

 Eskom	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2026		

To whom it may concern	Date	01 April 2025
	Enquiries	Tamara Mda
	E-mail address	MdaT@eskom.co.za

Dear Sir/Madam

Request for Enquiry Number	E1073CXMWP
Description / Project Title	PROVISION OF INTELLIGENT BUSINESS PROCESS MANAGEMENT TOOL INCLUDING SUPPORT AND MAINTENANCE FOR A PERIOD OF 7 YEARS
Tender Questions Closing Date	5 working days before the deadline for tender submission.

Item	Questions	Answers	Clarity Published Dates
1.	Request for closing date extension	Closing date extended to 17 April 2025 @10h00 (South African Standard time)	01 April 2025
2.	<p>Please could you advise corresponding files in which annexure they uploaded.</p> <ul style="list-style-type: none"> Solution Implementation - BPA platform Solution Implementation - ACNAC Solution Solution Implementation - Top 100 solution Solution Implementation - SET Solution Implementation - GENTLC BPA portion only <p>Solution</p>	<p>Annexure T has been published together with all the tender documents</p> <p>Migration and Integration are activities that the tenderer need to cater for by the tenderer</p>	01 April 2025

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	<ul style="list-style-type: none"> • Solution Implementation - MBSA BPA portion only • Solution Implementation - IRCAM Solution • Solution Implementation - 72 Eforms Development • Migration • Intergration 		
3.	Would Eskom consider replacing Blackpearl K2 with an updated / newer version or preferably replace K2 altogether with an alternate new BPM tool?	Eskom is out on an RFP to acquire an iBPMS to through an opentender process with no preferred product in mind. Eskom will adopt the tool from the successful bidder from this process. If the successful bidder happens to be K2, then Eskom will adopt K2. However, if the successful bidder does not propose K2, then K2 will be replaced.	01 April 2025
4.	kindly advise if its possible to save documents on Eskom E-tendering Site before submitting the actual response.	Yes	01 April 2025
5.			
6.			
7.			

Please note the following:

- Clarification meeting presentation slides have been published
- Annexure N has been amended
- Annexure L has been amended
- Method statement (Quality document) has been uploaded

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