


ANNEXURE 01: PASSENGER SATISFACTION SURVEY FIELDWORK SAMPLE SIZES

| PASSENGER SATISFACTION SURVEY QUARTERLY SAMPLE SIZE | | | |
|--|---------------|----------|-------------|
| | International | Domestic | Total |
| JNB | 50 | 300 | 350 |
| CPT | 20 | 330 | 350 |
| DUR | 10 | 340 | 350 |
| BFN | - | 150 | 150 |
| KIM | - | 100 | 100 |
| UTN | - | 70 | 70 |
| ELS | - | 350 | 350 |
| PLZ | - | 350 | 350 |
| GRJ | - | 350 | 350 |
| TOTAL | | | 2420 |