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|  | Tender Questions and Answers | Document Identifier | 240-7124948   | Rev | 1 |
|                                                                                   |                              | Effective Date      | 01 April 2023 |     |   |
|                                                                                   |                              | Review Date         | April 2026    |     |   |

|                        |                |                                                            |
|------------------------|----------------|------------------------------------------------------------|
| To whom it may concern | Date           | 15/10/2026                                                 |
|                        | Enquiries      |                                                            |
|                        | E-mail address | <a href="mailto:Makapb@eskom.co.za">Makapb@eskom.co.za</a> |

Dear Sir/Madam

|                               |                                                                                                                          |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| Request for Enquiry Number    | E3616GXMPHEN                                                                                                             |
| Description / Project Title   | Supply, Delivery and Maintenance of Milling Plant<br>Tiling Components at Hendrina Power Station for a period of 5 years |
| Tender Questions Closing Date | 15/10/2026                                                                                                               |

| Item | Questions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Answers                                                                                                                                                                                                                                                                                                                                                                                                                                 | Clarity Published Dates |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| 1.   | <p>As part of our tender preparation and engagement with prospective manufacturers and suppliers, we kindly request further technical clarification regarding the ceramic tiles specified.</p> <p>While the Scope of Work provides the required tile thicknesses, material composition and application areas, we would appreciate additional information regarding the specific dimensions, shapes, profiles and configurations of the tiles required.</p> <p>In particular, we kindly request the following:</p> | <p>The revised the SOW and NEC to show the tile dimensions of the different tiles. The specification of the tile is already included. We believe that this information is enough for pricing purposes. Other information such as, drawings, samples, photographs and catalogues will not be provided at this stage.</p> <p>Revised NEC and SOW uploaded on Eskom Tender Bulletin and E-tenders Portal</p> <p>Addendum also attached</p> | 15/10/2026              |

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|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
|    | <p>1. Reference photographs: Clear photographs or illustrations of the ceramic tiles required for flat surfaces, straight pipework, square-to-round transitions and cone-shaped components.</p> <p>2. Reference samples: Confirmation of whether physical samples, product catalogues or previously approved tile specifications can be made available for reference.</p> <p>The requested information will enable us to engage manufacturers accurately, obtain competitive quotations and ensure that the proposed materials fully comply with Eskom's technical and operational requirements.</p> <p>We would greatly appreciate your assistance in providing the relevant photographs, drawings or technical reference documents to facilitate accurate pricing and a technically compliant tender submission.</p> |                                                                                                                                                                                                                                                                                                                                                                                            |            |
| 2. | <p>I hope this email finds you well.</p> <p>I am sending this email asking for a clarity on Supply, Delivery and Maintenance of Milling Plant Tiling Components tender . on Technical Evaluation Strategy the Qualitative Technical Criteria 4.2 Refractory Technician, Criteria Weighting is not aligning with the Reference to Technical Specification / Tender Returnable please advise on that.</p>                                                                                                                                                                                                                                                                                                                                                                                                                | <p>On the weighting criteria for the refractory technician, the word 'Rigging' was replaced with 'relevant'. This is only applicable to the last point. It now reads as follows:</p> <p>5 (100%) Grade 12 + relevant certification + relevant experience greater than 3 years.</p> <p>Revised TES uploaded on Eskom Tender Bulletin and E-tenders Portal</p> <p>Addendum also attached</p> | 14/10/2026 |

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