

Cape Town International Airport

WELCOME

**Tender for the Maintenance and Minor
Refurbishment of Mechanical Conveyor Machinery
for the Baggage Handling System at Cape Town
International Airport for a period of 5 years
Bid Reference Number:CTIA7995/2025/RFP**

CAPE TOWN INTERNATIONAL AIRPORT – 06th March 2025 @ 10h00

  **Terminals**

  **Toilets**

Shops  

  **Banks**



AIRPORTS COMPANY
SOUTH AFRICA

INTRODUCING THE TEAM

SUPPLY CHAIN MANAGEMENT :

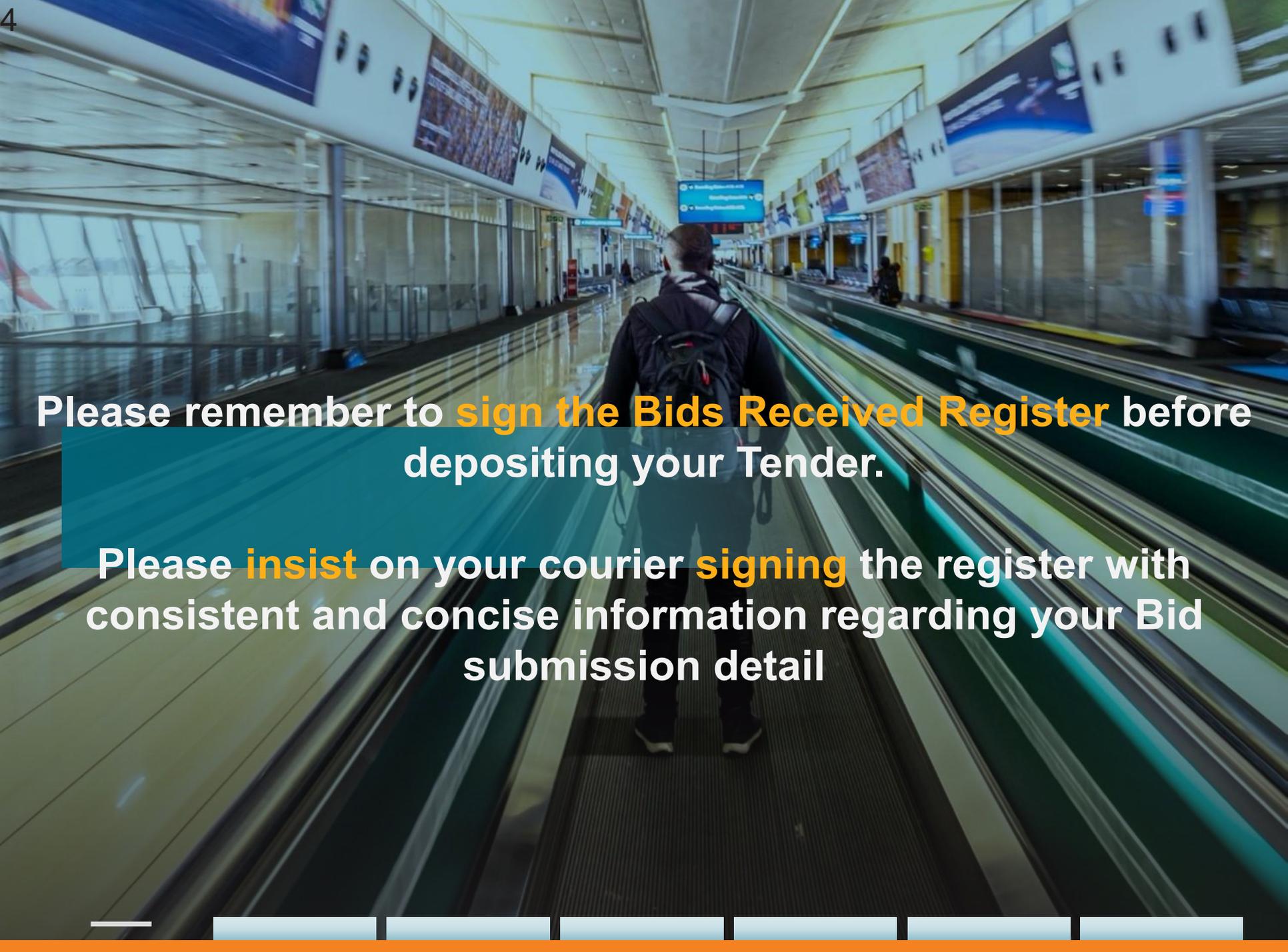
Graham Mitchell – Senior Buyer | Category Management

TECHNICAL TEAM :

**Charmaine Bukeka Ntshangase – Mechanical Maintenance Engineer •
Mechanical Maintenance**

**Thulani Vanqa - Acting Technician Mechanical Maintenance • Integrated
Maintenance Centre**





Please remember to **sign the Bids Received Register** before depositing your Tender.

Please **insist** on your courier **signing** the register with consistent and concise information regarding your Bid submission detail



ACSA DISCLAIMER:

PLEASE NOTE:

NO RECORDING ALLOWED ON ANY DEVICES –

Protection of Personal Information Act, No 4 of 2013 (POPIA)

**UNFORTUNATELY - CAPE TOWN
INTERNATIONAL AIRPORT DOES NOT
VALIDATE PARKING FOR BRIEFING
SESSIONS**

**PLEASE REMEMBER TO SIGN THE
ATTENDANCE REGISTER**



ANTI-CORRUPTION HOTLINE

Report Fraud and Corruption using our Anti-Corruption Hotline, which is operational 24 hours a day, 7 days a week, 365 days a year.

Free Call: 0800 00 80 80

Email: acsa@thehotline.co.za

Visit: www.thehotline.co.za

**SAY NO TO
CORRUPTION**



AIRPORTS COMPANY
SOUTH AFRICA

AGENDA

1



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2



IMPORTANT DATES

3



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MINIMUM REQUIREMENTS

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MANDATORY REQUIREMENTS

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SCOPE OF WORK

7



EVALUATION CRITERIA

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QUESTIONS





IMPORTANT DATES

Bid Invitation	26th February 2026
Compulsory Briefing Session	Friday 06th March 2026 @ 10h00
Non-Compulsory Site Inspection Requirements	<p>Bidders should visit the permit office at least one hour prior to the Briefing Session to obtain visitor access cards / temporary permits required for attending the Site Inspection. Every bidder must come to the site with the following:</p> <ul style="list-style-type: none"> (a) Reflective jacket (b) Identity Document and a copy of your ID (not driver's license) <p>PLEASE NOTE THAT NO PERMITS WILL BE ISSUED AFTER 10h00 AM</p> <p>Bidders are to arrive earlier to accommodate the permit / administration process. Refer T1.1.2 below.</p> <p style="text-align: center;">TBA ON REQUEST</p>
Enquiries closing Date and time	Friday 13th March 2026 - Close of Business
RFP submission closing Date and time	Tuesday 31st March 2026 @ 12h00 (Mid-day)
HARD COPY Bid Proposals to be delivered to :	<p>ADDRESS: Tender Box – Procurement Department Southern Office Block Building – Ground Floor Cape Town International Airport Matroosfontein</p>





COMMERCIAL REQUIREMENTS

GENERAL ADMINISTRATION

- ❖ **ENQUIRIES AND CLARIFICATION:** To be directed to ctiatender.admin@airports.co.za – **ONLY**
- ❖ **IMPORTANT TO NOTE** : *It is advised that the representative that will be attending the Compulsory Briefing session is directly involved in the compilation of the Bid Document submission. During the briefing session, we offer key instructions on the requirements that are to be observed when compiling your bid submission. It would be in the bidding entities best interest to send a representative that will understand and action the key instructions given during the briefing session*
- ❖ **TENDER BOX ALLOCATION:** Tender Box – Procurement Department, Ground Floor – Southern Office Block Building – Cape Town International Airport – Matroosfontein CAPE TOWN 8000
- ❖ **BID SUBMISSION** to strictly follow BID requirements – do not respond in any other format. Any other format will lead to the disqualification of your submission. All stages of the Bid Document to be responded to in order to be considered for the PRICE and PREFERENCE stage. This will be a hurdled/gated evaluation process.
- ❖ **BID SUBMISSION METHODS:** 1 hardcopy (original) and 1 copy of the original to be submitted in a clearly marked envelope/box/file with the appropriate reference CTIA7995/2025/RFP and softcopy on a virus free memory stick
- ❖ **NB:** RFP Submission checklist in conjunction with Mandatory Requirements Functional/Technical Evaluation criteria, Price, and BBEEE level
- ❖ **NB:** Please reference returnable schedule before submitting to ensure correctness of Bid.
- ❖ **SUBMISSION AND CLOSE OF BID: TUESDAY 31ST MARCH 2026 @ 12h00** (Mid-day)
- ❖ **Please note:** No bid shall be accepted after the closing time – **ZERO CONTACT POLICY**

What does the tender box look like?



GENERAL ADMINISTRATION

COMPULSORY BRIEFING SESSION

Protocol for the Site Inspection – IF APPLICABLE

- a) While on site bidders shall always adhere to ACSA safety protocol.
- b) Protective gear (PPE) shall be worn before entering Airside. ie. retroreflective safety jacket. See the picture below of an acceptable retro-reflective vest. Bidders will not be able to access airside if the reflective jacket is not to specification (must be lime green and have reflective tape).

Specification Style:

High visibility, lime, waist coat with zip closure and reflective tape. No other colours will be accepted.

- c) The bidders' representatives are required to bring a certified copy of their identity document, not older than 3 months, or an original ID document. Failure to bring this document to site will result in the bidder not being able to access Airside.

GENERAL ADMINISTRATION – CONTINUED

COMPULSORY BRIEFING SESSION

Protocol for the Site Inspection

To gain access to Airside for the site inspection, the below details are required from Bidders:

- Name and Surname
- Personal address and Work Address
- Contact details of persons joining the site inspection should be provided at least two days prior to the site inspection. Details can be emailed to the ACSA SCM Official, Graham Mitchell who can be contacted at ctiatenders.admin@airports.co.za



JOINT VENTURE REQUIREMENTS

Incorporated or Unincorporated Joint Venture (registration number for each member of the JV)

Name of lead partner/member of JV

CIPC Registration Number: Please submit as

- **Incorporated: Consolidated in the JV entity name**
- **Unincorporated: Individual entities**

VAT Registration number: Please submit as

- **Incorporated: Consolidated in the JV entity name**
- **Unincorporated: Individual entities**

CIDB Registration number Please submit as

- **Incorporated: Consolidated in the JV entity name**
- **Unincorporated: Individual entities**

Shareholding organogram breakdown (for each individual company / JV member) clearly identifying percentages owned by individual shareholders (full names and ID numbers) and other entities (provide full legal/trading name and respective identifying registration / trust members

BBBEE Certificate: Please submit as

- **Incorporated: Consolidated in the JV entity name**
- **Unincorporated: Individual entities**

CSD Report: Please submit as

- **Incorporated: Registered on CSD as the JV entity**
- **Unincorporated: Individual Entities**

Letter of Good Standing: Please submit as

- **Individual entities**

Contact Person

Telephone number

E-mail address

Postal address (also each member of the JV)

Physical Address (also each member of the JV)

The CIDB Standard Conditions of Tender are based on a procurement system that satisfies the following system requirements:

Requirement	Qualitative interpretation of the goal
Fair	The process of offer and acceptance is conducted impartially without bias, providing simultaneous and timely access to participating parties to the same information.
Equitable	Terms and conditions for performing the work do not unfairly prejudice the interests of the parties.
Transparent	The only grounds for not awarding a contract to a Tenderer who satisfies all requirements are restrictions from doing business with the employer, lack of capability or capacity, legal impediments and conflicts of interest.
Competitive	The system provides for appropriate levels of competition to ensure cost effective and best value outcomes.
Cost effective	The processes, procedures and methods are standardized with sufficient flexibility to attain best value outcomes in respect of quality, timing and price, and least resources to effectively manage and control procurement processes.

STAGES OF EVALUATION

Stage 1	Stage 2	Stage 3	Stage 4	Stage 5	Stage 6
Test for Responsiveness As per Clause C3.8	Mandatory Requirements	Evaluate on functionality or the technical aspect of the bid.	Evaluate price and Preference	Post tender negotiations, if applicable.	Security Vetting, if deemed necessary

MANDATORY REQUIREMENTS

STAGE 2 – MANDATORY EVALUATION REQUIREMENTS

1. Attendance of Compulsory **Briefing** Session
2. Fully Completed and signed Form of Offer and Acceptance – C1.1 (**Found in the NEC 3 Contract document**)
3. Only active CIDB contractor grading of **4ME or higher** are eligible to bid on this initiative.

Points to Note :

- **No award will be made to a supplier or service provider who is not registered on the Central Supplier Database (CSD).**
- **No Bid will be awarded to any person whose tax matters have not been declared in order by South African Revenue Service.**
- **The contract will not be signed without a valid insurance. (Proof of insurance – On award ONLY)**
- **Please submit All SBD Returnables**
- **The Contract will not be signed without a valid letter of good standing with the workers Compensation commissioner COIDA (Compensation for Occupational Injuries and Diseases Act) (Letter of good standing with the Workers Compensation Commissioner) with the Department of Labour, FEM or RMA Please note the description of the Nature of Business must be relevant to the Tender you are bidding for.**

TECHNICAL REQUIREMENTS

STAGE 4 – FUNCTIONALITY EVALUATION CRITERIA

Points allocated for Functionality shall be evaluated in accordance with the criteria as listed below. An overall qualifying threshold of **90 points out of 100** must be achieved for the tender to be eligible for further evaluation on Price and B-BBEE.

*Functionality hurdle breakdown (all qualifications must be SAQA accredited)

(Proof of qualification should be attached to the resource's CV) – All foreign and technical qualifications provided must be South African Qualifications Authority or CETA/SETA-approved/accredited.

All foreign and technical qualifications provided must be SAQA-approved/accredited.

FUNCTIONALITY EVALUATION - Continued

Evaluation Area	Evaluation Criteria	Points scoring
<p>Company experience:</p> <p>Bidders must submit proof of previous experience in refurbishment, installation, or repairs and maintenance of Baggage handling system carousels and conveyors or similar conveyors in a bulk material handling company.</p> <p>Each letter must:</p> <ol style="list-style-type: none"> 1. <i>Be on the client's letter head.</i> 2. <i>The description of the scope of work for the projects undertaken for the client.</i> 3. <i>Have the project value.</i> 4. <i>The accumulative of the duration of 3 years.</i> 5. <i>The accumulative value of all the projects completed by the bidder must be R10 million or more.</i> 	<p>10 points per valid letter</p> <ul style="list-style-type: none"> • 20 points (min) required for qualification (2 reference letters). • 30 points (max) (3 or more reference letters) 	<p>30 points</p>

FUNCTIONALITY EVALUATION - Continued

Resources	Evaluation Criteria	Points scoring
1. Site Supervisor		
<p>a) Qualification</p> <ul style="list-style-type: none"> • NQF Level 5 or higher in mechanical OR electrical engineering. • Millwright, Fitting or Electrician SAQA accredited Trade test certificate. • Any OHS training certificate. <p>b) Experience</p> <ul style="list-style-type: none"> • ≥ 3 years' experience in maintenance of conveyors and or carousels Post trade test. • ≥ 5 years' experience in management of a maintenance team and 2 years in enforcing and application of OHS at the workplace. <p>NB: The supervisory experience and OHS experience can be accumulated with the technical experience. i.e. in 5 years, post trade test one gained experience technically in maintenance at a supervisory level while also being responsible for OHS enforcement.</p>	<ul style="list-style-type: none"> • None of the requirements met (0 points). • All requirements met (40 points). 	40 points

FUNCTIONALITY EVALUATION - Continued

2. Technician		
<p>a) Qualification</p> <ul style="list-style-type: none"> NQF level 4 or higher in mechanical OR electrical engineering. Millwright or Fitter SAQA Accredited trade test certificate. <p>b) Experience</p> <ul style="list-style-type: none"> Minimum of 3 years in maintenance of Baggage handling system carousels and conveyors or similar conveyors in a bulk material handling company. 	<ul style="list-style-type: none"> None of the requirements met (0 points) All requirements met (25 points). 	25 points
3. Assistant		
<p>a) Qualification</p> <ul style="list-style-type: none"> NQF level 3 in mechanical OR electrical engineering <p>b) Experience</p> <ul style="list-style-type: none"> Minimum of 1 experience in maintenance of mechanical or electrical systems. 	<ul style="list-style-type: none"> None of the requirements met (0 points) All requirements met (5points). 	5 points

TECHNICAL REQUIREMENTS – Continued

All qualifications must be SAQA accredited.

All foreign and technical qualifications provided must be SAQA-approved/accredited.

A typical relevant and updated CV of each of required resources should typically consist of not more than 2-3 pages and must be attached or included

Each relevant and updated CV should typically include the following information.

- Personal particulars mentioning:
 - *name
 - *date and place of birth
- Place (s) of tertiary education and dates associated therewith.
- Qualifications (degrees, diplomas, artisan's certification or other recognised training courses completed)
- Membership grades or membership of professional societies and professional registrations)
- Name of current employer and position in enterprise
- Overview of post graduate experience (year, organization and position / responsibilities)
- Record of Previous work experience relevant to the tender requirements
- Total number of years' working experience (include start and end dates) relevant to the tender requirements.
- Professional activities which have a bearing on the service



Stage 4 - PRICE

Evaluation of Price

This is the final stage of the evaluation process, unless prescribed Objective Criteria are used, and will be based on the Preferential Procurement Policy. Bidders will be ranked by applying the preferential point scoring 80/20 for bids with the rand value below R50 million. A maximum of 80 points is allocated for price based on the following formula:

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

Where:

P_s	=	Points scored for price of tender under consideration
P_t	=	Price of tender under consideration
P_{min}	=	Price of lowest acceptable tender

NB: The Form of Offer C1.1 will be the single reference to determine price portion of this bid

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Table A: Activity Schedule Part 1 : Baggage handling system and Check in mechanical conveyors and carousels

Item no.	Activity Description	Frequency	Quantity (per 60 months)	Amount (per single item)	Total (per 60 months)
Preliminary and General					
1	Airport permits and parking fees – provisional sum	Yearly	5	R1 800.00	R1 800.00
Total Preliminary & General					R1800
Maintenance & Inspections					
7	Daily/weekly Inspections & Maintenance and monthly inventory management	Monthly	60		
8	Quarterly Inspections & Maintenance	Quarterly	20		
9	Semi-Annual Inspections & Maintenance	Six Monthly	10		
10	Annual Inspections & Maintenance	Yearly	5		
*Other					
10	Other1 specify:				
11	Other 2 specify:				
12	Other 3 specify:				
Total Maintenance & Inspections					
13	Incentives: <i>see section on incentives (Provide a solution initiative which reduces the rate of failure and the reduction to be traced from recorded historic failures vs after implementation).</i>	Yearly	5	10% of One Month's maintenance & inspection costs	
Total	Sub-total A (Total Preliminary & General + Total Maintenance & Inspections + Incentives)				R

ACTIVITY SCHEDULE – continued



i) **LABOUR RATES: (to be filled in)**

Item	Description	Normal hours(R/hour)	After hours (R/hour)	
			Saturday	Sunday/public holiday
1	Site Manager			
2	Technician			
3	Technician assistant/ Semi-skilled labour			
4	Engineering Specialist			

THE ACTIVITY SCHEDULE / PRICING SCHEDULE – SUMMARY

Table B: Call outs + Labour

Description	Quantity	Call out fee- <i>(Contractor to fill in)</i>	Total/ 12 months – <i>(Contractor to fill in)</i>
Call Out			
*Call out Fee which includes first hour on site and travelling fee (after hours, weekends and holidays)			
Technician	25	R	R
Assistant/semi-skilled labor	25	R	R
Labor Sub-Total B			
		*Total call out fee	R

ACTIVITY SCHEDULE – continued

Mark-up (3rd party procured items/services)

29

SPARES and MARK -UP

*Spares will be managed by the contractor using ACSA's manual inventory management system.

The manual inventory management system will include but not limited to;

Conducting and submission of monthly and quarterly stock count to the Service Manager by the contractor,

Keeping up-to-date inventory cards by the contractor,

Management of spares movement by the contractor,

Keeping an up-to-date inventory file (purchase order and request, work order, delivery note, stock count records, etc.).

Ensure safety and security of the storeroom by the contractor as per space given to them.

The space for spare storage shall be allocated by ACSA to the contractor and can be a shared space as per space availability.

Management of inventory by the contractor as per ACSA inventory procedure

Spares:

Description	Total (excluding VAT)
Subtotal C- provisional sum for spares	R 5 400 000-00

Value of Item or Services	**Mark-up (Contractor to fill in) *Y*
R0 - R2,000	%
R2,001 - R5,000	%
R5,001 - R10,000	%
R10,001 - R50,000	%



ACTIVITY SCHEDULE

Carousel replacement budget

Items	Quantity	UOM	Rate	Amount
ACSA Permits	5	No.	R 410.00	R 2 050.00
Site Establishment & Safety file Compliance documents	1	No.	R 35 000.00	R 35 000.00
Professional services	1	No.	R 3 814 98.00	R 3 814 198.00
SUB-TOTAL	SUM			R 3 851 248.00
Supply and delivery of Mechanical Equipment (Incl. arrivals and departure carousels)	12			R 1 214 000.00
Installation of Mechanical equipment	12			R 4 856 000.00
SUB-TOTAL				R 6 070 000.00
Provision for the Supply and Installation for the electronics controls for the BHS carousels	12			R 640 000.00
SUB-TOTAL				R 640 000.00
Provision for the Supply and delivery for the Electrical components for the Carousels system (Incl. arrivals and departure carousels)	12			R 1 683 000.00
Installation of Electrical equipment (Incl. arrivals and departure carousels)	12			R 469 745.00
SUB-TOTAL	SUM			R 2 152 745.00
GRAND TOTAL				R 12 713 993.00

ACTIVITY SCHEDULE

TABLE D

Description	Total (excluding VAT)
Carousel, Ball tables and ULDs refurbishment and replacements	R12 713 993.00

Mark-up (third party procured items/services)

TABLE E

DESCRIPTION	COST
Sub-Total A: Administrative and Fixed Preventative maintenance	R
Sub-total B (*Call out fee + **Diagnostic and repair)	R
TOTAL Excl. VAT for Year 1	R

TABLE F

Fixed Cost Period	Annual escalation	Rand value (excl. VAT)	Rand value (incl. VAT)
Year 1	0%	R	R
Year 2	Years 1 plus 6%	R	R
Year 3	Years 2 plus 6%	R	R
Year 4	Years 3 plus 6%	R	R
Year 5	Years 4 plus 6%	R	R
SUB-TOTAL		R	R

ACTIVITY SCHEDULE

Contract value

Below, the guide that must be used in estimating the contract value. This amount must be reported as the Contract Value in the corresponding schedules. Tenderers are reminded that this amount is for illustrative purposes only and that ACSA will not be under any obligation to expend the full or any portion of this amount. Monthly contract expenditure will be strictly calculated according to the Activity Schedule as provided above.

TABLE G

Fixed Cost	Annual escalation	Rand value (excl. VAT)
SUB-TOTAL TABLE F		R
Sub-total C- Provisional sum for spares		R 5 400 000.00
Sub-total D- Refurbishment Projects for BHS controls.		R 12 713 993.00
Total excluding VAT		
VAT @ 16%		
Total including VAT		
Grand Total (to be carried to the Form of Offer and Acceptance C 1.1)		R

The grand total value should be aligned with the form of offer.

Stage 4 - PREFERENCE

Evaluation of Preference

ACSA will score specific goals out of 20 in accordance with the PPP Regulations 2022/2023. If a bidder fails to meet the specific goals as outlined in the table below and submits proof, the bidder will score zero (0) out of 20. ACSA will not disqualify the bidder. See below Specific goals that must be achieved for this bid:

Note to tenderers: The tenderer must indicate how they claim points for specific goals

Specific Goals	Number of points (80/20 system)	Bidders Self SCORE
<i>B-BBEE Status Level 1</i>	5	
<i>B-BBEE Status Level 2</i>	4.5	
<i>B-BBEE Status Level 3</i>	4	
<i>B-BBEE Status Level 4</i>	3	
<i>B-BBEE Status Level 5</i>	2	
<i>B-BBEE Status Level 6</i>	0.5	
<i>B-BBEE Status Level 7</i>	0.3	
<i>B-BBEE Status Level 8</i>	0.1	
<i>Black youth majority-owned entities</i>	5	
<i>Black women majority-owned entities</i>	5	
<i>Entity located in provincial/municipal/ district where services or assets are procured.</i>	5	
<i>Non- compliant contributor</i>	0	

PREFERENCE - Continued

Evaluation of Preference

Bidder to provide proof to support The Preference Points being Claimed.

- a) Provide an original or certified copy of Valid Sworn Affidavit (Construction) OR
 - b) Valid B-BBEE Certificate from a SANAS accredited rating agency (together with B-BBEE report)
 - c) If bidder is a Joint Venture (JV) – a consolidated B-BBEE certificate from a SANAS accredited agency must be provided (together with B-BBEE report) as prescribed by the B-BBEE Act and its relevant/most recent Codes of Good Practice
- (a) Any other supporting information.

THE CONTRACT : NEC3 TSC



TENDER REFERENCE NUMBER: CTIA7795/2025/RFP

AIRPORTS COMPANY SOUTH AFRICA SOC LIMITED

TITLE OF PROJECT: MAINTENANCE AND MINOR REFURBISHMENT OF MECHANICAL CONVEYOR MACHINERY FOR BAGGAGE HANDLING SYSTEM AT CTIA FOR THE PERIOD OF 5 YEARS

NEC 3: TERM SERVICE CONTRACT (TSC)

Between AIRPORTS COMPANY SOUTH AFRICA SOC LIMITED
Applicable at CAPE TOWN INTERNATIONAL AIRPORT
(Registration Number: 1993/004149/30)

and
(Registration Number:)

for **MAINTENANCE AND MINOR REFURBISHMENT OF MECHANICAL CONVEYOR MACHINERY FOR BAGGAGE HANDLING SYSTEM AT CTIA FOR THE PERIOD OF 5 YEARS**

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Part C2	Pricing Data	[6]
Part C3	Employer Service Information	[36]

FORM OF OFFER – Volume 2

PART C1: AGREEMENT AND CONTRACT DATA

C1.1 Form of Offer and Acceptance

Offer

The employer, identified in the acceptance signature block, wishes to enter into a contract for **MAINTENANCE AND MINOR REFURBISHMENT OF MECHANICAL CONVEYOR MACHINERY FOR BAGGAGE HANDLING SYSTEM AT CTIA FOR THE PERIOD OF 5 YEARS**

The contractor, identified in the offer signature block, has examined this document and addenda hereto as listed in the schedules, and by submitting this offer has accepted the conditions thereof.

By the representative of the contractor, deemed to be duly authorised, signing this part of this form of offer and acceptance, the contractor offers to perform all of the obligations and liabilities of the Contractor under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the Conditions of Contract identified in the Contract Data.

THE OFFERED TOTAL OF THE PRICES INCLUSIVE OF VAT IS :

The offered total of the Prices exclusive of VAT is	R
Value Added Tax @ 15% is	R
The offered total of the Prices inclusive of VAT is	R
In words	

Please complete in figures and in words

(The above amount should be calculated as per the guide provided in the Activity Schedule. In the event of any conflict between the amount above and the Activity Schedule, the latter shall prevail.)

For the contractor

Signature

Date

Name

Capacity

(Name and address of organisation)

Name and

SCOPE OF WORKS – BACKGROUND

The contractor will be fully responsible for meeting all requirements of the NEC 3 TSC document regarding the works. For each piece of equipment, all work will be carried out to standards as recommended by the Original Equipment Manufacture (OEM) as well as any applicable governing laws and regulations as per ACSA maintenance procedure. Wherever OEM standards differ from those required by this document more stringent requirements shall be applicable. Contractor will be fully responsible for obtaining (and keeping up to date with) said documents.

Additionally, shall provide labour and material and supervision, parts, consumable and equipment necessary to perform maintenance service for the baggage handling system.]

In brief, the contractor will be responsible for repair and planned maintenance, all mechanical /electrical systems of Baggage handling systems in baggage hall and check-ins at Cape Town International Airports and perform the following functions which are not limited to:

Baggage Handling System

The maintenance of the including **sorter, carousel, feeders, conveyor belts, chutes and turn tables** with all its associated electrical, mechanical and PLC interface.

The contract also includes refurbishment of carousels, ULDs and Ball tables which will be a CAPEX project that will be managed separately from the day-to-day maintenance.



All enquiries to be directed via email to:
CTIATender.Admin@airports.co.za

**PLEASE NOTE – ZERO CONTACT POLICY (After
bid submission) – TUESDAY 31ST MARCH @ 12h00 MID-DAY**

FREQUENTLY ASKED QUESTIONS :

WHAT IF MY SUBMISSION IS LATE (even by 1 minute)?

It will be registered as late and disqualified

WHAT IS A NON-RESPONSIVE BID?

A non-responsive bid is a bid that does not meet the requirements for each stage mentioned in the bid document and/or not supplying the Tender Preparation and Evaluation Committee with the required statutory documents

WHAT HAPPENS IF MY DOCUMENTS HAVE EXPIRED?

If your documents have expired, your tender will be non-responsive, unless you can provide proof of application before the Tender closing date

DO I NEED TO MEET EVERY REQUIREMENT IN THE MANDATORY STAGE TO QUALIFY FOR THE FUNCTIONALITY PHASE?

Yes – this is a gated/hurdled evaluation process. A bidder is required to fully comply with every requirement in the Mandatory Stage as well as the Functionality Stage in order to proceed to PRICE AND PREFERENCE

IS IT COMPULSORY TO SUBMIT A C1.1 FORM OF OFFER AND ACCEPTANCE

Yes – your submission will be non-responsive – see Mandatory requirements

WILL UNRESPONSIVE BIDDERS BE GIVEN AN OPPORTUNITY TO A DE-BRIEFING SESSION?

ACSA always promotes the invitation to a de-briefing session – you will be invited to an individual session where the TEAM will take you through the area's of the submission that did not meet the bid criteria – STEP BY STEP.



Q & A



**LOOKING FORWARD TO
YOUR BID PROPOSAL**

