

Bid Number COR7979/2025/RFP

Description: Request for Proposal for the Supply, Installation, Commissioning, Support and Maintenance of IT Telecommunication Services for 84 months to Airports Company South Africa

MANDATORY REQUIREMENTS

All Letter/s must be on official company letterhead and signed by the authorised representative

Table 1 – EXPERIENCE

INFRASTRUCTURE	Comply	Do Not Comply
Provide two signed client reference letters on Client Company Letterhead to show proof of five (5) cumulative years or more national company experience for commissioning and support in each of the following services nationally in South Africa.: WAN Services, Enterprise Internet Services and Voice Carrier Service. One reference letter can be used for multiple services if they cover multiple services. All reference contact details are to be provided to be able to verify references. Bidder must provide two signed client reference letters with contactable and verifiable references for each of the three scopes. • WAN Services - (Reference/References cover the five-year period) • Enterprise Internet Services - (Reference/References cover the five-year period) • Voice Carrier Service - (Reference/References cover the five-year period)		

Table 2 - INFRASTRUCTURE

INFRASTRUCTURE	Comply	Do Not Comply
The Bidder must confirm that all infrastructure required for the solution, will be provided by the bidder at its own cost, and fully compatible with ACSAs existing infrastructure as mentioned in Annexure A. Bidder must provide a signed letter, undertaking that they will meet this requirement.		

Table 6 - ICASA

ICASA	Comply	Do Not Comply
The Bidder must have a valid certification to operate and provide in-scope services from ICASA. The Bidder must submit valid ICASA certificates to confirm that they are licensed to provide the services included in the scope of this RFP. Bidder must provide the valid Electronic Communication Network Service (ECNS) and/or Individual electronic communications services (IECS) licenses in the name of the bidder.		

Table 7 - Timelines

Project Implementation Timelines	Comply	Do Not Comply
If the bidder misses any committed timelines for project implementations required for the initial delivery of services, all associated costs incurred by ACSA to continue with the existing services will be passed on to the bidder. Bidder must provide a signed letter to accept monthly penalties of 30% of all outstanding services that are not completed within the bidder's proposed timelines.		

Table 10 - IP Schema

IP SCHEMA	Comply	Do Not Comply
The Bidder must confirm that ACSA will be free to use any LAN IP schema throughout the bidder's WAN Solution if it is unique in ACSA's network. WAN IP Schema will be mutually agreed with the selected bidder. The Bidder must be able to route ACSA's LAN subnets, loopback in their WAN Solution and support any routing protocols (static/dynamic) preferred by ACSA. Bidder must provide a signed letter, undertaking that they will meet this requirement.		

Table 11 - PROTOCOL NON-DEPENDENCY

PROTOCOL NON-DEPENDENCY	Comply	Do Not Comply
The Bidder must confirm that there will not be any dependency on running open standard routing protocols like BGP or OSPF between ACSA's branches/offices and PE Routers of the Bidder. The Bidders WAN network should also support multicast traffic in all variants. Bidder must provide a signed letter, undertaking that they will meet this requirement.		

1. Internet

Table 13 - Domain Hosting

Domain Hosting	Comply	Do Not Comply
Service provider to confirm that they will host DNS, PTR and MX records for ACSA owned domains. Bidder must provide a signed letter, undertaking that they will meet this requirement.		

Table 14 - ACSA Public IP ranges

ACSA Public IP ranges	Comply	Do Not Comply
The Bidder must be able to route ACSA owned public IP address ranges over the internet to the ACSA local network. Bidder must provide a signed letter, undertaking that they will meet this requirement.		

3. Voice Services

Table 17 - Porting of ACSA numbers

Porting of ACSA numbers	Comply	Do Not Comply
The bidder must own or be able to port all ACSA existing number ranges, as per Annexure D. Bidder must provide a signed letter, undertaking that they will meet this requirement.		

Table 18 - MS Teams Integration

MS TEAMS integration	Comply	Do Not Comply
Service provider to integrate with MS Teams through direct routing or similar, to allow ACSA users to make and receive PSTN calls via MS Teams. There should be no additional charges for this as it needs to be integrated into the pricing. Bidder must provide a signed letter, undertaking that they will meet this requirement.		