

	Tender Questions and Answers	Document Identifier	559-222407715	Rev	1
		Effective Date	July 2024		
		Review Date	July 2027		

To whom it may concern	Date	<u>15 October 2026</u>
	Enquiries	<u>Godfrey Radzelani</u>
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Dear Sir/Madam

Request for Enquiry Number	E3549NTCSAMWP
Description	ADLash Maintenance and Minor Works for NTCSA, Eskom and Broadband Infraco Optic Fibre Network on an as and when required basis for a period of three (3) years
Tender Questions Closing Date	16 October 2026

Item	Questions	Answers	Clarity Published Dates
1.	May a bidder without an accredited ISO 9001 certificate be evaluated under the quality requirements by submitting the Section B evidence of a QMS in operation, together with the Contract Quality Plan, Quality Control Plan / Inspection and Test Plan, and Section E requirements (Sections C, D and E)?	No, for category 1, strictly Section A, requires Option1 – certification. Section B is not an alternative for Section A; it's a requirement on its own	15.10.2026
2.	Is accredited ISO 9001 certification a mandatory requirement	For category 1 yes ISO 9001 certification is a mandatory requirement	
3.	Is there a minimum quality score or threshold a bidder must achieve to proceed to the next evaluation stage? If so, what is that threshold?	It's all or nothing, we don't have a minimum threshold, contractors need meet all the quality requirements before the contract award at evaluation or re-evaluation stage.	

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		But it important to note that, Quality as a contractual requirement will only evaluate the shortlisted suppliers that have passed other gate keepers i.e. technical, financial etc.	
4.	For item B.4 (latest certification management system audit report not older than 12 months), how will a bidder without an accredited certification be evaluated? Will an internal audit report, submitted under B.3, be accepted in its place, or will the item score zero?	No internal audit report will not be accepted as an alternative for external audit report that should be issued by certification body In summary, ISO 9001 Certification is non-negotiable in category 1	

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