



Enquiries: Mr Ludwe Madayi

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ERRATUM: TENDER

TO: Prospective Bidders

Tender Number: CMS03/2024/2025

Tender Description: APPOINTMENT OF A SERVICE PROVIDER FOR REPLACEMENT OF THE BMU SYSTEM

Notice is hereby given to all prospective service providers/ bidders/ tenderers for the above-mentioned tender about the following amendments to the scope of work:

Initial Scope of Work	Amended Scope of Work
Paragraph 7, Ongoing Support: Even after the initial training, the service provider should continue to provide ongoing support to the CMS ICT team. This can be in the form of a help desk or dedicated support channels where team members can seek assistance with technical issues or further clarification on training topics.	Even after the initial training, the service provider should continue to provide ongoing support to the CMS ICT team for a period of 36 months on ad-hoc basis . This can be in the form of a help desk or dedicated support channels where team members can seek assistance with technical issues or further clarification on training and system-related topics. This ad-hoc services must be quoted on hourly-rates.

Sincerely,

Mr Mpho Mmethi
Procurement Manager
Council for Medical Schemes

