



(FORM A)  
**TENDER & CONTRACT QUALITY  
 REQUIREMENTS FOR  
 240-105658000 AND  
 QUALITY REQUIREMENTS FOR ISO 9001  
 STANDARD**


Template Identifier	240-43921804	Rev	3
Document Identifier	240-68099512	Rev	9
Authorisation Date	January 2022		
Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:	TBA				
	ENQUIRY/ CONTRACT DESCRIPTION	Services required from the Agency to provide various Marketing services across five (5) Categories of Marketing Services to the National Transmission Company South Africa (Pty) Ltd (NTCSA).				
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION B (ESKOM)	CLAUSE 3	<b>PRE-CONTRACT AWARD QUALITY REQUIREMENTS</b>				X
		(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 (refer to clause 3.5.2 of 240-105658000)				-
		Category 2 (refer to clause 3.5.3 of 240-105658000)				-
		Category 3 (refer to clause 3.5.4 of 240-105658000)				-
		Category 4 (refer to clause 3.5.5 of 240-105658000)				X
		Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)				-
		<b>POST-CONTRACT AWARD</b>				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X
		<b>STANDARD CONDITIONS</b>				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X
		Preservation (refer to clause 3.8.3 of 240-105658000)				X
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X
Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X		
SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)				X		
	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	-	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	-	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	-	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	-	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	-	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	-	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	-	PRINCIPLE 7	Relationship Management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	
		Sithelwa Mdlalo	Snr Adv Quality Assurance	30.03.2026	<i>S.Mdlalo</i>	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	

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NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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