



NON- COMPULSORY BRIEFING SESSION

SARS RFI 01/2026

(PRE-MARKET CONSULTATION)

**A REQUEST FOR INFORMATION FOR THE PROVISION
OF A VENDOR RECONCILIATION AUTOMATION
SOLUTION, INCLUDING MAINTENANCE AND SUPPORT
FOR A PERIOD OF THREE (3) YEARS.**

BRIEFING SESSION DATE: 14 AUGUST 2026

CLOSING DATE: 24 AUGUST 2026 at 11h00



South African Revenue Service

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WELCOME & INTRODUCTION



2. PURPOSE

Non-Compulsory Briefing Session

- It may contain
 - additional information
 - additional rules that must be adhered to
- It does not
 - cover every item in the RFI
 - replace any of the issued RFI material
 - Change any of the RFI rules unless explicitly communicated in writing
- The briefing session slides will be posted on the e-tender and SARS website
- The RFI pack remains the primary source of information for the Bidder to respond

2. PURPOSE

The purpose of an RFI



This RFI is a solicitation sent to a broad base of potential service providers for purposes of gathering information, and not to select or make an award.



The information collected in this fashion will not be used to lead to sourcing from one supplier only nor will it be used to write the ultimate specification in a manner that would suit just one specific supplier.

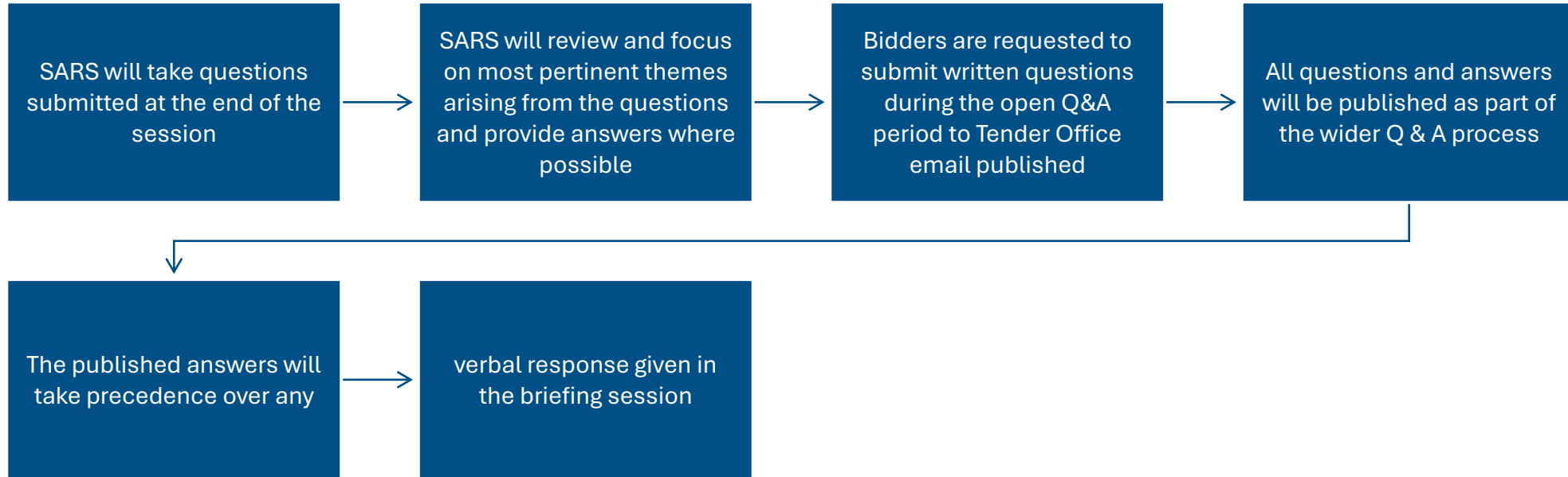


This RFI is merely focused market research and not a competitive bid and cannot be used for placing a contract or purchase order and does not constitute a commitment.



The RFI seeks industry insight to enhance SARS's understanding of prevailing market capabilities, industry practices, and considerations relevant to the Vendor Reconciliation Automation initiative.

2.1 PROCEDURES DURING THE BRIEFING SESSION



The session is being recorded

2.2 GOVERNANCE REQUIREMENTS



Strict communication channels

No solicitation of information will be allowed other than by prescribed channels



Deadlines to be strictly met



Adhere to prescribed submission format to ensure queries are properly dealt with

RFI TIMELINES



4. RFI TIMELINES

RFI issued on e-tenders and SARS website:

6 August 2026

Deadline for respondents to submit queries:

6 August 2026 to 17 August 2026

SARS to post answers to Respondent's questions on the SARS website :

6 August 2026 to 18 August 2026

RFI due date:

24 August 2026 at 11h00

Any enquiries must be referred, in writing via email: tenderoffice@sars.gov.za

BACKGROUND AND BUSINESS REQUIREMENT



Bidders are requested to refer to the issued, SARS RFI 01-2026 DRAFT Business Requirements Specification

3.1 BACKGROUND

SARS currently performs vendor account reconciliations through a predominantly manual process involving the collection, review, comparison, and reconciliation of vendor statements against financial records maintained within SAP and supporting documentation. This process is labour-intensive, time-consuming, and dependent on spreadsheets and manual intervention.

The RFI is issued as a pre-market consultation to obtain industry input on SARS's draft documents for the Vendor Reconciliation Automation Solution, including the draft Business Requirements Specification, SAP alignment considerations, evaluation criteria, pricing approach, and related implementation requirements.

3.2 Key Requirements and Capabilities

The draft documents focus on a Vendor Reconciliation Automation Solution that is compatible with and/or housed within SAP and supports integration with SAP ECC and/or SAP S/4HANA. Key focus areas include vendor statement ingestion, automated matching against SAP records, exception identification and management, workflow-driven review and approval, reporting, dashboards, audit trails, security, scalability, and maintenance and support.

Respondents are requested to provide industry input on the practicality, clarity, and market alignment of the draft requirements, without proposing changes that would alter the underlying SARS IT architecture.

3.3 Benefits and Expected Outcome

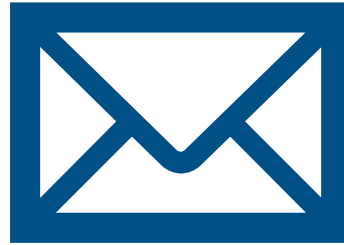
The RFI is expected to provide SARS with market insight and practical industry input to enhance the quality and clarity of the draft documents.

The intended outcome is to support and enhance SARS's understanding of prevailing market capabilities, industry practices, and considerations relevant to the Vendor Reconciliation Automation initiative.

RFI SUBMISSION AND CONTACT DETAILS



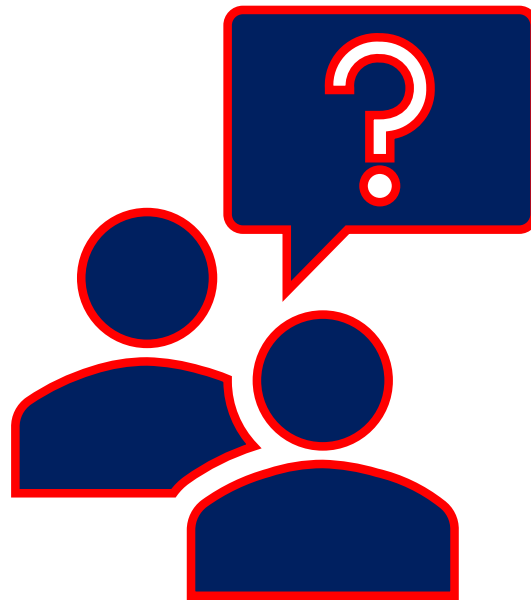
5. RFI SUBMISSION AND CONTACT DETAILS



Respondents must **submit** their responses
to the following email address:

tenderoffice@sars.gov.za

QUESTIONS AND ANSWERS



Thank you
Siyabulela
Siyabonga
Siyathokoza
Dankie
Re a leboga
Re a leboha
Ro livhuwa
Ha khensa