Annexure Q - Quality Evaluation Criteria - Ultrasonic Flow Meter

	Criteria	Deliverable	Yes	No	[Supplier Name] Response	Eskom Comments
Mandatory Requirement	Demonstrate that the supplier Quality Management System (QMS) is certified to ISO 9001:2015, or equivalent. If supplier QMS is not certified, no further evaluation will be performed.	Copies of Management System Certification.				

Requirement	Criteria	Deliverable	Weighting	Rating	% Rating	% Score	[Supplier Name] Response	Eskom Comments
1. QUALITY MANAGEMENT SYSTEM (QMS)	Implementation of the quality management system.	Copy of latest internal audit reports or self-assessment or audit by external party (e.g. customer) to indicate implementation of the quality management system.	**100%**		0%	0.0%		
	TOTAL WEIGHTING		**100%**	**NOT MEET**	***0%***			
2. QUALITY PLANNING	Quality Control Plan (QCP) or Inspection and Test Plan (ITP) or Quality Plan : A supplier document specifying the work or production activities to be performed throughout the execution of the product realization works inclusive of test methods, procedures and acceptance criteria. (DSG-318-087 Revision 2, Section 5.2.refers).	Returnable is an example of a QCP or Quality Project Plan for a similar service or product, identifying sequential operations and indicating inspection and test points (hold and/or witness points) and areas where reports are required .	**100%**		0%	0.0%		
	TOTAL WEIGHTING		**100%**	**NOT MEET**	***0%***			
3. MANAGEMENT RESPONSIBILITY	Demonstrate management responsibility with respect to leadership: 1: organisational structure to show roles, reporting lines and authority. 2: business plan, strategic direction, objectives, performance indicators and targets to show the level of performance is accomplished.	The returnable is the retained or maintained documented information for demonstrating criteria implementation. 1: Organogram demonstrating key personnel with their roles 2: KPI's and latest management review report.	**20%**		0%	0.0%		
	Demonstrate that change control process is managed in the organization on areas such as the company structure, staffing levels and resources that can adversely affect quality.	The returnable is the retained documented information or records demonstrating criteria implementation, e.g. Changes have been planned and risk assessment performed to determine potential consequences and impact wrt the integrity of the QMS.	**20%**		0%	0.0%		
	Demonstrate that measures exist to control internal and external interfaces to the organisation and that adequate oversight measures are implemented.	The returnable is the maintained documented information demonstrating criteria implementation.	**20%**		0%	0.0%		
	Demonstrate that measures exist to control externally provided processes, products and service as well as that adequate oversight measures have been implemented.	The returnable is the maintained documented information demonstrating criteria implementation, e.g. process and criteria for the evaluation, selection, monitoring of performance, and re-evaluation of external providers as well as verification of purchased products and services.	**20%**		0%	0.0%		
	Demonstrate management commitment and accountability with respect to the achievement of QMS objectives. Provide evidence that the management review process ensures that the Quality Management System is suitable and effective with respect to quality.	The returnable is the latest management review report	**20%**		0%	0.0%		
	TOTAL WEIGHTING		**100%**	**NOT MEET**	***0%***			
4. MONITORING	Demonstrate implementation of reviews to measure process effectiveness and opportunities for improvement with respect to quality management.	The returnable is the retained (record) documented information demonstrating criteria implementation. E.g. Internal audit or self assessment report.	**35%**		0%	0.0%		
	Demonstrate implementation of non-conformance, deviation and concession process, including disposition with provisions for customer notification and acceptance.	The returnable is the retained (record) documented information demonstrating criteria implementation. E.g. Non-conformance report.	**35%**		0%	0.0%		
	Demonstrate that adequate measures are in place to ensure that audit results and corrective actions are being resolved satisfactorily and are closed out within agreed timeline.	The returnable is the retained (record) documented information demonstrating criteria implementation. E.g. A corrective action plan accomplished (closed-out) as scheduled.	**30%**		0%	0.0%		
	TOTAL WEIGHTING		**100%**	**NOT MEET**	***0%***			

Final Analysis				
1. QUALITY MANAGEMENT SYSTEM (QMS)	**25%**	**0.0%**		
2. QUALITY PLANNING	**25%**	**0.0%**		
3. MANAGEMENT RESPONSIBILITY	**25%**	**0.0%**		
4. MONITORING	**25%**	**0.0%**		
TOTAL	**100%**	**0.0%**		

The scoring of the Functional Evaluation is conducted as follows:
A supplier is given a score in each of the sub-categories. These sub-categories are requirements detailed in the specification or contract. Scores are allocated as follows:
0 - 0% - Does not meet
1 - 50% - Partial meet (Large gap)
2 - 75% - Partial Meet (Small gap)
3 - 100% - Meet
The score is then summed to a weighted average per category. The category scores are analysed as follows:
0% - 79% - Does not meet
80% - 100% - Meet

Compiled by: NU MPENGESI

Signature: 

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