

| REQUEST FOR PROPOSALS : ATNS/RFP10/06/2026/27/IT_SOC_Sof_2025_310                                                                                         |                       |                                    |                                                |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                               |
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| APPOINTMENT OF A SERVICE PROVIDER FOR THE IMPLEMENTATION, OPERATION AND MAINTENANCE OF A SECURITY OPERATIONS CENTRE (SOC) FOR A PERIOD OF FIVE (5) YEARS. |                       |                                    |                                                |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                               |
| Number                                                                                                                                                    | Question/Clarity Date | Name of the Company                | Paragraph No. Bid Document                     | Questions                                                                                                                                                                                                                                                                                                                                                                                   | Response                                                                                                                                                                                                                                                                                                                                                      |
| 1                                                                                                                                                         | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                                         | “confirm in writing that our bid will not be disqualified or excluded from evaluation on the ground of non-attendance at the compulsory briefing session held on 11 September 2026;”                                                                                                                                                                                                        | 1. Attendance of the compulsory briefing session forms part of the published mandatory requirements.<br>2. Compliance with mandatory requirements will be assessed during the formal bid evaluation process.<br>3. ATNS is unable to provide advance confirmation regarding the responsiveness or qualification of any bidder prior to evaluation             |
| 2                                                                                                                                                         | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                                         | “alternatively, and without conceding paragraph 3 above, arrange an alternative briefing opportunity for our office, or provide our office with the minutes, presentation materials, and any questions and answers arising from the 11 September 2026 session, together with confirmation that our office may proceed to submit a fully compliant bid on that basis;”                       | 1. The compulsory briefing session was formally rescheduled through an addendum published to all prospective bidders.<br>2. All bidders were afforded an equal opportunity to attend the rescheduled briefing session.<br>3. ATNS is unable to provide an alternative briefing session or substitute mechanism for satisfying a mandatory tender requirement. |
| 3                                                                                                                                                         | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                                         | “should ATNS nonetheless intend to disqualify or exclude our bid on this ground, furnish written reasons for that decision in terms of section 5 of PAJA prior to the closing date, so as to afford our office a reasonable opportunity to respond or to seek appropriate relief before the tender process is finalised”.                                                                   | 1. No decision has been made regarding its bid.<br>2. The bid evaluation process has not yet been concluded.<br>3. ATNS is therefore unable to furnish reasons for a decision that has not yet been taken.                                                                                                                                                    |
| 4                                                                                                                                                         | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                                         | acknowledge receipt of this letter in writing within five (5) working days”                                                                                                                                                                                                                                                                                                                 | 1. ATNS formally acknowledge receipt of the bidder's correspondence and advise that the contents thereof have been considered                                                                                                                                                                                                                                 |
| 5                                                                                                                                                         | 17 September 2026     | Gijima                             | 10.1 (Point 1)<br>10.2 [a] d                   | Which Microsoft E5 subscriptions/licences are currently subscribed to, and which E5 security capabilities are enabled and actively deployed (e.g., Defender XDR, Defender for Endpoint, Defender for Office 365, Defender for Identity, Microsoft Sentinel, Entra ID P2, Purview)?                                                                                                          | Microsoft 365 E5. Microsoft Sentinel is not deployed.                                                                                                                                                                                                                                                                                                         |
| 6                                                                                                                                                         | 17 September 2026     | Gijima                             | 10.1 (Point 1)<br>10.2 [a] d                   | Please confirm number of workstations and servers (windows and Linux) on the ATNS domain.                                                                                                                                                                                                                                                                                                   | Approximately 1500                                                                                                                                                                                                                                                                                                                                            |
| 7                                                                                                                                                         | 17 September 2026     | Gijima                             | 10.1 (Point 1)<br>10.2 [a] d                   | Do you currently have an XDR solution in place? If so, please specify what is deployed.                                                                                                                                                                                                                                                                                                     | We have an XDR solution but we can only disclose to the successful bidder after contracting                                                                                                                                                                                                                                                                   |
| 8                                                                                                                                                         | 17 September 2026     | Gijima                             | 3.3.2 & 10.1 (Point 3)<br>and 10.2 (Point 7)   | The references in column B, imply the need for an OT security threat detection solution for the CNS and ATM systems. Please clarify whether the requirement for monitoring CNS and ATM systems is intended to encompass (a) OT network traffic threat detection (i.e. a new solution), or (b) integration with your existing OT security monitoring platform (please confirm what that is). | The requirement is the capability to detect threats in existing OT systems. Describing technologies available to onboard OT systems should be adequate for responding to the bid.                                                                                                                                                                             |
| 9                                                                                                                                                         | 17 September 2026     | Gijima                             | 3.3.2                                          | If the answer to the previous question is (a), then the following questions should be answered please.                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                               |
| 10                                                                                                                                                        | 17 September 2026     | Gijima                             | 3.3.2 and 10.1 (Point 3)<br>and 10.2 (Point 7) | What security monitoring is currently performed on the CNS/ATM environments?                                                                                                                                                                                                                                                                                                                | The requirement is a SIEM capable of onboarding OT systems for security monitoring. The enviroment is currently monitored but exact details will be disclosed to the succesful bidder.                                                                                                                                                                        |
| 11                                                                                                                                                        | 17 September 2026     | Gijima                             | 3.3.2 and 10.1 (Point 3)<br>and 10.2 (Point 7) | Please provide the vendors, versions, quantities and locations of CNS and ATM systems in scope.                                                                                                                                                                                                                                                                                             | This information cannot be provided for security reasons.                                                                                                                                                                                                                                                                                                     |
| 12                                                                                                                                                        | 17 September 2026     | Gijima                             | 3.3.2 and 10.1 (Point 3)<br>and 10.2 (Point 7) | Please provide a high-level architecture/network diagram showing the CNS/ATM environments and IT/OT network boundaries.                                                                                                                                                                                                                                                                     | Network architecture diagrams can only be shared with successful bidders after contracting for security reasons.                                                                                                                                                                                                                                              |
| 13                                                                                                                                                        | 17 September 2026     | Gijima                             | 3.3.2 and 10.1 (Point 3)<br>and 10.2 (Point 7) | What system/security logs and telemetry are generated by the CNS/ATM environments, and what mechanisms are available for exporting them?                                                                                                                                                                                                                                                    | The systems we need should be able to collect security logs from IT and OT systems. The greater the number of log collection mechanisms supported, the better.                                                                                                                                                                                                |

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| 14 | 17 September 2026 | Gijima                        | 3.3.2 and 10.1 (Point 3) and 10.2 (Point 7) | Can passive network monitoring via SPAN/TAP be implemented within the CNS/ATM environments?                                                                                                                                                                                                                                                   | Passive monitoring is preferred and can be implemented.                                                |
| 15 | 17 September 2026 | Gijima                        | 3.3.2 and 10.1 (Point 3) and 10.2 (Point 7) | For the CNS/ATM environment, which areas require local ingestion vs. centralized ingestion.                                                                                                                                                                                                                                                   | The SIEM should be centralised. All logs should be shipped to a centralised SIEM                       |
| 16 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | Where are the ATNS data centres located, and how many sites will be monitored?                                                                                                                                                                                                                                                                | 2 data centres, 9 sites                                                                                |
| 17 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | What is the average and peak WAN/link bandwidth between monitored sites and data centres?                                                                                                                                                                                                                                                     | ATNS has adequate bandwidth for log collection.                                                        |
| 18 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | What is the expected Events Per Second (EPS) and daily log ingestion volume for the SOC solution?                                                                                                                                                                                                                                             | This statistic is not available.                                                                       |
| 19 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | How many IT and OT assets are expected to be onboarded to the SOC?                                                                                                                                                                                                                                                                            | approximately 1500                                                                                     |
| 20 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | Will ATNS provide the virtual machines, compute, storage, and backup infrastructure, or should these be included in the proposal?                                                                                                                                                                                                             | Compute and Storage infrastructure should be included in the proposal                                  |
| 21 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | What is the required log retention period for operational, security, and forensic data?                                                                                                                                                                                                                                                       | Long-term archival for 5 years. 30 days of hot storage and 90 days of cold storage.                    |
| 22 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | Which third-party integrations are required (e.g., firewalls, IDS/IPS, EDR/XDR, IAM, ticketing systems, vulnerability management tools)?                                                                                                                                                                                                      | Tool names cannot be disclosed                                                                         |
| 23 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | Which OT/CNS/ATM systems are required to be monitored by the SOC solution?                                                                                                                                                                                                                                                                    | System names cannot be disclosed. Your response should focus on describing OT monitoring capabilities. |
| 24 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | Is log forwarding supported on the CNS/ATM systems? If so, what log formats and protocols are available (e.g., Syslog, API, agent-based, file export)?                                                                                                                                                                                        | Syslog, API, agent-based, file export                                                                  |
| 25 | 22 September 2026 | Hosi Technologies             | Volume 1A                                   | Can ATNS provide a high-level OT network architecture showing network zones, locations, and key integration points for SOC onboarding?                                                                                                                                                                                                        | Network architecture diagrams cannot be provided for security reasons                                  |
| 26 | 30 September 2026 | Wire Speed Systems            | Volume 1A                                   | Could you kindly provide an indication of the approximate number of IP addresses or IP-enabled assets within the ATNS network? This information will assist us in determining the scope of the environment and aligning our proposed solution accordingly.                                                                                    | Approximately 1500                                                                                     |
| 27 | 25 September 2026 | Galeboe Professional Services | Volume 1A                                   | Please confirm the EDR / XDR OEM(s) currently deployed across ATNS. Please distinguish, if applicable, between tools used on enterprise IT endpoints and tools used on CNS / ATM or other OT assets.                                                                                                                                          | Tool names cannot be disclosed for security reasons                                                    |
| 28 | 26 September 2026 | Galeboe Professional Services | Volume 1A                                   | Please provide a breakdown of endpoints to be monitored, split as follows: a) Desktops and laptops covered by the current EDR / XDR. b) Servers covered by the current EDR / XDR. c) Total endpoints (including any not currently covered by EDR / XDR). d) Any OT / CNS / ATM hosts that must be monitored by agentless or passive means onl | Total endpoints is 1500.                                                                               |
| 29 | 27 September 2026 | Galeboe Professional Services | Volume 1A                                   | Please provide a breakdown of operating systems in use for both servers and workstations, including Microsoft Windows versions, Linux distributions and versions, and macOS versions. Please also indicate any unsupported, air-gapped or vendor-locked operating systems used on CNS / ATM systems.                                          | This information cannot be provided for security reasons                                               |
| 30 | 28 September 2026 | Galeboe Professional Services | Volume 1A                                   | Please provide a breakdown of applications and databases that must be monitored (for example Active Directory, email, ERP, databases, aviation / ATM applications, and any SaaS platforms). Please indicate which of these already produce logs in syslog, CEF, LEEF or API form.                                                             | This information cannot be provided for security reasons                                               |
| 31 | 29 September 2026 | Galeboe Professional Services | Volume 1A                                   | Please confirm the Identity and Access Management platforms currently in use (for example Active Directory, Entra ID, PAM, MFA and any privileged-access tools).                                                                                                                                                                              | This information cannot be provided for security reasons                                               |

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| 32 | 30 September 2026 | Galeboe Professional Services | Volume 1A | Please provide the number of sites at which ATNS operates, and the approximate number of devices that must be managed or monitored at each site. Please indicate which sites host enterprise IT only, which host CNS / ATM systems, and which host both.                                                                                                                                                                                                                                                                             | 2 data centres, 9 sites                                                                                                 |
| 33 | 01 October 2026   | Galeboe Professional Services | Volume 1A | Following from question 6, please provide an indicative count, per site or nationally, of routers, switches, firewalls, wireless access points, load balancers, IDS / IPS appliances and other security devices to be onboarded. Please name the principal network and firewall OEMs in use.                                                                                                                                                                                                                                         | Details will be shared with successful bidder. All sites are within South Africa                                        |
| 34 | 02 October 2026   | Galeboe Professional Services | Volume 1A | Please provide the number of CNS and ATM (OT) systems for which monitoring must be provisioned. Please also provide, to the extent that it can be disclosed at this stage: a) The OEM / product families of the principal CNS and ATM systems. b) The industrial, aviation or proprietary protocols in use (for example SNMP, syslog, Modbus, DNP3, IEC 61850, or vendor-specific protocols). c) Whether network TAPs, SPANs or packet brokers already exist in the OT zones, or whether the bidder must supply collectors and TAPs. | Details will be shared with successful bidder<br>This information cannot be provided for security reasons               |
| 35 | 03 October 2026   | Galeboe Professional Services | Volume 1A | Please advise the required log retention period, split where possible between hot / searchable retention and warm or cold archive. What has been the total capacity, or typical daily volume (GB/day or events per second), of logs under the incumbent SOC provider? How long is the incumbent contract period, and is an overlap or dual-run period required during transition?                                                                                                                                                    | Long-term archival for 5 years. 30 days of hot storage and 90 days of cold storage.                                     |
| 36 | 04 October 2026   | Galeboe Professional Services | Volume 1A | Will ATNS provide the hardware for the SOC (servers, storage, backup infrastructure, operator consoles and monitoring screens), or must the bidder supply, install and maintain this hardware? If bidder-supplied, please confirm the approved data-centre location(s), rack / power / cooling constraints, and whether a second site is required for high availability or disaster recovery inside the Republic of South Africa.                                                                                                    | All vendor supplied hardware will be installed in Gauteng. Other details will be shared with appointed service provider |
|    | 05 October 2026   | Galeboe Professional Services | Volume 1A | Please confirm that all security telemetry, incident records, forensic images and threat-intelligence lookups must remain under ATNS control and within the approved South African jurisdiction. In particular, please confirm whether vendor cloud enrichment, malware detonation or SaaS analytics components are permitted, or whether the solution must operate fully on-premises / air-gapped for OT zone                                                                                                                       | Yes..... Details can be discussed after contracting                                                                     |
| 37 | 06 October 2026   | Galeboe Professional Services | Volume 1A | Please confirm the current SIEM, SOAR, threat-intelligence and ticketing / ITSM tools in use. Must the new platform replace these tools, or coexist with them during a defined transition period? If coexistence is required, please state the expected overlap.                                                                                                                                                                                                                                                                     | Tool details will be shared with the appointed service provider                                                         |
| 38 | 07 October 2026   | Galeboe Professional Services | Volume 1A | Please confirm the current SIEM, SOAR, threat-intelligence and ticketing / ITSM tools in use. Must the new platform replace these tools, or coexist with them during a defined transition period? If coexistence is required, please state the expected overlap.                                                                                                                                                                                                                                                                     | 24/7/365 Hybrid SOC<br>Operations can be delivered from suppliers secure location                                       |
| 39 | 08 October 2026   | Galeboe Professional Services | Volume 1A | Please confirm whether active response actions (block, isolate, disable account, kill process or similar) are permitted on CNS / ATM and other safety-related OT assets, or whether response on those assets is limited to detection, alerting and human-authorised action only.                                                                                                                                                                                                                                                     | Details will be shared with the appointed service provider                                                              |
| 40 | 09 October 2026   | Galeboe Professional Services | Volume 1A | What change-control or safety-assurance process must be followed before any SOC playbook or automated containment action may be applied to CNS / ATM systems? Are unidirectional / data-diode collectors required between OT zones and the SOC?                                                                                                                                                                                                                                                                                      | ATNS change control procedures will be communicated to the appointed service provide                                    |
| 41 | 10 October 2026   | Galeboe Professional Services | Volume 1A | Please confirm the cybersecurity and aviation standards against which the SOC must operate and report (for example ICAO cybersecurity guidance, SACAA requirements, ISO/IEC 27001, NIST CSF, IEC 62443, POPIA, or national CSIRT / SSA reporting obligations).                                                                                                                                                                                                                                                                       | ICAO cybersecurity guideline, SACAA requirementsISO/IEC 27001, NIST CSF, IEC 62443, POPIA                               |

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| 42 | 11 October 2026 | Galeboe Professional Services | Volume 1A | Please publish, or confirm, the target service levels that bidders should price against, including time-to-detect, time-to-triage, time-to-contain (where permitted), reporting cadence, threat-hunt frequency, and on-site versus remote incident-response expectations.                                                                                                        | Use industry best practices....Security vetting is required for staff.              |
| 43 | 12 October 2026 | Galeboe Professional Services | Volume 1A | Please confirm any minimum staffing expectations (shift coverage, on-site presence, South African citizenship or security-clearance requirements, and language). Will ATNS accept named subcontractors or a joint-venture SOC operations partner, provided the joint-responsibility documents required by the bidding-structure form are attached?                               | Security vetting is required for staff.                                             |
| 44 | 13 October 2026 | Galeboe Professional Services | Volume 1A | In the absence of final asset and EPS figures at bid stage, how should annual licensing be sized — by events per second, GB/day, asset count, named modules, or another metric? Will ATNS accept a banded price with a documented true-up mechanism after onboarding?                                                                                                            | Yes                                                                                 |
| 45 | 14 October 2026 | Galeboe Professional Services | Volume 1A | Must the bidder retain and integrate the incumbent EDR / XDR, or may an alternative endpoint / XDR capability be proposed provided integration and coverage are demonstrated?                                                                                                                                                                                                    | Yes                                                                                 |
| 46 | 15 October 2026 | Galeboe Professional Services | Volume 1A | Please confirm the ticketing / ITSM platform with which the SOC case-management function must integrate.                                                                                                                                                                                                                                                                         | Ticketing system details will be shared with the appointed service provider         |
| 47 | 16 October 2026 | Galeboe Professional Services | Volume 1A | Are threat-intelligence subscriptions to be provided by the bidder, by ATNS, or jointly? Are any sources mandated (for example a national feed, an aviation ISAC, or government indicators)? Please confirm whether aviation-specific threat intelligence is expected as a native feed, or whether equivalent curated / integrated aviation and OT intelligence will be accepted | Bidder can propose suitable TI sources                                              |
| 48 | 17 October 2026 | Galeboe Professional Services | Volume 1A | If hardware is bidder-supplied, please confirm the expected warranty service level (for example five-year next-business-day or four-hour on-site) and who owns the hardware at contract end.                                                                                                                                                                                     | SOC is a critical service with high availability requirements                       |
| 49 | 18 October 2026 | Galeboe Professional Services | Volume 1A | Please confirm that the 80/20 preference-point system will apply for the duration of evaluation, including where the bid price exceeds R50 million, or advise if 90/10 would then apply.                                                                                                                                                                                         | Tender advertised on an 80/20                                                       |
| 50 | 19 October 2026 | Galeboe Professional Services | Volume 1A | May implementation be phased (for example enterprise IT first, CNS / ATM thereafter)? Is there a required go-live date or maximum implementation window after award?                                                                                                                                                                                                             | Service providers must be prepared to implement as soon as the contract is awarded. |
| 51 | 20 October 2026 | Galeboe Professional Services | Volume 1A | On contract exit or termination, in what format must rules, parsed logs, cases, playbooks and forensic artefacts be handed over, and what transition-out support is required?                                                                                                                                                                                                    | Details will be discussed with the appointed service provider                       |
| 52 | 21 October 2026 | Galeboe Professional Services | Volume 1A | Please confirm that an OEM authorisation letter from the proposed platform vendor, together with a letter from the vendor's authorised Southern African distributor, will satisfy the authorised-distributor / reseller requirements in the bidding-structure form and paragraph 35.                                                                                             | Confirmed                                                                           |
| 53 | 22 October 2026 | Galeboe Professional Services | Volume 1A | Please confirm that the three mandatory SOC reference letters must be issued to the prime bidding entity (or to the joint venture as a whole). May OEM or specialist-subcontractor reference letters be submitted in addition, or only in substitution where a joint venture is formed?                                                                                          | OEM letter is not a reference letter.<br>The requirement is clear                   |
| 54 | 23 October 2026 | Galeboe Professional Services | Volume 1A | Please confirm whether a Volume 1B technical specification, addendum, or briefing-session pack will be issued before the clarification-response date of 25 September 2026. If issued, please advise how bidders who attended the compulsory briefing will be notified.                                                                                                           | Addendum was issued                                                                 |
| 55 | 24 October 2026 | Galeboe Professional Services | Volume 1A | Please confirm any skills-development, local-content or ATNS staff-secondment requirements beyond the training and knowledge-transfer criterion in paragraph 10.3.                                                                                                                                                                                                               | All requirements are included in 10.3                                               |

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|  | 56 | 28 September 2026  | Moagi tecghnologies | Volume 1A | What are your current and projected daily log ingestion volumes? Please provide the average and peak numbers in either events per second (EPS) or GB per day.                                                                                                                                            |                                                                                                                               |
|  | 57 | 28 September 2026  | Moagi tecghnologies | Volume 1A | What is the total number of endpoints (workstations, laptops, and servers) in scope for monitoring, and how many of those are currently protected by an EDR agent?                                                                                                                                       | 1500                                                                                                                          |
|  | 58 | 28 September 2026  | Moagi tecghnologies | Volume 1A | To support provisioning under Clause 3.12, what is the projected five-year growth for your log volumes, site counts, and device numbers?                                                                                                                                                                 | The growth project is difficult to project because it depends on events outside our control. You can use industry guidelines. |
|  | 59 | 28 September 2026  | Moagi tecghnologies | Volume 1A | Could you provide the total number of currently onboarded log sources, broken down by category (e.g., servers, network devices, firewalls, endpoints, applications, cloud services, and identity systems)?                                                                                               | The total is 1200. The breakdown is not available.                                                                            |
|  | 60 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | In alignment with Clause 3.2's user and privileged account monitoring requirements, please identify which identity or privileged access management (PAM) systems must be monitored, and confirm if session recording is within the project scope.                                                        | The identity management system is still being procured.                                                                       |
|  | 61 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | Which cloud platforms and tenancies are in scope under Clause 3.2, for example Microsoft 365, Entra ID, Azure, AWS, and at what scale?                                                                                                                                                                   | Microsoft 365, Entra ID                                                                                                       |
|  | 62 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | To meet the compliance requirements of Clause 3.3, please specify the exact duration (in months or years) required for ATNS policy retention, broken down into hot/searchable retention,                                                                                                                 | Long-term archival for 5 years. 30 days of hot storage and 90 days of cold storage.                                           |
|  | 63 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | warm/archived storage, and the total cumulative retention period.                                                                                                                                                                                                                                        |                                                                                                                               |
|  | 64 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A |                                                                                                                                                                                                                                                                                                          |                                                                                                                               |
|  | 65 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | What are the specific backup and archival requirements for the SIEM platform itself, and must these solutions integrate with the existing ATNS backup infrastructure?                                                                                                                                    | See answer in Q7 above                                                                                                        |
|  | 66 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | Is dark web and brand monitoring included within the technical scope of this project?                                                                                                                                                                                                                    | These are part of threat intelligence                                                                                         |
|  | 67 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | To support the signature-based, behavioural, and anomaly-based detection mandated by Clause 3.4, does ATNS have an existing use case catalogue or detection rule set that needs to be migrated, and is formal mapping to the MITRE ATT&CK framework required?                                            | No                                                                                                                            |
|  | 68 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | In reference to the alert prioritisation required by Clause 3.4, please confirm if ATNS has an established severity classification scheme that bidders should use, or if bidders are expected to propose their own.                                                                                      | It has severity classification scheme                                                                                         |
|  | 69 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | Please clarify whether ATNS holds existing Threat Intelligence Platform (TIP) licences or paid threat feed subscriptions that the solution must integrate with, or if the bidder is expected to provide all necessary intelligence sources.                                                              | No                                                                                                                            |
|  | 71 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | Given that Clause 2 references an existing artificial intelligence capability for alert analysis and remediation recommendations, please confirm whether equivalent or enhanced AI-assisted analysis is a mandatory requirement for the new solution.                                                    | Its not mandatory                                                                                                             |
|  | 72 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | Given that Clause 3.8 employs the term "should" for SOAR functionality, which the URS definitions classify as a strong recommendation rather than a mandatory requirement, will this capability be scored in the technical evaluation, and should bidders price and present it as a separable component? | It will be scored                                                                                                             |
|  | 73 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | To support the incident tracking and case management required by Clause 3.5, should this capability be delivered natively within the SIEM/SOAR platform, managed inside the existing ATNS service desk, or handled across both via bi-directional synchronisation?                                       | Yes                                                                                                                           |
|  | 74 | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | In alignment with Clause 3.11 (on-premises hosting) and Clause 4 (multi-location redundancy), please confirm that an exclusively on-premises deployment is mandatory and that cloud-hosted or hybrid detection platform components are strictly excluded from scope.                                     | Its mandatory the SOC should hosted on-premises                                                                               |

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|  |    | 28 September 2026 | Moagi tecghnologies | Volume 1A | Clause 4 outlines requirements for compute and storage infrastructure, monitoring workstations, video walls, physical access control, environmental controls, and backup power. Please clarify whether the supply, installation, and commissioning of each item falls within the bidder's technical scope or if ATNS will provide them.                      | Compute and Storage infrastructure should be included in the proposal                                    |
|  | 75 | 28 September 2026 | Moagi tecghnologies | Volume 1A | Where will the SOC operations room be situated, and does this involve an existing facility or a new build? Please provide the specific location, floor area, and current physical condition of the site.                                                                                                                                                     | Hosted in ATNS premises. Exact address is not available at this point.                                   |
|  | 76 | 28 September 2026 | Moagi tecghnologies | Volume 1A | While Clause 3.11 dictates data residency requirements, please clarify ATNS's intent regarding analyst deployment. Does the contract require bidder personnel to be physically stationed in the operations room on a 24x7 basis, or is the facility intended for ATNS's internal team with the service provider delivering support via secure remote access? | Analysts can remotely monitor via secure remote access from anywhere within the Republic of South Africa |
|  | 77 | 28 September 2026 | Moagi tecghnologies | Volume 1A | To support the user groups defined in Clause 2.1, what specific dashboard access and permissions are required for each role, and must these dashboards be optimized for display on the Clause 4 video wall?                                                                                                                                                  | These can be defined as part of the implementation plan.                                                 |
|  | 78 | 28 September 2026 | Moagi tecghnologies | Volume 1A | To meet the reporting criteria outlined in Clause 3.7, please clarify the expected delivery cadence for each reporting type, including Reat time dashboard, incident reports,executive updates compliance and audi dcumentation :                                                                                                                            | Weekly, monthly and quarterly                                                                            |
|  | 79 | 28 September 2026 | Moagi tecghnologies | Volume 1A | To meet the "minimal latency" requirement in Clause 3.12, please specify the maximum acceptable timeframe allowed from the moment an event is generated to when the corresponding alert is triggered.                                                                                                                                                        | Alerts should be triggered as soon as possible (near realtime)                                           |
|  | 81 | 28 September 2026 | Moagi tecghnologies | Volume 1A | To support the requirements under Clauses 3.2 and 3.9, please specify the exact product names and version numbers for all systems intended for monitoring and integration across the following categories:                                                                                                                                                   | Tool names cannot be disclosed for security reasons                                                      |
|  | 82 | 28 September 2026 | Moagi tecghnologies | Volume 1A | a. Identity and Access Management (IAM) systems                                                                                                                                                                                                                                                                                                              | Tool names cannot be disclosed for security reasons                                                      |
|  | 83 | 28 September 2026 | Moagi tecghnologies | Volume 1A | b. Endpoint Detection and Response (EDR) platforms                                                                                                                                                                                                                                                                                                           | Tool names cannot be disclosed for security reasons                                                      |
|  | 84 | 28 September 2026 | Moagi tecghnologies | Volume 1A | c. Network security devices (Firewalls, IDS/IPS, proxies)                                                                                                                                                                                                                                                                                                    | Tool names cannot be disclosed for security reasons                                                      |
|  | 85 | 28 September 2026 | Moagi tecghnologies | Volume 1A | d. Vulnerability management tools                                                                                                                                                                                                                                                                                                                            | Tool names cannot be disclosed for security reasons                                                      |
|  | 86 | 28 September 2026 | Moagi tecghnologies | Volume 1A | e. Cloud platforms and associated cloud security tooling                                                                                                                                                                                                                                                                                                     | Tool names cannot be disclosed for security reasons                                                      |
|  | 87 | 28 September 2026 | Moagi tecghnologies | Volume 1A | f. Data Leak Prevention (DLP) systems                                                                                                                                                                                                                                                                                                                        | Tool names cannot be disclosed for security reasons                                                      |
|  | 88 | 28 September 2026 | Moagi tecghnologies | Volume 1A | g. Existing Threat Intelligence Platforms (TIP)                                                                                                                                                                                                                                                                                                              | Tool names cannot be disclosed for security reasons                                                      |
|  | 89 | 28 September 2026 | Moagi tecghnologies | Volume 1A | h. Email security gateways                                                                                                                                                                                                                                                                                                                                   | Tool names cannot be disclosed for security reasons                                                      |
|  | 90 | 28 September 2026 | Moagi tecghnologies | Volume 1A | Are there any proprietary, in-house, or legacy applications that will require the development of custom log parsers or connectors? If so, please specify the quantity and confirm whether comprehensive log documentation or schema samples are available.                                                                                                   | There may be a requirement for custom log parsers or connectors                                          |
|  | 91 | 28 September 2026 | Moagi tecghnologies | Volume 1A | To satisfy the SOC audit logging mandates in Clause 3.10, please clarify the mandatory retention period for the platform's audit logs and confirm whether ATNS requires independent, real-time access to monitor service provider analyst activity.                                                                                                          | Long-term archival for 5 years. 30 days of hot storage and 90 days of cold storage                       |
|  | 92 | 28 September 2026 | Moagi tecghnologies | Volume 1A | To support the role-based access control and multi-factor authentication (MFA) mandates in Clause 3.10, must platform accounts federate with ATNS's existing identity provider (IdP), and which specific MFA products must be used?                                                                                                                          | Yes, details will be shared with successful bidder                                                       |
|  | 93 | 28 September 2026 | Moagi tecghnologies | Volume 1A | To satisfy the forensic evidence criteria in Clause 3.5, please clarify whether active digital forensic investigation capabilities are within the technical scope of this solution, or whether the requirement is limited to secure evidence preservation and data export.                                                                                   | digital forensic investigation capabilities will be required on ad hoc basis                             |
|  | 94 | 28 September 2026 | Moagi tecghnologies | Volume 1A |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                          |

|     |                    |                     |           |                                                                                                                                                                                                                                                                 |                                                                                              |
|-----|--------------------|---------------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| 95  | 28 Septeember 2026 | Moagi tecghnologies | Volume 1A | What specific technical acceptance and commissioning criteria will be used to evaluate the platform, and will bidders be required to conduct a Proof of Concept (PoC), Factory Acceptance Test (FAT), or Site Acceptance Test (SAT)?                            | Refer to the tender document                                                                 |
| 96  | 13 October 2026    | HUAWEI              | Volume 1A | It is necessary to clarify what type of OT system it is, whether it has the capability to actively send logs, and the protocol and data format used for sending.                                                                                                | CNS ATM systems                                                                              |
| 97  | 13 October 2026    | HUAWEI              | Volume 1A | 1. Whether it is a native SIEM function or an integrated function of other software                                                                                                                                                                             | Native SIEM function                                                                         |
| 98  | 13 October 2026    | HUAWEI              | Volume 1A | 2. What are the use cases for Deep Packet Inspection (DPI)?                                                                                                                                                                                                     | To detect threat                                                                             |
| 99  | 13 October 2026    | HUAWEI              | Volume 1A | It is necessary to confirm the required storage duration (whether 180 days is sufficient) and the daily log volume.                                                                                                                                             | Yes its necessary                                                                            |
| 100 | 13 October 2026    | HUAWEI              | Volume 1A | Specifically, does it refer to advanced handling processes or service empowerment?                                                                                                                                                                              | Advanced handling processes                                                                  |
| 101 | 13 October 2026    | HUAWEI              | Volume 1A | 1. Our solution supports integration with threat intelligence.                                                                                                                                                                                                  |                                                                                              |
| 102 | 13 October 2026    | HUAWEI              | Volume 1A | 2. Confirm whether the bidder needs to provide threat intelligence or whether the customer will use their own threat intelligence.                                                                                                                              | Bidder must provide their own threat intelligence                                            |
| 103 | 13 October 2026    | HUAWEI              | Volume 1A | 3. If the customer uses their own threat intelligence, can the customer provide specific information about the intelligence?                                                                                                                                    | Yes they can spefiy the information                                                          |
| 104 | 13 October 2026    | HUAWEI              | Volume 1A | Need to confirm the customer's cloud services and whether logs can be obtained through APIs.                                                                                                                                                                    | Yes                                                                                          |
| 105 | 13 October 2026    | HUAWEI              | Volume 1A | Does it support sending OT system traffic logs to SIEM?                                                                                                                                                                                                         | Yes                                                                                          |
| 106 | 13 October 2026    | HUAWEI              | Volume 1A | We default to integrating the industry-recognized JIRA. It is necessary to confirm what the customer's ticketing system is and whether it supports API integration.                                                                                             | The ticket and ssytem will be disclosed to successful bidder but its support API integration |
| 107 | 13 October 2026    | HUAWEI              | Volume 1A | According to the customer's pricing table, the quotation of the serverless part is not included. You need to confirm whether the customer provides the server. If the customer provides the server, the specific information about the server must be provided. | ATNS is not providing the server must bring own server                                       |
| 108 | 13 October 2026    | HUAWEI              | Volume 1A | Based on the current situation, there are quite a few issues that need to be clarified. Can the deadline be extended by three weeks?                                                                                                                            | No the deadline cannot extended further                                                      |
|     |                    |                     |           |                                                                                                                                                                                                                                                                 |                                                                                              |