QUALITY REQUIREMENTS

The supplier is required to conform to QM58 – Supplier Quality Management Specification and ISO 9001:2015 requirements, Eskom documented information such as procedures (Control of non-conforming output products and services), policies etc.

Supplier to deliver according to client specification.

Supplier to provide quality returnable according to Cat 3.

SECTION A: Quality Management System Requirements ISO 9001

Objective evidence of documented QMS that is not certified but complies with ISO 9001

A.1 QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement based on scope.

A.2 Quality Policy Approved by top management.

A.3 Quality Objectives Approved by top management.

A.4 Records required by ISO 9001 standard (List of Records)

A.5 Control of documented information

A.6 Documented information for Control of nonconforming outputs

A.7 Documented information for Nonconformity and Corrective action

A.8 Documented information for Internal audit

SECTION B: Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000 /240-105658000)

B.1 Documented information for defined roles, responsibilities and authorities

B.2 Documented information for Control of Externally Provided Processes, Products and Services

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).

Draft Contract Quality Plan specific to the scope of work as described in the tender documents

NB! Ensure Draft Contract/Project Quality Plan has important QA deliverables

SECTION E: E.1 Form A is completed and signed.