



BID CLARIFICATION RESPONSE: THIRD QUESTIONS & ANSWERS

RE: REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF A SUITABLE SERVICE PROVIDER FOR THE PROVISION OF FACILITIES MANAGEMENT SERVICES FOR A PERIOD OF 36 (THIRTY-SIX) MONTHS AT AIRPORTS COMPANY SOUTH AFRICA (ACSA) WESTERN PRECINCT.

REFERENCE NUMBER COR 7632/2025/RFP.

Questions	Answers
Question 01: Full Breakdown of quantities on the Hygiene She bins & service frequency.	<ul style="list-style-type: none"> • She Bins belong to ACSA. • The current active She Bins is 80.
Question 02: Are the She-bins client owned or rented?	<ul style="list-style-type: none"> • Yes, they are.
Question 03: Plants/containers (client owned, maintenance only or full rental)	<ul style="list-style-type: none"> • Plants/ containers are currently being maintained and client owned. No landscaping is included on the scope of works.
Question 04: Can you provide us with a layout map for gardens?	<ul style="list-style-type: none"> • There is no Landscaping included on the tender.
Question 05: Can confirm your current head counts so that we can quote on apples to apples?	<ul style="list-style-type: none"> • 640
Question 06: Is there a storage area to store our equipment and tool?	<ul style="list-style-type: none"> • Yes.
Question 07: Designated area for green waste for our Truck to collect once a week?	<ul style="list-style-type: none"> • Yes.
Question 08: Should we provide compost and fertilizer for flower beds? or it will be on adhoc?	<ul style="list-style-type: none"> • This is not required since there is no Landscaping on the scope of works.
Question 09: Indoor plants breakdown – Quantities?	<ul style="list-style-type: none"> • There is no Landscaping included on the tender.
Question 01: Should we provide compost and fertilizer for flower beds? or it will be on adhoc?	<ul style="list-style-type: none"> • There is no Landscaping included on the tender.
Question 11: Is there a storage area to store our equipment and tool?	<ul style="list-style-type: none"> • Yes.
Question 12: Will there be an asset register?	<ul style="list-style-type: none"> • Yes, this has been provided.



Question 13: what are the payment terms?	<ul style="list-style-type: none"> • 30 days from date of invoice.
Question 14: Unable to open the asset register link in the Second Bid Clarification email sent.	<ul style="list-style-type: none"> • Asset Register File has been uploaded on Ms Teams since the file is too big.
Question 15: Please confirm if we require PPE for the site visit	<ul style="list-style-type: none"> • No PPE required for site visit
Question 16: pest control requirements	<p>Quantity of external bait boxes</p> <p>Quantity of internal bait boxes (e.g., at DB boards)</p> <p>Number of fly units</p> <p>Preferred frequency of service (please refer to the attached recommendation; a monthly service is advised) – Monthly service.</p>
Question 17: Pest control bait station quantities and requirements	<ul style="list-style-type: none"> • Canteens, kitchens, conference center, waste area, basements, chefs' kitchen, building A, B & C kitchens. Total of approximately 100 baits.
Question 18: Gardening is confirmed in or out of scope. If so, what are the specific requirements	<ul style="list-style-type: none"> • Out of scope.
Question 19: High level access internally for areas that do not have anchor points? Eg. Cherry picker	<ul style="list-style-type: none"> • Yes, Cherry Picker is required.
Question 20: When was the last certification done on the anchor bolts for the high-level cleaning?	<ul style="list-style-type: none"> • 2024.
Question 21: Carpets care label and frequency of cleaning	<ul style="list-style-type: none"> • Use of general equipment 1 x month.
Question 22: Number of couches for deep cleaning to be confirmed	<ul style="list-style-type: none"> • 80 couches in total.
Question 23: Is the cladding to be cleaned with the windows for external inaccessible areas?	<ul style="list-style-type: none"> • Yes.



Question 24: Will there be an asset register?	<ul style="list-style-type: none"> • Yes, this has been provided.
Question 25: what are the payment terms?	<ul style="list-style-type: none"> • 30 days from date of invoice.
Question 26: Kitchen hood deep cleaning required. If so, frequency?	<ul style="list-style-type: none"> • Every 6 weeks.
Question 27: Rate per cleaner for future occupied areas (tenants) or quote as per when required?	<ul style="list-style-type: none"> • Quote as per when required.
Question 28: Detection System, kindly provide the total number of fire panels and devices for each panel and building. Provide drawings of the equipment layout.	<ul style="list-style-type: none"> ➤ Addressable Fire Panels - 14 ➤ 12V 0.7 AH Batteries – 28 ➤ Addressable smoke detectors – 963 ➤ Addressable call points – 227 ➤ Addressable sound beacons –111 ➤ Addressable Relays – 152
Question 29: Fire Suppression: total number of suppression systems with devices, power supply units and suppression equipment quantities. Possible drawings.	<ul style="list-style-type: none"> ➤ Fire extinguishing Panel –22 ➤ 12V 0.7AH Batteries - 44 ➤ Conventional smoke detectors – 44 ➤ Conventional sounders beacons – 22 ➤ Bells – 22 ➤ Conventional Red Call points –22 ➤ Conventional yellow call points – 22 ➤ FP3000 Aerosol units – 22 ➤ Isolation Switch blue – 22
Question 30: Fire phone equipment total number of units, with drawing layouts if possible.	<ul style="list-style-type: none"> ➤ Emergency fire phones – 33 ➤ Refuse intercoms – 12 ➤ 8-line exchange unites –16
Question 31: How many fire detection devices are in place within these buildings.	16



Question 32: How many fire phones are present.	<ul style="list-style-type: none"> • 114
Question 33: How may fire panels are installed across Buildings a, B and C.	<ul style="list-style-type: none"> • 6
Question 34: How many evacuation speakers are installed.	<ul style="list-style-type: none"> • 150
Question 36: Total number of fire extinguishers	<ul style="list-style-type: none"> • 300
Question 37: How many water storage tanks serve these buildings.	<ul style="list-style-type: none"> • Two. Potable and non-potable.
Question 38: advise whether the systems are linked to the OR tambo control room	<ul style="list-style-type: none"> • The systems are not link.
Question 39: Confirm that you require a quarterly asset register update exercise.	<ul style="list-style-type: none"> • Yes, quarterly.
Question 40: What report formats and frequencies are expected for asset performance?	<ul style="list-style-type: none"> • Monthly reports.
Question 41: Are there current dashboards or digital tools used for real time monitoring	<ul style="list-style-type: none"> • No.
Question 42: Automatic Doors: are they included in the FMC? Is there service history?	<ul style="list-style-type: none"> • No.
Question 43: Aluminum Doors and Glass Panels: will FMC cover cracks or broken glass and panels?	<ul style="list-style-type: none"> • Yes.
Question 44: Fire Exit Doors: Mag locks, push bars, emergency release buttons?	<ul style="list-style-type: none"> • Yes.



<p>Question 45: Specialized lights in the conference area, are they covered under the FMC?</p>	<ul style="list-style-type: none"> • Yes.
<p>Question 46: Is there any expectation for pricing on high-level cleaning currently if so, can we arrange an additional visit for our high-level experts to survey?</p>	<ul style="list-style-type: none"> • Yes. There will be NO additional site visits.
<p>Question 47: Please confirm whether tender submission must be emailed or physically submitted?</p>	<ul style="list-style-type: none"> • Please refer to the First Bid Clarification Q & A.
<p>Question 48: Can we have an extension up until the 19/06/2025 to send through our questions. We are busy going through all the requirements and need additional time.</p>	<ul style="list-style-type: none"> • Please note that the query closing date & time is 17 June 12H00pm.
<p>Question 49: What report formats and frequencies are expected for asset performance?</p>	<ul style="list-style-type: none"> • Monthly reports.
<p>Question 50: Are there current dashboards or digital tools used for real time monitoring</p>	<ul style="list-style-type: none"> • No.
<p>Question 51: Is there any expectation for pricing on high-level cleaning currently if so can we arrange an additional visit for our high-level experts to survey?</p>	<ul style="list-style-type: none"> • There will be NO additional site visits.
<p>Question 52: Please confirm whether tender submission must be emailed or physically submitted?</p>	<ul style="list-style-type: none"> • Please refer to the First Bid Clarification Q & A.
<p>Question 53: Can we have an extension up until the 19/06/2025 to send through our questions. We are busy going through all of the requirements and need additional time.</p>	<ul style="list-style-type: none"> • Please note that the query closing date & time is 17 June 12H00pm.