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|  Eskom | Tender Questions and Answers | Document Identifier | 240-7124948   | Rev | 1 |
|                                                                                         |                              | Effective Date      | 01 April 2023 |     |   |
|                                                                                         |                              | Review Date         | April 2031    |     |   |

|                        |                |                      |
|------------------------|----------------|----------------------|
| To whom it may concern | Date           | 17.07.2026           |
|                        | Enquiries      | Thabile Sibiya       |
|                        | E-mail address | sibiyath@eskom.co.za |

Dear Sir/Madam

|                            |                                                                                                                                                                                                                                                                                                                                                              |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Request for Enquiry Number | E3264DXKZNOU                                                                                                                                                                                                                                                                                                                                                 |
| Description                | The establishment of an enabling agreement with a panel of two (2) service providers for the provision of Detailed Aerial Inspection Services over the fleet of Sub-transmission networks (33-132kV), via a Helicopter on 'as and when' required basis for the Central East Cluster (Kwa-Zulu Natal and Free State Operating Units) for a period of 5 years. |

| Item | Questions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Answers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Clarity Published Dates |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| 1.   | <p><b>The scope</b> – “Detailed Aerial Inspection Services over the fleet of Sub-transmission networks (33-132kV), via a Helicopter on ‘as and when’ required basis.” ..... intends to provide exclusive resources to the requested services.</p> <p>Would Eskom Holdings be able to commit to a fixed yearly minimum of flying hours per year over the contract period?</p> <p>Would Eskom Holdings be able to indicate whether the commitment would be in the 400 to 500, or 500 to 600 hour per year range?</p> | <p>No. The contract is structured on an "as and when required" basis. Eskom cannot guarantee or commit to a minimum number of flying hours during the contract period. Actual flying hours will be dependent on operational requirements, budget availability, network priorities, and maintenance needs.</p> <p>As the contract is based on operational requirements and not on guaranteed quantities, Eskom is unable to provide any commitment or assurance regarding annual flying hour ranges.</p> | 17.08.2026              |

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| 2. | <p>Functional criteria – “Important – Employment of resources: All resources presented as evidence must be employed at the tendering company during the tender period. The tender period includes tender closing date extensions. Use affidavit template from Annexure” read with “Table 2 – Functional Criteria and Returnable number 2,3 and 4.”</p> <p>..... is of the opinion that the requirements under the functionality clause unfairly discriminate against new entrants to the market. As far as .....is aware, only Eskom Aviation (NTCSA SOC LTD) currently provides line inspection services to Eskom Holdings SOC LTD. Eskom Aviation itself uses the Spotter, Camera Operator and report compiler services of staff under fulltime employ of Eskom Holding’s Distribution division and therefor also does not strictly comply with the requirements. Enforcing these requirements would result in tenderers scoring 60 % less under the functionality criteria and in all likelihood, result in a failed submission.</p> <p>2.2. .... has established framework agreements with suitably qualified staff; however, these agreements are dependent on the award of the tender. Submitting the personal details of the persons involved may negatively affect their current employment status and contradicts the spirit of the POPIA ACT.</p> <p>2.3. Considering point 2.1 and 2.2 above, would Eskom Holdings SOC Limited be amenable to ..... providing copies of audit staff’s qualification, whilst removing their personal particulars?</p> <p>2.4. Should Eskom Holdings be amenable to the suggestion under 2.3 above, ....., if successful, would be willing to</p> | <p>No. Tenderers are required to submit evidence in accordance with the enquiry requirements. Information submitted will be treated in accordance with applicable legislation, including the Protection of Personal Information Act (POPIA), and Eskom's internal governance requirements.</p> <p>Full disclosure of all network plans will not be provided. Following contract award, the successful contractor will only be provided with the network information and plans applicable to the specific networks allocated to them for execution of the contract. Such disclosure will be subject to Eskom's confidentiality, information security, and contractual requirements.</p> | 17.08.2026 |
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|    | accept a contract subject to, full disclosure being made of the audit staff's qualifications and personal particulars within an agreed period. Would this be acceptable to Eskom Holdings?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                 |            |
| 3. | <p>Table 2 – Functional Criteria and Returnable point 6,.....is of the opinion that the requirement listed under the functionality criteria number 6 unfairly discriminates against new entrants to the market.</p> <p>As far as ..... is aware, only Eskom Aviation (NTCSA SOC LTD) currently provides line inspection services to Eskom Holdings SOC LTD. Eskom Aviation itself uses the Spotter, Camera Operator and report compiler services of staff under fulltime employ of Eskom Holding's Distribution. Distribution would therefore be the only division in the position to provide a sample aerial inspection report not older than 24 months.</p> <p>On further investigation, ..... has been informed that the camera owned by Distribution and normally used on Eskom Aviation helicopters, has been unserviceable for a considerable time. It is therefor, highly likely that Distribution would at best, be the only company to provide a helicopter camera inspection report which is not older than 24 months.</p> <p>Would Eskom Holdings be amenable to ..... providing samples of the reports, it intends to use during detailed camera inspections?</p> | Yes, this will be acceptable, provided that some sample data is available on the report so that it can be practically assessed. | 17.08.2026 |

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| 4. | In order to provide detailed reports and record line faults accurately, ..... would require line data to overlay on GPS and / or GPS line data, for all the Distribution lines requiring inspection. .... is aware that the information is protected as part of National Security and not currently available to tenderers. Will Eskom Holdings provide the required data on tender award ? | Yes. Subject to Eskom's information security, confidentiality, and operational requirements, the successful contractor will be provided with the relevant information and data necessary to execute the services under the contract. Any information provided will be governed by applicable confidentiality and data protection requirements. | 17.08.2026 |
| 5. | ..... accepts that due to the importance and volume of questions raised, there may be a delay in Eskom Holdings' response. .... therefor, requests an extension to the tender closing date, to allow sufficient time to address and re-act to any new information received.                                                                                                                 | Tender closing date extended to 07 September 2027, refer to addendum.                                                                                                                                                                                                                                                                          | 17.08.2026 |

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