



WESTERN CAPE GOVERNMENT MOBILITY DEPARTMENT

GENERAL GOODS & SERVICES BID DOCUMENT: TERM CONTRACT

16A – Goods & Services

Template Version 2.00 – April 2024

BID No : MT03/24

BID TITLE : GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE
MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

BID CLOSING : 11:00 on 18 September 2024

PURCHASER DETAILS GOVERNMENT MOTOR TRANSPORT (GMT)		PURCHASER'S REPRESENTATIVE/AGENT	
		Shawn Tyman: Acting Deputy Director: Fleet R&M	
<u>PHYSICAL ADDRESS</u>	<u>POSTAL ADDRESS</u>	<u>PHYSICAL ADDRESS</u>	<u>POSTAL ADDRESS</u>
SCM: Tender Office 27 Wale Street CAPE TOWN 8001	SCM: Tender Office Private Bag X9083 CAPE TOWN 8000	Room B2, First Floor 3 Rusper Street MAITLAND 7405 Contact: Shawn Tyman Phone: 021-467-4756 Email: Shawn.Tyman@westerncape.gov.za	P O Box 352 MAITLAND 7404

NOTE:

All returnable documents as listed on page 3 in this document, including the Bid Form WCBD1 on page 5 must be completed in full and signed. The entire document, from page 1 through 102 must be submitted with your bid. Non-compliance will cause your bid to be rejected.

Name of Bidding Entity:

Company/Corporation Registration Number:

CSD/WCSEB Registration Number: MAAA.....

WESTERN CAPE GOVERNMENT**MOBILITY DEPARTMENT****GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM
SERVICE CONTRACT**

IMPORTANT NOTICE: Please DO NOT disassemble or dismember this document. DO NOT insert any attached pages to returnable schedules within the page sequence of the document. All additional pages must be attached AFTER the last page of the document and clearly marked to which returnable schedule they belong.

BID DOCUMENT TABLE OF CONTENTS

PART A: The Bid	Page 2
List of Returnable Schedules and Documents	Page 3
WCBD1 Bid Form	Page 5
Additional Information, Terms and Conditions for Bidding	Page 7
PART B: Contract, Contract Form & Contract Data	Page 45
General Conditions of Contract (GCC)	Page 46
Special Conditions of Contract (SCC)	Page 57
WCBD7.1 Contract Form: Purchase of Goods and Services	Page 72
Contract Data	Page 76
PART C: Pricing Data	Page 79
Pricing assumptions & instructions	Page 80
Pricing schedule	Page 81
PART D: Scope of Goods and Services	Page 85
Goods & Services Specification	Page 86
Appendix: Drawings, schematics & annexures	Page 102

NOTE: The complete contract documentation comprises the following:

- This document, from and including page 1 forward, up to and including the last page (page 102) in the document page count;
- All items included by reference or otherwise in this document;
- All addenda/notices issued by the Purchaser to bidders prior to bid closing;
- All deviations included in the Schedule of Deviations on page 74 of this document;
- All additional pages appended by the bidder to returnable schedules which are accepted by the Purchaser.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

List of Returnable Schedules and Documents

IMPORTANT: The bidder must complete all returnable schedules. After completing each schedule, use the "Check" column to tick completion of each returnable schedule as a verification procedure for yourself to ensure all schedules are duly completed. **Failure to complete all returnable schedules will lead to the rejection of your bid.** Please see instructions for completion of returnable schedules on the next page.

1. Returnable Schedules required for bid evaluation and contracting purposes

Schedule No	Schedule Description & Location	Check
	Tender & Contracting Schedules:	
PART A Schedules		
A1	WCBD1: Bid Form Page 5	☐
A2	Tendering entity and authority of signatory Page 14	☐
A3	Compulsory Enterprise Questionnaire Page 19	☐
A4	WCBD6.1(a): Preference Certificate (80:20) Page 23	☐
A5	WCBD4: Declaration of interest Page 29	☐
A6	Addenda / Notices issued to tenderers Page 36	☐
A7	Functionality Page 37	☐
A8	Schedule of work experience Page 43	☐
PART B Schedules		
B1	WCBD7.1: Contract Form: Purchase of Services Page 72	☐
B2	Contract Data Part Two: Data provided by the Supplier Page 78	☐
PART C Schedules		
C1	Pricing Summary Page 81	☐
C2	Price Schedule Page 82	☐
PART D Schedules		
D1	Amendments by Supplier Page 100	☐
D2	Supplier's schedule of merchants/subcontractors Page 101	☐

2. Returnable Documents to be submitted with bid

Document	Check
• B-BBEE Status Level Verification Certificate	☐
• Printed Current Tax Compliance Status (TCS) Result Summary Page	☐

Important information for completing returnable schedules

1. The returnable schedules list on the previous page shows all the returnable schedules which need to be completed and returned for bid evaluation and contracting purposes. This list includes both document-standard and project-specific schedules. The list should be used as a checklist by the bidder to verify that all returnable schedules have been duly completed, to avoid the bid being rejected due to an incomplete submission.
2. Each returnable schedule per main Part of the document is numbered, starting at Schedule A1 and following a consecutively incremented whole number sequence preceded by the Part identifier through each main Part of the bid document to the final schedule number assigned, as per the returnable schedules list.
3. Schedules can be quickly located by their document page number given in the list of returnable schedules.
4. The bidder must furnish all the information required for each returnable schedule with the indicated amount of detail to ensure compliance of the bid with responsiveness criteria.
5. Some schedules may either require, or have as an option, additional pages of information to be appended by the bidder when submitting the bid. In each case the exact number of additional pages must be indicated in the space provided on that schedule, or indicated as NIL if no additional pages are appended. **Please note: Appended pages must not be directly affixed to the returnable schedule itself, but must be grouped together at the end of the document (or at the end of each two-part section of the document as appropriate when a two-envelope submission is required), and all appended pages must be clearly marked with the schedule number to which they belong.**
6. All returnable schedules require the signature of the bidder's authorised signatory where indicated, and the date.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

PART A: The Bid

WCBD1: Bid Form

SCHEDULE A1: WCBD1 Part A

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE GOVERNMENT MOTOR TRANSPORT (GMT)				
BID NUMBER:	MT03/24	CLOSING DATE & TIME:	11:00 on 18 September 2024	
DESCRIPTION	GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT			
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (WCBD7.1).				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT THE LOCATION AS STIPULATED IN THE ADDITIONAL INFORMATION, TERMS AND CONDITIONS FOR BIDDING IN THIS DOCUMENT				
SUPPLIER INFORMATION				
NAME OF BIDDER				
POSTAL ADDRESS				
STREET ADDRESS				
TELEPHONE NUMBER	CODE		NUMBER	
CELLPHONE NUMBER				
E-MAIL ADDRESS				
VAT REGISTRATION NUMBER				
COMPANY REGISTRATION NO			CSD No:	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	☐ Yes	B-BBEE STATUS LEVEL SWORN AFFIDAVIT		☐ Yes
	☐ No			☐ No
IF YES, WHO WAS THE CERTIFICATE ISSUED BY?				
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMEs & QSEs) MUST BE SUBMITTED TOGETHER WITH A COMPLETED 6.1 IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]				
TOTAL COST	Refer to amount as per the Pricing Summary Schedule C1 on page 81 of this document			
SIGNATURE OF BIDDER	AUTHORISED SIGNATURE AS PER SIGNATURE BOX ON PAGE 6	DATE	AS DATED BY COMMISSIONER OF OATHS ON PAGE 6	
CAPACITY UNDER WHICH THIS BID IS SIGNED (Ensure Schedule A2 on page 14 of this document is fully completed.)				
BIDDING PROCEDURE AND TECHNICAL ENQUIRIES MAY BE DIRECTED TO:				
CONTACT PERSON	Shawn Tyman			
TELEPHONE NUMBER	021-467-4756			
E-MAIL ADDRESS	Shawn.Tyman@westerncape.gov.za			

WCBD1: Part A Signature Sheet

For the purpose of simplifying the bid document and bid submission process, the official bid offer signature below by the bidder shall apply to this bid document as a whole, inclusive of all forms and returnable schedules which in the past required separate signatures on each form, including the Bid Form.

DULY AUTHORISED REPRESENTATIVE TO DEPOSE TO AFFIDAVIT/SOLEMNLY AFFIRM

Declaration and signature to be provided by the duly authorised representative of the entity under oath or solemnly affirmed before a Commissioner of Oaths, failure of which will disqualify the tender submission.

I, hereby swear/solemnly affirm

- i. that the information disclosed in this tender document is true and accurate;
- ii. that I understand the contents of this tender document;
- iii. that the entity undertakes to independently arrive at any offer at any time to the *Client* without any consultation, communication, agreement or arrangement with any competitor. In addition, that there will be no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to the *Client*;
- iv. that the entity is aware of, and undertakes not to, disclose the terms of any bid, formal or informal, directly or indirectly, to any competitor, prior to the awarding of the contract, and
- v. that the authorised signature below serves as the required signature for ALL returnable schedules, including but not limited to the Form of Offer and Acceptance, Preference Certificate, Declaration of Interest and others.

AUTHORISED SIGNATURE OF TENDERER

TO BE COMPLETED BY COMMISSIONER OF OATHS:

I certify that before administering the oath/solemn affirmation I asked the deponent the following questions and wrote down his/her answers in his/her presence:

- | | |
|--|---------------|
| 1.1 Do you know and understand the contents of this declaration? | ANSWER: |
| 1.2 Do you have any objection to taking the prescribed oath and wish to make a solemn affirmation instead? | ANSWER: |
| 1.3 Do you consider this declaration to be binding on your conscience? | ANSWER: |

I certify that the deponent has acknowledged that he/she knows and understands the contents of this document inclusive of all declarations therein, which was sworn to/solemnly affirmed before me and the deponent's signature placed thereon in my presence.

.....
SIGNATURE

.....
FULL NAMES (Commissioner of Oaths)

Designation (rank)ex officio: Republic of South Africa

Date:

Place

Address:

Commissioner's Stamp

WCBD1 Part B: Terms and Conditions for Bidding

1. BID SUBMISSION:	
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.	
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED– (NOT TO BE RE-TYPED)	
1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) AS WELL AS THE WESTERN CAPE SUPPLIER EVIDENCE BANK (WCSEB) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTIONS.	
1.4. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND SPECIAL CONDITIONS OF CONTRACT.	
2. TAX COMPLIANCE REQUIREMENTS	
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.	
2.2 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.	
2.3 BIDDERS MUST SUBMIT A PRINTED TCS WITH A RESULT SUMMARY PAGE (DOWNLOADED FROM EFILING) TOGETHER WITH THE BID.	
2.4 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS AS MENTIONED ABOVE.	
3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS	
3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐ YES ☐ NO
3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA?	☐ YES ☐ NO
3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐ YES ☐ NO
3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES ☐ NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO REGISTER ON THE CSD NOR WCSEB NOR TO PROVIDE PROOF OF TAX COMPLIANCE STATUS; NOR OBTAIN A TAX COMPLIANCE STATUS FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) IF NOT REGISTERED AS PER 2.2 ABOVE.	

PLEASE NOTE: The total offer for this contract is only used for tender evaluation and comparison purposes. Therefore, if the Purchaser accepts by signing the Contract Form, the total amount offered by the bidder shall revert to NIL and the awarded contract price offer shall become "RATES ONLY", in accordance with the Price Schedule for this contract.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Additional Information, Terms and Conditions for Bidding

1. TERMINOLOGY

1.1 In as far as possible, regular terminology where the meaning of words and terms are self-explanatory, clear and unambiguous, is used throughout this document. For the sake of clarity specifically related to the bid document and award of the bid, the following words and terms are to be interpreted as follows:

- "Bid" and "tender" have the same meaning, which is also the case for "bidder" and "tenderer". "Bid" and "bidder" are the preferred terms used throughout this document.
- For bids, the terms "bid is non-responsive", "bid is non-compliant", "bid is not acceptable (or unacceptable)", "bid is disqualified", "bid is rejected", "bid is invalid", "bid is not considered" or syntax variations of any of these terms, all refer to various instances of the bid failing to meet certain criteria stated in the bid document which automatically result in an outcome where the bid is not awarded to the bidder.

2. SUPPLIER DATABASE REGISTRATION

Supplier Database Registration

All **prospective** Service Providers **must** be registered on:

- The Central Supplier Database (**CSD**), by tender closing date.
- All prospective Service Providers who are not registered on the CSD are requested to self-register via www.csd.gov.za.

Prospective Service Providers should be duly registered on the Western Cape Supplier Evidence Bank (**WCSEB**) for annual update of compulsory returnable schedules) WCBD4 and WCBD 6.1, BBBEE certificates/affidavit.

- Should assistance be required for the registration on the WCSEB you may contact the help centre at 021 833 5361 or an email can be directed to wcseb@westerncape.gov.za
- All Service Providers duly registered on the WCSEB are also requested to annually update their WCBD4, Declaration of Interest as well as their B-BBEE Rating Certificate or Sworn Affidavit in their original formats to the address below (copies, faxed or emailed copies will not be accepted).

**Provincial Treasury, 4 Waterford Place, 2nd Floor, Century City, Cape Town, or
Private Bag X9165, Cape Town, 8000**

3. BID DOCUMENT/S

3.1 The bid document (this document), issued by the Purchaser, is comprised of the Parts listed in the Bid Document Table of Contents on page 2 of this document. The bid document may be issued in two separately issued documents: the main document and the Appendix.

This bid document contains the "returnable documents" which must be completed and submitted to the Purchaser.

3.2 Documents will be available after **08:00** from **5 August 2024**.

Tender documents are only issued in electronic format, and must be requested by sending an email to mobilitytenders@westerncape.gov.za stating a return email address, the tender number, name of requesting entity and CSD registration number. **It is the tenderer's responsibility to ensure that they obtain all the necessary documents/electronic files required for submission of a complete tender.** Documents issued via email are free of charge. Information about the tender documents can be found on the eTender Portal of the National Treasury at <https://www.etenders.gov.za>.

- 3.3 The Purchaser's representative for this bid is:
 Name : **Shawn Tyman: Acting Deputy Director: Fleet R&M**
 Phone : 021-467-4756
 E-mail : Shawn.Tyman@westerncape.gov.za
- 3.4 **The closing time for receipt of bids is 11:00 on 18 September 2024.** Bids submitted by facsimile, electronically, and late bids will not be accepted.

4. **COMPULSORY BID CLARIFICATION MEETING**

The arrangements for a **compulsory** bid clarification meeting are:

Location: **Boardroom A14, Ground Floor, 3 Rusper Street, MAITLAND**
 Date: **20 August 2024**
 Starting Time: **10:00**

THE FOLLOWING CONDITIONS APPLY:

- (a) Failure to attend the meeting will automatically disqualify the bidder.
- (b) After official start of the meeting by the chairperson, late arrivals will as a general rule not be allowed into the meeting. However, the chairperson may, at his/her sole discretion, delay the official start of the meeting or decide to allow late arrivals into the meeting if he/she deems this to be appropriate in terms of prevailing circumstances at the time (e.g. traffic congestion, ineffective venue directions, etc), or if deemed to be in the interest of the Purchaser. This decision will be clearly conveyed to the bidders already present.
- (c) Bidders must complete and sign the meeting attendance register. Failure to complete and sign the attendance register will automatically disqualify the bid.
- (d) Addenda may be issued to all whom collected bid documents.
- (e) Bidders must be represented by a person who is suitably qualified and experienced to comprehend the implications of the scope of the good/services involved in this bid.
- (f) **IMPORTANT – PLEASE NOTE:** Bidders are required to have obtained, and studied, the bid document including all the technical and other specifications in detail prior to attending the bid clarification meeting. **This meeting will be the ONLY opportunity for bidders to ask clarification questions about anything regarding this bid. The Department will not entertain, or respond to, any verbal or written requests for additional information regarding this bid document, after the clarification briefing.** Please come prepared.

Written and verbal instructions given to bidders at the bid clarification meeting and which are recorded in the Purchaser's minutes of the meeting, form part of this Additional Information, Terms and Conditions for Bidding. Failure to comply with such instructions may lead to bid rejection.

5. **CONTRACTING PARTIES**

- 5.1 If awarded, the contract will be between the successful bidder(s) and the Purchaser as identified in the Contract Data.

6. **IMPORTANT INFORMATION FOR COMPLETING AND SUBMITTING THE BID**

- 6.1 The rates and prices offered by the bidder must be physically written into the pricing schedule of this bid document, completed in full and signed. Failure to do so will disqualify the bid. Printouts of electronic spreadsheets or any form of substitute for the returnable pages of the Price Schedule are not accepted for this bid.
- 6.2 The Purchaser requires bidders to return a fully priced Price Schedule with the bid submission. ALL ITEMS in the Price Schedule must be priced, subject to the following:
- a) Where pricing for any item is intentionally included in the rate or price of another item, this must in every instance be clearly indicated so by the bidder and cross-referenced to the item in question in the Price Schedule. **Bids showing a pattern of unpriced items without due reference to where the omitted prices are included in other items in the Price Schedule, will be rejected.**

- b) **Summarising parts or sections of the Price Schedule into single lump sums or rates without providing the breakdown of pricing of items as per the Price Schedule, is not acceptable and the bid will be rejected.**

6.3 **PLEASE NOTE: No alterations/corrections to inserted information in the document (including pricing) may be performed by erasing or using masking fluid ("Tipp-Ex" or similar) on any submitted page.** Alterations/corrections to inserted information may only be performed as follows:

- (a) Strike a line through the incorrect information, write the corrected information as appropriate (under, above or next to the information to be corrected), **and initial at every incidence of alteration/correction.**
- (b) In the case of access to a digital copy of the bid document (PDF), simply reprint the page, enter the information on the reprinted page and substitute in the document.

Bid submissions with alterations/corrections not in compliance with the requirements as described above, will be rejected.

6.4 The terms and conditions of contract as contained in this document, comprise the only terms and conditions on which this bid will be awarded. No other terms and conditions proposed by the bidder will be accepted.

6.5 If a bidder wishes to submit an alternative bid offer, the criteria permitted for such alternative offer is that it demonstrably satisfies the Purchaser's standards and requirements, the details of which may be obtained from the Purchaser's Agent where not clearly stated in this document. The alternative bid offer will only be considered if the main offer as per this bid document is priced and submitted.

Calculations, drawings and all other pertinent technical information and characteristics as well as modified or proposed Pricing Data must be submitted with the alternative bid offer to enable the Purchaser to evaluate the efficacy of the alternative and its principal elements, to take a view on the degree to which the alternative complies with the Purchaser's standards and requirements and to evaluate the acceptability of the pricing proposals. Calculations must be set out in a clear and logical sequence and must clearly reflect all design assumptions. Pricing Data must reflect all assumptions in the development of the pricing proposal.

Acceptance of an alternative bid offer will mean acceptance in principle of the offer. It will be an obligation of the contract for the bidder, in the event that the alternative is accepted, to accept full responsibility and liability that the alternative offer complies in all respects with the Purchaser's standards and requirements.

The modified Pricing Data must include an amount equal to 5% of the amount offered for the alternative offer to cover the Purchaser's costs of confirming the acceptability of the details.

6.6 **PLEASE NOTE: The complete bid document comprising pages 1 through 102 must be returned to the Purchaser when submitting a bid offer. If the pricing schedule or parts thereof are contained in the Appendix to this document, the duly completed pricing schedule or parts thereof must be returned with the bid document.** Other drawings, schematics or annexures in the Appendix need NOT be returned with the bid offer, unless there are specific instructions for a specific item to be returned, or if the bidder wishes to utilise any item for clarification purposes when submitting an alternative bid offer, when applicable.

6.7 The bid shall be signed by a person duly authorised to do so. Bids submitted by joint ventures of two or more firms shall be accompanied by the document of formation of the joint venture, authenticated by a notary public or other official deputed to witness sworn statements, in which is defined precisely the conditions under which the joint venture will function, its period of duration, the persons authorised to represent and obligate it, the participation of the several firms forming the joint venture, and any other information necessary to permit a full appraisal of its functioning. The document of formation of the joint venture shall state explicitly what the percentage participation in the joint venture will be of each entity involved.

6.8 A two-envelope procedure will not be followed for this bid.

- 6.9 The Purchaser's address for delivery of bid offers and identification details to be shown on each bid offer package are as follows:

Identification details: Bid No: **MT03/24**

Location of bid box: **Western Cape Mobility Department**
27 Wale Street
CAPE TOWN
(Deposit bid document envelope/s into bid box slot on 27 Wale)

The bid box is open 24 hours a day, 7 days a week.

The bid slot opening is about 35cm wide and 10cm high, therefore, bid documents with larger dimensions must be delivered during office hours 08:00 – 15:00 for handover to an SCM official. Bidders to ensure that they document the name and contact of the officials who took receipt of the bid document.

Bid offers couriered to the Purchaser must be delivered to the following address:

GOVERNMENT MOTOR TRANSPORT (GMT)
SCM: Tender Office
27 Wale Street
CAPE TOWN
8001

Bids sent via courier must be delivered during office hours 08:00 – 15:00. Bidders must ensure they keep proof of delivery in every instance.

7. BID OFFER VALIDITY PERIOD

Your bid offer is valid for a period of approximately **16 weeks**, expiring on **8 January 2025**. The Purchaser reserves the right to request an extension to the bid's validity period. In such circumstances, only offers from those bidders accepting the extension will be considered.

8. BID OPENING AND BID EVALUATION PROCEDURES

- 8.1 The time and location for opening of the bid offers is:

Time: **11:00 on 18 September 2024**
Location: **WESTERN CAPE MOBILITY DEPARTMENT,**
27 Wale Street
CAPE TOWN
8001

Bids will be opened immediately after the closing date and time; however, **results will be published on eTender within 10 days from tender closing.**

- 8.2 Test for acceptability: Bids will not be acceptable if:

- the bid is not in full compliance with specifications,
- the bidder has not fully completed and signed where required,
- the complete bid document inclusive of all the returnable documents as listed on page 3 of this bid document has not been submitted,
- all the requirements for bid submissions stated in this document have not been adhered to, or
- the bidder has failed to clarify or submit any supporting documentation or supporting information for clarification within seven days of being requested to do so in writing.

- 8.3 Arithmetical errors: When bids are checked for arithmetic errors, corrections shall be made in the following manner:

- If a schedule of rates/prices apply and there is an error in the line item total price resulting from the product of the unit rate and the quantity, the unit rate shall govern and the line item total price shall be corrected;
- Where there is an error in the total of the prices either as a result of other corrections required by this checking process or in the bidder's addition of prices, the corrected total of the prices shall govern and the bidder will be requested in writing to revise the total of the prices to achieve a corrected bid offer. If the bidder does not confirm in writing agreement to the

revision of the offer in accordance with the corrected revised total of the prices within 7 calendar days after receipt of the Purchaser's written request to do so, the bid will be rejected;

- If a schedule of rates apply and where there is a discrepancy between the amounts in figures and in words entered in the Bid Form, the amount corresponding to the correct total of the prices shall govern and the other corrected;
- If a schedule of rates apply and where there is a discrepancy between the amounts in the Bid Form and the total of the prices in the Price Schedule, the amount corresponding to the correct total of the prices shall govern and the other corrected;
- In the absence of a schedule of rates and where there is a discrepancy between the amounts in figures and in words entered in the Bid Form, the amount in figures shall govern.

8.4 The procedure for the evaluation of responsive bids is **Functionality, Price and Preference**

8.4.1 Price will be scored using the Formula $P_s = 80(1 - ((P_i - P_{min})/P_{min}))$ where:

1. P_s is the number of points scored for comparative price of bid under consideration;
2. P_{min} is the comparative price of the lowest acceptable bid offer;
3. P_i is the comparative price of bid offer under consideration.

8.4.2 Preference will be scored as follows:

Up to 20 bid evaluation points will be awarded to bidders who complete the preferencing schedule and who are found to be eligible for the preference claimed. The maximum attainable combined score for price and preference is 80+20=100 points.

8.4.3 Functionality will be scored first, according to the criteria contained in the returnable schedule for **functionality**, with a maximum attainable score of 100%. **The bidder must score a minimum of 60% in order to be further evaluated on price and preference.** Bid submissions which fail to attain the minimum score for functionality will be rejected without any consideration of the offer in terms of price and preference.

8.5 Bids will only be considered if all the requirements as stated in these terms and conditions and in the GCC and SCC are complied with. Specific emphasis is placed on the following criteria for responsiveness:

- (1) It is not compulsory for bidders to be registered on the WCSEB by date of tender closing. The appointed service provider will however be required to register on the Western Cape Supplier Evidence Bank (WCSEB) to ensure all compulsory information is obtained upon expiry or annual renewal during the contract period. For the tender process, a completed WCBD4 form (Returnable Schedule A5) must be included in this document to enable responsiveness;
- (2) the bidder is registered on the Central Supplier Database (CSD) and the bidder is shown to be tax compliant either via online CSD verification, or by attaching written proof by SARS of approved arrangements in terms of the Supplier's tax clearance by close of bid;
- (3) **the bidder submits this complete bid document from page 1 to page 102 inclusive, with all returnable schedules duly completed and priced as per the instructions pertaining to each schedule and section, and requirements stated in these conditions of bidding at the close of bid;**
- (4) neither the bidder nor any of its directors/members/partners is listed on the Register of Bid Defaulters in terms of the Prevention and Combating of Corrupt Activities Act (Act 12 of 2004) as a person prohibited from doing business with the public sector;
- (5) neither the bidder nor any of its directors/members/partners are listed on the National Treasury's database of suppliers or persons prohibited from doing business with the public sector;
- (6) the bidder has not:
 - abused the Purchaser's Supply Chain Management System, evidence of which can be clearly demonstrated by the Purchaser;
 - failed to complete any previous contract due to the Supplier's own fault for any organ of state within the last 2 years;
 - submitted more than one offer (including participation in joint venture/consortium arrangements with others);
- (7) the bidder has completed the Compulsory Enterprise Questionnaire, Declaration of Interests (WCBD 4) and there are no conflicts of interest which may impact on the bidder's ability to

perform the contract in the best interests of the Purchaser or potentially compromise the bid process, and

- (8) **the bidder has provided proof of good financial standing confirmed by a registered South African Banking institution in the amount of R15 million for the full term of this contract, document as proof to this effect attached.**

8.6 All bids are subject to a comprehensive risk assessment in terms of:

1. Financial viability and sustainability;
2. Exposure of the Purchaser in terms of other contracts currently engaged in with this same bidding entity and the subsequent strategic risk spread of the Purchaser;
3. Evaluation and validation of the required information provided by the bidder in inter alia returnable schedules.

The Purchaser reserves the right to request, in writing, additional information from bidders to clarify their offer if deemed necessary for risk assessment purposes. Failure on the part of the bidder to provide the additional information within seven calendar days after receipt of such a request will disqualify the bid. Bid offers which present an unacceptable high risk to the Purchaser in terms of any of the risk assessment criteria, will be rejected.

Prior to bid award, an on-site inspection of the bidder's business and operations may be undertaken by officials of the Purchaser to make an assessment of the facilities and manufacturing capabilities of the bidder (if applicable), for verification purposes and completion of the overall risk assessment for this bid. Each party will be responsible for their own costs related to such on-site inspection. If the site inspection reveals any falsification or misrepresentation of information submitted by the bidder in the bid submission, the bid may be disqualified.

9. CANCELLATION OF BID

An organ of state may, prior to the award of the bid, cancel a bid if-

- (a) due to changed circumstances, there is no longer a need for the services, works or goods requested; or
- (b) funds are no longer available to cover the total envisaged expenditure; or
- (c) no acceptable bids are received, or
- (d) there is a material irregularity in the bid process.

The decision to cancel a bid invitation will be published in the same manner in which the original bid invitation was advertised.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

SCHEDULE A2: Bidding entity and authority of signatory

The purpose of this Schedule is:

- Section 1: To obtain the necessary information about the bidding entity and confirm the official bid offer signature of the bidder;
- Section 2: To establish authority of the signatory to sign the bid offer and all other documents and/or correspondence in connection with and relating to the bid.

INSTRUCTIONS FOR COMPLETING THIS SCHEDULE:

Bidding entities may be sole proprietors, partnerships, trusts, companies, close corporations or consortia / joint ventures. This Schedule must be completed as follows:

- **If the bidding entity is a sole proprietor, trust, partnership, company or close corporation**, then complete both this page and Section 2.1 of this Schedule, and leave Sections 2.2 and 2.3 blank.
- **If the bidding entity is a consortium or joint venture**, then complete both this page and Sections 2.2 and 2.3 of this Schedule, and leave Section 2.1 blank.
- The contact details below must be the officially designated contact addresses which will be used by the *Client* for any and all communication in regard to this tender.

Section 1: Bidding entity

THE BIDDING ENTITY IS: (Circle or mark with X the applicable option)

Sole proprietor	Partnership	Trust	Company	Close corporation	Consortium	Joint venture
-----------------	-------------	-------	---------	-------------------	------------	---------------

NAME AND REGISTRATION NUMBER OF THE BIDDING ENTITY: As per Schedule A1

(Legally correct full name and registration number of the bidding entity)

CONTACT DETAILS: As per Schedule A1

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT IS
CONFIRMED AS THE OFFICIAL SIGNATURE FOR THIS BID**

Section 2: Authority of signatory

2.1: Resolution of board of *Trustees/Directors/Members/Partners

Notes:

1. *Delete which is not applicable.
2. IMPORTANT: This resolution must be signed by ALL the trustees/directors/members/partners of the tendering entity.
3. Should the number of trustees/directors/members/partners exceed the space available below, additional names and signatures must be supplied on a separate page.

RESOLUTION by the *Proprietor/Board of *Trustees/Directors/Members/Partners of:

.....
(Legally correct full name and registration number, if applicable, of the bidding entity)

Taken at On
(Place) (Date)

	Name of Proprietor/Trustee/Director/Member/Partner	Capacity	Signature
1			
2			
3			
4			
5			
6			

(Append separate page if not enough space)

RESOLVED that:

1. The entity submits a bid to the Western Cape Mobility Department in respect of Bid No: **MT03/24: GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT**

2. *Mr/Mrs/Ms:

in *his/her capacity as:
(Position in the entity)

and who will sign the tender offer in Schedule A1 (Bid Form) of this document, be, and is hereby authorised, to sign the bid, and any and all other documents and/or correspondence in connection with and relating to the bid and any and all documentation, resulting from the award of the bid to the entity mentioned above.

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL).

2.2: Resolution to enter into Consortium / Joint Venture

Notes:

1. *Delete which is not applicable
2. A separate copy of this Section 2.2 must be duly completed, signed and submitted for each consortium/joint venture partner.
3. IMPORTANT: This resolution must be signed by ALL the trustees/directors/members/partners of the entity entering into the consortium/joint venture.
4. Should the number of representatives exceed the space available below, additional names and signatures must be supplied on a separate page.

RESOLUTION by the *Proprietor/Board of *Trustees/Directors/Members/Partners of:

.....
 (Legally correct full name and registration number, if applicable, of the entity)

Taken at On
 (Place) (Date)

	Name of Proprietor/Trustee/Director/Member/Partner	Capacity	Signature
1			
2			
3			
4			
5			
6			

(Append separate page if not enough space)

RESOLVED that:

1. The entity submits a bid, in consortium/joint venture with the following entities to the Western Cape Mobility Department in respect of Bid No **MT03/24: GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT**

	Full legally correct name of entity	Registration No (if applicable)
1		
2		
3		
4		
5		
6		

(Append separate page if not enough space)

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL).

2.3: Resolution to bid as Consortium / Joint Venture

Notes:

1. IMPORTANT: This resolution must be signed by ALL the representatives of the bidding consortium/joint venture.
2. Should the number of representatives exceed the space available below, additional names and signatures must be supplied on a separate page.
3. Enter the entity details and representative details in the same and corresponding numerical sequence into the respective tables below.

RESOLUTION of a meeting of the duly authorised representatives of the following legal entities who have entered into a consortium/joint venture to jointly bid for Bid No: **MT03/24: GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT**

	Full legally correct name of entity	Registration No (if applicable)
1		
2		
3		
4		
5		
6		

(Append separate page if not enough space)

Held at On.....
(Place) (Date)

	Name of authorised representative	Capacity	Signature
1			
2			
3			
4			
5			
6			

(Append separate page if not enough space)

RESOLVED that:

- A. The abovementioned entities submit a bid in consortium/ joint venture to the Department in respect of the bid mentioned above.
- B. *Mr/Mrs/Ms:
in *his/her capacity as:
(Position in the bidding consortium/joint venture)
- and who will sign the bid offer in Schedule A1 (Bid Form) of this document, be, and is hereby authorised, to sign the bid, and any and all other documents and/or correspondence in connection with and relating to the bid, as well as to sign any contract, and any and all documentation, resulting from the award of the bid to the entities in the consortium/joint venture mentioned above.
- C. The entities constituting the consortium/joint venture, notwithstanding its composition, shall conduct all business under the name and style of:
.....
(Consortium/joint venture name)
- D. The entities to the consortium/joint venture accept joint and several liability with the parties above for the due fulfillment of the obligations of the consortium/joint venture deriving from, and in any way connected with, the contract to be entered into with the Department in respect of the bid mentioned above.
- E. Any of the entities to the consortium/joint venture intending to terminate the consortium/joint venture agreement, for whatever reason, shall give the Department 30 days written notice of such intention. Notwithstanding such decision to terminate, the entities shall remain jointly and severally liable to the Department for the due fulfillment of the obligations of the consortium/joint venture as mentioned under item D above.
- F. No entity to the consortium/joint venture shall, without the prior written consent of the other entities to the consortium and of the Department, cede any of its rights or assign any of its obligations under the consortium/joint venture agreement in relation to the contract with the Department referred to herein.
- G. The entities choose as domicilium citandi et executandi of the consortium/joint venture for all purposes arising from the consortium/joint venture agreement and the contract with the Department in respect of the bid mentioned above, the physical address and contact details as furnished on the first page of this Schedule.

Number of additional pages appended by the tenderer to this Schedule:(If nil, enter NIL).

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

SCHEDULE A3: Compulsory Enterprise Questionnaire

Note: In the case of a consortium/joint venture, separate enterprise questionnaires as per this schedule in respect of each consortium/joint venture partner must be completed and submitted.

Section 1: Name of enterprise: Address of enterprise:		
Section 2: VAT registration number, if any:		
Section 3.1: CIDB registration number, if any: N/A	Section 3.2: CSD Registration Number:	
Section 4: Particulars of sole proprietors and partners in partnerships		
Name*	Identity number*	Personal income tax number*
* Complete only if sole proprietor or partnership and append separate page if more than 6 partners		
Section 5: Particulars of companies and close corporations Company registration number..... Close corporation number..... Tax reference number.....		

Section 6: Record of service of the state

Indicate by marking the relevant boxes with a cross, if any sole proprietor, partner in a partnership or director, manager, principal shareholder or stakeholder in a company or close corporation is currently or has been within the last 12 months in the service of any of the following:

- | | |
|--|---|
| ☐ a member of any municipal council | ☐ an employee of any provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act 1 of 1999) |
| ☐ a member of any provincial legislature | ☐ a member of an accounting authority of any national or provincial public entity |
| ☐ a member of the National Assembly or the National Council of Province | ☐ an employee of Parliament or a provincial legislature |
| ☐ a member of the board of directors of any municipal entity | |
| ☐ an official of any municipality or municipal entity | |

If any of the above boxes are marked, disclose the following:

Name of sole proprietor, partner, director, manager, principal shareholder or stakeholder	Name of institution, public office, board or organ of state and position held	Status of service (tick appropriate column)	
		current	Within last 12 months

Append separate page if not enough space

Section 7: Record of spouses, children and parents in the service of the state

Indicate by marking the relevant boxes with a cross, if any spouse, child or parent of a sole proprietor, partner in a partnership or director, manager, principal shareholder or stakeholder in a company or close corporation is currently or has been within the last 12 months been in the service of any of the following:

- | | |
|--|---|
| ☐ a member of any municipal council | ☐ an employee of any provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act 1 of 1999) |
| ☐ a member of any provincial legislature | ☐ a member of an accounting authority of any national or provincial public entity |
| ☐ a member of the National Assembly or the National Council of Province | ☐ an employee of Parliament or a provincial legislature |
| ☐ a member of the board of directors of any municipal entity | |
| ☐ an official of any municipality or municipal entity | |

Name of spouse, child or parent	Name of institution, public office, board or organ of state and position held	Status of service (tick appropriate column)	
		current	Within last 12 months

Append separate page if not enough space

The undersigned, who warrants that he/she is duly authorised to do so on behalf of the enterprise:

- i) authorizes the Purchaser to obtain a tax clearance certificate from the South African Revenue Services that my / our tax matters are in order;
- ii) confirms that neither the name of the enterprise or the name of any partner, manager, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears on the Register of Tender Defaulters established in terms of the Prevention and Combating of Corrupt Activities Act of 2004;
- iii) confirms that no partner, member, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears, has within the last five years been convicted of fraud or corruption;
- iv) confirms that I / we are not associated, linked or involved with any other tendering entities submitting tender offers and have no other relationship with any of the tenderers or those responsible for compiling the Scope of Supply that could cause or be interpreted as a conflict of interest;
- iv) confirms that the contents of this questionnaire are within my personal knowledge and are to the best of my belief both true and correct.

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL).

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

SCHEDULE A4: WCBD 6.1(a): PREFERENCE CERTIFICATE (80:20)

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022 AND IN TERMS OF THE WESTERN CAPE GOVERNMENT'S INTERIM STRATEGY AS IT RELATES TO PREFERENCE POINTS

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS (TENDERERS) MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER, PREFERENTIAL PROCUREMENT REGULATIONS, 2022 AND THE BROAD BASED BLACK ECONOMIC EMPOWERMENT ACT AND THE CODES OF GOOD PRACTICE

1. DEFINITIONS

- 1.1 **"acceptable tender"** means any tender which, in all respects, complies with the specifications and conditions of tender as set out in the tender document.
- 1.2 **"affidavit"** is a type of verified statement or showing, or in other words, it contains a verification, meaning it is under oath or penalty of perjury, and this serves as evidence to its veracity and is required for court proceedings.
- 1.3 **"all applicable taxes"** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 1.4 **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- 1.5 **"B-BBEE status level of contributor"** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- 1.6 **"bid"** means a written offer on the official bid documents or invitation of price quotations and "tender" is the act of bidding /tendering;
- 1.7 **"Code of Good Practice"** means the generic codes or the sector codes as the case may be;
- 1.8 **"consortium or joint venture"** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 1.9 **"contract"** means the agreement that results from the acceptance of a bid by an organ of state;
- 1.10 **"EME"** is an Exempted Micro Enterprise with an annual total revenue of R10 million or less.
- 1.11 **"Firm price"** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- 1.12 **"Large Enterprise"** is any enterprise with an annual total revenue above R50 million;
- 1.13 **"non-firm prices"** means all prices other than "firm" prices;
- 1.14 **"person"** includes a juristic person;
- 1.15 **"price"** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- 1.16 **"proof of B-BBEE status level contributor"** means-
 - (a) The B-BBEE status level certificate issued by an authorized body or person;

- (b) A sworn affidavit as prescribed in terms of the B-BBEE Codes of Good Practice; or
- (c) Any other requirement prescribed in terms of the Broad-Based Black Economic Empowerment Act.
- 1.17 **QSE** is a Qualifying Small Enterprise with an annual total revenue between R10 million and R50 million;
- 1.18 **"rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- 1.19 **"sub-contract"** means the primary contractor's assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract.
- 1.20 **"tender"** means a written offer in the form determined by an organ of state in response to an invitation to provide or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- 1.21 **"tender for income-generating contracts"** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions;
- 1.22 **"the Act"** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000);
- 1.23 **"the Regulations"** means the Preferential Procurement Regulations, 2022;
- 1.24 **"total revenue"** bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 11 October 2013;
- 1.25 **"trust"** means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 1.26 **"trustee"** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

2 GENERAL CONDITIONS

- 2.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 2.2 Preference point system for this bid:

The value of this bid is estimated **not to exceed R50 000 000** (all applicable taxes included) and therefore **the 80/20 preference point system shall be applicable.**
- 2.3 Preference points for this bid shall be awarded for:
 - (a) Price; and
 - (b) B-BBEE Status Level of Contribution.
- 2.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- 2.5 Failure on the part of a bidder to fill in, sign this form and submit in the circumstances prescribed in the Codes of Good Practice either a B-BBEE Verification Certificate issued by a Verification Agency accredited by the South African Accreditation System (SANAS) or an affidavit confirming annual total revenue and level of black ownership together with the bid or an affidavit issued by Companies Intellectual Property Commission, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 2.6 The Department reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the

Department.

3. ADJUDICATION USING A POINT SYSTEM

- 3.1 Subject to Section 2 (1) (f) of the Preferential Procurement Policy Framework Act, 2000, the **bidder obtaining the highest number of total points** will be awarded the contract.
- 3.2 A tenderer must submit proof of its B-BBEE status level of contributor in order to claim points for B-BBEE.
- 3.3 A tenderer failing to submit proof of B-BBEE status level of contributor or is a non-compliant contributor to B-BBEE will not be disqualified but will only score:
 - (a) points out of 80 for price; and
 - (b) 0 points out of 20 for B-BBEE
- 3.4 Points scored must be rounded off to the nearest 2 decimal places.
- 3.5 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
- 3.6 As per section 2 (1) (f) of the Preferential Procurement Policy Framework Act, 2000, the contract may be awarded to a bidder other than the one scoring the highest number of total points based on objective criteria in addition to those contemplated in paragraph (d) and (e) of the Act that justifies the award to another tenderer provided that it has been stipulated upfront in the tendering conditions.
- 3.7 Should two or more bids be equal in all respects; the award shall be decided by the drawing of lots.

4. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

4.1 POINTS AWARDED FOR PRICE

4.1.1 THE 80/20 PREFERENCE POINT SYSTEM

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P_{\min}}{P_{\min}} \right)$$

Where

Ps	=	Points scored for price of bid under consideration
Pt	=	Price of tender under consideration
Pmin	=	Price of lowest acceptable tender

5. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

5.1 POINTS AWARDED FOR PRICE

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left(1 + \frac{Pt - P_{\max}}{P_{\max}} \right)$$

Where

Ps=	Points scored for price of tender under consideration
Pt=	Price of tender under consideration
Pmax	= Price of highest acceptable tender

6 POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTION

- 6.1 In terms of WCG interim strategy, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

- 6.2 An **EME** must submit a valid, originally certified affidavit confirming annual turnover and level of black ownership or an affidavit issued by Companies Intellectual Property Commission
- 6.3 A **QSE that is less than 51 per cent (50% or less) black owned** must be verified in terms of the QSE scorecard issued via Government Gazette and submit a valid, original or a legible certified copy of a B-BBEE Verification Certificate issued by SANAS.
- 6.4 A **QSE that is at least 51 per cent black owned (51% or higher)** must submit a valid, originally certified affidavit confirming turnover and level of black ownership as well as declare its empowering status or an affidavit issued by Companies Intellectual Property Commission.
- 6.5 A **large enterprise** must submit a valid, original or originally certified copy of a B-BBEE Verification Certificate issued by a verification agency accredited by SANAS.
- 6.6 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- 6.7 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE status level verification certificate for every separate tender.
- 6.6 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

7 BID DECLARATION

- 7.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

8 B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPH 6

- 8.1 B-BBEE Status Level of Contribution..... = (*maximum of 20 points*)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 6.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or an affidavit confirming annual total revenue and level of black ownership in terms of the relevant sector code applicable to the tender.

9 SUB-CONTRACTING

- 9.1 Will any portion of the contract be sub-contracted? **YES / NO** (*delete which is not applicable*)
- 9.1.1 If yes, indicate:
- (i) what percentage of the contract will be subcontracted?%
 - (ii) the name of the sub-contractor?
 - (iii) the B-BBEE status level of the sub-contractor?
 - (iv) whether the sub-contractor is an EME or QSE? **YES / NO** (*delete which is not applicable*)
- 9.1.2 Sub-contracting relates to a **particular** contract and if sub-contracting is applicable, the bidder to state in their response to a particular RFQ that a portion of that contract will be sub-contracted.

10. DECLARATION WITH REGARD TO COMPANY/FIRM

10.1 Name of company/ entity:

10.2 VAT registration number:

10.3 Company Registration number:

10.4 TYPE OF COMPANY/ FIRM

- ☐ Partnership/ Joint Venture/ Consortium
- ☐ One-person business/ sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[SELECT APPLICABLE ONE]

10.5 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contribution indicated in paragraph 7 above, qualifies the company/ firm for the preference(s) shown and I/we acknowledge that:

- (a) The Western Cape Government reserves the right to audit the B-BBEE status claim submitted by the bidder.
- (b) As set out in Section 13O of the B-BBEE Act as amended, any misrepresentation constitutes a criminal offence. A person commits an offence if that person knowingly:
 - (i) misrepresents or attempts to misrepresent the B-BBEE status of an enterprise;
 - (ii) provides false information or misrepresents information to a B-BBEE Verification Professional in order to secure a particular B-BBEE status or any benefit associated with compliance to the B-BBEE Act;
 - (iii) provides false information or misrepresents information relevant to assessing the B-BBEE status of an enterprise to any organ of state or public entity; or
 - (iv) engages in a fronting practice.
- (c) If a B-BBEE verification professional or any procurement officer or other official of an organ of state or public entity becomes aware of the commission of, or any attempt to commit any offence referred to in paragraph 10.5 (a) above will be reported to an appropriate law enforcement agency for investigation.
- (d) Any person convicted of an offence by a court is liable in the case of contravention of 10.5 (b) to a fine or to imprisonment for a period not exceeding 10 years or to both a fine and such imprisonment or, if the convicted person is not a natural person to a fine not exceeding 10 per cent of its annual turnover.
- (e) The purchaser may, if it becomes aware that a bidder may have obtained its B-BBEE status level of contribution on a fraudulent basis, investigate the matter. Should the investigation warrant a restriction be imposed, this will be referred to the National Treasury for investigation, processing and imposing the restriction on the National Treasury's List of Restricted Suppliers. The bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, may be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied.
- (f) The purchaser may, in addition to any other remedy it may have –
 - (i) disqualify the person from the bidding process;
 - (ii) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (iii) cancel the contract and claim any damages which it has suffered as a result of having to make

- less favourable arrangements due to such cancellation; and
- (iv) forward the matter for criminal prosecution.
- (g) The information furnished is true and correct.
- (h) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 2 of this form.

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL).

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

SCHEDULE A5: WCB4: DECLARATION OF INTERESTS, BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES AND INDEPENDENT BID DETERMINATION

DECLARATION OF INTERESTS, BIDDERS PAST SCM PRACTICES AND INDEPENDENT BID DETERMINATION

1. To give effect to the requirements of the Western Cape Provincial Treasury Instructions, 2019: Supply Chain Management (Goods and Services), Public Finance Management Act (PFMA) Supply Chain Management (SCM) Instruction No. 3 of 2021/2022 - SBD 4 Declaration of Interest, Section 4 (1)(b)(iii) of the Competition Act No. 89 of 1998 as amended together with its associated regulations, the Prevention and Combating of Corrupt Activities Act No 12 of 2004 and regulations pertaining to the tender defaulters register, Paragraph 16A9 of the National Treasury Regulations and/or any other applicable legislation.
2. Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.
3. All prospective bidders intending to do business with the Institution must be registered on the Central Supplier Database (CSD) by bid closing date.
4. It is advisable to register on the Western Cape Supplier Evidence Bank (WCSEB) to ensure that the compulsory schedules (included in this bid), i.e., WCB4 and WCB 6.1 and BBBEE certificate/affidavit are annually updated (before expiry) on the WCSEB.
5. The status of enterprises and persons listed on the National Treasury's Register for Tender Defaulters will be housed on the ePS. Institutions may not under any circumstances procure from enterprises and persons listed on the Database of Tender Defaulters.
6. The status of suppliers listed on the National Treasury's Database of Restricted Suppliers will be housed on the ePS; however, it remains incumbent on institutions to check the National Treasury Database of Restricted Suppliers before the conclusion of any procurement process. For suppliers listed as restricted, institutions must apply due diligence and risk assessment before deciding to proceed with procurement from any such supplier.
7. **Definitions**

"bid" means a bidder's response to an institution's invitation to participate in a procurement process which may include a bid, price quotation or proposal;

"Bid rigging (or collusive bidding)" occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and/or services through a bidding process. Bid rigging is, therefore, an agreement between competitors;

"business interest" means -

- (a) a right or entitlement to share in profits, revenue or assets of an entity;
- (b) a real or personal right in property;
- (c) a right to remuneration or any other private gain or benefit, or
- (d) includes any interest contemplated in paragraphs (a), (b) or (c) acquired through an intermediary and any potential interest in terms of any of those paragraphs;

"Consortium or Joint Venture" means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

"Controlling interest" means, the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise;

"Corruption"- General offences of corruption are defined in the Combating of Corrupt Activities Act, 2004 (Act No 12 of 2004) as:

Any person who directly or indirectly -

- (a) accepts or agrees or offers to accept any gratification from any other person, whether for the benefit of himself or herself or for the benefit of another person; or
- (b) gives or agrees or offers to give to any other person any gratification, whether for the benefit of that other person or for the benefit of another person, in order to act personally or by influencing another person so to act, in a manner—
 - (i) that amounts to the-
 - (aa) illegal, dishonest, unauthorised, incomplete, or biased; or
 - (bb) misuse or selling of information or material acquired in the course of the exercise, carrying out or performance of any powers, duties or functions arising out of a constitutional, statutory, contractual or any other legal obligation;
 - (ii) that amounts to-
 - (aa) the abuse of a position of authority;
 - (bb) a breach of trust; or
 - (cc) the violation of a legal duty or a set of rules;
 - (iii) designed to achieve an unjustified result; or
 - (iv) that amounts to any other unauthorised or improper inducement to do or 45 not to do anything, of the, is guilty of the offence of corruption.

"CSD" means the Central Supplier Database maintained by National Treasury;

"employee", in relation to –

- (a) a department, means a person contemplated in section 8 of the Public Service Act, 1994 but excludes a person appointed in terms of section 12A of that Act; and
- (b) a public entity, means a person employed by the public entity;

"entity" means any -

- (a) association of persons, whether or not incorporated or registered in terms of any law, including a company, corporation, trust, partnership, close corporation, joint venture or consortium; or
- (b) sole proprietorship;

"entity conducting business with the Institution" means an entity that contracts or applies or tenders for the sale, lease or supply of goods or services to the Province;

"Family member" means a person's -

- (a) spouse; or
- (b) child, parent, brother, sister, whether such a relationship results from birth, marriage or adoption or some other legal arrangement (as the case may be);

"intermediary" means a person through whom an interest is acquired, and includes a representative or agent or any other person who has been granted authority to act on behalf of another person;

"Institution" means –

a provincial department or provincial public entity listed in Schedule 3C of the Act;

"Provincial Government Western Cape (PGWC)" means

- (a) the Institution of the Western Cape, and
- (b) a provincial public entity;

"RWOEE" means -

Remunerative Work Outside of the Employee's Employment

“spouse” means a person's -

- (a) partner in marriage or civil union according to legislation;
 - (b) partner in a customary union according to indigenous law; or
 - (c) partner with whom he or she cohabits and who is publicly acknowledged by the person as his or her life partner or permanent companion.
8. Regulation 13(c) of the Public Service Regulations (PSR) 2016, effective 1 February 2017, prohibits any employee from conducting business with an organ of state, or holding a directorship in a public or private company doing business with an organ of state unless the employee is a director (in an official capacity) of a company listed in schedules 2 and 3 of the Public Finance Management Act.
- a) Therefore, by 31 January 2017 all employees who are conducting business with an organ of state should either have:
- i. resigned as an employee of the government institution or;
 - ii. cease conducting business with an organ of state or;
 - iii. resign as a director/ shareholder/ owner/ member of an entity that conducts business with an organ of state.
9. Any legal person, or their family members, may make an offer or offers in terms of this invitation to bid. In view of potential conflict of interest, in the event that the resulting bid, or part thereof, be awarded to family members of persons employed by an organ of state, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where the bidder is employed by the Institution.
10. The bid of any bidder may be disregarded if that bidder or any of its directors have abused the institution's supply chain management system; committed fraud or any other improper conduct in relation to such system; or failed to perform on any previous contract.
11. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging). Collusive bidding is a *per se* prohibition meaning that it cannot be justified under any grounds.
12. Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorises accounting officers and accounting authorities to:
- a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
13. Communication between partners in a joint venture or consortium will not be construed as collusive bidding.
14. In addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

SECTION A: DETAILS OF THE ENTITY

A1.	CSD Registration Number	MAAA
A2	Name of the Entity	
A3.	Entity registration Number (where applicable)	
A4.	Entity Type	
A5.	Tax Reference Number	

Full details of directors, shareholder, member, partner, trustee, sole proprietor or any persons with a right or entitlement to share in profits, revenue or assets of an entity, of the entity should be disclosed in the Table A below.

TABLE A

FULL NAME	DESIGNATION (Where a director is a shareholder, both should be confirmed.)	IDENTITY NUMBER	PERSONAL TAX REFERENCE NO.	PERCENTAGE INTEREST IN THE ENTITY

(if not enough space, attach additional pages)

SECTION B: DECLARATION OF THE BIDDER'S INTEREST

The supply chain management system of an institution must, irrespective of the procurement process followed, prohibit any award to an employee of the state, who either individually or as a director of a public or private company or a member of a close corporation, seek to conduct business with the WCG, unless such employee is in an official capacity a director of a company listed in Schedule 2 or 3 of the PFMA as prescribed by the Public Service Regulation 13 (c).

Furthermore, an employee employed by an organ of state conducting remunerative work outside the public enterprise should first obtain the necessary approval (RWOPS), failure to submit proof of such authority, where applicable, may result in disciplinary action.

B1.	Are any persons listed in Table A identified on the CSD as employees of the Institution? (If yes, refer to Public Service Circular EIM 1/2016 to exercise the listed actions)	☐ NO	☐ YES
B2.	Are any employees of the entity also employees of an organ of state? (If yes complete Table B and attach their approved "RWOP")	☐ NO	☐ YES
B3.	Are any family members of the persons listed in Table A employees of an organ of state? (If yes complete Table B)	☐ NO	☐ YES

TABLE B

Details of persons connected with the bidder who are employees of the Institution as defined should be disclosed in Table B below.

FULL NAME OF EMPLOYEE	IDENTITY NUMBER	DEPARTMENT/ ENTITY OF EMPLOYMENT	DESIGNATION / RELATIONSHIP TO BIDDER**	INSTITUTION EMPLOYEE NO./PERSAL NO. (Indicate if not known)

(if not enough space, attach additional pages)

SECTION C: PERFORMANCE MANAGEMENT AND BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

To enable the prospective bidder to provide evidence of past and current performance.

- C1.** Did the entity conduct business with an organ of state in the last twelve months?
(If yes complete Table C)

NO	YES
----	-----

C2.
TABLE C

Complete the below table to the maximum of the last 5 contracts.

NAME OF CONTRACTOR	PROVINCIAL DEPARTMENT OR PROVINCIAL ENTITY	TYPE OF SERVICES OR COMMODITY	CONTRACT / ORDER NUMBER	PERIOD OF CONTRACT	VALUE OF CONTRACT

(if not enough space, attach additional pages)

- C3.** Is the entity or its principals listed on the National Database as companies or persons prohibited from doing business with the public sector?

NO	YES
----	-----

- C4.** Is the entity or its principals listed on the National Treasury Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No. 12 of 2004)?

NO	YES
----	-----

(To access this Register enter the National Treasury's website, www.treasury.gov.za, click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the Register to facsimile number (012) 3265445.)

- C5.** If yes to C3 or C4, were you informed in writing about the listing on the database of restricted suppliers or Register for Tender Defaulters by National Treasury?

NO	YES	N/A
----	-----	-----

- C6.** Was the entity or persons listed in Table A convicted for fraud or corruption during the past five years in a court of law (including a court outside the Republic of South Africa)?

NO	YES
----	-----

- C7.** Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?

NO	YES
----	-----

SECTION D: DULY AUTHORISED REPRESENTATIVE TO DEPOSE TO AFFIDAVIT

See reference to authorised signature below.

AUTHORISED SIGNATURE OF TENDERER AND AFFIDAVIT AS PER SCHEDULE 1 (TENDER OFFER SIGNATURE AND AUTHORITY OF SIGNATORY) OF THIS DOCUMENT SERVES AS SIGNATURE AND AFFIDAVIT FOR THIS SCHEDULE

Number of additional pages appended by the tenderer to this Schedule:(If nil, enter NIL).

If you know of any corrupt, fraudulent or collusive actions in the Institution, please report it by calling the National Hotline 0800 701 701

This form must be completed annually. Should the information herein declared change in the course of the year or before the next renewal or in relation to any bid, quotation or contract, it is the entity's responsibility to advise the Institution in writing of the change in such details.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

SCHEDULE A6: Addenda / Notice(s) issued to bidders

We confirm that the following communications / addenda / notice(s) to bidders received from the Purchaser before the submission of this tender offer, amending the tender documents, have been taken into account in this tender offer (If no addenda/notices mark schedule NIL, if not enough space, attach additional pages):

ADDENDUM No	DATE	SUBJECT MATTER OF ADDENDUM / NOTICE

Documentary evidence of addenda / notices issued to bidders indicating proof of receipt must accompany this Schedule.

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL).

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

SCHEDULE A7: Functionality

Notes: In terms of price, preference and functionality described in the SCC for evaluation of this tender, the bidder must complete this Functionality Schedule. The information required must be provided as additional pages appended to this Schedule, with the number of appended pages specified and the Schedule signed by the authorised signatory in the spaces provided below. ALSO NOTE: The information provided by the bidder is subject to verification and if any form of falsification or misrepresentation of any of the required details is found, the tender will be disqualified.

The functionality table below shows the fully transparent criteria for functionality evaluation and scoring. PLEASE DO NOT score any items in the table, this will be done by the Purchaser during tender adjudication upon scrutiny and verification of the information pages appended to this Schedule.

Definition of Functionality:

"Functionality" in terms of this tender means the measurement according to predetermined norms of a service or commodity designed to be practical and useful, working or operating, taking into account quality, reliability, viability and durability of a service or commodity. It refers to the specialist expertise, technical ability, resources and experience required from the bidder to be able to undertake and successfully execute and complete the work pertaining to this specific project and contract type.

Evaluation of the Tenders:

The evaluation of the tenders will be conducted in the following two stages:

- Stage 1. Firstly, the assessment of functionality will be done in terms of information made available by the bidder according to the criteria in the Functionality Table below, where a total of 100 points are awarded, broken down as per the items listed in the table. The minimum qualifying threshold will be **60%** of the 100 points awarded for functionality. Tenders failing to attain this threshold will be disqualified without consideration of financial offer and preference.
- Stage 2. Thereafter, only the tenders qualifying with a score of **60%** and above will be evaluated in terms of points scored for financial offer and preferences in the applicable ratio as stated in the Conditions of Tender (80:20 or 90:10).

IMPORTANT: Documentary evidence required for the functionality items as per the functionality table below must follow the format as explained in each main item heading. All the required evidence must be included for each functionality main item to be able to enable evaluation of each main item separately, even if it means that duplication of evidence may occur between some items.

FUNCTIONALITY TABLE

NO	ITEM	SCORING EXPLANATION	POINTS
1	Fully operational fleet management service business unit with electronic systems. <u>Please note:</u> Group ALL the evidence required for this item in a document clearly marked "Functionality Item 1" and attach as part of the tender submission.		20
1.1	Provide documentary evidence overview of the bidder's fully operational fleet management service business unit with integrated electronic systems in operation, and the financial adequacy of the unit.	Proof of existing business unit fully operational = 5 points Details of electronic system = 5 points Proof of the organisation's financial capability to carry at least R10m of operational expenditure for 60 days before reimbursement by GMT = 10 points. No proof = 0 points.	20
2	Operational capabilities: Call Centre operations The Bidder must demonstrate the capability to establish a dedicated Call Centre for GMT at the premises of the Service Provider at the time of contract commencement, i.e. personnel, equipment, call taking and dispatch hardware, related software and software licenses. <u>Please note:</u> Group ALL the evidence required for this item in a document clearly marked "Functionality Item 2" and attach as part of the tender submission.		23
2.1	Demonstrate through documentary proof of an existing call centre solution that allows for calls to be logged and retaining calls history;	- Existing operational call centre =5 points - No call centre =0 Points	5
2.2	Ability to provide 3 dedicated 0800-toll free numbers, one for clients and the other for merchants.	3 Dedicated 0800-toll free numbers in existence =3 points 1-2 Generic 0800-toll free number = 1 point - No 0800-toll free number =0 Points	3

NO	ITEM	SCORING EXPLANATION	POINTS
2.3	Demonstrate or indicate with documentary evidence the Call Centre operational capabilities: • That the system is able to generate unique authorisation numbers for transactions; • Telephony system in place with capabilities directing calls to Call Centre Agents on a 24 hours a day, 7 days a week basis; • That a voice message line is available on 24 hours a day, 7 days a week basis; • That the system include a digital voice recording facility to record all inbound and outgoing Call Centre Calls; • That the voice files are stored for at least 3 months and available to GMT on request; • That a backup SMS (Short Message Service) cell phone number and service for clients to leave a message for a call back by the Service Providers Call Centre is available; • That an automated voice prompt/message is available to deal with overflow calls; • That an Automatic Call Distributing (ACD) facility, with intelligent call routing to facilitate call ranking in a queue is available;	0.5 points per item listed Max 4 points	4
2.4	Organogram depicting the call centre structure and line function escalation hierarchy.	1 point for organogram depicting call centre structure 1 point for escalation hierarchy Max 2 points	2
2.5	Copy of current Call Centre Business Processes/Standard Operating Procedures • Handling of incoming calls • Manual override authorisations of declined transactions	1 point per Business Processes/Standard Operating Procedures submitted Max 3 points	3
2.6	Copy of Call Centre contingency plan(s) when unforeseen events take place. Provide documentary evidence of: • Back-up generators during power failures; • Back-up/alternative sites; • Routing of calls to agents working remotely; • Secure system access for Call Centre Agents working remotely.	0.5 point per contingency item submitted Max 2 points	2
2.7	Examples of system generated call centre reports. • Daily detail call statistics (including calls answered vs calls dropped) • Monthly summary call centre statistics.	2 points per report submitted Max 4 points	4
3	Operational capabilities: Fraud detection, investigation and recovery The bidder needs to include in the tender response documentary evidence to demonstrate their fraud investigative and reporting capability. <u>Please note:</u> Group ALL the evidence required for this item in a document clearly marked "Functionality Item 3" and attach as part of the tender submission.		20

NO	ITEM	SCORING EXPLANATION	POINTS
3.1	Organogram depicting: - the structure of the Fraud investigating unit. - line function escalation hierarchy of the Fraud investigating unit. - Qualifications of key members of the unit	2 points for organogram depicting structure 2 points for escalation hierarchy 2 points for appropriate qualifications in fraud risk management Max 6 points	6
3.2	Copy of current Business Processes/Standard Operating Procedures - R&M exception monitoring - Merchant exception monitoring - Fraudulent R&M transaction detection	2 points per Business Process submitted Max 6 points	6
3.3	4 Examples of system generated exception detection reports.	1 point per report submitted Max 4 points	4
3.4	4 Examples of detailed fraud investigation report/s	1 point per report submitted Max 4 points	4
4	Electronic systems The bidder needs to include in the tender response a document specifying their system capabilities/functionality. <u>Please note:</u> Group ALL the evidence required for this item in a document clearly marked "Functionality Item 4" and attach as part of the tender submission.		21
4.1	Submit a document to explain systems capabilities for the following 6 items: - Secured system access controls; - Data Security; - Inbound and outbound interface capability; - POPIA compliance; - Systems back-up, system fail over and disaster recovery plans in place; 24/7 systems availability.	1 point per item submitted Max 6 points	6
4.2	Submit a document to explain system ability to process the following transactions: - Motor plan, service plans, warranty plan transactions - Vehicle cancellation - Facilitate and manage expenditure by government institutions registered as workshops for vehicle-related matters. - Manual transactions (non-merchants); - Facilitate reimbursement of manual R&M transaction payments and to include it into the vehicle's transaction history.	1 point per item submitted Max 5 points	5

NO	ITEM	SCORING EXPLANATION	POINTS
4.3	GMT requires several inbound and outbound electronic file interfaces that interchange data seamlessly between the successful bidder's and GMT's electronic systems. Submit a document to explain the following: - An organogram listing the roles and number of resources for each role of your IT development and implementation team. - The CV's depicting the qualifications and experience of the IT development and implementation team members. - An organogram listing the roles and number of resources of the IT support team. - The CV's depicting the qualifications and experience of the IT support team members. - List of successful interface projects.	1 point per item submitted Max 5 points	5
4.4	Submit a document that describes the mobile or online application. In particular point out the following: - online secure access to system - ability to view R&M Card transactions online; - ability to approve and reject R&M transactions online; - ability to suspend and cancel vehicle services online; - an example of an online operational report.	1 point per item submitted Max 5 points	5
5	Electronic R&M management <u>Please note:</u> Group ALL the evidence required for this item in a document clearly marked "Functionality Item 5" and attach as part of the tender submission.		6
5.1	The bidder must submit a document describing their current processes for the following: - payment of R&M transactions; - Exception reporting on invoices under investigation - Proof of compliance to government payment terms and good practice to settle all invoices within 30 days of invoice.	2 points per item submitted. Max 6 points	6
6	Merchant management <u>Please note:</u> Group ALL the evidence required for this item in a document clearly marked "Functionality Item 6" and attach as part of the tender submission.		10

NO	ITEM	SCORING EXPLANATION	POINTS
6.1	The bidder must submit a document describing their current processes for the following: • Onboarding of merchants • Merchant agreements • Invoice payments • Work distribution • Suspension and reactivation of merchants • Geo-location of merchants to interface with GMT's vehicle tracking service provider's systems	1 point per item submitted. Max 6 points	6
6.2	The bidder must submit a sample copy of a merchant agreement for all categories of merchants.	2 points, max 2 points	2
6.3	The bidder must submit a sample copy of the Service Provider's merchant database file, showing the format and field layout of the file.	2 points for the sample copy, 0 points if not submitted	2
TOTAL POSSIBLE POINTS SCORE			100

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL).

CURRENT CONTRACTS			
PURCHASER (NAME, TEL No and FAX No)	NATURE OF WORK	VALUE (R)	ANTICIPATED COMPLETION DATE

(Append separate page if not enough space)

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL).

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

PART B: Contract, Contract Form & Contract Data	
Contract Documents	
General Conditions of Contract (GCC)	Page 46
Special Conditions of Contract (SCC)	Page 57
WCBD7.1: Contract Form	
Schedule B1: Contract Form: Purchase of Goods and Services	Page 72
Contract Form Part 1 (to be filled in by the Supplier)	Page 72
Contract Form Part 2 (to be filled in by the Purchaser)	Page 73
Contract Data	Page 76
Contract Data Part One: Data by Purchaser	Page 76
Schedule B2: Contract Data Part Two: Data by Supplier	Page 78

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

General Conditions of Contract (GCC)

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT:

GENERAL CONDITIONS OF CONTRACT

July 2010

GOVERNMENT PROCUREMENT
GENERAL CONDITIONS OF CONTRACT
July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation(NIP) Programme
34. Prohibition of Restrictive Practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 “Countervailing duties” are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 “Dumping” occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
 - 1.12 “Force majeure” means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
 - 1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
 - 1.14 “GCC” means the General Conditions of Contract.
 - 1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
 - 1.16 “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
 - 1.17 “Local content” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
 - 1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
 - 1.19 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.
 - 1.20 “Project site,” where applicable, means the place indicated in bidding documents.
 - 1.21 “Purchaser” means the organization purchasing the goods.

- 1.22 “Republic” means the Republic of South Africa.
 - 1.23 “SCC” means the Special Conditions of Contract.
 - 1.24 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
 - 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.
- 2. Application**
 - 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
 - 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
 - 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
- 3. General**
 - 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
 - 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za
- 4. Standards**
 - 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract documents and information; inspection.**
 - 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
 - 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
 - 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.
 - 5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
- 6. Patent rights**
 - 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 7. Performance security**
 - 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
 - 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier’s failure to complete his obligations under the contract.

- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.
- 8. Inspections, tests and analyses**
- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.
- 9. Packing**
- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.
- 10. Delivery and documents**
- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

- 10.2 Documents to be submitted by the supplier are specified in SCC.
- 11. Insurance**
- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.
- 12. Transportation**
- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.
- 13. Incidental services**
- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
- 14. Spare parts**
- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.
- 15. Warranty**
- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be

necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

- | | |
|---|--|
| 16. Payment | <p>16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.</p> <p>16.2 The supplier shall furnish the inspector with the invoices accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.</p> <p>16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.</p> <p>16.4 Payment will be made in Rand unless otherwise stipulated in SCC.</p> |
| 17. Prices | <p>17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.</p> |
| 18. Contract amendments | <p>18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.</p> |
| 19. Assignment | <p>19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.</p> |
| 20. Subcontracts | <p>20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.</p> |
| 21. Delays in the supplier's performance | <p>21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.</p> <p>21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.</p> <p>21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.</p> <p>21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.</p> <p>21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.</p> <p>21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.</p> |
| 22. Penalties | <p>22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed</p> |

services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

- | | |
|--|---|
| 23. Termination for default | <p>23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:</p> <ul style="list-style-type: none"> (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2; (b) if the Supplier fails to perform any other obligation(s) under the contract; or (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract. <p>23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.</p> |
| 24. Anti-dumping and countervailing duties and rights | <p>24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him</p> |
| 25. Force Majeure | <p>25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.</p> <p>25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.</p> |
| 26. Termination for insolvency | <p>26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.</p> |

- | | |
|---|---|
| 27. Settlement of Disputes | <p>27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.</p> <p>27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.</p> <p>27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.</p> <p>27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.</p> <p>27.5 Notwithstanding any reference to mediation and/or court proceedings herein,</p> <p style="padding-left: 20px;">(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and</p> <p style="padding-left: 20px;">(b) the purchaser shall pay the supplier any monies due the supplier.</p> |
| 28. Limitation of Liability | <p>28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;</p> <p style="padding-left: 20px;">(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and</p> <p style="padding-left: 20px;">(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.</p> |
| 29. Governing language | <p>29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.</p> |
| 30. Applicable law | <p>30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.</p> |
| 31. Notices | <p>31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice</p> <p>31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.</p> |
| 32. Taxes and duties | <p>32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.</p> <p>32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.</p> <p>32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.</p> |
| 33. National Industrial Participation Programme (NIPP) | <p>33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.</p> |
| 34. Prohibition of Restrictive practices | <p>34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of</p> |

firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998
- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Special Conditions of Contract (SCC)

The Special Conditions of Contract (SCC) which are applicable to this tender are contained in clauses SCC1 and SCC2, inclusive of all their respective sub-clauses, as stipulated hereunder. In the event of conflict or contradiction between the SCC and the General Conditions of Contract (GCC), the stipulations in the SCC shall prevail.

SCC1 General

SCC1.1 Additional definition of terms

In these Special Conditions of Contract all defined terms have capital initials and the following terms have the following meanings:

- (a) "supplier" and "service provider" as referred to in the GCC means the Supplier;
- (b) "purchaser" as referred to in the GCC means the Purchaser;
- (c) "Order" as referred to in the GCC means Purchase Order, and the terms are used interchangeably.

SCC1.2 The Purchaser and the Supplier are the persons or entities **identified in the Contract Data, in Part 1 and 2 respectively.**

SCC1.3 The Purchaser's Agent is the person or entity **identified in the Contract Data, or notified to the Supplier in accordance with this contract.**

SCC1.4 The Contract Type defines the nature of this contracting arrangement and can be exclusively **one of the following **as stated in the Contract Data**:**

- (a) Sole Contract, which means a contract utilised to procure Goods and Services as a once-off, non-recurring delivery or pre-programmed multiple deliveries, or
- (b) Term Contract, which means the Supplier is appointed for a fixed term (called a Service Period) to provide Goods and Services over that period on an "as and when required" basis as instructed by means of a Purchase Order, or
- (c) Framework Contract, which is the same as a Term Contract above but which makes provision for more than one Supplier to be appointed under the same contract.

SCC2 Special Conditions of Contract for providing the Goods and Services

SCC2.1 GENERAL

SCC2.1.1 Actions and good faith

The Purchaser and Supplier shall act as described in this contract, and the Purchaser and Supplier shall act in a spirit of mutual trust and co-operation.

SCC2.1.2 Additional defined terms for the Goods and Services

- (a) The Parties are the Purchaser and the Supplier.
- (b) Contract Data contains variables and information giving effect to or customising certain clauses in the SCC, and is in a section called "Contract Data" in this bid document.
- (c) The Scope of Goods and Services contains the information necessary to provide the Goods and Services under this contract, and is in a section called the "Scope of Goods and Services" in a location **as stated in the Contract Data** or as an instruction given in accordance with this contract.
- (d) The Supplier's Cost is the amount payable by the Supplier (excluding any recoverable tax by the Supplier) for people (labour), subcontractors, materials, supplies, services, charges, transport and equipment used. It is a requirement

of this contract that Supplier's Cost is always substantiated with documentary proof to the satisfaction of the Purchaser. The Purchaser reserves the right to request more than one quotation for item/s comprising the Supplier's Cost.

- (e) A Defect is a part of the Goods and Services which is not in accordance with the Scope of Goods and Services.
- (f) The Prices are the amounts stated in the price column of the Price Schedule and are either lump sums or are calculated by multiplying the quantity by the rate, as applicable.
- (g) Contract Completion is when the Supplier has done all the work and delivered the Goods and/or Services as stated in the Scope of Goods and Services for the contract as a whole, including correction of Defects as required by this contract. Contract Completion only applies to Sole Contracts.
- (h) The Contract Completion Date is the date **as stated in the Contract Data** upon which Contract Completion is set to be achieved, subject to revision in accordance with this contract.
- (i) Order Completion is when the Supplier has done all the work and delivered the Goods and/or Services as stated in the Scope of Goods and Services for a Purchase Order, including correction of Defects as required by this contract. Order Completion only applies to Term Contracts and Framework Contracts.
- (j) An Order Completion Date is the date stipulated in a Purchase Order upon which Order Completion is set to be achieved, subject to revision in accordance with this contract.
- (k) The Contract Date is the date that this contract is signed by the Purchaser and a letter of acceptance has been sent before the validity period has expired.
- (l) The Starting Date is the date **stated in the Contract Data** on which this contract becomes operational.
- (m) The Service Period for a Term Contract or Framework Contract is the period following the Starting Date as **stated in the Contract Data**, during which time this contract is in operation and after which the contract concludes/expires, unless extended in accordance with a provision for extension in this contract.

SCC2.1.3 Interpretation and the law

This contract is the entire agreement between the Parties.

SCC2.1.4 Communications

- (a) Any communication required by this contract will only have effect when it is received in writing at the last address notified by the recipient for receipt of communications. Email is an accepted form of written communication for this contract, but mobile phone text messaging in any form or format is not.
- (b) If this contract requires either Party to reply to a communication, they shall reply within the Period for Reply **as stated in the Contract Data**, unless otherwise stated in this contract.

SCC2.1.5 The Purchaser's authority and delegation, and the Purchaser's Agent

- (a) The Purchaser may give an instruction to the Supplier which changes the Scope of Goods and Services, in accordance with the stipulations for Change Events in this contract.
- (b) The Purchaser may instruct a change to the Contract Completion Date or Order Completion Date after consultation with the Supplier, in accordance with the stipulations for Change Events in this contract.
- (c) The Purchaser's acceptance of a communication from the Supplier does not change the Supplier's obligation to provide the Goods and Services in accordance with this contract.
- (d) The Purchaser may, after notifying the Supplier, delegate any of the Purchaser's actions and may cancel any delegation. Any reference to an action of the Purchaser in this contract also includes an action by the delegate.
- (e) The Purchaser will appoint a Purchaser's Agent, who acts on behalf of the Purchaser with the authority **as stated in the Contract Data**. If the Purchaser's

Agent is not identified in this contract, the Purchaser will appoint one and shall notify the Supplier of their name. The Purchaser may replace the Purchaser's Agent and shall notify the Supplier of the name of the replacement.

- (f) If this contract is a Term Contract or Framework Contract and where another entity has been granted participation in this contract and has been given the authority to issue Purchase Orders in accordance with this contract, that entity becomes the Purchaser for that Purchase Order with all the rights and obligations of the Purchaser as stated in this contract. The names of the Purchaser and the Purchaser's Agent shall be stated in the Purchase Order.

SCC2.1.6 Access to and the provision of services

- (a) The Purchaser shall facilitate and allow access to and use of its premises to the Supplier as is required for the provision of the Goods and Services in this contract.
- (b) The Purchaser shall provide the necessary services and other things as stipulated in the Scope of Goods and Services.

SCC2.1.7 Early warning

- (a) The Supplier and Purchaser shall give early warning by notifying the other as soon as either becomes aware of anything which could increase the cost of the Goods and Services, or which could delay the Contract Completion Date or Order Completion Date (whichever applicable), or which could negatively impact the performance of the Supplier in providing the Goods and Services. Early warning for anything for which a change event has already been notified, is not required.
- (b) The Supplier and Purchaser shall co-operate in a process of making and considering proposals to mitigate or avoid the effects of a matter for which an early warning was notified. Actions to be taken shall be recorded in writing.

SCC2.1.8 Applicable law (As referred from GCC Clause 30.1)

Any other applicable law is **as stated in the Contract Data.**

SCC2.1.9 Acts or omissions by mandataries

In terms of Section 37(2) of the Occupational Health and Safety Act of 1993 (Act 85 of 1993), the Supplier hereby agrees that the Purchaser is relieved of any and all of its liabilities in terms of Section 37(1) of this Act in respect of any acts or omissions of the Supplier and its employees to the extent permitted by this Act, and that this contract comprises the written agreement between the Purchaser and the Supplier contemplated in section 37(2).

SCC2.1.10 Maintenance of mandatory registrations

The Supplier shall ensure that its registration as a supplier on the Western Cape Supplier Evidence Bank (WCSEB) and the Central Supplier Database (CSD) are maintained as active and compliant in all respects, for a Sole Contract until the later of the Contract Completion Date an associated Retention Period, and for a Term Contract or Framework Contract until the later of the end of the Service Period and the date of the last Order Completion or associated Retention Period.

SCC2.1.11 No gifts/tokens/invitations from the Supplier to Purchaser's officials/representatives

Although there are formal prescripts and mechanisms in place to regulate and record the receipt of small tokens/gifts/invitations from suppliers, contractors and service providers, officials of the Purchaser are actively discouraged from accepting any such gifts/tokens/invitations. In terms of this contract, the Supplier shall not offer any gift/token/invitation which carries any monetary benefit, irrespective of value, directly or indirectly, to any official or representative in the Purchaser's service, before, during or after completion of this contract.

SCC2.2 THE SUPPLIER'S MAIN RESPONSIBILITIES

SCC2.2.1 Providing the Goods and Services

- (a) The Supplier shall provide the Goods and Services in accordance with the Scope of Goods and Services.
- (b) If the Supplier makes use of subcontractors, the Supplier shall remain responsible to provide the Goods and Services as if the Supplier did not subcontract and the contract applies as if the subcontractor's employees and resources were the Supplier's own employees and resources.
- (c) The Purchaser may, after having stated reasons, instruct the Supplier to remove an employee or a subcontractor from the contract. The Supplier shall then arrange that the employee or subcontractor will have no further connection with this contract within one day after the instruction.
- (d) The Supplier shall provide access for the Purchaser and others as notified by the Purchaser, to Goods stored and Services executed for this contract.
- (e) The Supplier shall obey all instructions given by the Purchaser and which are in accordance with this contract.
- (f) The Supplier shall obtain all permissions, permits and other things necessary from the appropriate institutions and sources before transporting Goods to the place of delivery or executing Services as stated in the Scope of Goods and Services or in a Purchase Order.
- (g) The Supplier shall act in accordance with all health and safety requirements stated in the Scope of Goods and Services.

SCC2.2.2 Purchase Orders (pursuant to GCC Clause 1.19)

- (a) During the Service Period the Purchaser may issue a proposed Purchase Order to the Supplier. The Supplier shall price each proposed Purchase Order using the rates and prices from the Price Schedule and shall submit it with an Order programme for delivery and/or execution of the Services, to the Purchaser for evaluation and approval. Prices for items or work not included in the Price Schedule are evaluated as change events. The Purchaser may consult the Supplier about the contents of a Purchase Order before the Purchaser approves and issues it.
- (b) A Purchase Order includes the following:
 - A detailed description of the scope of Goods and Services to be provided in the Order;
 - A priced and totalled list of the items of Goods, Services or work in the Order;
 - The starting and completion dates for the Order, and
 - The amount of penalties payable for late fulfilment or completion of the Order, if different from the provisions made in the GCC.
- (c) The Supplier shall not start executing a Purchase Order until the Purchaser has approved the priced Order and instructed the Supplier to execute the Order.
- (d) A Purchase Order shall not be issued after the end of the Service Period.
- (e) Pricing for items of Goods or Services required by the Purchase Order which are not included in the Price Schedule, are change events.

SCC2.3 TIME AND TIME RELATED MATTERS

SCC2.3.1 Starting, delivery, completion and the Service Period

The Supplier shall start work only from the Starting Date and shall deliver the Goods and provide the Services under this contract until the date of Contract Completion or until the later of the end of the Service Period and the date of the latest Order Completion, as applicable to the Contract Type.

- SCC2.3.2 Instructions to stop providing the Goods and Services
- The Purchaser may issue an instruction to the Supplier to stop or not to start the provision of the Goods and Services, and may later instruct the Supplier to start or re-start it.
- SCC2.3.3 The programme
- The Supplier shall submit programmes where applicable for the provision of the Goods and Services to the Purchaser in accordance with the provisions in the Scope of Goods and Services.
- SCC2.3.4 Non-working days and the annual December/January holiday break
- (a) The annual holiday break is deemed to comprise an approximate 4 week period commencing in mid-December and ending in mid-January.
 - (b) Non-working days **stated in the Contract Data** are added to delays to the Contract Completion Date or Order Completion Date due to change events.
 - (c) Inclusion or exclusion of the annual December/January holiday break in determining and influencing the Contract Completion Date or an Order Completion Date is **as stated in the Contract Data**, omission of which means EXCLUSION by default.
 - (d) If the Contract Completion Date or an Order Completion Date is delayed until after the start of the holiday break, the full period of the holiday break is added in addition to delays to either date due to change events **only if** the annual holiday break was EXCLUDED when setting the Contract Completion Date or the Order Completion Date and the delay is not the Supplier's fault.
 - (e) If either Party issues a communication in terms of this contract to the other at any time during the holiday break, the Period for Reply is extended by the remainder of the period of the holiday break at the time of the communication.
- SCC2.3.5 Extension of the Service Period
- The Purchaser reserves the option to extend the Service Period for a Term Contract or Framework Contract as a once-off occurrence only. The Service Period is extended if extension is notified by the Purchaser to the Supplier before or on the last day of the current Service Period, and the period of extension of the Service Period does not exceed the allowed maximum **stated in the Contract Data**. Extension of the Service Period constitutes a contract amendment as stated in GCC Clause 18, which shall be effected within 4 weeks after notification of the extension by the Purchaser to the Supplier.

SCC2.4 QUALITY: TESTING, DEFECTS AND INSPECTIONS (Supplementary to GCC Clause 8)

- SCC2.4.1 Tests, inspections and notification of Defects
- The Purchaser and Supplier shall carry out tests and inspections as required by the Scope of Goods and Services. If a test reveals that any Goods or Services have a Defect, the Supplier shall correct the Defect and the test shall be repeated to prove the Defect correction. The Purchaser may notify a Defect at any time before the later of any of the following, as applicable to each Contract Type: (a) the date of Contract Completion, (b) the date of the latest Order Completion or (c) the end of a Retention Period or Warranty period associated with Contract Completion or Order Completion.
- SCC2.4.2 Correction of Defects
- (a) The Supplier shall correct a Defect when the Supplier becomes aware of it, irrespective of whether the Purchaser notifies him of it or not.
 - (b) The Supplier shall correct a notified Defect within the Defects Correction Period **stated in the Contract Data**. This period begins when the Purchaser has arranged the necessary access and other things required for the Supplier to correct the Defect.
- SCC2.4.3 Acceptance of Defects
- The Parties may each propose to the other that the Scope of Goods and Services should be changed so that a Defect does not have to be corrected. If the Parties are both prepared to consider the proposal, the Supplier shall submit a quotation for

reduced prices and an earlier Contract Completion Date or Order Completion Date to the Purchaser for approval. If the Purchaser approves the quotation, the Purchaser shall give an instruction to change the Scope of Goods and Services, the prices and the Contract Completion Date or Order Completion Date accordingly.

SCC2.4.4 **Uncorrected Defects**

If the Supplier has not corrected a notified Defect within the time stipulated by this contract, the Purchaser shall have the right (without prejudice to any other claims which the Purchaser may have against the Supplier under the contract) to assess the cost of having the Defect corrected by others and the Supplier shall pay for this cost.

SCC2.4.5 **Latent Defects**

The Supplier shall be liable to the Purchaser for latent defects in the Goods and Services for a period **as stated in the Contract Data**.

SCC2.5 **PAYMENT (As referred from GCC Clause 16)**

SCC2.5.1 The Supplier's pricing for this contract is in the location **stated in the Contract Data**.

SCC2.5.2 Calculation of the amount due for payment

- (a) The Supplier shall calculate the amount due and shall apply to the Purchaser for payment of the change in the amount due since the previous payment. The Supplier's application for payment shall include details of how the amount due has been assessed and calculated, and the Supplier shall provide record of cumulative payments during this contract with each application for payment.
- (b) The amount due includes:
 - the price for each lump sum item in the Price Schedule which the Supplier has completed,
 - where a quantity is stated for an item for which a rate is applied in the Price Schedule, the amount calculated by multiplying the rate by the quantity that the Supplier has completed,
 - any other amounts payable to the Supplier,
 - less any amounts retained from, or payable by, the Supplier.
- (c) For a Sole Contract, penalties as stated in the Contract Data for late Contract Completion shall be payable from the Contract Completion Date as stated in the Contract Data (subject to revision in accordance with the contract), to the date that Contract Completion is achieved. For a Term Contract or Framework Contract, penalties stated in a Purchase Order shall be payable from the Order Completion Date as stipulated in the Purchase Order (subject to revision in accordance with the contract), to the date that Order Completion is achieved.

SCC2.5.3 **Payment**

- (a) The Purchaser shall certify the payment of the Supplier's application for payment. The Purchaser shall correct any wrongly calculated amount due in the application and shall return same to the Supplier within one week of receipt of the Supplier's application for payment.
- (b) The Supplier shall prepare a tax invoice for the exact amount certified (if not already furnished at claim for payment). The Supplier shall submit the tax invoice and any relevant corresponding documentation to the Purchaser for payment. Incomplete and incorrect payment submissions are not processed for payment and the Supplier shall be notified to correct the payment submission within one week. Payment shall be made within thirty calendar days of receipt of a complete and correct Supplier's payment submission.

SCC2.5.4 Price adjustment for inflation (as referred from GCC Clause 17)

- (a) The application or not of Price adjustment for inflation for this contract is **as stated in the Contract Data**.

(b) Statutory price increases

Statutory price increases as well as exemptions and constraints applicable to price adjustment for this contract are **as stated in the Contract Data**.

(c) Price adjustment factor (PAF)

- On each anniversary of the Contract Date, the Purchaser shall calculate a price adjustment factor equal to $(L - B) / B$, where L is the last published value of the index and B is the last value of the index published before the Contract Date. The index is the CPAP index ("Consumer Price Index: Index numbers and year on year rates", as published in the Statistical News Release, P0141 Table B) prepared by Statistics South Africa. (www.statssa.gov.za) The price adjustment factor is applied prior to adding VAT.
- If an index is changed after it has been used in calculating a price adjustment factor, the calculation shall be repeated and a correction included in the next calculation of the amount due.
- The price adjustment factor calculated at the end of the Service Period of this contract (as amended in accordance with the contract) is used for calculating price adjustment after this date.

(d) Price adjustment

For the rates and lump sums in the Price Schedule, each amount payable after the first anniversary shall include an amount for price adjustment which is calculated as follows:

- the sum of the change in the rates and lump sums included in the amount payable since the last assessment, multiplied by the price adjustment factor calculated at the last anniversary before the assessment,
- plus the amount for price adjustment included in the previous amount payable.

(e) Change events

The Supplier's Cost for change events is assessed using the Supplier's Cost current at the time of assessing the change event adjusted to the Contract Date by dividing by $(1 + \text{PAF})$, where PAF is the price adjustment factor calculated at the last anniversary.

SCC2.5.5 Foreign exchange price fluctuations (as referred from GCC Clause 17)

Where pricing of Goods and/or Services are identified in the Scope of Goods and Services or in the Pricing Data as subject to fluctuations in a foreign currency exchange rate ("forex"), price adjustment shall be made as follows:

(a) Forex price adjustment factor

When preparing a payment claim for Goods and/or Services subject to forex fluctuations, the Supplier shall calculate an exchange rate adjustment factor equal to (X / B) , where X is the actual currency exchange rate/s applied at the time of the international purchase, and B is the base currency exchange rate at the opening of currency trade markets in South Africa on the day of tender closing for this contract. The forex price adjustment factor is applied prior to adding VAT.

(b) Forex price adjustment

- For the rates and lump sums in the Price Schedule subject to forex fluctuations, each amount payable shall be calculated by multiplying the amount by the forex price adjustment factor.
- Forex price adjustment and price adjustment for inflation shall always be mutually exclusive. Rates and lump sums in the Price Schedule which are subject to forex fluctuations shall never be subject to price escalation for inflation.

SCC2.5.6 Retention

- (a) For a Sole Contract a Retention amount **as stated in the Contract Data** is retained from the Supplier in the assessment of each amount payable until the date of Contract Completion. The amount retained is halved in the first assessment made after the date of Contract Completion and shall remain at this amount until the end of the Retention Period **as stated in the Contract Data**.
- (b) For a Term Contract or a Framework Contract a Retention amount **as stated in the Purchase Order** is retained from the Supplier in the assessment of each amount due until the date of Order Completion. The amount retained is halved in the first assessment made after the date of Order Completion and shall remain at this amount until the end of the Retention Period **as stated in the Purchase Order**.

SCC2.5.7 Payment by the Supplier of its subcontractors and suppliers

The Supplier shall pay a subcontractor or supplier for all subcontracted work or goods and services rendered to the Supplier which in terms of this contract have been certified and paid to the Supplier. The Supplier shall pay a subcontractor or supplier within 30 days of receipt of payment from the Purchaser or in accordance with the terms as stipulated in writing in a subcontracting or supply agreement, whichever is the earlier.

SCC2.6 CHANGE EVENTS

SCC2.6.1 Change events

Change events are events which have implications of cost and/or time and/or variation of the Goods and Services which are not made provision for by the stipulations in the Scope of Goods and Services or elsewhere in this contract. Change events do not require a contract amendment procedure as contemplated in GCC Clause 18, but are instead governed as stated in the clauses contained in SCC2.6. The following are change events:

- (1) The Purchaser instructs a change in the Scope of Goods and Services, unless the change is effected to make a Defect acceptable. Any change to the Scope of Goods and Services shall be limited to include only items logically related to, or associated with, those of the original Scope of Goods and Services contemplated by, and included in, this contract.
- (2) The Purchaser instructs a change to the Contract Completion Date or an Order Completion Date.
- (3) The Purchaser does not allow access to its premises or does not provide the services and things necessary which the Purchaser is to provide to the Supplier as stated in this contract.
- (4) The Purchaser gives an instruction to stop or not to start the provision of the Goods and/or Services.
- (5) The Purchaser does not reply to a communication within the Period for Reply required by this contract.
- (6) The Purchaser changes a decision which the Purchaser has previously communicated to the Supplier, which results in cost and/or time impacts on the provision of the Goods and/or Services.
- (7) The Purchaser instructs the Supplier to search for a Defect in the provided Goods and/or Services and no Defect is found.
- (8) The Purchaser notifies a correction to an assumption which the Purchaser has stated about a change event which results in cost and/or time impacts on the change event.
- (9) An event which stops the Supplier from providing the Goods and Services by the Contract Completion Date or by the Order Completion Date and which neither Party could prevent, and deemed at the time of quotation to have such a small chance of occurring that it would have been unreasonable to have allowed for it.

- (10) A difference between the final quantity of any item of Goods and/or Services completed, and the quantity stated for that item in the contract or in a Purchase Order.
- (11) A loss or damage to Goods and Services completed which is not the fault or responsibility of the Supplier or could not have been prevented by any reasonable action of the Supplier.
- (12) An item of Goods or Services required which is not included in the Price Schedule.

SCC2.6.2 Notification of change events

- (a) The Supplier shall give notification to the Purchaser of an event which the Supplier believes has happened or which the Supplier believes will happen as a change event, unless the Purchaser has already notified the event to the Supplier. If the Supplier does not notify the change event within four weeks of becoming aware of it, the Supplier will forfeit any change in the prices and changes to the Contract Completion Date or an Order Completion Date, unless the event arises from an instruction by the Purchaser. The Supplier may include a quotation for the change event at the time of notification.
- (b) If the Purchaser decides that an event notified by the Supplier is as result of a fault of the Supplier, or has not happened and is not expected to happen, or has no effect on the Supplier's Cost and/or completion time or is not one of the change events stated in this contract, the Purchaser shall notify the Supplier of the decision that the prices, and the Contract Completion Date or Order Completion Date are not to be changed.
- (c) If the Purchaser decides otherwise, then within one week of receiving the Supplier's notification, the Purchaser shall acknowledge receipt of the notification. At the same time, the Purchaser shall instruct the Supplier to submit a quotation for the event, unless a quotation was included in the notification or if a revised quotation is required.
- (d) If the Purchaser decides that the Supplier did not give early warning of the event which the Supplier reasonably could have given, the Purchaser shall notify the decision at the time when acknowledging receipt of the Supplier's notification and instructing the Supplier to submit a quotation.
- (e) Change events cannot be notified after the later of the date of Contract Completion and the end of the Retention Period stated for the contract. For a Purchase Order, change events cannot be notified after the later of the date of Order Completion and the end of the Retention Period stated in the Purchase Order.

SCC2.6.3 Quotations for change events

- (a) A quotation for a change event comprises two distinct components: (1) proposed changes to the prices or rates, and (2) any delay in stipulated completion times for providing the Goods and/or Services. The Supplier shall include details of the assessment and calculations with each quotation and shall submit the quotation to the Purchaser within one week after receiving instruction from the Purchaser to do so, or within two weeks of the date of notification of the change event if no such instruction is received.
- (b) The Purchaser may also instruct the Supplier to submit a quotation for a proposed instruction or a proposed changed decision (a "Proposal"). A quotation for a Proposal is not put into effect by the Supplier unless explicit instruction to do so is given by the Purchaser.
- (c) The Purchaser shall reply within one week of receipt of the Supplier's quotation submission. For a Proposal the Purchaser's reply is one of the following: (1) that the Proposal will not be effected (the default if no reply is given) or (2) a notification that the Proposal including quotation is approved and will be effected or (3) a notification that the Proposal is acceptable in principle but the Purchaser does not agree with the quotation. For all other change events the Purchaser's reply is either approval of the quotation or a notification that the Purchaser does not agree with the quotation (no default if no reply is given).

- (d) If the Purchaser does not agree with the quotation, the Supplier may submit a revised quotation within one week of receipt of the Purchaser's reply. If no revised quotation is received or if the Purchaser does not agree with the revised quotation, the Purchaser may perform an own evaluation and shall notify the Supplier of it.

SCC2.6.4 Evaluation/assessment of change events

- (a) If a change event only affects the quantities of Goods and/or Services in the Price Schedule, the changes to the prices are calculated by multiplying the changed quantities by the appropriate rates in the Pricing Schedule.
- (b) For all other change events the changes to the prices are calculated based on the Supplier's Cost, forecasted if not already incurred or actual if already incurred. The Supplier's Cost is broken down and shown separately for labour (people), materials, equipment used, subcontracted work and transport, excluding any overheads and profit. The mark-up percentage for overheads and profit **as stated in the Contract Data** is applied to the calculated effect of the event, excluding any taxes such as Value added Tax (VAT) and taxes for import, export and customs clearance.
- (c) The effects of change events on the Supplier's Cost are calculated at open market or competitively tendered prices where all recoverable discounts, rebates and taxes have been deducted. The cost of events that the Supplier is required to be insured for by this contract as well as any costs paid to the Supplier by an insurer for the event are deducted from the Supplier's Cost.
- (d) The delay to the Contract Completion Date or an Order Completion Date is calculated as the length of time that the applicable Completion Date is forecasted to be delayed by the change event.
- (e) Prices and rates for work not included in the Price Schedule and approved by the Purchaser are added to the Price Schedule as lump sums or rates, as appropriate, and are used from there on forward for pricing subsequent Purchase Orders.

SCC2.6.5 Cost of preparation of quotations for change events

All costs associated with the preparation of quotations for change events for this contract are the Supplier's risk and are not reimbursable by the Purchaser.

SCC2.7 TITLE, AND THE USE OF EQUIPMENT AND OTHER THINGS

SCC2.7.1 The Purchaser's title to, and marking of, Goods

Irrespective of the type of title the Supplier has to any Goods delivered as specified in the Scope of Goods and Services, title shall pass to the Purchaser upon delivery. The Supplier shall mark all the Goods for payment by the Purchaser before delivery in accordance with the stipulations in the Scope of Goods and Services.

SCC2.7.2 Intellectual property rights

- (a) The ownership of and all rights in and to intellectual property owned by either Party prior to the commencement of this contract shall be and remain vested with the Party who as at the commencement of this contract is the owner thereof.
- (b) The Supplier shall have no claim or be entitled to any copyright or other intellectual property that arises as deliverables or otherwise out of the execution of this contract, ownership of which shall at all times vest in the Purchaser. The Supplier may not reproduce or use the copyright or any intellectual property unless with the prior written permission of the Purchaser.
- (c) The Supplier hereby warrants that it either owns or obtained the right to use all intellectual property in all material used by it in the course of providing the Goods and/or Services in terms of this contract.
- (d) The Supplier hereby indemnifies the Purchaser from and against any claim that any material used by it, in the course of providing the Goods and/or Services in terms of this contract, infringes any third party's intellectual property rights.

SCC2.7.3 The Parties' use of equipment and other things

- (a) The Supplier has the right to use equipment and other things provided by the Purchaser only to provide the Goods and Services.
- (b) The Supplier shall return to the Purchaser all equipment and other surplus things provided by the Purchaser, provide items of equipment and provide the information and other things for the Purchaser's use as stated in the Scope of Goods and Services, for a Sole Contract before the date of Contract Completion and for a Term Contract or Framework Contract before the earlier of the date of Order Completion and the end of the Service Period, as applicable.

SCC2.7.4 Keeping a site attendance register

If the Supplier operates a site on the Purchaser's premises as part of providing the Goods and Services, the Supplier shall keep a site attendance register detailing the identity of, sign-in and sign-out by its employees and visitors to the site or location where the Goods and Services are provided, details of which shall be made available to the Purchaser upon request.

SCC2.8 RISK, INDEMNITY, AND INSURANCE

SCC2.8.1 Purchaser's risks

The following are Purchaser's risks:

- (a) Claims, proceedings, compensation and costs payable which are due to negligence, breach of statutory duty or interference with any legal right by the Purchaser or any person employed by the Purchaser (with the exception of the Supplier), or a fault of the Purchaser.
- (b) Loss of or damage to the Goods and/or Services after delivery/completion except loss or damage occurring before the date of Contract Completion or the later of the end of the Service Period and the latest date for Order Completion as applicable, which is due to (1) a Defect which existed at delivery or completion, or (2) an event which is not a Purchaser's risk or (3) activities of the Supplier after delivery/completion.
- (c) Loss of or damage to the Goods and Services retained by the Purchaser after delivery/completion upon contract termination except loss or damage due to the activities of the Supplier after delivery/completion following the termination.

SCC2.8.2 Supplier's risks

For the duration of the contract until the later of Contract Completion, end of Service Period, last Order Completion or any associated Retention Period, all risks which are not stated in this contract as carried by the Purchaser shall be carried by the Supplier.

SCC2.8.3 Insurance cover and insurance policies (as referred from GCC Clause 11.1)

- (a) The Supplier shall provide insurance cover against loss of or damage to the Goods and Services, materials, equipment and against any other risks carried by the Supplier from the Starting Date until the later of Contract Completion, end of Service Period, last Order Completion or any associated Retention Period, for the amount deemed sufficient by the Supplier to cover the total of the Supplier's risk or for the minimum amount of cover **stated in the Contract Data**.
- (b) Insurance cover shall include a Coupon Policy for Special Risks Insurance issued by the South African Special Risks Insurance Association (SASRIA).
- (c) When requested by the Purchaser, the Supplier shall provide certificate/s from its insurer or broker confirming that the insurances required by this contract are in force.

SCC2.8.4 Performance security (As referred from GCC Clause 7)

- (a) If so **stated in the Contract Data**, the Supplier shall provide the Purchaser with performance security for the amount **stated in the Contract Data** and in the form set out in the Scope of Goods and Services.

- (b) Insurers must be duly registered in terms of the Short-Term Insurance Act 1998 (Act 35 of 1998) and banks must be duly registered in terms of the Banks Act, 1990 (Act 94 of 1990). Financial service providers other than registered banks and insurers are not acceptable as guarantors.
- (c) No alterations or amendments of the wording of the form of the performance security form will be accepted.
- (d) Alternatively, a cash deposit or electronic money transfer for the same amount into the bank account of the Purchaser, is also acceptable as performance security.

SCC2.9 MEDIATION PROCEEDINGS, TERMINATION AND CANCELLATION OF PURCHASE ORDERS

SCC2.9.1 Mediation proceedings (as referred from GCC Clause 27.4)

If any dispute has not been resolved by negotiation, the Parties shall submit the dispute to mediation administered by the Arbitration Foundation of Southern Africa (AFSA) (Cape Region), (<http://www.arbitration.co.za>, Tel +27 21 426 5006), upon the terms set by the AFSA Secretariat. Mediation shall be conducted in Cape Town in the governing language of this contract, which is English.

SCC2.9.2 Termination for reasons other than Supplier's default or insolvency (GCC Clauses 23 and 26)

If either Party wishes to terminate the Supplier's obligation to supply the Goods and Services in terms of this contract, he notifies the intention to terminate together with a valid reason for terminating to the other Party. Unless the Parties can agree otherwise, termination is effected by the Purchaser issuing a termination certificate to the Supplier if the reason complies with this contract.

(a) Additional reasons for termination

The following are the only valid reasons for termination of this contract, in addition to the reasons of Supplier's default or insolvency as contemplated in GCC Clauses 23 and 26:

- (i) The Supplier may terminate if the Purchaser has not made a payment within 12 weeks of receipt of a complete and correct payment submission from the Supplier;
- (ii) The Purchaser may terminate for any other reason.

(b) Procedures on termination

- (i) On termination, the Supplier shall return to the Purchaser any equipment and surplus things provided by the Purchaser, and hand over any items ordered and paid for by the Purchaser.

(c) Payment on termination

The amount payable on termination includes the following:

- (i) The amount payable assessed as for normal payments,
- (ii) the Supplier's Cost associated with cancelling of items ordered by the Supplier, where applicable,
- (iii) The total of the Prices of any items ordered by the Supplier which cannot be resold or used elsewhere and of which the Supplier has to accept delivery, and
- (iv) for a Sole Contract, if the Purchaser terminates for reason (a)(ii) above, 5% of the Prices of any remaining Goods and Services deliverable under the contract, had there been no termination.

SCC2.9.3 Cancellation of Purchase Orders (Term Contract and Framework Contract only)

The Purchaser may cancel a Purchase Order at his sole discretion.

(a) Procedures on cancellation of a Purchase Order

- (i) On cancellation of a Purchase Order, the Supplier shall return to the Purchaser any equipment and surplus things provided by the Purchaser, and hand over any items ordered and paid for by the Purchaser in terms of the Purchase Order.

(b) Payment on cancellation of a Purchase Order

The amount payable on cancellation of a Purchase Order shall be limited to the following:

- (i) The amount payable assessed as for normal payments under the Purchase Order,
- (ii) the Supplier's Cost associated with cancelling of items ordered by the Supplier where applicable, and
- (iii) The total of the Prices of any items ordered by the Supplier which cannot be resold or used elsewhere and of which the Supplier has to accept delivery.

SCC2.10 FRAMEWORK CONTRACT (Only applicable if Contract Type is Framework Contract)

SCC2.10.1 Object and operation of the Framework

- (a) The object of this Framework is to enable the Purchaser to invite tenders and to appoint more than one Supplier to carry out work over the Service Period on an "as instructed" basis within its defined scope, based on the pricing information provided by the Supplier in the Pricing Schedule of this document. The goal of this approach is to speed up and streamline procurement of the Goods and/or Services required by the Purchaser from the open market in order to fulfil its strategic objectives, while maintaining transparency and equitability of the procurement process.
- (b) The Purchaser is not obligated and does not guarantee that the Supplier will be issued with a minimum number of Purchase Orders instructing the provision of Goods and/or Services during the Service Period.
- (c) The Purchaser issues Purchase Orders for the provision of Goods and/or Services during the Service Period of the contract based on best value and best serving the strategic objectives of the Purchaser.

SCC2.10.2 Management of the Framework

- (c) A Framework Core Management Group (the "Group") of people may be established by the Purchaser. The Group is responsible for operating and maintaining the Framework relationship to facilitate continuity, effectiveness and communication.
- (d) The Group consists of nominated representatives of the Purchaser and the Supplier. The Supplier shall nominate 2 (two) representatives on the appropriate returnable Schedule ("Supplier's Nominees for Framework Core Management Group") in this document. Up to 4 (four) Purchaser's representatives can be nominated at the Group's establishment meeting. Both the Purchaser and the Supplier are free to replace their representatives at any time and for any reason during the Service Period, by notifying the other of the names of the replacements. If the Purchaser is not satisfied with a nominated representative of the Supplier, the Purchaser shall give the reasons and instruction to the Supplier to replace the representative. The Supplier shall replace the representative unless the reasons given by the Purchaser are illegal or impossible to comply with.
- (e) The Group meets through meetings scheduled by the Purchaser when the Purchaser deems necessary. In the event of problems or obstacles in the way of satisfactory operation of the Framework, an ad hoc meeting of the Group may be called by either the Purchaser or the Supplier. The Purchaser is responsible to take minutes of all meetings, which are distributed to all Group

members within two weeks after the meeting. Expenditure to attend meetings of the Group is not a cost-reimbursable item for the Supplier.

SCC2.10.3 Adding Suppliers to the Framework

(a) Annual and ad hoc review of the Framework and addition of Suppliers

Within the period of 4 weeks before and after each Framework Contract anniversary date until the end of the Service Period or if circumstances of insufficient Supplier availability arise or prevail at any other time during the Service Period which are deemed by the Purchaser to threaten or impair the effective and efficient operation of the Framework in the fulfilment of the strategic objectives of the Purchaser, the Purchaser shall review and evaluate the Framework per geographic region or location as applicable. Where circumstances of insufficient Supplier availability are indicated, the Purchaser may exercise the option to add Suppliers to the Framework, subject to the following conditions:

- (ii) The Framework's pricing is such that all Suppliers are remunerated in accordance with a Price Schedule comprising uniform rates and prices which are the same for all, or failing which competitive pricing and value for money compared to that of other existing Suppliers be clearly demonstrated and documented;
- (iii) All added Suppliers shall be contracted under the exact same conditions of contract as the other existing Suppliers and are remunerated in accordance with the same Framework Price Schedule.
- (iv) Where existing suitable Framework Suppliers appointed under this contract but in other geographical regions or locations can be identified, preference be given to such Suppliers to be added to the region or location where the Goods and/or Services are required;
- (v) Where no suitable existing Framework Suppliers can be identified to be added to a particular region or location, the Purchaser may approach other service providers not contracted under this Framework but who are suitable to be added to the Framework, in that region or location.

(b) The procedure to be followed for adding Suppliers to the Framework is as follows:

- (i) For existing Framework Suppliers, a contract amendment as per GCC Clause 18, which shall be effected by mutual agreement between the Purchaser and Supplier, reduced to writing in an addendum signed by both Parties and added to the Supplier's existing Framework Contract;
- (ii) For service providers not contracted under the Framework, secondary open procurement and competitive negotiations in compliance with all applicable Government procurement prescripts including a secondary risk assessment procedure to evaluate inter alia current commitments, previous performance and other risk factors. Successful bidder/s to be appointed with a notification of appointment issued by the Purchaser and signature by both Parties of this Framework Contract document, effective for the remainder of the Service Period.

SCC2.10.4 The Selection Procedure

The Purchaser shall select a Supplier appointed under the Framework to submit a quotation for a proposed Purchase Order according to these criteria and terms:

(a) Eligibility of a Supplier for selection

A Supplier is eligible for selection by the Purchaser to submit a quotation for a proposed Purchase Order if (1) the Goods and/or Services required are within the scope of the Supplier's offer in terms of this contract, and (2) the Supplier has a business presence in the geographical location where the Goods and Services are required, and (3) the Supplier is not currently engaged in the execution of another Purchase Order under this Framework, the workload of which is deemed by either the Purchaser or the Supplier likely to impair the Supplier's ability to undertake and complete the proposed Purchase Order effectively, and (4) the Supplier does not have a record of unsatisfactory performance during execution of previous Purchase Orders under this

Framework, and if the Supplier has, then only if the Purchaser is satisfied with remedial measures instituted by the Supplier to prevent a recurrence of such unsatisfactory performance for future Purchase Orders.

- (b) Selection of a Supplier in the Framework
 - (i) If the Purchaser seeks quotations for proposed Purchase Orders under the Framework, the Purchaser (1) selects a Supplier who is eligible for selection and (2) if more than one Supplier is eligible for selection, the Purchaser rotates its selection of Suppliers sequentially to spread Orders fairly between eligible Suppliers as far as it is practically possible, within the limits of the Purchaser's strategic business objectives.
 - (ii) The Purchaser also has the option to invite a secondary competitive process by selecting all eligible Suppliers to submit a competitive quotation, where the Supplier offering the lowest price within the context of acceptable risk, is selected. A reason for exercising this option may be when quotations are sought for significant quantities of Goods and/or Services for which no prices or rates are available in the Price Schedule. Selection of a Supplier is effected when a written issue of instruction to submit a quotation for a proposed Purchase Order is received by the Supplier.

SCC2.10.5 The Quotation Procedure

The Supplier provides a quotation to the Purchaser for a proposed Purchase Order according to these criteria and terms:

- (a) The Purchaser shall give written instruction to the Supplier to submit a quotation for a proposed Purchase Order, by issuing a Purchase Order form in either hardcopy or digital format to the Supplier. The Purchase Order form documentation shall contain all the relevant forms, the scope of work and related information describing and defining the Goods and/or Services to be delivered/completed. If the quotation is simultaneously competing with quotations from other selected Suppliers under this Framework, the Supplier is so notified.
- (b) The Supplier shall give written acknowledgement of receipt of the Purchase Order form. The Supplier shall prepare the quotation for the Purchase Order based on the pricing in the Price Schedule for this contract. The Supplier's rates and prices in the Price Schedule are binding and apply as the maximum allowable rates and prices quoted for any Purchase Order under this Framework. If a quotation is competing with quotations from other selected Suppliers under the Framework, the Supplier may reduce any of the rates or prices in the Pricing Schedule in order to improve the competitiveness of the quotation. Rates and prices may never be exceeded, except for the provisions of price escalation for inflation, if applicable.
- (c) Quotation for items for which there are no prices available in the Price Schedule are subject to assessment by the Purchaser and negotiation where applicable, and the Purchaser reserves the right to treat new items in the same way as change events.
- (d) The Supplier shall submit its quotation by returning the Purchase Order documentation together with any other required documentation or information to the Purchaser in compliance with the instructions given by the Purchaser, on or before the stated date and time. Late or incomplete submissions may be rejected.
- (e) The Purchaser shall give reply to the Supplier. The reply can be (1) acceptance and approval of the quotation and instruction to provide the Goods and/or Services for the Purchase Order, or (2) a notification that the Purchaser does not accept the quotation and the Purchase Order will not be effected, or (3) a notification that the Supplier's submission is acceptable in principle but the Purchaser does not agree with the quotation and further refinement of pricing and/or detailing must be concluded to the Purchaser's satisfaction before the quotation will be approved.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

WCBD7.1: Contract Form

SCHEDULE B1: Contract Form: Purchase of Goods and Services

Part 1 (to be filled in by the Supplier ONLY UPON AWARD OF THE CONTRACT)

The Purchaser, identified in the Part 2 signature block, has solicited offers to enter into a contract for the procurement of: **Bid No: MT03/24: GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT**

The bidder, identified in the Part 1 signature block, hereby agrees to supply all or any of the goods and services described in the attached bidding documents to the Purchaser in accordance with the requirements and specifications stipulated in the bid documents at the price/s quoted. The offer/s remain binding upon the bidder and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing time of bid.

The bidder confirms that he has satisfied himself as to the correctness and validity of this bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all the obligations and accepts that any mistakes regarding price(s) and rate(s) and calculations will be at own risk. The bidder further declares that he has no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

By the representative of the bidder, deemed to be duly authorised signing this part of this Contract Form, the bidder offers to perform all of the obligations and liabilities of the Supplier under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with this contract.

This offer may be accepted by the Purchaser by signing Part 2 of this Contract Form and returning one copy of this document to the bidder before the end of the period of validity stated in the document, whereupon the bidder becomes the party named as the Supplier in this contract.

For the bidder:

**AUTHORISED SIGNATURE OF BIDDER AS PER
SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS CONTRACT FORM**

Bidder MUST complete the following:

CSD* Reg No.....

B-BBEE Status Level.....

*Central Supplier database

Name of organisation **as per Schedule A1**

Name and capacity of signatory **as per Schedule A1**

Address of organisation **as per Schedule A1**

Part 2 (to be filled in by the Purchaser)

By signing this part of this Contract Form, the Purchaser identified below accepts the bidder's offer. In consideration thereof, the Purchaser shall pay the service provider the amount due in accordance with this contract. Acceptance of the bidder's offer shall form an Agreement between the Purchaser and the bidder upon the terms and conditions contained in this Agreement and in the contract that is the subject of this Agreement.

Deviations from and amendments to the documents listed in the document and any addenda thereto as listed in the returnable schedules as well as any changes to the terms of the offer agreed by the bidder and the Purchaser during this process of offer and acceptance, are contained in the Schedule of Deviations included and forming part of this Agreement. No amendments to or deviations from said documents are valid unless contained in this schedule.

The bidder shall arrange for the delivery of any bonds, guarantees, proof of insurance and any other documentation to be provided in terms of this contract. Failure to fulfil any of these obligations in accordance with the terms stipulated shall constitute a repudiation of this Agreement.

This Agreement comes into effect on the Starting Date as stated in the Contract Data.

For the Purchaser: **WESTERN CAPE GOVERNMENT**
 GOVERNMENT MOTOR TRANSPORT (GMT)
 SCM: Tender Office
 27 Wale Street
 CAPE TOWN
 8001

SIGNATURE OF PURCHASER

Name:

Capacity:

Name and signature of witness:

.....

Date:

Schedule of Deviations

(Append separate page if not enough space)

1 Subject:

Details:

.....

.....

2 Subject:

Details:

.....

.....

3 Subject:

Details:

.....

.....

4 Subject:

Details:

.....

.....

5 Subject:

Details:

.....

.....

By the duly authorized representatives signing this Agreement, the Purchaser and the bidder agree to and accept the foregoing schedule of deviations as the only deviations from and amendments to the documents listed in the GCC and SCC and addenda thereto as listed in the tender schedules, as well as any confirmation, clarification or changes to the terms of the offer agreed by the bidder and the Purchaser during this process of offer and acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the receipt by the bidder of a completed signed copy of this Agreement shall have any meaning or effect in the contract between the Parties arising from this Agreement.

For the Bidder:

AUTHORISED SIGNATURE OF BIDDER (Only required if the Schedule of Deviations contains entries)

Name:

Capacity:

Name and signature of witness:

.....

Date:

For the Purchaser:

**WESTERN CAPE GOVERNMENT
GOVERNMENT MOTOR TRANSPORT (GMT)**
 SCM: Tender Office
 27 Wale Street
 CAPE TOWN
 8001

SIGNATURE OF Purchaser (Only required if the Schedule of Deviations contains entries)

Name:

Capacity:

Name and signature of witness:

.....

Date:

Number of additional pages appended by the bidder to this schedule:(If nil, enter NIL).

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Contract Data

Contract Data Part One

Data provided by the Purchaser

SCC Clause	Contract Data
SCC1.2	The Purchaser is GOVERNMENT MOTOR TRANSPORT (GMT)
SCC1.3	The Purchaser's Agent is Name: Shawn Tyman: Acting Deputy Director: Fleet R&M Address: Room B2, First Floor 3 Rusper Street MAITLAND 7405 Phone: 021-467-4756 Email: Shawn.Tyman@westerncape.gov.za
SCC1.4	The Contract Type is Term Contract .
SCC2.1.2 (c)	The Scope of Goods and Services is in the section called "Scope of Goods and Services" in this document.
SCC2.1.2 (l)	The Starting Date is 1 April 2025 or any preceding agreed date after the award of the contract.
SCC2.1.2 (m)	The Service Period is a period of 36 months following the Starting Date (applicable to Term Contracts and Framework Contracts only).
SCC2.1.4 (b)	The Period for Reply is one week .
SCC2.1.5 (e)	The Purchaser's Agent shall act with full authority on the Purchaser's behalf in the execution and administration of this contract.
SCC2.1.8	There are no other applicable law other than the laws of the Republic of South Africa
SCC2.3.5	The allowed maximum period of extension of the Service Period for this contract is 36 months .
SCC2.4.2 (b)	The Defects Correction Period for this contract is two weeks .
SCC2.4.5	The Latent Defects Period for this contract is 5 years after the date of Contract Completion or the date of an Order Completion, as applicable.

SCC Clause	Contract Data
SCC2.5.4 (a)	Prices and rates for this contract shall remain fixed for the first 12 months of this contract and shall be subject to price adjustment for inflation thereafter.
SCC2.5.4 (b)	Consumables or goods subject to statutory price fluctuations are to be adjusted in terms of their statutory prices.
SCC2.8.3 (a)	The minimum amount of insurance cover required for this contract is R5 000 000 (five million rand)
SCC2.8.4 (a)	Performance security is not required for this contract.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Contract Data

Contract Data Part Two

SCHEDULE B2: Data provided by the Supplier

SCC Clause	Contract Data
SCC2.1.2 (b)	The name and address of the Supplier is Name: Address: Telephone: Email address:
SCC2.5.1	The details of the Supplier's pricing for this contract is in the section called "Pricing Data" of this document.
SCC2.6.4 (b)	The mark-up percentage for overheads and profit added to the Supplier's Cost for change events is % (default 7% if no mark-up is submitted, max 15% allowed)

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

PART C: Pricing Data	
Pricing assumptions & instructions	Page 80
Pricing schedule	Page 81
Schedule C1: Pricing Summary	Page 81
Schedule C2: Price Schedule	Page 82

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Pricing assumptions & instructions

Pricing assumptions & instructions

1. GENERAL

- 1.1 It will be assumed that prices included in the pricing schedule are based on Acts, Ordinances, Regulations, By-laws, International Standards and National Standards that were published 28 days before the closing date for tenders. (Refer to www.iso.org for information on standards).
- 1.2 The Supplier will be paid for completed work i.e. work without Defects. This is a re-measurement contract and the Price Schedule comprises only items measured in terms of the standard method of measurement using quantities and rates or stated as lump sums. Time related items are items measured using rates where the rate is a unit of time.
- 1.3 The Price Schedule needs to be read in conjunction with any information identified in the Scope of Goods and Services.
- 1.4 For the purpose of the Price Schedule, the following words have the meanings hereby assigned to them:

Unit:	The unit of measurement for each item of work as defined in the relevant Standards or Specifications stated in the Goods Information of this document.
Quantity:	The number of units of work for each item.
Rate:	The agreed payment per unit of measurement.
Price:	The product of the quantity and the agreed rate for an item, or an agreed amount for an item, the extent of which is described in the Price Schedule but the quantity of work of which is not measured in any units.
- 1.5 Unless otherwise stated, items are measured net in accordance with the specifications, and no allowance has been made in the quantities for waste.
- 1.6 The prices and rates stated for each item in the Price Schedule shall be treated as being fully inclusive of all work, risks, liabilities, obligations, overheads, profit and everything necessary as incurred or required by the Supplier in carrying out or providing that item.
- 1.7 All prices and rates in the Price Schedule exclude VAT, while the total of Prices reflected in the Bid Form and Contract Form include VAT.

2. CHANGE EVENTS

- 2.1 Payment for items in the Price Schedule which are associated with any budgetary allowances, provisional sums and prime costs are dealt with in the same manner as payment for change events, i.e. Supplier's Cost plus the mark-up percentage for overheads and profit **as stated in the Contract Data**.

3. THE TOTAL FINANCIAL OFFER FOR THIS TENDER

- 3.1 The financial offer of this tender is the total price reflected in the Pricing Summary of the Price Schedule and, subsequently, in the Contract Form. PLEASE NOTE: Term contracts do not specify or guarantee any quantum of work at the tender stage, and the financial offer of this tender is a representative amount for tender evaluation purposes only. It does not reflect the actual value of any work to be done during the contract term.

4. MATERIAL CONFLICT WITH CONDITIONS OF CONTRACT

- 4.1 PLEASE NOTE: If anything in this Price Schedule materially contradicts or is in conflict with any stipulation in the GCC and SCC as contained in this contract, the stipulation in the GCC and SCC shall prevail.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Pricing schedule

SCHEDULE C1: Pricing Summary

TOTAL PRICE OFFER FOR THIS CONTRACT

The total price offer, EXCLUSIVE of VAT for all *goods and services* specified in the Price Schedule, is as follows:

Total Price carried from Price Schedule R.....

Add VAT at 15% R.....

TOTAL PRICE OFFER : R.....

This total price offer is referenced to WCBD1: Bid Form on page 5 of this document.

PLEASE NOTE: This term contract does not specify or guarantee any quantum of work at the tender stage, and the financial offer of this tender is a representative amount for tender evaluation purposes only. It does not reflect the actual value of any work to be done or services to be rendered during the contract term.

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Pricing schedule

SCHEDULE C2: Price Schedule

Please note: The objective of this Price Schedule is to obtain units cost rates for the items as listed, to be applied during execution of the contract. The illustrative quantities are used for tender evaluation and comparison purposes only, and the total of the prices offered does not reflect the envisaged expenditure for this contract.

The Price Schedule for this contract is as follows:

ITEM	DESCRIPTION	TENDERED FEE (VAT Exclusive)	ILLUSTRATIVE QUANTITY	PRICE PER ANNUM (Excl. VAT)
1	Monthly management fee The Service Provider is required to specify an all-inclusive management fee, to be paid by GMT per vehicle on a monthly basis, as specified in the Scope of Goods and Services in this document. (GMT will settle the account at month end and within 30 days subject to the invoice being certified as correct by GMT).	R..... per vehicle per month	Tendered fee X 6823 vehicles X 12 months....	=R.....
2	Roadside Assistance fee The Service Provider is required to specify an all-inclusive Roadside Assistance fee, to be paid by GMT per vehicle, as specified in the Scope of Goods and Services in this document, on a monthly basis. (GMT will settle the account at month end and within 30 days subject to the invoice being certified as correct by GMT).	R..... per occurrence per vehicle	Tendered fee X 4800 vehicles per annum....	=R.....
3	Transaction fees A flat-rate transaction fee as specified in the Scope of Goods and Services in this document will be levied by the Service Provider/Contractor for each vehicle invoice settled with a Subcontractor /merchant on GMT's behalf. (GMT will settle the account at month end and within 30 days subject to the Service Provider/Contractors monthly transaction invoice being certified as correct by GMT).	R..... per transaction	Tendered fee X 55766 transactions per annum....	=R.....

ITEM	DESCRIPTION	TENDERED FEE (VAT Exclusive)	ILLUSTRATIVE QUANTITY	PRICE PER ANNUM (Excl. VAT)
4	Audatex quotation fee In the case of crash repairs GMT can request the Service Provider to obtain an Audatex quotation from its Merchants/Subcontractors. The quotation fee is a flat rate applicable to all quotations.	R..... per quotation	Tendered fee X 1200 quotations per annum....	=R.....
5	Quotation fee for minor vehicle damages In the case of minor crash repairs GMT can request the Service Provider to obtain a quotation from its Merchants/Subcontractors. The quotation fee is a flat rate applicable to all quotations.	R..... per quotation	Tendered fee X 1500 quotations per annum....	=R.....
6	Quotation fee for missing vehicle equipment In the case of missing vehicle equipment and tools (e.g. hubcaps, keys, jacks, etc) GMT can request the Service Provider to obtain a quotation from its Merchants/Subcontractors. The quotation fee is a flat rate applicable to all quotations.	R..... per quotation	Tendered fee X 900 quotations per annum....	=R.....
7	Motor assessors' quotation fee In the case of crash repairs GMT can request the Service Provider to obtain a quotation for motor assessors' services from its Merchants/Subcontractors database. The quotation fee is a flat rate applicable to all quotations.	R..... per quotation	Tendered fee X 600 quotations per annum....	=R.....
TOTAL OF THE PRICES FOR ITEMS 1-4 ABOVE (to be carried to Pricing Summary)				R.....

IMPORTANT: Please note the following:

1. Ensure that the fully priced Price Schedule is returned with your bid submission. Failure to do so will invalidate your tender.
2. Ensure that the pricing totals in the Price Schedule are carried as appropriate to the Pricing Summary on page 81 of this document, and the total of the Prices from there to the Bid Form on page 5 of this document. Failure to do so will invalidate your tender.
3. Please check the SCC for the requirements pertaining to submission of the priced document, and ensure that you comply with the stipulations thereof. Failure to comply will invalidate your tender.

4. All information given in the Scope of Goods and Services must be taken into account for pricing. Unrealistic pricing in terms of the envisaged supply will render your tender high-risk, and therefore ineligible for award.
5. All items in the Price Schedule are to be priced EXCLUSIVE of VAT.
6. All items in the Price Schedule must be priced. Non-priced items may render your bid invalid – please see the Terms and Conditions for Bidding Clause 8 for details.

AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT SERVES AS SIGNATURE FOR THIS SCHEDULE

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

PART D: Scope of Goods and Services

Preamble to Scope of Goods and Services	Page 86
1. Description of the Goods and Services	Page 87
2. List of drawings, schematics & annexures	Page 99
3. Schedules & forms	
Schedule D1: Amendments by Supplier	Page 100
Schedule D2: Supplier's schedule of merchants/subcontractors	Page 101

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Scope of Goods and Services

Preamble to Scope of Goods and Services

Material conflict with the GCC and SCC

PLEASE NOTE: If anything in the Scope of Goods and Services materially contradicts or is in conflict with any stipulation in the conditions of contract as contained in the GCC and SCC, the stipulation in the GCC and SCC shall prevail.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Scope of Goods and Services

1. Description of the Goods and Services

1.1 Government Motor Transport (GMT) background

GMT owns a fleet of approximately 6823 vehicles utilised by Provincial and National client institutions, Provincial Traffic Management, Emergency Medical Services (EMS), Forensic Pathology Services, HealthNet Patient Transport services, Judges, MEC's, etc. The GMT fleet of vehicles are maintained and serviced by external service providers (merchants) across the Western Cape Province, with some clients based in the other provinces. The latter requests/authorisations are managed via GMT's Fleet Management system and Operational Teams in conjunction with the current Service Provider.

1.2 The GMT Fleet footprint

As stated above GMT has a fleet of approximately 6823 vehicles as per **Annexure A**, as updated and reissued from time to time. Therefore, GMT shall not upfront and/or for the duration of the contract guarantee the contracted fleet size. GMT reserves the right that when it is required to adjust and/or amend the contracted fleet size. The GMT fleet volumes per location/Town as per **Annexure B** (as updated and reissued from time to time) is not guaranteed and can change from time to time due to service delivery requirements.

The fleet consists of petrol, diesel, hybrid, electric in different vehicle categories inter alia sedans, LDV's, minibuses, rescue vehicles, ambulances, traffic vehicles, trucks, buses, motorcycles and non-motorised assets. During the 2023/2024 financial year the fleet travelled more or less 103 million kilometres. The Call Centre and fleet repairs and maintenance figures for 2023/2024 is attached as **Annexure C**.

1.3 Scope of services to be tendered on:

The Service Provider/Contractor is required to respond to GMT specific requirements within the following categories of work:

- Service Provider/Contractors Call Centre operations
- To have 3 separate dedicated 24/7 0800 toll free numbers, one each for Client emergencies, Merchant communications and Client vehicle maintenance
- Service Providers/Contractor to have a Call Centre to be housed at the Service Provider's premises.
- Mechanical and maintenance repairs – authorisation procedures
- Crash/vehicle body repairs – authorisation procedures
- Tow-in services for mechanical or crash repairs
- Roadside assistance management
- Motor plan, service plan and warranty management
- Maintain detailed electronic records of all inspections and provide real-time reports via the API platform/topology, to be integrated into the GMT systems. The latter must also include using the GMT mobile vehicle inspection app.
- To provide and maintain a database (including merchant geolocation data) of registered & compliant Subcontractors/Merchants, with proof of agreements being in place between the Service Provider/Contractor and their Subcontractors/Merchant. The Service Provider/Contractor will be responsible for compliance matters pertaining to Subcontractors/Merchants where applicable.

- Facilitate and manage expenditure by government institutions registered as workshops for vehicle-related matters (e.g. EMS, SAPS, City of Cape Town, Roads workshops, etc).

1.4 Existing capability of the Service Provider

To effectively embrace GMT's operational and financial management requirements, the Service Provider shall have a fully operational fleet management services business unit and electronic systems in operation to render the services as explained below. The bidder shall attach documentation in the form of a separate annexure as proof of this fact as part of the functionality requirements for this bid.

1.5 Service Provider Call Centre Operations

The Service Provider needs to include in the tender response an Addendum specifying the Call Centre operations (including the Staff compliment and line function escalation hierarchy), as well as a proposal for applicable Business Processes and Standard Operating Procedures (SOP) that will be brought in alignment with GMT's current Technical Client Care Centre (CCC).

1.6 Service Provider/Contractors staff complement and equipment.

The Service Provider will supply all other required services and equipment for effective and efficient service delivery with all associated costs built into their tendered monthly vehicle management fee.

The Service Provider will be required to have a fully operational and staffed Call Centre in operation at their premises upon commencement of the contract.

Service Provider will establish a Call Centre, i.e. personnel, equipment, Call Taking and Dispatch hardware, related software and software licenses for the purposes of:

- Logging, answering and resolving fleet repairs and maintenance management related queries i.e. assist GMT and its Client institutions to resolve issues that arise from the day-to-day operation of the contract.
- Logging and provision of unique authorisation numbers for fleet repairs and maintenance transactions.
- To have the 3 required 0800 toll free numbers in existence, a telephony system (with caller id) directing calls to Call Centre Agents on a 24/7 basis. A voice message line is also required on a 24/7 basis. The latter system needs to record all inbound and outgoing Call Centre Calls for the duration of the contract, and be able to provide GMT with .wav (or similar format) voice files of recorded interactions on request.
- An SMS number (with caller id) with a monitored voice message service (to call back GMT clients) is also required on a 24/7 basis.
- The Service Provider/Contractor needs to have cellular telephones, with caller ID and sufficient talk time, and laptops for the mobile Technical Teams to conduct business.
- The Service Provider must have an existing system to capture, monitor and report to GMT on a real time basis via a system interface to GMT's system, on the progress of captured/registered repairs and maintenance requests.
- Act as a nodal point of contact for the collection of all documents related to operational activities of the Call Centre.
- As an emergency contingency plan - the Service Provider/Contractor needs to have any and all of the necessary equipment and systems including but not limited to telephones, mobile phones, caller ID, sufficient talk time, computers and power outage backup for the Call Centre Staff to conduct business.
- As an emergency contingency plan, the Service Provider/Contractor needs to be able to re-route the Call Centre to an alternative Call Centre environment if necessary, as not to have an interruption in service during the contract term.
- Under no circumstances may calls to the Call Centre be automatically rerouted to private individuals' mobile numbers as a substitute for handling calls through the Call Centre.
- The Service Provider will be required to use the GMT Vehicle Inspection App for vehicle inspections at client and merchant locations across the country, using their own Smartphone/handheld devices with data connectivity.

- The Service Provider shall at all times be responsible to provide their own transport for their employees/subcontractors/merchants inclusive of all travel/accommodation/subsistence expenditure.

1.7 Service Provider Call Centre requirements

The following minimum requirements will apply:

- Proof of contingency plans when exception events take place, as an Addendum to the tender submission.
- To be operational 24 hours a day, 7 days a week, no exceptions.
- Availability of the required 3 Toll-free telephone numbers, adequate communication facilities and telephone/VOIP data lines as well as email capabilities to cater for service delivery during aforementioned operational hours all included in the monthly vehicle management fee.
- Availability of a Call taking/Dispatch and Logging system (with caller ID) inclusive of a digital voice recording facility.
- Incoming calls must wait no longer than 3 minutes before being attended to by Call Centre Agents.
- In the event that overflow calls occur, the Service Provider is required to deal with the issue i.e. have an automated voice prompt/message (with caller ID) available to inform the Caller that all agents are busy and that the call will be answered shortly.
- The Service Provider is required to implement an Automatic Call Distributing (ACD) facility, with intelligent call routing to facilitate call ranking in a queue to be attended to as soon as a Call Centre Agent is available.
- The Service Provider is required to provide, via the appropriate returnable schedule in the tender submission, a proposal with examples of their capability to generate meaningful on-line/real time electronic call centre reporting capability to integrate into the GMT system.
- The Service Provider is required to provide, via the appropriate returnable schedule in the tender submission, their SOP for handling calls, and dealing with complaints, to ensure client satisfaction at all times.

1.8 Repair and Maintenance: Procedures for quotes and authorisations

The Service Provider in consultation with GMT will be required to obtain three quotes where possible and practicable, for the servicing and/or repair of the vehicle or replacement of major component parts as deemed relevant at the time, if the service is not covered by the motor plan, service- or warranty plan.

The following requirements and procedures will apply:

- The Service Provider shall on receiving an email, GMT system generated services request (SR) or telephonic request (on a 24/7 basis) for repairs or maintenance of a vehicle from GMT or its designated Transport Officers/Drivers, immediately arrange for the direction and delivery of the vehicle to an approved merchant. The Service Provider is required to utilise an up-to-date Subcontractor/Merchant database, with existing work distribution capabilities (and being able to monitor BBB-EE spend).
- The Service Provider shall be mandated by GMT to authorise maintenance as supplied by its merchants up to the threshold value mandated by GMT and communicated to the Service Provider from time to time during execution of the contract, per work type (quote). The Service Provider can only proceed with a quotation above the threshold after formal confirmation/approval by GMT.

Information required

The Service Provider shall ensure and verify that such quotations reflect at least the following:

- Accurate vehicle identification information, including the chassis, engine number, odometer reading, make model and description of the vehicle.
- Detailed description of work to be performed and to include the applicable total cost inclusive of VAT, a breakdown of labour charges, cost of parts e.g. for new/used and/or generic/refurbished parts, % discount on parts, outsourced work as well as the % mark up to be displayed separately.

- The driver's name and surname, cell and/or telephone number and email address.
- The estimated start and completion dates to complete the authorised work.
- Where applicable the Association member number i.e. RMI, SATA, etc. and/or OEM approvals.

1.9 Crash/vehicle body repairs – authorisation procedures

The following condition will apply:

- In the case of crash or vehicle body repairs, the Service Provider in consultation with GMT shall invite three (3) merchants to quote for the repair of the vehicle (as GMT normally operates on a 3 quote system where possible).

The Service Provider shall ensure and verify that quotations for vehicle body repairs reflects at least the following:

- Accurate vehicle identification information, including the chassis number, odometer reading and a description of the vehicle.
- Detailed description of work to include the applicable total cost inclusive of VAT, a breakdown of labour charges, cost of parts i.e. for new/used and/or generic/refurbished parts, % discount on parts, outsourced work i.e. spray painting as well as the % mark up.
- Where applicable the Association member number i.e. RMI, SAMBRA, RCA, SAARSA, etc.
- Where applicable the Panel Beater company grading (i.e. Structural, Non-structural, etc.) and/or OEM approvals.
- The driver's name and surname, cell and/or telephone number and email address.
- The estimated start and completion dates to complete the authorised work.

1.10 Tow-in services for mechanical or crash repairs

The Service Provider shall, on receiving a request from GMT, South African Police Services (SAPS), a GG driver, a traffic officer and/or Client Institution Transport Officer, arrange for a reputable approved tow-in service to tow the vehicle to GMT, an approved merchant or in conjunction with GMT to an alternative premises closest to the location of the vehicle.

The following conditions will apply:

- The Service Provider is required to provide for a nation-wide tow-in service on a 24/7 basis for the duration of the contract.
- The Service Provider shall ensure that all tow-in Subcontractors/merchants are adequately insured against any loss and/or damages to GMT owned vehicles.
- Approved tow-in merchants may not levy any storage costs at any time and will temporary store the relevant vehicle at a properly secured facility until the GMT decision is communicated.
- GMT will supply and fit a sticker at own cost, to be affixed to the windscreen of every vehicle. The sticker will indicate that the vehicle will not be towed without GMT's authority, indicate whether the vehicle is under a motor plan/service plan/warranty, and indicate the toll free telephone number of GMT.
- Where applicable the Association member number i.e. RMI, SATA, etc. and/or OEM approvals (in the case of Motor Plan/roadside assistance).

1.11 Technical aspects and pricing

The following conditions will apply:

- The Service Provider will scrutinise in detail the technical aspects and pricing of the quotations and must ensure that all quotes are in line with the motor industry norms and/or benchmark prices.
- The Service Provider will:
 - Have on-line access to all current vehicle spare part prices and labour costs.
 - Have access to OEM's/manufacture's "recall programs" and "service bulletins" and vehicle technical history.

- Negotiate discounts with Subcontractors/merchants on behalf of GMT and pass this on to GMT.
- Have a system that is capable of automatically registering warranty claims, claims under motor plans and /or service plans.
- Institute and negotiate warranty and policy claims with Subcontractors/merchants in collaboration with GMT.
- Ensure vehicle warranties, motor plan and service intervals are captured in the electronic system, automatically displayed when a R&M Call is logged as an on-screen notification to inform the Service Provider Call Centre Agent that the GMT vehicle's warranty, service and/or motor plan is still valid, until which date and when the next service is due.
- Have a system capable of automatically flagging repeat work or repairs resulting from abuse.
- Consider the life-to-date and life-span costs of the vehicle in collaboration with GMT before authorising repair and/or maintenance requests.
- Escalate the R&M requests to GMT when the transaction value is in excess of the authorisation limit set by GMT.
- The Service provider will report on a monthly basis to GMT on at least the following:
 - Full details on the number of vehicles serviced with service plans.
 - Full details on the number of vehicles maintained with motor plans.
 - Full details on the number of vehicles serviced with no service/motor plans in place.
 - The number of roadside assistance claims applied for, and the number of claims granted and rejected, with the reason for rejection recorded
 - The number of OEM warranty claims applied for, and the number of claims granted and rejected, with the reason for rejection recorded.
 - Full details on the number of crash/body repairs.
 - Full details on the number of rust repairs.
 - Full details on the number of tyre, glass, engine, diff, gearbox, electrical, cooling system, etc. repairs or replacements.
 - Full details on repetitive work identified, and the actions taken.
 - Full details on refuted merchant claims and the reason(s).
 - Report on work distribution, and BBB-EE spend on the targets set by GMT.
 - Full details on the savings obtained in GMT's favour.

1.12 Repair and Maintenance Inspections

- In conjunction with GMT, the Service Provider will appoint the appropriate number of qualified/experienced Technical Inspectors who have sufficient fleet management knowledge and experience to assist GMT with the quote & authorisation process of all repair/maintenance requests to enable post repair & maintenance audits on vehicles, wherever those vehicles are located. Maintain detailed electronic records of all inspections and provide real-time reports via the API platform/topology, to be integrated into the GMT systems. The latter must also include using the GMT mobile vehicle inspection app.
- As GMT is self-insured, the Service Provider shall ensure that their Call Centre staff and Technical Inspectors are prepared to testify in Court on the State's behalf and/or to sign a Damages Affidavit at no additional cost to GMT whenever deemed necessary (to assist GMT and/or the State Attorney's Office in the follow up of claim procedures/legal action against a third party and/or vehicle owner).
- The Service Provider will commission qualified and experienced Technical Inspectors (the cost included in the Service Provider's monthly vehicle management fee), to perform pre- and post-repair inspections of GMT's vehicles that have undergone or will be undergoing maintenance and/or repairs at merchants. The pre-inspection, work in progress and/or post repair vehicle inspection targets will be set by GMT. Maintain detailed electronic records of all inspections and

provide real-time reports via the API platform/topology, to be integrated into the GMT systems. The latter must also include using the GMT mobile vehicle inspection app.

1.13 Merchant/Subcontractor Management

Subcontractor/Merchant database

The Service Provider is required to submit as per the appropriate returnable schedule to their bid:

- A list of their existing approved and compliant merchants sorted by location, merchant type, merchant number and registration number and latest BBB-EE status, extensive contact details (i.e. Company name, registration number, Province, Town and street address with GPS location, email address, contact person(s) and cell phone number(s). In the case of panel beating firms, the relevant association number i.e. RMI/SAMBRA/CRA/SAARSA, etc. membership number(s), as well as proof of certification as OEM/vehicle manufacturers approved panel beater status or being an authorised OEM dealership.
- Ensure spread of approved merchants throughout South Africa, to allow convenient access to services by GMT and its client institutions.
- Existing systems capability
- The Service Providers merchant database file format and layout needs to be attached to the bid response as a separate annexure, as part of the functionality requirements for this bid.
- On award of the contract the Service Provider will present in electronic format as required by GMT the merchant database, and at every occasion the list of approved merchants is amended, or on request of GMT, for the term of the contract.
- The Service Provider will maintain the approved list of Merchants for the duration of the contract at their own cost.

1.14 Merchant agreements

A sample copy of the merchant agreement for each category of merchant needs to be attached to the bid document as a separate attachment as part of the functionality requirements for this bid. The following criteria will apply for all Merchant agreements and appropriate clauses must be added:

- Merchants will not be allowed to charge storage fees.
- Merchants may not refuse to release vehicles pending payment.
- Merchants to duly inform and advise upon change of location of the Merchant's business.
- Merchant's staff/agents/subcontractors must be appropriately licensed to operate the vehicle in terms of the Road traffic Act and ordinances.
- The Merchant must have adequate insurance to cover any damage/loss during vehicle repair.
- The Merchant will be responsible for payment of any and all traffic violations by staff/agents/subcontractors while the vehicle is in their custody.
- Merchants/subcontractors are not allowed to sell vehicle parts over-the-counter to GMT clients and/or state-owned workshops unless specifically approved by GMT in writing, on a case by case basis.

GMT requirements with regard to Merchant/Subcontractor agreements:

- The Service Provider will ensure that merchants comply to minimum industry standards as set by the Service Provider in conjunction with GMT, which includes, but is not limited to, the following:
- The Merchant shall bear the responsibility of verifying the Vehicle Identification Number and vehicle registration number indicated on the Licence/COF/Operators Certificate disk in the windscreen of the vehicle.
- The Merchant shall take full responsibility for damages that may occur to GMT vehicles whilst in their care and possession. The Service Provider will deliver proof of the Merchants insurance details to GMT on request.
- The Merchant shall take full responsibility for any traffic fines and other AARTO-related matters while the vehicle(s) are in their care and possession, by either paying the traffic fine and/or supplying GMT with a sworn affidavit to redirect the traffic fine into the name of relevant driver

(with their contact details, proof of their latest valid residential street address and a copy of his/her driver's licence), within 3 calendar days of request by GMT.

- Merchants shall supply any written quotes to the Service Provider within two working days (or as required by GMT) of receiving a request to do so, by telephone or email.
- The Service Provider shall not levy any additional fees/charges/commissions/early settlement discounts of any kind against their Merchants/subcontractors, as this practice usually results in increased costs for GMT.
- Depending on the capacity of the Merchant, the maximum number of vehicles to be accommodated by the Merchant at any point in time, shall be specified in the Merchant Database.
- Merchants shall not levy storage fees or any such charges for GMT vehicles before, during or after repair and/or maintenance work was performed.
- Merchants shall provide a 12-month warranty on all spare parts fitted, unless otherwise specified by OEM's/vehicle manufacturers.
- Merchants shall endeavour to complete repair and/or maintenance within the time specified in the quotation or within the constraints of a written instruction from GMT and/or the Service Provider i.e., request for extension of completion date.
- The Service Provider shall have adequate job scheduling, costing system and benchmark software to ensure a standardised quote/authorisation approach. GMT requires vehicle body repair (panel beating) quotes above a threshold as determined from time to time by GMT or as directed by GMT to be quoted on Audatex or a similar recognised industry norm. GMT also requires an Audatex or similar recognised industry norm quote with photographs if the vehicle is uneconomical to repair due to a crash. On request of GMT/State Attorney's Office, merchants will be required to duly complete Damages Affidavits for the repairs sustained by the GMT vehicle, and/or to testify in Court as an expert witness for the State.
- Merchants shall immediately inform the Service Provider and/or GMT when a vehicle is ready for a quality assurance inspection on completion of repair and/or maintenance work. Once the invoice is signed off by GMT or its representative (i.e. the Service Provider/Contractor), the Merchant must contact GMT and/or the Client Institutions' Transport Officer to collect the vehicle.
- Merchants shall not hold vehicles pending payment of the repair and/or maintenance affected.
- Merchants shall secure GMT's vehicles adequately during tow-in or while on their premises.
- Merchants shall be held liable for theft of vehicle parts and/or accessories from GMT's vehicles whilst in their care and possession.
- Merchants shall only release GMT's vehicles to properly authorised officials who have positively identified themselves with a valid ID document or card or driver's licence. The Service Provider is required to ensure that the Merchants act accordingly by doing random premises inspections.
- Merchants shall immediately notify the Service Provider, who in turn shall inform GMT of vehicles not collected in accordance with the terms agreed upon in the Merchant agreement.
- For audit purposes, the Service Provider is required to ensure that Merchants retain all documents relating to transactions for a minimum period of 5 (five) years as from the transaction date
- The successful Service Provider will be required to ensure that all their Merchants have signed Merchant Agreements, from the commencement/start date of the contract. The Merchant Agreements need to be communicated to GMT in electronic format and maintained throughout the contract term.

1.15 Merchant performance management:

- The Service Provider will monitor the merchant's compliance, on a continuous basis, and in conjunction with GMT take appropriate action, including but not limited to removal of the Merchant from the approved database when Merchants do not comply.
- Should any complaints be lodged by GMT or their Client Institution Transport Officers/Drivers regarding services in general or quality of repairs and maintenance or suspected involvement in fraud and/or irregularities, the Service Provider/Contractor shall ensure that the merchants are removed from the approved list on request from GMT and suspended from receiving any further work allocation or payments, in terms of this contract.

- The Service Provider will be responsible for resolving disputes with merchants, within the scope of the contract deliverables. GMT undertakes to support the Service Provider in dispute resolution by providing the Service Provider with any information or evidence that GMT may possess, subject to the terms and conditions of the Promotion of Access to Information Act (Act No 2 of 2000) (PAIA) and the Protection of Personal Information Act (Act No 4 of 2013) (POPIA).

1.16 FINANCIAL ASPECTS: Payment procedures for quotations and Tax Invoices

The following conditions will apply:

- PLEASE NOTE: It is a specific requirement of this contract that Merchant Invoices for fleet repairs and maintenance **MUST** be submitted to the Service Provider within thirty (30) days of completion of work to process payment.
- GMT requires all invoices to be scanned to PDF and submitted electronically to GMT within the first seven (7) calendar days after the last calendar day of the relevant month.
- The Service Provider can only process payment to the Merchants/Sub-contractors on the accepted quoted price or invoiced price. Quotations or invoices exceeding the agreed authorising limits must be forwarded to GMT for review, to be either authorised or declined by GMT within a reasonable time.
- Refuted claims relating to repairs and maintenance or tow-ins: The Service Provider agreement with any Merchant/Sub-contractor for the delivery of services within the scope of repair and maintenance and/or tow-in services shall stipulate the conditions under which a claim from a Merchant/Sub-contractor shall be refuted. A claim shall be refuted when:
 - The transaction to which it relates is for any reason illegal or unlawful.
 - The transaction to which it relates is fraudulent or suspected to be fraudulent as determined by GMT and/or its Client institutions or their representative/s at any time during the contract duration. The Service Provider shall under all circumstances be liable for all fraudulent transactions irrespective of whether they originate from within the organisation of the Service Provider or any Merchant/Subcontractor.
 - No authorisation was obtained from the Service Provider or GMT prior to commencing stripping the vehicle, undertaking repairs and/or /maintenance or tow-in.
 - The Service Provider or GMT informs the Merchant/Sub-contractor that the repair, maintenance or tow-in has not been performed properly as confirmed by a technical inspection/report from either the Service Provider or GMT.

1.17 Service Provider's Pricing Structure (as per the Price List)

1.17.1 Monthly management fee per vehicle

The Service Provider's monthly management fee per vehicle shall be reflected in the pricing schedule and shall make provision for the risk for all other associated costs not specified in the service and/or pricing schedule but which are incurred by the Service Provider in order to effectively and efficiently deliver the service.

1.17.2 Transaction Fee

The transaction fee is only applicable for authorisations for maintenance and repairs outside motor plans, service plans and warranties, and shall be reflected in the pricing schedule to include all other costs not specified in the service and pricing schedules, but which are incurred by the Service Provider in order to effectively and efficiently deliver the service. No guarantee as to the minimum number of monthly transactions is given by GMT to the Service Provider although historical estimates are provided as guideline information in this document.

1.17.3 Roadside Assistance Fee

The roadside assistance fee is only applicable for vehicles not covered by motor plans/service plans and warranties, and shall be reflected in the Pricing Schedule to be an all-inclusive amount per vehicle per month, across the board irrespective of vehicle type. No guarantee as to the minimum number of occurrences of such assistance requests is given by GMT to the Service Provider.

1.17.4 Ad Hoc request by GMT for Audatex or similar quotation fee for crash repairs

This quotation fee may be applicable in the case of a vehicle being uneconomical or potentially uneconomical to repair. In such instances GMT may request the Service Provider to obtain Audatex or similar quotation for crash repairs. The Service Provider or their Merchant/Subcontractor will be required to testify in court on behalf of the State where required. No guarantee as to the minimum number of requests for such quotations requests is given by GMT to the Service Provider. The Service Provider must supply GMT with Audatex fee per vehicle – on request (approximately 1200 per annum) and should have a sufficient number of Merchants across the Province who are adequately qualified to provide Audatex quotations.

1.17.5 Ad Hoc Quotation fee for minor vehicle damages

In the case of minor crash repairs GMT can request the Service Provider to obtain a quotation from its Merchants/Subcontractors. The quotation fee is a flat rate applicable to all quotations.

1.17.6 Ad Hoc Quotation fee for missing vehicle equipment

In the case of missing vehicle equipment and tools (e.g. hubcaps, keys, jacks, etc) GMT can request the Service Provider to obtain a quotation from its Merchants/Subcontractors. The quotation fee is a flat rate applicable to all quotations.

1.17.7 Ad Hoc Motor assessors' quotation fee

In the case of crash repairs GMT can request the Service Provider to obtain a quotation for motor assessors' services from its Merchants/Subcontractors database. The quotation fee is a flat rate applicable to all quotations.

1.18 GMT 30 Day payment arrangement

The Service Provider will be required to have the financial capacity to carry and underwrite the mentioned transactions and the payment thereof on behalf of GMT for a 60-day period. GMT will settle the invoice monthly, within 30 days of receipt of each invoice from the Service Provider. In the case of discrepancies, the 30-day payment period will only commence once the discrepancies are resolved. No interest will be payable by GMT in the event of payment delays.

1.19 Electronic system(s)

• **Daily Transactional data interfaces**

- The requirement is to deliver data and files via API for real-time access. GMT requires the Service Provider to deliver all information in a format as agreed upon that is compatible with GMT's system.
- GMT reserves the right to finally determine the real time interface and system functionality (roles and responsibilities) and connectivity between the Service Providers electronic system and GMT's system, in conjunction with the successful Service Provider. The latter costs to be factored into the monthly management fee per vehicle.

• **File volumes**

- With reference to the required API topology the electronic system(s) is required to ensure that the Service Providers electronic system(s) will be configured to process at least the under mentioned volumes, as well as to interface with GMT's system in a real time basis. Please note that these volumes are not guaranteed, and will be subject to GMT's transition to motor/service/warranty plans in a phased approach during the contract term.
- Estimated monthly registration of R&M Requests for Pre-Authorisations – Refer to Annexure C
- Estimated monthly Payment volumes to Subcontractors – Refer to Annexure C
- Service Provider system interface with GMT system for billing of the all-inclusive monthly management fee per vehicle – dependent on the active fleet size (approximately 6823 vehicles per month).

- Service Provider system interface with GMT system for billing of the transaction fee per vehicle – subject to prior authorisation.
- Service Provider system interface with GMT system for billing of the roadside assistance management fee per vehicle – only for the vehicles not covered by motor/service/warranty plans (guideline figure approximately 4800 vehicles per month).
- Service Provider system interface with GMT system to update the Merchant/Sub-contractor database as prescribed by GMT (more or less 1800 active Merchant/Subcontractors in the database).
- **Statements and electronic data – breakdown should at least specify the following:**
 - Monthly vehicle management fee with the related vehicle registration number
 - Transaction fee with the related vehicle registration number
 - Details of any credits passed in favour of GMT, with the related vehicle registration number, authorisation number, etc. being displayed
- **Transaction data ownership**
 - The Service Provider will administer repair and/or maintenance to vehicles, roadside-assistance, tow-in actions, etc. in collaboration with GMT, whereas GMT will retain ownership of the electronic data processed via aforementioned electronic system(s).
- **Scanned quotations and tax invoices**
 - GMT requires all quotations and invoices to be scanned to PDF and submitted electronically to GMT in real time.
- **Transaction categories**
 - Line data transactions (to be applied to technical vehicle history as well) to be based on the under mentioned categories (as a guideline) with other related information such as the vehicle registration number, transaction date, Service Provider and/or GMT authorisation number, Merchant/Sub-contractor quotation number, Merchant/Sub-contractor invoice number, vehicle ODO reading, etc. GMT reserves the right to update and modify these categories in consultation with the Service Provider during execution of the contract. Any and all costs related to such updates and modifications must be included in the all-inclusive monthly management fee per vehicle per month.

Category	Sub Category	Type
Vehicle Body Repairs	Tow In	VIP Tow-in
		Emergency vehicle tow-in
		Merchant Warranty tow-in
		Normal Merchant tow-in
		Roadside Recovery
		GMT tow truck
	Roadside Assist	Roadside Assist
	Body repairs	Accident Structural repairs
		Accident Non-structural repairs
		Parking Dents & scratches
	Rust repair	Rust repair
Non Body Repairs	Tow In	VIP tow-in
		Emergency tow-in
		Merchant Warranty tow-in
		Normal Merchant tow-in
		GMT tow truck

Category	Sub Category	Type
	Breakdown	Call Out
		Roadside Assist
	Mechanical Repair	Major Mechanical
		Minor Mechanical
	Vehicle Equipment	Vehicle tools
		Warning Lights, Siren & Two Way Radio
		Emergency Decals
		Vehicle Keys
		Radio/CD
		WCG Decals
	Glass	Windscreen
		Side glass
		Rear Screen
	Tyres	Road Tyre
		Off Road Tyre
		Wheel rim/Mag
		Repairs
		Alignment
		Run flat
	Auto Electrical	Auto Electrical repairs
		Component replacement
		Battery replacement
	Cooling system	Cooling system repairs
		Major Component replacement
	Trimming & Upholstery	Repairs
		Component replacement
	EMS Workshops	Servicing and Minor mechanical work performed
	Refunds to VIP Clients	Out of pocket repairs (and outside RSA borders)
Maintenance	Vehicle Service	Preventative Maintenance
		OEM Service Interval
		OEM Service Interval with repairs
		COF/Roadworthy test
		COF/Roadworthy test with repairs
		Motor/Service/Warranty Plan (M/S/W)
		Maintenance Plan outside M/S/W plans
	Vehicle cleaning	Vehicle Water wash
		Vehicle Water wash Mobile
		Vehicle Dry wash
		Vehicle Dry wash Mobile

Category	Sub Category	Type
		EMS & FPS Hygiene clean
		Vehicle Valet

Please note that all of the abovementioned categories will be referenced and paid from a single internal budgetary item called "Fleet repairs and maintenance".

1.19 Fraudulent transactions

- The Service Provider shall be solely responsible for management and control of all activities under this contract, including prevention of fraud. The following process for handling fraudulent transactions and recovery of losses will be followed:
 - The Service Provider shall report the matter to SAPS with all the required supporting documentation, and provide the Purchaser with same.
 - The Purchaser shall not be liable or bear the cost for any losses caused by fraudulent activities irrespective of the loss being caused by the Service Provider or merchant/subcontractor/supplier or any employee of the Service Provider or merchant/subcontractor/supplier or any other party.
 - The Purchaser shall utilise any and all means at its disposal to recover any losses that it may have suffered, from the Service Provider.

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Scope of Goods and Services

2. List of drawings, schematics & annexures

The Goods and Services are to be provided in accordance with the following design drawings, schematic representations and annexures which form part of this contract. The list below indicates which items are included in the Appendix to this document, and which are issued separately due to size or other considerations. It is the responsibility of tenderers to ensure they have obtained and considered all the listed items for preparing their bid, which is the assumption when tenders are evaluated.

Identification	Size	Description	Included in Appendix
Annexure A	A4	GMT fleet profile per type and engine capacity	Yes
Annexure B	A4	GMT fleet profile per location/town	Yes
Annexure C	A4	GMT Call Centre Historical Information for 2023/2024	Yes

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Scope of Goods and Services

SCHEDULE D1: Amendments by Supplier

The tenderer should record any amendments (i.e deviations, qualifications, alterations or modifications) it may wish to make to the tender documents in this Schedule. Alternatively, a tenderer may state such amendments in a covering letter and append such letter to this Schedule.

The tenderer's attention is drawn to the Terms and Conditions for Bidding regarding the Purchaser's handling of material deviations and qualifications. If no amendments are allowed for this tender, the conditions will state so and same would also be indicated in the table below. If amendments are allowed but none desired by the tenderer, this Schedule is to be marked NIL in the table below.

IMPORTANT: No alternative tender will be considered unless a tender free of qualifications and strictly on the basis of the Tender Documents is also submitted.

PAGE / ITEM	CLAUSE / DESCRIPTION
	NO ALTERATIONS/AMENDMENTS BY SUPPLIER ALLOWED FOR THIS CONTRACT. TENDERER MUST SIGN SCHEDULE TO ACKNOWLEDGE.

(If not enough space, attach additional pages. If no amendments are desired, mark NIL.)

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL)

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Scope of Goods and Services

SCHEDULE D2: Supplier's schedule of subcontractors, merchants and suppliers

The tenderer hereby notifies the Purchaser of the intention to use the following subcontractors or suppliers for work or supply in this contract. Acceptance of this tender does not constitute approval of all or any of the listed subcontractors by the Purchaser. Should any of the subcontractors not be approved subsequent to acceptance of this tender, this in no way invalidates this tender, and the tendered unit rates for the various items of work or supply remain final and binding, even in the event of a subcontractor not listed below being approved by the Purchaser.

WORK TYPE OR CATEGORY	SUBCONTRACTOR OR SUPPLIER (Name, address, contact person, phone, fax, organisation details, experience)	WORK ITEMS (As per Price Schedule)	ESTIMATED COST
TOTAL SUBCONTRACTED AMOUNT (<i>Excluding VAT</i>)			R

(Append separate page if not enough space, or enter NIL if nil)

**AUTHORISED SIGNATURE OF BIDDER AS PER SCHEDULE A1 (BID FORM) OF THIS DOCUMENT
SERVES AS SIGNATURE FOR THIS SCHEDULE**

Number of additional pages appended by the bidder to this Schedule:(If nil, enter NIL)

WESTERN CAPE GOVERNMENT

MOBILITY DEPARTMENT

GOVERNMENT MOTOR TRANSPORT: FLEET REPAIRS AND MAINTENANCE MANAGEMENT: 3 YEAR TERM SERVICE CONTRACT

Appendix: Drawings, schematics & annexures

The Appendix to this contract is a separate document, independent of the main contract document (this document) and does not follow, or integrate with, the page numbering sequence of the main contract document. The Appendix may contain the Price Schedule as well as drawings, schematics and annexures ("items") which are referenced in this document, and which are indicated as included in the Appendix.

PLEASE NOTE:

ALL items which are referenced in the main contract document form part of the complete contract documentation for this contract, irrespective of whether they are physically included in the Appendix or not. It is the responsibility of the tenderer to ensure it acquires and considers all the items referenced in this document in the preparation of the tender, which is the assumption when tenders are evaluated.

The Appendix consists of a total of **8** pages of various sizes and orientation, as a separate document.

Contract MT03/24:

GMT Fleet Repairs and Maintenance Management: 3 Year Term Contract

APPENDIX

ANNEXURE A: GMT FLEET PROFILE PER VEHICLE TYPE AND ENGINE CAPACITY

TYPE	FUEL/ENGINE CAPACITY	FUEL	QUANTITY
SEDAN	PETROL <1301	Petrol	1
SEDAN	PETROL 1301-1500	Diesel	1
SEDAN	PETROL 1801-2000	Diesel	2
SEDAN	DIESEL 2001-2500	Diesel	4
SEDAN	DIESEL 2501-3000	Diesel	53
SEDAN	DIESEL 3001-4000	Diesel	4
SEDAN	DIESEL <2001	Diesel	136
SEDAN	DIESEL >4000	Diesel	1
SEDAN	PETROL 1301-1500	Petrol	2670
SEDAN	PETROL 1501-1800	Petrol	749
SEDAN	PETROL 1801-2000	Petrol	238
SEDAN	PETROL 2501-3000	Petrol	27
SEDAN	PETROL 3001-4000	Petrol	19
SEDAN	PETROL >4000	Petrol	2
4X4	DIESEL 2001-2500	Diesel	65
4X4	DIESEL 2501-3000	Diesel	410
4X4	DIESEL 3001-4000	Diesel	3
4X4	DIESEL >4000	Diesel	4
4X4	PETROL 1801-2000	Petrol	1
4X4	PETROL 2001-2500	Petrol	3
4X4	PETROL 2501-3000	Petrol	3
4X4	PETROL 3001-4000	Petrol	10
4X4	PETROL >4000	Petrol	6
OCJ 4X4	PETROL 3001-4000	Petrol	1
LDV	DIESEL 2001-2500	Diesel	172
LDV	DIESEL 2501-3000	Diesel	41
LDV	PETROL 1301-1500	Petrol	3
LDV	PETROL 1501-1800	Petrol	4
LDV	PETROL 1801-2000	Petrol	450
LDV	PETROL 2001-2500	Petrol	9
LDV	PETROL 2501-3000	Petrol	23
LDV	DIESEL <2001	Diesel	1
AMBULANCE	16/19 SEATER (LIGHT) DIESEL	Diesel	4
AMBULANCE	9/15 SEATER S/CONVERTED DIESEL	Diesel	1
AMBULANCE	HEAVY 4X4	Diesel	3
AMBULANCE	LIGHT	Diesel	55
AMBULANCE	STANDARD HEAVY	Diesel	248
AMBULANCE	9/15 SEATER S/CONVERTED DIESEL	Petrol	27
AMBULANCE	LIGHT	Petrol	32
AMBULANCE	LIGHT (MINI-BUS)	Petrol	3
TANGO (16 SEATER)	16/19 SEATER (LIGHT)	Diesel	10
BUS	10 SEATER (LIGHT)	Diesel	80
BUS	16/19 SEATER (LIGHT)	Diesel	17

BUS	20/25 SEATER	Diesel	47
BUS	26/35 SEATER	Diesel	10
BUS	36/50 SEATER	Diesel	5
BUS	51/61 SEATER	Diesel	15
BUS	8 SEATER (LIGHT)	Diesel	17
BUS	9/15 SEATER S/CONVERTED	Diesel	38
BUS	LIBRARY	Diesel	4
BUS	10 SEATER (LIGHT)	Petrol	120
BUS	16/19 SEATER (LIGHT)	Petrol	54
BUS	8 SEATER (LIGHT)	Petrol	38
BUS	9/15 SEATER S/CONVERTED	Petrol	26
MOBILE CLINIC	1 TON	Diesel	29
MOBILE CLINIC	1 TON	Petrol	56
MOBILE WHEELCHAIR CONVERSION	BUS 8/14 SEATER CONVERSION	Diesel	20
MOBILE WHEELCHAIR CONVERSION	BUS 8/14 SEATER CONVERSION	Petrol	2
MOTORCYCLES	0 TO 250CC	Petrol	5
MOTORCYCLES	1101 TO 1400CC	Petrol	6
MOTORCYCLES	500 TO 749CC	Petrol	5
MOTORCYCLES	750 TO 900CC	Petrol	1
QUAD BIKES	251 TO 499CC	Petrol	10
PANEL VAN	STANDARD - 1 TON	Diesel	78
PANEL VAN	STANDARD - 1.5 TON	Diesel	1
PANEL VAN	STANDARD - 2 TON	Diesel	1
PANEL VAN	STANDARD - 0.75 TON	Petrol	1
PANEL VAN	STANDARD - 1 TON	Petrol	63
PANEL VAN	STANDARD - 1.5 TON	Petrol	1
PANEL VAN	STANDARD - 2 TON	Petrol	3
TRAILER	0.5 TON	Diesel	7
TRAILER	0.5 TON	None	28
TRAILER	0.5 TON	Petrol	2
TRAILER	0.5 TON		2
TRUCK	4X4 - 5 TON	Diesel	8
TRUCK	CRANE - 7 TON	Diesel	2
TRUCK	LAUNDRY - 7 TON	Diesel	14
TRUCK	STANDARD - 10 TON	Diesel	2
TRUCK	STANDARD - 2 TON	Diesel	2
TRUCK	STANDARD - 3 TON	Diesel	2
TRUCK	STANDARD - 4 TON	Diesel	1
TRUCK	STANDARD - 5 TON	Diesel	7
TRUCK	STANDARD - 7 TON	Diesel	7
TRUCK	TIP STANDARD - 5.5 M	Diesel	1
TRUCK	STANDARD - 3 TON	Petrol	1
TRUCK	STANDARD - 5 TON	Petrol	1
AUCTION VEHICLES			484

ANNEXURE B: GMT FLEET PROFILE PER LOCATION/TOWN

LOCATION/TOWN	QUANTITY
ALBERTINIA	1
ANYSBERG	3
ARNISTON	1
ATHLONE	21
ATLANTIS	12
BARRYDALE	3
BEAUFORT WEST	109
BELHAR	1
BELLVILLE	133
BERG RIVER	1
BISHO	1
BISHOP LAVIS	2
BITOU	1
BITTERFONTEIN	1
BLOEMFONTEIN	19
BONNIEVALE	2
BRAAMFONTEIN	3
BRACKENFELL	70
BREDASDORP	32
BROOKLYN	7
CALEDON	125
CALITZDORP	4
CAPE AGULHAS	14
CAPE TOWN	1600
CENTANE	1
CERES	45
CITRUSDAL	16
CLANWILLIAM	31
CONSTANTIA	1
DE DOORNS	2
DE HOOP	2
DE NOVO	1
DELFT	8
DORING BAY	1
DRAKENSTEIN	6
DU NOON	3
DURBAN	9
DURBANVILLE	2
EAST LONDON	9
EBENHAESER	1
EERSTERIVIER	16
ELANDS BAY	1
ELANGENI	1
ELSENBURG	84
ELSIESRIVIER	9

FISH HOEK	4
GAMKABERG	3
GANSBAAI	6
GAUTENG	13
GEELKRANS	1
GEORGE	209
GOODWOOD	46
GORDON'S BAY	4
GOUKAMMA	2
GRABOUW	13
GRAHAMSTOWN	5
GRASSY PARK	1
GREENPOINT	8
GUGULETU	6
HANOVER PARK	1
HEIDELBERG	3
HEIDEVELD	32
HERMANUS	60
HOTTENTOTS HOLLAND	3
HOUT BAY	3
JACOBS BAY	1
JEFFREY'S BAY	1
JONKERSHOEK	9
KALKBAAI	1
KENSINGTON	3
KHAYELITSHA	84
KIMBERLEY	2
KLEINMOND	9
KLEINVLEI	3
KNYSNA	75
KOMMETJIE	1
KRAAIFONTEIN	17
KROMME RHEE	2
KUILSRIVIER	85
LAAIPEK	3
LADYSMITH	19
LAINGSBURG	40
LAMBERTS BAY	6
LANGA	2
LANGEBAAAN	2
LANGEBERG	1
LANGGEWENS	4
LEEU GAMKA	3
LIMIETBERG	3
LOTUS RIVIER	2
LUTZVILLE	1
MACASSAR	2
MAFIKENG	1

MAITLAND	1681
MALMESBURY	84
MAMRE	3
MIDDELBURG	1
MITCHELLS PLAIN	168
MONTAGU	20
MONTANA	7
MOOREESBURG	18
MOSSEL BAY	71
MOWBRAY	18
MTHATHA	2
MURRAYSBURG	12
MZOMBA	3
NELSPOORT	3
NELSPRUIT	2
NORTIER	1
NYANGA	1
OBSERVATORY	36
OTTERY	35
OUDTSHOORN	106
OUTENIQUA	13
PAARDEN EILAND	5
PAARL	121
PAROW	98
PHILLIPI	10
PIETERMARITZBURG	6
PIKETBERG	24
PINELANDS	94
PLETTENBERG BAY	11
PLUMSTEAD	4
POLOKWANE	1
PORT ALFRED	2
PORT EDWARD	1
PORT ELIZABETH	10
PORT NOLLOTH	1
PORT ST JOHNS	3
PORTERVILLE	13
PRETORIA	16
PRINCE ALBERT	10
RAVENSMEAD	1
RETREAT	30
RIVERSDAL	35
RIVIERSONDEREND	4
ROBBEN EILAND	1
ROBERTSON	42
RONDEBOSCH	7
RUYTERWACHT	3
SALDANHA BAY	16

SALT RIVER	2
SARON CLINIC	1
SEA POINT	1
SIMONSTOWN	1
SOMERSET WEST	62
ST. HELENA BAY	4
STANFORD	1
STELLENBOSCH	48
STILBAAI	4
STRAND	5
STRUISBAAI	2
SWELLENDAM	56
TOKAI	1
TOUWSRIVIER	3
TULBAGH	11
TYGERBERG	86
TYGERHOEK	9
UMTATA	1
UNIONDALE	9
VAN RHYNSDORP	12
VANGUARD	3
VELDDRIF	3
VILLIERSDORP	3
VREDENBURG	74
VREDENDAL	83
WALKER BAY	1
WELLINGTON	4
WOLSELEY	2
WOODSTOCK	4
WORCESTER	224
WUPPERTHAL	1
WYNBERG	23
YZERFONTEIN	5
	6823

ANNEXURE C

R&M Call Centre - Monthly Authorisation estimates

1 April 2023 - 31 March 2024

Month	Number of Authorisations Requested	Number of Authorisations Approved	Values of Approved Authorisations
Apr-23	4856	4243	R3 871 782
May-23	5961	5183	R5 305 267
Jun-23	5048	4211	R5 202 412
Jul-23	5994	4993	R4 684 207
Aug-23	5154	4346	R4 736 438
Sep-23	5189	4328	R5 442 194
Oct-23	6307	5369	R5 497 533
Nov-23	5941	5081	R5 164 407
Dec-23	4064	3552	R3 186 669
Jan-24	5871	5129	R4 506 399
Feb-24	5706	4901	R4 720 768
Mar-24	5200	4430	R3 943 638
Total:	65291	55766	R56 261 714

Apr-24	5483	4675	R4 770 040
---------------	-------------	-------------	-------------------

R&M Call Centre -Monthly Calls estimates

1 April 2023 - 31 March 2024

Month	Number of Calls
Apr-23	3169
May-23	4292
Jun-23	3975
Jul-23	4347
Aug-23	4115
Sep-23	3795
Oct-23	3890
Nov-23	3962
Dec-23	2441
Jan-24	3647
Feb-24	3780
Mar-24	3049
Total:	44462