

BIDDER NAME	
ID/REGISTRATION NUMBER	
CSD NUMBER	
CONTACT PERSON	
EMAIL ADDRESS	
TELEPHONE NUMBER	

Riverwalk Office Park, Block B; 41 Matroosberg Road (Corner Garsfontein and Matroosberg Roads)
Ashlea Gardens, Extension 6
Menlo Park; Pretoria; South Africa; 0081

Switchboard: +27 12 428 8000

P.O. Box 35655; Menlo Park; 0102

Commissioner: U. Kamlana

Website: www.fsca.co.za







### **Contents**

Α.	INTI	RODUCTION TO BID	4
	1.	Introduction	4
	2.	Briefing session	4
	3.	Bid enquiries and questions	5
	4.	Bid submission	5
	5.	Pricing schedule	6
В.	DEF	FINITIONS	7
	6.	Definitions	7
C.	BID	RULES	8
	7.	Capabilities and experience of bidders	8
	8.	Form of bid	8
	9.	Signing of bid	8
	10.	Bid all inclusive	8
	11.	Alterations to bid documents	8
	12.	Qualifications on bid	8
	13.	FSCA'S rights	8
	14.	Undertaking by bidder	9
	15.	Central supplier database	10
	16.	Supplier performance management	10
	17.	Cancellation of contract	10
	18.	Applicable laws	11
	19.	Reasons for disqualification of bid	11
	20.	Delegation of authority	12
	21.	Bid rules are binding	12
	22.	Language of contract	12
D.	TER	RMS OF REFERENCE	13
	23.	Objectives	13
	24.	Background	13
	25.	Purpose of the request for bid	14
	26.	Pre-qualification criteria	14
	27.	Scope of work	
	28.	Timelines	18
	29.	Contract Condition	18

ISSUE DATE	TE Tuesday, 26 August 2025			
FSCA Financial Secure Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS



21
23
24
25
25
.27
27
.30
.31
34
.38





### A. INTRODUCTION TO BID

### 1. Introduction

- 1.1 The Financial Sector Conduct Authority (FSCA) was established in terms of the Financial Sector Regulation Act No. 9 of 2017. It is responsible for market conduct regulation and supervision of the financial services industry. The objectives of the FSCA are to enhance and support the efficiency and integrity of financial markets, to protect financial customers by promoting their fair treatment by financial institutions, as well as providing financial customers with financial education. The FSCA is a Schedule 3A Public Entity, in terms of the Public Finance Management Act (PFMA).
- 1.2 The vision of the FSCA is to ensure an efficient financial sector where customers are informed and treated fairly and its mission is to ensure a fair and stable financial market, where consumers are informed and protected, and where those that jeopardize the financial well-being of consumers are held accountable. Visit the FSCA website, <a href="www.fsca.co.za">www.fsca.co.za</a> for further information about the FSCA.
- 1.3 The FSCA operates from offices in Pretoria at Riverwalk Office Park; 41 Matroosberg Road; Ashlea Gardens Extension 6; Menlo Park; Pretoria.
- 1.4 All information, including personal information collected during this process will be treated as confidential, and processed in line with the FSCA Privacy Policy. For more information on how your personal information is processed and how you can exercise your rights in term of applicable information privacy laws, please visit the Privacy Policy on <a href="https://www.fsca.co.za">www.fsca.co.za</a>.
- 1.5 Bidders are hereby invited for appointment of a service provider to provide wide area network (WAN), voice and internet connectivity services including Microsoft Azure Express Route and Operator Connect for a period of five (5) years. The contract will commence on 11 December 2025 or earlier.
- 1.6 This bid is subject to the Preferential Procurement Policy Framework Act No. 5 of 2000 and the Preferential Procurement Regulations, 2022, Broad-Based Black Economic Empowerment Act, the General Conditions of Contract (GCC) and, if applicable, any other special conditions of contract. Where, however, the special conditions of contract conflict with the general conditions of contract, the special conditions of contract prevail.

### 2. Briefing session

- 2.1 A **non-compulsory briefing** session and a site visit will be held on **03 September 2025** at **11H00** for a maximum of one (1) hour on Microsoft Teams.
- 2.2 THE FSCA WILL NOT BE COMPELLED TO REPEAT ANY ISSUES ALREADY COVERED TO LATECOMERS.

ISSUE DATE	Tuesday	PAGE 4 OF 38		
FSCA Financial Sector Confect Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

## PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



### 3. Bid enquiries and questions

3.1 Enquiries relating to minor administrative issues with reference to the bid may be directed to:

Nobusi Mazwai

Supply Chain Management Department

Tel no.: (012) 367 7847 E-mail: tenders@fsca.co.za

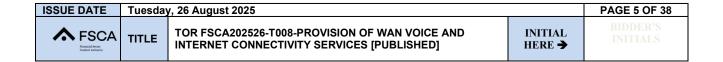
- 3.2 All questions relating to the contents of the bid (conditions, rules, terms of reference etc.) must be forwarded in writing via email to <a href="tenders@fsca.co.za">tenders@fsca.co.za</a> by not later than 05 September 2025. Questions received after this date will not be entertained.
- 3.3 All questions must reference specific paragraph numbers, where applicable.
- 3.4 All enquiries (received on or before the closing date for enquiries) will be consolidated and the FSCA will publish one response document on the FSCA website (<a href="www.fsca.co.za">www.fsca.co.za</a>) within three (3) working days after the date in indicated in paragraph 3.2.
- 3.5 No requests for information shall be made to any other person or place and in particular not to the existing provider of this service.

### 4. Bid submission

- 4.1 Bid documents may either be posted (preferably by registered mail) or placed in the bid box or couriered to the physical address. Bids submitted by means of e-mail, telex facsimile, electronic or similar means shall not be considered.
- 4.2 Complete documents with supporting annexures shall be packaged, sealed, clearly marked and submitted strictly as follows:

Bid No	FSCA2025/26-T008
Bid Name	Provision of wide area network (WAN), voice and internet
	connectivity services

- 4.3 The FSCA requires two (2) printed copies, one (1) original and one (1) copy and one electronic copy (in electronic storage media, preferably a CD or flash drive/memory stick) in PDF format all bound in a sealed envelope marked as stated in paragraph 4.2.
- 4.4 Bids must be properly packaged and deposited on or before the closing date and before the closing time in the bid box situated at the reception area of the FSCA. The physical address of the FSCA is as follows:







Financial Sector Conduct Authority
Riverwalk Office Park, Block B
41 Matroosberg Road (Corner Garsfontein and Matroosberg Roads)
Ashlea Gardens, Extension 6
Menlo Park
Pretoria, 0081

GPS Coordinates				
Latitude	-25.7843344			
Longitude	28.268365			

- 4.5 Bid documents will only be considered if received by the FSCA on or before the closing date and time, regardless of the method used to send or deliver such documents to the FSCA.
- 4.6 Late submissions will not be accepted.
- 4.7 Bidders must initial each page of the bid document on the bottom right-hand corner.

### 5. Pricing schedule

- 5.1 Only fixed prices will be accepted.
- 5.2 A pricing schedule must be submitted on a separate sheet from the technical proposal for ease of evaluation. The pricing schedule must be submitted adjacent to the SBD3.1 form in the bid proposal.





### **B.** DEFINITIONS

### 6. Definitions

- 6.1 Unless inconsistent with or expressly indicated otherwise by the context.
  - 6.1.1 **FSCA** shall mean the Financial Sector Conduct Authority or any successor in title.
  - 6.1.2 **Contractor** shall mean the successful bidder whose bid has been accepted by the FSCA and shall include the bidder's personal representatives.
  - 6.1.3 **Contract** shall include the General Conditions of Contract and Special Conditions of Contract, the specifications including any schedules attached to the specifications, and any agreement entered into in terms of these Special Conditions of Contract.
  - 6.1.4 **Service** shall mean provision wide area network (WAN), voice and internet connectivity services including Microsoft Azure Express Route and Operator Connect for a period of five (5) years.
  - 6.1.5 **Person** includes any company incorporated or registered as such under any law, any body of persons corporate or unincorporated, any trust. Person, firm or company shall include an authorised employee or agent of such person.
- 6.2 Except where the context indicates otherwise, in this document the singular includes the plural, and with reference to gender, the one includes the other.

## PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



### C. BID RULES

### 7. Capabilities and experience of bidders

7.1 Bidders are required to provide all information as necessary to demonstrate their capabilities and experience with regard to the requested services.

### 8. Form of bid

- 8.1 The bid shall be signed and witnessed in the form of bid incorporated herein. The schedule of services shall be fully priced in South African Rand to show the total amount of the bid and shall be signed. The certificates, schedules and forms contained in this document shall be completed and signed by the bidder in blue or black ink.
- 8.2 **Please note**: No correction fluid such as Tippex or similar product is allowed. All changes must be scratched out and a signature next to each change
- 8.3 Where the space provided in the bound document is insufficient, separate schedules may be drawn up in accordance with the prescribed formats. These schedules shall be bound with a suitable contents page and submitted with the bid documents

### 9. Signing of bid

9.1 The bid must be signed by a person who is duly authorised to do so.

### 10. Bid all inclusive

10.1 The bidder must provide an all-inclusive fee statement in the bid.

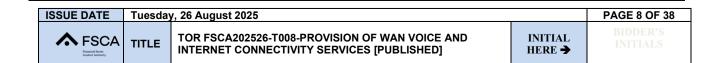
### 11. Alterations to bid documents

11.1 No unauthorised alteration or addition shall be made to the form of bid, to the schedule of quantities of services to be rendered or to any other part of the bid documents. If any such alteration or addition is made or if the schedule of quantities of services to be rendered, or other schedules or certificates are not properly completed, such submission may be disqualified.

### 12. Qualifications on bid

12.1 Bids submitted in accordance with this bid document shall be without any qualifications.

### 13. FSCA'S rights



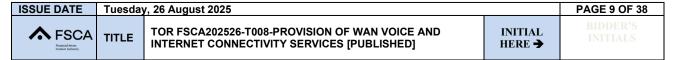
# PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



- 13.1 The FSCA is entitled to amend any bid conditions, bid validity period, bid specifications, or extend the bid's closing date, all before the bid closing date. The FSCA reserves the right to extend the bid validity period before its expiry period. All bidders, to whom the bid documents have been issued and where the FSCA have record of such bidders, may be advised in writing of such amendments in good time and any such changes will also be posted on the FSCA's website under the relevant bid information. All prospective bidders should, therefore, ensure that they visit the website regularly and before they submit their bid response to ensure that they are kept updated on any amendments in this regard.
- 13.2 The FSCA reserves the right not to accept the lowest priced bid or any bid in part or in whole.
- 13.3 The FSCA reserves the right to award this bid as a whole or in part.
- 13.4 The FSCA reserves the right to conduct site visits at bidder's corporate offices and/or at client sites if so required.
- 13.5 The FSCA reserves the right to consider the guidelines and prescribed hourly remuneration rates for consultants as provided in the National Treasury Instruction Note 03 of 2017/2018: Cost Containment Measures, where relevant.
- 13.6 The FSCA reserves the right to request all relevant information, agreements and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the FSCA to conduct background checks on the bidding entity and any of its directors/trustees/shareholders/members.

### 14. Undertaking by bidder

- 14.1 By submitting a bid in response to this bid, the bidder will be taken to have offered to render all or any of the services described in the bid response submitted by it to the FSCA on the terms and conditions and in accordance with the specifications stipulated in this bid document.
- 14.2 The bidder shall prepare for a possible presentation should the FSCA require such and the bidder shall be notified thereof in good time before the actual presentation date. Such presentation may include a practical demonstration of products or services as called for in this bid.
- 14.3 The bidder agrees that the offer contained in its bid shall remain binding upon him and receptive for acceptance by the FSCA during the bid validity period indicated in this document and calculated from the bid closing date. Its acceptance shall be subject to the terms and conditions contained in this bid document read with the bid.
- 14.4 The bidder furthermore confirms that they have satisfied themselves as to the correctness and validity of their bid response; that the price(s) and rate(s)



# PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



quoted cover all the work/item(s) specified in the bid response documents; and that the price(s) and rate(s) cover all their obligations under a resulting contract for the services contemplated in this bid; and that they accepts that any mistakes regarding price(s) and calculations will be at their risk.

- 14.5 The successful bidder accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on them under the supply agreement and Service Level Agreement (SLA) to be concluded with the FSCA, as the principal(s) liable for the due fulfilment of such contract.
- 14.6 The bidder accepts that all costs incurred in the preparation, presentation and demonstration of the solution offered by it shall be for the account of the bidder. All supporting documentation and manuals submitted with this bid will become FSCA property unless otherwise stated by the bidder/s at the time of submission.

### 15. Central supplier database

- 15.1 The FSCA will not award any bid to a supplier who is not registered as a prospective supplier on the Central Supplier Database (CSD) as required in terms of National Treasury Circular No. 3 of 2015/2016 and National Treasury SCM Instruction Note 4A of 2016/2017.
- 15.2 The supplier is responsible to continuously updating their information, including personal information on the CSD to ensure that it is complete, accurate and not misleading.

### 16. Supplier performance management

- 16.1 Supplier Performance Management is viewed by the FSCA as a critical component in ensuring it acquires value for money and maintains good supplier relations between the FSCA and all its suppliers.
- 16.2 The successful bidder shall upon receipt of written notification of an award, be required to conclude an SLA with the FSCA (where applicable), which will form an integral part of the supply agreement. The SLA will serve as a tool to measure, monitor and assess the supplier's performance and ensure effective delivery of service, quality and value-add to the FSCA's business.
- 16.3 The successful bidder will be required to comply with the above conditions and also provide a scorecard on how their product/service offering is being measured to achieve the objectives of this condition.

### 17. Cancellation of contract

17.1 If the FSCA becomes aware or is satisfied that any person (including an employee, partner, director or shareholder of the bidder or a person acting on behalf of or with the knowledge of the bidder), firm or company, amongst others:

ISSUE DATE	Tuesday	Tuesday, 26 August 2025		
FSCA Financial denter Conduct Antholity	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

# PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



- 17.1.1 is executing a contract with the FSCA unsatisfactorily,
- 17.1.2 has in any manner been involved in a corrupt act or provided a gift or remuneration in relation to any officer or employee of the FSCA, in connection with obtaining or executing a contract,
- 17.1.3 has acted in bad faith, in a fraudulent manner or committed an offence in obtaining or executing a contract,
- 17.1.4 has in any manner influenced or attempted to influence the awarding of an FSCA's bid,
- 17.1.5 has when advised that his bid has been accepted, given notice of his inability to execute or sign the contract or to furnish any security required,
- 17.1.6 has engaged in any anti-competitive behaviour, including having entered into any agreement or arrangement, whether legally binding or not, with any other person, firm or company to refrain from bidding for this contract, or relating to the bid price to be submitted by either party,
- 17.1.7 has disclosed to any other person, any information relating to this bid, except where disclosure, in confidence, was necessary to obtain quotations required for the preparation of the bid,

the FSCA may, in addition to any other legal recourse, which it may have, cancel the contract between the FSCA and such a person, firm or company and/or resolve that no bid from such a person will be favorably considered for a period, as prescribed by the National Treasury.

17.2 Any restriction imposed upon any person shall apply to any other person with which such a person is actively associated.

### 18. Applicable laws

- 18.1 The laws of the Republic of South Africa shall be applicable to each contract created by the acceptance of a bid and each bidder shall indicate an address in the Republic and specify it in the bid as his *domicilium citandi et executandi* where any legal process may be served on him.
- 18.2 Each bidder shall accept the jurisdiction of the courts of the Republic of South Africa.

### 19. Reasons for disqualification of bid

19.1 The FSCA reserves the right to disqualify any unacceptable bid as defined in the PPPFA Act and such disqualification may take place without prior notice to

ISSUE DATE	Tuesday	y, 26 August 2025	PAGE 11 OF 38	
FSCA Financial denter Conduct Anthonity	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

## PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



the offending bidder. The grounds for disqualification amongst others could include the following:

- 19.1.1 bidders who submit incomplete information and documentation as specified in the requirements of this bid document;
- 19.1.2 bidders who submit information that is fraudulent, factually untrue or inaccurate;
- 19.1.3 bidders who receive information not available to other potential bidders through any means;
- 19.1.4 bidders who do not comply with mandatory requirements, if stipulated in the bid document;
- 19.1.5 bidders who fail to attend a compulsory briefing session and sign bid register, if stipulated in the bid advert and/ or in this bid document; and/or
- 19.1.6 bidders who fail to comply with FICA (Financial Intelligence Centre Act) requirements (where applicable).

## 20. Delegation of authority

20.1 The FSCA may delegate any power vested in it by virtue of these Terms of Reference to an officer or employee of the FSCA.

### 21. Bid rules are binding

21.1 The bid rules as well as the instructions given in the official bid notice shall be binding on all bidders submitting bid applications for the service or services set out in the bid document.

### 22. Language of contract

22.1 The bid documents are drafted in English and any contract, which originates from the acceptance of the bid, will be interpreted and construed in English.





### D. TERMS OF REFERENCE

## 23. Objectives

- 23.1 The broad objectives of this bid include:
  - 23.1.1 To provide bidders with adequate information to understand and respond to the FSCA's requirements to provide wide area network (WAN), voice and internet connectivity services including Microsoft Azure Express Route and Microsoft Operator Connect for a period of five (5) years.
  - 23.1.2 To ensure uniformity in the responses received from each prospective service provider.
  - 23.1.3 To provide a structured framework for the evaluation of proposals.

## 24. Background

- 24.1 The FSCA connects to the internet services using one Internet Service Providers (ISP) on the fibre optic network. The existing network connectivity includes dual network links for high availability and an enhanced quality of service (QoS) essential for traffic shaping and prioritising network traffic for optimum network use.
- 24.2 The network architecture is designed to provide resilience through redundant connectivity from the ISP in order to give the FSCA customers (financial sector) access to our web portals to transact and correspond online. Furthermore, the internet access is also used by internal business for remote access and external mail
- 24.3 The current WAN network services are as follows:
  - 24.3.1 Internet services (dual last-mile network links with 300MBps bandwidth)
  - 24.3.2 Disaster recovery network links (dual last-mile network link with 1024MBps bandwidth)
- 24.4 The FSCA is also replicating business data between the head office in Ashlea Gardens and disaster recovery facility using metro ethernet network (point-to-point).
- 24.5 The FSCA is also connecting voice over IP (VOIP) telephone solution to the network operator on SIP voice link as follows:
  - 24.5.1 Privately owned telephone number ranges for the FSCA;

ISSUE DATE	Tuesday	PAGE 13 OF 38		
FSCA Financial Sector Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

# PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



- 24.5.2 Direct routing Microsoft team phones using session border controller (SBC);
- 24.5.3 Internal Call Centre services with call recording using Alcatel PABX (OMNIPX); and
- 24.5.4 Switchboard services with call recording using Alcatel PABX (OMNIPX).

### 25. Purpose of the request for bid

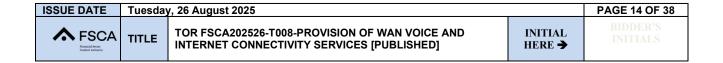
25.1 The purpose of this bid is to appoint a contractor to provide wide area network (WAN), voice and internet connectivity services including Microsoft Azure Express Route and Operator Connect for a period of five (5) years.

### 26. Pre-qualification criteria

- 26.1 The following pre-qualification criteria will be applicable to this bid:
  - 26.1.1 The bidder must be located in South Africa. Bidders may submit proof of their local presence. The FSCA reserves the right to verify information submitted by the bidder
  - 26.1.2 Bidders who do not meet the set pre-qualification criteria stipulated in paragraph 26.1.1 of the bid document will be eliminated from further evaluation.

## 27. Scope of work

- 27.1 The contractor is required to provide and configure dedicated WAN (primary and secondary) uplink/downlink fibre network to the FSCA head office including maintenance and support for a period of five (5) years as follows:
  - 27.1.1 Service Level Agreement (SLA) performance of 99.95% on both primary and secondary fibre network links.
  - 27.1.2 Standard Quality of Service (QoS) with the capability to classify and prioritize traffic on both primary and secondary fibre network links.
  - 27.1.3 Primary and secondary fibre network links must terminate at different access Point of Presence (PoP);
  - 27.1.4 PoPs must have a minimum of three paths to alternate PoPs to dynamically reroute Internet traffic in the event of any PoP failure.
  - 27.1.5 The last mile fibre network must terminate at different Customer Point Equipment (CPE) provided by the contractor.





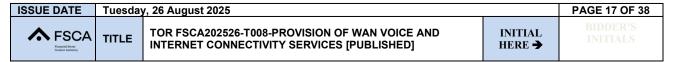
- 27.1.6 Primary and secondary fibre networks must be both active at the same time for both inbound and outbound internet traffic.
- 27.1.7 Make available 1GBps additional bandwidth (for quoting purposes) on an ad-hoc basis and at short notice whenever requested.
- 27.2 The contractor is required to provide Internet breakout bandwidth (circuit speed) of 1GBps (1024MBps) on both primary and secondary fibre network links and be easily upgradable to 2Gbps without the need for new infrastructure including maintenance and support for a period of five (5) years.
- 27.3 The contractor is required to provide redundant (primary and secondary) point-to-point fibre network from FSCA head office to the disaster recovery (DR) facility including maintenance and support for a period of five (5) years as follows:
  - 27.3.1 Bandwidth (circuit speed) of 10GBps (10240MBps) on both primary and secondary fibre network links and be easily scalable to 20Gbps without the need for new infrastructure including maintenance and support for a period of five (5) years.
  - 27.3.2 Service Level Agreement (SLA) performance of 99.95% on both primary and secondary fibre network links.
  - 27.3.3 Primary and secondary fibre network must terminate at different access point of presence (PoP).
  - 27.3.4 PoPs must have a minimum of three paths to alternate PoPs to dynamically reroute network traffic in the event of any PoP failure.
  - 27.3.5 The last mile fibre network must terminate at different customer point equipment (CPE) provided by the contractor.
  - 27.3.6 Primary and secondary fibre networks must be both active at the same time.
  - 27.3.7 Make available 1GBps additional bandwidth (for quoting purposes) on an ad-hoc basis and at short notice whenever requested.
- 27.4 The contractor is required to provide Microsoft Azure Express Route Standard including maintenance and support for a period of five (5) years as follows:
  - 27.4.1 Microsoft Azure Express route must be standard and must be upgradable to Premium in the future.
  - 27.4.2 Bandwidth: 50Mbps (uplink and downlink) and be easily upgradable to premium without the need for new infrastructure layout; and



- 27.4.3 Assist the FSCA technical with the configuration of the Azure ExpressRoute Gateway.
- 27.5 The contractor is required to provide external IP addresses and domain hosting that include maintenance and support for a period of five (5) years as follows:
  - 27.5.1 Host multiple FSCA owned domains.
  - 27.5.2 Automatically renew all the FSCA owned Domain Registrations with the South African Registrar, on an annual basis, for the duration of the contract; and
  - 27.5.3 14 static public IP addresses that are internet facing.
- 27.6 The contractor is required to provide domain name services (DNS), including maintenance and support for a period of five (5) years as follows:
  - 27.6.1 Domain Name Service (DNS) hosting Direct the existing FSCA DNS records to point to the respective WAN IP addresses and fully qualified domain names (FQDN(s);
  - 27.6.2 Direct FSCA MX and DNS records to point to the required IP addresses.
  - 27.6.3 DNS platform that supports CNAME flattening on apex domains.
  - 27.6.4 DNS service that integrates seamlessly with Cloud services.
  - 27.6.5 DNS routing policies that allow administrators to define DNS queries that are resolved based on various criteria;
  - 27.6.6 Weighted round robin to distribute traffic across multiple servers based on predefined weights, ensuring a more even distribution than simple round-robin.
  - 27.6.7 Geolocation routing to directs users to the closest or most suitable server based on their geographic location, minimizing latency.
  - 27.6.8 Latency-based routing to route users to the server with the lowest latency to optimizing performance.
  - 27.6.9 Health checks to monitor the availability and performance of backend servers and automatically redirect traffic to healthy alternatives, improving application uptime and resilience if a server fails.



- 27.6.10 Domain Name System Security Extensions (DNSSEC) to validate the authenticity of DNS data using cryptographic signatures and prevent DNS spoofing and man-in-the-middle attacks.
- 27.6.11 Dynamic DNS (DDNS) to automatically updates the DNS record to reflect the new IP address, ensuring continuous accessibility.
- 27.7 The contractor is required to assume the Mimecast internet mail services from the current incumbent, including maintenance and support for a period of five (5) years as follows:
  - 27.7.1 Email filtering of inbound and outbound emails to protects against the cyber security threat and spam to safeguard the emails from phishing, ransomware, and other types of attacks
  - 27.7.2 Internet email tracking of inbound and outbound internet mail which is a method for monitoring the delivery of email messages to the intended recipient
  - 27.7.3 Email archiving of inbound and outbound internet mail for the duration of the contract
  - 27.7.4 Email encryption of messages to protect the content from being read by entities other than the intended recipients. Email encryption must also include authentication
- 27.8 The contractor is required to provide auto responder service must include the following functionality, including maintenance and support for a period of five (5) years as follows:
  - 27.8.1 Automatic sending of email acknowledgement, from a do-not-reply email address.
  - 27.8.2 Integrated with Microsoft Exchange on-premises and Microsoft Exchange Online for production and disaster recovery.
  - 27.8.3 Enable users to update the templates used for acknowledgement emails and the rules with regards to the automated reply; and
  - 27.8.4 Enable users to draw reports based on mailbox, date and sender.
- 27.9 The contactor is required to provide voice communication services that include the following including maintenance and support for a period of five (5) years:
  - 27.9.1 Voice communication SIP trunk network for inbound and outbound calls.
  - 27.9.2 Managed SIP gateway to connect the current Alcatel PBX (OmniPCX) to the Microsoft Teams for Business for audio online meetings. The SIP



# PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



gateway should be able to secure inbound and outbound voice traffic; and

- 27.9.3 Implement Microsoft Operator Connect for the FSCA.
- 27.9.4 Integrate our Microsoft Teams phone to Microsoft Operator Connect to replace current direct routing.
- 27.9.5 Porting of DID number ranges from the current service provider.
- 27.10 The contractor must prepare the architectural design document of the WAN fibre network, internet access and voice communication network including the required configuration for FSCA's approval prior to the installation.
- 27.11 The contractor must provide onsite installation and project management of the proposed solution at the head office and disaster recovery facilities and the network installed must seamlessly integrate with the existing FSCA network.
- 27.12 The contractor must configure the network and services including the required routing as per the approved architectural design document.
- 27.13 The contractor must train four (4) FSCA technical resources on the internet and mail services on the supplied network.
- 27.14 The contractor must provide support and maintain the WAN network, internet services and voice communication network for a period of five (5) years.
- 27.15 The contractor must provide 240 hours (120 onsite and 120 offsite) for customisation and optimisation of the network. (The hourly estimates provided are for quotation purposes only.)

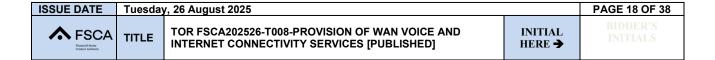
Note: The decision of whether to provide offsite or onsite will be at the discretion of the FSCA, based on the business requirements. Payment of these services will be prorated based on the actual hours used. The service will be requested by FSCA when required any time during the contract period. The contractor is required to provide a rate card of the hourly rate of work.

### 28. Timelines

28.1 The contractor must include estimated timelines of the WAN and internet services must be implemented within three (3) months from contracting and issuing of the purchase order.

### 29. Contract Condition

29.1 The contractor is required to provide wide area network (WAN), voice and internet connectivity services including Microsoft Azure Express Route and



# PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



Operator Connect during and after normal working hours from Monday to Sunday. Timelines will be agreed upon with the successful service provider.

- 29.2 The contractor must meet the following Performance Service Level requirements including but not limited to the following:
  - 29.2.1 Any additions, adjustments, modifications and other relevant activities related to the support. The associated costs required to deliver the service must also be clearly indicated.
  - 29.2.2 Monthly performance and Service Level Agreement (SLA) reviews are compulsory. In the initial stages of the contract, bi-weekly reviews will be necessary and will be expected at no additional cost.
- 29.3 The contractor will be required to produce the network configuration documents at the commencement of the contract and keep the documents up to date with the latest configuration at all times.
- 29.4 The FSCA will permit a skilled resource into the environment to perform the required duties, the resource must have a minimum of five (5) or more years of experience. Evidence of experience will be required prior to commencement of work.
- 29.5 The contractor must provide the services as per the service measurement and principles and is obliged to the target response and resolution times as set in table 1 below.

Table 1

Priority Code	Severity	Target response time	Target resolution time
P1	Critical	Immediate	1 Hour
P2	High	Immediate	4 Hours
P3	Medium	Within 2 Hours	1 working day
P4	Low	Within 4 Hours	Next business day

- 29.6 The contractor must comply with terms of paragraphs 28.5 and 28.6, table 1 service measurement and principles.
- 29.7 The successful contractor must meet the target response and resolution times as set in table 1 above.
- 29.8 The FSCA reserves the right to eliminate the contractor at any stage of this assignment should the contractor be unable to meet the requirements of paragraph 28.5 and set service level measurements requirements detailed table 1 of paragraph 28.6 above.

# PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



#### 30. Bid evaluation

30.1 The proposals will be evaluated as follows.

### 30.1.1 Evaluation Stage One: Compliance

Compliance with administrative requirements stated in the Standard Bidding Documents and the mandatory requirements as listed in paragraph 35 below. In this evaluation stage, all bidders that fail to provide the required information and documentation, will be disqualified from further evaluation.

### 30.1.2 Evaluation Stage Two: Functional evaluation (Desktop evaluation)

In this evaluation stage, bidders are expected to obtain a minimum of 80 out of 100 points to proceed to the next evaluation stage. Failure to obtain the prescribed minimum points will automatically disqualify the bid offer from proceeding to the next evaluation stage.

### 30.1.3 Evaluation Stage Three: Preference Point System

The 80/20 preference point system shall be applicable to this phase, where 80 points represent maximum obtainable points for the lowest acceptable price, and 20 points represents specific goals. Points will be awarded to a bidder for attaining the specific goal points in accordance with the table as listed in the bid documentation.

### 30.1.4 Evaluation Stage Four: Site Inspection

At the FSCA's discretion, a site inspection may be conducted at this stage. The FSCA will visit the selected bidders' premises with the objective of verifying information as contained in their respective bid documents. Should it be discovered during a site inspection or presentation that the information submitted by the bidder is inconsistent with what is on their current premises of business, such bidders will be disqualified.



## PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES

## 31. Functional evaluation (Desktop)

31.1 The bid/proposal will be evaluated for functionality and be rated as follows:

Table 2

No	ITEM	DESCRIPTION	DETAILED DESCRIPTION	RATING	WEIGHT
		A.1. The bidder must submit a detailed proposal detailing how the	A.1.1. The bidder did not submit a proposal	0	
Α.	Detailed Proposal	solution will be deployed as per paragraph 27 of this document	A.1.2. The bidder submitted a proposal which meets some requirements	1-3	50
			A.1.3. The bidder submitted a proposal that meets or exceeds all the requirements	4-5	
B.	Track Record	B.1. The bidder must submit contactable reference letters not older than five (5) years of service obtained from clients where WAN, internet and voice implementation and support was successfully provided by the bidder.	B.1.1. The bidder did not submit reference letters	0	20

ISSUE DATE	Tuesda	Tuesday, 26 August 2025					
FSCA Figurated destre Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →				



No	ITEM	DESCRIPTION	DETAILED DESCRIPTION	RATING	WEIGHT
		Information provided must include the following:  a. Client company name b. Client contact person,	B.1.2. The bidder submitted less than three contactable reference letters which meet all the requirements	1-3	
		<ul> <li>c. Client contact person's telephone numbers and email address,</li> <li>d. Project description and contract duration, and</li> <li>e. Set of activities.</li> </ul>	B.1.3. The bidder submitted three or more contactable reference letters that meet all the requirements	4-5	
		C.1. The bidder must provide a detailed deployment plan which should set out how the service	C.1.1. The bidder did not submit a deployment plan	0	
C.	Deployment plan	will be delivered as per timelines in paragraph 28 of this document	C.1.2. The bidder submitted deployment plan that meets some requirements	1-3	30
			C.1.3. The bidder submitted deployment plan that meets or exceeds all the requirements	4-5	
TOT	AL	100			

ISSUE DATE	SUE DATE Tuesday, 26 August 2025				
FSCA Financial Sector Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS	

### FSCA2024/25-T008

## PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES



### 32. Preference point system

- 32.1 General conditions
  - 32.1.1 The following preference point systems are applicable to invitations to tender: the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - 32.1.2 The applicable preference point system for this tender is the 80/20 preference point system.
- 32.2 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
  - (a) Price; and
  - (b) Specific Goals.
- 32.3 The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 32.4 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 32.5 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.
- 33. Formulae for procurement of goods and services
- 33.1 POINTS AWARDED FOR PRICE

### 33.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

ISSUE DATE	Tuesday	y, 26 August 2025		PAGE 23 OF 38
FSCA Financial forcer Crosset Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



$$Ps = 80\left(1 - \frac{Pt - Pmin}{Pmin}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration Pmin = Price of lowest acceptable tender

### 34. Points awarded for specific goals

- 34.1.1 In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender.
- 34.1.2 In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—:
  - (a) an invitation for tender for income-generating contracts, that either the 80/20 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system: or
  - (b) any other invitation for tender, that either the 80/20 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 80/20 preference point system.

Specific goals for the tender and points claimed are indicated per the table below.

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Enterprises owned by 51% or more black people	10	
Women ownership of 51% or more of the enterprise shareholding.	10	

ISSUE DATE	Tuesday	y, 26 August 2025	PAGE 24 OF 38	
FSCA Financial Secure Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



Note: In the event that the bidder is claiming specific goals, the FSCA will allocate points claimed, provided that proof of evidence such as valid BBBEE Certificates/sworn affidavits, CIPC etc. is attached. Failure to submit acceptable verifiable proof will result in an allocation of 0 points.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

### 35. Standard bidding documents

35.1 The following compulsory additional information are required. Failure to complete, and supply any of these documents might lead to disqualification from this bid:

	Table 1
Invitation to bid	SBD 1
Pricing Schedule	SBD 3.1
Bidder's Disclosure	SBD 4
Preference Points Claim Form for Preferential Procurement Regulations 2022  Should a bidder not complete and sign the SBD6.1,	SBD 6.1
the bidder will be allocated 0.00 points for specific goals	

### 36. Timeline of the bid process

36.1 The period of validity of the bid and the withdrawal of offers, after the closing date and time are 120 days, expiring on 16 January 2026. The project timeframes of this bid are set out below:

Table 2

STAGE	DESCRIPTION OF STAGE	ESTIMATED COMPLETION DATE (OR WORK WEEK ENDING)
1.	Advertisement of bid on Government etender portal / FSCA website	26 August 2025
2.	Non-compulsory briefing session	03 September 2025
3.	Questions relating to bid from bidder(s)	05 September 2025
4.	Bid closing date	18 September 2025
5.	Compliance: Bid Evaluation Committee	22 September 2025

ISSUE DATE	Tuesda	y, 26 August 2025		PAGE 25 OF 38
FSCA Financial Secure Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



STAGE	DESCRIPTION OF STAGE	ESTIMATED COMPLETION DATE (OR WORK WEEK ENDING)
6.	Functional Evaluation: (Desktop evaluation)	29 September 2025
7.	Preference Point System: Bid Evaluation Committee	06 October 2025
8.	Bid Award: Bid Adjudication Committee	13 October 2025
9.	Notification of the outcome to the bidders	14 October 2025

- 36.2 All dates and times in this bid are South African Standard Time.
- 36.3 Any time or date in this bid is subject to change at the FSCA's discretion. The establishment of a time or date in this bid does not create an obligation on the part of the FSCA to take any action or create any right in any way for any bidder to demand that any action be taken on the date established. The bidder accepts that, if the FSCA extends the deadline for bid submission (the Closing Date) for any reason, the requirements of this bid otherwise apply equally to the extended deadline.

ISSUE DATE	Tuesday	y, 26 August 2025	PAGE 26 OF 38	
FSCA Financial factor Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



## E. STANDARD BIDDING DOCUMENTS

## **Standard Bidding Document (SBD 1)**

# PART A INVITATION TO BID

	YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE FINANCIAL SECTOR CONDUCT AUTHORITY							
BID NUMBER:	_	A2025/26-T008	CLOSING DATE:	18 September 2		CLOSING TIME:	11H00	
DESCRIPTION	CON	VISION OF WID NECTIVITY SERV	/ICES PROVI	SION OF NETWO	ORK	(LAN) SUPP	ORT	
ADDRESS)	BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)							
Riverwalk Office	Park,	Block B						
41 Matroosberg	Road	(Corner Garsfon	tein and Matr	oosberg Roads)				
Ashlea Gardens	, Exte	nsion 6, Menlo P	ark					
Pretoria, South	Africa,	, 0081						
BIDDING PROCE	EDUR	E AND TECHNICA	AL ENQUIRIE	S MAY BE DIRE	CTEI	ото		
DEPARTMENT	S	Supply Chain Ma	nagement De	partment				
FACSIMILE NUMBER	N	lot applicable						
E-MAIL ADDRES	ss te	tenders@fsca.co.za						
TELEPHONE NUMBER		012 367 7847						
SUPPLIER INFO	RMAT	TON						
NAME OF BIDDE	R							
POSTAL								
ADDRESS								
STREET ADDRESS								
TELEPHONE NUMBER	C	CODE		NUMBER				

ISSUE DATE	Tuesday	/, 26 August 2025		PAGE 27 OF 38
FSCA Francial dense Control Authory	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE			NUMBER			
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:		MAAA	
B-BBEE STATUS LEVEL VERIFICATION	TICK APPLICAE BOX]	Ī		EE STATUS L SWORN DAVIT	,	ICK APPLIC BOX]	
CERTIFICATE [A B-BBEE STATUS	Yes I FVFI_VFRIFICAT	No No	RTIFI	CATE/ SWORN A	1	es DAVIT (FOR	No FMFS &
QSEs) MUST BE SU BBEE]							
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes [IF YES ENCLOSE PROOF]	□No :	FORE SUPF THE ( /SER) /WOR	YOU A EIGN BASED PLIER FOR GOODS VICES EKS ERED?	QUE	es /ES, ANSW ESTIONNAIF OW]	
QUESTIONNAIRE TO	•	N SUF	PLIER	lS .			
IS THE ENTITY A REDOES THE ENTITY HE DOES THE ENTITY HE DOES THE ENTITY HE IS THE ENTITY LIAB IF THE ANSWER IS REGISTER FOR A AFRICAN REVENUE	HAVE A BRANCH IN HAVE A PERMANEN HAVE ANY SOURCI LE IN THE RSA FO "NO" TO ALL OF TAX COMPLIANCI	N THE F NT EST E OF IN R ANY THE A E STA	RSA?  ABLIS  NCOME  FORM  ABOVE  TUS S	HMENT IN THE IN THE RSA? OF TAXATION? THEN IT IS NO	RSA?  OT A  ODE F	YES YES YES YES YES YES REQUIREM	NO NO NO NO NO NO IENT TO

ISSUE DATE	Tuesday	v, 26 August 2025		PAGE 28 OF 38
FSCA Francial deserve Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



## PART B TERMS AND CONDITIONS FOR BIDDING

### 1. BID SUBMISSION:

- 1.1.BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2.ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED— (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

### 2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE www.sars.gov.za.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO	PROVIDE / OR COMPLY	WITH ANY OF THE A	ABOVE PARTICULARS	MAY RENDER THE
BID INVALID				

SIGNATURE OF BI	IDDER:		 	
CAPACITY UNDER (Proof of authority n	_	_		
DATE:				

ISSUE DATE	Tuesday	y, 26 August 2025		PAGE 29 OF 38
FISCA Financial fineter Conduct Artifactity	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



## **Standard Bidding Document (SBD 3.1)**

## PRICING SCHEDULE – FIRM PRICES (Purchases)

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

	ME OF BIDDER:	BID NO.: <b>FSCA2025/26-T008</b> CLOSING DATE: <b>18 September 2025</b>				
OFFE	ER TO BE VALID FOR 120 DAYS FROM	THE CLOSING DATE OF BID.				
ITEM I	NO DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)				
		R				
-	Required by:					
-	At:					
-	Brand and model					
-	Country of origin					
-	Does the offer comply with the specification(s)?	*YES/NO				
-	If not to specification, indicate deviation(s)					
-	Period required for delivery	*Delivery: Firm/not firm				
-	Delivery basis					
Note:	All delivery costs must be included in the bid price	ce, for delivery at the prescribed destination.				
insuraı	* "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment nsurance fund contributions and skills development levies.  Delete if not applicable					

ISSUE DATE	Tuesday	/, 26 August 2025		PAGE 30 OF 38
FSCA  Financial Secret  Conduct Asthority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN). **VOICE AND INTERNET CONNECTIVITY SERVICES** PROVISION OF NETWORK (LAN) SUPPORT



## **Standard Bidding Document (SBD 4)**

### BIDDER'S DISCLOSURE

### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person

### 2. Bidder's declaration

2.1

2.1.1	emp	, furnish particulars of the names, individual identity numbers, and, if applicable, state loyee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners by person having a controlling interest in the enterprise, in table below.							
		Full Name	Identity Number	Name institution	of	State			

having a controlling interest<sup>1</sup> in the enterprise, employed by the state?

YES/NO.....

<sup>&</sup>lt;sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

ISSUE DATE	Tuesday	y, 26 August 2025		PAGE 31 OF 38
FSCA Financial discuss Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO** 

1	If so, furnish particulars:
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?  YES/NO
2.3.	1 If so, furnish particulars:
3	DECLARATION
	I, the undersigned, (name) in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:
3.1	I have read and I understand the contents of this disclosure;
3.2	I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
	The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However,

as collusive bidding.
3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the

communication between partners in a joint venture or consortium<sup>2</sup> will not be construed

- including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

<sup>&</sup>lt;sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

ISSUE DATE	Tuesday, 26 August 2025			PAGE 32 OF 38	
FSCA Financial Sector Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS	

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT

DECLARATION PROVE TO BE FALSE.



3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.
I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS
OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS

Signature	Date
Position	Name of bidder

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



## **Standard Bidding Document (SBD 6.1)**

## PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included);
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included); and
  - the applicable preference point system for this tender is the 80/20 preference point system.
- 1.2 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for price and specific Goals.
- 1.3 The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.4 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.5 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

#### 2. **DEFINITIONS**

ISSUE DATE	Tuesday	Tuesday, 26 August 2025		
FSCA Francial Security Conduct Authority	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



- (a) "tender" means a written offer in the form determined by an organ of state in response to an
  invitation to provide goods or services through price quotations, competitive tendering process
  or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

### 3. Formulae for procurement of Goods and Services

### 3.1. POINTS AWARDED FOR PRICE

### 3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80\left(1 - \frac{Pt - Pmin}{Pmin}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
  - (c) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (d) any other invitation for tender, that either the 80/20 or 90/10 preference point system

ISSUE DATE	Tuesday	Tuesday, 26 August 2025		
FSCA Financial Secure Conduct Anthonity	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

system.)

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

Note to tenderers: The tenderer must indicate how they claim points for each preference point

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Enterprises owned by 51% or more black people	10	
Women ownership of 51% or more of the enterprise shareholding.	10	

Note: In the event that the bidder is claiming specific goals, the FSCA will allocate points claimed, provided that proof of evidence such as valid BBBEE Certificates/sworn affidavits, CIPC etc. is attached. Failure to submit the acceptable verifiable proof will result in an allocation of 0 points.

### **DECLARATION WITH REGARD TO COMPANY/FIRM**

4.3.	Name of company/firm					
4.4.	Company registration number:					
4.5.	TYPE OF COMPANY/ FIRM					
	<ul> <li>□ Partnership/Joint Venture / Consortium</li> <li>□ One-person business/sole propriety</li> <li>□ Close corporation</li> <li>□ Public Company</li> <li>□ Personal Liability Company</li> <li>□ (Pty) Limited</li> <li>□ Non-Profit Company</li> <li>□ State Owned Company</li> <li>[TICK APPLICABLE BOX]</li> </ul>					

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
  - i) The information furnished is true and correct;
  - ii) The preference points claimed are in accordance with the General Conditions as

ISSUE DATE	Tuesday	Tuesday, 26 August 2025		
FSCA  Transcial Sector Conduct Additionly	TITLE	TOR FSCA202526-T008-PROVISION OF WAN VOICE AND INTERNET CONNECTIVITY SERVICES [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



indicated in paragraph 1 of this form;

- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

SIGNATURE(S) OF TENDERER(S)

PROVISION OF WIDE AREA NETWORK (WAN), VOICE AND INTERNET CONNECTIVITY SERVICES PROVISION OF NETWORK (LAN) SUPPORT



### F. ADMINISTRATIVE CHECKLIST

Hereunder is a checklist to ensure that the bid document is complete in terms of administrative compliance. Please ensure that the following forms have been completed and signed and that all documents, as requested, are attached to the tender document.

ITEM	DOCUMENT REFERENCE		ACTION TO BE TAKEN	YES/ NO
1.	SBD 1	Invitation to bid	Is the form duly competed and signed?	
2.	SBD 3.1	Pricing Schedule	Is the form duly competed and signed?	
3.	SBD 4	Declaration of Interest	Is the form duly competed and signed?	
4.	SBD 6.1	Preference Points Claim Form for Preferential Procurement Regulations 2022	Is the form duly competed, Specific goals points claimed, and form signed?	
5.	Tender submission		Two (2) printed copies. (One (1) original and One (1) copy of original) submitted?	
			One (1) electronic copy submitted?	

I, the undersigned (name)	
certify that the information furnished on this checl	klist is true and correct.
Signature	Date
Position	Name of Bidder