

QUESTIONS and ANSWERS – Batch 2

Tender Ref No	COR8075/2025/RFP
Tender Description	Acquisition of Valet Parking Operators for a period of three (3) years at Airports Company South Africa's, O R Tambo International Airport, Cape Town International Airport and King Shaka International Airport.

NB: Tenderers to acknowledge this Q&A in their tender submission in the table for RECORD OF ADDENDA TO TENDER DOCUMENTS.

No.	BIDDER QUERY/QUESTION	ACSA'S RESPONSE
1.	What is the exact location of the valet drop-off points and allocated parking bays at King Shaka International Airport (KSIA)?	<p>The drop-off point is Drop-off 4 outer lane. The allocated drop of space can take Approximately 8 vehicles (8 bays) for all operators.</p> <p>The allocated valet parking bays is located in Shaded Parking area (current entrance is opposite the pick-up zone)</p>
2.	What is the approximate distance between the drop-off points and the allocated parking bays?	<p>KSIA: Parking bays are approximately 700m away from drop off zone.</p> <p>CTIA: Drop-off and parking bays are in the same area – Parkade 1 level 1.</p> <p>ORTIA: Drop-off is at Parkade 1 Level 2. Allocated valet parking bays are at Engen Garage and MSP 1 level 4.</p>
3.	Are the parking bay locations fixed, or bidders are able to propose preferred locations?	Fixed for all 3 airports (KSIA, CTIA, ORTIA).
4.	Can ACSA provide any available information on historical (if currently operating) or projected daily volumes for valet parking services?	<p>KSIA: None, as it is the first time rendering this service.</p> <p>CTIA: <u>Average</u> historical volume in 2025 is approximately 59668 per valet operator (4 operators currently at CTIA).</p> <p>ORTIA: <u>Average</u> historical volume in 2025 is approximately 32850 per valet operator (1 operator currently at ORTIA).</p>

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5.	Are any additional operational costs beyond the rental and turnover percentage specified in the tender e.g. utilities?	Refer tender document for more information. Utilities will be billed as per consumption. There are administration related costs for Lessees e.g Access Permit for staff and their vehicles (permits, induction etc), Additional costs may include parking consumables and any other valet parking operator related costs per airport.
6.	How will multiple valet operators be positioned and managed within the same airport environment?	The specified number of operators per airport was specified based on the capabilities of each airport environment, meaning they will be managed according to ACSA's contract policies.

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