



CLARIFICATION QUESTIONS AND ANSWERS

TENDER DESCRIPTION	FOR THE PROVISION OF NETWORK DETECTION AND RESPONSE (NDR) SOLUTION FOR A PERIOD OF THREE (3) YEARS.
RFP NUMBER	TCC/2024/12/0001/84866/RFP

BATCH 2 - CLARIFICATION QUESTIONS AND TRANSNET RESPONSES

No:	CLARIFICATION QUESTIONS	TRANSNET RESPONSE
1	I trust that you're well. We are responding to the above-mentioned tender but did not attend the non-compulsory briefing session. The tender require a certificate of attendance. Are you able to supply us with one? My team is already putting everything together.	The briefing session was non-compulsory. SECTION 10: ATTENDANCE OF NON-COMPULSORY RFP BRIEFING is completed by the bidder. If the bidder did not attend the briefing session, they could respond by indicating not applicable in the table.
2	Number edge locations (edge) where the traffic needs to be tapped/monitored?	100 links (this caters for both active and passive links in 50 sites)
3	Do you have taping solutions in place to tap and route the traffic from each location to the NDR solution?	Network Switches have the span capability.
4	Internet Bandwidth per location	1 Gig.
5	Do you want to store the analytics logs in each location and manage from a central manger?	Centrally managed
6	Prefer deploying the management, log storage and analytics in a central location?	Centrally managed
7	In preparation of the final part of the bid our technical team need to establish the following two questions for us to finalize our Bill of Material for the solution we are providing. We do understand that we have missed the deadline for questions	



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	which was on the 29th of May 2025, however if you cannot answer these, would you mind sharing any other Q&A that was proposed by other bidders. Question 1. Kindly provide bandwidth estimations & the number of mailboxes	Refer to Batch 1 of the Clarification questions and responses which are published on the National Treasury and Transnet e-tender portal. 1 Gig. Number of mailboxes not applicable to this bid.
8	Given the complexity of this tender and the detailed requirements, we'd like to kindly request a 2 week extension to the current submission deadline to ensure a thorough and complete response. Thank you for your consideration.	Refer to the National Treasury and Transnet e-tender portal for Addendum 1 of the RFP. The RFP closing date was extended to 30 June 2025.
9	Tender is closing in less than a week and no clarifications have been addressed	Refer to the National Treasury and Transnet e-tender portal for Addendum 1 of the RFP. The RFP closing date was extended to 30 June 2025. Refer to Batch 1 of the Clarification questions and Transnet responses which were published on the National Treasury and Transnet e-tender portal.
10	The above-mentioned tender is closing is less than a week and the clarification questions have not yet been addressed and posted on the portal. Please give an indication on when this will be made available, keeping in mind Monday is a Public Holiday.	Refer to response number 9 above.



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11	Transnet has stated the number of users and devices in the infrastructure in the tender documentation. To avoid the need for installing agents on all devices, Check Point Infinity NDR monitors network traffic directly and analyses it for potential threats.	Not a question, therefore no response from Transnet.
12	Could Transnet provide figures for the bandwidth of the 50 WAN connections across each site, as well as the total east-west bandwidth that would require monitoring?	1 Gbps between sites.
13	A detailed analysis of network traffic is not necessary; a simple summary of totals would suffice. For example: "Main sites have a 1 Gbps WAN connection and require east-west monitoring across 4 subnets, totalling 13 Gbps. Large sites are identified in the table as sites X, Y, and Z."	Main sites have 1 Gbps. 100 links (this caters for both active and passive links in 50 sites). Further details will be communicated to the successful bidder.
14	Regarding training 50 individuals, will this be conducted as group training?	Yes
15	Who is the current vendor for the perimeter security solution?	The details about the currently deployed technology /solutions will be shared with the successful bidder. Bidders must list all the security systems their proposed solution can natively integrate with.
16	What are the link speeds/throughput capacities at each site?	1 Gbps between the sites.
17	What is the current Endpoint Detection and Response (EDR) solution in use?	The details about the currently deployed technology /solutions will be shared with the successful bidder. Bidders must list all the security systems their proposed solution can natively integrate with.



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18	Does Transnet currently have a firewall deployed, and if so, at which sites? We need this information to confirm full compatibility.	Yes, firewalls deployed at internet breakouts / main sites and not necessarily at each site. The details about the currently deployed technology /solutions will be shared with the successful bidder. Bidders must list all the security systems their proposed solution can natively integrate with.