



BID NOTICE

PROJECT DESCRIPTION

Mnquma Local Municipality hereby invites bids from all prospective accredited and qualifying service provider for

BID NO.	Description	Evaluation Criteria	Closing Date
MNQ/SCM/47/22-23	24 Hours Toll Free Fraud Hotline Services for Mnquma Local Municipality for A Period of Two (02) Years	80/20	12/04/ 2023 Time: 12H:00

All enquiries must be directed to the following email addresses:

Enquiries: Mrs. Siphokazi Mcingane (Manager – Risk Management) at 047 050 1330/078 186 5807 email: smcingane@mnquma.gov.za and Ms. Nontathu Mnini (Manager: SCM) at (047) 050 1150/082 457 9945 email: nmnini@mnquma.gov.za

Evaluation Criteria: The evaluation will be conducted in Two (02) stages namely:

Stage 1: “Administrative compliance”

Bidders that do not meet the **Administration compliance** (Compliance with mandatory and other bid requirements) will not be eligible for further evaluation and will be deemed as non-responsive.

Stage 2: Evaluation in terms of the 80/20 preference point systems prescribed in Preferential Procurement Regulations 2022

Price=80 points,

Specific goals =20 points

Price=80 points, Specific goals =20 points The Specific Goals allocated points in terms of this tender	Number of points allocated 20 points	Proof required to score points
The promotion of South African owned enterprise	20	<ul style="list-style-type: none"> CK/ company registration not older than six months Full Central Supplier Data Base report (CSD) not older than one month Certified I.D copy of the directors not older than six months

NB: Failure of a bidder to submit proof of specific goals claimed will be interpreted to mean that preference points for specific goals are not claimed.

REQUIRED DOCUMENTS:

NB: Potential bidders are urged to submit the following attachments when submitting their proposals, failure to do so will lead to disqualification.

- Proof of professional experience:** Two signed reference letters with two appointment letters for Provision of **24 Hours Toll Free Fraud Hotline Services**
- Project Manager** Bidders must submit Academic Qualification: ND/Degree in Information and Communication Technology (ICT) or BCom Degree/ Diploma in Investigations with extensive experience in ethics line and conducting investigation engagements in Public sector (Max. 5 years)

CONDITIONS OF ACCEPTANCE:

- The Municipality is under no obligation to accept any proposal/tender and reserves the right to accept the whole or any part of the proposal/tender. No proposal/tenders will be considered from persons in the service of the state.
- The bidder or any of its directors/shareholders is not listed on the Register of Tender Defaulters in terms of the Prevention and Combating of Corrupt Activities Act of 2004 as a person prohibited from doing business with the public sector;
- The bidder has not abused the Employer's Supply Chain Management System; or failed to perform on any previous contract and has been given a written notice to this effect.
- No late, incomplete, unsigned faxed, couriered, and

- **Project Team (Support Staff)** Academic Qualification: ND/Degree in Information and Communication Technology (ICT), experience in ethics line and conducting investigation engagements in Public sector (Max. 5 years)
- **Bidders must submit detailed CVs with certified copies of the required professional qualifications and registration (certified not older than 06 months)**
- Full CSD Report (Not older than one Month)
- Only the original tender document will be accepted.
- Fully Completed Tender Forms i.e. Form of Offer, all returnable MBDs (MBD1-9) –Part of the tender document. Return all returnable documents to the employer after completing them in their entirety by writing legibly in non – erasable ink.
- In the case of partnerships/ consortiums/ joint venture agreement, signed agreement must be submitted with the tender document.
- All parties/partners to the partnership/ consortium/joint venture agreement must be registered on the Central Supplier Database

OBTAINING OF TENDER DOCUMENTS:

Tender documents for this project are downloadable at the municipal website: www.mnquma.gov.za and on eTender portal: <https://etenders.treasury.gov.za/>

TENDER SUBMISSION AND OPENING

Tenders/Proposals must be submitted by hand at Bid Box, Corner King and Mthatha Street, Butterworth. 4960 Bids may only be submitted on the bid document provided by the municipality.

Tenders should be sealed, endorsed on the envelope with:

BID NO: MNQ/SCM/47/22-23

**PROJECT NAME: 24 HOURS TOLL FREE FRAUD
HOTLINE SERVICES FOR MNQUMA LOCAL
MUNICIPALITY FOR A PERIOD OF TWO (02) YEARS**

On the **back of the envelope** with:

- Company Name, Address, Contact Person and Contact Details

emailed tenders will be accepted

- The tender offer submitted shall remain valid, irrevocable and open for written acceptance by the Mnquma Local Municipality for a period of 90 days from the closing date.
- The award of the tender may be subjected to price negotiation with the preferred tenderers.
- The municipality reserves the right to extend the tender period by notice in the press and on the municipality's official website www.mnquma.gov.za

NB: Preferred bidders will be required to furnish the municipality with:

- CK/ Company registration, Certified ID Copies not older than 06 months
- Tax Compliance Status PIN
- Certificate issued by the municipality or any other municipality to which he may be indebted to the effect that he and, in the event of the bidder being a company, also any of its directors, is not indebted to the municipality or any other municipality or municipal entity for rates, taxes and/or municipal service charges which are in arrear for a period more than **three months** and that no dispute exists between such bidder and municipality or municipal entity concerned in respect of any such arrear amounts. Bidders who reside within the Mnquma Local Municipality (MLM) jurisdiction will be verified with MLM Revenue Section.

**S. MAHLASELA
MUNICIPAL MANAGER**