



Q&A FOR RFB 3102-2025: SUPPLY AND DELIVERY OF LOCAL AREA NETWORK (LAN) INFRASTRUCTURE AND CISCO DNAC APPLIANCE WITH CISCO SUPPORT FOR A PERIOD OF THREE (3) YEARS FOR WESTERN CAPE GOVERNMENT DEPARTMENT OF HEALTH AND WELLNESS (WCGDHW)

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| Title: | RFB 3102-2025: SUPPLY AND DELIVERY OF LOCAL AREA NETWORK (LAN) INFRASTRUCTURE AND CISCO DNAC APPLIANCE WITH CISCO SUPPORT FOR A PERIOD OF THREE (3) YEARS FOR WESTERN CAPE GOVERNMENT DEPARTMENT OF HEALTH AND WELLNESS (WCGDHW) |
| Closing Date for questions / queries | 15 July 2025 |

A: QUESTIONS AND ANSWERS

| ITEM NO | QUESTION | RESPONSE |
|---------|---|--|
| 1. | Please advise if the equipment / infrastructure must be CISCO or would you look at other brand options that could do the same function or better for this tender? | Only CISCO. |
| 2. | May I please ask you to clarify if only Cisco OEM support is required? i.e. no Altron support SLA's required. | Yes, only CISCO support. |
| 3. | Must the SFP's be Cisco manufactured or are we allowed to submit the bid with generic SFP's | Only CISCO. |
| 4. | Can we sign the document electronically | Yes, as long as the signature appears on the printed/submitted documents. |
| 5. | Annexure 6B Invitation to Bid 2.2 Returnable 2.2.3 Evaluation returnable documents are; 1. Copies of CV of the project team. 2. project plan and 3.technical proposal. However bid scope of work in Bid Specifications 2.1 is Supply and delivery, are all 3 of these documents Evaluation returnable documents required? | Returnable documents are: <ul style="list-style-type: none"> • Fully signed and completed invitation to bid document (SBDs). • Fully signed and completed bid specification document (SCC). • Fully signed and completed published price schedule for bid price response. • Supporting documents or evidence for Technical Mandatory responsiveness and Preference points. |