



Transport Education Training Authority

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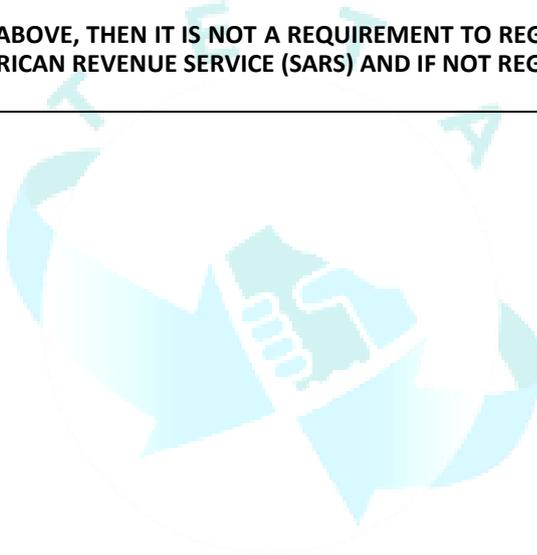
INVITATION TO BID

SBD 1

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (TRANSPORT EDUCATION TRAINING AUTHORITY)					
BID NUMBER:	TETA21/COO/0013/MIS SUPPORT	CLOSING DATE:	23 NOVEMBER 2021	CLOSING TIME:	11:00
DESCRIPTION	REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF QUALIFIED ICT SERVICE PROVIDER TO PROVIDE MANAGEMENT INFORMATION SYSTEM (MIS), SUPPORT AND MAINTENANCE FOR TETA'S CORE BUSINESS PROCESSES FOR THE PERIOD OF FIVE (5) YEARS				
VALIDITY PERIOD	NINETY (90) DAYS AFTER THE CLOSING DATE				
COMPULSORY BRIEFING SESSION	DATE: 08 NOVEMBER 2021 (ZOOM LINK SUPPLIED ON PAGE NO.10)				TIME: 12H30
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
344 PRETORIA AVENUE					
FERNDALE					
RANDBURG					
2194					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Mr Zukisani Mangaliso		CONTACT PERSON	Mr Zukisani Mangaliso	
TELEPHONE NUMBER	011 – 577 7026		TELEPHONE NUMBER	011 – 577 7026	
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS	tenders@teta.org.za		E-MAIL ADDRESS	tenders@teta.org.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
	CODE		NUMBER		
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	[TICK APPLICABLE BOX]		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX]

Request for Bid

	<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Yes <input type="checkbox"/> No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]			
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS			
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?			<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?			<input type="checkbox"/> YES <input type="checkbox"/> NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.			



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**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED—(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER’S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE.”

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

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SCHEDULE 1

INVITATION TO BID - SBD 1 (pp 1-3) PLUS GENERAL INFORMATION BELOW (pp 4-16)

1 CONFIDENTIAL INFORMATION DISCLOSURE NOTICE

- 1.1 This document may contain confidential information that is the property of the TRANSPORT EDUCATION and TRAINING AUTHORITY (TETA).
- 1.2 No part of the contents may be used, copied, disclosed or conveyed in whole or in part to any party in any manner whatsoever other than for preparing a proposal in response to this Bid, without prior written permission from TETA.
- 1.3 All copyrights and Intellectual Property herein vests with TETA

2 INTRODUCTION

2.1 Purpose

- 2.1.1 The purpose of this Request for Bid (RFB) is an invitation to potential suppliers (hereinafter referred to as "Bidders") to submit Bids for the items/products/solutions or services as detailed under **Schedule 4**: Specification or Terms of Reference

2.2 Objectives

- 2.2.1 The following objectives must be achieved with the implementation of the above required solution:

- The rendering of the required services as per the terms of reference.
- Compliance with all relevant legislations and regulations.
- Signing of the Service Level Agreement (SLA) and Contract with TETA.

- 2.2.2 Based on the Bids submitted and the outcome of the evaluation process according to the set evaluation criteria TETA intends to select a preferred bidder/s with the view of concluding a service level agreement (SLA) with such successful bidder. The Bid will be evaluated in terms of the **PPPFA 80/20** preferential points system.

2.3 Queries

- 2.3.1 Should it be necessary for a bidder to obtain clarity on any matter arising from or referred to in this RFB document, please refer queries, **in writing**, to the contact person(s) listed below. Under no circumstances may any other employee within TETA be approached for any information. Any such action might result in a disqualification of a response submitted in competition to the RFB. TETA reserves the right to place responses to such queries on the website.

Mr Zukisani Mangaliso	Telephone	(011) 577 7026
	E-mail	tenders@teta.org.za

3 DEFINITIONS

- 3.1 Transport Education and Training Authority [hereinafter referred to as “TETA”] was in terms of the provisions of the Skills Development Act (Act No. 97 of 1998), established as a SETA in March 2000, together with other 24 SETA’s by the Minister of Labour. The establishment of TETA has enabled the long standing need for a mechanism that can provide skills in the transport industry.
- 3.2 TETA exists to ensure that the provisions of the Skills Development Act are implemented and complied with as contemplated by the Act, and to develop and improve skills in the transport sector under the auspices of the Department of Transport. TETA is required to promote facilitate, monitor and research education and training in the Transport Sector.
- 3.3 **“Acceptable Bid”** - means any bid, which, in all respects, complies with the specifications and conditions of the Request for Bid as set out in this document.
- 3.4 **“Act”** – means the Preferential Procurement Policy Framework Act (Act No. 5 of 2000).
- 3.5 **“Agent”** – means a person mandated by another person (“the principal”) to do business for and on behalf of or to represent in business transaction, the principal, and thereby acquire rights for the principal against an organ of state and incur obligations binding the principal in favour of an organ of state.
- 3.6 **“Bid”** - means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services or goods.
- 3.7 **“Bidders”** - means any enterprise, consortium or person, partnership, company, close corporation, firm or any other form of enterprise or person, legal or natural, which has been invited by TETA to submit a bid in response to this bid invitation.
- 3.8 **“Client”** - means internal and external customers that participate in TETA registration processes.
- 3.9 **“Comparative Price”** - means the price after deduction or addition of non-firm price factors, unconditional discounts, etc.
- 3.10 **“Consortium”** - means several entities joining forces as an umbrella entity to gain a strategic collaborative advantage by combining their expertise, capital, efforts, skills and knowledge for the purpose of executing this tender.
- 3.11 **“Disability”** - means, in respect of a person, a permanent impairment of a physical, intellectual, or sensory function, which results in restricted, or lack of, ability to perform an activity in the manner, or within the range, considered normal for a human being.
- 3.12 **“Firm Price”** - means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition or abolition of customs or excise duty and any other duty, levy or tax which, in terms of a law or regulation is binding on the contractor and demonstrably has influence on the price of any supplies or the rendering cost of any service, for the execution of a contract.
- 3.13 **“Goods”** – means any work, equipment, machinery, tools, materials or anything of whatever nature to be rendered to TETA or TETA’s delegate by the successful vendor in terms of this bid.
- 3.14 **“Historically Disadvantaged Individual” (HDI)** - means a South African citizen:
- 3.14.1 Who, due to the apartheid policy that had been in place, had no franchise in national elections prior to the introduction of the Constitution of the Republic of South Africa, 1983, (Act No. 110 of 1983) or the Constitution of the Republic of South Africa, 1993 (Act No. 200 of 1993) (the Interim Constitution); and/or;

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- 3.14.2 who is a female; and/or
- 3.14.3 who has a disability;
- 3.15 *provided that a person who obtained South African citizenship on or after the coming to effect of the Interim Constitution is deemed not to be an HDI.*
- 3.16 **“Internal Collaboration”** - *means collaborative arrangements within a group of companies or within various strategic business units/subsidiaries/operating divisions in order to gain a strategic position whilst sharing resources, profits and losses as well as risks.*
- 3.17 **“Joint Ownership”** - *(also known as equity JVs) means the establishment by two parent companies of a child company for a specific task within which both parent companies invest in order to overcome the limited capabilities vested within them in order that they can both benefit from the combined investment.*
- 3.18 **“Joint Venture” - (Project)** *means two or more businesses joining together under a contractual agreement to conduct a specific business enterprise with both parties sharing profit and losses. The venture is for one specific project only, rather than for a continuing business relationship as in a strategic alliance. It is about sharing risk with others and providing one or more missing and needed assets and competencies.*
- 3.19 **“Management”** - in relation to an enterprise or business, means an activity inclusive of control, and performed on a daily basis, by any person who is a principal executive officer of the company, by whatever name that person may be designated, and whether or not that person is a director.
- 3.20 **“Non-firm Price(s)”** - means all price(s) other than “firm” price(s).
- 3.21 **“Organ of State”** - means a constitutional institution defined in the Public Finance Management Act, Act 1 of 1999.
- 3.22 **“Person(s)”** - refers to a natural and/or juristic person(s).
- 3.23 **“Rand Value”** - means the total estimated value of a contract in Rand denomination, which is calculated at the time of proposal invitations and includes all applicable taxes and excise duties.
- 3.24 **“Successful Vendor”** - means the organization or person with whom the order is placed or who is contracted to execute the work as detailed in the bid.
- 3.25 **“Prime Vendor”** – means any person (natural or juristic) who forwards an acceptable proposal in response to this RFB with the intention of being the main contractor should the proposal be awarded to him/her.
- 3.26 **“Vendor Agent”** - means any person mandated by a prime vendor or consortium/joint venture to do business for and on behalf of, or to represent in a business transaction, the prime vendor and thereby acquire rights for the prime vendor or consortium/joint venture against TETA or an organ of state and incur obligations binding the prime vendor or consortium/joint venture in favour of TETA or an organ of state.
- 3.27 **“SMME”** – bears the same meaning assigned to this expression in the National Small Business Act, 1996 (Act No. 102 of 1996).
- 3.28 **“Service Partners”** - means any successful vendor who is awarded the proposal or who entered into an agreement with TETA and/or its clients to offer consulting services in areas such as but not limited to, strategic e-business consulting, evaluation, implementation and continuous improvement or system integration.

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- 3.29 **“Support Partners”** - means any successful vendor who entered into partnership agreement with TETA and/or its clients for the provision of support services to a specific solution.
- 3.30 **“Sub-Contracting”** - means the primary contractor’s assigning or leasing or making out work to, or employing another person to support such primary contractor in executing part of a project in terms of a contract.
- 3.31 **“Trust”** - means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person.
- 3.32 **“Trustee”** - means any person, including the founder of a trust, to whom property is bequeathed in order *for such property to be administered for the benefit of another person.*

4 GENERAL RULES AND INSTRUCTIONS

4.1 Confidentiality

- 4.1.1 The information contained in this document is of a confidential nature, and must only be used for purposes of responding to this RFB. This confidentiality clause extends to Bidder partners and/or implementation agents, whom the Bidder may decide to involve in preparing a response to this RFB.
- 4.1.2 For purposes of this process, the term “Confidential Information” shall include all technical and business information, including, without limiting the generality of the foregoing, all secret knowledge and information (including any and all financial, commercial, market, technical, functional and scientific information, and information relating to a party’s strategic objectives and planning and its past, present and future research and development), technical, functional and scientific requirements and specifications, data concerning business relationships, demonstrations, processes, machinery, know-how, architectural information, information contained in a party’s software and associated material and documentation, plans, designs and drawings and all material of whatever description, whether subject to or protected by copyright, patent or trademark, registered or un-registered, or otherwise disclosed or communicated before or after the date of this process.
- 4.1.3 The receiving party shall not, during the period of validity of this process, or at any time thereafter, use or disclose, directly or indirectly, the confidential information of TETA (even if received before the date of this process) to any person whether in the employment of the receiving party or not, who does not take part in the performance of this process.
- 4.1.4 The receiving party shall take all such steps as may be reasonably necessary to prevent TETA’s confidential information coming into the possession of unauthorised third parties. In protecting the receiving party’s confidential information, TETA shall use the same degree of care, which does not amount to less than a reasonable degree of care, to prevent the unauthorised use or disclosure of the confidential information as the receiving party uses to protect its own confidential information.
- 4.1.5 Any documentation, software or records relating to confidential information of TETA, which comes into the possession of the receiving party during the period of validity of this process or at any time thereafter or which has so come into its possession before the period of validity of this process:
- 4.1.5.1 shall be deemed to form part of the confidential information of TETA;
 - 4.1.5.2 shall be deemed to be the property of TETA;
 - 4.1.5.3 shall not be copied, reproduced, published or circulated by the receiving party unless and to the extent that such copying is necessary for the performance of this process and all other processes as contemplated in; and

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4.1.5.4 shall be surrendered to TETA on demand, and in any event on the termination of the investigations and negotiations, and the receiving party shall not retain any extracts.

4.2 Preferential Procurement Reform

4.2.1 TETA supports Black Economic Empowerment as an essential ingredient of its business. In accordance with government policy, TETA insists that the private sector demonstrates its commitment and track record to Black Economic Empowerment in the areas of ownership (shareholding), skills transfer, employment equity and procurement practices (SMME Development) etc.

4.2.2 TETA will apply the principles of the Preferential Procurement Policy Framework Act, (Act No. 5 of 2000) to this proposal.

4.2.3 Vendors shall submit the "Broad-Based Black Economic Empowerment Status Level Certificates" as part of this proposal. In the case of a consortium and sub-contractors, the preference certificate must be completed for each legal entity.

4.3 Language

4.3.1 Bids shall be submitted in **English**.

4.4 Gender

4.4.1 Any word implying any gender shall be interpreted to imply all other genders.

4.5 Formal contract

4.5.1 This RFB, all the appended documentation and the proposal in response thereto read together, forms the basis for a formal contract to be negotiated and finalised between TETA and the enterprise(s) to whom TETA awards the bid in whole or in part.

4.5.2 A mere offer and acceptance shall not constitute a formal contract of any nature for any purpose between TETA and any vendor.

4.6 Instructions for the submissions of a proposal

4.6.1 **ONE (1)** original copy and **ONE (1)** electronic (Virus Free USB) copy of the bid **Technical submission** shall be submitted on the date of closure of the Bid.

4.6.2 **NB: ONE (1) Pricing/ Costing schedule must be submitted in a separate sealed envelope together with the Standard Bidding Document SBD 3.3.**

A copy of the Pricing/Costing Schedule must be submitted in a separate Virus Free USB.

4.6.3 The original copy **MUST BE SIGNED** by an authorised employee, agent or representative of the bidder.

4.6.4 Bidders shall submit proposal responses in accordance with the prescribed manner of submissions as specified above.

4.6.5 Bids must be submitted in a prescribed response format herewith reflected as Response Format, and be sealed in an envelope.

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- 4.6.6 Bids must be deposited into the tender box at reception on or before **23 NOVEMBER 2021** not later than 11h00.
- 4.6.7 All Bids in this regard shall only be accepted if they have been placed in the bid box before or on the closing date and stipulated time.
- 4.6.8 Bids received after the time stipulated will not be considered.
- 4.6.9 Bid responses sent by post or courier must reach this office at least 36 hours before the closing date to be deposited into the proposal box. Failure to comply with **par. 4.6.6** will result in your proposal being treated as a “late proposal” and will not be entertained. Such proposal will be returned to the respective vendors.
- 4.6.10 No proposal shall be accepted by TETA if submitted in any manner other than as prescribed above.

5 **RESPONSE FORMAT (VERY IMPORTANT)**

- 5.1 Vendors shall submit response in accordance with the response format specified below. Failure to do so will result in rejecting the vendor’s response. No referrals may be made to comment. Failure to comply will result in the vendor being penalised.
- 5.2 **Schedule Index:**
- 5.2.1 **Schedule 1:** Invitation to Bid – SDB 1 (pages 1-3) plus General information: Pages 4 – 16 of this RFB document
- 5.2.2 **Schedule 2** : Important conditions
- 5.2.3 **Schedule 3** : Bidding Commitment
- 5.2.4 **Schedule 4** : Terms of Reference
- 5.2.5 **Schedule 5** : General Conditions of Contract (GCC)
- 5.2.6 **Schedule 6** : Non-Collusion Form
- 5.2.7 **Schedule 7** : Company Profile
- 5.2.8 **Schedule 8** : **Project Plan & Methodology**
- 5.2.9 **Schedule 9** : Data Cleansing Strategy
- 5.2.10 **Schedule 10** : Integration Strategy
- 5.2.11 **Schedule 11** : Availability of the Solution
- 5.2.12 **Schedule 12** : Qualification of the Key Project Team / Personnel
- 5.2.13 **Schedule 13** : Assurance with ISO and Regulatory Requirements
- 5.2.14 **Schedule 14** : POPI Compliance
- 5.2.15 **Schedule 15** : Confirmation of Processing Functionality
- 5.2.16 **Schedule 16** : **Bidders** Experience and Company References (**Schedule 16A to 16B**)
- 5.2.17 **Schedule 17** : Experience of the Project Team (**Schedule 17A to 17C**)
- 5.2.18 **Schedule 18** : Preference points claim forms (SBD6.1) and B-BBEE Certificate
- 5.2.19 **Schedule 19** : Tax Clearance Requirements
- 5.2.20 **Schedule 20** : Declaration of Interest (SBD4)
- 5.2.21 **Schedule 21** : Declaration of the Bidder’s past SCM practices (SBD8)
- 5.2.22 **Schedule 22** : Certificate of Independent Bid Determination (SBD9)
- 5.2.23 **Schedule 23** : Pricing Schedule SBD 3.3 (**Must be in the same envelope as the Costing Schedule – Schedule 23**)
- 5.2.24 **Schedule 24** : Pricing / Costing Schedule – **in a separate sealed envelope marked clearly with the bidder’s name and tender number and description. Electronic (USB) copy of the Pricing/Costing Schedule must be enclosed in this envelope.**
- 5.2.25 **Schedule 25** : Compliance Checklist of returnable documents by the Bidder

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6 BID PREPARATION

- 6.1 All additions to the bid proposal documents, i.e. annexes, supporting documentation, pamphlets, photographs, technical specifications covering equipment and/or services to be offered, shall be neatly bound as part of the schedule concerned.
- 6.2 All responses with questions posed on this bid documents shall be answered in accordance with the Response Format of this RFB.

7 ORAL PRESENTATION AND BRIEFING SESSIONS

- 7.1 Bidders who submit bid offers in response to this RFB may be required to give oral presentations, which may include, but not limited to, an equipment / service demonstration of their proposal to TETA.
- 7.2 This provides an opportunity to the vendor to clarify or elaborate on the proposal.
- 7.3 **Compulsory briefing session** will be conducted through zoom on the **08 NOVEMBER 2021, at 12h30**. To join the briefing meeting use this link: <https://teta-org-za.zoom.us/j/94365076307?pwd=ZW1RcnQzZGltaVhrZ2h5YUI2Yzh5QT09>
- 7.4 Questions to be forwarded to this email address tenders@teta.org.za and cut-off date for queries is **Wednesday, 17 November 2021** end of business day.

8 SPECIAL CONDITIONS OF CONTRACT/BID

Bidders shall provide full and accurate answers to all including mandatory questions posed in this document, and, are required to explicitly state either "Comply/Accept (with a ✓)" or "Do not comply/Do not accept (with an X)" regarding compliance to the requirements. Where necessary, the bidder shall substantiate their response to a specific question.

8.1

The laws of the Republic of South Africa shall govern this RFB and the bidders hereby accept that the courts of the Republic of South Africa shall have the jurisdiction.	Accept	Do not accept
<hr/>		

8.2

TETA will not be liable for any costs incurred by the bidder in the preparation of response to this RFB. The preparation of response will be made without obligation to acquire any of the items included in any bidder's proposal or to select any proposal, or to discuss the reasons why such vendor's or any other proposal was accepted or rejected.	Accept	Do not accept
<hr/>		

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8.3

TETA may request written clarification or further information regarding any aspect of this proposal. The bidders must supply the requested information in writing within twenty four (24) hours after the request has been made, otherwise the proposal may be disqualified.	Accept	Do not accept

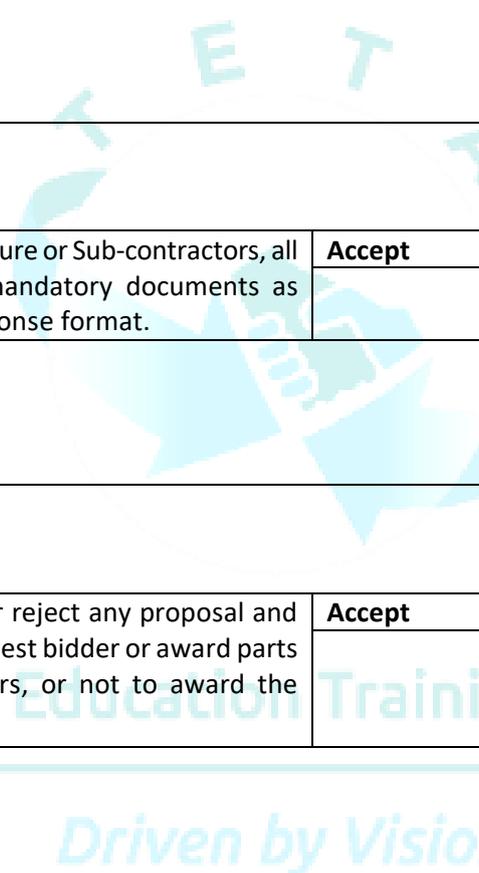
8.4

In the case of Consortium, Joint Venture or Sub-contractors, bidders are required to provide copies of signed agreements stipulating the work split and Rand value.	Accept	Do not accept

8.5

In the case of Consortium, Joint Venture or Sub-contractors, all bidders are required to provide mandatory documents as stipulated in schedule 1 of the Response format.	Accept	Do not accept

8.6

TETA reserves the right to cancel or reject any proposal and not to award the proposal to the lowest bidder or award parts of the proposal to different bidders, or not to award the proposal at all.	Accept	Do not accept
		

8.7

Where applicable, bidders who are distributors, resellers and installers of network equipment are required to submit back-to-back agreements and service level agreements with their principals.	Accept	Do not accept

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8.8

By submitting a proposal in response to this RFB, the bidders accept the evaluation criteria as it stands.	Accept	Do not accept

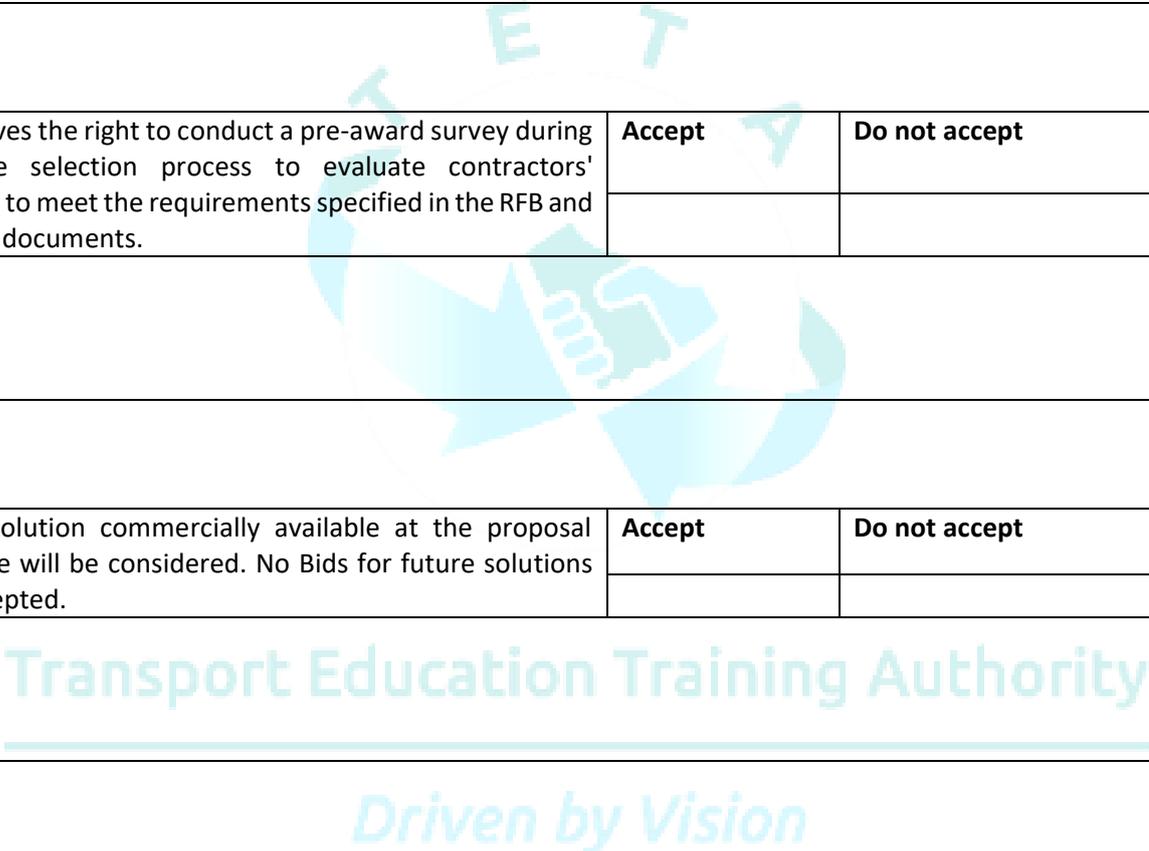
8.9

Where applicable, TETA reserves the right to run benchmarks on equipment during the evaluation and after the evaluation.	Accept	Do not accept

8.10

TETA reserves the right to conduct a pre-award survey during the source selection process to evaluate contractors' capabilities to meet the requirements specified in the RFB and supporting documents.	Accept	Do not accept

8.11

Only the solution commercially available at the proposal closing date will be considered. No Bids for future solutions will be accepted.	Accept	Do not accept
		

8.12

The bidder should not qualify the proposal with own conditions. Caution: If the bidder does not specifically withdraw its own conditions of proposal when called upon to do so, the proposal response will be declared invalid.	Accept	Do not accept

8.13

Should the bidder withdraw the proposal before the proposal validity period expires, TETA reserves the right to recover any	Accept	Do not accept
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additional expense incurred by TETA having to accept any less favourable proposal or the additional expenditure incurred by TETA in the preparation of a new RFB and by the subsequent acceptance of any less favourable proposal.		

8.14

Delivery of and acceptance of correspondence between TETA and the bidder sent by prepaid registered post (by air mail if appropriate) in a correctly addressed envelope to either party's postal address or address for service of legal documents will be deemed to have been received and accepted after (2) two days from the date of postage to the South African Post Office Ltd.	Accept	Do not accept

8.15

Should the parties at any time before and or after the award of the proposal and prior to, and or after conclusion of the contract fail to agree on any significant product price or service price adjustments, change in technical specification, change in services, etc. TETA shall be entitled within 14 (fourteen) days of such failure to agree, to recall the letter of award and cancel the proposal by giving the bidder not less than 90 (ninety) days written notice of such cancellation, in which event all fees on which the parties failed to agree increases or decreases shall, for the duration of such notice period, remain fixed on those fee/price applicable prior to the negotiations.	Accept	Do not accept
Such cancellation shall mean that TETA reserves the right to award the same proposal to next best bidders as it deems fit.		

8.16

In the case of a consortium or JV each of the authorised enterprise's members and/or partners of the different enterprises must co-sign this document.	Accept	Do not accept

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8.17

Any amendment or change of any nature made to this RFB shall only be of force and effect if it is in writing, signed by TETA signatory and added to this RFB as an addendum.	Accept	Do not accept

8.18

Failure or neglect by either party to (at any time) enforce any of the provisions of this proposal shall not, in any manner, be construed to be a waiver of any of that party's right in that regard and in terms of this proposal. Such failure or neglect shall not, in any manner, affect the continued, unaltered validity of this proposal, or prejudice the right of that party to institute subsequent action.	Accept	Do not accept

8.19

Bidders who make use of sub-contractors. The proposal will however be awarded to the Vendor as a primary contractor who will be responsible for the management of the awarded proposal. No separate contract will be entered into between TETA and any such Sub-contractors. Copies of the signed agreements between the relevant parties must be attached to the proposal responses.	Accept	Do not accept

8.20

All services supplied in accordance with this proposal must be certified to all legal requirements as per the South African law.	Accept	Do not accept

8.21

No interest shall be payable on accounts due to the successful vendor in an event of a dispute arising on any stipulation in the contract.	Accept	Do not accept

Request for Bid

8.22

<p>Evaluation of Bids will be performed by an evaluation panel established by TETA.</p> <p>Bids will be evaluated on the basis of conformance to the required specifications as outlined in the RFB. Points will be allocated to each bidder, on the basis that the maximum number of points that may be scored for functionality (may be between 50 and 100) and points for price is 80, as per National Treasury Instruction dated 15/09/2010, and the maximum number of preference points that may be claimed for BEE (as per PPPFA) is 20.</p>	Accept	Do not accept

8.23

<p>TETA will not be held liable for any expenses incurred by vendors, in preparing and submitting the proposal.</p>	Accept	Do not accept

8.24

<p>If the successful bidder disregards contractual specifications, this action may result in the termination of the contract.</p>	Accept	Do not accept

8.25

<p>The bidders' response to this BID, or parts of the response, will be included as a whole or by reference in the final contract.</p>	Accept	Do not accept

8.26

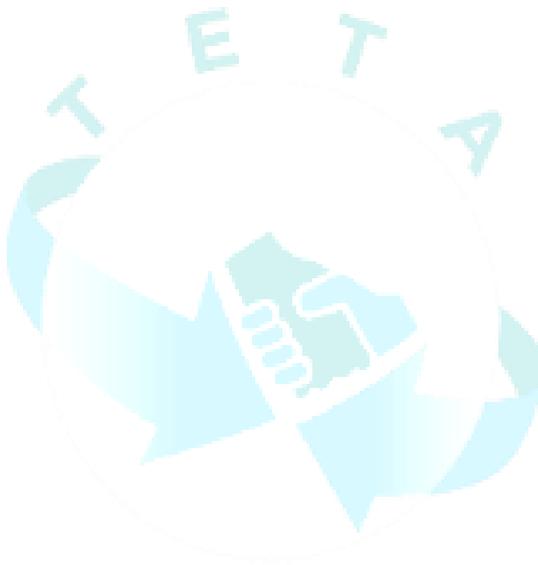
<p>Should the evaluation of this bid not be completed within the validity period of the bid, TETA has discretion to extend the validity period.</p>	Accept	Do not accept

8.27

<p>Upon receipt of the request to extend the validity period of the</p>	Accept	Do not accept
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Request for Bid

bid, the bidder must respond within the required time frames and in writing on whether or not he agrees to hold his original bid response valid under the same terms and conditions for a further period.		
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Transport Education Training Authority

Driven by Vision

SCHEDULE 2

IMPORTANT CONDITIONS

1. The bid forms are drawn up so that certain essential information is to be furnished in a specific manner. Any additional particulars shall be furnished on the enclosed questionnaire or in a separate annexure.
2. The bid forms should not be retyped or redrafted. Offers made in any other manner may be disregarded.
3. Should bid forms not be filled in by means of mechanical devices, for example typewriters, **ink, preferably black, must be used to fill in bid forms.**
4. Bidders shall check the numbers of the pages and satisfy themselves that none are missing or duplicated. No liability shall be accepted in regard to claims arising from the fact that pages are missing or duplicated.
5. In terms of the General Conditions of Contract and Order, firm bid prices and delivery periods are preferred. Consequently bidders shall clearly state whether or not prices will remain firm for the duration of the contract.
6. If non-firm prices are bided, the General Conditions of Contract and Order shall apply.
7. The bid prices shall be given in the units shown on the cost breakdown in the Pricing Schedule.
8. All prices shall be quoted in South African Currency and VAT inclusive.
9. Unless specifically provided for in the bid document, no bids transmitted by telegram, telex, facsimile, e-mail or similar apparatus shall be considered.
10. If a Consortium or Joint Venture or Sub-contractor, a **SARS PIN / CSD Supplier Number** must be submitted for each member.
11. Entities bidding as a consortium or joint venture must clearly indicate percentage participation that each entity is contributing to this bid. A signed Joint Venture Agreement must accompany the submission.
12. TETA reserve the right not to appoint any bidder for this bid.
13. The service providers must address each of the requirements as stated in the KEY DELIVERABLES and must be able to provide the stated outputs.
14. TETA will not be liable for any cost incurred in the preparation of the service providers' proposal.
15. All information provided by TETA is strictly confidential.
16. Service providers are not allowed to discuss or make any information available to any members of the public, press, other bidders or any other unauthorized person(s) except as authorized by CEO of TETA or her delegate.
17. Any false declaration of information will result in the exclusion of the appointment as service providers for TETA.
18. TETA reserves the right to discontinue the work at any given time in consultation with the service provider.

THIS BID IS SUBJECT TO THE GENERAL CONDITIONS OF THE CONTRACT AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT. (REFER TO SCHEDULE 5 FOR GCC AND SCHEDULE 1 FOR SCC)

THE FOLLOWING PARTICULARS MUST BE FURNISHED
(FAILURE TO DO SO MAY RESULT IN YOUR BID/PROPOSAL BEING DISQUALIFIED)

COMPANY NAME

POSTAL ADDRESS

STREET ADDRESS

TELEPHONE ()NUMBER.....

CELLPHONE NUMBER

FACSIMILE ()NUMBER.....

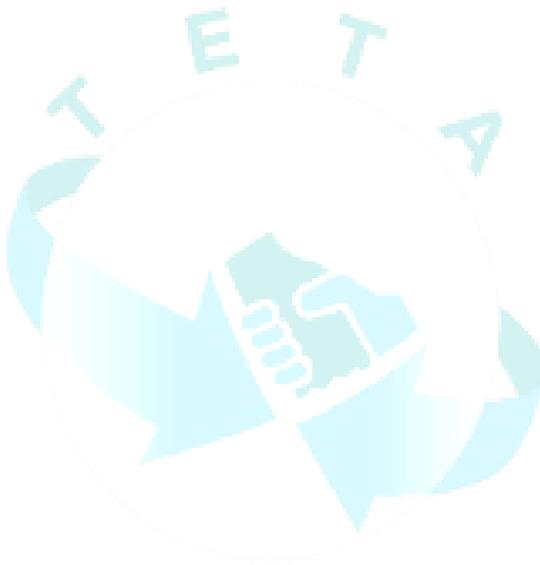
VAT REGISTRATION NUMBER

HAS A TAX CLEARANCE CERTIFICATE BEEN SUBMITTED (SBD 2)? YES/NO

PROOF OF SHAREHOLDINGS IN THE COMPANY CIPC DOCUMENTS (CoR 39.)

YES/NO

..... (IF YES ENCLOSE PROOF)



Transport Education Training Authority

Driven by Vision

SCHEDULE 3

BIDDING COMMITMENT

1. I / We hereby bid to supply all or any of the supplies and/or to render all or any of the services described in the attached documents to the Government of the Republic of South Africa on the terms and conditions and in accordance with the specifications stipulated in the bid documents (and which shall be taken as part of, and incorporated into, this bid) at the prices and on the terms regarding time for delivery and/or execution inserted therein.

2. I / We agree that –
 - (a) the offer herein shall remain binding upon me/us and open for acceptance by the Department during the validity period indicated and calculated from the closing time of the bid;
 - (b) this bid and its acceptance shall be subject to the terms and conditions contained in the General Conditions of Bid, Contract and Order with which I am/we are fully acquainted;
 - (c) the state may, without prejudice to its other rights, agree to the withdrawal of my/our bid, or cancel the contract that may have been entered into between me/us and the state if:
 - (i) I / we withdraw my/our bid within the period for which I/we have agreed that the bid shall remain open for acceptance
 - (j) fail to fulfil the contract when called upon to do so;
 - (d) Should additional expenses occur by reason of my / our default, the state shall also have the right to recover such additional expenditure by set-off against moneys which may be due to me/us under this or any other bid or contract or against any guarantee or deposit that may have been furnished by me/us or on my/our behalf for the due fulfilment of this or any other contract;
 - (e) If my / our bid is accepted the acceptance may be communicated to me/us by registered post and the **SA Post Office Ltd** shall be regarded as my / our agent, and delivery of such acceptance to **SA Post Office Ltd** shall be treated as delivery to me/us; and
 - (f) The law of the Republic of South Africa shall govern the contract created by the acceptance of my/our bid and that I/we choose a physical (street) address in the Republic (full address of this place)

.....
.....

3. I / We furthermore confirm that
 - I / we have satisfied myself/ourselves as to the correctness and validity of my/our bid;
 - that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid documents;
 - that the price(s) and rate(s) cover all my/our obligations under a resulting contract and
 - that I/we accept that any mistakes regarding price(s) and calculations will be at my/our risk

4. I / We hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me/us under the agreement as the Principal(s) liable for the due fulfilment of this contract.
5. I / We agree that any action arising from this contract may in all respects be instituted against me/us and I/we hereby undertake to satisfy fully any sentence or judgement which may be pronounced against me/us as a result of such action.
6. I / We declare that I/we have not been involved in negotiations with any person or company for the purpose of influencing the bid price(s) of the supplies/services described in the attached documents.
7. Are you duly authorised to sign the bid? *YES / NO
8. Has the Declaration of Interest been Completed and included with the other bid forms? *YES / NO

* Delete whichever is not applicable

Note: Failure on the part of a bidder to sign this form (BID COMMITMENT) and thus to acknowledge and accept the conditions in writing or to complete the attached forms, questionnaires and specifications in all respects, may invalidate the bid.

SIGNATURE(S) OF BIDDER OR ASSIGNEE(S)
.....DATE.....

<u>Please complete the following in block letters</u>	
Capacity and particulars of the authority under which this bid is signed:	
Name of Bidder	
Postal Address	
Telephone numbers (Toll free if Applicable)	
Facsimile number (s) / Fax number	
Bid number	
Name of contact person	

SCHEDULE 4

SPECIFICATION GOODS AND SERVICES REQUIRED / TERMS OF REFERENCE

1. THE BACKGROUND AND CONTEXT

The Transport Education Training Authority (TETA) was established in terms of the Skills Development Act 97 of 1998, as amended. TETA is tasked with the responsibility of education, training and skills development in the Transport Sector. Taking cognizance of the pivotal role transport plays in the economic and social development of the country as a whole and the changes that are happening globally, TETA has consciously set itself to be at the forefront of innovation in training and human capital development. To this end, the vision that TETA has adopted for the coming years is to be driven by vision in the Transport Sector in all its learning interventions and interactions with the transport industry as a whole. That in itself calls upon the Transport SETA to be globally focused to ensure that it is at the cutting edge of technologies that support human resource development.

The primary functions of TETA are:

- a) To develop a sector skills plan (SSP)
- b) To facilitate the development, registration, and implementation of learnerships, skills programmes and strategic initiatives.
- c) To approve workplace skills plans (WSPs).
- d) To disburse grants to stakeholders; and
- e) To conduct quality assurance on education and training that falls within the scope of the sector.

2. PURPOSE

TETA has currently contracted the provision, hosting (including the WAN infrastructure), support and maintenance of the core MIS and ERP (which is integrated at a minimum) to an external service provider whose contract is ending on 31 March 2022.

TETA would like to appoint a suitably qualified and experienced ICT Service Provider to provide and customize the management information system (MIS) for its core business processes, integrate the system with other TETA systems (current and future), support and maintenance services (which will include further enhancement in line with TETA's business processes and other requirements for the period of five (5) years).

3. BUSINESS GOAL AND OBJECTIVES

The primary objective of this document is to solicit proposals from suitably certified, experienced, and accredited ICT Service Provider for the provision (including customization / enhancement), integration, support and maintenance of management information system (MIS) to meet TETA's core business processes and strategic functions.

The main business drivers for the mandate are to improve business enablement using ICT services and derive maximum business value from the investment made over the last three years.

The supplier is expected to provide the following:

- Provide or develop the management information system (MIS) in line with TETA's core operational and business processes;
- Fully integrate the MIS with all the other TETA systems (newly to be purchased ERP, PaperTrail ERDMS, newly to be purchase Operations Performance Management Support System (OPMSS), banking system / solution, as well as all the other future

systems that will be purchased by TETA during the period of this contract;

- Maintain an accurate data warehouse of all business data while maintaining high levels of data integrity and data security.
- The systems should ensure maximum availability, inter-operability, efficiency and robustness (the service provider must provide adequate hardware and bandwidth that is stable).
- The MIS should have Business Intelligence capabilities with easy to use report writing, query, cubes, dashboards, search and help functions.

4. CURRENT STATUS ON THE ICT ARCHITECTURE / SYSTEMS

TETA has five (5) offices with the main office located in Randburg in the Gauteng Province, and the provincial offices in Nelspruit (Mpumalanga Province), Polokwane (Limpopo Province), Durban (KwaZulu-Natal Province) and Cape Town (Western Cape Province). TETA has identified three (3) more provinces where a regional office will benefit stakeholders.

The current MIS user coverage is approximately 7000 systems users' which consists of both internal and external users connecting to this business systems.

The five (5) offices are interconnected through the WAN and MPLS infrastructure with each office having its own LAN through fiber infrastructure connecting to the main office in Randburg as the Head Office. Each office has its own internet breakout to the core business system that are hosted by an external service provider.

The following are the current core information systems (relevant to this RFP) and are currently in use by TETA users (with their functionalities):

a) Indicium MIS - Core Business MIS:

- Mandatory System (WSP/ATRs) integrated with the MSDAX;
- Bursary Management System (includes application, evaluation, awarding and contracting);
- Online Registration for Providers, Assessors and Moderators (ORPAM);
- Learner Management System (LMS) – also known as the ETQA – which covers the whole value chain of the learner management, from the registration to the exit (certification or termination);

Important Note:

1. The LMS (ETQA) system also has the API functionality currently accessed by our stakeholders through the TETAs website for the search functionality for the active assessors, moderators and providers with their linked scope.
2. Bursary Management System : For the past three years has funded the number of learners with the indicated budget below.

FY	Year 2018/19	Year 2019/20	Year 2020/21
No.of learners	251	382	301
Budget	28 755 000,00	52 492 000,00	49 329 303,22

b) Microsoft Dynamics AX – Financial ERP:

- Complete and integrated finance management solution with the following functionalities:

- General **Accounts and Budgets**;
- Purchase Ledger;
- Cash and Bank Management;
- Fixed Assets;
- Management Reporting;
- Grants and Levies Management

c) FlowCentric – Bespoke SCM Solution:

- Procurement / acquisition management system interfaced with SARS and National Treasury Central Supplier Database (CSD);
- The system is used mainly up to the normal three (3) price quotation system – the tender processes are still used offline.

d) NexCT Tool:

- The NEXCT Tool is an ERP solution currently used mainly for the travel management functionality within the SCM unit;
- This solution is integrated with the MSDAX system through the in-house developed and API Manager / WSO2 (middleware);

Note: this **NexCT Tool** solution is provided by a different service provider and is contracted for a period of 5 years;

e) PaperTrail ERDMS:

- Enterprise electronic records and document management system – which is the main document repository integrated with the MIS. The solution includes the electronic signature solution used for online document signing.

The below table provides an overview of the userbase of the above-mentioned solutions / systems both internally and externally:

No.	APPLICATION SYSTEM	COVERAGE / PURPOSE	USER BASE
1.	Microsoft Dynamics AX	Fully integrated Financial System (excluding Procurement / SCM, HRM & Payroll)	10
2.	FlowCentric / RFP ERP	Supply Chain Management	112
3.	Indicium-MIS	Core Management Information System	±7000
4.	Papertrail	Document storage and management (including eSignature)	88
5.	NEXCT	Travel management services	112

5. OBJECTIVES

The intent of the ToR is to ensure that TETA meets the following IT Strategic plan objectives by :

- a) Provide seamless, agility and complete upgrade of the TETA business process through a management information system (MIS);
- b) continuous functionality enhancement as and when required by business, legislations

- and / or regulations;
- c) Automation of the end-to-end core business processes through **full integration** of the core information systems (MIS, ERP, ERMS, and call logging / ticketing system) and all other TETA systems (current and future) including development and support and maintenance of the API with the website for the (ETQA Search Functionality) assessor, moderator and provider (with their scope) through the TETAs corporate website;
 - d) Fully and integrated contract, project and change management;
 - e) Enhancing the integrity and effectiveness of financial management, human resource management, supply chain management, performance reporting and decision making in TETA in order to support effective service delivery;
 - f) Efficiency of workflows and document management;
 - g) Reduction of the duplication of processes;
 - h) Efficiency and effectiveness in reporting;
 - i) Business Intelligence reporting tools (which includes all the standard and custom reports requirements);
 - j) Digital End-user manuals (updated regularly as and when system updates and enhancements are made) for each system functionality / module;
 - k) Compliance with the ISO standards, PAIA, POPIA and other key legislative requirements as well as TETA related policies and other processes and SOPs;
 - l) Interfaces with TETA's external stakeholders' systems (DHET, DHA, banking institutions, higher education institutions, NSFAS, QCTO, etc.);
 - m) Full compliance with the SETA's internal and external reporting compliance requirements (DHET's SETMIS, QCTO's NLRD, SAQA, parliamentary (including local and provincial legislatures) reporting requirements, etc.);
 - n) Agility and flexibility for the development of the new reports as and when required by any external stakeholders / bodies (e.g., Commissions of Enquiry, Parliament, etc.)

6. SPECIFICATIONS / REQUIREMENTS OF CONTRACT:

TETA invites a Request for Proposals (RFPs) from qualified and credible ICT service providers for the provision of the Management Information System (MIS), which will include customization / enhancement to meet TETAs business processes, support and maintenance for the period of five (5) years. The MIS must have the following functionalities (at a minimum):

6.1 **Mandatory Grants Module (WSP / ATR):**

The Mandatory Grants module is expected to have the following functionalities:

- Full Mandatory Grant Process functionality (addition of new and renewal of SDFs, Update of new or transferred employers from SARS database, creation of non levy paying organisations (N-number companies) as aligned to SETMIS requirements;
- Capturing and submission of the mandatory grants (WSP and ATRs);
- Evaluation and approval or rejection of submitted WSP/ATR
- Logging of submission extension requests and appeals
- Integration of the module with the finance system for the SARS / DHET Levy Uploads;
- Integration of the approved WSPs and ATRs with the finance system for the grant payment processing;
- Document Uploads in accordance with TETA's document management process;
- Integration of the module with TETA's document management system (Papertrail) for all approved documents in line with TETA's filing system;
- Research and Knowledge business process / functionality;
- All the required management and executive reports (minimum of 25 reports and maximum of 40 reports) for the duration of the contract – the reporting functionality must be flexible to allow users to draw customized reports as and

- when required for specific needs;
- The module must have the Inter-SETA Transfer (IST) functionality;
- The module must have full workflows and notification processes (emails, short messaging and letter generation services);
- The module must have capabilities to interface with the other external party systems (e.g. DoH for ID, passport verification and validation, etc.);
- The module must cater or accommodate the annual system changes / enhancement (over and above the normal business requirement changes) for the duration of the contract (including, if the contract is extended);
- The module must have the digital end user manual which will be updated annually when there are new changes made to the system;

6.2 **Discretionary Grants Module:**

Discretionary Grants Module is expected to have the following functionalities:

- Full discretionary grant management process for both normal Discretionary and Flagship projects (online registration for new and renewal of DG module User process (with full evaluation, workflow and notification process), application process for discretionary or flagship projects, full evaluation process (checking, verification and final decision process), awarding and contracting (in terms of TETA's contracting requirements);

Note. The above process must also be in line with TETA's Annual Performance Plan (as it is reviewed annually).

- Integration of the external users from all the other modules with the purpose of only registering once and have the capability to expand the profiles in the event the user/s requires accesses in the other modules – the system must have a capability to renew the users' access holistically and partially per module/s' accesses;
- Full Integration with the **Learner Management System (LMS)**;
- Full integration with the **Mandatory Grant System**;
- Must allow for Funding model Creation and approval process;
- Must allow for APP Indicator and target creation and allocation functionality with linkage to funding model;
- Full integration (back to back) with the **Financial System/s** for Project set up of approved projects as per the final approved Discretionary grant award list, linkage of projects to commitment register as well as grant and claims payment processing;
- Integration of the module with TETA's document management system (Papertrail) for all approved documents;
- The module must have full workflows and notification processes (emails and short messaging, and letter generating services);
- The module must have capabilities to interface with the other external party systems (e.g. DoH for ID, passport verification and validation, etc.);
- All the required management and executive reports (minimum of 20 reports and maximum of 40 reports) for the duration of the contract – the reporting functionality must be flexible to allow users to draw customized reports as and when required for specific needs;
- The module must cater or accommodate the annual system changes /

enhancement (over and above the normal business requirement changes) for the duration of the contract (including, if the contract is extended);

- The module must have the digital end user manual which will be updated annually when there are new changes made to the system.

6.3 Bursary Management System / Module:

Currently TETA has identified challenges for beneficiaries in the current execution of the unemployed bursary programme. The challenges are as follows:

- Labourious and time consuming application process
- Requirement of manual submission for applications and claims
- Inability to effectually reach and assist students in remote and rural areas
- Inefficient disbursements of learner allowances
- Incurring of additional costs e.g. interest or penalty costs, due to no real-time response

Having mentioned the above, the Bursary module must ensure that all the challenges that TETA is currently experiencing with regard to the Bursary administration and management function are addressed.

The Bursary Management System / Module is expected to have the following functionalities:

- Full bursary application management process or functionality (which includes application for a bursary (unemployed), checking and verification, evaluation, awarding, contracting and online induction (in accordance with TETA's bursary management policy, guidelines, SOPs, etc.).

Take note – the awarding and contracting must be in line with the TETA awarding and contracting processes and SOPs;

- Full bursary disbursement and administration process (value-chain) or functionality and services (which includes learner/service provider profile creation that allows users to create banking details, which can be verified and approved on system based on uploaded evidence, must have payment request functionality with document upload, verification and approval workflows functionality that triggers payment voucher generation and online payment requisitioning, verification and approval process resulting in EFT file creation).

Take note – the above-mentioned services / functionality requires that the service provider have an access to the institutions of higher education for the gathering of the learners' results as well as payment of all the 3rd party stakeholders of the bursars (accommodation, bookshops, etc.).

- The module must be integrated with the **Learner Management System (LMS)** for the automatic and seamless enrolling, completion and termination of approved bursars and reporting thereof;
- The module must interface with the **3rd or external party systems** (e.g. DoH for ID, password verification and validation, SARS for verification of employment, and institutions of higher learning for checking and verification of existing bursaries for an applicant, etc.); Full integration with the **finance or any payment system** for disbursement and administration management, commitment tracking and bursary management value-chain (which includes the health monitoring of the contract until its successful completion);
- All the required **management and executive reports** (minimum of 20 reports and maximum of 40 reports) for the duration of the contract – the reporting functionality must be flexible to allow users to draw customized reports as and when required for specific needs;

The module must cater or accommodate the annual system changes / enhancement (over and above the normal business requirement changes) for the duration of the contract (including, if the contract is extended);

- The module must have the digital end user manual which will be updated annually when there are new changes made to the system;

6.4 Learner Management System (LMS):

The Learner Management System / Module is expected to have the following functionalities:

- Online registration functionality for the providers, subject matter experts, assessors and moderators, (module must interface with the National Treasury Central Supplier Database, SARS and CIPC systems, etc.) ; (includes application, both automated and manual allocation to evaluator, evaluation, sending feedback and issuing approval letters);
- API integration for the active and valid providers, subject matter experts, assessors and moderators which will be accessed through the **ETQA Search Dashboard** on the TETA corporate website;
- Online registration of the Training Provider System and Internal Moderator Users;
- Full learner registration management and certification value chain;
- Full functionality for EISA registration on occupational qualifications, assessments, and certification value chain as per requirements;
- Full apprentice registration, trade test application, approval of results and certification;
- Full learning programmes setup and learner enrolment process;
- Full ETQA functionality (Training provider accreditation, assessor and moderator applications, application for approval of learning material, workplace approval applications, Internal Moderation, external moderation, quality assurance, assessment, certification, etc.);
- Online functionality on application for Use of TETA logo;
- Online functionality on registration of skills programmes;
- Full bulk upload functionality in all processes;
- Full document upload functionality in accordance with TETA's document management processes;
- Full workflows and notifications (emails, letter generation and short messaging services (SMS)) functionality;
- Full integration with the discretionary grant management system;
- Full integration with the mandatory grant management system;
- Full integration with the financial systems;
- Document Upload process with full functionality of evaluation and approval processes;

- Full integration with the TETA's Document Management System (Papertrail);
- The module must have capabilities to interface with the other external party systems (e.g. DoH for ID, passport verification and validation, etc.);
- All the required **management and executive reports** (minimum of 60 reports and maximum of 100 reports) for the duration of the contract – the reporting functionality must be flexible to allow users to draw customized reports as and when required for specific needs;
- External parties' reporting requirements (e.g. SETMIS, NRLD, OCTO, and any other requirements as and when required or regulated);
- The module must cater or accommodate the annual system changes / enhancement (over and above the normal business requirement changes) for the duration of the contract (including, if the contract is extended); and
- The module (with its separate functionalities) must have the digital end user manual which will be updated annually when there are new changes made to the system.

6.5 Business Intelligence & Reporting Functionality:

- The BI Functionality must provide the full contract and project monitoring functionality;
- The BI Functionality must provide one-stop functionality for all the integrated reporting from all the integrated modules (both customized and standard).

6.6 TETA's Document Management System:

- TETA has implemented **Papertrail Document Management** solution as a standard and centralized document repository.
- This solution will be retained for these purposes and the appointed services provider is expected to ensure that all approved documents from all the systems / solutions are transferred to this solution in accordance with TETA's document management processes. This is to ensure that the verification and auditing of all the processes are conducted through a single point. This will include the documents from MIS as well as the SCM processes.

6.7 Human Resources Services:

- Full time **Account / Engagement Manager** to oversee the contract for the duration of the contract. The Account / Engagement Manager will also be responsible for the integrated change management throughout the project whenever there is a new change in any of the provided solution;
- On-going training of all end-users (both internal and external) in accordance with the change management processes;
- Skills transfer to the internal IT department users;
- 1x Full time support consultant for MIS (qualified in SETA business processes);
- 2x dedicated **developers** for the MIS solutions (to be accessed anytime they are required);

Important Note:

- a) This tender does not include the Hosting Environment – TETA will issue another tender later for the **Data Center / Hosting Environment** and its related services;

- b) The new systems will be integrated using TETA’s current **integration middleware** (WSO2 (open-source) – as a result the new system must have open endpoints to integrate with all the TETA’s system (current and future systems).

7. EVALUATION CRITERIA

This bid will be evaluated in five (5) stages as follows:

- Stage 1** - Pre-Compliance (Mandatory Requirements and Administrative) Evaluation
- Stage 2** - Definitely Non-Negotiable (DNN) Requirements
- Stage 3** - Technical and General Functionality Evaluation (Qualifications, Accreditation and Expertise)
- Stage 4** – Presentation and System Demonstration Evaluation
- Stage 5** - Price and B-BBEE Evaluation

7.1 PRE-COMPLIANCE EVALUATION - (STAGE 1)

After the receipt of bids, Supply Chain Management Unit will conduct administrative compliance of bid submissions based on the following mandatory and non-mandatory requirements:

7.1.1 Mandatory Requirements

Bidders who fail to meet the following mandatory requirements will be disqualified at Pre-Compliance Phase:

Criterion	Requirement
Invitation to bid (SBD 1)	<ul style="list-style-type: none">• The form must be completed and signed.
Bid submission	<ul style="list-style-type: none">• Bid documents must be completed in full and all declarations of interest must be signed. For JV or consortium all declarations must be signed by all parties.• Only one (1) original copy must be submitted, signed by an authorised representative (s).• This is a Two-Envelope System for the technical proposal and pricing proposal.• The Technical Proposal MUST be submitted separately from the Price Schedule and SBD 3.3. form.• Price Schedule and SBD 3.3 form must be submitted in separate clearly marked sealed envelope. This envelope must be clearly marked with the bidder’s name and tender description.• A second copy of the technical submission MUST be submitted per a virus free USB and MUST not include the Pricing Schedule and information relating to Pricing.

Criterion	Requirement
Declaration of Interest (SBD 4)	<ul style="list-style-type: none"> The bidder must fully complete and sign the Declaration of interest form. <p>For JV or consortium all parties must complete and sign this declaration, per company.</p>
Declaration of the bidder's past SCM practices (SBD 8)	<ul style="list-style-type: none"> The bidder must fully complete and sign the SBD 8 form. <p>For JV or consortium all parties must complete and sign this declaration, per company.</p>
Certificate of Independent Bid Determination (SBD 9)	<ul style="list-style-type: none"> The bidder must complete and sign the SBD 9 form. <p>For JV or consortium all parties must complete and sign this declaration, per company.</p>
SARS Pin / CSD Supplier Number	<ul style="list-style-type: none"> The bidder must submit a SARS Pin with expiry date to assist with verification of Tax Affairs. If SARS Pin is not submitted provide CSD Supplier Number. <p>In a case of a JV, all companies' Tax Clearance Certificates or SARS pins must be submitted</p>
Proposal submission	<ul style="list-style-type: none"> This is a Two-Envelope System for the technical proposal and pricing proposal
Pricing / Costing Schedule	<ul style="list-style-type: none"> Price must be submitted in a separate sealed envelope clearly marked with bidder's name, tender description, and tender number. <p>NB. Failure to submit Price Envelope separately from the Technical Proposal will disqualify the bid.</p>
Compulsory Briefing Session	<ul style="list-style-type: none"> A compulsory briefing session will be scheduled through a video conferencing facility. Details will be shared accordingly. <p>NB. Service providers who fail to attend the compulsory briefing session will be disqualified from the bidding process.</p>
Central Supplier Database Registration	<ul style="list-style-type: none"> The bidder must be registered as a supplier with Treasury on www.csd.gov.za. (Please attach proof)

7.1.2 Administrative Requirements

As part of the administrative compliance evaluation, the bidder must also furnish the following documents:

Criterion	Requirement
Properly signed bid documents	<ul style="list-style-type: none"> For any unsigned submitted documents, bidders will be given 48 hours to submit signed documents.

Criterion	Requirement
B-BBEE Certificate	<ul style="list-style-type: none"> • Preference Points Schedule (B-BBEE) form SBD 6.1 must be completed and signed • A certified copy of the B-BBEE Certificate must be submitted (not a certified copy of a copy) • Submit a valid BBEE Verification Certificate from SANAS Accredited Verification Agency or DTI accredited certificate. Certificates issued by IRBA and Accounting Officers have been discontinued. The Qualifying Small Enterprise (QSE) and Exempted Micro Enterprises (EME) must submit a sworn affidavit stamped and signed by the Commissioner of Oath confirming the Company Annual Total Revenue and level of black ownership. • Failure to submit a valid B-BBEE Certificate will result in a bidder losing preference points • In a case of a JV, a combined B-BBEE Certificate must be submitted
General Conditions of Contract/Bid	<ul style="list-style-type: none"> • The bidder is required to accept General Conditions of Contract / Bid and provide full and accurate answers posed in this section.
Company Profile including HDI status	<ul style="list-style-type: none"> • The bidder must provide company background information / Company Profile
Joint Venture Agreement	<ul style="list-style-type: none"> • In a case of a JV, a JV Agreement must be submitted and signed by all parties.
SARS Pin / CSD Supplier Number	<ul style="list-style-type: none"> • The bidder must submit a SARS Pin with expiry date to assist with verification of Tax Affairs. • If SARS Pin is not submitted provide CSD Supplier Number. • In a case of a JV, both companies' Tax Clearance Certificates and SARS pins must be submitted.
CIPC Documents	<ul style="list-style-type: none"> • The bidder must provide certified copies of Company / Close corporation registration certificates issued by CIPC. • For JV or consortium both parties must submit individual company CIPC documents. • Bidders to confirm their company registration with CIPC as TETA will not award any tender to any business that appears on the CIPC List of de-registered businesses.
Identity Documents of Directors/Owners or List of Directors	<ul style="list-style-type: none"> • Certified copies of Directors/Owners Identity Documents OR • List of directors
Soft copy of the bid submission	<ul style="list-style-type: none"> • Over and above the original submission copy, the bidder is required to submit a soft copy of the submission in a virus free Memory Stick.
Banking Details	<ul style="list-style-type: none"> • Signed and bank stamped banking details

Criterion	Requirement
Letter of Authority of Signatory	<ul style="list-style-type: none"> The bidder is required to provide a Letter of Authority of Signatory to sign the bid submission, signed and in the company's, Letter Head
Central Supplier Database Registration	<ul style="list-style-type: none"> The bidder must be registered as a supplier with Treasury on www.csd.gov.za. (Please attach proof)

7.2 DEFINITELY NON-NEGOTIABLE (DNN) REQUIREMENTS – (STAGE 2)

The SCM and the User Department will further conduct evaluation of the Definitely Non-Negotiable (DNN) requirements. A bidder who fails to meet any of the Definitely Non-Negotiable Requirements will not be evaluated further on functionality.

Criterion	Requirement
1. Assurance with the ISO and Regulatory Requirements	<p>The Service Provider must submit the proof of certification (from accredited body) with the following ISO Standards:</p> <p>a) ISO 270001 – Information Security Management;</p> <p>The bidder may provide / submit its own certification or the certification of the partner who will be the data-center they will partner with during the entire project.</p> <p>NB. This will be the partner for the duration of the contract, should it change – the same criteria will be applied before the change is accepted by TETA.</p> <p>b) ISO 20000 – IT Service Management;</p> <p>The certification by SABS or certification body will be required at the completion of the product, once certified, the product cannot be changed or enhanced. If the company changes or enhances the product after being certified, it loses its certification and will have to be rectified after the changes or enhancement.</p> <p>c) ISO 9001 – Quality Management.</p> <p>NB. The bidding company / JV to provide / submit their own certification.</p> <p>NB. Attach the certification of the standards from the certification body as proof.</p>

<p>2. POPIA</p>	<ul style="list-style-type: none"> The company must provide assurance to comply with the Protection of Personal Information Act in relation to storing of both TETA employees and TETA’s clients’ personal information in their data centers or information systems and that the information will be stored for the purposed agreed for the agreed intention only that it will not be used for any other purposes except the agreed purposes. <p>NB. Complete, sign and attach the relevant Assurance template.</p>
<p>3. Company experience</p>	<ul style="list-style-type: none"> The company must have a minimum of 3 years’ experience in the provision, management and maintenance of each of the following solutions: <ul style="list-style-type: none"> MIS <p>NB. This experience will be validated against the references furnished below</p> <p>In case of Joint-Venture, the companies must have a combined experience of at least 3 years’ in each of the solutions.</p>
<p>4. References for company’s experience</p>	<ul style="list-style-type: none"> The bidder must provide at least 3 contactable references for the following solution: <ul style="list-style-type: none"> MIS <p>NB: Please complete the Experience Schedule of the bid document.</p>
<p>5. Availability of the Project Team</p>	<p>The bidder must provide a Pool of Project Team / Resources with the following as minimum:</p> <ol style="list-style-type: none"> Engagement / Account Manager; 1 x Business Consultant 2 x Systems Developers <p>The above team MUST be part of the contract until completion.</p>

<p>6. Experience of the Project Team</p>	<ul style="list-style-type: none"> • Account / Engagement Manager: The Account / Engagement Manager must have more than 3 years' IT experience in implementation and / or development of information systems; • Business / Support Consultants: Must have at least 3 years' experience in systems / solutions implementation and / or development • System Developers : The MIS developers must have at least 3 years' experience in systems development, implementation, support and maintenance <p>NB. The Experience of the human resources must be reflected in their respective CVs.</p> <p>Further to the CV please complete the Experience Schedule of the bid document.</p> <p>The names of the Account / Engagement Manager, the Business Consultants and System Developers to be used for this contract must be specified in the proposal.</p> <p>Please note that the required resources MUST be part of the contract until its completion (i.e. in case a resource leaves the employ of the appointed provider, a replacement with the same qualification and required skills and experience must be made immediately).</p>
<p>7. Qualifications of the Key Project Team / Personnel</p>	<ul style="list-style-type: none"> • Account / Engagement Manager: The Account / Engagement Manager must possess at least a certificate in Project Management from an accredited training institution, e.g. SAQA, CHE, QCTO • Business Consultants: The Business Consultants must possess at least certificate in Business Analysis & Design from an accredited training institution, e.g. SAQA, CHE, QCTO • MIS System Developers: The MIS Developers must possess at least a certificate in system development from an accredited training institution e.g. SAQA, CHE, QCTO • NB. Please provide certified copies of the qualification or certificates (not copies of certified copies)
<p>8. Mandatory Grants Processing</p>	<p>The MIS must provide for <u>Mandatory Grants</u> processing functionality</p>
<p>9. Discretionary Grants Processing</p>	<p>The MIS must provide for <u>Discretionary Grants</u> processing functionality</p>
<p>10. Bursary Programmes Processes</p>	<p>The MIS must provide for <u>Bursary Programmes</u> processes functionality which includes Disbursement and Administration Management</p>
<p>11. Reporting & Business Intelligence Requirements</p>	<p>The MIS must provide for <u>Reporting and Business Intelligence</u> Requirements functionality</p>

NB: All bidders who pass the Pre-Compliance Evaluation will be further evaluated on Functionality.

7.3 TECHNICAL COMPLIANCE EVALUATION (QUALIFICATIONS, ACCREDITATION AND EXPERTISE) - (STAGE 3)

Criterion	Requirement
<p>Company experience</p>	<ul style="list-style-type: none"> • The company must have a minimum of 3 years' experience in the provision, management, and maintenance of the module they are bidding for as listed below: <ul style="list-style-type: none"> ○ MIS (any integrated MIS) <p>NB. This experience will be validated using a letter from OEM / product supplier not more than 24 months old</p> <p>In case of Joint-Venture, one of the bidding entities must be able to provide the required accreditation from the OEM / Supplier not older than 24 months.</p>
<p>Experience of the Project Team</p>	<ul style="list-style-type: none"> • MIS Must have at least 3 years' experience in implementation, support and maintenance of Indicium MIS OR any other integrated MIS – CV and certificates must be attached for all professionals utilised on the project • Systems Integration Must have at least 3 years' experience in systems integration, systems development, implementation, and maintenance • Project and Program Management Certified in Project Management with minimum 3 years' experience with IT related projects - – CV and certificates must be attached for all professionals utilised on the project <p>NB. The Experience of the human resources must be reflected in their respective CVs and certificates attached</p> <p>Further to the CV please complete respective Experience Schedules of the bid document.</p>
<p>Qualifications of the Key Project Team / Personnel</p>	<p>All project personnel must possess relevant qualification from an accredited training institution, e.g., SAQA, CHE, QCTO</p> <p>NB. Please provide <u>certified</u> copies of the qualification or certificates for professional that will be working on the various streams</p>

7.4 TECHNICAL COMPLIANCE EVALUATION (QUALIFICATIONS, ACCREDITATION AND EXPERTISE) - (STAGE 3)

TETA applies the provisions of the Preferential Procurement Policy Framework Act, (Act no. 5 of 2000), the Preferential Procurement Regulations of 2017 and National Treasury Instruction dated 15 September 2010 where functionality is used as a criterion.

The following values will be applied to score functionality:

Values: 1 = Poor 2 = Average 3 = Good 4 = Very Good 5 = Excellent



Transport Education Training Authority

Driven by Vision

1	TECHNICAL FUNCTIONALITY EVALUATION:	Weighting										
1.1	<p>DATA CLEANSING STRATEGY: Provide the strategy on how the data cleansing prior the migration from the legacy systems to the new system will be done. NB: the strategy must provide in detail the following (but not limited):</p> <ul style="list-style-type: none"> • the data model to be used; • the process for data extraction, migration and transformation; • how the exceptions will be handled (process handling); <table border="1" data-bbox="271 526 1300 907"> <tr> <td>The strategy far exceeds the minimum requirements</td> <td>Excellent (5)</td> </tr> <tr> <td>The strategy exceeds the minimum requirements</td> <td>Very Good (4)</td> </tr> <tr> <td>The strategy meets the minimum requirements</td> <td>Good (3)</td> </tr> <tr> <td>The strategy meets the requirements to a minimum</td> <td>Average (2)</td> </tr> <tr> <td>The strategy is provided but does not address the requirements</td> <td>Poor (1)</td> </tr> </table>	The strategy far exceeds the minimum requirements	Excellent (5)	The strategy exceeds the minimum requirements	Very Good (4)	The strategy meets the minimum requirements	Good (3)	The strategy meets the requirements to a minimum	Average (2)	The strategy is provided but does not address the requirements	Poor (1)	10
The strategy far exceeds the minimum requirements	Excellent (5)											
The strategy exceeds the minimum requirements	Very Good (4)											
The strategy meets the minimum requirements	Good (3)											
The strategy meets the requirements to a minimum	Average (2)											
The strategy is provided but does not address the requirements	Poor (1)											
1.2	<p>PROJECT PLAN & METHODOLOGY:</p> <ul style="list-style-type: none"> • Explain the methodology and approach to be applied in the project with the following but not limited to: <ul style="list-style-type: none"> ○ how the system customization, updates and / or upgrades, systems maintenance will be handled; ○ how the change management, user acceptance testing and end-user training process within TETA will be conducted (keeping in mind the 4 regional offices – Nelspruit, Polokwane, Durban & Cape Town); ○ how the skills will be transferred to the TETA IT staff; ○ the system backup strategy (from first implementation to post-go live); ○ The service must provide TETA with technical specification of the system, i.e. Architecture, data management and recovery. <p>NB.: the transition period for the new and old systems (current contract) is six (6) months.</p> <table border="1" data-bbox="303 1568 1204 1937"> <tr> <td>Project methodology & approach far exceeds the minimum requirements</td> <td>Excellent (5)</td> </tr> <tr> <td>Project methodology & approach exceeds the minimum requirements</td> <td>Very Good (4)</td> </tr> <tr> <td>Project methodology & approach meet the requirements</td> <td>Good (3)</td> </tr> <tr> <td>Project methodology & approach meet the requirements to a minimum</td> <td>Average (2)</td> </tr> <tr> <td>Project methodology & approach provided do not meet the requirements</td> <td>Poor (1)</td> </tr> </table>	Project methodology & approach far exceeds the minimum requirements	Excellent (5)	Project methodology & approach exceeds the minimum requirements	Very Good (4)	Project methodology & approach meet the requirements	Good (3)	Project methodology & approach meet the requirements to a minimum	Average (2)	Project methodology & approach provided do not meet the requirements	Poor (1)	10
Project methodology & approach far exceeds the minimum requirements	Excellent (5)											
Project methodology & approach exceeds the minimum requirements	Very Good (4)											
Project methodology & approach meet the requirements	Good (3)											
Project methodology & approach meet the requirements to a minimum	Average (2)											
Project methodology & approach provided do not meet the requirements	Poor (1)											

FUNCTIONALITY												
Criteria	Criteria Description	Weight										
1.3	<p>INTEGRATION STRATEGY: Provide the strategy on how the integration between the new solutions / systems will be done as well as with the TETA's current integration platform / middleware (API Manager) as well as the current and future TETA systems (e.g. HRM / payroll, ERMS,). The strategy must provide the method and / or tool to be used.</p> <table border="1"> <tr> <td>The strategy far exceeds the minimum requirements</td> <td>Excellent (5)</td> </tr> <tr> <td>The strategy exceeds meets the requirements</td> <td>Very Good (4)</td> </tr> <tr> <td>The strategy meets the requirements</td> <td>Good (3)</td> </tr> <tr> <td>The strategy meets the requirements to a minimum</td> <td>Average (2)</td> </tr> <tr> <td>The strategy is provided but do not address the requirements;</td> <td>Poor (1)</td> </tr> </table>	The strategy far exceeds the minimum requirements	Excellent (5)	The strategy exceeds meets the requirements	Very Good (4)	The strategy meets the requirements	Good (3)	The strategy meets the requirements to a minimum	Average (2)	The strategy is provided but do not address the requirements;	Poor (1)	5
The strategy far exceeds the minimum requirements	Excellent (5)											
The strategy exceeds meets the requirements	Very Good (4)											
The strategy meets the requirements	Good (3)											
The strategy meets the requirements to a minimum	Average (2)											
The strategy is provided but do not address the requirements;	Poor (1)											
	TOTAL	25										

7.4.1 GENERAL FUNCTIONALITY EVALUATION (STAGE 3)

TETA applies the provisions of the Preferential Procurement Policy Framework Act, (Act no. 5 of 2000), the Preferential Procurement Regulations of 2017 and National Treasury Instruction dated 15 September 2010 where functionality is used as a criterion.

The following values will be applied to score functionality:

Values: 1 = Poor 2 = Average 3 = Good 4 = Very Good 5 = Excellent

GENERAL FUNCTIONALITY								
Criteria	Criteria Description	Weight						
1.	GENERAL FUNCTIONALITY							
1.1	<p>COMPANY EXPERIENCE</p> <p>Experience in the provision, management and maintenance of the following solution:</p> <ul style="list-style-type: none"> MIS (5 Points) <table border="1"> <tr> <td>Experience in SETAs</td> <td>Excellent (5)</td> </tr> <tr> <td>Experience in Public Sector</td> <td>Very Good (4)</td> </tr> <tr> <td>Experience in any other industry</td> <td>Good (3)</td> </tr> </table>	Experience in SETAs	Excellent (5)	Experience in Public Sector	Very Good (4)	Experience in any other industry	Good (3)	10
Experience in SETAs	Excellent (5)							
Experience in Public Sector	Very Good (4)							
Experience in any other industry	Good (3)							
	<p>YEARS OF EXPERIENCE IN THE PROVISION AND MAINTENANCE OF THE SOLUTIONS</p> <p>Years of Experience in MIS</p> <table border="1"> <tr> <td>5 yrs and more</td> <td>Excellent (5)</td> </tr> <tr> <td>More than 3 yrs to less than 5 yrs</td> <td>Very Good (4)</td> </tr> <tr> <td>3 years</td> <td>Good (3)</td> </tr> </table> <p>As per the Experience Schedule to the bid document.</p>	5 yrs and more	Excellent (5)	More than 3 yrs to less than 5 yrs	Very Good (4)	3 years	Good (3)	5
5 yrs and more	Excellent (5)							
More than 3 yrs to less than 5 yrs	Very Good (4)							
3 years	Good (3)							

GENERAL FUNCTIONALITY																				
Criteria	Criteria Description	Weight																		
1.2	<p><u>AVAILABILITY OF THE SOLUTION</u> The bidder:</p> <p><u>Availability of the MIS solution</u></p> <table border="1"> <tr> <td>Owens the solutions</td> <td>Excellent (5)</td> </tr> <tr> <td>Is a partner of the existing solution/s</td> <td>Very Good (4)</td> </tr> <tr> <td>Will procure the solution</td> <td>Good (3)</td> </tr> <tr> <td>Will subcontract from the system provider with the existing solution/s</td> <td>Average (2)</td> </tr> </table>	Owens the solutions	Excellent (5)	Is a partner of the existing solution/s	Very Good (4)	Will procure the solution	Good (3)	Will subcontract from the system provider with the existing solution/s	Average (2)	5										
Owens the solutions	Excellent (5)																			
Is a partner of the existing solution/s	Very Good (4)																			
Will procure the solution	Good (3)																			
Will subcontract from the system provider with the existing solution/s	Average (2)																			
1.3	<p><u>EXPERIENCE OF THE KEY PROJECT TEAM / PERSONNEL:</u></p> <p>1. Engagement / Account Manager (5 points)</p> <p>The Account / Engagement Manager must have more than 3 years' IT experience in implementation and / or development of information systems</p> <table border="1"> <tr> <td>5 years and above</td> <td>Excellent (5)</td> </tr> <tr> <td>More than 3 but less than 5 years</td> <td>Very Good (4)</td> </tr> <tr> <td>3 years</td> <td>Good (3)</td> </tr> </table> <p>2. Business and Systems Analyst – (5 points)</p> <p>Must have at least 3 years' experience in systems / solutions implementation and / or development.</p> <table border="1"> <tr> <td>5 years and above</td> <td>Excellent (5)</td> </tr> <tr> <td>More than 3 but less than 5 years</td> <td>Very Good (4)</td> </tr> <tr> <td>3 years</td> <td>Good (3)</td> </tr> </table> <p>3. System Developer – (5 points)</p> <p>Must have at least 3 years' experience in systems development, implementation and maintenance</p> <table border="1"> <tr> <td>5 years and above</td> <td>Excellent (5)</td> </tr> <tr> <td>More than 3 but less than 5 years</td> <td>Very Good (4)</td> </tr> <tr> <td>3 years</td> <td>Good (3)</td> </tr> </table> <p>As per the Experience Schedule to the bid document</p>	5 years and above	Excellent (5)	More than 3 but less than 5 years	Very Good (4)	3 years	Good (3)	5 years and above	Excellent (5)	More than 3 but less than 5 years	Very Good (4)	3 years	Good (3)	5 years and above	Excellent (5)	More than 3 but less than 5 years	Very Good (4)	3 years	Good (3)	15
5 years and above	Excellent (5)																			
More than 3 but less than 5 years	Very Good (4)																			
3 years	Good (3)																			
5 years and above	Excellent (5)																			
More than 3 but less than 5 years	Very Good (4)																			
3 years	Good (3)																			
5 years and above	Excellent (5)																			
More than 3 but less than 5 years	Very Good (4)																			
3 years	Good (3)																			

GENERAL FUNCTIONALITY																						
Criteria	Criteria Description	Weight																				
1.4	<p><u>QUALIFICATIONS OF THE KEY PROJECT TEAM / PERSONNEL</u></p> <p>1. Engagement / Account Manager: 5 points</p> <p>The Account / Engagement Manager must possess at least a certificate in Project Management from an accredited training institution, e.g. SAQA, CHE, QCTO</p> <table border="1"> <tr> <td>Honors Degree in Project Management</td> <td>Excellent (5)</td> </tr> <tr> <td>Degree in Project Management</td> <td>Very Good (4)</td> </tr> <tr> <td>Diploma in Project Management</td> <td>Good (3)</td> </tr> <tr> <td>Certificate in Project Management</td> <td>Average (2)</td> </tr> </table> <p>2. Business and Systems Analyst – (5 points)</p> <p>The Business and Systems Analyst must possess at least a certificate in Business Analysis and Design from an accredited training institution, e.g. SAQA, CHE, QCTO</p> <table border="1"> <tr> <td>Honors Degree in Informatics / Information Systems or related</td> <td>Excellent (5)</td> </tr> <tr> <td>Degree in Informatics / Information Systems or related</td> <td>Very Good (4)</td> </tr> <tr> <td>Certificate in Business Analysis & Design</td> <td>Good (3)</td> </tr> </table> <p>3. System Developer – (5 Points)</p> <p>The Developer must possess at least a certificate in system development from an accredited training institution e.g. SAQA, CHE, QCTO</p> <table border="1"> <tr> <td>Degree in Information System/Technology with specialization in system development</td> <td>Excellent (5)</td> </tr> <tr> <td>Diploma in in Information System/Technology with specialization in system development</td> <td>Very Good (4)</td> </tr> <tr> <td>Certificate in Information System/Technology with specialization in system development</td> <td>Good (3)</td> </tr> </table>	Honors Degree in Project Management	Excellent (5)	Degree in Project Management	Very Good (4)	Diploma in Project Management	Good (3)	Certificate in Project Management	Average (2)	Honors Degree in Informatics / Information Systems or related	Excellent (5)	Degree in Informatics / Information Systems or related	Very Good (4)	Certificate in Business Analysis & Design	Good (3)	Degree in Information System/Technology with specialization in system development	Excellent (5)	Diploma in in Information System/Technology with specialization in system development	Very Good (4)	Certificate in Information System/Technology with specialization in system development	Good (3)	15
Honors Degree in Project Management	Excellent (5)																					
Degree in Project Management	Very Good (4)																					
Diploma in Project Management	Good (3)																					
Certificate in Project Management	Average (2)																					
Honors Degree in Informatics / Information Systems or related	Excellent (5)																					
Degree in Informatics / Information Systems or related	Very Good (4)																					
Certificate in Business Analysis & Design	Good (3)																					
Degree in Information System/Technology with specialization in system development	Excellent (5)																					
Diploma in in Information System/Technology with specialization in system development	Very Good (4)																					
Certificate in Information System/Technology with specialization in system development	Good (3)																					
1.5	<p><u>REFERENCES: (5 points)</u></p> <p>The bidder must provide at least 3 contactable references for the following solution in the past three (3) years:</p> <ul style="list-style-type: none"> ○ MIS <table border="1"> <tr> <td>More than 5 references</td> <td>Excellent (5)</td> </tr> <tr> <td>4 to 5 references</td> <td>Very Good (4)</td> </tr> <tr> <td>3 references</td> <td>Good (3)</td> </tr> </table> <p>NB: As per the Experience Schedule to the bid document.</p>	More than 5 references	Excellent (5)	4 to 5 references	Very Good (4)	3 references	Good (3)	5														
More than 5 references	Excellent (5)																					
4 to 5 references	Very Good (4)																					
3 references	Good (3)																					
	TOTAL	55																				

NB. The bidder must meet a minimum score of 56 points out of the total of 80 points (70%) on generic and technical evaluations to be able to proceed to presentation and system demonstration evaluation.

7.5 PRESENTATION AND SYSTEM DEMONSTRATION EVALUATION (STAGE 4) - (20 points)

System evaluation is expected to cover the expected outcomes in terms of the tender document. The presentation and system demonstration will have a weighting of **20 points**. Subsequent to the system presentation, a demonstration will be conducted at one of the provider's reference sites for both proposed solutions.

NB. A bidder must achieve a minimum score of 10 points on presentation and system demonstration to be considered to proceed to Price and B-BBEE Evaluation.

NB: Bidders that score less than 70 points out of 100 points on functionality will be eliminated for further evaluation on points for price and B-BBEE status Level points.

7.6 PRICE AND B-BBEE EVALUATION CRITERIA (STAGE 5)

7.6.1 Price Evaluation

TETA applies the provisions of the **Preferential Procurement Policy Framework Act, (Act no.5 of 2000)**, the **Preferential Procurement Regulations of 2017** and **National Treasury Instruction dated 3 September 2010** where functionality is used as the criteria.

Preferential points will be allocated using 80/20 as follows: Criteria	Points
Price	80
B-BBEE status of level contributor	20
Total	100

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for price of tender under consideration

P_t = Rand value of tender under consideration

P_{\min} = Price of lowest acceptable tender

7.6.2 B-BBEE Evaluation

The following Table will be used to allocate the scores as this is an 80/20 bid:

B-BBEE Status Level of Contributor	Number of Points (80/20)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

NB: The bid will be awarded to a bidder who scores the total highest points on Price and B-BBEE unless there is a compelling reason not to award the bid to the highest point scorer.

8. DURATION OF THE PROJECT

The contract is for the duration of five (5) years.

SCHEDULE 5

GENERAL CONDITIONS OF CONTRACT (GCC)

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
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GENERAL CONDITIONS OF CONTRACT

Definitions

1. The following terms shall be interpreted as indicated:

- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not

later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency

against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- b) in the event of termination of production of the spare parts:
 - i. Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - ii. following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the

supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other

rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- b) if the Supplier fails to perform any other obligation(s) under the contract; or
- c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- i. the name and address of the supplier and / or person restricted by the purchaser;
- ii. the date of commencement of the restriction
- iii. the period of restriction; and
- iv. the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

- a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
- b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;

- a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort

or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34. Prohibition of Restrictive practices

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

SCHEDULE 6

NON-COLLUSION FORM

I, the undersigned

In my capacity as

(insert Sole Owner, Partner, President, Secretary or other title)

of _____

(insert name of the tenderer).

acknowledge that on behalf of the above mentioned tenderer, I submit to TETA, a tender and that all statements of fact in such tender are both true and correct.

I further state that:

Such tender is not made in the interest of or on behalf of any undisclosed Person, Partnership, Company, Association, Organisation or Corporation.

Such tender is genuine and not collusive or a sham.

I have not directly or indirectly by agreement, communication or reference with anyone, attempted to induce action prejudicial to the interest of the TETA, or any other tenderer or anyone interested in the proposed contract.

Prior to the opening and reading out of prices,

- a. I did not, directly or indirectly, induce or solicit anyone else to submit a false or sham tender
- b. I did not, directly or indirectly, collude, conspire, connive or agree with anyone else that the said tenderer or anyone else would submit a false or sham tender, or that anyone should refrain from tendering or should withdraw his tender
- c. I did not, in any manner, directly or indirectly, seek by agreement, communication, or conference with anyone to raise or fix my tender price or for anyone else to raise or fix any overhead, profit or cost element of his tendered price.
- d. I did not directly or indirectly, submit this tender price or any breakdown thereof, or the contents thereof, or divulge information or data relative thereto, to any Corporation, Partnership, Company, Association, Organisation, Tender Depository, or to any member or agent thereof, or to any individual or group of individuals, except to the Parent Company holding a controlling interest (above 50%) in my business.

Dated at _____ on this the ____ day of _____ 20__

Signature of tenderer

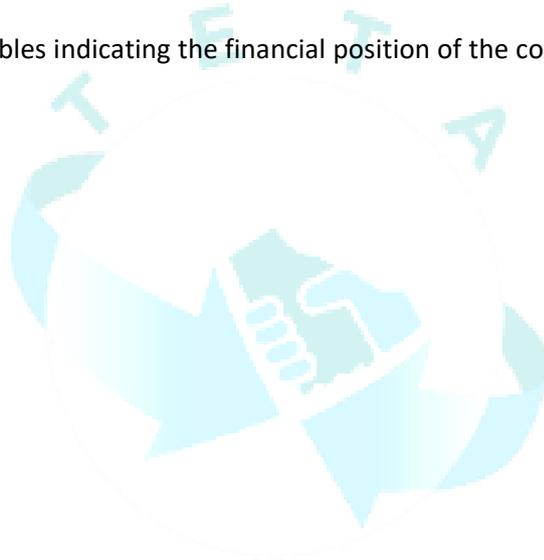
SCHEDULE 7

COMPANY PROFILE

The bidder's company profile must include but not limited to:

Bidder background information materials:

- **Bidder Operating Organisation** – Provide an overview of the operating structure and geographical locations of the firm at the national, regional, and local levels.
- **Standards** – Include information regarding your firm's utilization of widely known Industry Standards and guidelines, as they apply to your firm, your firm's proposal and proposed hardware assets.
- **Company Contact(s)** – Provide the name, title, street address, city, state, telephone and fax numbers and e-mail of the primary company's contact person, and for any sub-Contractors.
- **Financial Position** - Tables indicating the financial position of the company in the past three fiscal years.



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SCHEDULE 8

PROJECT PLAN AND METHODOLOGY

The bidder's technical proposal must address the functionality areas in the Specification or Terms of Reference in **Schedule 4** including but not limited to:

- Explain the methodology and approach to be applied in the project with the following but not limited to:
 - how the system customization, updates and / or upgrades, systems maintenance will be handled;
 - how the change management, user acceptance testing and end-user training process within TETA will be conducted (keeping in mind the 4 regional offices – Nelspruit, Polokwane, Durban & Cape Town);
 - how the skills will be transferred to the TETA IT staff;
 - the system backup strategy (from first implementation to post-go live);
 - The service must provide TETA with **technical specification** of the system, i.e. Architecture, data management and recovery.

NB.: the transition period for the new and old systems (current contract) is six (6) months.

Project methodology & approach far exceeds the minimum requirements	Excellent (5)
Project methodology & approach exceeds the minimum requirements	Very Good (4)
Project methodology & approach meet the requirements	Good (3)
Project methodology & approach meet the requirements to a minimum	Average (2)
Project methodology & approach provided do not meet the requirements	Poor(1)

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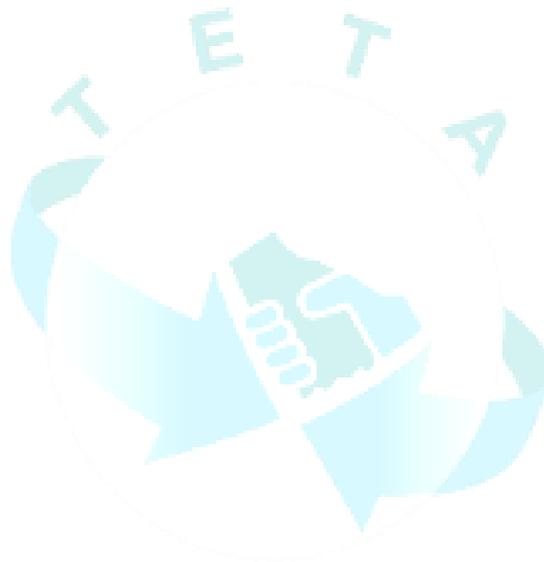
SCHEDULE 9

DATA CLEANSING STRATEGY

Bidder to provide the strategy on how the data cleansing prior the migration from the legacy systems to the new system will be done.

NB: the strategy must provide in detail the following (but not limited):

- the data model to be used;
- the process for data extraction, migration and transformation;
- how the exceptions will be handled (process handling);



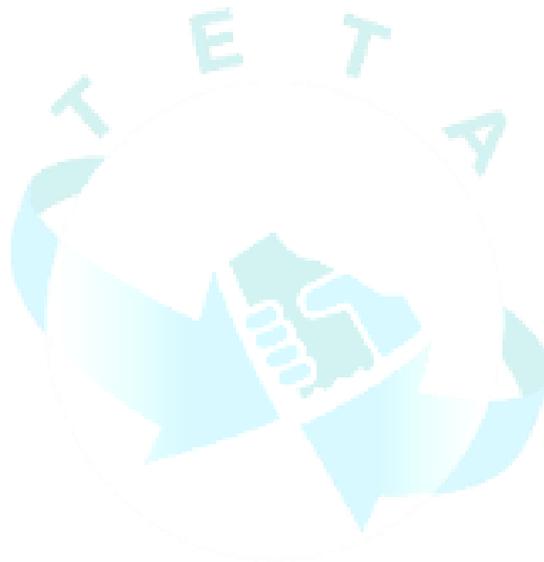
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SCHEDULE 10

INTEGRATION STRATEGY

Bidder must provide the strategy on how the integration between the new solutions / systems will be done as well as with the TETA's current integration platform / middleware (API Manager) as well as the current and future TETA systems (e.g. HRM / payroll, ERMS,). The strategy must provide the method and / or tool to be used.



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SCHEDULE 11

AVAILABILITY OF THE SOLUTION

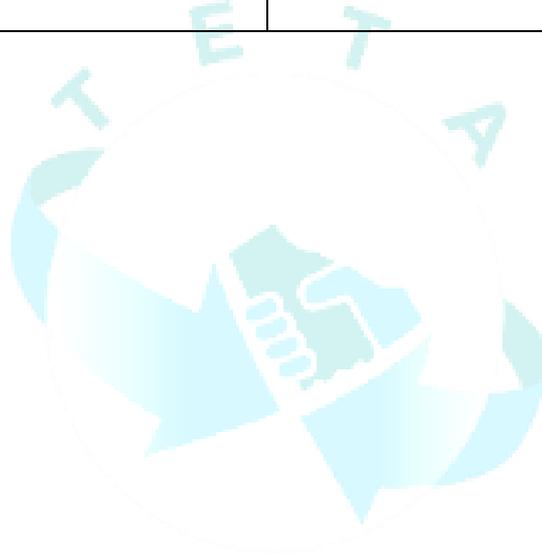
The service provider must submit confirmation for the availability of the MIS Solution

AVAILABILITY OF THE SOLUTION

The bidder:

Availability of the MIS solution

Owens the solutions	Excellent (5)
Is a partner of the existing solution/s	Very Good (4)
Will procure the solution	Good (3)
Will subcontract from the system provider with the existing solution/s	Average (2)



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SCHEDULE 12

QUALIFICATION OF THE KEY PROJECT TEAM / PERSONNEL

The Service Provider must submit Qualifications of the Key Project Team / Personnel

- **Account / Engagement Manager:**

The Account / Engagement Manager must possess at least a **certificate** in Project Management from an accredited training institution, e.g. SAQA, CHE, QCTO

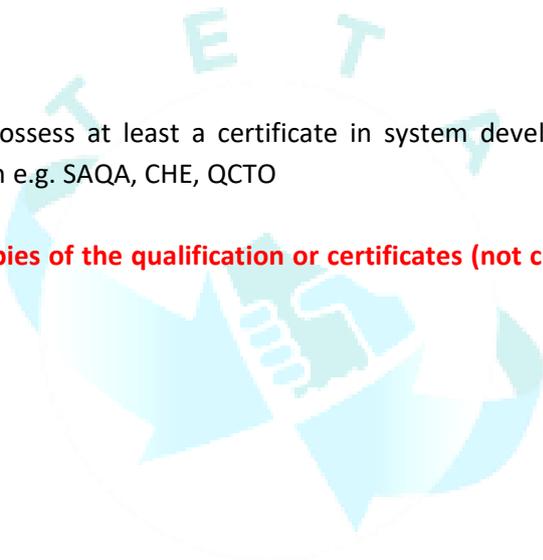
- **Business Consultants:**

The Business Consultants must possess at least **certificate** in Business Analysis & Design from an accredited training institution, e.g. SAQA, CHE, QCTO

- **MIS System Developers:**

The MIS Developers must possess at least a certificate in system development from an accredited training institution e.g. SAQA, CHE, QCTO

NB. Please provide certified copies of the qualification or certificates (not copies of certified copies)



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SCHEDULE 13

ASSURANCE WITH THE ISO AND REGULATORY REQUIREMENTS

The Service Provider must submit the proof of certification (from accredited body) with the following ISO Standards:

a) ISO 270001 – Information Security Management;

The bidder may provide / submit its own certification or the certification of the partner who will be the data-center they will partner with during the entire project.

NB. This will be the partner for the duration of the contract, should it change – the same criteria will be applied before the change is accepted by TETA.

b) ISO 20000 – IT Service Management;

The certification by SABS or certification body will be required at the completion of the product, once certified, the product cannot be changed or enhanced. If the company changes or enhances the product after being certified, it loses its certification and will have to be rectified after the changes or enhancement.

c) ISO 9001 – Quality Management.

NB. The bidding company / JV to provide / submit their own certification.

NB. Attach the certification of the standards from the certification body as proof.

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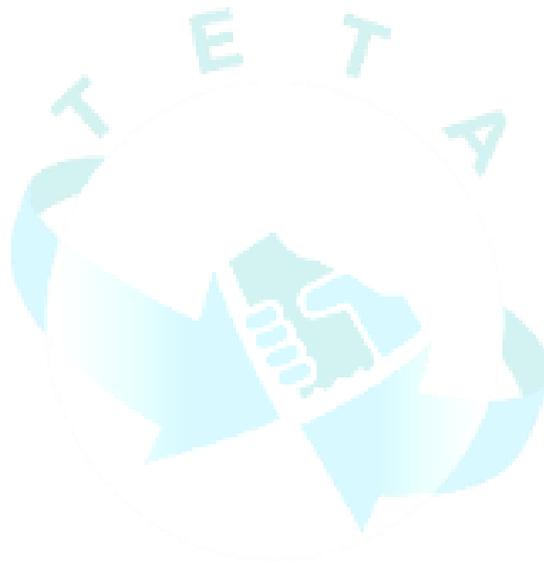
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SCHEDULE 14

POPIA COMPLIANCE

The company must provide assurance to comply with the Protection of Personal Information Act in relation to storing of both TETA employees and TETA's clients' personal information in their data centers or information systems and that the information will be stored for the purposed agreed for the agreed intention only that it will not be used for any other purposes except the agreed purposes.

NB. Complete, sign and attach the relevant Assurance template.



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SCHEDULE 15

CONFIRMATION OF PROCESSING FUNCTIONALITY

The bidder must furnish with the confirmation for the availability of the following processing functionality;

Mandatory Processing	Grants	The MIS must provide for <u>Mandatory Grants</u> processing functionality
Discretionary Processing	Grants	The MIS must provide for <u>Discretionary Grants</u> processing functionality
Bursary Processes	Programmes	The MIS must provide for <u>Bursary Programmes</u> processes functionality which includes Disbursement and Administration Management
Reporting & Intelligence Requirements	Business	The MIS must provide for <u>Reporting and Business Intelligence</u> Requirements functionality
Contract, Monitoring Requirement	Project	The bidder must demonstrate the capability for the provision of the <u>contract and project performance monitoring</u> requirement / functionality.



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SCHEDULE 16A

SERVICE PROVIDER EXPERIENCE AND REFERENCES

SERVICE PROVIDER NAME: _____

TOTAL NUMBER OF YEARS OF EXPERIENCE IN THE PROVISION, MANAGEMENT AND MAINTENANCE OF MIS SOLUTION: _____

No.	Name of Institution	Project Description	Project Start Date (dd/mm/yyyy)	Project End Date (dd/mm/yyyy)	Name of Reference	Contacts Details of Reference	
						Telephone No.	Email Address
1							
2							
3							
4							
5							
6							
7							

SCHEDULE 16B

SERVICE PROVIDER EXPERIENCE AND REFERENCES

SERVICE PROVIDER NAME: _____

TOTAL NUMBER OF YEARS OF EXPERIENCE IN THE PROVISION AND MAINTENANCE OF THE SOLUTION (MIS) : _____

No.	Name of Institution	Project Description	Project Start Date (dd/mm/yyyy)	Project End Date (dd/mm/yyyy)	Name of Reference	Contacts Details of Reference	
						Telephone No.	Email Address
1							
2							
3							
4							
5							
6							
7							

SCHEDULE 17A

ACCOUNT / ENGAGEMENT MANAGER EXPERIENCE

NAME OF ACCOUNT / ENGAGEMENT MANAGER: _____ (Nominate only one (1) Account / Engagement Manager)

TOTAL NUMBER OF YEARS OF EXPERIENCE ON IT EXPERIENCE IN IMPLEMENTATION AND / OR DEVELOPMENT OF INFORMATION SYSTEMS: _____

No.	Name of Institution	Project Description	Project Start Date (dd/mm/yyyy)	Project End Date (dd/mm/yyyy)	Name of Reference	Contacts Details of Reference	
						Telephone No.	Email Address
1							
2							
3							
4							
5							
6							

NB! Complete experience schedule in the Request for Bid Document, list experience in a table format indicating institutions where similar projects were undertaken and period/years. This experience must be reflected in the CV

SCHEDULE 17B

BUSINESS AND SYSTEM ANALYST EXPERIENCE

NAME OF BUSINESS AND SYSTEM ANALYST : _____ (Nominate only one (1) Business and System Analyst)

TOTAL NUMBER OF YEARS OF EXPERIENCE IN SYSTEMS / SOLUTIONS IMPLEMENTATION AND / OR DEVELOPMENT: _____

No.	Name of Institution	Project Description	Project Start Date (dd/mm/yyyy)	Project End Date (dd/mm/yyyy)	Name of Reference	Contacts Details of Reference	
						Telephone No.	Email Address
1							
2							
3							
4							
5							
6							

NB! Complete experience schedule in the Request for Bid Document, list experience in a table format indicating institutions where similar projects were undertaken and period/years. This experience must be reflected in the CV

SCHEDULE 17C

SYSTEM DEVELOPER EXPERIENCE

NAME OF SYSTEM DEVELOPER : _____ (Nominate only one (1) System Developer)

TOTAL NUMBER OF YEARS OF EXPERIENCE IN SYSTEMS DEVELOPMENT, IMPLEMENTATION AND MAINTENANCE: _____

No.	Name of Institution	Project Description	Project Start Date (dd/mm/yyyy)	Project End Date (dd/mm/yyyy)	Name of Reference	Contacts Details of Reference	
						Telephone No.	Email Address
1							
2							
3							
4							
5							
6							

NB! Complete experience schedule in the Request for Bid Document, list experience in a table format indicating institutions where similar projects were undertaken and period/years. This experience must be reflected in the CV

SCHEDULE 18

PREFERENCE POINTS CLAIM FORMS (B-BBEE CERTIFICATE) – SBD 6.1

- Bidder must complete all sections of the SBD 6.1 in black ink and ensure that the form is signed by an authorised person
- The bidder must attach a certified copy of a valid B-BBEE Certificate issued by an accredited body
- If a consortium or Joint Venture a combined B-BBEE Certificate must be furnished
- A tenderer may not be awarded points if the tenderer indicates that the tenderer intends subcontracting more than 25% of the value of the contract to any other person not qualifying for at least the points that the tenderer qualifies for, unless the interned sub-contractor is an EME that has the capacity to execute the sub-contract

NB: Failure to provide the B-BBEE Certificate will lead to a bidder losing the preferential points.

SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 The value of this bid is estimated to not to exceed R50 000 000 (all applicable taxes included) and therefore the **80/20** system shall be applicable.

1.3 Preference points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contribution.

1.3.1 The maximum points for this bid are allocated as follows:

	POINTS
1.3.1.1 PRICE	80
1.3.1.2 B-BBEE STATUS LEVEL OF CONTRIBUTION	20
Total points for Price and B-BBEE must not exceed	100

1.4 Failure on the part of a bidder to fill in and/or to sign this form and submit a B-BBEE Verification Certificate from a Verification Agency accredited by the South African Accreditation System (SANAS) or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or an Accounting Officer as contemplated in the Close Corporation Act (CCA) together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.5 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

2.1 **“all applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;

2.2 **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad -Based Black Economic Empowerment Act;

2.3 **“B-BBEE status level of contributor”** means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

2.4 **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;

2.5 **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

2.6 **“comparative price”** means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;

2.7 **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

2.8 **“contract”** means the agreement that results from the acceptance of a bid by an organ of state;

2.9 **“EME”** means any enterprise with an annual total revenue of R5 million or less .

2.10 **“Firm price”** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;

2.11 **“functionality”** means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;

2.12 **“non-firm prices”** means all prices other than “firm” prices;

- 2.13 “**person**” includes a juristic person;
- 2.14 “**rand value**” means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;
- 2.15 “**sub-contract**” means the primary contractor’s assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;
- 2.16 “**total revenue**” bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007;
- 2.17 “**trust**” means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 2.18 “**trustee**” means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

3. ADJUDICATION USING A POINT SYSTEM

- 3.1 The bidder obtaining the highest number of total points will be awarded the contract.
- 3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts;
- 3.3 Points scored must be rounded off to the nearest 2 decimal places.
- 3.4 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
- 3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for B-BBEE, the successful bid must be the one scoring the highest score for functionality.
- 3.6 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

4. POINTS AWARDED FOR PRICE

4.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

80/20 or 90/10

Where

P_s = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration

Pmin = Comparative price of lowest acceptable bid

5. Points awarded for B-BBEE Status Level of Contribution

5.1 In terms of Regulation 5 (2) and 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

5.2 Bidders who qualify as EMEs in terms of the B-BBEE Act must submit a certificate issued by an Accounting Officer as contemplated in the CCA or a Verification Agency accredited by SANAS or a Registered Auditor. **Registered auditors do not need to meet the prerequisite for IRBA's approval for the purpose of conducting verification and issuing EMEs with B-BBEE Status Level Certificates.**

5.3 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating issued by a Registered Auditor approved by IRBA or a Verification Agency accredited by SANAS.

5.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.

5.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.

5.6 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

5.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of

the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

5.8 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

6. BID DECLARATION

6.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6.2 B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.3.1.2 AND 5.1

6.3 B-BBEE Status Level of Contribution:..... =(maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or a Registered Auditor approved by IRBA or an Accounting Officer as contemplated in the CCA).

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted? YES / NO (delete which is not applicable)

7.1.1 If yes, indicate: _____

i. what percentage of the contract will be subcontracted?

.....%

ii. the name of the sub-contractor?

.....

iii. the B-BBEE status level of the sub-contractor?

.....

iv. whether the sub-contractor is an EME or QSE?

(Tick Applicable Box)

YES		NO	
-----	--	----	--

v. Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Designated Group: An EME or QSE which is at last 51% owned	EME	QSE
	by: ✓	✓

Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm :

8.2 AT registration number :

8.3 Company registration number
:

8.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

.....

.....

8.6 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business?.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraph 7 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i. The information furnished is true and correct;
- ii. The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.
- iii. In the event of a contract being awarded as a result of points claimed as shown in paragraph 7, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv. If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution

WITNESSES:

- 1.
- 2.

..... SIGNATURE(S) OF BIDDER(S) DATE:.....
--

ADDRESS:.....
.....
.....
.....

SCHEDULE 19

TAX CLEARANCE CERTIFICATE REQUIREMENTS - National Treasury's SCM Instruction Note 9 of 2017/18

1. PURPOSE

- 1.1. The purpose of this Treasury Instruction is to provide guidance to accounting officers of departments and constitutional institutions and accounting authorities of public entities listed in Schedule 2 and 3 to the Public Finance Management Act (PFMA), Act No.1 of 1999 on the implementation of the revised South African Revenue Service (SARS) system for the management of tax compliance and the introduction of a revised Standard Bidding Document 1 (SBD 1) to give effect to the tax compliance status system.

2. BACKGROUND

- 2.1. Government is committed to increasing the degree of compliance with supply chain management prescripts and ensuring that persons conducting or intending to conduct business with the State have no scope to abuse the Supply Chain Management System.
- 2.2. It is therefore essential to ensure that persons conducting business with the State are tax compliant at the awarding of price quotations or competitive bids. No price quotations or competitive bids shall be awarded to businesses or persons who are not tax compliant.
- 2.3. On 18 April 2016, SARS introduced an enhanced tax compliance status system on eFiling aimed at improving tax compliance and making it easier for taxpayers to manage their tax affairs.
- 2.4. In terms of the legislative requirements, the new tax compliance status impacts on supply chain management processes and documentation as the South African Revenue Service has discontinued the issuance of tax clearance certificates.
- 2.5. National Treasury issued National Treasury SCM Instruction No. 7 of 2017/2018 wherein approved methods of verifying a bidder's tax compliance status was communicated. Subsequent to the issuance of the aforementioned Treasury Instruction, numerous queries were received from organs of state relating to the interpretation of the following issues:
 - a) The process followed by SARS to confirm the tax compliance status of foreign bidders prior to award.
 - b) What time period would be regarded as reasonable for the supplier to rectify their non-compliant status?
 - c) Whether or not organs of State are required to verify if a directive has been issued by SARS regarding the withholding of payments to suppliers.
- 2.6. It therefore became necessary to review the National Treasury SCM Instruction No. 7 of 2017/2018 to amend the unclear provisions and to communicate the revised amendments on how SARS will be confirming the tax compliance status of foreign recommended bidders along with the implementation thereof.

3. Implementation of Tax Compliance Status System

3.1. In order to comply with the provisions indicated in paragraph 1 above and the condition that successful bidder's taxes must be in order, Accounting Officers and Accounting Authorities of all PFMA compliant institutions must:

- a) Designate officials, preferably from the Supply Chain Management Unit, whose function will be to verify the tax compliance status of a bidder on the South African Revenue Service's Tax Compliance Status system housed on eFiling. Guidance on the functionality of the Tax Compliance Status system on eFiling is available on the South African Revenue Service website: www.sars.gov.za.
- b) Utilise the SBD 1 issued with this Treasury Instruction when inviting bids;
- c) As a bid condition, Accounting Officers and Accounting Authorities must request bidders to register on Government's Central Supplier Database and to include in their bid their Master Registration Number (Supplier Number) in order to enable the institution to verify the supplier's tax status on Central Supplier Database;
- d) Utilise the tax compliance status Pin or the Central Supplier Database Master Registration Number (MAAA number) to verify the bidder's tax compliance status; and
- e) In the case of foreign recommended bidders, with neither South African tax obligation nor history of doing business in South Africa, the foreign recommended bidder's completed SBD 1 must be submitted to the South African Revenue Service to issue the Confirmation of Tax Obligations letter in terms of 3.6 below.

3.2. The Central Supplier Database and the tax compliance status PIN are the approved methods of verifying the tax compliance status of a bidder. The South African Revenue Services does not issue Tax Clearance Certificates anymore but has introduced an online provision via eFiling, for bidders to print their own Tax Clearance Certificates which they can submit with their bids or price quotations.

3.3. Accounting Officers and Accounting Authorities are required to accept printed or copies of Tax Clearance Certificates submitted by bidders and to verify their authenticity on the eFiling. The verification result recorded as per 2.1 of this Treasury instruction must be filed for audit purposes.

3.4. Where a bidder does not submit a tax compliant status PIN but provides a Central Supplier Database Number, Accounting Officers and Accounting Authorities must utilise the Central Supplier Database Number via the Central Supplier Database website www.csd.gov.za to access the supplier records and to verify the bidder's tax compliance status. A printed screen view at the time of verification must be attached to the Supplier's records for audit purposes.

3.5. Where goods and services are procured from foreign suppliers with tax obligation in South Africa, proof of tax compliance status must be obtained from the supplier.

3.6. Foreign suppliers with neither South African tax obligation nor history of doing business in South Africa must complete the questionnaire on the SBD 1. Where a recommendation for award of a bid has been made to a foreign bidder, accounting officers and accounting authorities must submit the bidder's completed SBD 1 to the South African Revenue Services at the following email address: GovernmentInstitute@sars.gov.za. The South African Revenue Service will issue a confirmation of tax obligations letter to the accounting officer or accounting authority confirming whether or not the foreign entity has tax obligations in South Africa.

3.7. There is no need to require proof of a supplier's tax compliance status where goods and services are procured by institutions such as South African Embassies and Missions or any other South African office outside the borders of South Africa for use outside the country.

4. **Application during Supply Chain Management Process**

4.1. Designated employee(s) must verify the bidder's tax compliance status prior to the awarding of price quotations or competitive bids.

4.2. Where the recommended bidder is not tax compliant, the bidder must be notified in writing of their non-compliant status and the bidder must be requested to submit written proof from SARS of their tax compliance status or proof that they have made an arrangement to meet their outstanding tax obligations within 7 working days. The bidder should thereafter provide the accounting officer or accounting authority proof of their tax compliance status which should be verified via the Central Supplier Database or eFiling.

4.3. Should the recommended bidder fail to provide written proof of their tax compliance status in terms of paragraph 3.2 above, accounting officers and accounting authorities must reject the bid submitted by the bidder.

4.4. Where goods or services have been delivered satisfactorily without any dispute, accounting officers and accounting authorities must not delay the processing of payments as a result of outstanding tax matters.

4.5. In all instances, accounting officers and accounting authorities must ensure that systems are in place in their respective institutions to ensure that all invoices are paid within 30 days from receipt of an invoice, unless determined otherwise in a contract or other agreement.

SCHEDULE 20

DECLARATION OF INTEREST

Bidder must complete all sections of the SBD4 in black ink and ensure that the form is signed by an authorised person.

NB: Non-compliance with the requirements stipulated above will lead to disqualification of the bid at Pre-compliance evaluation.

SBD 4

DECLARATION OF INTEREST

1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the state; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

2.1 Full Name of bidder or his or her representative:

2.2 Identity Number:.....

2.3 Position occupied in the Company (director, trustee, shareholder², member):
.....

2.4 Registration number of company, enterprise, close corporation, partnership agreement or trust:

2.5 Tax Reference Number:

2.6 VAT Registration Number:

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / PERSAL numbers must be indicated in paragraph 3 below.

¹“State” means –

- a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act,

1999 (Act No. 1 of 1999);

- b) any municipality or municipal entity;
- c) provincial legislature;
- d) national Assembly or the national Council of provinces; or
- e) Parliament.

“Shareholder” means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7 Are you or any person connected with the bidder presently employed by the state? **YES / NO**

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member:

.....

Name of state institution at which you or the person

connected to the bidder is employed :

Position occupied in the state institution:

.....

Any other particulars:

.....

.....

.....

2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? **YES / NO**

2.7.2.1 If yes, did you attach proof of such authority to the bid document? **YES / NO**

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.

2.7.2.2 If no, furnish reasons for non-submission of such proof:

.....

.....
.....

2.8 Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months? **YES / NO**

2.8.1 If so, furnish particulars:

.....
.....
.....

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid? **YES/NO**

2.9.1 If so, furnish particulars.



2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? **YES/NO**

2.10.1 If so, furnish particulars.

.....
.....

2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? **YES/NO**

2.11.1 If so, furnish particulars:

.....

.....

.....

3. Full details of Directors / Trustees / Members / Shareholders.

Full Name	Identity Number	Personal Income Tax Reference Number	State Employee Number / Peral Number

4. DECLARATION

I, THE UNDERSIGNED (NAME)..... CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of bidder

SCHEDULE 21

DECLARATION OF BIDDER'S PAST SCM PRACTICES

Bidder must complete all sections of the SBD 8 in black ink and ensure that the form is signed by an authorised person.

NB: Non-compliance with the requirements stipulated above will lead to disqualification of the bid at Pre-compliance evaluation

CERTIFICATION

SBD 8

DECLARATIONS OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- a) This Standard Bidding Document must form part of all bids invited.
- b) It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- c) The bid of any bidder may be disregarded if that bidder, or any of its directors have-
 - i) abused the institution's supply chain management system;
 - ii) committed fraud or any other improper conduct in relation to such system; or
 - iii) failed to perform on any previous contract.
- d) In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

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Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's database as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this database were informed in writing of this restriction by the National Treasury after the <i>audi alteram partem</i> rule was applied).	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? To access this Register enter the National Treasury's website, www.treasury.gov.za , click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the Register to facsimile number (012) 3265445.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		

I, THE UNDERSIGNED (FULL NAME).....

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

SCHEDULE 22

CERTIFICATE OF INDEPENDENT BID DETERMINATION

Bidder must complete all sections of the SBD 9 in black ink and ensure that the form is signed by an authorised person.

NB: Non-compliance with the requirements stipulated above will lead to disqualification of the bid at Pre-compliance evaluation

SBD 9

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ **Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.**

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

SCHEDULE 23

- **NB: ONE (1)** Pricing/ Costing schedule must be submitted in a separate sealed envelope together with the Standard Bidding Document **SBD 3.3**.
- A copy of the Pricing/Costing Schedule must be submitted in a **separate Virus Free USB**.

PRICING SCHEDULE (Professional Services)

SBD 3.3

NAME OF BIDDER:.....	BID NO.:
.....
CLOSING TIME 11:00	CLOSING DATE.....

OFFER TO BE VALID FORDAYS FROM THE CLOSING DATE OF BID.

ITEM NO	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)
---------	-------------	--

1. The accompanying information must be used for the formulation of proposals.

2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.
R.....

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

4.	PERSON AND POSITION	HOURLY RATE	DAILY RATE
-----		R-----	R-----

5. PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT

----- R----- -----days

----- R----- days
 ----- R----- days
 ----- R----- days

5.1 Travel expenses (specify, for example rate/km and total km, class of airtravel, etc.). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	R.....
.....	R.....
.....	R.....
.....	R.....
TOTAL:		

* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

5.2 Other expenses, for example accommodation (specify, eg. Three star hotel, bed and breakfast, telephone cost, reproduction cost, etc.). On basis of these particulars, certified invoices will be checked for correctness. Proof of the expenses must accompany invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	R.....
.....	R.....
.....	R.....
.....	R.....
TOTAL:		

- 6. Period required for commencement with project after acceptance of bid
- 7. Estimated man-days for completion of project
- 8. Are the rates quoted firm for the full period of contract? *YES/NO
- 9. If not firm for the full period, provide details

of the basis on which adjustments will be applied for, for example consumer price index.
.....
.....
.....

***[DELETE IF NOT APPLICABLE]**

Any enquiries regarding bidding procedures may be directed to the –

(TRANSPORT EDUCATION TRAINING AUTHORITY, 344 PRETORIA AVENUE, TETA HOUSE,
RANDBURG)

Tel: 011 577 7000

Or for technical information –

(ZUKISANI MANGALISO)

Transport Education Training Authority

Tel: 011 577 7026

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SCHEDULE 24

PRICING / COSTING SCHEDULE

- **NB: ONE (1)** Pricing/ Costing schedule must be submitted in a separate sealed envelope together with the Standard Bidding Document **SBD 3.3**.
- A copy of the Pricing/Costing Schedule must be submitted in a **separate Virus Free USB**.

All prices must be VAT inclusive and must be quoted in South African Rand (ZAR).

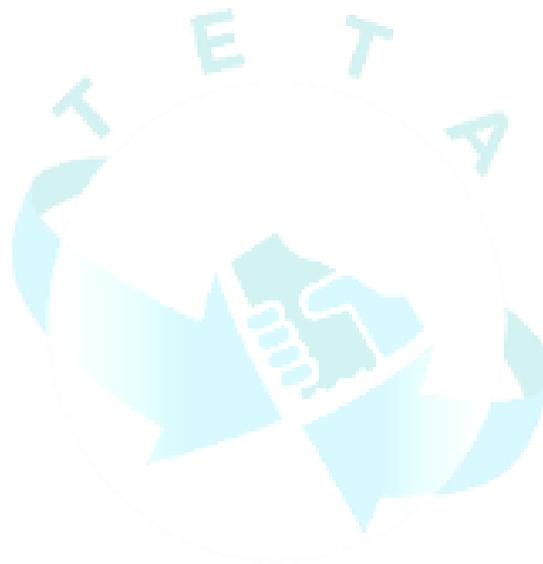
- The TETA will not entertain pricing adjustments.
- All pricing shown must EXCLUDE VAT, with the VAT components being as shown separately.
- All pricing assumptions excluded costs and estimated costs must be clearly documented.
- TETA assumes that the pricing document as supplied is complete and covers all costs associated with this good/services.

The following is an example of the **Costing Module** that can be used to illustrate the pricing:

Item	YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5
a) The proposals are for development, customization in terms of TETAs business processes, managed and outsourced solution;					
b) Costing options must include the costs of (itemised as follows, but not limited):					
• Costing of each module (development and customization);					
Bursary Disbursement and Administration Management Services					
• Full Integration with the other systems through TETA's integration platform / middleware (API Manager);					
• the required hardware and software (operating software and / or licenses),					
• human resources required throughout the project and contract life cycle;					
• user requirements gathering (JAD sessions).					
• Configuration (system enhancement) and implementation.					
• Project and change management.					
• Testing (UATs and FATs) per module.					
• Data extraction, cleansing and take-on;					
• Training (end-user training for both internal and external users).					
• Digital Manuals (end-to-end) per each system / module					
• travel to all the TETA offices.					
• system maintenance and support.					
OTHER (Specify)					
BID PRICE EXCLUDING VAT	R	R	R	R	R
VAT AMOUNT	R	R	R	R	R
TOTAL BID PRICE FOR 5 YEARS	R				

Note: - Bidders must add any other relevant costing item in terms of their proposal on this schedule.

NB: _TETA reserves the right to accept the proposal wholly or in part (i.e., one or more companies may be appointed)



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