

## QUALITY REQUIREMENTS

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	PROVISION OF CATERING SERVICE AND CLEANING AT MATLA POWER STATION FOR 24 MONTHS ON AN AS AND WHEN REQUIRED BASIS				
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X
		(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 (refer to clause 3.5.2 of 240-105658000)				-
		Category 2 (refer to clause 3.5.3 of 240-105658000)				-
		Category 3 (refer to clause 3.5.4 of 240-105658000)				X
		Category 4 (refer to clause 3.5.5 of 240-105658000)				-
		Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)				-
		POST-CONTRACT AWARD				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X
		STANDARD CONDITIONS				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X
		Preservation (refer to clause 3.8.3 of 240-105658000)				X
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X
		SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)				X
	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	X	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	X	PRINCIPLE 7	Relationship Management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME		DESIGNATION	DATE	SIGNATURE
				QA Officer	08/01/2024	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME		DESIGNATION	DATE	SIGNATURE



**Supplier Quality Management:**

Unique Identifier

**240-12248652**

Revision

**7**

	<b>List of Tender Returnables Documents</b>	Effective Date	<b>2022/01/26</b>
		Specification	<b>240-105658000</b>
<b>Category 3</b>	<b>: Quality Requirements</b>	<b>Deliverables to be evaluated indicator = 1</b>	
<b>SECTION A : Quality Management System Requirements ISO 9001</b>			
<b>(Option 1) Valid certification of Quality Management System by an ISO accredited body</b>			
			<b>Apply =1</b>
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant			0
A.2 Certificate by Approved and Authorized certification authority			0
A.3 Certification Authority has Recognized International Accreditation			0
A.4 Validity (expiry date) of certificate			0
<b>Section A Score Option 1</b>			<b>0</b>
<b>SECTION A : Quality Management System Requirements ISO 9001</b>			
<b>Objective evidence of documented QMS that is not certified but complies with ISO 9001</b>			
			<b>Apply =1</b>
A.1 QMS Manual or a document that defines and describes the QMS and its scope			1
A.2 Quality Policy Approved by top management.			1
A.3 Quality Objectives Approved by top management.			1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015			1
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015			1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015			1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015			1
<b>Section A Score Option 2</b>			<b>7</b>
<b>SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)</b>			
			<b>Apply =1</b>
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)			1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)			1
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit. (Clause 9.2 of ISO 9001:2015)			0

B.4 Latest copy of a certification management system audit report not older than 12 months (with Nonconformity, Correction and/ or Corrective Action Reports)	0
B.5 Records of Management Review meetings (minutes, attendance registers e.t.c)	0
<b>Section B Score</b>	<b>2</b>
<b>SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)</b>	
	<b>Apply (Yes=1)</b>
NB! Draft Contract/Project Quality Plan has important QA deliverables	1
<b>Section C Score</b>	<b>1</b>
<b>SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)</b>	
	<b>Apply = 1</b>
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done	1
<b>Section D Score</b>	<b>1</b>
<b>SECTION E: User defined additional Requirements &amp; miscellaneous (Ref 240-105658000) Customer specific requirements &amp; other standards and required can be listed and evaluated here</b>	
	<b>Apply (Yes=1)</b>
E.1 Form A is completed and signed.	1
E.2 Add other requirements (if applicable) as per the scope of work and/ or specification	1
<b>Section E Score</b>	<b>2</b>
<b>NAME OF ESKOM REPRESENTATIVE</b>	
<b>DATE ISSUED</b>	08/01/2025
<b>PROJECT: TENDER TITLE</b>	PROVISION OF CATERING SERVICE AND CLEANING AT MATLA POWER STATION FOR 24 MONTHS ON AN AS AND WHEN REQUIRED BASIS
<b>SIGNATURE</b>	