

CLARIFICATION QUESTIONS AND ANSWERS

TENDER DESCRIPTION	FOR THE PROVISION OF TECHNICAL SERVICES ON A MIGRATION FROM SAP ECC6 TO SAP S/4HANA FOR TRANSNET CORPORATE CENTER (TCC) FOR A PERIOD OF TWELVE (12) MONTHS.
RFP NUMBER	TCC/2024/01/0002/54684/RFP

BATCH 3 - CLARIFICATION QUESTIONS AND TRANSNET RESPONSES

No:	CLARIFICATION QUESTIONS	TRANSNET RESPONSE
1	We still haven't received clarification responses. Humbly requesting extension on submission deadline.	Extension has been given up to 04 August 2025 Refer to Addendum 3 of the Request for Proposal (RFP).
2	Can we assume that only TCC SAP ERP (SID: TFP) landscape environments (like SBX, DEV, QAS, Pre-Prod, Prod and Pre-DEV) are under upgrade's scope? FAS landscapes are not under upgrade's scope as they are supporting custom object rollouts for OD landscape.	Environment in scope :- • FAS EHP8 • TCC DEV • TCC QA • TCC PROD NB! SBX,Pre Dev and Pre-Prod are excluded from the upgrade. We will create these ourselves off the upgraded environment when needed post the project completion.
3	In the pricing template you have included FAS Sandbox and DEV conversions? What's about Production conversion? How do you support OD landscape if you upgrade DEV box in FAS landscape	Upgrade will include • FAS Dev Box (This is separate to TCC DEV) • TCC DEV • TCC QA • TCC PROD
4	FAS solution: Is it a standard SAP solution or a Custom solution?	FAS is a standalone custom solution on an SAP ECC EHP8 box.



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5	/TRNF/* - this namespace is a reserved namespace. Do you manage the objects in this namespace? Do you have producer license to manage the code?	Access changes are managed via developer keys. Transnet has full access to /TRNF/* objects
6	Please clarify the approximate volume of SAP Roles	Number of existing roles to analyze in TFP production : 2482 Number of active roles which are assigned to users in TFP production : 1785 Number of dialog users with roles in TFP production : 1030
7	Please provide clarification if an email from a client together with its company logo be accepted as a valid reference letter as per the attached sample included as part of the email this clarification is sent with.	No; this will not be accepted. We need a letter with client company logo.
8	I would like to kindly inquire whether we are permitted to include international resources as part of our bid submission.	International resources can be included; however we would like to have at least 80% South African and 20% international.
9	Statement in Annexure C in the RFP advises "Service provider has conducted a technical migration from ECC6 to S/4HANA in at least 3 large organisations. (large organisations=>10000 employees) 3 signed client reference letters are required as confirmation that work has been completed" kindly assist in advising if Transnet will be in a position to reduce the threshold of the references from the required 10000 employees to a lower employee count?	The total number of employees for large organisations combined can be accumulative up to 10000. Refer to Addendum 1 of the Technical Evaluation.



No:	CLARIFICATION QUESTIONS	TRANSNET RESPONSE
10	For the reference letters on the 10, 000 users, our assumption is accumulative across multiple Global customers. Is that correct?	The total number of employees for large organisations combined can be accumulative up to 10000. Refer to Addendum 1 of the Technical Evaluation.