

## **SPECIFICATIONS OF WORK**

### **1. INTRODUCTION**

The mandate of LDPT is to provide an intercity bus passenger transport service which operates on a fully commercial basis and supports PRASA Rail operations through effective feeder and distribution services.

LDPT wishes to follow a Request for Quotation (RFQ) process for the appointment of a Bus Towing Services, service provider/s, for the provision of bus towing, on an as and when required basis, through an open bid method, for the LDPT fleet of buses.

### **2. BACKGROUND INFORMATION**

#### **2.1 STATUS QUO**

LDPT is currently procuring bus towing services for the fleet of buses on an as and when basis, from suppliers willing to assist, which results in irregular expenditure. An open tender process was followed in 2024/2025 financial, and the only bidder did not qualify.

#### **2.2 PROBLEM STATEMENT**

LDPT runs 94 of the following models: Mercedes Benz 0500 luxury and MAN HB4 Lion Explorers semi-luxury buses.

These vehicles are assigned to long haul operation (>400 km per day). There is a requirement to attend to and recover vehicles that breaks down enroute, and when the bus is not repairable on the breakdown site, it must be towed to the nearest depot or safe parking area.

### **3. OBJECTIVE OF THE PROPOSED PROJECT**

LDPT exists to service the primary mandate of PRASA. The main purpose of the division is to provide safe, reliable, and affordable long-distance bus passenger transport. The main objective of this project is to source a National Bus Towing service provider who will provide towing services along all LDPT routes on “as and when required basis”.

The acquisition of this service will ensure that the LDPT eradicates the current irregular expenditure, which is not in line with PRASA Supply Chain Management Policy, and to ensure the availability of a service provider to offer bus towing services on an as and when required basis for a period of three years.

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### **3.1 DESIRED OUTCOMES FOR CARRYING OUT THE PROPOSED PROJECT**

This project will ensure that LDPT procures bus towing services for broken down buses that can't be repaired on the breakdown site, in a regular manner and in line with the existing Supply Chain Management policies as well as Treasury regulations.

This service can be procured at a competitive cost, but the current arrangement does not necessarily provide for this. This project will also ensure that LDPT is able to acquire bus towing services for a period of three (03) years.

### **3.2 PROJECT BENEFITS TO PRASA**

The following benefits will accrue to PRASA through this project:

- Immediate eradication of the irregular spending on bus towing services.
- LDPT will have a towing supplier on all LDPT routes, as and when required, which will improve efficiency and reduce the cost of doing business.
- Procurement of bus towing services at a competitive cost.

### **3.3 CURRENT MECHANISMS IN PLACE TO ADDRESS THE PROBLEM**

3.3.1 LDPT is currently procuring bus towing services without a contract in place, from suppliers willing to assist.

3.1.2 The continued incurrence, mentioned above results in irregular expenditure and has been flagged by the Auditor-General South Africa (AGSA).

## **4. SCOPE OF WORK AND AREAS OF FOCUS**

### **4.1 SERVICE PROVIDER**

The supplier must render towing services, 24/7, 7-days a week and 365-days a year, on the selected routes in South Africa.

- Refer to attached **Annexure A: LDPT Tender Routes Map**.

### **4.2 AVAILABILITY OF SERVICES**

The successful bidder must be able to assist with bus towing 7 days a week and 365 days per year. LDPT is rendering a passenger service, 7 days a week and 365 days per year, on

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specific routes as per Operating Licenses issued by the National Department of Transport and subsequently needs the support as specified.

### **4.3 RESPONSE TIME**

The response time must be within one hour from the time of LDPT requesting the towing assistance, by the appointed supplier

### **4.4 BIDDER CAPACITY TO PROVIDE SERVICES**

The bidder is allowed to make use of other service providers for increased supply capacity. The bidder will however remain responsible for the quality of work done.

- The successful bidder will be required to provide proof of ownership (Roadworthy/Registration certificate) of at least one heavy-duty towing truck.

### **4.5 BIDDER QUALITY ASSURANCE and WARRANTY.**

#### **4.5.1 Quality Assurance**

The bidder must ensure the safe towing of the bus, in accordance with towing industry standards.

The towing will be required on the following buses:

- Mercedes Benz: (VIN: 9BM6340619B649766) fitted with Marcopolo, Andare and Paradiso bodies.
- MAN HB4: (VIN: AAMHB40450PX22754) fitted with MAN Lions Explore body.

#### **4.5.2 Breakdown Scene**

- The bidder will be responsible for clearing and rehabilitation of the breakdown scene, as and when required, when oil and/or diesel spillage occurred, before the bus is towed away.

#### **4.5.3 Workmanship and Warranty**

- All mechanical parts that may be removed to allow the bus to be towed must be returned to LDPT on delivery of the bus.
- The successful bidder will be held liable for any damage, loss or destruction caused to PRASA property due to proven negligence during the rendering of its services.

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- The successful bidder shall have sufficient insurance to cover damage or destruction to any PRASA property incurred in the performance of its services to LDPT.

### **4.6 REQUIRED SERVICES**

The successful bidder shall:

- Provide bus towing services and have the necessary equipment to do so.
- Charge LDPT a standard rate per kilometer for travelling and towing respectively, which includes toll fees incurred during the provision of towing services.

### **4.7 TARGETED AREA BY THIS PROJECT**

This project is targeted at a bus towing services provider, to provide bus towing services on specific routes.

### **4.8 EXTENT AND COVERAGE BY THIS PROJECT**

The project will cover all LDPT routes within South Africa.

## **5. SPECIFICATION OF THE WORK OR PRODUCTS OR SERVICES REQUIRED**

The prospective bidder will be expected to tow buses on an as and when required basis to the nearest depot or safe parking area.