



the gpaa

Department:
Government Pensions Administration Agency
REPUBLIC OF SOUTH AFRICA

Questions and Answers

BID GPAA 03/2026: SERVICE AS PER RFB 1183/2022 -SENIOR ARCHITECT SERVICES

1. Could you kindly provide us with the ICN number for the relevant scope of work, as we would like to verify whether we are accredited to participate in the RFQ.

Response: Bidders accredited under the Business Solutions Delivery Services and Business Planning and Development category as listed in SITA RFB 1183 are eligible to submit a bid for this project.

Business Solutions Delivery Services	
81112011-0018	Business Solutions Delivery - System Analysis and Design
81112011-0019	Business Solutions Delivery - Business Solution Development
81112011-0020	Business Solutions Delivery - Business Solution Certification/Accreditation
81112011-0021	Business Solutions Delivery - Business Solution Maintenance
81112011-0022	Business Solutions Delivery - Specialised - Business Intelligence
81112011-0023	Business Solutions Delivery - Specialised - Geographic Information Management
81112011-0024	Business Solutions Delivery - Specialised - Document and Image Management
81112011-0025	Business Solutions Delivery - Specialised - Knowledge Management
81112011-0026	Business Solutions Delivery - Application Configuration Management
81112011-0027	Business Solutions Delivery - Service Delivery (SLA) Management
81112011-0028	Business Solutions Delivery - Capacity Planning and Availability Management

Business Planning and Development	
81112011-0010	Business Planning and Development - ICT Strategic Consulting
81112011-0011	Business Planning and Development - Business Analysis
81112011-0012	Business Planning and Development - Business Process Architecture
81112011-0013	Business Planning and Development - Information Systems Architecture
81112011-0014	Business Planning and Development - Information Architecture
81112011-0015	Business Planning and Development - Information Technology Architecture
81112011-0016	Business Planning and Development - Business Modelling
81112011-0017	Business Planning and Development - Enterprise Architecture

2. To be considered for Phase 2, must the company first comply with all Phase 1 requirements?

Response: Yes, compliance with all Phase 1 requirements is mandatory in order to qualify for consideration in Phase 2.

3. Due to the outstanding clarifications required in order to prepare a fully compliant submission, is it possible to kindly request an extension of the tender closing date to allow sufficient time to address the requirements accordingly?

Response: All clarification requests will be addressed and published on the etender platform by 1 July 2026 (as per the RFP), including those arising from the briefing session. Kindly note that the tender closing date will not be extended.

4. Clarity arising from the briefing session.

The eTender portal initially displayed only limited submission fields, allowing bidders to upload the company profile, proposal (description of solution), and pricing schedule.

Response:

The eTender portal has since been updated to include all required submission fields, namely: Response for Phase 1, Response for Phase 2, and Response for Phase 3.

5. Kindly confirm whether you require the qualification certificates to be certified.

Response: There are qualifications and certificates required for RFP GPAA 02/2026.

6. SITA 1183 Accreditation

The mandatory criteria require bidders to be accredited on SITA RFB 1183 (Business Solutions Delivery Services). Could you please confirm the ICN. No to ensure the correct accredited description?

Response: Bidders accredited under the Business Solution Delivery Services and Business Planning and Development category as listed in SITA RFB 1183 are eligible to submit a bid for this project.

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7. Resource Requirements and Evaluation

Under the functionality evaluation, it is stated that three (3) CVs per role are required to evaluate capability and capacity. Could you please confirm whether:

- Three CVs are required for the Senior Solutions Architect role and three CVs for the Senior Infrastructure Architect role (a total of six CVs); or a total of 9 CVs)?

Response: A total of six CV's.

8. Company Experience

The functionality criteria require experience in providing architecture services within a pension administration environment. Would experience gained within broader public-sector and private sector be considered relevant and acceptable?

Response: Broader public and private sector experience and exposure does not support the required skill sets and .

9. Commercial and Contractual Matters

Is the appointment intended to result in a panel of service providers or a single service provider award?

Response: The appointment will not be on a panel basis; it will be for a single service provider.

Could GPAA confirm the anticipated contract commencement date and contract duration?

Response: The GPAA plans to proceed with the appointment of the service providers by latest November 2026 after the evaluation of all the submitted bids.

General Enquiries	Email contact tenderenquiries@gpaa.gov.za
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