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|  | <p style="text-align: center;">Scope of work</p> | <p style="text-align: center;">Matimba Power Station</p> |
|---|--|--|

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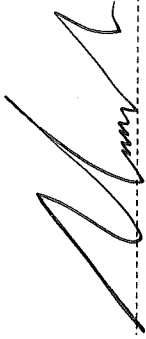
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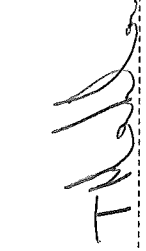
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1. Introduction

Background of Matimba Power Station

Matimba Power Station is a coal fired power station located in Lephalale, Waterberg Region, Limpopo which requires a Housing Maintenance Contract for all the Eskom properties occupied by its employees. The works are for the repairs and maintenance of all properties used to accommodate Eskom employees as in & when required by means of defect notifications and works to be done prior a property is occupied.

2. Supporting Clauses

2.1 Purpose

To outline the scope of work for housing maintenance services and provision for the supply tools and equipment by the contractor.

2.2 Scope

This document covers all the necessary requirements for the provision of general housing maintenance services including the supply of spares and material required to carry out contractual obligations on an 'as and when required basis'.

2.3 Applicability

This document is applicable to housing maintenance-for Matimba Power Station.

2.4 Normative/Informative References

Parties using this document shall apply the most recent edition of the documents listed in the following paragraphs.

2.4.1 Normative

- [1] ISO 9001 Quality Management Systems.
- [2] ISO 14001 Environmental Management System
- [3] OHS Act 85 of 1993 Occupational Health and Safety Act
- [4] SANS 10142-1 The Wiring of Premises Part 1: Low-Voltage Installations
- [5] SANS 10254 The Installation, Maintenance, Replacement and Repair of Fixed Electric Storage Water Heating Systems
- [6] SANS 10252-1 Water supply and drainage for buildings Part 1: Water supply installations for buildings
- [7] SANS 10252-2 Water supply and drainage for buildings Part 2: Drainage installations for buildings
- [8] SANS 10400 The application of the National Building Regulations

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[9] SANS 1200 Standardized Specifications for Civil Engineering

2.4.2 Informative

[10] Eskom Integrated Risk Management Procedure, 32-391.

[11] Construction Regulations.

[12] Asbestos Regulations

[13] Occupational Health and safety Act 85 of 1993.

[14] ISO 9001:2015 Quality Management Systems

[15] Act 107 of 1998 National Environmental Management

[16] Act no 102 of 1980 - National Key Point

2.5 Definitions

| Definition | Explanation |
|-------------------------|---|
| Competent person | Means a person who has the knowledge, training, experience and qualifications specific to the work performed: provided that where appropriate qualifications and training are registered in terms of the provisions of the South African Qualifications Authority Act, 1995, those qualifications and that training shall be deemed to be the required qualifications and training; |

2.6 Abbreviations

| Abbreviation | Explanation |
|--------------|--|
| BCS | Basic Conditions of Service |
| CoC | Certificate of Compliance |
| CV | Curriculum Vitae |
| EOD | Electrical Operating Desk |
| HIRA | Hazard Identification & Risk Assessment |
| ISO | International Organisational of Standards |
| ITP | Inspection and Test Plan |
| KPI | Key Performance Indicator |
| LDV | Light Duty Vehicle |
| LV | Low Voltage |
| NCR | Non-Conformance Report |
| NEC | New Engineering Contract |
| OHS | Occupational Health and Safety |
| ORHVS | Operating Regulations For High-Voltage Systems |

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| Abbreviation | Explanation |
|--------------|---|
| P | Priority |
| PPE | Personal Protective Equipment |
| PSR | Plant Safety Regulations |
| QCP | Quality Control Plan |
| QMP | Quality Management Programme |
| SABS | South African Bureau of Standards |
| SANS | South African National Standards |
| SAP | Systems, Applications and Products (Software Package) |
| SHE | Safety, Health , Environment |
| T | Ton |
| TET | Tender Evaluation Team |

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2.7 Roles and Responsibilities

2.7.1 Contract Manager-

- 2.7.1.1 Co-ordinating and manage contract budget and expenses
- 2.7.1.2 Ensure that the contractor operates within the budget
- 2.7.1.3 Holds monthly meeting with the contractor
- 2.7.1.4 Communicate technical interface between Eskom and the contractor
- 2.7.1.5 Ensure that all work performed complies with the OHS act regulation and quality requirements
- 2.7.1.6 Review, verify, and approve receipt of services/deliverables from the contractor
- 2.7.1.7 Manage and maintain an contract records and correspondence between the employer and the contractor
- 2.7.1.8 Ensure that the contractor compliance with the conditions of contract.
- 2.7.1.9 Resolving any deviations and breaches in relation to the agreed conditions of the contract
- 2.7.1.10 Contracts manager must keep the original copy to file for history purposes.

2.7.2 Contract Supervisor

- 2.7.2.1 Assign works order as per maintenance schedule issued by the planner at pre-determined interval.
- 2.7.2.2 Obtain monthly reports from the contractor supervisor, evaluate the information where necessary include identified defects.
- 2.7.2.3 Assist contract manager with contract management administration.
- 2.7.2.4 Assess any work completed and align it to the scope of work and task order.

2.7.3 Contractor Site Manager

- 2.7.3.1 The management of all personnel, effective resource scheduling and pre-job planning to ensure no delays to Eskom's scheduled maintenance activities
- 2.7.3.2 Ensure housing maintenance activities are carried out in accordance with the relevant procedure
- 2.7.3.3 Ensure that all the housing maintenance tools and equipment comply with the statutory requirements.
- 2.7.3.4 Provide consistent and cost effective maintenance and repairs service.

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2.7.3.5 Manage and Monitor, set Key Performance Indicator (KPI), objectives and targets which support Employer's objectives

2.7.3.6 To adhere to all Employer's health and safety requirements and procedures on site

2.7.3.7 To ensure that all tools and equipment are used within the prescribed and specified parameters stated in the OSH Act and relevant standard.

2.7.3.8 All manuals and other documentation as requested by the Employer will be returned or submitted by the contractor

2.7.3.9 To record and report the following to the Employer:

2.7.3.9.1 All SHE incidents and equipment failure within the same day.

2.7.3.9.2 The contractor must provide monthly resources utilisation, overtime and overall contract performance report.

2.8 Process for Monitoring

| Item | KPI | Targets |
|------|-------------------------|---------|
| 1 | No. of PM's Due | 0 |
| 2 | No. of P1 - P3 Overdue | 0 |
| 3 | Utilisation | 100% |
| 4 | No. of Rework | 0 |
| 5 | Total Overtime Hours | BCS |
| 6 | Safety finding | 1/M |
| 7 | Assessments > 25th of M | 0 |
| 8 | No. of NCR's | < 2 |
| 9 | SD&L | 100% |
| 10 | PSR authorisation | 100% |

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3. Contract Scope of work

3.1 Technical

The contractor is required to execute the following scope of work for property maintenance, but not limited to.

3.1.1 Electrical Works:

- Repairs/replacement shall be done in all the defective electrical appliances that form part of the property i.e. stoves.
- Repairs on the LV power supply and lighting in the property, this includes repairs/replacement of all lights and plugs as well as damaged electrical wires & cables.
- Attend to power trips in the house and perform fault finding as and when reported.
- Install/Replace fluorescent tubes and light bulbs.
- Repair and maintain electrical connections on the geysers and solar geyser.
- Repair and maintain pool pumps.
- Maintain/repair/replace solar panels
- Repair and replace electrical fencing
- Perform earth leakage tests
- Execute all other electrical works as requested.

3.1.2 Plumbing Works:

- Repair/replace all leaking pipes for potable water supply within the property and including taps (in the kitchen/bathrooms/garden taps). This include pipes that are underground which don't form part of municipality scope.
- Maintain, repair and/or replace damaged toilet / seats, bathtubs, basins, kitchen sinks etc.
- Unblock and clean sewage drains and manholes as well as repairing burst pipes. (treat/clean any sewage spillage)
- Maintenance/repairs/replacement of electrical geysers and solar powered geysers.
- Repair leaks and overflows on the geyser as well as safety valves.
- Repair/replace pressure control valves and safety valves.
- Replacing/repairing damaged rainwater gutters and downpipes.
- Execute all other plumbing works as requested.

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3.1.3 Carpentry Works:

- Repairs on the damaged cupboards and closets that form part of the property
- Repairs/replace damaged doors within the property, as well as the ironmongery and wooden door/window frames/door frames.
- Repair/Replace garage doors and locks
- Repair/replace fly screen doors/windows and door closer arms
- Repair, and/or replace ceiling, cornices including wooden skirting on the floor.
- Repairs on the roof trusses
- Repair / (marley) pvc floor tiles
- Maintain/Repair/Repair asbestos walls/ceiling
- Execute all other carpentry works as requested.

3.1.4 Paintworks:

- Paintworks to be done as per the employer's specification and apply all coats to damaged surfaces and the colour of the paint will be specified by the employer.
- Preparatory work to be done prior painting any surface that needs to be painted according to the manufacturer's procedure.
- Paint to be applied on different surfaces as need be i.e. wood-; metal-; brick wall-; plastered-; concrete surfaces and on ceilings.
- Paint to be applied on the asbestos walls/ceilings.
- Execute all other paintworks works as requested.

3.1.5 Concrete/Masonry Works:

- Repair damages on the plastered walls i.e. spalling plaster, crack repairs etc.
- Repairs damages on the face brick walls
- Concrete repairs on the concrete floor screeds
- Repairs/modifications on the fence brick wall
- Replacing and/or repairing loose tiles on the floor and/or wall (all types of tiles in the property).
- Replace/Repair apron slabs, drive ways, paving including cement borders
- Execute all other concrete/masonry maintenance works as requested.

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3.1.6 Other Maintenance Works:

- Maintain and repair the fence around the property (wire fence; palisade fencing; precast concrete fencing; brickworks fencing), including all gates as well as motorized gates.
- Sealing/repairing the roof sheeting, roof tiles etc.
- Repairing/replacing waterproof membrane on the roof as well as on the walls
- Repair/modify paving on the driveway/within the yard. The paving can be of the paving blocks, or bitumen (tar), or stones etc.
- Repair broken windows and sliding doors
- Repair and maintain curtain rails (window/doors)
- Maintain/repair/replace floor coverings
- Miscellaneous repair or remodeling of hardware, floors, walls, and furnishings
- Filling and levelling the ground on the yard (earthworks)
- Repair/replace gas stoves/heaters with a certification
- Replace/repair thatch roofs
- Repair/replace security burglar doors/windows
- Supply all the tools and equipment, all spares and material required to execute the works including air conditioner critical spares as in & when required.
- **Alarm Systems:** repair/replace wiring of the alarm system and perform functional test of wiring, on an as and when required by the employer.

3.1.7 Spares:

- The contractor shall provide all required spares for the contract. All spares will be kept at the employer's warehouse for safekeeping and easy access for when repairs work is to be done. The supplier will only use spares and materials that are approved by Eskom.
 - The ownership and management of the critical spares resides with the contractor.
 - The contractor shall timeously identify delays and adjust plans accordingly
 - The employer will only be invoiced on spares procured by the contractor, once it is consumed.
 - The Contractor will be required to supply spares in which all claims will be supported by substantiating documentation.

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Notes:

- All the electrical works to be performed by a qualified person and when necessary/required CoC and test to be done as per **SANS 10142-1**.
- Plumbing works to be done by a qualified person as stated on **SANS 10400, A18**.
- The plumbing works to be certified as per **SANS 10254**.
- **The contractor shall supply their own tools and equipment including the spares as well as air conditioner's critical spares as in when and required.**
- Handling and disposing of **asbestos** waste to be done as per the asbestos regulations and by a trained competent person.
- Gas stove/heater certifications to be done by a trained and competent person.

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3.2 Non-Technical Scope of work

- 3.2.1** Contractor will start work at 07:00 in the morning until 16:30 from Monday to Thursday and from 07:00 to 12:00 on Fridays.
- 3.2.2** To provide a 24 hours standby per day, seven (7) day per week basis maintenance service.
- 3.2.3** The contractor shall take full accountability of statutory leave and ensure that work is not interrupted
- 3.2.4** All call out shall be channelled via EOD and at all time notification to be created and work order issued (No work order, No work principle shall apply).
- 3.2.5** The contractor must supply a full time site supervisor to manage any activity performed by the contractor team.
- 3.2.6** The contractor(s) employees allocated to this contract need to be security cleared by the SAPS
- 3.2.7** All work under the contract will be carried out under Task Order supplied by Employer's contract manager.
- 3.2.8** The Contractor shall at its own expense comply with the Basic Conditions of Employment Act No. 75 of 1997.
- 3.2.9** The Contractor indemnifies the Employer against any claims, proceedings, compensation and cost arising from the Contractors transgression of the Act.
- 3.2.10** The quote shall fully inclusive of all the contractor's costs to execute the contract includes but is not limited to labour or site team, protective and safety equipment / clothing, messing facilities, consumables and materials (i.e any associated costs), transport of their employees, accommodation, compliance with basic labour laws, employee insurance and social security benefits, leave payments, payroll, income taxes, levies, premiums for insurance and all other contributions and benefits and the costs to the Contractor's for its personnel, etc.
- 3.2.11** The Contractor immediately reports any injury as well as any threat to health or safety of which it becomes aware of on the Site to the Contract Manager before end of shift.
- 3.2.12** The contractor must supply and provide with required or necessary PPE to his or her employees at all times for free of charge.
- 3.2.13** The contractor shall provide the employer with accreditations certificate and previous references.
- 3.2.14** NCR will be issued if the contractor is deviating from or violating safety rules and regulations, Eskom policies and procedures, South African law, NEC and etc

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3.3 Site Visit Requirements

- 3.3.1 Clarification meeting and site visit is compulsory for all tenderers.
- 3.3.2 Contractors who do not attend and go to site visit will not be considered.
- 3.3.3 Procurement officer shall form part of the clarification meeting and site visit team.
- 3.3.4 Contractors must be informed to bring own PPE.
- 3.3.5 All communication must be in a form of writing.
- 3.3.6 Contractor who do not attend and goes to site visit won't be considered.

3.4 Eskom Policies

- 3.4.1 The contractor's employees shall comply with Eskom's policies and site regulations, including but not limited to the use of cell phone while driving, work/activities in restricted areas.
- 3.4.2 Adherence to Eskom's lifesaving rules, smoking policy, zero tolerance on alcohol usage, etc. these requirements will be discussed in details during induction training process.

3.5 Safety precautions

- 3.5.1 The contractor shall follow all Eskom's safety requirements including all lifesaving rules and other regulations required to perform the work.
- 3.5.2 The contractor shall make sure it takes all the necessary precautions to perform their works safely.
- 3.5.3 The contractor is required to submit their SHE plan file
- 3.5.4 The contractor shall take all their employees to attended the safety induction
- 3.5.5 As a requirement by Eskom no employees shall be transported at the back of an open LDV, employees to be transported on a vehicle with 3-point safety belts fitted & operational in all passenger seats.
- 3.5.6 The contractor shall comply and practice all Eskom life-saving rules i.e. Rule 1: Open, Isolate, Test, Earth, Bond, And/Or Insulate before touch; Rule 2: Hook up at heights; Rule 3: Buckle up; Rule 4: Be sober; Rule 5: Use a permit to work.
- 3.5.7 The contractor to provide PPE to their employees
- 3.5.8 All safety incidents to be reported to the employer as soon as possible, and an incident investigation to be done. This same process to be followed for environmental incidents.
- 3.5.9 The contractor shall comply to environmental requirements and provide the environmental plan which conforms to ISO 14001 Standard

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3.5.10All waste to be sorted out according to the employer's waste management procedures

3.5.11The contractor shall develop, implement and maintain a formal quality management system that conforms to the latest ISO 9001 standard or any applicable standard of quality management system and in accordance with the requirements of this specification.

3.6 Deficiencies and modifications

3.6.1No modification shall be done on the properties' no-reparable assets without notifying the employer.

3.6.2The contractor shall develop and implement a quality management plan which will conform to quality management system ISO 9001 standard.

3.6.3Quality Audits and checks will be done in all the spares and materials.

3.6.4When there are defects on the contractor's works a NCR report will be compiled by the contractor and it will stipulate the remedial actions i.e. corrective and preventative action.

3.6.5The quality control plan will be used to monitor, verify and document the quality of the scope of works

3.6.6The contractor shall produce their QC Plan with the ITP for important deliverables and it should indicate all the necessary intervention points.

3.6.7The employer requires a twelve months guarantee on all repair work done.

3.7 Turnaround Time

3.7.1Call out response time is 30 minutes.

3.7.2The maximum turnaround time for NCR is 5 working days

3.7.3P1 work orders call-out must be executed within 24hours

3.7.4P2 work orders must be executed within 2 days

3.7.5P3 work orders must be executed within 30 days

3.7.6P4 work orders must be executed within 12 months

3.7.7Planned schedule work orders, must be executed within the specific week planned for and must be agreed upon.

3.7.8The maximum turnaround time for the breakdown repair work is at least two (2) calendar working days or within 48 hours

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3.8 Data Pack

3.8.1 After an incident, an investigation must be conducted. The following shall be submitted to the employer:

3.8.1.1 Initial notification flush report within 24 hours

3.8.1.2 Full Incident investigation report with pictures and recommendations

3.8.2 All reports to be signed and submitted to the contract manager within 30 days week after incident.

3.9 Training and Competencies

The Contractor shall provide trained and competent staff ranging from supervision to workers, whom are capable of performing the works and meet the requirements of this Contract. All the contractor's personnel to have job specific training.

Below is list of trainings that should be done by the contractor's staff, but not limited to:

- Safety Induction Training (to be done by all before entering site)
- SHE Rep Training (to be done by the SHE Representative)
- HIRA Training (to equip workers on doing risk assessment)
- Working at Heights Training
- Working with Asbestos Training
- Gas Handling Training

The contractor shall provide suitable and qualified resources to perform the work and shall employ local people with relevant work experience. The team to consist of:

- **Site Manager/Supervisor:** N.Dip/N6 in Civil Eng or Building Science with +3yrs relevant experience.
- **Site Administrator:** Grade 12 / Office Admin Cert. with computer literacy. 2yrs relevant experience.
- **Safety Officer:** Safety Diploma/Certificate, with 3yrs relevant experience.
- **Electrician:** Grade12+Trade Test Cert, with 3yrs relevant experience.
- **Plumber:** Grade12+Trade Test Cert, with 3yrs relevant experience.
- **Carpenter:** Grade12+Trade Test Cert, with 3yrs relevant experience.
- **Bricklayer/Builder:** Grade12+Trade Test Cert, with 3yrs relevant experience.
- **Painter:** Grade12+Trade Test Cert, with 3yrs relevant experience.

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- **Boilermaker:** Grade12+Trade Test Cert, with 3yrs relevant experience.
- **Gas (stove/heater) installer:** Grade 12 + certificate for gas installation, with 2yrs relevant experience.
- **Semi-Skilled Labourer:** Grade12 and been trained to execute the works as a semi-skilled, with 2yrs relevant experience.
- **General Workers:** Grade 12 with 2yrs relevant work experience.

Note: The contractor shall provide all the CVs and supporting documents (Qualifications, IDs, Certificates, asbestos handling certificate etc.) to the employer. People to be made available as in & when required.

3.10 Pricing

- 3.10.1** Cost to be provided in Rand and in an electronic format preferably excel workable formats.
- 3.10.2** Quotation shall be valid at least for 60 days in order to accommodate Matimba procurement process.
- 3.10.3** Cost shall submitted in the spreadsheet and broken-down accordingly in PDF format.
- 3.10.4** End user to draw up a list of equipment and devices in categories
- 3.10.5** The safety costs must be quoted separately.
- 3.10.6** Prices and rates are exclusive of VAT.
- 3.10.7** The contractor must quote on resources and equipment as per **Annexure A and B**
- 3.10.8** All prices will remain fixed for the first 12 months of the contract period; thereafter the prices will be subject to one annual adjustment.
- 3.10.9** No-Work, No Pay principle shall apply if it happened that the contractor does not report to site due to contractor's negligence, any breach of contract clause, NCR, and safety violations or any other violations.
- 3.10.10** No other price adjustments shall be allowed under the contract.

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4. Tender evaluation

4.1 Technical and Financial evaluation

Technical evaluation will be based on the technical evaluation criteria and scoring rating developed and Verified by Maintenance personnel.

4.1.1 The technical selection requirement of the contractor for this contract will be measured against the following criteria:

- Company Profile (relevant experience to the scope of work and complexity, provide supporting documents)
- Site Team detailed relevant work experience per individual
- Relevant Industry-specific Certification preferred CIDB and NHBRC
- High Level organizational structure with a detailed project team structure (indicating relevant qualifications and roles)
- Provide asbestos waste handling and management accreditation or certificate.
- List of clients serviced by the contractor with number of years and contact details

4.1.2 Financial Evaluation to be carried out by Finance personnel.

4.1.3 Commercial documents should be signed by Commercial Manager.

4.2 Meeting and Forums

4.2.1 Contractor shall conduct daily toolbox talk or meeting with his/her team.

4.2.2 Contractor shall conduct monthly SHEQ meeting with his/her team.

4.2.3 Contractor shall attend weekly and monthly contractor's meeting with Head of department.

4.2.4 Any other meeting that may be initiated and scheduled by the contract manager or contract supervisor.

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5. Record(s)

All records shall be submitted manually and electronically to the relevant Contract supervisor or Contract manager. Any records developed will remain property of Eskom Matimba Power Station.

| Type of record | Retention time | Responsibility |
|---|----------------|-----------------------|
| Signed minutes and attendance registered | 5 years | Contract Manager |
| Contract file | 10 years | Contract Manager |
| Daily equipment Inspections log or sheets | 5 years | Site/Contract manager |
| Weekly and monthly report | 5 years | Site/Contract manager |
| Other communications records | 5 years | Site/Contract manager |

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6. Appendix

6.1 Appendix A: Skilled and Resources required

| Item No. | Description | Unit of Measure | Quantity | Normal working Hours (On average) | Fixed Monthly Rates(Overtime Inclusive) |
|----------|--------------------------------------|-----------------|-----------|-----------------------------------|---|
| 1 | Site Supervisor | Each | 1 | | |
| 2 | Site Administrator | Each | 1 | | |
| 3 | Safety Officer | Each | 1 | | |
| 4 | Electrician | Each | 3 | | |
| 6 | Plumber | Each | 3 | | |
| 7 | Carpenter | Each | 3 | | |
| 8 | Bricklayer/Builder | Each | 3 | | |
| 9 | Painter | Each | 3 | | |
| 10 | Boilermaker | Each | 2 | | |
| 11 | Semi-Skilled Labourer | Each | 2 | | |
| 12 | General Worker | Each | 5 | | |
| | Total | | 27 | | |
| | Others (as and when required) | | | | |
| 13 | Gas (stove/heater) installer | Each | 1 | | |
| | Others | | | | |
| 14 | PPE | Each | Yearly | | |
| 15 | Safety file | Each | Once off | | |
| 16 | P&G | Each | Monthly | | |
| 17 | Site Establishment | Each | Once off | | |
| 18 | Site De-establishment | Each | Once off | | |

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6.2 Appendix B: List of tools & equipment and critical spares to be supplied or hire as when and required

The contractor shall provide their own tools and equipment, deemed necessary to execute the works as per the scope of the contract. All the contractor's tools and equipment to be marked and labeled.

The contractor shall provide all the tools and equipment required for the trades to do the works.

Below is the list of some of the tools that will be required, but not limited to:

- Electrical Tester for CoC/Earth Leakage (Calibrated with a certificate)
- Hand Tools
- Step Ladders
- Wheelbarrows
- Electrical extension cord
- Spades, shovels, rakes, and/or picks etc.
- Grinders
- Brick/Tile cutters
- Concrete mixer
- Chippers (chipping plaster form walls and breaking bricks)
- Concrete breakers
- Pipe cutters, vice or wrench, pipe bender
- Drain cleaners
- Sanders & planes
- Saws (electric saw/jig saw)
- Levels
- All hand tools including socket set and set of ring flat spanners
- Paint brushes & rollers
- Spatulas
- Trowels, Floats
- Drillers
- Hammers
- LDV
- 1 ton truck

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The contractor shall supply their own spares and material that will be used to execute the scope of the contract including the air conditioner critical spares as in & when required by the employer.

A list of critical spares to be generated based on the frequency and severity defects reported and kept in records, below is the list of some of the critical spares.

- Taps spares; copper pipes; pvc pipes; pipe connectors/fittings; pipe bends/traps; valves; toilet spares; geyser spares etc.
- Light tubes/fluorescents; plug sockets; switches; DB Boards; Circuit Breakers; cables etc.
- Tiles; tiles adhesives/grout; bricks; cements; stones; sand; timber; window/door glazing (glass panes)
- All the air-conditioner critical spares on an as and when required basis

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7. Acceptance

This document has been seen and accepted by:

| Name | Designation |
|------------------|-----------------------------|
| Itani Manwatha | Technical Support Manager |
| Tendani Mabela | Middle Manager Maintenance |
| Jan Bester | Housing Maintenance Manager |
| Fanie Combrinck | Supervisor Maintenance |
| Terrence Ledwaba | Supervisor Maintenance |

8. Development Team

The following people were involved in the development of this document:

- Vumile Goso

9. Acknowledgements

- Jan Bester
- Terrence Ledwaba
- Itani Manwatha
- Fanie Combrinck

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