

 GAUTENG PROVINCE PROVINCIAL TREASURY REPUBLIC OF SOUTH AFRICA		Provincial Supply Chain Management			
		Request for Proposal		Page 1 of 4	
RFP NUMBER	GT/GDE/019/2024				
RFP DESCRIPTION	INVITATION OF SERVICE PROVIDERS TO CONDUCT AN INDEPENDENT CLIENT SATISFACTION SURVEY ACROSS THE GAUTENG PROVINCE WITHIN A PERIOD OF SEVEN (7) MONTHS				
CUSTOMER DEPARTMENT	GAUTENG DEPARTMENT OF EDUCATION				
CUSTOMER INSTITUTION	GAUTENG DEPARTMENT OF EDUCATION				
BRIEFING SESSION	Y ☐	N ☒	SESSION COMPULSORY		Y ☐ N ☒
			SESSION HIGHLY RECOMMENDED		Y ☐ N ☒
BRIEFING VENUE	N/A		DATE	N/A	TIME N/A
COMPULSORY SITE INSPECTION	Y ☐	N ☒	DATE	N/A	TIME N/A
INSPECTION ADDRESS	N/A				
TERM AGREEMENT CALLED FOR?	Y ☒	N ☐	TERM DURATION	7 MONTHS	
CLOSING DATE	23 FEBRUARY 2024		CLOSING TIME	11H00	
TENDER BOX LOCATION					
GPT is acting as Common Service Provider or buying organisation on behalf of all Gauteng Provincial Government Customer Departments / Institutions. The goods / services are therefore required by the Customer Department / Institution, as indicated on this form RFP 01.					

Notes:

- All bids / tenders must be deposited in the Tender Box at the following address:
Gauteng Provincial Treasury, Imbumba House, 75 Fox Street, Marshalltown, Johannesburg
- Bids / tenders must be deposited in the Tender Box on or before the closing date and time.
- Bids / tenders submitted by fax will not be accepted.
- The GPT Tender Box is generally open 24 hours a day, 7 days a week.
- This bid is subject to the preferential procurement policy framework act, 2000 and the preferential procurement regulations, 2022, the general conditions of contract (gcc) 2010 and, if applicable, any other special conditions of contract.
- ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL GPG RFP FORMS – (NOT TO BE RE-TYPED)
- ALL REQUIRED INFORMATION MUST BE COMPLETED (FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED):

The Tendering System

The RFP Pack consists of two parts namely, Section 1 and Section 2. These two sections must be submitted separately, clearly marked with the Tender Number and the Section Number.

Training sessions

Non-compulsory "How to tender" workshops are held every Wednesday at 75 Fox Street from 10:00-13:00.



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PART A INVITATION TO BID

SUPPLIER INFORMATION

NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	☐ Yes ☐ No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES OFFERED?		☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐ YES ☐ NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	☐ YES ☐ NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐ YES ☐ NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES ☐ NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	☐ YES ☐ NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.	

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Tender documents can be obtained from <http://www.treasury.gpg.gov.za>

ANY ENQUIRIES REGARDING BIDDING PROCEDURE MAY BE DIRECTED TO:	
DEPARTMENT	GAUTENG DEPARTMENT OF EDUCATION
CONTACT PERSON	PROCUREMENT OFFICIAL
TELEPHONE NUMBER	011 355 1260
FACSIMILE	N/A
E-MAIL ADDRESS	gdeprocurement6@gauteng.gov.za

ANY ENQUIRIES REGARDING TECHNICAL INFORMATION MAY BE DIRECTED TO:	
DEPARTMENT	GAUTENG DEPARTMENT OF EDUCATION
CONTACT PERSON	MS. NOMONDE ZULU
TELEPHONE NUMBER	011 355 1727
FACSIMILIE	N/A
E-MAIL ADDRESS	nomonde.zulu@gauteng.gov.za



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PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER		DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED (Proof of authority must be submitted e.g. company resolution)			



GAUTENG PROVINCE
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RFP Point System

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RFP NUMBER	GT/GDE/019/2024	CLOSING DATE	23 FEBRUARY 2024
VALIDITY OF RFP	120 DAYS	CLOSING TIME	11H00

In case of queries, please contact the GPT Contact Centre at tel: 0860 011 000

*GPT is acting as Common Service Provider or buying organisation on behalf of all Gauteng Provincial Government Customer Departments / Institutions.

The goods / services are required by the Customer Department / Institution, as indicated on RFP 01.

The Gauteng Provincial Government requests your bid on the goods and/or services listed on the attached forms. Please furnish all information as requested and return your bid on the date stipulated. Late bids will not be accepted for consideration.

This RFP will be evaluated on the basis of the under noted point system, as stipulated in the Preferential Procurement Policy Framework Act (Act number 5 of 2000).

80/20 **Point System**

Points SHALL be allocated as follows:

80 **Points for** PRICE

20 **Points for** SPECIFIC GOALS

TYPE OF CONTRACT (COMPLETED BY PROJECT MANAGER)

VALUE BASED

SERVICE BASED	Y	☒	N	☐	SERVICE BASED	Y	☒	N	☐	VALUE BASED	Y	☒	N	☐
VALUE BASED	Y	☒	N	☐										
QUANTITY BASED	Y	☐	N	☒										
TERM BASED	Y	☒	N	☐										



Provincial Supply Chain Management

Instructions to Bidders

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1. The RFP (Request for Proposal) Pack is drawn up so that certain essential information should be furnished in a specific manner. Any additional particulars shall be furnished in a separate annexure.
2. The RFP forms should not be retyped or redrafted, but photocopies may be prepared and used. Additional offers may be made for any item, but only on a photocopy of the page in question or on other forms obtainable from the relevant Department or Institution advertising this RFP. Additional offers made in any other manner may be disregarded.
3. Should the RFP forms not be filled in by means of electronic devices, bidders are encouraged to complete forms in a black ink.
4. Bidders shall check the numbers of the pages and satisfy themselves that none are missing or duplicated. No liability shall be accepted with regards to claims arising from the fact that pages are missing or duplicated.
5. The forms RFP 04 to RFP 09 and PREF documents shall be completed, signed and submitted with the bid. RFP 10 (National Industrial Participation Programme Form) will only be added to the RFP pack to be completed by bidders when an imported component in excess of US \$ 10 million is expected.
6. A separate RFP 06 form (RFP Price Schedule per item) shall be completed in respect of each item. Photocopies of this form may be prepared and used or additional copies, (if required) are obtainable from the relevant Department or Institution advertising this RFP (not applicable for Pre-qualification of Bidders).
7. Firm delivery periods and prices are preferred. Consequently bidders shall clearly state whether delivery periods and prices will remain firm or not for the duration of any contract, which may result from this RFP, by completing RFP 06 (RFP Price Schedule per item) and RFP 07 (Non-Firm Prices per item) (not applicable for Pre-qualification of Bidders).
8. If non-firm prices are offered bidders must ensure that a separate RFP 07 (Non-Firm Prices per item) is completed in respect of each item for which a non-firm price is offered. Photocopies of this form may be prepared and used or additional copies, (if required) are obtainable from the relevant Department or Institution advertising this RFP (not applicable for Pre-qualification of Bidders).
9. Where items are specified in detail, the specifications form an integral part of the RFP document (see the attached specification) and bidders shall indicate in the space provided whether the items offered are to specification or not (not applicable for Pre-qualification of Bidders).
10. In respect of the paragraphs where the items offered are strictly to specification, bidders shall insert the words "as specified" (see the attached specification) (not applicable for Pre-qualification of Bidders).
11. In cases where the items are not to specification, the deviations from the specifications shall be indicated (see the attached specification).
12. In instances where the bidder is not the manufacturer of the items offered, the bidder must as per RFP 06 (RFP Price Schedule per item) submit a Letter of Supply from the relevant manufacturer or his supplier (not applicable for Pre-qualification of Bidders).
13. The offered prices shall be given in the units shown in the attached specification, as well as in RFP 06 (RFP Price Schedule per item) (not applicable for Pre-qualification of Bidders).
14. With the exception of imported goods, where required, all prices shall be quoted in South African currency. Where bids are submitted for imported goods, foreign currency information must be supplied by completing the relevant portions of RFP 06 (RFP Price Schedule per item) and RFP 07 (Non-Firm Prices per item) (not applicable for Pre-qualification of Bidders).
15. Unless otherwise indicated, the costs of packaging materials (if applicable) are for the account of the bidder and must be included in the bid price on RFP 06 (RFP Price Schedule per item) (not applicable for Pre-qualification of Bidders).
16. Delivery basis (not applicable for Pre-qualification of Bidders):
 - (a) Supplies which are held in stock or are in transit or on order from South African manufacturers at the date of offer shall be offered on a basis of delivery into consignee's store or on his site within the free delivery area of the bidder's centre, or carriage paid consignee's station, if the goods are required elsewhere.
 - (b) Notwithstanding the provisions of paragraph 16(a), offered prices for supplies in respect of which installation / erection / assembly is a requirement, shall include ALL costs on a "delivered on site" basis, as specified on RFP 06 (RFP Price Schedule per item).
17. Unless specifically provided for in the RFP document, no bids transmitted by facsimile or email shall be considered.
18. Failure on the part of the bidder to sign any of the forms RFP 04 to RFP 10 and PREF documents and thus to acknowledge and accept the conditions in writing or to complete the attached RFP forms, Preference documents, questionnaires and specifications in all respects, may invalidate the bid.
19. Bids should preferably not be qualified by the bidder's own conditions of bid. Failure to comply with these requirements (i.e. full



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Instructions to Bidders

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acceptance of the General Conditions of Contract or to renounce specifically the bidder's own conditions of bid, when called upon to do so, may invalidate the bid.

20. In case of samples being called for together with the bid (refer to RFP 05 in this regard), the successful bidder may be required to submit **pre-production samples** to the South African Bureau of Standards (SABS) or such testing authority as designated at the request of the relevant Department concerned. Unless the relevant Department decides otherwise, pre-production samples must be submitted within thirty (30) days of the date on which the successful bidder was requested to do so. Mass production may commence only after both the relevant Department and the successful bidder have been advised by the SABS that the pre-production samples have been approved.
21. Should the pre-production samples pass the inspections / tests at the first attempt, the costs associated with the inspections / tests will be for the account of the relevant Department. If the SABS or such testing authority as designated do not approve the pre-production samples, but requires corrections / improvements, the costs of the inspections / tests must be paid by the successful bidder and samples which are acceptable in all respects must then reach the SABS or such testing authority as designated within twenty-one (21) days of the date on which the findings of the SABS or such testing authority as designated were received by the successful bidder. Failure to deliver samples within the specified time and to the required standards may lead to the cancellation of the intended contract.
22. In case of samples being called for together with the bid (refer to RFP 05 in this regard), the samples must be submitted together with the bid before the closing time and date of the RFP, unless specifically indicated otherwise. Failure to submit the requested sample(s) before the closing time and date of the RFP may invalidate the bid.
23. In cases where large quantities of a product are called for, it may be necessary for the relevant item to be shared among two (2) or more suppliers.
24. In cases where the relevant Department or Institution advertising this RFP may deem it necessary, a formal contract may be entered into with the successful bidder, in addition to a Letter of Acceptance and / or purchase order being issued.
25. If any of the conditions on the RFP forms are in conflict with any special conditions, stipulations or provisions incorporated in the bid invitation, such special conditions, stipulations or provisions shall apply.
26. This RFP is subject to the General Conditions of Contract and re-issues thereof. Copies of these conditions are obtainable from any office of the Gauteng Provincial Government (GPG).
27. Each bid must be submitted in a separate, sealed envelope on which the following must be clearly indicated:
 - NAME AND ADDRESS OF THE BIDDER;
 - THE BID (RFP) NUMBER; AND
 - THE CLOSING DATE.

The bid must be deposited or posted;

 - posted to Gauteng Provincial Treasury and to reach the destination not later than the closing time and date; OR
 - deposited in the tender box of the Gauteng Provincial Treasury before the closing time and date.
28. The Gauteng Provincial Government has become a member and as such a key sponsor of the Proudly South African Campaign. GPG therefore would like to procure local products of a high quality, produced through the practise of sound labour relations and in an environment where high environmental standards are maintained. In terms of the Proudly South African Campaign South African companies are encouraged to submit interesting and innovative achievements in the manufacturing field (if relevant to this RFP) – including information on new products, export achievements, new partnerships and successes and milestones.
29. **Compulsory GPG Contract:** It is a mandatory requirement that successful bidder/s (to whom a tender is awarded) sign a GPG Contract upon award of any given contract.

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BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state?

YES		NO	
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- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

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- 2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution?

YES		NO	
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- 2.2.1 If so, furnish particulars:

- 2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?

YES		NO	
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- 2.3.1 If so, furnish particulars:

3. DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

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3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature		Date	
Position		Name of Bidder	



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CUSTOMER DEPARTMENT	GAUTENG DEPARTMENT OF EDUCATION
CUSTOMER INSTITUTION	GAUTENG DEPARTMENT OF EDUCATION

THE FOLLOWING MUST ACCOMPANY YOUR BID, IF INDICATED BY "✓"

Samples	☐	SABS /Equivalent Certificate May not be older than one (1) year, the cost of which will be for the account of the bidder.	☐	Bidders Briefing Session	☐
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Special Conditions

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EVALUATION METHODOLOGY

Bidders must complete Compulsory documents and attach it to their tender document, failing which the tender shall not be considered for Stage 1 evaluation.

Points will be awarded in accordance with the Preferential Procurement Policy Framework Act (PPPFA)

Stage 1

Criteria for Functionality	Points
Capacity to Deliver	24
Human Resources	36
Company Experience	25
Research Tools	15
Minimum Threshold	80
TOTAL	100

NOTE: Bidders who fail to meet the above minimum requirements (Stage 1) shall be automatically eliminated

Stage 2

Criteria for Price and Specific Goals	Points
Bid Price	80
Specific Goals	20
TOTAL	100

Bidders are required to use the two envelope bidding system, whereby the Technical Proposal (Stage 1); Pricing and Specific Goals(Stage 2) be placed in two separate sealed envelopes marked:

- **Stage One**— ADMINISTRATIVE COMPLIANCE & FUNCTIONALITY EVALUATION

- **Stage Two**— PREFERENCE POINTS SYSTEM EVALUATION



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Special Conditions

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SUPPLIER JOB CREATION ANALYSIS

Company Name		Date Est.	
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	Permanent	Temp	SA Citizens	Other	Comments
Staff compliment at Establishment of Enterprise					
Current staff compliment					
Number of jobs to be created if Bid is successful					

- The successful bidder may be audited during the course of the contract to verify the above information.

Comments to include:

- If Job Creation is direct (by your own company) or indirect (by your supplier)
- Where the jobs created for employees that were in existing positions or unemployed? (Net Job Creation)

NOTE: Job Creation should adhere to all applicable RSA Legislation and Regulations.

=====

THIS SECTION IS FOR OFFICE USE ONLY!						
Observations	Initial Job Count	Job Creation Potential	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Year 1						
Year 2						
Year 3						
Year 4						
Year 5						



TERMS OF REFERENCE

INVITATION OF SERVICE PROVIDERS TO CONDUCT AN INDEPENDENT CLIENT SATISFACTION SURVEY ACROSS THE GAUTENG PROVINCE WITHIN A PERIOD OF SEVEN (7) MONTHS.

Disclaimer

The GDE has produced this document in good faith. The GDE, its agents, employees and associates do not warrant its accuracy or completeness. The GDE makes no representation, warranty, assurance, guarantee or endorsements to any provider/bidder concerning the document, either with regard to its accuracy, completeness or otherwise. GDE shall have no liability towards the responding service providers or any other party in connection therewith.

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1. BACKGROUND

Chapter 10 of the Constitution demands that the Public Service promotes and maintains a high standard of professional ethics, responds to the needs of the people and optimise access to services by all citizens, provide services impartially, fairly, equitably and without bias. The White Paper on the Transformation of the Public Service of 1997 (WTPS section 4.1.1) states that departments must regularly and systematically consult with existing clients to determine the level of satisfaction about the services they receive in order to create public value.

Client feedback is a powerful tool, not only for understanding clients' experience and satisfaction with public services, but also to inform the strategic planning by the department. It is for this reason that the services of a suitably qualified external service provider must be procured to undertake the execution of the survey to avoid bias.

The main objective of conducting the Client Satisfaction Survey is to measure the current level of the Gauteng Department of Education's (GDE) clients' satisfaction and whether it has improved or declined since the last independent survey in 2011. Secondly, it may identify the clients perceived service delivery gaps. It may further influence the performance standards based on the findings. The survey will also inform GDE on the areas of service delivery improvement and it is for these reasons that a qualified service provider should be appointed to execute the study because internal surveys tend to be subjective, thus clouding or skewing the results.

According to Section 20 of the National Education Policy Act of 1996, District offices are local hubs of Provincial Education Departments and provide the vital lines of communication between the Provincial Head Office and the education institutions in their care. Subject to provincial plans, their task is to work collaboratively with principals and educators in schools, with the vital assistance of circuit offices to improve educational access and retention, give management and professional support, and help schools achieve excellence in learning and teaching. It is for this reason that the Head Office and District Offices will be regarded as one entity in the delivery of services to schools.

2. LEGAL FRAMEWORK

The following legislative framework will be applicable but is not limited to:

- Constitution of the Republic of South Africa Act 108 of 1996, as amended;
- Preferential Procurement Policy Framework Act 5 of 2000, as amended;
- Preferential Procurement Regulations of 2022;
- Public Finance Management Act 1 of 1999, as amended;
- Broad Based Black Economic Empowerment (B-BBEE) Act 53 of 2003 as amended;
- Promotion of Access to Information Act 2 of 2000, as amended;
- Promotion of Administrative Justice Act 3 of 2000, as amended;
- Protection of Personal Information Act 4 of 2013, as amended;
- Disaster Management Act 57 of 2002, as amended;
- Public Servant Act 103 of 1994 as amended;
- Employment of Educators Act 76 of 1998, as amended;
- National Small Business Act 102 of 1996, as amended;
- Co-Operatives Management Act 14 of 2005, as amended;
- Employment Equity Act 55 of 1998; as amended;
- Skills Development Act 97 of 1998; as amended;
- Skills Development Levies Act 9 of 1999; as amended;
- National Economic Development & Labour Council Act 35 of 1994; as amended;
- South African Qualifications Authority Act 58 of 1995; as amended;
- Labour Relations Act 66 of 1995; as amended;
- National Education Policy Act 27 of 1996; as amended;
- South African Schools Act 84 of 1996; as amended;
- Gauteng School Education Act 6 of 1995; as amended;
- Electronic Communications Act 36 of 2005; as amended and
- Children's Act 38 of 2005; as amended.

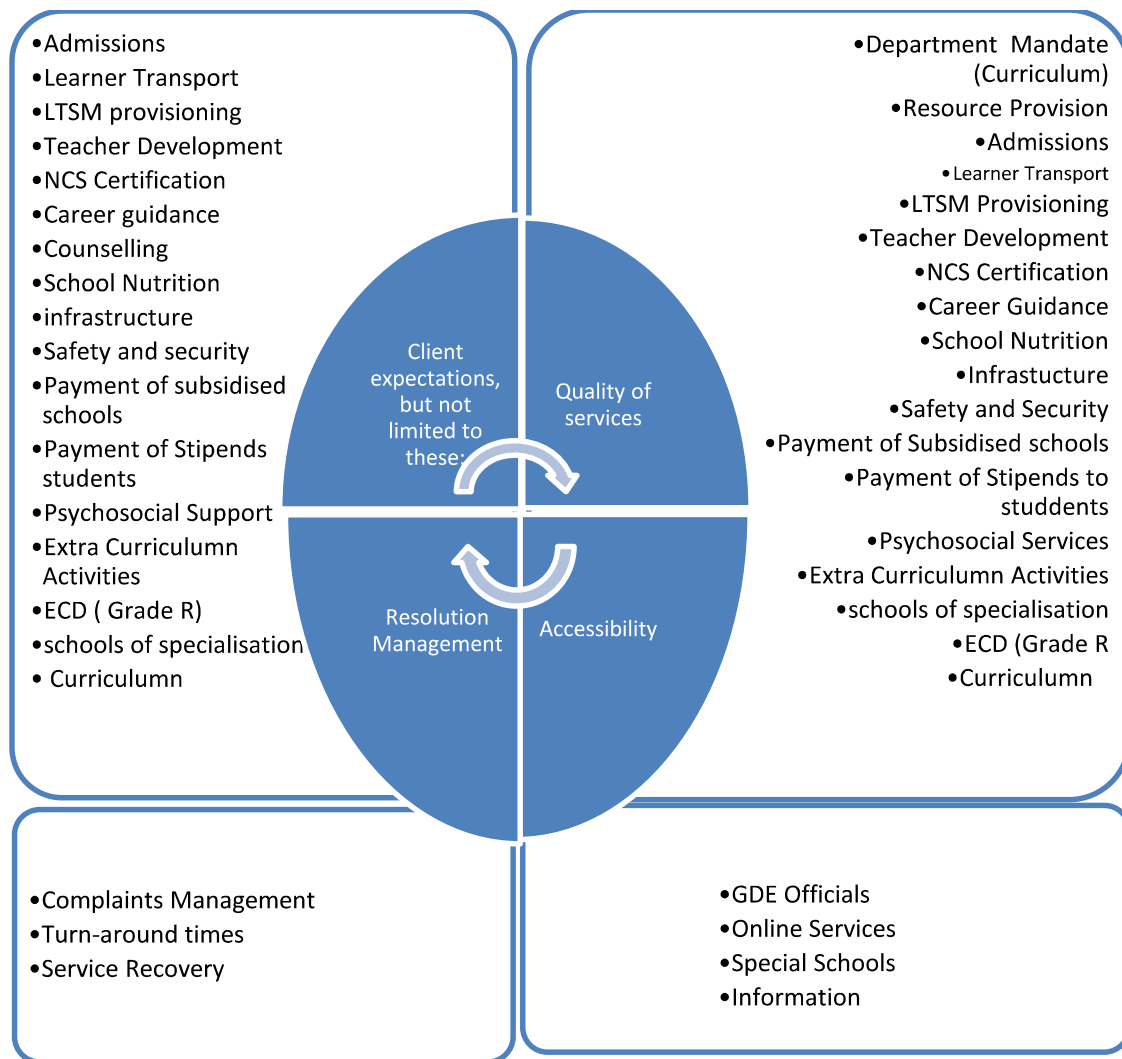
3. PROJECT BRIEF

Conducting the Client Satisfaction Survey (CSS) over a period of seven (7) months will provide an independent and objective view of the perception of GDE's clients about the services they receive from GDE.

A sample of 20% of the total number of 2,213 Public Ordinary Schools, including special schools and schools of specialization, as well as 20% of 254 subsidised independent schools, must be performed to reach a reasonably large representation from the various GDE clients across the province, through various platforms and the ability to collect and analyse a large scale of data with a number of variables.

4. SCOPE OF WORK

The appointed service provider must conduct the client survey to seek the views of respondents on a variety of services that GDE is providing and how these services can be improved. The survey will measure the perceived client's satisfaction on the themes, as illustrated in the diagram below:



4.1 DELIVERABLES

- The appointed service provider will be required to perform the following tasks in consultation with the GDE project team:

4.1.1 Sampling

- A sample of 20% out of the total number of 2,213 public ordinary schools including special schools and schools of specialization, as well as, 20% of 254 subsidised independent schools. (GDE will provide the list of schools)
- Develop a sample design for an equitable representation of the current school demographics.

4.1.2 Research Method

- Design a mixed method approach for data collection and analysis. The approach should be both qualitative and quantitative.
- Provide training in ethics and confidentiality for enumerators.

4.1.2.1 Quantitative

- Identify type of quantitative information for collection
- Identify key informants/ respondents.
- Prepare questions for informants.
- Prepare documents to facilitate data collection.

4.1.2.2 Qualitative

- Identify type of qualitative information for collection
- Identify key informants/respondents.
- Prepare questions for informant.
- Prepare documents to facilitate interviewer's work.

4.1.3 Data collection

- Develop survey questionnaire.
- Review set of questionnaires based on pre-test results.
- Provide support in developments of data entry programs and provide training to data collectors.
- Hybrid collection of data

4.1.4 Pilot study

- Conduct pilot survey.
- Conduct pilot study as a practice for data collectors.
- Refine and finalize questions accordingly.

4.1.5 Actual study

- Collect data.
- Clean and analyse data.
- Present first draft report with findings to the GDE project team.
- Present second draft report findings to management team.
- Submit and present the final report including an executive summary and infographic PowerPoint presentation.
- Provide a transparent, unbiased and independent assessment of clients' perception of the services offered by GDE.
- Compare whether the level of client satisfaction has improved or declined since the 2011 client satisfaction survey. The Report will be availed to the appointed service provider to refer to it for the development of questionnaires.
- Identify new trends to benchmark against progress from the previous client satisfaction survey.
- Reflect on the successes and challenges of service delivery in the department.

4.1.6 Transfer of Skills

- Provide capacity building for 20 GDE researchers and evaluators on statistical methods and academic report writing.

4.2 THE TABLE BELOW INDICATES THE EXPECTED OUTPUTS/DELIVERABLES AND TIMELINES

NO.	DELIVERABLES	INDICATIVE TIMEFRAME
1.	Draft Inception Report • Literature review • Detailed Research Methodology • Data collection plan • Data analysis plan • Reporting strategy • Schedule of activities.	2 weeks after signing the letter of appointment
2.	Pilot Study • Select a small sample of the identified population. • Test the data collection instrument etc. • Refine the data collection instrument based on the response findings. • Approved data collection instrument(s).	2 weeks
3.	Actual Study • Conduct the actual survey study. • Monthly progress reports will be required which will summarise the progress achieved against the project plan, highlighting any emerging implementation problems and proposed strategies for addressing these.	3 months
4.	Submission of the First Draft Report • After data is collected, processed and analysed.	2 weeks

NO.	DELIVERABLES	INDICATIVE TIMEFRAME
5.	Submission of the Final Draft Report pending the approval of executive management Full report (draft) highlighting the findings.	2 weeks
6.	Submission of the final report - Full report (hard and electronic copies). - Executive Summary report. - PowerPoint presentation report.	By the end of the 7 months
7.	Skills Transfer - Transfer of skills: provide 20 capacity building for GDE researchers and evaluators on statistical methods and academic report writing. - Present findings to management team.	5 working days

4.3 STAKEHOLDER LIST

GDE has a variety of clients which could be targeted, however, for purposes of this survey the table below outlines the targeted participants who will be sampled across the 15 districts.

TARGET POPULATION	THEME	AREAS OF EXPECTATION
Learners	Quality of education	- LTSM - Safety - Infrastructure - Educator class attendance - Career guidance - Examinations/assessment - Syllabus completion and - Relevance of curriculum - Learner transport - School nutrition
Parents	Quality education	- Admissions in POS & Special schools, - Scholar Transport, - School Nutrition - School Policies,

TARGET POPULATION	THEME	AREAS OF EXPECTATION
		• School Governance, • Complaints Management, • Independent school matters, • ECD matters, • Batho Pele
Educators	Support	• Lesson plans, • Assessments, • Developmental programmes, • Learner discipline, • ECD matters, • HR/Leave management • Salaries • Resources Provision and • Batho Pele
Admin Staff	Support	• SA-SAMS, • HR matters, • Developmental programmes • Learner placement, • Resources Provision and • Batho Pele
School Governing Bodies	School Governance	• Training • Policy development and implementation, • Financial management, • Recruitment and selection and • Batho Pele
Principals	Support	• Admissions • Capacitation on leadership and management • Governance • HR matters • Exams and Assessment • Identification and placement of learners with barriers to learning. • Payment of subsidies • Resource provisioning
Post Grade 12 students		• Certifications • Access to on-line services • Complaints Management, • Batho Pele

4.4 THE ROLE OF GDE:

- a) Form and participate in the project team.
- b) Communicate and provide access to schools.
- c) Provide 2011 client satisfaction survey report.
- d) Provide guidance and assistance in the development of the data collection plan and instruments.
- e) Conduct on-site visits to monitor the implementation of activities throughout the study.
- f) Participate in the review of the draft report.

4.5 THE SERVICE PROVIDER MUST PAY ATTENTION TO THE FOLLOWING REQUIREMENTS:

4.5.1 Human Resources

The service provider must submit CVs and certified copies of qualifications where applicable. CVs must indicate functional skills and the number of years of experience in possession by personnel.

- a) The Project Manager must have in their possession an under-graduate qualification with 3 years' experience in project management. The role must include leading the research team to complete the project within the allotted timelines, act as a primary contact with GDE and must be responsible for the successful initiation, planning, design, execution, monitoring, controlling and closure of the project.
- b) Monitoring and Evaluation Specialist must have in their possession an under-graduate qualification with a module in monitoring and evaluation with 3 years' experience in monitoring and evaluation. Personnel must have proven experience in qualitative data analysis with specific reference to semantics analysis.
- c) Senior Statistician must have in their possession an under-graduate qualification in statistics with 3 years' experience in Statistics.
- d) A minimum number of 40 personnel to do fieldwork and data capturing. They must have in their possession an undergraduate qualification.

4.5.2 Company Experience

- a) The service provider must submit a minimum number of 3 signed reference/ testimonial letters of similar projects (e.g., research studies) executed and completed, on client's letterhead, detailing the nature of the project and the duration of the project.

4.5.3 Research Tools

- a) The service provider must submit a valid software licensing of the Data Analysis. The software must be capable of developing, gathering data, cleaning data and perform analytical and statistical analysis.

5. EVALUATION

The evaluation of the bids will be conducted in **two stages**, as per the Preferential Procurement Regulations, 2022 issued in terms of section 5 of the Preferential Procurement Policy Framework Act, Act number 5 of 2000 (PPPFA) as follows:

Stage One will be the evaluation of bids on **Administrative Compliance** and **Functionality** (Desktop). During these stages of evaluation, the Bidder/s that do not meet the mandatory Administrative Compliance requirements and/ or the minimum threshold for the Functionality (Desktop) Evaluation will be disqualified and will not be considered for further evaluation.

Stage Two of the evaluation will be based on the Preference Points system, where 20 points are allocated for preference and 80 points for price only.

5.1 STAGE 1A: ADMINISTRATIVE COMPLIANCE

A paper based administrative evaluation will be carried out on all the bids received and if the documentation listed under mandatory is not signed or attached such a bid will be eliminated from any further evaluation.

Mandatory Documents: (Eliminating Criteria)

- a) The Bidder must submit the following Standard Bidding Documents:
 - i. Submit a fully completed and signed RFP Pack
 - ii. Submit a fully completed and signed Bidder's Disclosure form (SBD4)
 - iii. Submit a fully completed and signed Pricing schedule/ Costing Sheet [ANNEXURE A]
 - iv. Submit a fully completed and signed SBD 3.3

Other Required Documents: (Non-Eliminating Criteria)

- a) Completed and signed Preference Points Claim Form in Terms of the Preferential Procurement Regulations 2022 (SBD 6.1)

NB: Failure on the part of a bidder to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted as that preference points for specific goals are not claimed. The following documents should be submitted together with SBD 6.1 to claim Preference Points:

- i. Recent/ latest Detailed Central Supplier Database (CSD) report.
- ii. SARS Tax Compliance Status (TCS) pin.

- b) Service providers must ensure that they are registered for e-invoicing on eisregistration@gauteng.gov.za

5.2 STAGE 1B: FUNCTIONALITY EVALUATION

A bidder that scores **less than 80 points out of 100 points** in respect of functionality will be regarded as submitting a non-responsive proposal and will be disqualified. Service Providers who will meet the minimum functionality score (paper-based evaluation) will be short listed for the Preference Point System stage.

Functionality evaluation will be based on the following criteria:

NO.	CRITERIA	SCORE
1.	Capacity To Deliver	24
1.1	Provide a Project Plan and a proposed method with timelines of how the bidder will deliver on the scope of work by outlining the elements below: a) Sampling (2) - Must be heterogenous to ensure representativity across all GDE public ordinary schools, schools of specialisation, LSEN schools as well as subsidised independent schools. b) Research Methods (2) - Use qualitative and quantitative methods to collect data. c) Data Collection (2) - The specific procedures that will be used to gather data. They should be reliable and valid. d) Pilot Study (4) - Small percentage of the sampled population - Pilot findings - Reporting - Refine data collection tools.	24

NO.	CRITERIA	SCORE
	e) Actual Study (4) - Actual data collection process f) Data Analysis (4) - The specific procedures that will be used to analyse the data. g) Report Findings (4) - Preliminary report - Final report with executive summary - PowerPoint presentation - Detailed report on Data Analysis h) Transfer of Skills (2) - Capacitate 20 GDE evaluation and research officials on statistical analysis and academic report writing.	
2.	Human Resources	36
2.1	Submit certified copies of qualifications and CVs of the below mentioned resources: a) Project Manager (3) - Post graduate qualification with a course in Project Management (3) - Undergraduate qualification with a course in Project Management (2) b) Number of years of experience (6) 5 or more years' experience in project management (6) 3 to 4 years' experience in project management (3) - Less than 3 years' experience in project management (0)	9
2.2	Submit certified copies of qualifications and CVs of the below mentioned resources: a) Monitoring and Evaluation Specialist (3) - Post graduate qualification with a course in Monitoring and Evaluation (3) - Undergraduate qualification with a course in Monitoring and Evaluation (2)	9

NO.	CRITERIA	SCORE
	b) Number of years of experience (6) • 5 or more years' experience in monitoring and evaluation, qualitative data analysis with specific reference to semantics analysis (6) • 3 to 4 years' experience in monitoring and evaluation qualitative data analysis with specific reference to semantics analysis (3) • Less than 3 years' experience in monitoring and evaluation qualitative data analysis with specific reference to semantics analysis (0)	
2.3	Submit certified copies of qualifications and CVs of the below mentioned resources: a) Senior Statistician/ Analyst/ Consultant (3) • Post-graduate qualification in Statistics (3) • Undergraduate qualification in Statistics (2) b) Number of years of experience in Statistics (5) • 4 or more years' experience in statistics (5) • 3 to less than 4 years' experience in statistics (3) • Less than 3 years' experience in statistics (0)	8
2.4	Submit a summarised list of 40 resources indicating their 3-year undergraduate qualifications: a) Number of Personnel (4) • 40 or more fieldworkers provided on the summarised list. (4) • Less than 40 fieldworkers provided on the summarised list. (0) b) Undergraduate Qualifications (6) • 40 undergraduate qualifications provided on the summarised list. (6) • Less than 40 undergraduate qualifications provided on the summarised list. (0)	10

NO.	CRITERIA	SCORE
3.	Company Experience	25
3.1	Provide reference/ testimonial letters on client's letter head, signed by the client's representative of completed work or similar executed stating the following: 1) Nature of the project. 2) Duration of the project. 3) Contactable details of client. Failure to include these elements on the reference letter will result in bidder forfeiting the points. a) Submit Letters providing proof of completion of work per project (25) • 5 or more contactable reference letters (25) • 3 to 4 reference letters (15) • Less than 3 contactable reference letters (0)	25
4.	Research Tools	15
4.1	Provide the type of data analysis system used for developing, gathering and cleaning data as well as performing analytical and statistical analysis. a) Provide a valid data analysis software licencing, subscription/ software agreement indicating the usage capabilities that covers the sample size of 20% (7) • Availability of Data Analysis software licencing (7) • No Data Analysis software (0) b) Provide the usage capabilities of the data analysis software (8) • Provide usage capabilities of the Data Analysis software (8) • No capabilities of the Data Analysis software provided (0)	15
TOTAL		100
MINIMUM THRESHOLD		80

5.3 STAGE 2: PREFERENCE POINTS SYSTEM

Contract will be awarded in terms of the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000) (Preferential Procurement Regulation, 2022 Gazette Number 47452).

Responsive bids will be adjudicated in terms of the 80/20 preference point system of the Preferential Procurement Regulations, 2022.

Price: 80

Specific Goals: 20

Specific Goals	Points
51% and above Black-owned Enterprise	5
51% and above Youth Owned Enterprise	10
51% and above Female Owned Enterprise	5
Total Points for Specific Goals	20

Refer to paragraph 5.1 - ***Other Required Documents*** above for guidance on supporting documents required to claim Preference Point for Specific Goals.

6. FORMAT AND SUBMISSION OF BIDS

Each RFP shall comprise of at least the following, bound and clearly indexed: -

Section A	a) Standard RFP documents.
Section B	a) Completed and signed Preference Points Claim Form in Terms of the Preferential Procurement Regulations 2022 (SBD 6.1). b) Recent/ latest Detailed Central Supplier Database (CSD) report. c) SARS Tax Compliance Status (TCS) pin. d) Service providers must ensure that they are registered for e-invoicing on eisregistration@gauteng.gov.za
Section C	The below is based on the project plan to be submitted. a) Capacity to Deliver b) Human Resources c) Company Experience d) Research tool

7. TERMS AND CONDITIONS

- 7.1. The successful bidder must be able to commence work upon appointment. The Project will be initiated by means of written instructions to the successful bidder by verbal briefings, when required.
- 7.2. GDE reserves the right to reject work that does not meet the required standard and engage an alternative Service Provider to complete the work. GDE shall serve thirty (30) days written notice for termination of the contract in the case of non-performance.
- 7.3. GDE also has the right to terminate the contract at any stage if there is substantive proof of inefficiency in the delivery of the service, following due processes.
- 7.4. The successful bidder will be profiled and vetted before and after the appointment.
- 7.5. The service provider must deliver the requested service within the given timeframes

- 7.6. The stringent timeframes with regard to the delivery of the final service necessitates that the Department be in constant contact with the service provider and would at times require the service provider to make last minute changes to this project without compromising the quality of work rendered.
- 7.7. The appointed service provider must be available at all times to provide progress within the set timeframes as required.
- 7.8. The appointed service provider will have to sign a service level agreement with GDE.

8. TIME FRAMES

OUTPUT	PERIOD
INVITATION TO SERVICE PROVIDERS TO CONDUCT AN INDEPENDENT CLIENT SATISFACTION SURVEY ACROSS THE GAUTENG PROVINCE	7 MONTHS

9. PENALTIES/WARRANTIES

- 9.1. If it is shown that errors or shortcomings exist within the service provided, the bidder shall be notified in writing and shall be required to perform corrective measures within seven (7) days to remedy such errors at no cost to the GDE.
- 9.2. GDE reserves the right to reject work that does not meet the required standard and engage a different service provider to complete the work. The Department shall serve thirty (30) days written notice for termination of contract in the case of non-performance.
- 9.3. GDE reserves the right to inspect or audit any document pertaining to this contract within one year of the date of expiry of the contract. This may also include queries and complaints.
- 9.4. Should any audit or inspection reveal that the service provider has not complied with any of the terms of this contract, the service provider will be liable for the cost of the audit or inspection as well as the cost of any losses incurred by the GDE associated with such non-compliance.

10. INSTRUCTIONS FOR THE PROPOSAL

- 10.1. This Request for Proposal does not constitute an offer. The RFPs intends to provide enough information for the preparation and submission of comparable proposals by the Bidders.

- 10.2. To facilitate the review of all the proposals, all Bidders must compile their responses in the format, marked as Pricing Schedule. Only the requested information should be inserted and no changes to the layout should be made.
- 10.3. GDE requires a clear, concise and factual response. Bidders shall consult, in writing, with the GDE official responsible should there appear to be any discrepancy, ambiguity or uncertainty pertaining to the meaning or effect of any description, dimension, quality, quantity or any other information contained in this RFP.
- 10.4. **Proposals must be compiled in the following manner:**
- a. Clear indexing of the proposal content must be included.
 - b. One (1) original proposal (marked 'original') must be submitted.
 - c. One (1) copy of the proposal (marked 'copy') must be submitted.
- 10.5. All proposals must be delivered sealed. The following information must appear on the outside of the sealed proposal.
- a. Name of Bidder
 - b. Description of proposal
 - c. Tender number of proposal
 - d. Closing date and time
- 10.6. **In the case of Joint Ventures, proposals must contain:**
- a. Teaming Agreement signed by all parties.
 - b. Proposed revenue split and, consolidated B-BBEE
 - c. Consolidated B-BBEE certificate issued by the agency accredited by SANAS for this tender.
- 10.7. **Tender Costs**
- The Bidder will be liable for all costs incurred in response to this request.
- 10.8. **Bidder's Responsibility**
- The Bidder is expected to fully acquaint themselves with the conditions, requirements and

specifications of the GDE before submitting a completed response. Failure to do so will be at the Bidder's own risk and the Bidder cannot secure relief on the grounds of any mistake.

- 10.9. The selected Bidder(s) will be required to enter into a written agreement with GDE. This RFP or any part thereof may be incorporated into and made part of such an agreement. GDE shall not incur any obligation or liability towards the selected Bidder(s) until a written contract has been signed by the duly authorised GDE representative and the Bidder(s).
- 10.10. The Bidder is expected to fully acquaint themselves with the conditions, requirements, and specifications of GDE before submitting a completed response. Failure to do so will be at the Bidder's own risk and the Bidder cannot secure relief on the grounds of any mistake.
- 10.11. This tender has a validity period of 120 days. In the event that there is a need to extend this period, the extension will be published on the National Treasury and GPG e-tender portals. It is the responsibility of the bidder to check the extension of validity when published as there will be no individual correspondence.
- 10.12. Proposals submitted after the specified closing date and time will not be considered.
- 10.13. **Late Submissions**
Proposals submitted after the specified closing date and time will not be considered.

11. DECLARATION

I/We the undersigned hereby declare that I/We have read and understand the above and agree to be bound by the stated terms and conditions.

Name of Bidder:

Name of contact person.....

Capacity.....

Signature.....

Date.....



GAUTENG PROVINCE
PROVINCIAL TREASURY
REPUBLIC OF SOUTH AFRICA

Provincial Supply Chain Management

Registered Supplier Confirmation

Page 1 of 1

THIS FORM IS TO BE COMPLETED BY REGISTERED SUPPLIERS ONLY

PLEASE NOTE:

SUPPLIERS ARE REQUIRED TO PROVIDE THEIR REGISTERED CENTRAL SUPPLIER DATABASE (CSD) NUMBER _____

For confirmation of your supplier number and/or any assistance please call the GPT Call Centre on **0860 011 000**.

Registered Suppliers to ensure that all details completed below are **CURRENT**.

MANDATORY SUPPLIER DETAILS			
GPT Supplier number			
Company name (Legal & Trade as)			
Company registration No.			
Tax Number			
VAT number (If applicable)			
COIDA certificate No.			
UIF reference No.			
Street Address		Postal Address	
CONTACT DETAILS			
Contact Person		Telephone Number	
Fax Number		Cell Number	
e-mail address		Principal's Id number	
BANKING DETAILS (in the name of the Company)			
Bank Name		Branch Code	
Account Number		Type of Account	

I HEREBY CERTIFY THAT THIS INFORMATION IS CORRECT.

Name(s) & Signature(s) of Bidder(s)

DATE:



Provincial Supply Chain Management

Financial Statements

Page 1 of 1

Submission of Financial Statements

The latest financial statements for the last two years are required (except if it is a new or a dormant entity)

a) Financial statements must be signed by the auditor (in the case of companies) or the accounting officer (in the case of close corporations) the owner (in case of sole proprietors). Signatures must be on the accounting officer's / auditors report on the auditor's /accounting officer's letterhead.

b) Financial statements must be signed by the member/s (in the case of close corporations) or by the director/s (in the case of companies.)

c) In bids where consortia/joint ventures/sub-contractors and partnerships are involved, all bidders must submit their financial statements.

d) If it is a new or dormant entity an opening set of financial statements must be submitted with the tender document. A letter from the auditor (in the case of companies) or the accounting officer (in the case of close corporations) stating that the entity has not yet traded must be attached.

e) In cases where an entity has operated for a period less than a year the Management Accounts Report for the period in operation must be submitted signed accordingly as stated in paragraph (a) and (b) of this document.

f) In cases where the entity has operated for a period more than a year but less than two years, then the financial statement for the first year of operation signed accordingly as per paragraph (a) and (b) of this document must be submitted.

Annexure A**GOVERNMENT PROCUREMENT
GENERAL CONDITIONS OF CONTRACT
July 2010****NOTES**

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.
- 2. Application**
- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
- 3. General**
- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za
- 4. Standards**
- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract documents and information; inspection.**
- 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
- 6. Patent rights**
- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 7. Performance**
- 7.1 Within thirty (30) days of receipt of the notification of contract award,

security

the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the

cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties,

- provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
- (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
- (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser

may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily

available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the

envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

- 25. Force Majeure**
- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
- 26. Termination for insolvency**
- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.
- 27. Settlement of Disputes**
- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.
- 28. Limitation of liability**
- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation Programme (NIP)** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34. Prohibition of Restrictive practices** 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)