

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2026		

To whom it may concern	Date	08 July 2026
	Enquiries	017 799 2297
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Dear Sir/Madam

Request for Enquiry Number	E3082GXMPTUT
Description / Project Title	CLEANING OF BOILER AND TURBINE PLANT DURING OUTAGES AT TUTUKA POWER STATION - 5 YEARS
Tender Questions Closing Date	16 July 2026

Item	Updates – Addendum 1		Clarity Published Dates
1.	TECHNICAL – Please confirm the exact plant areas to be cleaned per outage and per unit, including whether all boiler areas listed from 0m to 81m, boiler roof/sling decks, dead spaces, fans, ducts, precipitators, sumps, turbine piping, heaters, condensers, cable racks and structural beams are required on every outage.	It is confirmed that all areas are cleaned, as and when required as per the scope of work.	
2.	TECHNICAL – Please confirm whether the 15 outages shown in the price list represent the full expected quantity over the 60 – month contract, or only an estimating quantity for tender evaluation.	Yes, this is per the station outage, outages are subject to change.	

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3.	COMMERCIAL – Please provide the expected hours per outage for each priced resource line, including supervisors, safety officer, general workers, admin clerk, rope access team and assistants.	Clarification will be given during negotiations.	
4.	COMMERCIAL – Please confirm whether the price list is to be priced as hourly rates multiplied by actual approved hours, or as a fixed amount per outage/resource regardless of actual duration.	Clarification will be given during negotiations.	
5.	COMMERCIAL – Please confirm the payment mechanism for forced shutdowns, boiler tube leaks, interim repairs, mini general overhauls and general overhauls, including whether separate Task Orders will be issued for each event.	Clarification will be given during negotiations.	
6.	TECHNICAL – Please confirm the expected outage duration categories to be used for planning and pricing: Interim Repair, Mini General Overhaul and General Overhaul, and whether each has different cleaning deliverables.	See introduction and scope of work.	
7.	TECHNICAL – Please confirm the expected ash load per area and whether the stated 5 – 8-ton average ash load applies per boiler, per dead-space area, per roof/sling deck or per outage.	This is the expected ash on the boiler side, this is an estimate, the station ash content may be influenced by plant abnormalities, an accurate figure cannot be given.	
8.	TECHNICAL – Please confirm whether boiler ash, sludge from degritting/recovery sumps, oil-contaminated rags and cleaning residues are classified as hazardous waste, and if so, what disposal class and disposal facility are required.	All waste will be disposed in an Eskom's dedicated bin, skip or area. The contractor is requested to take waste to a private facility.	
9.	TECHNICAL – Please confirm the exact areas where water cleaning is permitted and prohibited, including internal boiler washing, dead – space washing, DHP floor washing, turbine areas and areas near electrical or instrumentation systems.	As per scope: Boiler internal, dead spaced; DHP floor washing & SSC Ash box.	
10.	TECHNICAL – Please confirm who provides fire hydrant access, water pressure, additional fire hydrant pumps and the booster pump at 57m for boiler internal washing.	Fire hydrant access will be provided by Eskom. Service line design conditions are rated at 501/s, 1 000-1 200 Kpa	

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11.	TECHNICAL – Please confirm whether water supply interruptions, low pressure, restricted hydrant access or fire-system limitations will be treated as compensation events or paid standing time.	Be managed through early warnings.	
12.	TECHNICAL – Please confirm whether vacuum trucks, portable vacuums, super sucker vacuum truck and Bobcat must be permanently available during each outage or mobilized only when specifically instructed.	As per Employer request.	
13.	TECHNICAL – Please confirm the required capacity, reach, hose length, filtration, spark/fire protection and access restrictions for the super sucker vacuum truck and portable vacuum units	The equipment capacity is as per the scope.	
14.	TECHNICAL – Please confirm whether Bobcat operations are permitted inside boiler/turbine plant areas, what routes may be used, floor load restrictions, height restrictions and who protects gratings, drains, cables and sensitive plant.	Yes, they may be used on the boiler side 0m level. Route restrictions are detailed in the plant in the plant using signage. Measures must be put in place by the contractor to avoid plant damage during cleaning.	
15.	TECHNICAL – Please confirm the required rope access standards, certification bodies, rescue plan requirements, and whether Level 1, Level 2 and Level 3 rope technicians listed in the price list must all be on site for each outage.	Respond as per the scope of work and tender requirements. Further resources confirmation cannot be made at bidding stage.	
16.	TECHNICAL – Please confirm which cleaning areas require rope access versus scaffolding, and whether Eskom-provided scaffolding will be available in time for planned and emergency outages.	This will be assessed by the contractor prior to starting the work. It depends on the scope being executed at the time.	
17.	COMMERCIAL – Please confirm whether delays caused by scaffold unavailability, late access, late isolation, late gas tests,	This will be discussed with the winning bidder.	

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	late environmental certificates or late permits will be reimbursable as standing time and/or compensation events.		
18.	TECHNICAL – Please confirm the process for obtaining permits to work, responsible person authorization, lockout/isolation acceptance, gas testing and daily worker register approval for each work front.	This is per Eskom's plant and safety regulations GGR 0992.	
19.	COMMERCIAL – Please confirm whether all supervisors who interact with the permit system must be trained and authorized as Responsible Persons, and whether this training is at Eskom's cost and on Eskom's time.	Required during execution of his project.	
20.	TECHNICAL – Please confirm confined-space requirements for boiler internal washing, dead spaces, sumps, ducts, wind boxes, fans and precipitators, including rescue teams, ventilation, gas monitoring and standby attendants	All confined spaces are to be treated as per the outcomes of the risks identified in risk assessment, as per the plant and safety regulations.	
21.	TECHNICAL – Please confirm whether asbestos-containing materials, refractory dust, insulation lagging, IBR sheeting or contaminated lagging may be encountered during cleaning, and who bears the cost of surveys, air monitoring, removal and disposal.	This will be discussed with the winning bidder.	
22.	TECHNICAL – Please confirm whether damaged IBR sheeting, lagging and covers are excluded from the contractor's cleaning scope and handled by the scaffolding/maintenance contractor, unless caused by the cleaning contractor	This will be discussed with the winning bidder.	
23.	TECHNICAL – Please confirm the acceptance criteria for 'clean', including whether inspection is visual, photographic, checklist-	All work is QC'd as per approved QCPs between the system engineer and the contractor.	

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	based, by system engineer approval, by QC signature or by plant release certificate		
24.	QUALITY – Please confirm whether the QCP/ITP must be prepared for each outage, each unit, each plant area or once for the contract, and whether Eskom will provide a standard checklist.	No QCP for Category 4 requirements which is allocated for this contract.	
25.	QUALITY – Please confirm the turnaround time for Eskom Engineering and Quality approval of QCPs, method statements and risk assessments, and whether delays in approval will extend the programme.	No QCP for Category 4 requirements which is allocated for this contract.	
26.	QUALITY – Please confirm which inspection points require Eskom QC, Contractor QC, Engineer/Supervisor and/or AIA signatures, and whether AIA attendance is required for cleaning activities.	No QCP for Category 4 requirements which is allocated for this contract.	
27.	COMMERCIAL – Please confirm whether quality officer and environmental officer resources are required full-time during outages, as the tender requires quality and environmental deliverables but the price list does not include dedicated positions.	Termination will be as per the NEC 3 TSC Termination clauses.	
28.	QUALITY – Please confirm whether the clause stating that the number of NCRs can affect future tendering applies formally to this contract, and whether there is a cure period before NCRs affect performance records.	<i>The clause that align with the NCR process is Clause 91.2 which state that: The Employer may terminate if the Service Manager has notified that the Contractor has defaulted and not put the default right within four weeks of the notification. ie Substantially failed to comply with his obligations (R11).</i>	

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29.	COMMERCIAL – Please confirm whether Eskom's right to terminate after 3 NCRs/PIRs applies to any NCR, only major NCRs, repeated NCRs, safety NCRs or unresolved NCRs.	This will be discussed with the winning bidder.	
30.	COMMERCIAL – Please confirm whether all rework within 24 hours is at contractor cost even where rework is caused by late access, re-contamination by other contractors, plant conditions or Eskom instruction changes.	This will be discussed with the winning bidder.	
31.	COMMERCIAL – Please confirm the procedure and payment basis for scope additions and scope creep during outages, including who may approve additional work and how rates are applied	This will be discussed with the winning bidder.	
32.	COMMERCIAL – Please confirm that no work will be required before a signed Task Order/Purchase Order is issued and accepted, including emergency and forced outage scenarios	This will be discussed with the winning bidder.	
33.	COMMERCIAL – Please confirm the process for recording and approving daily timesheets, overtime, weekend work, public holiday work and shift work during outages and forced shutdowns.	This will be discussed during the execution meeting with the appointed contractor.	
34.	COMMERCIAL – Please confirm whether mobilization/demobilization per Task Order is claimable	This will be discussed with the winning bidder.	
35.	COMMERCIAL – Please confirm whether PPE, safety files, medicals, police clearance, site establishment and de-	This will be discussed during the negotiations.	

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	establishment are paid once for the full contract, once per outage, once per person, or when resources are replaced.		
36.	COMMERCIAL – Please confirm whether additional PPE such as harnesses, dust masks, gloves, respirators, chemical protection, wet-work PPE and all-weather PPE must be included by the contractor and whether minimum Eskom specifications will be issued.	This will be discussed with the winning bidder.	
37.	COMMERCIAL – Please confirm whether the price adjustment for inflation option X1 will be populated, including base date, indices, labour/material/plant proportions and any non-adjustable portion.	This question is not clear, Are they asking about Population CPA table as they tender or as CPA Payment progress.	
38.	COMMERCIAL – Please confirm whether fuel, labour wage increases, overtime rate changes, medical renewals, rope access certification renewals and PPE replacements are subject to CPA/escalation.	This will be discussed during the negotiations	
39.	COMMERCIAL – Please reconcile the ITT tender validity period, which shows 90 days on the cover page but 120 days in the Tender Data.	Valid for 120 Days.	
40.	COMMERCIAL – Please confirm the applicable payment period: NEC Contract Data indicates payment within 4 weeks, while the ITT notes Eskom standard terms of 30 or 60 days depending on contract value.	This will be discussed with the winning bidder.	
41.	COMMERCIAL – Please confirm whether Eskom may withhold the last payment until housekeeping is accepted for each	This will be discussed with the winning bidder.	

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	designated area or only at the final end-of-contract housekeeping check.		
42.	COMMERCIAL – Please confirm whether the 2.5% SD&L retention applies to this contract and what exact SD&L obligations, reporting templates and verification process are required.	The 2.5% SD&L retention is not an automatic requirement for all contracts. It applies only where a Contractor has made specific Supplier Development and Localisation (SD&L) commitments that are incorporated as contractual obligations. The retention serves as a mechanism to ensure compliance with those obligations.	
43.	COMMERCIAL – Please confirm whether Local Procurement Content at 100% applies to this services contract and, if applicable, which goods/materials are designated and what evidence is required	There are no designated products applicable to this services contract. However, the Contractor is requested to confirm whether all goods and materials required for the execution of the services will be sourced locally. If not, please indicate the percentage of local procurement that will be achieved and identify any goods or materials that will be imported.	
44.	COMMERCIAL – Please confirm whether a performance bond, parent company guarantee or other security will be required, and the amount, format, timing and approved institutions.	X4 is not included in the contract.	
45.	COMMERCIAL – Please confirm the financial due diligence requirements and whether two years' financial statements are required before award only or at tender submission.	Refer to Invitation to tender- page 18 of 67.	
46.	COMMERCIAL – Please confirm whether conditional discounts are implemented in payment but excluded from evaluation, and whether any early payment or volume discount can be offered without disadvantaging evaluation	This will be discussed with the winning bidder.	

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47.	COMMERCIAL – Please confirm that all clarifications with commercial effect will be captured formally in the Schedule of Deviations or addenda before contract award.	This will be discussed with the winning bidder.	
48.	COMMERCIAL – Please confirm the required process and timeframe for notifying early warnings and compensation events, especially for access delays, late permits, additional areas, changed cleaning method, rework caused by others and water/scaffold unavailability	Refer to the NEC3 TSC Notes.	
49.	COMMERCIAL – Please confirm whether the 24-hour written agreement requirement for unforeseen delays overrides or supplements the NEC compensation event notice periods.	Which written agreement are you referring to?	
50.	TECHNICAL – Please confirm whether other contractors will be working concurrently in the same areas and how priority, access, handovers, housekeeping responsibility and re-contamination will be managed.	Confirmed. Integration between contractors during the outages is required. Work integration will be done between the outage co-ordination team and the contractor site managers.	
51.	TECHNICAL – Please confirm whether plant areas will be isolated, cooled, ventilated, de-energized and handed over in a safe condition before cleaning starts, and who certifies readiness.	Yes. All working areas will be risk assessment by the contractor and deemed safe to work prior to any work or activity being done.	
52.	TECHNICAL – Please confirm the drawing, access map or plant layout information available for boiler and turbine cleaning areas, including safe access routes, lifting points, waste routes and restricted zones.	This will be discussed with the winning bidder.	
53.	TECHNICAL – Please confirm whether cameras and mobile devices are permitted for before/after photographic reports, and the approval process for taking images on the affected property.	Photographs are not allowed on site, unless written permission is granted.	

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54.	COMMERCIAL – Please confirm whether rejected or removed personnel must be replaced immediately at the same skill level and whether replacement induction, medicals, police clearance and access permit costs are reimbursable.	This will be discussed with the winning bidder.	
55.	COMMERCIAL – Please confirm whether the contractor may recover costs for Eskom medical centre use, first aid support, proto-team support, gas tests and environmental certificates, or whether these are fully provided by Eskom.	This will be discussed with the winning bidder.	
56.	TECHNICAL – Please confirm the minimum daily reporting pack required during outages, including progress reports, before/after photographs, waste records, timesheets, permit records,	Once Daily- daily feedback-progress feedback. QCP sign in- as per pre- agreed workplan. A single completion certificate will be issued upon successful of entire outage scope of work.	
57.	COMMERCIAL – Please confirm whether KPI performance targets are linked to penalties, retention, termination, non – renewal or only performance monitoring, given that no KPI incentives are provided.	This will be discussed with the winning bidder.	
58.	TECHNICAL – Please confirm whether plant cleaning includes removal of oil/dust build – up from vessels and condenser shells using rags/solvents, and whether any chemical cleaning agents are permitted or prohibited.	Yes confirmed, oil build up is to be cleaned with rags.	
59.	TECHNICAL – Please confirm whether the contractor is required to clean inside PA, FD and ID fans, ducts, wind boxes and precipitators, and whether these areas will be declared safe for entry before cleaning.	Kindly refer to the scope of work.	

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60.	COMMERCIAL – Please confirm how incomplete work will be treated where access is withdrawn due to outage critical path changes, plant return – to – service, permit cancellation or other contractors' priorities.	This will be discussed with the winning bidder.	

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