

 Eskom	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2026		

To whom it may concern	Date	08 May 2025
	Enquiries	Tamara Mda
	E-mail address	<a href="mailto:MdaT@eskom.co.za">MdaT@eskom.co.za</a>

Dear Sir/Madam

Request for Enquiry Number	<b>E1073CXMWP</b>
Description / Project Title	<b>PROVISION OF INTELLIGENT BUSINESS PROCESS MANAGEMENT TOOL INCLUDING SUPPORT AND MAINTENANCE FOR A PERIOD OF 7 YEARS</b>
Tender Questions Closing Date	<b>5 working days before the deadline for tender submission.</b>

Item	Questions	Answers	Clarity Published Dates
1.	We are responding to the ESKOM ITT [E1073CXMWP] for the Business Process Automation Solution. One of the key requirements is that we need to acknowledge that we have undergone the self-training via the Noddy guide or video. Could you provide us with the relevant material to watch or read around the E-Tendring Solution? We can then sign the acknowledgement form.	Refer to, Annexure U, that is included in the tender pack	08 May 2025
2.	I am unable to locate any Addenda. Please advise if there are any Addenda's to be mentioned below.	There are amended documents that were published on both the NT etender portal and Eskom Tender Bulletin	08 May 2025

### Controlled Disclosure

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorized version on the system. No part of this document may be reproduced in any manner or form by third parties without the written consent of Eskom Holdings SOC Ltd, © copyright Eskom Holdings SOC Ltd, Reg No 2002/015527/30