



TENDER DATA

1.	The Employer is: Nkangala District Municipality P.O Box 437 Middelburg 1050				
2.	Tender Documents				
	<p>Tendering Procedures Tender notice and invitation to tender Tender data</p> <p>Returnable Documents List of Returnable Documents</p> <p>The Contract Agreements and Contract data Forms of Offer and Acceptance Contract Data</p> <p>Pricing Data Pricing Instruction Bill of Quantities</p> <p>Terms of Reference Terms of Reference</p> <p>Additional Relevant Documents Supply Chain Management Policy</p>				
3.	<p>Interpretation</p> <p>The tender data and additional requirements contained in the tender schedules that are included in the returnable documents are deemed to be part of these tender conditions.</p>				
4.	<p>Communication.</p> <p>The Employer's Representative is;</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; vertical-align: top;"> <p><u>Accounting Officer;</u> MM Skosana P. O. Box 437 Middelburg 1050. Tel: 013 249 2000 / 2006</p> </td><td style="width: 33%; vertical-align: top;"> <p><u>Procurement Enquiries.</u> Supply Chain Unit P.O. Box 437 Middelburg 1050 013 249 2104 / 3 / 5 / 6 / 7/10/58</p> </td><td style="width: 33%; vertical-align: top;"> <p><u>Technical Enquiries.</u> ICT Unit P.O. Box 437 Middelburg 1050 Tel: 013 249 2048/55/37</p> </td></tr> </table>		<p><u>Accounting Officer;</u> MM Skosana P. O. Box 437 Middelburg 1050. Tel: 013 249 2000 / 2006</p>	<p><u>Procurement Enquiries.</u> Supply Chain Unit P.O. Box 437 Middelburg 1050 013 249 2104 / 3 / 5 / 6 / 7/10/58</p>	<p><u>Technical Enquiries.</u> ICT Unit P.O. Box 437 Middelburg 1050 Tel: 013 249 2048/55/37</p>
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4.1	<p>Attention is drawn to the fact that verbal communication given by the Employer's representative prior to the close of tenders will not be regarded as binding on the employer. Only information issued formally by the employer in writing to the tenders, under the signature of the Accounting Officer will be regarded as amending the tender documents.</p>				
5	<p>The Employer's right to accept or reject any tender offer</p> <p>The employer has the right not to accept the lowest tender and to accept the whole or part of any tender or not to consider any tender not suitably endorsed is fully reserved by the Nkangala District Municipality.</p>				



6	Tenderer Obligations
6.1	The Council retains the right to call for any additional information that it may deem necessary.
6.2	<p>If tendering as a Joint Venture, Joint venture must be constituted by means of a comprehensive and fair, written agreement between the members, which sets out their obligations, rights, risks and rewards. Joint venture members should share at least the following aspects of the joint venture activities in a meaningful and equitable manner:</p> <ol style="list-style-type: none"> 1. Control 2. Management 3. Operations 4. Risk 5. Profit and Loss
6.3	<p>If a Tenderer , or any person employed by him is found to have either directly or indirectly, promised or given to any person in the employment of Council, any commission, gratuity, gift or other consideration, The Council shall have the right to summarily and without recourse to law and without prejudice to any other legal remedy which it may have in regard to any loss and/ or additional costs or expenses, to disqualify the Tender or cancel the Contract without paying any compensation to the aforesaid Tender or Contract.</p>
6.4	<p>At the request of the Municipal Manager or his authorised representative from furnishing him with additional information, or with a sample or specimen for testing purposes or otherwise, or from giving a demonstration so as to enable the recommendation to the Council's responsible Committee on the award of the contract be formulated,</p>
7	<p>Eligibility</p> <p>In order to be considered for this project, a bidder must have the following:</p> <ol style="list-style-type: none"> 1. A Bank Rating letter with A-C rating only will be considered for the project. 2. Only those tenderers/bidders who have indemnity insurance of R5 million will be considered to tender. 3. A valid Microsoft partnership in: <ul style="list-style-type: none"> • Microsoft certified gold partner. • Microsoft certified Security partner. • Microsoft certified Cloud Solutions Provider.
8	<p>Compensation of tendering</p> <p>The employer will not compensate the tenderer for any costs incurred in the preparation and submission of a tender offer, including the cost of any testing necessary to demonstrate that aspects of the offer satisfy requirements.</p>
9	<p>Check documents</p> <p>The Tenderer should check the tender documents on receipt for completeness and notify the employer of any discrepancy or omission.</p> <p>Nkangala District Municipality reserves the right to request the bidder to submit original documents (as detailed in the proposed key personnel of the tender document and but not limited to, company CK document, qualifications of key personnel, for review and certification by</p>



	its Commissioner of Oath.
10.1	<p>Confidentiality and Copyright of Documents.</p> <p>Treat as confidential all matters arising in connection with the tender. Use and copy the documents issued by the employer only for the purpose of preparing and submitting a tender offer in response to the invitation</p> <p>In submitting any information or documentation requested in this tender or any other information that may be requested pursuant to this Tender, you are consenting to the processing by NDM or its stakeholders of your personal information and all other personal information contained therein, as contemplated in the Protection of Personal Information Act, No.4 of 2013 and Regulations promulgated thereunder ("POPI Act"). Further, you declare that you have obtained all consents required by the POPI Act or any other law applicable. Thus, you hereby indemnify NDM against any civil or criminal action, administrative fine or other penalty or loss that may arise as a result of the processing of any personal information that you submit.</p>
11	<p>If the Tender does not meet the requirements contained in the NDM Procurement Policy, and the mentioned framework, it will be rejected by the Council, and may not subsequently be made acceptable by correction or withdrawal of the non-conforming deviation or reservation.</p>
11.1	<p>Penalties</p> <p>The Nkangala District Municipality will if upon investigation it is found that a preference in terms of the Act and these regulations has been obtained on a fraudulent basis, or any specified goals are not attained in the performance of the contract, on discretion of the Municipal Manager, one or more of the following penalties will be imposed:</p> <ul style="list-style-type: none"> ▪ Cancel the contract and recover all losses or damages incurred or sustained from the Tenderer. ▪ Impose a financial penalty at the discretion of Council ▪ Restrict the service provider, its shareholders and directors on obtaining any business from the Nkangala District Municipality for a period of 5 years
11.2	Return all the returnable documents to the employer after completing them.
11.3	<p>Tenders must be deposited in the tender box clearly marked: THE APPOINTMENT OF A MICROSOFT ACCREDITED SERVICE PROVIDER TO SUPPLY MICROSOFT SOFTWARE LICENCES RENEWAL FOR NKANGALA DISTRICT MUNICIPALITY FOR A PERIOD OF 36 MONTHS (AS AND WHEN REQUIRED)</p> <p>Location of tender Box: Main Entrance Ground floor Nkangala DM Building</p> <p>Physical Address: Nkangala District Municipality, 2A Walter Sisulu Street, Middleburg 1050.</p> <p>Telephonic, telegraphic, telex, facsimile or emailed tenders will not be considered</p>
11.4	All tender received by the Nkangala District Municipality will remain in the Municipality's possession until after the stipulated closing date and time.
11.5	Accept that a tender submitted to the employer cannot be withdrawn or substituted. No substitute tenders will be considered
12.	Closing Time:
12.1	<p>The time and location for opening of the Tender offers are:</p> <p>Closing Time: 12:00 Closing Date: 30 June 2023 Location: Nkangala District Municipality 2A Walter Sisulu Street Middelburg 1050</p>



12.2	After the opening of the tender proposals, no information relating to the clarification, determination of responsiveness, evaluation and comparison of tender proposals and recommendations concerning the award of the tender shall be disclosed to any other tenderer or persons not concerned with such process until the award of the Tender has been announced by the NDM.								
13.	Pricing the tender State the rates and prices in Rand								
14.	Alterations to the Tender Documents. No alterations may be made to the tender document issued by the employer. Proposals and any other supporting documents must be attached to the back of this tender document								
15	Alternative tender offer. No alternative tender offers will be considered or accepted								
16	Tender Offer Validity The Tender offer validity period is 90 days from the closing date.								
17	Tender clarification after submission A tender may be regarded as non-responsive if the tenderer fails to provide clarification requested by the employer within the time for submission stated in the employer's written request.								
18	Tender evaluation points 18.1 The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 system shall be applicable. 18.2 Preference points for this bid shall be awarded for: (a) Price; and (b) Specific Goals. 18.3 The maximum points for this bid are allocated as follows: <table border="1" data-bbox="271 1720 1388 1921"> <thead> <tr> <th></th><th>POINTS</th></tr> </thead> <tbody> <tr> <td>PRICE</td><td>80</td></tr> <tr> <td>SPECIFIC GOALS</td><td>20</td></tr> <tr> <td>Total points for Price and Specific Goals</td><td>100</td></tr> </tbody> </table>		POINTS	PRICE	80	SPECIFIC GOALS	20	Total points for Price and Specific Goals	100
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19.	Evaluation of Tenders The Tenderers notice is drawn to the fact that the evaluation, adjudication and awarding of this tender								



19.1	<p>will be in terms of the Supply Chain Management Policy of the NDM.</p> <p>The following steps will be followed in evaluation;</p> <ol style="list-style-type: none"> 1. Determination of whether or not tender offers are complete. 2. Determination of whether or not tender offers are responsive. 3. Determination of the reasonableness of tender offers. 4. Confirmation of the eligibility of preferential points claimed by tenderers. 5. Awarding of points for financial offer. 6. Ranking of tenderers according to the total points 7. Performance of risk analysis by checking the credit record of the tenderers 																																								
19.2	<p>Evaluation Criteria</p> <p>The procedure for the evaluation of responsive Bids will be on the average of the previous three projects where the firm was involved</p>																																								
20.	<p>Tenders are adjudicated in terms of NDM Supply Chain Management Policy, and the following framework is provided as a guideline in this regard.</p>																																								
20.1	<p>The Consulting Firm's tender responsiveness in relation to points is therefore summarized as follows:</p> <p>The Consulting Firm's tender responsiveness in relation to points is therefore summarized as follows:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Personnel</td> <td style="text-align: right;">35</td> </tr> <tr> <td>Proposed technical methodology & approach</td> <td style="text-align: right;">10</td> </tr> <tr> <td>Experience of Firm on similar or comparable projects</td> <td style="text-align: right;">35</td> </tr> <tr> <td style="text-align: right;">TOTAL</td> <td style="text-align: right;">80</td> </tr> </table> <p><u>A firm must obtain a minimum of 60 points out of the 80 points above to be considered for price and specific goals.</u></p> <p>Project Manager: (Maximum Points obtainable 20)</p> <p>Name of Project Manager</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 20%;">Evaluation Criteria</th> <th style="width: 30%;">Minimum Required</th> <th style="width: 15%;">Elimination Factor</th> <th style="width: 15%;">Maximum Points obtainable</th> <th style="width: 20%;">Points Claimed</th> </tr> </thead> <tbody> <tr> <td rowspan="3" style="text-align: center; vertical-align: middle;">Academic Qualifications (Note 1)</td> <td>Less than NQF level 6 Qualification in IT</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">0</td> <td></td> </tr> <tr> <td>NQF level 6 Qualification in IT (Diploma in IT, Degree in IT) or Higher</td> <td style="text-align: center;">No</td> <td style="text-align: center;">3</td> <td></td> </tr> <tr> <td>Project Management Qualification or PMBOK or Prince II Certification</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">4</td> <td></td> </tr> <tr> <td colspan="3">Sub-total</td> <td style="text-align: center;">7</td> <td></td> </tr> <tr> <td rowspan="2" style="text-align: center; vertical-align: middle;">Years of experience after qualification</td> <td>1-2</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">0</td> <td></td> </tr> <tr> <td>3-6</td> <td style="text-align: center;">No</td> <td style="text-align: center;">4</td> <td></td> </tr> </tbody> </table>	Personnel	35	Proposed technical methodology & approach	10	Experience of Firm on similar or comparable projects	35	TOTAL	80	Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed	Academic Qualifications (Note 1)	Less than NQF level 6 Qualification in IT	Yes	0		NQF level 6 Qualification in IT (Diploma in IT, Degree in IT) or Higher	No	3		Project Management Qualification or PMBOK or Prince II Certification	Yes	4		Sub-total			7		Years of experience after qualification	1-2	Yes	0		3-6	No	4	
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(Note 2)	7 and above	No	5	
Sub-Total			5	
Involvement in comparable projects (Note 3)	1	No	1	
	2-3	No	3	
	4 and above	No	5	
Sub-Total			5	
Current Employment (Note 4)	Full time employed by the Consulting Firm	No	3	
Sub-total			3	
Total			20	

Solution Architect: (Maximum Points obtainable 15)

Name of Solution Architect.....

Evaluation Criteria	Minimum Required	Eliminati on Factor	Maximu m Points obtainabl e	Points Claim ed
Academic Qualifications (Note 1)	NQF Level 5 Qualification in IT or Less	Yes	0	
	<ul style="list-style-type: none"> NQF Level 6 Qualification in IT (National Diploma in IT/ Computer Systems) or Higher and Microsoft Cloud and Security certification (MCSE Cloud and Microsoft Security Certification) 	No	5	
Sub-total			5	
Years of experience after qualification (Note 2)	1-2	Yes	0	
	3-6	No	3	
	7 and above	No	5	
Sub-Total			5	
Involvement in comparable projects (Note 3)	1-2	Yes	0	
	3-4	No	4	
	5 and above	No	5	
Sub-Total			5	
Total			15	

Note 1: Academic Qualifications

Proof of academic qualifications in the form of certified copies must be attached for all personnel. Foreign qualifications must be SAQA verified (Proof of verification must be attached). Failure to provide this proof of academic qualifications will result in the Project Manager/ Solution Architect being regarded as not having minimum prescribed qualifications and will eliminate the tender from further evaluation.



Each position requirement must have only one person appointed, failure to appoint each warm body on each position will result in zero points allocation.

Minimum requirements for Project Manager

- NQF level 6 Qualification in IT (Diploma in IT/Computer Systems) or Higher
- Project Management Qualification or PMBOK or Prince II Certification
- At least 3 years' work experience in IT Environment, especially managing ICT projects with Licensing (Especially Microsoft).

Minimum requirements for Solution Architect

- NQF Level 6 Qualification in IT (National Diploma in IT/ Computer Systems) or Higher and Microsoft Cloud and Security certification (MCSE Cloud and Microsoft Security Certification)
- At least 3 years' work experience in IT Environment, especially with comparable projects.
- Multi skilled experience in Server Administration (MCSE) and Cloud Security.

Note 2: Experience after qualification

Attached CV for key personnel must clearly indicate experience and number of years in the field

Note 3: Employment History (Involvement in comparable projects)

Employment history must be contained in the Curriculum Vitae (CV) and must include references and contact details. The CV must contain only necessary and relevant information for the purpose of this project (not marital status, hobbies, number of children, etc.).

Note 4: Current Employment

Attached CV must indicate current employment

Note 5: Experience of Firm in comparable projects

Provide proof of the company's previous completed projects which is either in the form of verifiable appointment letters, and or completion certificates. In the event where the project is still in progress, the verifiable appointment letters and Service Level Agreements (SLA) must be provided. If these are not provided, zero points will be allocated in that regard.

Guideline to experience on similar or comparable projects

a) Experience in ICT comparable projects implemented and successfully completed

The Tenderer must attach copies of Appointment Letters / purchase orders as evidence projects implemented and successfully completed. Points claimed without these requested evidence documents will not be considered. At least three (3) projects must have been successfully completed to obtain the minimum points. Projects below the prescribed minimum will equal zero points.

COMPANY EXPERIENCE				
Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points C
Company experience in terms of similar project implemented and completed	1-2 Projects	Yes	0	
	3-4 Projects	No	15	
	5 and above projects	No	35	
SUB-TOTAL			35	



APPROACH AND METHODOLOGY

APPROACH AND METHODOLOGY				
Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points
The bidder must demonstrate a thorough understanding of the objectives and deliverables of this request by providing a detailed implementation plan with the following: <ul style="list-style-type: none"> Implementation guideline, Work breakdown structure, Milestones and related duration; and Support post implementation. 	Implementation guideline,	No	3	
	Work breakdown structure	No	2	
	Milestones and related duration; and	No	2	
	Support post implementation	No	3	
SUB-TOTAL			10	

20.2

Technical adjudication and General Criteria

- Tenders will be adjudicated in terms of inter alia:
- Compliance with Tender conditions
- Technical specifications

If the Tenderer does not comply with the Tender Conditions, the Tenderer may be rejected. If technical specifications are not met, the Tender may also be rejected.

With regard to the above, certain actions or errors are unacceptable and warrants **REJECTION OF THE TENDER**, for example

- A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must be submitted.
- Pages to be completed, removed from the Tender document, and have therefore not been submitted.
- If tender document is not fully completed as required and as stipulated in the tender data.
- If any tender document is tempered with or it is unbinded or unbundled.
- Failure to complete the schedule of quantities as required – only lump sums provided.
- Scratching out without initialling next to the amended rates or information.
- Writing over / painting out rates / the use of tippex or any erasable ink, e.g. pencil.
- The Tender has not been properly signed by a party having the authority to do so, according to the **Form D – “Authority for Signatory”**
- A Resolution by a Board of Directors of the Company authorizing the Tenderer to sign the Tender document on behalf of the Company. No authority for signatory submitted.
- Particulars required in respect of the Tender have not been provided – non-compliance of Tender requirements and/or specifications.
- The Tenderer’s attempts to influence, or has in fact influenced the evaluation and/or awarding of the contract.
- The Tender has been submitted after the relevant closing date and time
- Failure to complete and sign Form C1.1 Form of Offer and Acceptance
- If any municipal rates and taxes or municipal service charges owed by that Tenderer or any of its



directors to the municipality, or to any other municipality or municipal entity, are in arrears for more than three months.

- If any Tenderer who during the last five years has failed to perform satisfactorily on a previous contract with the municipality or any other organ of state after written notice was given to that Tenderer that performance was unsatisfactory.

20.3

Size of enterprise and current workload

- Evaluation of the Tenderer's position in terms of:
- Previous and expected current annual turnover
- Current contractual obligations
- Capacity to execute the contract

20.4

Proposed Key Personnel

In this part of the tender, the Tenderer shall also supply Curriculum Vitae (CV's) for the Staff available named and working for the Tenderer. The CV should follow the normal Professional Format as used by Professional Service Providers.

Each CV should give at least the following:

- Position in the firm and within the organisation of this assignment
- PDI status (describing population group, gender and disabilities)
- Educational qualifications
- Relevant experience (actual duties performed, involvement and responsibility), including locations, dates and durations of assignments, starting with the latest.
- Language proficiency and
- References (company name, individual name, position held, contact details)

Much importance will be placed on the experience of the staff proposed. The Tender must ensure that, if selected, the nominated staff will be assigned as proposed. Failure to do so may result in the annulment of any acceptance of the Tenders' proposal and/ or Agreement entered into by the Client for the execution of the services

20.5

Previous experience

The tenderer shall list in the appropriate Forms the appropriate related projects undertaken by the member firms of the tenderer within the last ten (10) years.

Evaluation of the Tenderer's position in terms of his/her previous experience. Emphasis will be placed on the following:

- Experience of contracts of similar size
- Service Provider to attach order or appointment letter from previous experience.

20.6

Financial ability to execute the contract

Evaluation of the Tenderer's financial ability to execute the contract. Emphasis will be placed on the following:

- Professional Indemnity not less than R5 Million.
- Audited financial statements for 3 (Three) years in case the total cost of the project charged is above R 10 million and only those tenderers/bidders who have company financial



<p>20.7</p> <p>20.8</p> <p>20.9</p>	<p>statements for the past three years with annual turnover averaged at R20 million and above and have done similar or related projects within the IT spectrum.</p> <ul style="list-style-type: none"> ▪ A Bank Rating letter with A-C rating only will be considered for the project <p>Good standing with SA Revenue Services</p> <ul style="list-style-type: none"> ▪ Determine whether a valid tax clearance certificate has been submitted. ▪ The Tenderer must affix A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must been submitted. <p>If the Tender does not meet the requirements contained in the NDM Procurement Policy, and the mentioned framework, it will be rejected by the Council, and may not subsequently be made acceptable by correction or withdrawal of the non-conforming deviation or reservation</p> <p>Penalties</p> <p>The Nkangala District Municipality will if upon investigation it is found that a preference in terms of the Act and these regulations has been obtained on a fraudulent basis, or any specified goals are not attained in the performance of the contract, on discretion of the Municipal Manager, one or more of the following penalties will be imposed:</p> <ul style="list-style-type: none"> ▪ Cancel the contract and recover all losses or damages incurred or sustained from the Tenderer. ▪ Impose a financial penalty at the discretion of Council ▪ Restrict the contractor, its shareholders and directors on obtaining any business from the Nkangala District Municipality for a period of 5 years
<p>21</p>	<p>The additional conditions of Tender are:</p> <ol style="list-style-type: none"> 1. Service provider who has scored the highest points for Price and Specific Goals in terms of the Preferential Procurement Regulations 2022 will be appointed. 2. Nkangala District Municipality may also request that the Tenderer provide written evidence that his financial, labour and resources are adequate for carrying out the project. 2 The Nkangala District Municipality reserves the right to appoint a firm of chartered accountants and auditors and / or execute any other financial investigations on the financial resources of any Tenderer. The Tenderer shall provide all reasonable assistance in such investigations.