cleaning Association (NCCA) of the company.	Valid Copy of either (CASA) or NCCA certificate
4. Proof of valid membership of South African Pest Control Association (SAPCA) provided.	Valid Copy of the SAPCA certificate
5. Valid Compensation for Occupational Injuries and Diseases Act, No.130 of 1993 (COIDA) letter of Good Standing	Valid Copy of the COIDA certificate
6. Proof of waste hazard transportation certificate for the company.	Valid Copy of the affiliation certificate

16.3 Stage 4: Technical evaluation

16.3.1 The table below indicates the criteria which the service provider is expected to demonstrate, and which will form the evaluation criteria during the evaluation of the prospective service providers' proposals. The following rating scale will be used to evaluate bid proposals:

RATING	DEFINITION	SCORE
Excellent	Exceeds the requirement. Exceptional demonstration by the bidder of the relevant ability, understanding, experience, skills, resource and quality measures required to provide the goods / services. Response identifies factors that will offer potential added value, with supporting evidence.	5
Good	Satisfies the requirement with minor additional benefits . Above average demonstration by the bidder of the relevant ability, understanding, experience, skills, resource and quality measures	4

RATING	DEFINITION	SCORE
	required to provide the goods / services. Response identifies factors that will offer potential added value, with supporting evidence.	
Acceptable	Satisfies the requirement. Demonstration by the bidder of the relevant ability, understanding, experience, skills, resource, and quality measures required to provide the goods / services, with supporting evidence.	3
Minor Reservations	Does not satisfies the requirement with minor reservations . Some minor reservations of the supplier's relevant ability, understanding, experience, skills, resource and quality measures required to provide the goods / services, with little or no supporting evidence.	2
Serious Reservations	Does not satisfies the requirement with major reservations . Considerable reservations of the bidder's relevant ability, understanding, experience, skills, resource and quality measures required to provide the goods / services, with little or no supporting evidence.	1
Unacceptable	Does not meet the requirement . Does not comply and/or insufficient information provided to demonstrate that the bidder has the ability, understanding, experience, skills, resource & quality measures required to provide the goods / services, with little or no supporting evidence.	0

16.3.2 Functional evaluation will be done in *two phases*. The *first phase* will be based on the bidder's technical submission, and the second phase will be based on pricing and specific goals.

16.3.3 The following weighting system will apply and only bidders scoring a minimum of **70 points** or more will be eligible to migrate to the next evaluation phase of this bid.

CATEGORY & CRITERIA DESCRIPTION			POINTS
COMPANY EXPERIENCE	Bidder experience in rendering hygiene and pest control services.		
	Bidders are required to submit their company profile that they have the required years of experience in the rendering of hygiene and pest control services		
	Company profile clearly indicating the number of years in in rendering hygiene and pest control services		
	Experience	Weight	Score
	Above 5 years' experience in rendering the hygiene and pest control services	5	35

CATEGORY & CRITERIA DESCRIPTION			POINTS
	> 4 years and ≤ 5 years' experience in rendering hygiene and pest control services	4	
	> 3 years and ≤ 4 years' experience in rendering hygiene and pest control services	3	
	> 2 years and ≤ 3 years' experience in rendering hygiene and pest control services	2	
	> 1 years and ≤ 2 years' experience in rendering hygiene and pest control services	1	
	Less than 1 year experience in rendering hygiene and pest control services or no experience	0	
CONTACTABLE REFERENCE LETTER (S)	Bidder (s) are required to demonstrate relevant experience and competency of the company for all successfully completed projects.		
	Bidder must submit full details of reliable contactable dully signed reference letters where successfully completed projects where hygiene and pest control service were provided		
	The bidder is required to provide contactable client references where their services can be verified. References should be presented in the form of a written letter on an official letterhead from clients where similar services have been provided and may not be longer than five (5) years from the closing of the bid. The letters must be dated and signed by the clients.		
	Reference letter from one company is deemed as one reference		
	No appointment letters from clients will be accepted as reference letters.		
	Reference Letters	Weight	Score
	5 relevant reference letters in rendering hygiene and pest control services	5	35
	4 relevant reference letters in rendering hygiene and pest control services	4	
	3 relevant reference letters in rendering hygiene and pest control services	3	
	2 relevant reference letters in rendering hygiene and pest control services	2	
	1 relevant reference letter in rendering hygiene and pest control services	1	
	No relevant reference letters provider or no letters attached	0	

CATEGORY & CRITERIA DESCRIPTION			POINTS
CAPACITY AND ABILITY OF THE KEY PERSONNEL	Experience of Project/Contract Manager		
	The bidder must be able to demonstrate the experience of no less than 3 years' experience for the Project/Contract Manager.		
	The bidder is required to demonstrate their bidder's suitability with respect to the capacity/ability to execute and deliver on the project, based on same/similar (previous) work having been undertake within the scope and scale of work.		
	The bidder profile must also provide a staff organogram, as well as CV's of core staff, their experience and achievements.		
	Description	Weight	Score
	Relevant experience of a project/contract manager above 11 years	5	30
	Relevant experience of a project/contract manager for > 9 years and ≤ 11 years'	4	
	Relevant experience of a project/contract manager for > 7 years and ≤ 9 years'	3	
	Relevant experience of a project/contract manager for > 5 years and ≤ 7 years	2	
	Relevant experience of a project manager/contract manager for > 3 years and ≤ 5 years	1	
	Less than 3 years' experience of a project/contract manager	0	
TOTAL WEIGHTING:			100
MINIMUM QUALIFYING CRITERIA			70

16.4 Stage 5: The 80/20 Principle based on Price and Special goal as stated below.

Financial evaluation (*Pricing and Specific goals comparatives)

Price proposals (VAT inclusive) must be presented as per Annexure A Pricing Schedule.

The evaluation for Pricing and Specific Goals will include the following:

Evaluation Criteria	Final Weighted Scores
Price The following formula will be used to calculate the points out of 80 for price in respect of a tender with a Rand value equal to or above R30 000 and up to a Rand value of R50 million, inclusive of all applicable taxes: $P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$ Where: P_s = Score for the Bid under consideration P_t = Price of Bid under consideration P_{min} = Price of lowest acceptable Bid	80

20 Points will be awarded to a bidder as follows.

Specific Goals	Sub - points for specific goals	Maximum points for specific goals	Relevant Evidence
1. Procurement from entities who are black Owned			Copies of ID's/ CIPC Report CSD Recent Report
Tenderer who has 100% black Ownership	8	8	
Tenderer who has 51% to 99% black ownership	4		
Tenderer who has less than 51% black ownership	0		
2. Procurement from entities who are women Owned			B-BBEE Certificate / B-BBEE Sworn Affidavit
Tenderer who has 100% women ownership	4	4	
Tenderer who has 30% to 99% women ownership	2		
Tenderer who has less than 30% women ownership	0		
3 Youth Ownership			B-BBEE Certificate / B-BBEE Sworn Affidavit
Tenderer who has 100% youth ownership	4	4	
Tenderer who has 30% to 99% youth ownership	2		

a member of **the dtic** group

Specific Goals	Sub - points for specific goals	Maximum points for specific goals	Relevant Evidence
Tenderer who has less than 30% youth ownership	0		
4.Procurement from Disabilities			Letter from the Doctor confirming disability not older than 1 year from the closing date of the RFQ and CSD report
Tenderer who has 20% or more owners with disability	4	4	
Tenderer who has less than 20% but more than 10% owners with disability	2		
Tenderer who has less than 10% owners with disability	0		
Total points for specific goals		20	

16.5 Stage 6: Due Diligence, Contract and Award

The NLC reserves the right to undertake a due diligence exercise on the preferred bidder/s as part of a material risk evaluation aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination.

The contract and award stage are for negotiation after receipt of formal tenders and before the conclusion of contracts with suppliers/contractors submitting the lowest acceptable tender with a view to obtaining an improvement in price, delivery or content, in circumstances which do not put other tenderers at a disadvantage or affect adversely their confidence or trust in the competitive system. Bidders may be requested to provide their best and final offers based on contract negotiations.

INVITATION TO BID (SBD1)

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE NATIONAL LOTTERIES COMMISSION					
BID NUMBER:	RFQ2026-008-023	CLOSING DATE:	03 September 2026	CLOSING TIME:	11:00
DESCRIPTION	REQUEST FOR QUOTATION FOR THE APPOINTMENT OF THE SERVICE PROVIDER TO PROVIDE HYGIENE AND PEST CONTROL SERVICES OF THE NLC EASTERN CAPE PROVINCIAL OFFICE FOR A PERIOD OF SIXTY (60) MONTHS				
BID RESPONSE DOCUMENTS MUST BE SUBMITTED VIA E-TENDER SUBMISSION					
https://www.etenders.gov.za/					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Maureen Senyatsi	CONTACT PERSON	Maureen Senyatsi		
TELEPHONE NUMBER	(012) 432 1470	TELEPHONE NUMBER	(012) 432 1470		
FACSIMILE NUMBER		FACSIMILE NUMBER			
E-MAIL ADDRESS	maureen@nlcsa.org.za	E-MAIL ADDRESS	quotation@nlcsa.org.za		
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATIONNUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		CENTRAL SUPPLIER DATABASE No:	MAAA	
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	YES ☐ NO ☐ [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES OFFERED?		YES ☐ NO ☐ [IF YES, ANSWER QUESTIONNAIRE BELOW]
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES ☐	NO ☐
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	YES ☐	NO ☐
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	YES ☐	NO ☐
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	YES ☐	NO ☐
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION	YES ☐	NO ☐
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PINCODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 1.3 BELOW.		

PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA .
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g. company resolution)

.....

DATE:

.....

BIDDER'S DISCLOSURE (SBD 4)

1. PURPOSE OF THE FORM

- 1.1 Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa, 1996 (Constitution), and further expressed in the various applicable legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.
- 1.2 If a person is listed in the Register for Tender Defaulters and/or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. DECLARATION ON EMPLOYMENT BY ORGAN OF STATE

- 2.1 Is the bidder, or any of the directors / trustees / shareholders / members / partners of the bidder employed by an organ of state, as defined in section 239 of the Constitution? **YES/NO**
- 2.2 If YES, furnish particulars of the names, individual identity numbers, in the table below:

Full Name	Identity Number	Name of organ of state

- 2.3 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

- 2.3.1 If so, furnish particulars:

.....

- 2.4 Does the bidder or any of its directors/trustees/shareholders members/partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise, whether or not they are bidding for this contract? **YES/NO**

- 2.4.1 If so, indicate all companies registered in the CSD in the table below:

Supplier registration number (MAAA)	Status (active/inactive/deleted)

Failure to disclose all CSD-registered active companies linked to all Directors will lead to disqualification.

3 GENERAL DECLARATION

I,, the undersigned, in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure.
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found to be false.
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this

procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act, 1998 (Act No. 89 of 1998) and or may be referred to law enforcement agencies for criminal investigation and or may be restricted from conducting business with the state for a period not exceeding 10 years in terms of the Prevention and Combating of Corrupt Activities Act, 2004 (Act No. 12 of 2004) or any other applicable legislation.

I CERTIFY THAT THE ABOVE IS CORRECT.

I ACCEPT THAT THE PROCURING INSTITUTION MAY REJECT THE BID OR TAKE APPROPRIATE ACTION AGAINST ME IF THIS DECLARATION IS FALSE.

.....
Signature

.....
Date

.....
Designation

.....
Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included)
- 1.2 To be completed by the organ of state
(Delete whichever is not applicable for this tender).
- a) The applicable preference point system for this tender is the **80/20** preference point system.
- b) The **80/20 preference point system** will be applicable in this tender. The lowest/highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
- (a) Price; and
- (b) Specific Goals.
- 1.4 To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
Specific Goals	20
Total points for Price and Specific Goals	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services and includes all applicable taxes less all unconditional discounts.
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

Where

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{min} = Price of lowest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

(a) an invitation for tender for income-generating contracts, that the 80/20 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or

(b) any other invitation for tender, that the 80/20 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system, then the organ of state must indicate the points allocated for specific goals for the 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such. Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

Specific Goals	Sub - points for specific goals	Maximum points for specific goals	Relevant Evidence
1. Procurement from entities who are black Owned			Copies of ID's/ CIPC Report CSD Recent Report
Tenderer who has 100% black Ownership	8	8	
Tenderer who has 51% to 99% black ownership	4		
Tenderer who has less than 51% black ownership	0		
2. Procurement from entities who are women Owned			B-BBEE Certificate / B-BBEE Sworn Affidavit
Tenderer who has 100% women ownership	4	4	
Tenderer who has 30% to 99% women ownership	2		
Tenderer who has less than 30% women ownership	0		
3 Youth Ownership			B-BBEE Certificate / B-BBEE Sworn Affidavit
Tenderer who has 100% youth ownership	4	4	
Tenderer who has 30% to 99% youth ownership	2		
Tenderer who has less than 30% youth ownership	0		
4.Procurement from Disabilities			Letter from the Doctor confirming disability not older than 1 year from the closing date of the RFQ and CSD report
Tenderer who has 20% or more owners with disability	4	4	
Tenderer who has less than 20% but more than 10% owners with disability	2		
Tenderer who has less than 10% owners with disability	0		
Total points for specific goals		20	

5. DECLARATION WITH REGARD TO COMPANY/FIRM

5.1. Name of company/firm.....

5.2. Company registration number:

5.3 TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

5.4 I, the undersigned, who is duly authorized to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct.
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;

If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state;

- iv) may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process.
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;

- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favorable arrangements due to such cancellation.
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *caudolateral partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

..... SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:	
DATE:	
ADDRESS:	

SCM: CONSENT REQUEST FORM

REQUEST FOR THE CONSENT OF A DATA SUBJECT FOR PROCESSING OF PERSONAL INFORMATION FOR THE PURPOSE OF PROCUREMENT OF GOODS AND SERVICES APPLICATION, IN LINE WITH THE NLC'S SUPPLY CHAIN MANAGEMENT POLICY, IN TERMS OF SECTION 11(1)(a) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013) ("POPIA").

TO: NATIONAL LOTTERIES COMMISSION

FROM: _____

ADDRESS: _____

Contact number: _____

Email address: _____

1. In terms of the PROTECTION OF PERSONAL INFORMATION ACT, consent for processing of personal information of a data subject (the person/entity to whom personal information relates) must be obtained for the purpose of processing of application for procurement of goods and services, in line with the NLC's supply chain management policy, and storage of your personal data by means of any form of electronic communication, including automatic calling machines, facsimile machines, SMSs or e-mail, which is prohibited unless written consent to the processing is given by the data subject. You may only be approached once for your consent by us (NLC).
2. You are kindly requested to submit this Form either by post, facsimile or e-mail to the address, facsimile number or e-mail address as stated above.
3. "Processing" means any operation or activity or any set of operations, whether or not by automatic means, concerning personal information, including—
 - 3.1 the collection, receipt, recording, organisation, collation, storage, updating

or modification, retrieval, alteration, consultation or use;

- 3.2 dissemination by means of transmission, distribution or making available in any other form; or
- 3.3 merging, linking, as well as restriction, degradation, erasure or destruction of information.
- 4. "Personal information" means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to—
 - 4.1 information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person.
 - 4.2 information relating to the education or the medical, financial, criminal or employment history of the person.
 - 4.3 any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person.
 - 4.4 the biometric information of the person.
 - 4.5 the personal opinions, views or preferences of the person.
 - 4.6 correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence.
 - 4.7 the views or opinions of another individual about the person; and
 - 4.8 the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person.

Full names of the designated person on behalf of the Responsible Party

Signature of Designation person