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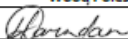
Supplier Quality Management

QUALITY REQUIREMENTS- Category 3

An Enabling Agreement with a Panel of Twelve (12) Service Providers for the Inspection and Treatment of wooden poles on an “as and when” required basis in the Central East Cluster (Kwa-Zulu Natal and Free State Operating Units) for a period of three years.

ENQUIRY NUMBER : **E3024DXKZNOU**

TENDERER NAME : _____

 Eskom	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 3 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 (Option 1) Valid certification of Quality Management System by an ISO accredited body			
		Apply =1	
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant		1	
A.2 Certificate by Approved and Authorized certification authority		1	
A.3 Certification Authority has Recognized International Accreditation		1	
A.4 Validity (expiry date) of certificate		1	
Section A Score Option 1		4	
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		Apply =1	
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1	
A.2 Quality Policy Approved by top management.		1	
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015		1	
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015		1	
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015		1	
Section A Score Option 2		5	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
Section B Score		2	
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)			
		Apply (Yes=1)	
NB! Draft Contract/Project Quality Plan has important QA deliverables		1	
Section C Score		1	
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)			
		Apply = 1	
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1	
Section D Score		1	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
Section E Score		1	
NAME OF ESKOM REPRESENTATIVE		Denise Govindan	
DATE ISSUED		13/10/2025	
PROJECT: TENDER TITLE		Wood Poles -Inspection	
SIGNATURE			

(Option 1)

Valid certification of Quality Management System by an ISO accredited body

A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant

A.2 Certificate by Approved and Authorized certification authority

A.3 Certification Authority has Recognized International Accreditation

A.4 Validity (expiry date) of certificate

OR

(Option 2)

A1

QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement based on the scope

A.2

Quality Policy Approved by Top Management

A.4

**Control of documented
information (i.e. document
and record control)
Clause 7.5 of ISO 9001:2015**

A.6

Documented information for Nonconformity and Corrective Action

A.7

**Documented information for
Internal audit**

Clause 9.2 of ISO 9001:2015

B.1

**B.1 Documented information
for defined roles,
responsibilities and authorities
- Organization chart and
Responsibility matrix (must
include but not limited to
quality management
function/role)
(Clause 5.3 of ISO 9001:2015)**

B.2

Documented information for
Control of Externally Provided
Processes, Products and
Services - Must include
criteria for evaluation,
selection, monitoring of
performance, and re-
evaluation of external
providers

(Clause 8.4 of ISO 9001:2015)

C1

Contract Quality Plan Requirements Draft contract quality plan specific to the scope of work as described in the tender documents (Ref ISO 10005)

Draft Contract/Project Quality Plan has important QA deliverables

Refer to attached template -



240-109253698 CQP
Template 2021.docx

SECTION D:

Quality Control Plan Requirements - (QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005 & QM 58)

Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work





240-109253302_
Quality Control Plan c
done

SECTION E : User defined additional Requirements & miscellaneous



Form A Tender &
Contract Quality Requ

	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Document Identifier	240-68099512	Rev	9
		Effective Date	January 2022		
		Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION	Wood poles - Inspection				
SECTION B (ESKOM)	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X
	CLAUSE 4	(*Select Only Applicable Category). [NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.]				
		Category 1 (refer to clause 3.5.2 of 240-105658000)				-
		Category 2 (refer to clause 3.5.3 of 240-105658000)				-
		Category 3 (refer to clause 3.5.4 of 240-105658000)				X
		Category 4 (refer to clause 3.5.5 of 240-105658000)				-
	CLAUSE 5	Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)				-
		POST-CONTRACT AWARD				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X
	CLAUSE 6	Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X
		STANDARD CONDITIONS				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X
		Preservation (refer to clause 3.8.3 of 240-105658000)				X
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X
SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)				X		
SECTION C (ESKOM)	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
	CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	X	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	X	PRINCIPLE 7	Relationship Management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	
		Denise Govindan	Senior Advisor: BIPM	13/10/2025		
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	

Public

