

TENDER DOCUMENT GOODS AND SERVICES		 CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD
SUPPLY CHAIN MANAGEMENT		
SCM - 542	Approved by Branch Manager: February 2024	Version: 10

TENDER NO: 134S/2025/26

TENDER DESCRIPTION: Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and Similar Organisations

CONTRACT PERIOD: 36 months from date of commencement

CLOSING DATE 25 February 2026

CLOSING TIME 10:00 am

TENDER BOX NUMBER 190

TENDER FEE R 200

Non – refundable tender fee payable to the City of Cape Town (CCT) for a hard copy of the tender document. This fee is not applicable to website downloads of the tender document.

TENDERER	
NAME of Company/Close Corporation or Partnership / Joint Venture/ Consortium or Sole Proprietor /Individual (hereinafter the "Tenderer")	
TRADING AS (if different from above)	
Registration number of Tenderer	
Physical address and chosen domicilium citandi et executandi of Tenderer	

NATURE OF TENDER OFFER (please indicate below)	
Main Offer (see clause 2.2.11.1)	
Alternative Offer (see clause 2.2.11.1)	

TENDER SERIAL NO.:
SIGNATURES OF CCT OFFICIALS AT TENDER OPENING
1
2
3

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THE TENDER

T.1 GENERAL TENDER INFORMATION

TENDER ADVERTISED	:	23 January 2026
SITE VISIT/CLARIFICATION MEETING	:	Time: 10:00am on Date: 9 February 2026 (Compulsory)
VENUE FOR SITE VISIT/CLARIFICATION MEETING	:	Microsoft Teams https://teams.microsoft.com/l/meetup-join/19%3ameeting_YThiWMWwYmQtMzM2MC00YzJmLWFkNiMtMDM5NDg1ZmZkMWY2%40thread.v2/0?context=%7b%22Tid%22%3a%22ff731495-b3c8-44b3-93f8-6fca8fc5a699%22%2c%22Oid%22%3a%2255fb9548-99e6-4312-a30b-7f0690c27d1a%22%7d
		Meeting ID: 389 381 975 656 25 Passcode: 4WF2Z5sP
TENDER BOX & ADDRESS	:	Tender Box as per front cover at the Tender & Quotation Boxes Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town.
	:	The Tender Document (which includes the Form of Offer and Acceptance) completed and signed in all respects, plus any additional supporting documents required, must be submitted in a sealed envelope with the name and address of the tenderer, the endorsement “TENDER NO. 134S/2025/26: - TENDER DESCRIPTION: Supply and Implementation of a Community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and similar Organisations” , the tender box number, and the closing date indicated on the envelope. The sealed envelope must be inserted into the appropriate official tender box before closing time. If the tender offer is too large to fit into the abovementioned box or the box is full, please enquire at the public counter (Tender Distribution Office) for alternative instructions. It remains the tenderer's responsibility to ensure that the tender is placed in either the original box or as alternatively instructed.
CCT TENDER REPRESENTATIVE:		Email: SCM.Tenders25@capetown.gov.za
<u>TENDERERS MUST NOTE THAT WHEREVER THIS DOCUMENT REFERS TO ANY PARTICULAR TRADE MARK, NAME, PATENT, DESIGN, TYPE, SPECIFIC ORIGIN OR PRODUCER, SUCH REFERENCE SHALL BE DEEMED TO BE ACCOMPANIED BY THE WORDS “OR EQUIVALENT”</u>		

T.2 CONDITIONS OF TENDER

2.1 General

2.1.1 Actions

2.1.1.1 The City of Cape Town (hereafter referred to as the "CCT") and each tenderer submitting a tender offer (hereinafter referred to as the "tenderer" or the "supplier") shall comply with item T.2 of this Tender Document Goods and Services (hereinafter referred to as these "Conditions of Tender"). The tenderer and the CCT shall collectively hereinafter be referred to as the "Parties" and individually a "Party"). In their dealings with each other, the Parties shall discharge their duties and obligations as set out in these Conditions of Tender, timeously and with integrity, and behave equitably, honestly and transparently, and shall comply with all legal obligations imposed on the Parties herein and in accordance with all applicable laws.

The Parties agree that this tender Tender Document Goods and Services (hereinafter referred to as the "Tender" / "Tender Document"), its evaluation and acceptance and any resulting contract shall also be subject to the CCT's Supply Chain Management Policy ('SCM Policy') that was applicable on the date the bid was advertised and as amended from time to time. If the CCT adopts a new SCM Policy which contemplates that any clause therein would apply to the Contract emanating from this tender (hereinafter referred to as the "Contract"), such clause shall also be applicable to that Contract. Please refer to this document contained on the CCT's website.

Abuse of the supply chain management system is not permitted and may result, inter alia, (1) in the tender being rejected; (2) cancellation of the contract; (3) restriction of the supplier, and/or (4) the exercise by the CCT of any other remedies available to it as provided for in the SCM Policy and/or the the Contract and/or this tender and/or any applicable laws .

2.1.1.2 The CCT, the tenderer and their agents and employees involved in the tender process shall avoid conflicts of interest and where a conflict of interest is perceived or known, declare any such conflict of interest, indicating the nature of such conflict. Tenderers shall declare any potential conflict of interest in their tender submissions. Employees, agents and advisors of the CCT shall declare any conflict of interest to the CCT at the start of any deliberations relating to the procurement process or as soon as they become aware of such conflict, and abstain from any decisions where such conflict exists or recuse themselves from the procurement process, as appropriate.

2.1.1.3 The CCT shall not seek, and a tenderer shall not submit a tender, without having a firm intention and capacity to proceed with the contract.

2.1.2 Interpretation

2.1.2.1 The additional requirements contained in Annexure F to the contract (hereinafter referred to as the "returnable documents" / "Returnable Schedules") are part of these Conditions of Tender and are specifically hereby incorporated into these Conditions of Tender.

2.1.2.2 These Conditions of Tender and returnable Documents which are required for CCT's tender evaluation purposes herein, shall form part of the Contract arising from the CCT's corresponding invitation to tender.

2.1.3 Communication during tender process

Verbal or any other form of communication, from the CCT, its employees, agents or advisors during site visits/clarification meetings or at any other time prior to the award of the Contract, will not be regarded as binding on the CCT, unless communicated by the CCT in writing to suppliers / tenderers by its Director: Supply Chain Management or his nominee. Similarly, any communication of the tenderer / supplier that is not reduced to writing by the tenderer / supplier, its employees, agents or advisors, shall not be regarded as binding on the CCT, unless communicated to the CCT in writing by the suppliers / tenderers, or their duly authorised representatives.

2.1.4 The CCT's right to accept or reject any tender offer

2.1.4.1 The CCT may accept or reject any tender offer and may cancel the corresponding tender process or reject all tender offers at any time before the formation of a contract. The CCT may, prior to the award of the tender, cancel a tender if:

- (a) due to changed circumstances, there is no longer a need for the services, works or goods requested; or
- (b) funds are no longer available to cover the total envisaged expenditure; or
- (c) no acceptable tenders are received;
- (d) there is a material irregularity in the tender process; or
- (e) the Parties are unable to negotiate market related pricing.

The CCT shall not accept or incur any liability to a tenderer for such cancellation or rejection, but will give written reasons for such action upon receiving a written request to do so.

2.1.5 Procurement procedures

2.1.5.1 General

Unless otherwise stated in the tender conditions, a contract will be concluded with the tenderer who scores the highest number of tender adjudication points.

The CCT intends to appoint a single tenderer for the allocation of work. If insufficient responsive bids are received, the CCT reserves the not to appoint a tenderer at all.

The contract period shall be for a period **36 months** from date of commencement of Contract.

2.1.5.2 Proposal procedure using the two stage-system

A two-stage system will not be followed.

2.1.5.3 Nomination of Standby Bidder

“Standby Bidder” means a bidder, identified by the CCT at the time of awarding a bid that will be considered for award should the contract be terminated for any reason whatsoever. In the event that a contract is terminated during the execution thereof, the CCT may consider the award of the contract, or non-award, to the Standby Bidder in terms of the procedures included its SCM Policy, as amended from time to time.

2.1.6 Objections, complaints, queries and disputes/ Appeals in terms of Section 62 of the Systems Act/ Access to court

2.1.6.1 Disputes, objections, complaints and queries

In terms of Regulations 49 and 50 of the Local Government: Municipal Finance Management Act, 56 of 2003 Municipal Supply Chain Management Regulations (Board Notice 868 of 2005):

- a) Persons aggrieved by decisions or actions taken by the CCT in the implementation of its supply chain management system, may lodge within 14 days of the decision or action, a written objection or complaint or query or dispute against the decision or action.

2.1.6.2 Appeals

- a) In terms of Section 62 of the Local Government: Municipal Systems Act, 32 of 2000 a person whose rights are affected by a decision taken by the CCT, may appeal against that decision by giving written notice of the appeal and reasons to the City Manager within 21 days of the date of the notification of the decision.
- b) An appeal must contain the following:
 - i. Must be in writing
 - ii. It must set out the reasons for the appeal

- iii. It must state in which way the Appellant's rights were affected by the decision;
- iv. It must state the remedy sought; and
- v. It must be accompanied with a copy of the notification advising the person of the decision

c) The relevant CCT appeal authority must consider the appeal and **may confirm, vary or revoke** the decision that has been appealed, but no such revocation of a decision may detract from any rights that may have accrued as a result of the decision.

2.1.6.3 Right to approach the courts and rights in terms of Promotion of Administrative Justice Act, 3 of 2000 and Promotion of Access to Information Act, 2 of 2000

The sub- clauses above do not influence any affected person's rights to approach the High Court at any time or its rights in terms of the Promotion of Administrative Justice Act (PAJA) and Promotion of Access to Information Act (PAIA).

2.1.6.4 All requests referring to sub clauses 2.1.6.1 and 2.1.6.2 must be submitted in writing to:

The City Manager - C/o the Manager: Legal Compliance Unit, Legal Services Department, Office of the City Manager

Via hand delivery at: 20th Floor, Tower Block, 12 Hertzog Boulevard, Cape Town 8001

Via post at: Private Bag X918, Cape Town, 8000

Via email at: MSA.Appeals@capetown.gov.za

2.1.6.5 All requests referring to clause 2.1.6.3 must be submitted in writing to:

The City Manager - C/o the Manager: Access to Information Unit, Legal Service Department, Office of the City Manager

Via hand delivery at: 20th Floor, Tower Block, 12 Hertzog Boulevard, Cape Town 8001

Via post at: Private Bag X918, Cape Town, 8000

Via email at: Access2info.Act@capetown.gov.za

2.1.6.6 The minimum standards regarding accessing and 'processing' of any personal information belonging to another in terms of Protection of Personal Information Act, 2013 (POPIA).

For purposes of this clause 2.1.6.6, the contract and these Conditions of Tender, the terms "data subject", "Personal Information" and "Processing" shall have the meaning as set out in section 1 of POPIA, and "Process" shall have the corresponding meaning.

The CCT, its employees, representatives and sub-contractors may, from time to time, Process the tenderer's and/or its employees', representatives' and/or sub-contractors' Personal Information, for purposes of, and/or relating to, the tender, the contract and these Conditions of Tender, for research purposes, and/or as otherwise may be envisaged in the CCT's Privacy Notice and/or in relation to the CCT's Supply Chain Management Policy or as may be otherwise permitted by law. This includes the Processing of the latter Personal Information by the CCT's due diligence assurance provider, professional advisors and the Appeal Authority as applicable. The CCT's justification for the processing of such aforesaid Personal Information is based on section 11(1)(b) of POPIA, i.e., in terms of which the CCT's Processing of the said Personal Information is necessary to carry out actions for the conclusion and/or performance of the contract, to which the applicable data subject (envisaged in this clause 2.1.6.6 above) is a party.

All requests relating to data protection must be submitted in writing to:

The City Manager - C/o the Information Officer, Office of the City Manager

Via hand delivery at: 20th Floor, Tower Block, 12 Hertzog Boulevard, Cape Town 8001

Via post at: Private Bag X9181, Cape Town, 8000

Via email at: Popia@capetown.gov.za.

2.1.6.7 Compliance to the CCTs Appeals Policy.

In terms of the CCT's Appeals Policy, a fixed upfront administration fee will be charged. In addition, a surcharge may be imposed for vexatious and frivolous or otherwise manifestly inappropriate tender related appeals.

The current approved administration fee is R300.00 and may be paid at any of the Municipal Offices or at the Civic Centre in Cape Town using the GL Data Capture Receipt attached as Annexure F.13: Appeal Application Form. Alternatively, via EFT into the CCT's NEDBANK Account: CITY OF CAPE TOWN and using Reference number: 198158966. You are required to send proof of payment when lodging your appeal.

The current surcharge for vexatious and frivolous or otherwise manifestly inappropriate tender related

appeals will be calculated as ½ (Administrative cost of the tender appeal) + 0.25 % (Appellant's tender price).

Should the payment of the administration fee of R300.00 or the surcharge not be received, such fee or surcharge will be added as a Sundry Tariff to the bidder's municipal account.

In the event where the bidder does not have a Municipal account with the CCT, the fee or surcharge may be recovered in terms of the CCT's Credit Control and Debt Collection By-law, 2006 (as amended) and its Credit Control and Debt Collection Policy.

2.1.7 CCT Supplier Database Registration

Tenderers are required to be registered on the CCT Supplier Database as a service provider. Tenderers must register as such upon being requested to do so in writing and within the period contained in such a request, failing which no orders can be raised or payments processed from the resulting contract. In the case of Joint Venture partnerships this requirement will apply individually to each party of the Joint Venture.

Tenderers who wish to register on the CCT's Supplier Database may collect registration forms from the Supplier Management Unit located within the Supplier Management / Registration Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5). Registration forms and related information are also available on the CCT's website www.capetown.gov.za (follow the Supply Chain Management link to Supplier registration).

It is each tenderer's responsibility to keep all the information on the CCT Supplier Database updated.

2.1.8 National Treasury Web Based Central Supplier Database (CSD) Registration

Tenderers are required to be registered on the National Treasury Web Based Central Supplier Database (CSD) as a service provider. Tenderers must register as such upon being requested to do so in writing and within the period contained in such a request, failing which no orders can be raised or payments processed from the resulting contract. In the case of Joint Venture partnerships this requirement will apply individually to each party of the Joint Venture.

Tenderers who wish to register on the National Treasury Web Based Central Supplier Database (CSD) may do so via the web address <https://secure.csd.gov.za>.

It is each tenderer's responsibility to keep all the information on the National Treasury Web Based Central Supplier Database (CSD) updated.

2.2 Tenderer's obligations

2.2.1 Eligibility Criteria

2.2.1.1 Tenderers are obligated to submit a tender offer that complies in all aspects to the conditions as detailed in this tender document and the Conditions of Tender. An 'acceptable tender must "COMPLY IN ALL" aspects with the tender, Conditions of Tender, all Specifications (i.e., item C.5 below, hereinafter the "Specifications"), pricing instructions herein and the Contract including its conditions.

2.2.1.1.1 Submit a tender offer

Only those tender submissions from which it can be established, *inter alia* that a clear, irrevocable and unambiguous offer has been made to CCT, by whom the offer has been made and what the offer constitutes, will be declared responsive.

2.2.1.1.2 Compliance with requirements of CCT SCM Policy and procedures

Only those tenders that are compliant with the requirements below will be declared responsive:

- a) A completed **Details of Tenderer** to be provided (applicable schedule below to be completed);
- b) A completed **Certificate of Authority for Partnerships/ Joint Ventures/ Consortiums** to be provided authorising the tender to be made and the signatory to sign the tender on the partnership /joint venture/consortium's (applicable schedule below to be completed);

- c) A copy of the partnership / joint venture / consortium agreement to be provided, where applicable.
- d) A completed **Declaration of Interest – State Employees** to be provided and which does not indicate any non-compliance with the legal requirements relating to state employees (applicable schedule below to be completed);
- e) A completed **Declaration – Conflict of Interest and Declaration of Bidders' past Supply Chain Management Practices** to be provided and which does not indicate any conflict or past practises that renders the tender non-responsive based on the conditions contained thereon (applicable schedules below to be completed);
- f) A completed **Certificate of Independent Bid Determination** to be provided and which does not indicate any non-compliance with the requirements of the schedule (applicable schedule below to be completed);
- g) The tenderer (including any of its representatives, directors or members), has not been restricted in terms of abuse of the Supply Chain Management Policy,
- h) The tenderer's tax matters with SARS are in order, or the tenderer is a foreign supplier that is not required to be registered for tax compliance with SARS;
- i) The tenderer is not an advisor or consultant contracted with the CCT whose prior or current obligations creates any conflict of interest or unfair advantage;
- j) The tenderer is not a person, advisor, corporate entity or a director of such corporate entity, who is directly or indirectly involved or associated with the bid specification committee;
- k) A completed **Authorisation for the Deduction of Outstanding Amounts Owed to the CCT** to be provided and which does not indicate any details that renders the tender non-responsive based on the conditions contained thereon (applicable schedules below to be completed);
- l) The tenderer (including any of its representatives, directors or members), has not been found guilty of contravening the Competition Act 89 of 1998, as amended from time to time;
- m) The tenderer (including any of its representatives, directors or members), has not been found guilty on any other basis listed in the Supply Chain Management Policy.

2.2.1.1.3 Compulsory clarification meeting

Tenderers are required to attend a compulsory clarification meeting at which they may familiarise themselves with aspects of the proposed work, services or supply and pose questions.

Details of the meeting(s) are stated in the General Tender Information (i.e., in item T.1 above).

Only those tenders submitted by tenderers whose attendance at this meeting have been recorded, will be declared responsive.

2.2.1.1.4 OEM Accreditation Requirements

Tenderers are to submit, at closing of tender, proof of authority from the OEM to sell, distribute, implement and support the software solution and manage any warranty processes and escalations.

Only those tenders submitted by tenderers who have **OEM accreditation directly with the OEM** or through **an Accredited Distributor** will be declared responsive, as described below;

If the Tenderer is not directly accredited by the OEM but accredited via a Distributor or Reseller, they must provide details of all parties confirming the accreditation/authorisation from the OEM

- **Direct Accreditation With OEM**

If the tenderer has an **Accreditation directly with the OEM**, Proof of such valid accreditation is required in the form of a written confirmation on a letterhead with contact details, to re-sell their goods, support and manage any warranty processes and escalations, as and when required.

- **Accreditation Through A Distributor**

If the tenderer has accreditation **directly with an accredited distributor**, two letters of proof of such valid accreditations are required in the form of a written confirmation on a letterhead with contact details. One authorisation letter from the OEM to the accredited distributor, and another authorisation letter from the accredited distributor to the contractor to re-sell their goods, support, and manage any warranty processes and escalations, as and when required.

All of the above requested documents must be appended to **Schedule F.13.A with your tender submission**

in order to be responsive.

The tenderer is referred to clause 2.3.10.5(d) whereby verifications of submitted information and documents may be conducted.

2.2.1.1.5 Minimum score for functionality

Only those tenders submitted by tenderers who achieve the minimum score for functionality as stated below will be declared responsive.

The description of the functionality criteria and the maximum possible score for each is shown in the table below. The score achieved for functionality will be the sum of the scores achieved, in the evaluation process, for the individual criteria.

Item	Evaluation Criteria	Applicable values	Points	Weight
2.2.1.1.5.1	<p>Experience of the Company providing Safety/Community related solution (Public Safety Initiatives - technology based solutions / initiatives)</p> <p>Tenderer to demonstrate knowledge and experience in supply, implementation, transitioning, maintaining and supporting Safety/Community related Solutions.</p> <p>Please provide evidence of the number of continuous years the tenderer has been actively providing Safety/Community related Solutions to their client base. This evidence must be in the form of reference letters, on the referee's letterhead, specifying the details and scope of the Safety/Community related Solution, the number of continuous years they have been actively receiving the Safety/Community related Solution from the tenderer, as well as all the referee's verifiable contact details.</p> <p>Scoring will be based on the total number of years providing Safety/Community related Solution, as confirmed in the evidence.</p> <p>Please respond to this functional requirement and provide evidence to your response in Schedule F13B: Information to Be Provided with The Tender.</p>	0 years > 0 and < 2 years ≥ 2 and < 3 years ≥ 3 and < 4 years ≥ 4 years	0 points 5 points 10 points 15 points 20 points	20
2.2.1.1.5.2	<p>Project Scope and Costs providing Safety/Community related Solutions (Public Safety Initiatives - technology based solutions / initiatives)</p> <p>Tenderer to demonstrate the scope and total cost of completed Safety/Community related Solution' projects in the last 5 years, per Client.</p> <p>Please provide evidence in the form of verifiable references, specifying the completion date, scope and costs of a Safety/Community related Solution, as well as all the referee's verifiable contact details.</p> <p>Scoring will be based on the total cumulative value of the Safety/Community related Solution projects costs, as confirmed in the evidence.</p> <p>Please respond to this functional requirement and provide evidence to your response in Schedule F13C: Information To Be Provided With The Tender.</p>	R0M > R0M and < R2M ≥ R2M and < R4M ≥ R4M and < R6M ≥ R6M and < R8M ≥ R8M	0 points 3 points 6 points 8 points 12 points 15 points	15

2.2.1.1.5.3	<p>Number of Users who have been active on the proposed Safety/ Community related solution within the last 5 years (Public Safety Initiatives - technology based solutions / initiatives)</p> <p>Tenderer to demonstrate the size of the organisation where Safety/Community related Solution has been implemented at their clients indicating the number of users.</p> <p>Please provide evidence in the form of verifiable references, specifying the number of users, as well as all the referee's verifiable contact details.</p> <p>Scoring will be based on the total number of users across all listed solutions, as provided in the evidence.</p> <p>Please respond to this functional requirement and provide evidence to your response in Schedule F13D: Information To Be Provided With The Tender</p>	<p>< 100 Users \geq 100 but < 1 000 Users \geq 1 000 but < 2 000 Users \geq 2000 and < 3 000 Users $>$ 3 000 Users</p>	<p>0 points 4 points 8 points 12 points 15 points</p>	15
2.2.1.1.5.4	<p>Project Implementation - Duration in months, required to take over from the existing vendor and fully implement and operationalise the solution according to specifications.</p> <p>Please respond to this functional requirement and provide evidence to your response in Schedule F13E: Information To Be Provided With The Tender.</p>	<p>> 3 Months $>$ 2 Months but \leq 3 Months $>$ 1 Month and \leq 2 Months \leq 1 Month</p>	<p>0 points 5 points 10 points 15 points</p>	15
2.2.1.1.5.5	<p>Number of clients that the proposed Safety/Community related Solution has been implemented for within the last 5 years(Public Safety Initiatives - technology based solutions / initiatives)</p> <p>Tenderer to demonstrate experience in projects of a Safety/Community related Solution for their clients.</p> <p>Please provide evidence in the form of verifiable references, specifying the implementation of the projects, as well as all the referee's verifiable contact details.</p> <p>Scoring will be based on the total number of projects listed as confirmed in the provided evidence.</p> <p>Please respond to this functional requirement and provide evidence to your response in Schedule F13F: Information To Be Provided With The Tender.</p>	<p>0 projects $>$ 0 and $<$ 2 \geq 2 and $<$ 4 \geq 4 and $<$ 6 \geq 6</p>	<p>0 points 4 points 8 points 12 points 15 points</p>	15
2.2.1.1.5.6	<p>Solution and Scope of Work Response Scoring</p> <p>Tenderer to demonstrate functionality of the Safety/Community related Solution (Public Safety Initiatives - technology based solutions / initiatives).</p> <p>Please provide verifiable evidence detailing the functionality for each item.</p> <p>Scoring will be based on the sum of the scoring of the non-mandatory functionality, as confirmed in the provided evidence.</p> <p>Please respond to this functional requirement and provide evidence to your response in Schedule F13G: Information To Be Provided With The Tender.</p>	<p>< 20% $>$ 20% and $<$ 40% \geq 40% and $<$ 60% \geq 60% and $<$ 80% $>$ 80%</p>	<p>0 points 5 points 10 points 15 points 20 points</p>	20
	Total			100

The minimum qualifying score for functionality is **60** out of a maximum of **100**.

The CCT reserves the right to request a demonstration to be arranged, either on site or virtually online, of the proposed solution in order for the CCT to witness the functionality as outlined in the bidders response to the Scope of Work section, F13G. This demonstration, once requested, to be arranged within 14 working days of the request of the CCT, at a mutually convenient time for both parties

Where the entity tendering is a Joint Venture, the tenderer's tender response must be accompanied by a statement describing exactly what aspects of the work will be undertaken by each party to the joint venture.

Tenderers shall ensure that all relevant information has been submitted with the tender offer in the prescribed format to ensure optimal scoring of functionality points for each Evaluation Criteria. Failure to provide all information **IN THIS TENDER SUBMISSION** could result in the tenderer not being able to achieve the specified minimum scoring.

2.2.1.1.7 Provision of samples

Only those tenders submitted by tenderers who provided acceptable samples as stated in the Tender Specifications will be declared responsive.

2.2.2 Cost of tendering

The CCT will not be liable for any costs incurred in the preparation and submission of a tender offer, including the costs of any testing necessary to demonstrate that aspects of the offer complies with requirements.

2.2.3 Check documents

The documents issued by the CCT for the purpose of a tender offer are listed in the index of this tender document.

Before submission of any tender, the tenderer should check the number of pages, and if any are found to be missing or duplicated, or the figures or writing is indistinct, or if the Price Schedule contains any obvious errors, the tenderer must apply to the CCT at once to have the same rectified.

2.2.4 Confidentiality and copyright of documents

The tenderer shall treat as strictly confidential all matters arising in connection with the tender. Use and copy the documents issued by the CCT only for the purpose of preparing and submitting a tender offer in response to the invitation.

2.2.5 Reference documents

The tenderer shall obtain, as necessary for submitting a tender offer, copies of the latest versions of standards, specifications, Conditions of Contract and other publications, which are not attached but which are incorporated into the tender document(s) by reference.

2.2.6 Acknowledge and comply with notices

The tenderer shall acknowledge receipt of notices to the tender documents, which the CCT may issue, and shall fully comply with all instructions issued in the said notices, and if necessary, apply for an extension of the closing time stated on the front page of the tender document, in order to take the notices into account. Notwithstanding any requests for confirmation of receipt of the said notices issued, the tenderer shall be deemed to have received such notices if the CCT can show proof of transmission thereof via electronic mail, facsimile, or registered post or other lawful means.

2.2.7 Clarification meeting

The tenderer shall attend, where required, a clarification meeting at which tenderers may familiarise themselves with aspects of the proposed work, services or supply and pose questions. Details of the meeting(s) are stated in the General Tender Information (i.e., in item T.1 above).

Tenderers should be represented at the site visit/clarification meeting by a duly authorised person who is suitably qualified and experienced to comprehend the implications of the work involved.

2.2.8 Seek clarification

The tenderer shall request clarification of the tender documents, if necessary, by notifying the CCT at least one week before the closing time stated in the General Tender Information (i.e., in item T.1 above), where possible.

2.2.9 Pricing the tender offer

2.2.9.1 The tenderer shall comply with all pricing instructions as stated on the Price Schedule.

2.2.10 Alterations to documents

The tenderer shall not make any alterations or additions to the tender documents, except to comply with instructions issued by the CCT in writing, or necessary to correct errors made by the tenderer. All signatories to the tender offer shall initial all such alterations.

2.2.11 Alternative tender offers

2.2.11.1 Unless otherwise stated in the Conditions of Tender, the tenderers may submit alternative tender offers only if a main tender offer, strictly in accordance with all the requirements of the tender documents, is also submitted.

If a tenderer wishes to submit an alternative tender offer, he/she/it shall do so as a separate offer on a complete set of tender documents. The alternative tender offer shall be submitted in a separate sealed envelope clearly marked "Alternative Tender" in order to distinguish it from the main tender offer.

Only the alternative of the highest ranked acceptable main tender offer (that is, submitted by the same tenderer) will be considered, and if appropriate, recommended for award.

Alternative tender offers of any but the highest ranked main tender offer will not be considered.

An alternative tender offer to the highest ranked acceptable main tender offer that is priced higher than the main tender offer may be recommended for award, provided that the ranking of the alternative tender offer is higher than the ranking of the next ranked acceptable main tender offer.

The CCT will not be bound to consider alternative tenders and shall have sole discretion in this regard.

In the event that the alternative is accepted, the tenderer warrants that the alternative offer complies in all respects with the CCT's standards and requirements as set out in the tender document.

2.2.11.2 Acceptance of an alternative tender offer by the CCT may be based only on the criteria stated in the Conditions of Tender or applicable criteria otherwise acceptable to the CCT.

2.2.12 Submitting a tender offer

2.2.12.1 The tenderer is required to submit one tender offer only on the original tender documents as issued by the CCT, either as a single tendering entity or as a member in a joint venture to provide the whole of the works, services or supply identified in the Conditions of Contract and described in the Specifications. Only those tenders submitted on the tender documents as issued by the CCT together with all Tender Returnable Documents duly completed and signed will be declared responsive.

2.2.12.2 The tenderer shall return the entire tender document to the CCT after completing it in its entirety, either electronically (if they were issued in electronic format) or by writing legibly in non-erasable ink.

2.2.12.3 The tenderer shall sign the original tender offer where required in terms of the Conditions of Tender. The tender shall be signed by a person duly authorised by the tenderer to do so. Tenders submitted by joint ventures of two or more firms shall be accompanied by the document of formation / founding document of the joint venture or any other document signed by all Parties, in which is defined precisely the conditions under which the joint venture will function, its period of duration, the persons authorised to represent and obligate it, the participation of the several firms forming the joint venture, and any other information necessary to permit a full appraisal of its functioning. Signatories for tenderers proposing to contract as joint ventures shall state which of the signatories is the lead partner.

2.2.12.4 Where a two-envelope system is required in terms of the Conditions of Tender, place and seal the returnable documents listed in the Conditions of Tender in an envelope marked "financial proposal" and place the remaining returnable documents in an envelope marked "technical proposal". Each envelope shall state on the outside the CCT's address and identification details stated in the General Tender Information (i.e., item T.1 above), as well as the tenderer's name and contact address.

2.2.12.5 The tenderer shall seal the original tender offer and copy packages together in an outer package that states on the outside only the CCT's address and identification details as stated in the General Tender Information. . If it is not possible to submit the original tender and the required copies (see 2.2.12.3) in a single envelope, then the tenderer must seal the original and each copy of the tender offer as separate packages marking the packages as "ORIGINAL" and "COPY" in addition to the aforementioned tender submission details.

2.2.12.6 The CCT shall not assume any responsibility for the misplacement or premature opening of the tender offer if the outer package is not sealed and marked as stated.

2.2.12.7 Tender offers submitted by facsimile or e-mail will be rejected by the CCT, unless stated otherwise in the Conditions of Tender.

2.2.12.8 By signing the offer part of the Form of Offer (**Section 5, Part A hereto**) the tenderer warrants and agrees that all information provided in the tender submission is true and correct.

2.2.12.9 Tenderers shall properly deposit its bid in the designated tender box (as detailed on the front page of this tender document) on or before the closing date and before the closing time, in the relevant tender box at the Tender & Quotation Boxes Office situated on the 2nd floor, Concourse Level, Civic Centre, 12 Hertzog Boulevard, Cape Town. If the tender submission is too large to fit in the allocated box, please enquire at the public counter for assistance.

2.2.12.10 The tenderer must record and reference all information submitted contained in other documents for example cover letters, brochures, catalogues, etc. in the Returnable Schedule titled **List of Other Documents Attached by Tenderer**.

2.2.13 Information and data to be completed in all respects

Tender offers, which do not provide all the data or information requested completely and in the form required, may be regarded by the CCT as non-responsive.

2.2.14 Closing time

2.2.14.1 The tenderer shall ensure that the CCT receives the tender offer, together with all applicable documents specified herein, at the address specified in the General Tender Information herein prior to the closing time stated on the front page of the tender document.

2.2.14.2 If the CCT extends the closing time stated on the front page of the tender document for any reason, the requirements of these Conditions of Tender apply equally to the extended deadline.

2.2.14.3 The CCT shall not consider tenders that are received after the closing date and time for such a tender (late tenders).

2.2.15 Tender offer validity and withdrawal of tenders

2.2.15.1 The tenderer shall warrant that the tender offer(s) remains valid, irrevocable and open for acceptance by the CCT at any time for a period of 120 days after the closing date stated on the front page of the tender document.

2.2.15.2 Notwithstanding the period stated in clause 2.2.15.1 above, bids shall remain valid for acceptance for a period of twelve (12) months after the expiry of the original validity period, unless the CCT is notified in writing of anything to the contrary by the bidder. The validity of bids may be further extended by a period of not more than six months subject to mutual agreement by the parties, administrative processes and upon approval by the City Manager, unless the required extension is as a result of an appeal process or court ruling.

In circumstances where the validity period of a tender has expired, and the tender has not been awarded, the tender process is considered "completed", despite there being no decision (award or cancellation) made. This anomaly does not fall under any of the listed grounds of cancellation and should be treated as a "non award". A "non award" is supported as a recommendation to the CCT's Bod Adjudication Committee ("BAC") for noting.

2.2.15.3 A tenderer may request in writing, after the closing date, that its tender offer be withdrawn. Such withdrawal will be permitted or refused at the sole discretion of the CCT after consideration of the reasons for the withdrawal, which shall be fully set out by the tenderer in such written request for withdrawal. Should the tender offer be withdrawn in contravention hereof, the tenderer agrees that:

- a) it shall be liable to the CCT for any additional expense incurred or losses suffered by the CCT in having either to accept another tender or, if new tenders have to be invited, the additional expenses incurred or losses suffered by the invitation of new tenders and the subsequent acceptance of any other tender;
- b) the CCT shall also have the right to recover such additional expenses or losses by set-off against monies which may be due or become due to the tenderer under this or any other tender or contract or against any guarantee or deposit that may have been furnished by the tenderer or on its behalf for the due fulfilment of this or any other tender or contract. Pending the ascertainment of the amount of such additional expenses or losses, the CCT shall be entitled to retain such monies, guarantee or deposit as security for any such expenses or loss, without prejudice to the CCT's other rights and/or remedies available to it in accordance with any applicable laws.

2.2.16 Clarification of tender offer, or additional information, after submission

Tenderer's shall promptly provide clarification of its tender offer, or additional information, in response to a written request to do so from the CCT during the evaluation of tender offers within the time period stated in such request. No change in the competitive position of tenderers or substance of the tender offer is sought, offered, or permitted.

Note: This clause does not preclude the negotiation of the final terms of the contract with a preferred tenderer following a competitive selection process, should the CCT elect to do so.

Failure, or refusal, to provide such clarification or additional information within the time for submission stated in the CCT's written request may render the tender non-responsive.

2.2.17 Provide other material

2.2.17.1 Tenderer's shall promptly provide, upon request by the CCT, any other material that has a bearing on the tender offer, the tenderer's commercial position (including joint venture agreements), preferencing arrangements, or samples of materials, considered necessary by the CCT for the purpose of the evaluation of the tender. Should the tenderer not provide the material, or a satisfactory reason as to why it cannot be provided, by the time for submission stated in the CCT's request, the CCT may regard the tender offer as non-responsive.

2.2.17.2 The tenderer shall provide, on written request by the CCT, where the transaction value inclusive of

VAT exceeds R 10 million:

- a) audited annual financial statement for the past 3 years, or for the period since establishment if established during the past 3 years, if required by law to prepare annual financial statements for auditing;
- b) a certificate signed by the tenderer certifying that the tenderer has no undisputed commitments for municipal services towards a municipality or other service provider in respect of which payment is overdue for more than 30 days;
- c) particulars of any contracts awarded to the tenderer by an organ of state during the past five years, including particulars of any material non-compliance or dispute concerning the execution of such contract;
- d) a statement indicating whether any portion of the goods or services are expected to be sourced from outside the Republic, and, if so, what portion and whether any portion of payment from the municipality or municipal entity is expected to be transferred out of the Republic.

Each entity to a Consortium/Joint Venture bid shall submit separate certificates/statements in the above regard.

2.2.17.3 Tenderers shall be required to undertake to fully cooperate with the CCT's external service provider appointed to perform a due diligence review and risk assessment upon receipt of such written instruction from the CCT.

2.2.18 Samples, Inspections, tests and analysis

Tenderers shall provide access during working hours to premises for inspections, tests and analysis as provided for in the Conditions of Tender or Specifications.

If the Specifications requires the tenderer to provide samples, these shall be provided strictly in accordance with the instructions set out in the Specification.

If such samples are not submitted as required in the bid documents or within any further time stipulated by the CCT in writing, then the bid concerned may be declared non-responsive.

The samples provided by all successful bidders will be retained by the CCT for the duration of any subsequent contract. Bidders are to note that samples are requested for testing purposes therefore samples submitted to the CCT may not in all instances be returned in the same state of supply and in other instances may not be returned at all. Unsuccessful bidders will be advised by the Project Manager or dedicated CCT Official to collect their samples, save in the aforementioned instances where the samples would not be returned.

2.2.19 Certificates

The tenderer must provide the CCT with all certificates as stated below:

2.2.19.1. Preference Points for Specific Goals

In order to qualify for preference points for HDI and/or Specific Goals, it is the responsibility of the tenderer to submit documentary proof (Company registration certification, Central Supplier Database report, BBBEE certificate, Proof of Disability, Financial Statements, commissioned sworn affidavits, etc.) in support of tenderer claims for such preference for that specific goal.

Tenderers are further referred to the content of the Preference Schedule for the full terms and conditions applicable to the awarding of preference points.

2.2.19.2 Evidence of tax compliance

Tenderers shall be registered with the South African Revenue Service (SARS) and their tax affairs must be in order and they must be tax compliant subject to the requirements of clause 2.2.1.1.2.h. In this regard, it is the responsibility of the Tenderer to submit evidence in the form of a valid Tax Compliance Status PIN issued by SARS to the CCT at the Supplier Management Unit located within the Supplier Management / Registration Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5), or included with this tender. The tenderer must record its Tax Compliance Status PIN number on the **Details of Tenderer** pages of the tender submission.

Each party to a Consortium/Joint Venture shall submit a separate Tax Compliance Status Pin.

Before making an award the CCT must verify the bidder's tax compliance status. Where the recommended bidder is not tax compliant, the bidder should be notified of the non-compliant status and be requested to submit to the CCT, within 7 working days, written proof from SARS that they have made arrangement to meet their outstanding tax obligations. The proof of tax compliance submitted by the bidder must be verified by the CCT via CSD or e-Filing. The CCT should reject a bid submitted by the bidder if such bidder fails to provide proof of tax compliance within the timeframe stated herein.

Only foreign suppliers who have answered "NO" to all the questions contained in the Questionnaire to Bidding Foreign Suppliers section on the **Details of Tenderer** pages of the tender submission, are not required to register for a tax compliance status with SARS.

2.2.20 Compliance with Occupational Health and Safety Act, 85 of 1993

Tenderers are to note the requirements of the Occupational Health and Safety Act, 85 of 1993. The Tenderer shall be deemed to have read and fully understood the requirements of the above Act and Regulations and to have allowed for all costs in compliance therewith.

In this regard the Tenderer shall submit **upon written request to do so by the CCT**, a Health and Safety Plan in sufficient detail to demonstrate the necessary competencies and resources to deliver the goods or services all in accordance with the Act, Regulations and Health and Safety Specification.

2.2.21 Claims arising from submission of tender

By responding to the tender herein, the tenderer warrants that it has:

- a) Inspected the Specifications and read and fully understood the Conditions of Contract.
- b) Read and fully understood the whole text of the Specifications and Price Schedule and thoroughly acquainted himself with the nature of the goods or services proposed and generally of all matters which may influence the Contract.
- c) visited the site(s) where delivery of the proposed goods will take place, carefully examined existing conditions, the means of access to the site(s), the conditions under which the delivery is to be made, and acquainted himself with any limitations or restrictions that may be imposed by the Municipal or other Authorities in regard to access and transport of materials, plant and equipment to and from the site(s) and made the necessary provisions for any additional costs involved thereby.
- d) requested the CCT to clarify the actual requirements of anything in the Specifications and Price Schedule, the exact meaning or interpretation of which is not clearly intelligible to the Tenderer.
- e) Received any notices to the tender documents which have been issued in accordance with the CCT's Supply Chain Management Policy.

The CCT will therefore not be liable for the payment of any extra costs or claims arising from the submission of the tender.

2.3 The CCT's undertakings

2.3.1 Respond to requests from the tenderer

2.3.1.1 Unless otherwise stated in the Conditions of Tender, the CCT shall respond to a request for clarification received up to one week (where possible) before the tender closing time stated on the front page of the tender document.

2.3.1.2 The CCT's duly authorised representative for the purpose of this tender is stated on the General Tender Information page above.

2.3.2 Issue Notices

If necessary, the CCT may issue addenda in writing that may amend or amplify the tender documents to each tenderer during the period from the date the tender documents are available until one week before the tender closing time stated in the Tender Data. The CCT reserves its rights to issue addenda less than one week

before the tender closing time in exceptional circumstances If, as a result a tenderer applies for an extension to the closing time stated on the front page of the tender document, the CCT may grant such extension and, shall then notify all tenderers who drew documents.

Notwithstanding any requests for confirmation of receipt of notices issued, the tenderer shall be deemed to have received such notices if the CCT can show proof of transmission thereof via electronic mail, facsimile or registered post.

2.3.3 Opening of tender submissions

2.3.3.1 Unless the two-envelope system is to be followed, CCT shall open tender submissions in the presence of tenderers' agents who choose to attend at the time and place stated in the Conditions of Tender.

Tenders will be opened immediately after the closing time for receipt of tenders as stated on the front page of the tender document, or as stated in any Notice extending the closing date and at the closing venue as stated in the General Tender Information.

2.3.3.2 Announce at the meeting held immediately after the opening of tender submissions, at the closing venue as stated in the General Tender Information, the name of each tenderer whose tender offer is opened and, where possible, the prices indicated.

2.3.3.3 Make available a record of the details announced at the tender opening meeting on the CCT's website (<http://www.capetown.gov.za/en/SupplyChainManagement/Pages/default.aspx>.)

2.3.4 two-envelope system

2.3.4.1 Where stated in the Conditions of Tender that a two-envelope system is to be followed, the CCT shall open only the technical proposal of tenders in the presence of tenderers' agents who choose to attend at the time and place stated in the Conditions of Tender and announce the name of each tenderer whose technical proposal is opened.

2.3.4.2 The CCT shall evaluate the quality of the technical proposals offered by tenderers, then advise tenderers who have submitted responsive technical proposals of the time and place when the financial proposals will be opened. The CCT shall open only the financial proposals of tenderers, who have submitted responsive technical proposals in accordance with the requirements as stated in the Conditions of Tender, and announce the total price and any preference claimed. Return unopened financial proposals to tenderers whose technical proposals were non responsive.

2.3.5 Non-disclosure

The CCT shall not disclose to tenderers, or to any other person not officially concerned with such processes, information relating to the evaluation and comparison of tender offers and recommendations for the award of a contract, until after the award of the contract to the successful tenderer.

2.3.6 Grounds for rejection and disqualification

The CCT shall determine whether there has been any effort by a tenderer to influence the processing of tender offers and instantly disqualify a tenderer (and his tender offer) if it is established that he engaged in corrupt or fraudulent practices.

2.3.7 Test for responsiveness

2.3.7.1 Appoint a Bid Evaluation Committee and determine after opening whether each tender offer properly received:

- a) complies with the requirements of these Conditions of Tender,
- b) has been properly and fully completed and signed, and
- c) is responsive to the other requirements of the tender documents.

2.3.7.2 A responsive tender is one that conforms to all the terms, conditions, and specifications of the tender documents without material deviation or qualification. A material deviation or qualification is one which, in the CCT's opinion, would:

- a) Detrimentally affect the scope, quality, or performance of the goods, services or supply identified in the Specifications,
- b) Significantly change the CCT's or the tenderer's risks and responsibilities under the contract, or
- c) affect the competitive position of other tenderers presenting responsive tenders, if it were to be rectified.

Reject a non-responsive tender offer, and not allow it to be subsequently made responsive by correction or withdrawal of any material deviation or qualification.

The CCT reserves the right to accept a tender offer which does not, in the CCT's opinion, materially and/or substantially deviate from the terms, conditions, and specifications of the tender documents.

2.3.8 Arithmetical errors, omissions and discrepancies

2.3.8.1 Check the responsive tenders for:

- a) The gross misplacement of the decimal point in any unit rate;
- b) Omissions made in completing the Price Schedule; or
- c) Arithmetic errors in:
 - i) line item totals resulting from the product of a unit rate and a quantity in the Price Schedule; or
 - ii) The summation of the prices; or
 - iii) Calculation of individual rates.

2.3.8.2 The CCT must correct the arithmetical errors in the following manner:

- a) Where there is a discrepancy between the amounts in words and amounts in figures, the amount in words shall govern.
- b) If pricing schedules apply and there is an error in the line item total resulting from the product of the unit rate and the quantity, the line item total shall govern and the rate shall be corrected. Where there is an obviously gross misplacement of the decimal point in the unit rate, the line item total as tendered shall govern, and the unit rate shall be corrected.
- c) Where there is an error in the total of the prices either as a result of other corrections required by this checking process or in the tenderer's addition of prices, the total of the prices shall govern and the tenderer will be asked to revise selected item prices (and their rates if Price Schedules apply) to achieve the tendered total of the prices.

Consider the rejection of a tender offer if the tenderer does not correct or accept the correction of the arithmetical error in the manner described above.

2.3.8.3 In the event of tendered rates or lump sums being declared by the CCT to be unacceptable to it because they are not priced, either excessively low or high, or not in proper balance with other rates or lump sums, the tenderer may be required to produce evidence and advance arguments in support of the tendered rates or lump sums objected to. If, after submission of such evidence and any further evidence requested, the CCT is still not satisfied with the tendered rates or lump sums objected to, it may request the tenderer to amend these rates and lump sums along the lines indicated by it.

The tenderer will then have the option to alter and/or amend the rates and lump sums objected to and such other related amounts as are agreed on by the CCT, but this shall be done without altering the tender offer in accordance with this clause.

Should the tenderer fail to amend his tender in a manner acceptable to and within the time stated by the CCT, the CCT may declare the tender as non-responsive.

2.3.9 Clarification of a tender offer

The CCT may, after the closing date, request additional information or clarification from tenderers, in writing on any matter affecting the evaluation of the tender offer or that could give rise to ambiguity in a contract arising

from the tender offer, which written request and related response shall not change or affect their competitive position or the substance of their offer. Such request may only be made in writing by the Director: Supply Chain Management using any means as appropriate.

2.3.10 Evaluation of tender offers

2.3.10.1 General

2.3.10.1.1 The CCT may reduce each responsive tender offer to a comparative price and evaluate them using the tender evaluation methods and associated evaluation criteria and weightings that are specified in the Conditions of Tender.

2.3.10.1.2 For evaluation purposes only, the effects of the relevant contract price adjustment methods will be considered in the determination of comparative prices as follows:

- a) If the selected method is based on bidders supplying rates or percentages for outer years, comparative prices would be determined over the entire contract period based on such rates or percentages.
- b) If the selected method is based on a formula, indices, coefficients, etc. that is the same for all bidders during the contract period, comparative prices would be the prices as tendered for year one.
- c) If the selected method is based on a formula, indices, coefficients, etc. that varies between bidders, comparative prices would be determined over the entire contract period based on published indices relevant during the 12 months prior to the closing date of tenders.
- d) If the selected method includes an imported content requiring rate of exchange variation, comparative prices would be determined based on the exchange rates tendered for the prices as tendered for year one. The rand equivalent of the applicable currency 14 days prior to the closing date of tender will be used (the CCT will check all quoted rates against those supplied by its own bank).
- e) If the selected method is based on suppliers' price lists, comparative prices would be the prices as tendered for year one.
- f) If the selected method is based on suppliers' price lists and / or rate of exchange, comparative prices would be determined as tendered for year one whilst taking into account the tendered percentage subject to rate of exchange (see sub clause (d) for details on the calculation of the rate of exchange).

2.3.10.1.3 Where the scoring of functionality forms part of a bid process, each member of the Bid Evaluation Committee must individually score functionality. The individual scores must then be interrogated and calibrated if required where there are significant discrepancies. The individual scores must then be added together and averaged to determine the final score.

2.3.10.2 Decimal places

Score financial offers, preferences and functionality, as relevant, to two decimal places.

2.3.10.3 Scoring of tenders (price and preference)

2.3.10.3.1 Points for price will be allocated in accordance with the formula set out in this clause based on the price per item / rates as set out in the Price Schedule (Section 7):

- Based on the sum of the prices/rates in relation to the estimated quantities.

2.3.10.3.2 Points for preference will be allocated in accordance with the provisions of **Preference Schedule** and the table in this clause.

2.3.10.3.3 The terms and conditions of **Preference Schedule** as it relates to preference shall apply in all respects to the tender evaluation process and any subsequent contract.

2.3.10.3.4 Applicable formula:

The 80/20 preference point system will apply to this tender and the lowest acceptable tender will be

used to determine the applicable preference point system.

The 80/20 price/preference points system will be applied to the evaluation of responsive tenders up to and 20 including a Rand value of R50'000'000 (all applicable taxes included), whereby the order(s) will be placed with the tenderer(s) scoring the highest total number of adjudication points.

The 80/20 preference point system will apply to this tender

The 80/20 price/preference points system will be applied to the evaluation of responsive tenders up to and including a Rand value of R50'000'000 (all applicable taxes included), whereby the order(s) will be placed with the tenderer(s) scoring the highest total number of adjudication points.

Price shall be scored as follows:

$$Ps = \frac{80 \times (1 - (Pt - Pmin))}{Pmin}$$

Where: Ps is the number of points scored for price;
 Pt is the price of the tender under consideration;
 Pmin is the price of the lowest responsive tender.

Preference points shall be based on the Specific Goal as per below:

Table B1: Awards above R750 000 and up to R50 mil (VAT Inclusivebs)

#	Specific goals allocated points	Preference Points (80/20) <i>Equal/ below R50 mil</i>	Evidence
1	<p>Gender are women (ownership)*</p> <p>More than 50% women ownership = 5/ 2.5 points Less than 50% women ownership = 2.5/ 1.25 points 0% women ownership = 0 points</p> <p>>75% - 100% women ownership: 5 points >50% - 75% women ownership: 4 points >25% - 50% women ownership: 3 points >0% - 25% women ownership: 2 points 0% women ownership = 0 points</p>	5	<ul style="list-style-type: none"> • Company Registration Certification • Central Supplier Database report • Identification Documentation
2	<p>Race are black persons (ownership)*</p> <p>More than 50% black ownership = 5/ 2.5 points Less than 50% black ownership = 2.5/ 1.25 points 0% black ownership = 0 points</p> <p>>75% - 100% black ownership: 5 points >50% - 75% black ownership: 4 points >25% - 50% black ownership: 3 points >0% - 25% black ownership: 2 points 0% black ownership = 0 points</p>	5	<ul style="list-style-type: none"> • B-BBEE certificate; • Company Registration Certification • Central Supplier Database report • Identification documentation
3	<p>Disability are disabled persons (ownership)*</p> <p>WHO disability guideline 1-100% ownership = 5/ 2.5 points 0% ownership = 0 points</p> <p>WHO disability guideline >2% ownership: 3 points >0% - 2% ownership: 1.5 point 0% ownership = 0 points</p>	5	<ul style="list-style-type: none"> • Proof of disability • Company Registration Certification

4	<p>Promotion of Micro and Small Enterprises</p> <p><i>Micro with a turnover up to R20million and Small with a turnover up to R80 million as per National Small Enterprise Act, 1996 (Act No.102 of 1996</i></p> <p><i>SME partnership, sub-contracting, joint venture or consortiums</i></p>	5	<ul style="list-style-type: none"> • B-BBEE status level of contributor; • South African owned enterprises; • Financial Statement to determine annual turnover
	Total points	20	

*Ownership: main tendering entity

2.3.10.5 Risk Analysis

Notwithstanding compliance with regard to any requirements of the tender, the CCT will perform a risk analysis in respect of the following:

- a) reasonableness of the financial offer
- b) reasonableness of unit rates and prices
- c) the tenderer's ability to fulfil its obligations in terms of the tender document, that is, that the tenderer can demonstrate that he/she possesses the necessary professional and technical qualifications, professional and technical competence, financial resources, equipment and other physical facilities, managerial capability, reliability, capacity, experience, reputation, personnel to perform the contract, etc.; the CCT reserves the right to consider a tenderer's existing contracts with the CCT in this regard
- d) any other matter relating to the submitted bid, the tendering entity, matters of compliance, verification of submitted information and documents, etc.

The conclusions drawn from this risk analysis will be used by the CCT in determining the acceptability of the tender offer.

No tenderer will be recommended for an award unless the tenderer has demonstrated to the satisfaction of the CCT that he/she has the resources and skills required.

2.3.11 Negotiations with preferred tenderers

The CCT may negotiate the final terms of a contract with tenderers identified through a competitive tendering process as preferred tenderers provided that such negotiation:

- a) Does not allow any preferred tenderer a second or unfair opportunity;
- b) Is not to the detriment of any other tenderer; and
- c) Does not lead to a higher price than the tender as submitted.

If negotiations fail to result in acceptable contract terms, the City Manager (or his delegated authority) may terminate the negotiations and cancel the tender, or invite the next ranked tenderer for negotiations. The original preferred tenderer should be informed of the reasons for termination of the negotiations. If the decision is to invite the next highest ranked tenderer for negotiations, the failed earlier negotiations may not be reopened by the CCT.

Minutes of any such negotiations shall be kept for record purposes.

The provisions of this clause will be equally applicable to any invitation to negotiate with any other tenderers.

In terms of the CCT's SCM Policy, tenders must be cancelled in the event that negotiations fail to achieve a market related price with any of the three highest scoring tenderers.

2.3.12 Acceptance of tender offer

Notwithstanding any other provisions contained in the tender document, the CCT reserves the right to:

- 2.3.12.1 Accept a tender offer(s) which does not, in the CCT's opinion, materially and/or substantially deviate from the terms, conditions, and specifications of the tender document.

2.3.12.2 Accept the whole tender or part of a tender or any item or part of any item or items from multiple manufacturers, or to accept more than one tender (in the event of a number of items being offered), and the CCT is not obliged to accept the lowest or any tender.

2.3.12.3 Accept the tender offer(s), if in the opinion of the CCT, it does not present any material risk and only if the tenderer(s):

- a) is not under restrictions, has any principals who are under restrictions, or is not currently a supplier to whom notice has been served for abuse of the supply chain management system, preventing participation in the CCT's procurement,
- b) can, as necessary and in relation to the proposed contract, demonstrate that he or she possesses the professional and technical qualifications, professional and technical competence, financial resources, equipment and other physical facilities, managerial capability, reliability, experience and reputation, expertise and the personnel, to perform the contract,
- c) has the legal capacity to enter into the contract,
- d) is not insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act, 2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing, complies with the legal requirements, if any, stated in the tender data, and
- e) is able, in the opinion of the CCT, to perform the contract free of conflicts of interest.

If an award cannot be made in terms of anything contained herein, the CCT reserves the right to consider the next ranked tenderer(s).

2.3.12.4 The CCT reserves the right not to make an award, or revoke an award already made, where the implementation of the contract may result in reputational risk or harm to the CCT as a result of (inter alia):

- a) reports of poor governance or unethical behaviour, or both;
- b) association with known notorious individuals and family of notorious individuals;
- c) poor performance issues, known to the CCT;
- d) negative media reports, including negative social media reports;
- e) adverse assurance (e.g. due diligence) report outcomes; and
- f) circumstances where the relevant vendor has employed, or is directed by, anyone who was previously employed in the service of the state (as defined in clause 1.53 of the SCM Policy), where the person is or was negatively implicated in any SCM irregularity.

2.3.12.5 The CCT reserves the right to nominate an StandbyBbider at the time when an award is made and in the event that a contract is terminated during the execution thereof, the CCT may consider the award of the contract, or non-award, to the Standby Bidder in terms of the procedures included its SCM Policy.

2.3.13 Prepare contract documents

2.3.13.1 If necessary, revise documents that shall form part of the contract and that were issued by the CCT as part of the tender documents to take account of:

- a) Notices issued during the tender period,
- b) Inclusion of some of the returnable documents, and
- c) Other revisions agreed between the CCT and the successful tenderer.

2.3.13.2 Complete the schedule of deviations attached to the form of offer and acceptance, if any.

2.3.14 Notice to successful and unsuccessful tenderers

2.3.14.1 Before accepting the tender of the successful tenderer the CCT shall notify the successful tenderer in writing of the decision of the CCT's Bid Adjudication Committee to award the tender to the successful tenderer. No rights shall accrue to the successful tenderer in terms of this notice

2.3.14.2 The CCT shall, at the same time as notifying the successful tenderer of the Bid Adjudication Committee's decision to award the tender to the successful tenderer, also give written notice to the other tenderers informing them that they have been unsuccessful.

2.3.15 Provide written reasons for actions taken

Provide upon request written reasons to tenderers for any action that is taken in applying these Conditions of Tender, but withhold information which is not in the public interest to be divulged, which is considered to prejudice the legitimate commercial interests of tenderers or might prejudice fair competition between tenderers.

TENDER DOCUMENT GOODS AND SERVICES		 CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD
SUPPLY CHAIN MANAGEMENT		
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TENDER NO: 134S/2025/26

TENDER DESCRIPTION: Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and Similar Organisations.

CONTRACT PERIOD: 36 MONTHS FROM DATE OF COMMENCEMENT.

THE CONTRACT

THE CITY OF CAPE TOWN

A metropolitan municipality, established in terms of the Local Government: Municipal Structures Act, 117 of 1998 read with the Province of the Western Cape: Provincial Gazette 5588 dated 22 September 2000, as amended ("the Purchaser") herein represented by

AUTHORISED REPRESENTATIVE

AND

SUPPLIER

NAME of Company/Close Corporation or Partnership / Joint Venture/ Consortium or Sole Proprietor /Individual (The "Supplier" / "tenderer")	
TRADING AS (if different from above)	
REGISTRATION NUMBER	
PHYSICAL ADDRESS / CHOSEN DOMICILIUM CITANI ET EXECUTUANDI OF THE SUPPLIER	
AUTHORISED REPRESENTATIVE	
CAPACITY OF AUTHORISED REPRESENTATIVE	

(HEREINAFTER COLLECTIVELY REFERRED TO AS "THE PARTIES" AND INDIVIDUALLY A "PARTY")

NATURE OF TENDER OFFER (please indicate below)

Main Offer (see clause 2.2.11.1)	
Alternative Offer (see clause 2.2.11.1)	

C.1 DETAILS OF TENDERER/SUPPLIER

1.1 Type of Entity (Please tick one box)

<input type="checkbox"/> Individual / Sole Proprietor	<input type="checkbox"/> Close Corporation	<input type="checkbox"/> Company
<input type="checkbox"/> Partnership or Joint Venture or <input type="checkbox"/> Trust	<input type="checkbox"/> Other:	
<input type="checkbox"/> Consortium		

1.2 Required Details (Please provide applicable details in full):

Name of Company / Close Corporation or Partnership / Joint Venture / Consortium or Individual /Sole Proprietor		
Trading as (if different from above)		
Company / Close Corporation registration number (if applicable)		
Postal address	Postal Code _____	
Physical address (Chosen Domicilium Citandi Et Executandi)	Postal Code _____	
Contact details of the person duly authorised to represent the tenderer	Name: Mr/Ms _____ (Name & Surname) Telephone : (_____) _____ Fax : (_____) _____ Cellular Telephone: _____ E-mail address: _____	
Income tax number		
VAT registration number		
SARS Tax Compliance Status PIN		
CCT Supplier Database Registration Number (See Conditions of Tender)		
National Treasury Central Supplier Database registration number (See Conditions of Tender)		
Is tenderer the accredited representative in South Africa for the Goods / Services / Works offered?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	If yes, enclose proof	
Is tenderer a foreign based supplier for the Goods / Services / Works offered?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	If yes, answer the Questionnaire to Bidding Foreign Suppliers (below)	
Questionnaire to Bidding Foreign Suppliers	a) Is the tenderer a resident of the Republic of South Africa or an entity registered in South Africa? <input type="checkbox"/> Yes <input type="checkbox"/> No	
	b) Does the tenderer have a permanent establishment in the Republic of South Africa? <input type="checkbox"/> Yes <input type="checkbox"/> No	
	c) Does the tenderer have any source of income in the Republic of South Africa? <input type="checkbox"/> Yes <input type="checkbox"/> No	
	d) Is the tenderer liable in the Republic of South Africa for any form of taxation? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Other Required registration numbers		

C.2 FORM OF OFFER AND ACCEPTANCE

TENDER: 134S/2025/26: Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and Similar Organisations.

C.2.1 Offer (To Be Completed by the Tenderer as Part of Tender Submission)

The tenderer, identified in the offer signature table below,

HEREBY AGREES THAT by signing the *Form of Offer and Acceptance*, the tenderer:

1. confirms that it has examined the documents listed in the Index (including Schedules and Annexures) and has accepted all the Conditions of Tender;
2. confirms that it has received and incorporated any and all notices issued to tenderers issued by the CCT;
3. confirms that it has satisfied itself as to the correctness and validity of the tender offer; that the price(s) and rate(s) offered cover all the goods and/or services specified in the tender documents; that the price(s) and rate(s) cover all its obligations and accepts that any mistakes regarding price(s), rate(s) and calculations will be at its own risk;
4. offers to supply all or any of the goods and/or render all or any of the services described in the tender document to the CCT in accordance with the:
 - 4.1 terms and conditions stipulated in this tender document;
 - 4.2 specifications stipulated in this tender document; and
 - 4.3 at the prices as set out in the **Price Schedule**.
5. accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on it in terms of the Contract.

SIGNED AT _____ (PLACE) ON THE _____ (DAY) OF _____ (MONTH AND YEAR)

For and on behalf of the Supplier
(Duly Authorised)
Name and Surname:

Witness 1 Signature
Name and Surname:

Witness 2 Signature
Name and Surname:

INITIALS OF CCT OFFICIALS		
1	2	3

FORM OF OFFER AND ACCEPTANCE (continued)

TENDER: 134S/2025/26: Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and Similar Organisations.

C.2.2 Acceptance (To Be Completed by the CCT)

By signing this part of this *Form of Offer and Acceptance*, the CCT accepts the tenderer's (if awarded the Supplier's) offer. In consideration thereof, the CCT shall pay the Supplier the amount due in accordance with the conditions of contract. Acceptance of the Supplier's offer shall form an agreement between the CCT and the Supplier upon the terms and conditions contained in this document.

The terms of the agreement are contained in the Contract (as defined) including drawings and documents or parts thereof, which may be incorporated by reference.

Deviations from and amendments to the documents listed in the tender data and any addenda thereto as listed in the *Tender Returnable Documents* as well as any changes to the terms of the offer agreed by the tenderer and the CCT during this process of offer and acceptance, are contained in the *Schedule of Deviations* attached to and forming part of this *Form of Offer and Acceptance*. No amendments to or deviations from said documents are valid unless contained in the *Schedule of Deviations*.

The Supplier shall within 2 (two) weeks after contract commencement contact the CCT to arrange the delivery of any securities, bonds, guarantees, proof of insurance and any other documents to be provided in terms the *Special Conditions of Contract*. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation / breach of the agreement.

Unless indicated otherwise in the Deviation Schedule, this agreement comes into effect on the Commencement Date, being the date upon which the Supplier confirms receipt from the CCT of 1 (one) complete, signed copy of the Contract, including amendments or deviations contained in the *Schedule of Deviations* (if any).

For and on behalf of the City of Cape Town
(Duly Authorised)
Name and Surname:

Witness 1 Signature
Name and Surname:

Witness 2 Signature
Name and Surname:

FORM OF OFFER AND ACCEPTANCE (continued)

TENDER: 134S/2025/26: Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and Similar Organisations

C.2.3 Schedule of Deviations (To be Completed by the CCT upon Acceptance)

Notes:

1. The extent of deviations from the tender documents issued by the CCT before the tender closing date, is limited to those permitted in terms of the conditions of tender.
2. A tenderer's covering letter shall not be included in the final Contract document. Should any matter in such letter, which constitutes a deviation as aforesaid, become the subject of agreements reached during the process of offer and acceptance, the outcome of such agreement shall be recorded here.
3. Any other matter arising from the process of offer and acceptance either as a confirmation, clarification or change to the tender documents and which it is agreed by the Parties to become an obligation of the Contract, shall be recorded here.
4. Any change or addition to the tender documents arising from the above agreements and recorded here, shall form part of the Contract.

1 Subject Commencement Date

Details Notwithstanding anything contained herein, the Commencement date shall be 23 October 2026.

.....
.....
.....

2 Subject

Details

.....
.....
.....

3 Subject

Details

.....
.....
.....

4 Subject

Details

.....
.....
.....

By the duly authorised representatives signing this agreement, the CCT and the tenderer agree to and accept the foregoing schedule of deviations as the only deviations from and amendments to this tender document and addenda thereto as listed in the *Tender Returnable Documents*, as well as any confirmation, clarification or changes to the terms of the offer agreed by the tenderer and the CCT during this process of offer and acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the Commencement Date, shall have any meaning or effect between the Parties arising from the agreement.

FORM OF OFFER AND ACCEPTANCE (continued)

TENDER: 134S/2025/26: Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and Similar Organisations.

C.2.4 Confirmation of Receipt (To be Completed by Supplier upon Acceptance)

The Supplier identified in the offer part of the Contract hereby confirms receipt from the CCT of 1 (one) complete, signed copy of the Contract, including the *Schedule of Deviations* (if any) on:

The..... (Day)

Of..... (Month)

20..... (year)

At..... (Place)

For the Supplier: Signature(s)

Name(s)

Capacity

Signature and name of witness:

Signature Name

C.3 OCCUPATIONAL HEALTH AND SAFETY AGREEMENT

AGREEMENT MADE AND ENTERED INTO BETWEEN THE CCT (HEREINAFTER CALLED THE "CCT")
AND

.....
(Supplier/Mandatary/Company/CC Name)

IN TERMS OF SECTION 37(2) OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, 85 OF 1993 AS
AMENDED.

I,, representing,

....., as an employer in its own right in its own right, do hereby undertake to ensure, as far as is reasonably practicable, that all work will be performed, and all equipment, machinery or plant used in such a manner as to comply with the provisions of the Occupational Health and Safety Act (hereafter "OHSA") and the Regulations promulgated thereunder.

I furthermore confirm that I am/we are registered with the Compensation Commissioner and that all registration and assessment monies due to the Compensation Commissioner have been fully paid or that I/We are insured with an approved licensed compensation insurer.

COID ACT Registration Number:

OR Compensation Insurer: Policy No.:

I undertake to appoint, where required, suitable competent persons, in writing, in terms of the requirements of OHSA and the Regulations and to charge him/them with the duty of ensuring that the provisions of OHSA and Regulations as well as the Council's Special Conditions of Contract, Way Leave, Lock-Out and Work Permit Procedures are adhered to as far as reasonably practicable.

I further undertake to ensure that any subcontractors employed by me will enter into an occupational health and safety agreement separately, and that such subcontractors comply with the conditions set.

I hereby declare that I have read and understand the Occupational Health and Safety Specifications contained in this tender and undertake to comply therewith at all times.

I hereby also undertake to comply with the Occupational Health and Safety Specification and Plan submitted and approved in terms thereof.

Signed at on the day of 20....

Witness

Mandatary

Signed at on the day of 20

Witness

for and on behalf of
CCT

C.4 PRICE SCHEDULE

Bid specifications may not make any reference to any particular trade mark, name, patent, design, type, specific origin or producer, unless there is no other sufficiently precise or intelligible way of describing the characteristics of the work, in which case such reference must be accompanied by the words "or equivalent".

NOTE: Tenderer to ensure that they complete each and every line item (1 – 4). An item against which no rate is/are entered, or if anything other than a rate or a nil rate (for example, a zero, a dash or the word "included" or abbreviations thereof) is entered against an item, it will also be regarded as a nil rate having been entered against that item, i.e. that there is no charge for that item.

TENDERERS MUST NOTE THAT WHEREVER THIS DOCUMENT REFERS TO ANY PARTICULAR TRADE MARK, NAME, PATENT, DESIGN, TYPE, SPECIFIC ORIGIN OR PRODUCER, SUCH REFERENCE SHALL BE DEEMED TO BE ACCOMPANIED BY THE WORDS 'OR EQUIVALENT'

Item No	Description	Unit of measure	Quantity	Price per unit Year 1 (month 1 to 12) (excl VAT)	Price per unit Year 2 (month 13 to 24) (excl VAT)	Price per unit Year 3 (month 25 to 36) (excl VAT)
1	Supply, Configure, Implement, Host and Support one comprehensive CCT Community Safety and Security Management Solution on a 'Subscription as a Service (SaaS)' delivery model, that will be managed by the City of Cape Town S&S Directorate	Fixed all-inclusive Monthly Price	1 instance			
2a	Supply, Configure, Implement, Host and Support each individual Community Safety and Security Solution Instance on a 'Subscription as a Service (SaaS)' delivery model, that will be overseen by the City of Cape Town S&S Directorate inclusive of 50 mobile user licences	Fixed all-inclusive Monthly Price – per instance	i) 1-20 Instances ii) 21-50 Instances iii) 51-100 Instances iv)>100 Instances			
2b	Additional mobile user licences as required for the entire system, over and above those included per each NW Instance.	Per mobile user, monthly cost	i) 1-20 mobile users ii) 21-50 mobile users iii) 51-100 mobile users iv)>100 mobile users			
3	Additional Hosting and Storage Capacity	Variable Monthly (based on reports)	1			
4	Analyse, Configure and Integrate with existing external Community Safety and Security Management Solutions with the CCT Central Solution (#1) (that would constitute additional instances)	Each (Once off)	1 instance			
5	Provide Reverse-billed Connectivity for the mobile application on NW Member's	Percentage markup of the	%			

	personal devices.	supplier's cost.				
	OPTIONAL					
6	Provide any innovative solutions that are not described in the original specifications, but could add value to the City provision of a Management Solution and Mobile Application to partners. [optional / value-add not for evaluation purposes]	Monthly	1			

Pricing Instructions:

- 5.1 State the rates and prices in Rand unless instructed otherwise in the Conditions of Tender
- 5.2 Include in the rates, prices, and the tendered total of the prices (if any) all duties, taxes (except Value Added Tax (VAT), and other levies payable by the successful tenderer, such duties, taxes and levies being those applicable 14 days before the closing time stated in the General Tender Information.
- 5.3 All prices tendered must include all expenses, disbursements and costs (e.g. transport, accommodation etc.) that may be required for the execution of the tenderer's obligations in terms of the Contract, and shall cover the cost of all general risks, liabilities and obligations set forth or implied in the Contract as well as overhead charges and profit (in the event that the tender is successful). All prices tendered will be final and binding.
- 5.4 All prices shall be tendered in accordance with the units specified in this schedule.
- 5.5 Where a value is given in the Quantity column, a Rate and Price (the product of the Quantity and Rate) is required to be inserted in the relevant columns.
- 5.6 The successful tenderer is required to perform all tasks listed against each item. The tenderer must therefore tender prices/rates on all items as per the section in the Price Schedule. **An item against which no rate is/are entered, or if anything other than a rate or a nil rate (for example, a zero, a dash or the word "included" or abbreviations thereof) is entered against an item, it will also be regarded as a nil rate having been entered against that item, i.e. that there is no charge for that item. The Tenderer may be requested to clarify nil rates, or items regarded as having nil rates; and the CCT may also perform a risk analysis with regard to the reasonableness of such rates.**
- 5.7 Provide fixed rates and prices for the duration of the contract that are not subject to adjustment except as otherwise provided for in clause 17 of the Conditions of Contract and as amplified in the Special Conditions of Contract.
- 5.8 The following specific Pricing Notes are included for the Service Providers' clarity:
 1. The CCT requires the Service Provider to provide the pricing to supply, configure, implement, host and support a comprehensive management solution with the following deliverables included in the pricing structure:
 - a. **Supply** the CCT Community Safety and Security Management Solution:
 - i. with no limit on the number of licenses allocated to CCT Management Operators;
 - ii. with ability for CCT Operators to interact with all instances on the system;
 - b. Configure the CCT Community Safety and Security Management Solution:
 - i. with all settings and roles and authorisations that need to be configured in order to operationalise the solution for both management solution and associated individual instances;
 - ii. include the integration into the City's EPIC Computer Aided and Incident Lifecycle Management Solution as well as the City's C3 – Service Delivery Notification process – See Schedule F15, Annexure E for information about the City's C3 API.
 - c. **Implement** the CCT Community Safety and Security Management Solution:
 - i. with training for CCT Managers and Operators to manage the entire solution;
 - d. **Host** the CCT Community Safety and Security Management Solution:
 - i. Provide the hosting and data storage required to operationalise the CCT Management Solution
 - ii. In an externally hosted environment that meets the specifications as detailed in the scope of works;
 - iii. The SP must explain any limitations in terms of data quantity hosting and must provide a pricing

proposal with hosting and data costs for amounts above those limits. The SP must bill the City on actual monthly costs over and above the inclusive data quantities and provide supporting documents.

- iv. [NOTE: Internet Connectivity for the Management Solution is not expected to be priced in this section. If there are options for Reverse Billing or Zero-rating, these should be included in the optional section]
- e. Support The CCT Community Safety and Security Management Solution
 - i. For the entire period of the contract in order to ensure the SLAs are met as per the specifications in the Scope of Works
 - ii. Both technical and business support to maximise the value of the procured solutions
 - f. Provide the abovementioned services on a '**Subscription as a Service** (SaaS)' delivery model with a monthly inclusive price for the duration of the contract.

NOTE: The provided Management Solution must match the City's current solution and pricing to include set up and implementation in the stated timeframes as per F13D must be included.

2. The CCT requires the Service Provider to provide the pricing to supply, configure, implement, host and support each **individual NW Instance** of the Solution with the following deliverables included in the pricing structure. The Service Provider is able to offer a discounted monthly cost based on an increasing number of individual instances of the solution as per the quantity bands indicated:

- a. **Supply** the Community Safety and Security Solution Instance:
 - i. with no limit on the number of licenses allocated to the NW management users;
 - ii. with 50 mobile users per instance included in the monthly price;
 - iii. with ability for NW managers to interact with their own instances;
 - iv. with ability for included NW members to download and utilise the associated mobile application.
- b. **Configure** the Community Safety and Security Solution Instance:
 - i. with all settings and roles and authorisations that need to be configured in order to operationalise the solution for both management solution and the specific instances;
 - ii. include the integration into the City's EPIC Computer Aided and Incident Lifecycle Management Solution as well as the City's C3 – Service Delivery Notification process – See Schedule F15, Annexure E for information about the City's C3 API.
- c. **Implement** the Community Safety and Security Solution Instance(s):
 - i. with training for NW Managers and members to manage and operate their instance and their mobile applications;
- d. **Host** the CCT Community Safety and Security Management Solution:
 - i. Provide the **hosting and data storage** required to operationalise the Community Safety and Security Solution Instance
 - ii. In an externally hosted environment that meets the specifications as detailed in the scope of works;
 - iii. The SP must explain any limitations in terms of data quantity hosting and must provide a pricing proposal with hosting and data costs for amounts above those limits – utilise pricing line item 3. The SP must bill the City on actual monthly costs over and above the inclusive data quantities and provide supporting documents.
- iv. [NOTE: Internet Connectivity for the Management Solution is not expected to be priced in this section. If there are options for Reverse Billing or Zero-rating, these should be included in the optional section]

NOTE: The Individual Instances must match the City's current solution and pricing to include set up and implementation in the stated timeframes as per F13D must be included.

- 2b Should the Community Safety and Security Solution require additional mobile user licences, then pricing per additional mobile user must be provided per the bands provided. This must be inclusive of the full use of the Community Safety and Security Mobile Application. In order to calculate whether additional mobile user licences are required, the following must be taken into account.

- Each individual instance of the Community Safety and Security Solution will include 50 mobile user licences as per the above
- Therefore the total available mobile user licences for the entire enterprise system will be calculated as 50 multiplied by the number of instances.
- The CCT will pay for any additional mobile user licences required on a monthly basis as calculated at the end of the month.
- The total will be calculated based on a report (to be provided by the service provider) listing the number of active users on the system for the month and comparing this to the available licences in the system.
- **Example:**
 - In month 2 of the contract the City has procured 5 individual NW instances.

- The City therefore has 250 mobile user licences available.
- At the end of month 2 there are only 200 active mobile users on the system across the 5 instances.
- Therefore the City pays for no additional mobile user licences (line item 3)
- At the end of month 4, the City still has 5 instances and 250 mobile user licences.
 - At the end of month 4 there are now 300 active mobile users on the system across the 5 instances.
 - Therefore the CCT will pay for the additional 50 active mobile users at the end of month 4.

3. The costs associated with additional Hosting and Storage capacity will need to be billed separately from #1 and #2 above and will need to be supported by documentation and will only be considered under unusual circumstances, such as growth of NW members within the NW's during the 36 month period. The City reserves the right to change the data retention policies based on this occurrence. The City will assemble a team of experts to assess the request from the SP.

4. The CCT requires the Service Provider to provide a pricing structure to analyse, configure and integrate with any organisations that have their own versions of a management solution and who wish to integrate. This should take the form of a basic API integration that will allow the two systems to share alerts and other bi-lateral communications.

5. The CCT requires the Service Provider to provide reverse-billed connectivity for an instance of the mobile application that is installed and utilised by NW members on their private devices. In order to assist NWs who cannot afford the data per member required to run the mobile application, the CCT may, in certain circumstances, pay for this data via a reverse-billing process. The following is required:

- The service provider must indicate in the pricing response their proposed percentage markup that will be applied to the invoice from the Telco.
- Supporting documentation in the form of an invoice from the Telco will be required. The percentage markup will be applied to this to calculate the invoice amount.
- The Service Provider must be able to provide this service for a specified set of users, and not for the whole CCT Instance and all the associated NW apps.
 - This must be split based on the individual Neighbourhood Watches.
 - The service provider will be required to provide reports outlining the mobile app data usage per NW Instance
- The service provider will be required to negotiate this with each of the Telecommunications Companies (Telcos) to ensure that any network simcard that is used by the NW Member can be covered by this arrangement. One percentage markup must be proposed regardless of the Telco that is used / billed.

Optional

6. The CCT is open to exploring enhancements to any of the specifications not provided for in the specifications that do however fall within the scope of the project. [This will not be taken into consideration when adjudicating pricing] If there is a cost to any of these it must be included in the returnables Section below. These may be referred to added value services.

INITIALS OF CCT OFFICIALS		
1	2	3

C.5 SPECIFICATION(S)

134S/2025/26 - Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and similar organisations.

C5.A - INTRODUCTION:

The Safety and Security Directorate provides a wide range of services that aims to improve the general safety of the public and therefore the quality of life of all residents and visitors to Cape Town. The Directorate's areas of responsibility include the functions of crime prevention, traffic enforcement, by-law enforcement, disaster risk management, fire-fighting, emergency rescue as well as an emergency call centre functions. It is also responsible for the effective management of major events. In keeping with improving safety and having meaningful collaboration with communities, the City aims to continue strengthening cooperation with community NWs and trusted partners, to increase their capacity for crime detection & prevention and creating safer communities. This will be done through information sharing and technology-driven applied processes to better prepare for and manage crime, emergencies and disaster situations.

C5.B - The Current Technology:

The City has released and awarded the tender 336S/2022/23 - Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and similar organisations, which is currently in operation and is being utilised by Neighbourhood Watches (NW) and trusted partners to improve their own effectiveness and communication, but also to enhance the ability for the City to:

- (a) Interact with the NWs and trusted partners to improve community safety and to
- (b) Gather crime and Public Safety related data for purposes of informing policing operations.

The application is currently being utilised by the Neighbourhood Watches to transact their daily activities and currently has seamless integration with the City of Cape Town's C3 Notification system. Progress is being made to also integrate with the City's EPIC (Emergency Policing and Incident Command) System. EPIC is the Safety and Security's transactional system and manages the entire lifecycle of an incident ensuring effective response to all requests for service.

The tenderer would be expected to align with the current set up and with the provided master data, would be expected to set up the instances per Trusted Partner.

The implementation of the Community Safety and Security Solution seeks to achieve greater trust and safety between communities and the CCT. The goal of this implementation allows for improved communication flow between the NWs, trusted partners and the City of Cape Town in order to improve information gathering, strengthen cooperation and increase the NWs, trusted partners and the City's capacity for crime detection and prevention.

The current solution utilises Software as a Service delivery model and therefore the City anticipates acquiring replacement of Community Safety and Security Solution utilising the same delivery model.

C5.C - High-Level Vision of the Solution Functionality:

Whilst the CCT is open to learning from experts in the field of Community Engagement and other similar applications and will partner with the successful vendor to maximise the solution value, the following are some key high-level requirements and the CCT's vision of how this solution will operate.

Where the tender refers to Neighbourhood Watches (NW) it is the CCT's vision to also extend this solution to other trusted partners such as Private Security Companies and CIDs.

The CCT has implemented through tender 336S/2022/23 a single central Community Safety and Security Management Solution and onboarded various NWs. In order to simplify the engagement and communication between the CCT and the multiple NWs that exist, the Central Community Safety and Security Management Solution acts as the consolidated view of the CCT's NW landscape and allow easy and efficient interaction with one or more NWs. Information must be able to flow between the CCT and 1 or more NW based on the location of the NW, the type of information being shared and the status of the NWs.

Similarly the individual NWs must be able to, via the specific instance of the solution, share information and requests for service with the CCT via the Central Community Safety and Security Management Solution.

As the single point of truth and the transactional system of record for the Safety & Security Directorate, the EPIC solution is an integral part of the Departments' work. To centralise information, consolidate the workload, minimise duplication of responses and maximise the CCTs public safety response, it will be key that integration from EPIC to the Community Safety and Security Solution is maintained for bi-directional information sharing.

The replacement system should be able to distinguish clearly between the flow of data that is information only (Alerts and the like) and that which is a request for service (either for the NW or for the CCT) and be able to follow a workflow accordingly.

In order to offer additional value to the NWs, the individual instances should allow for mobile NW members to manage their shifts, duties and status as well as to be tracked in real time for improved safety and efficiency.

Mobile NW Members utilising the mobile app should be able to report incidents and share information to their control rooms in order for these to be passed onto the CCT for information or action.

High Level Solution Landscape

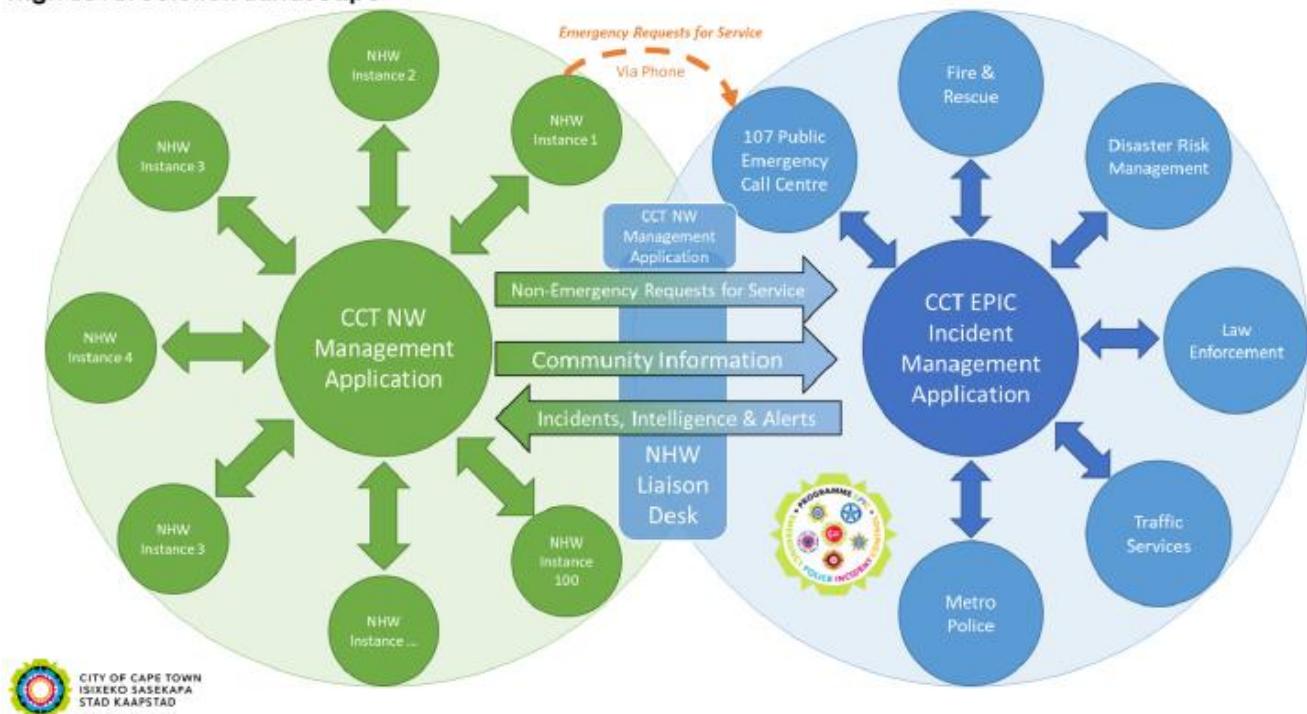


Figure1: The envisaged landscape showing the interaction between the CCT's EPIC solution and the proposed NW Management Application.

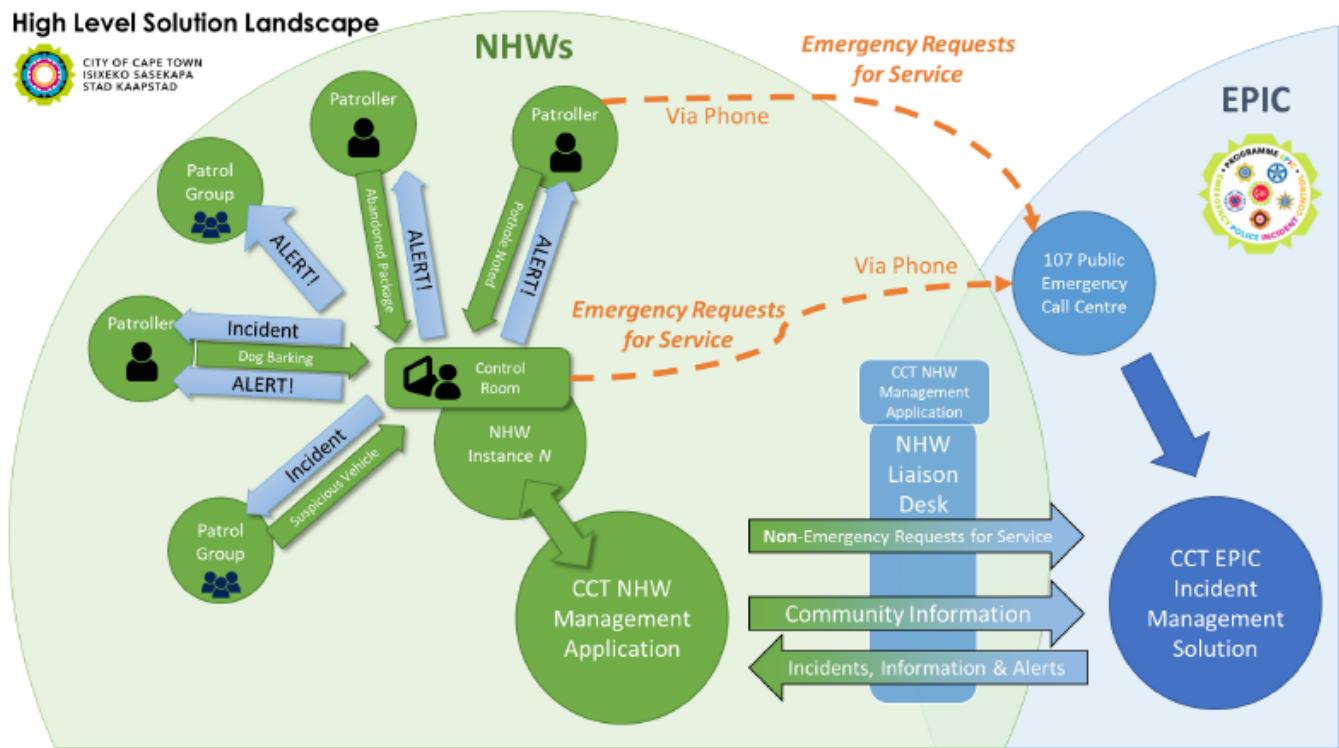


Figure 2: A detailed view of how an individual NW solution instance could interact with the CCT via the central CCT NW Management application and how each NW member could interact with the system via their control room and the individual instance of the NW solution.

With regards to zero rating or reverse billing on the app, it is the strategy of the City to allow for Trusted Partners to apply for this benefit in order to support their members in using the mobile application. The service provider must provide a reverse-billing service to allow the City to cover the costs of the data used on Mobile Apps within specific NW / Trusted Partner instances of the system (and not for the entire set of app users).

C5.D - Requirements

The City of Cape Town requires the following:

1. Supply, Configure, Implement, Host and Support one comprehensive CCT NW Management Solution on a 'Subscription as a Service (SaaS)' delivery model, that will be managed by the City of Cape Town S&S Directorate
2. Supply, Configure, Implement, Host and Support each individual NW Solution Instance on a 'Subscription as a Service (SaaS)' delivery model, that will be overseen by the City of Cape Town S&S Directorate
 - a. Inclusive of 50 mobile user licences
 - b. Additional mobile user licences per NW instance
3. Data migration from the current system to the new system
4. Additional Hosting and Storage Capacity where required
5. Analysis, Configuration and Integration with existing external NW Management Solutions with the CCT Central Solution (#1) (that would constitute additional instances)

OPTIONAL

6. Provide Zero-rated or Reverse-billed Connectivity for an instance of the solution [optional / value-add not for evaluation purposes]
7. Provide Zero-rated or Reverse-billed Connectivity for an instance of the mobile application [optional / value-add not for evaluation purposes]
8. Provide any innovative solutions that are not described in the original specifications, but could add value to the City provision of a Management Solution and Mobile Application to partners. [optional / value-add not for evaluation purposes]

C5.E - Ownership of all underlying/resultant data

The data remains the property of the City of Cape Town and that the CCT should not incur additional costs for accessing the underlying data.

C5.F - SCOPE OF WORK**INSTRUCTIONS**

As part of the returnable documents, the Tenderer must submit proof of compliance with the following Scope of Work. The Tenderer must respond with a document supporting compliance. The document must be structured utilising provided reference numbers. Please see the below examples of the tables.

A response that is deemed non-responsive by the City to any of the mandatory requirements will result in the Tenderer being found to be non-responsive for the entire tender.

A - CCT Management Application	Proof of Compliance
F13F.A.1	e.g. screen shots, descriptions, tables etc.
F13F.A.2	
Etc.	
B - Individual Neighbourhood Watch Management Application instance	Proof of Compliance
F13F.B.1	e.g. screen shots, descriptions, tables etc.
F13F.B.2	
Etc.	

A.CCT MANAGEMENT APPLICATION

The CCT Management component for the NW application should consist of the following aspects:

Component	Descriptor	Comment	Mandatory Yes/No	Provide Proof utilising the reference No.
Roles	CCT User Roles	The Solution must provide the following roles: Super User - conduct overarching Super User and Configuration functions Manager - conduct overarching manager functions Operator – Non-management functions	Yes	F13F.A.1
	General	Roles must be configurable on a roles and an authorisations level	Yes	F13F.A.2
Authorisations	Configuration of Authorisations	Every role must be able to have configurable authorisations within the system	Yes	F13F.A.3
		Super User Roles must be able to assign roles and authorisations as necessary	Yes	F13F.A.4
Logon and Authentication		Only users whom are authenticated via agreed processes are able to log in.	Yes	F13F.A.5
		Best Practice login functionality must be included such as forgotten password and forgotten user names	Yes	F13F.A.6
		Super Users must be able to manage Logon and Authentication settings as necessary	Yes	F13F.A.7
		Super Users must be able to manage the	Yes	F13F.A.8

		logon and authentication settings for instances of the solution deployed to the CCT partners, including the suspension of instances etc.		
Administration	Accept T&C's	The system should require Terms & Conditions to be agreed to by each user upon initial login in order to complete signing into the system. This T&C page must be configurable	Yes	F13F.A.9
	Instance Administration	The City requires the ability to manage the roles, authorisations and currency of each instance of NW on the system.	Yes	F13F.A.10
	Authentication	High-level authentication with the WCG DoCS NW accreditation System may be required in order to authenticate NW instances. This integration will need to be developed and built in order to meet the 'currency' of NW accreditation requirement	No	F13F.A.11
		The above requirement will need to integrate with the provision of authentication for the individual NW instances and ultimately members ability to access the system [This may need a two factor authentication process]	No	F13F.A.12
	BI Reporting	The Management Solution must provide the ability for the CCT to draw Business Intelligence reports on various aspects / data from the system including both incident type data, but also solution performance and utilisation data	Yes	F13F.A.13
		Reports and Data must have the ability to be exported to Excel, Word and PDF	Yes	F13F.A.14
		The CCT expects the SP to provide ongoing focus on the BI environment to continually provide improvements and enhancements to the Business Intelligence and Data and Information Management environment.	No	F13F.A.15
Operational Functionality – The CCT expects the Management Solution to provide the following Operational Value at a Management Level	Active alerts	The Management Solution must provide the operators with the ability to share active alerts with all Neighbourhood Watches	Yes	F13F.A.16
	Localised alerts	The Management Solution must provide the operators with the ability to share alerts only relevant to one or many particular neighbourhood Watches (geographical area)	Yes	F13F.A.17
	General alerts	All Alerts should be manageable with regards to priority, impact, time, categorisation and spatial orientation and must have a manageable duration	Yes	F13F.A.18
		All Alerts must have a concept that allows users to understand its validity	Yes	F13F.A.19
		The Management Solution must provide the operators with the ability to easily consume, manage and display Neighbourhood Watch geo-graphical boundaries	Yes	F13F.A.20
		The Management Solution must provide the operators with the ability to manage	Yes	F13F.A.21

		geo-fencing capabilities. The operators should be able to create geo-fences dynamically and consequently alert or communicate with NWs in the selected geofenced area.		
Mapping interface		The Management Solution must provide the operators with the ability to visually display location of patrollers on active duty in all NW instances	Yes	F13F.A.22
		The Management Solution must provide the operators with the ability to extract heatmaps that show crime hotspots based on actual crime data or localised data from communities.	Yes	F13F.A.23
		The Management Solution must provide the operators with the ability to display active incidents in a particular geographical space related to the Neighbourhood watch boundary	Yes	F13F.A.24
		The Management Solution must provide the operators with the ability to track users active in the application and to display the users.	Yes	F13F.A.25
Events/Calendars		The Management Solution must provide the operators with the ability to add events into the calendar and choose which Neighbourhood watch will receive the event.	No	F13F.A.26
		The Management Solution must provide the operators with the ability for individual Neighbourhood Watches to create or upload events in their own instance, and allow this to be viewed by the CCT management instance.	No	F13F.A.27
		The Management Solution must provide the operators with the ability to consume and share events uploaded from various instances. This speaks to integration with the CCT EPIC Solution – See Schedule F15, Annexure E for more information on the City's APIs.	No	F13F.A.28
Reporting	Reporting	The Management Solution must provide the operators with the ability to empower Subcouncil action based on incidents / situations logged. This will require the application to be enabled with CCT Sub-Council geo spatial boundaries. Enabled sharing of BI Reports with SC Managers will be required.	No	F13F.A.29
		The Management Solution must provide the ability to consume information from other sources and report on it	No	F13F.A.30
		The Management Solution must provide the ability to provide spatial representation of all projects, activities and incidents e.g. Neighbourhood watches, Area based Teams, sub councils	No	F13F.A.31
		The Management Solution must provide the operators with the ability to extract reporting and reports that are relevant to	Yes	F13F.A.32

		one or many or all of the instances configured in the system		
System Handover	Data Migration	Migrate Data from the current solution to the new solution to be utilised for reporting	YES	F13F. A.33
	Management Instance	The Management Instance to match the current set up	YES	F13F. A.34
	Individual Instance	The individual Instances to match the currently set up instances.	YES	F13F.A.35

B. INDIVIDUAL NEIGHBOURHOOD WATCH MANAGEMENT APPLICATION INSTANCE

A management console specific to an instance of the Neighbourhood watch application must provide the following deliverables:

Component	Descriptor	Comment	Mandatory Yes/No	Provide Proof utilising the reference No.
Roles	NW Manager Role	The NW Management Solution must provide the ability for a manager with appropriate authority to log in and conduct overarching super-user and manager administrative functions specific to the instance of the application	Yes	F13F.B.1
		The NW Management Solution must provide the ability for a manager to provide certain critical functionality from a mobile device. This is particularly important when the NW Management structures do not have a dedicated control room infrastructure, and critical functions need to be run from a NW Managers mobile application	Yes	F13F.B.2
	NW Mobile User	The NW Management Solution must provide the ability for a mobile user to log in and interact with the application in approved transactions from a mobile device.	Yes	F13F.B.3
Authorisations	Authorisations	Every role must be able to have configured authorisations within the system	Yes	F13F.B.4
Logon and Authentication	Authentication	Only users whom are authenticated via agreed processes are able to log in.	Yes	F13F.B.5
	2-step authentication	It is important that appropriate user access is carefully managed with regard to access to the NW application. The first Step is that each NW that is provided an instance of the solution is Authenticated on the DPOCS NW Accreditation system. This authentication must be checked regularly, and the access to the system must be revocable should the accreditation not be maintained.	No	F13F.B.6
		Step 2: Is to ensure that the user is in fact authenticated by the NW itself. This would allow access to the application itself, and to be authenticated as a	Yes	F13F.B.7

		current user on a more localised registration system. NW's will need to provide Names and additional details of members in order to be provided with a user name and password.		
	Logon and Authentication	If the user is disabled as a member of the system, then the system should reject the users attempts to login immediately. This is an important concept that the SP must provide sufficient detail on in the proposal	Yes	F13F.B.8
Administration	Rosters/Records	The NW Management Solution must provide the ability for Neighbourhood watch members to log their patrol times	Yes	F13F.B.9
	NW Member Status	The Solution must allow for the status of the NW Mobile Users to be set as required. This could be achieved via voice communication or via the Mobile App. For example the Controller must be able to change the User status to "Available" or "Unavailable" etc.	Yes	F13F.B.10
Operations	Mapping	The NW Management Solution Instance must provide the ability to display geographical boundaries	Yes	F13F.B.11
		The NW Management Solution Instance must provide configurable ability to utilise Geo-fencing capabilities and to warn members via the mobile app when they are leaving their NW boundaries	No	F13F.B.12
		The NW Management Solution Instance must provide the ability to create Visibility of patrollers on active duty	Yes	F13F.B.13
		The NW Management Solution Instance must provide the ability to depict crime hotspots based on actual crime data or localised data from communities	Yes	F13F.B.14
		The NW Management Solution Instance must provide the ability to display active incidents in a particular geo-graphical space related to the Neighbourhood watch boundary to the NW Manager / operator	Yes	F13F.B.15
		The NW Management Solution Instance must provide the ability to display heatmaps relevant of the geographical area to the manager / operator in order for them to offer insight to members on where to focus their attention.	No	F13F.B.16
	Registration of incidents/events	The NW Management Solution Instance must provide the ability to register incidents or events related to the geographical area. The solution must have configurable mandatory fields that must be filled in on registration. At a minimum, the solution must require the location and type of incident.	Yes	F13F.B17

	Situation Reporting	The NW Management Solution instance must provide the ability to report on situations / scenarios that could influence crime prevention e.g. dense bushes or poor lighting. It should provide for this information to be inserted under a number (at least 10) pre-determined categories. This should allow for the uploading of relevant documents, photos and videos.	Yes	F13F.B18
	Crime and Disorder information	The Management Solution must enable users to report any additional crime and disorder related information they deem necessary to bring under the attention of the City's policing departments. This should allow for the uploading of relevant documents, photos and videos.	Yes	F13F.B19
	Call for help	The NW Management Solution instance must provide the ability to communicate with local control rooms or other NW members	No	F13F.B20
	Communication	The NW Management Solution instance must provide the ability to incorporate a messaging app providing in-house instant messaging between various configurable groups	No	F13F.B21
	Tracking	The NW Management Solution instance must provide the ability to track users whilst they are logged into the application.	Yes	F13F.B22
Requirements	Events	The NW Management Solution instance must provide the ability to participate or conduct surveys	No	F13F.B23
		The NW Management Solution instance must provide the ability to visualise survey responses through enhanced situational awareness	No	F13F.B24
	Events	The NW Management Solution instance must provide the ability to Book events that may have a community impact	NO	F13F.B.25
		The NW Management Solution instance must provide the ability to add the event to calendar	NO	F13F.B.26
		The NW Management Solution instance must provide the ability to add the event to the map	NO	F13F.B.27
	Log: Information Report	The NW Management Solution instance must provide the ability to create an alert for incidents such as 'possible protest action'. A categorisation of Incidents and events must be provided and must be compatible with the City's EPIC Incident Data structures.	YES	F13F.B.28
		The NW Management Solution instance must provide the ability to add alert to the map	YES	F13F.B.29
		The NW Management Solution must		

		provide the ability to provide report on factors that may affect the safety / security of an area. It should provide for this information to be inserted under a number (at least 10) pre- determined categories. This should allow for the uploading of relevant documents, photos and videos.	YES	F13F.B.30
	Log: Utility C3 reports – EG: Potholes, Streetlights, Traffic lights etc.	The NW Management Solution must provide the ability to log service requests (utility type service requests – C3's) reports with the City's CRM utilising existing City API processes.	YES	F13F.B.31
	Log: Public Safety Service Requests – EG: non - life threatening, S&S-related	The NW Management Solution must provide the ability to log non-life threatening reports with the City's EPIC utilising existing City API processes. This entire process must be able to be updated and managed.	YES	F13F.B.32
		The NW Management Solution must be able to advise the operators that for certain incident types they must phone the City's PECC call centre.	YES	F13F.B.33
	Log: Alerts	The NW Management Solution must provide the ability to log alerts that are relevant to the S&S environment. Alerts should be manageable and maintainable.	YES	F13F.B.34
		The NW Management Solution must provide theability to manage duplications of Incidents and Alerts	YES	F13F.B.35
	Receive Alerts: Internally Generated	The NW Management Solution must provide the ability to receive and log localised alerts from the Mobile App.	YES	F13F.B.36
		The NW Management Solution must provide the ability to receive localised alerts per NW zone	YES	F13F.B.37
	Receive Alerts: Externally generated	The NW Management Solution must provide theability to receive and manage alerts from Neighbouring Neighbourhood Watches	NO	F13F.B.38
	Receive Alerts: CCT-generated	The NW Management Solution must provide the ability to receive CCT generated alerts	YES	F13F.B.39
		The NW Management Solution must provide theability for a feedback loop for Neighbourhood watchesto provide qualified feedback to CCT when they arriveas first responders	YES	F13F.B.40
		The NW Management Solution must provide the ability for alerts to be closed appropriately andexpectations to be managed.	YES	F13F.B.41
Incident Management	Mobile Updates	The Solution must accept status updates from theMobile App Users	YES	F13F.B.42
		The Solution must accept Multimedia updates from theMobile App Users	YES	F13F.B.43
	Incident Resolution	As part of the communication and feedback loop the Solution must cater for providing an Incident Resolution for the incident. This should accept the		

		resolution code from the Mobile Device or be able to be set by the Controller. For example, "As part of the communication and feedback loop, the App must prompt the user to give feedback via a resolution code. For example, "Nothing Found", "Emergency Services On Scene" etc. This should be configurable as part of system implementation.	YES	F13F.B.44
		As part of the above, the App should allow the User to fill in an incident form with detailed information about the incident. This form should be configurable by the system administrators.	No	F13F.B.45
General	Accessibility	The NW Management Solution for PC's must be readily accessible to NW's	Yes	F13F.B.46
		A mobile version of the management application is required	No	F13F.B.47

C.NEIGHBOURHOOD WATCH MEMBER MOBILE APPLICATION

Component	Descriptor	Comment	Mandatory Yes/No	Provide Proof utilising the reference No.
Roles	NW Mobile Super User Role	The NW Mobile Application must provide the ability for a super user with appropriate authority to log in to the application and conduct certain critical functions specific to the instance of the application. This is important when a NW may not have a dedicated control room infrastructure whereby the application can be managed by the control room operators.	Yes	F13F.C.1
	NW Mobile User	The NW Mobile Application must provide the ability for a mobile user to log in and interact with the application from a mobile device.	Yes	F13F.C.2
Logon and Authentication	2-step authentication	Only users whom are authenticated via the agreed processes are able to log in.	Yes	F13F.C.3
		Step 1: NW's must be current and authenticated on the DPOCS NW Accreditation system	No	F13F.C.4
		Step 2: NW Members must be Authenticated as a current user on a more localised registration system	Yes	F13F.C.5
Administration	Rosters/Records	The NW mobile must provide the ability for Neighbourhood watch members to log their patrol times	Yes	F13F.C.6
Resource Management	Status Management	The Application must cater for NW Members to be able to set their status on the app. The status options must be able to be configured during solution implementation. For example: The App must allow the User to change their	Yes	F13F.C.7

		status to "Available" when they log on.		
	Status Logic	Status logic and rules should be applied that control when the User can change the status based on their activity / other events within the system. For example, the user should not be able to change status to unavailable when they have open incidents on their profile.	No	F13F.C.8
Operations	Mapping	The NW mobile app must provide the ability to display geographical boundaries to the members on their application	Yes	F13F.C.9
		The NW Mobile Application must provide the ability to leverage Geo-fencing capabilities for both alerting and for warnings that NW members may be entering / leaving pre-determined areas	No	F13F.C.10
		The NW mobile application must provide the ability to share Visibility of patrollers on active duty	Yes	F13F.C.11
		The NW Mobile Application must provide the ability to depict crime hotspots based on actual crime data or localised data from communities and to share such information with patrollers on duty	Yes	F13F.C.12
		The NW Mobile Application must provide the ability to display active incidents in a particular geo- graphical space related to the Neighbourhood watch boundary	Yes	F13F.C.13
		The NW Mobile Application must provide the ability to display heatmaps relevant to the geographical area and to improve a patrollers situational awareness whilst on patrol	No	F13F.C.14
		The NW Mobile Application must provide innovative solutions to assist the patrollers whilst on patrol.	No	F13F.C.15
	Registration of incidents/events	The NW Mobile Application must provide the ability to register incidents or events related to the geographical area. This process must be described in detail by the Service Provider.	Yes	F13F.C.16
		The system must cater for processes to check and validate the registration of incidents. The system must identify and prevent abuse of the system by users registering incidents. It should cater for the concept of "trusted" users and flag or identify those acting in an untrustworthy manner.	Yes	F13F.C.17
		The registration of an incident must have a verification process attached to it. This will most likely require that a manager/controller/dispatcher from the NW instance be involved in verifying the data. In certain 'priority' instances this second stage verification process could	Yes	F13F.C.18

		be bypassed. SP to explain this in detail.			
		In order for the incident registration system to work with the EPIC integration, the incident categorisation and additional processes for incident registration in EPIC must be adhered to in the data structures and process design	Yes	F13F.C.19	
		The solution must have a system of integrity and credibility management to the users, both at NW level, but also at member level. NW's or Members who utilise the system irresponsibly will need to be identified and managed accordingly	Yes	F13F.C.20	
		Log on behalf of someone else	The NW Mobile Application must provide the ability for members to Log Incidents / reports on behalf of someone else. This is similar to an anonymous tip off and therefore may require some form of verification process. The City would require to retain the ability to engage the NW member who logged the tip off on behalf of another person	No	F13F.C.21
		Crime and Disorder information	The Management Solution must enable users to report any additional crime and disorder related information they deem necessary to bring under the attention of the City's policing departments. This should allow for the uploading of relevant documents, photos and videos.	Yes	F13F.C.22
		Call for help	The NW Mobile Application must provide the ability to communicate with local control rooms or other NW members	No	F13F.C.23
		Communication	The NW Mobile Application must provide the ability to incorporate a messaging app providing in-house instant messaging between various configurable groups	No	F13F.C.24
		Tracking	The NW Mobile Application must provide the ability to track users whilst they are logged into the application.	Yes	F13F.C.25
		Surveys	The NW Mobile Application must provide the ability to participate or conduct surveys	No	F13F.C.26
Requirements	Log: Information Report	The NW Mobile Application must provide the ability to create an alert, such as for possible protest action	Yes	F13F.C.27	
		The NW Mobile Application must provide the ability to add alert to a calendar	NO	F13F.C.28	
		The NW Mobile Application must provide the ability to add an alert to the map	Yes	F13F.C.29	
		The NW Management Solution must provide the ability to provide report on factors that may affect the safety /	Yes	F13F.C.30	

		security of an area. It should provide for this information to be inserted under a number (at least 10) pre- determined categories. This should allow for the uploading of relevant documents, photos and videos.		
	Log: Utility C3 reports – EG: Potholes, Streetlights, Traffic lights etc.	The NW Management Solution must provide the ability to log service requests (utility type service requests – C3's) reports with the City's CRM utilising existing City API processes.	YES	F13F.C.31
	Log: Public Safety Service Requests – EG: non - life threatening, S&S-related	The NW Management Solution must provide the ability to log non-life threatening reports with the City's EPIC utilising existing City API processes. This entire process must be able to be updated and managed.	YES	F13F.C.32
		The NW Management Solution must be able to advise the operators that for certain incident types they must phone the City's PECC call centre.	YES	F13F.C.33
	Log: Alerts	The NW Mobile Application must provide the ability to log alerts that are relevant to the S&S environment. Alerts should be manageable and maintainable.	YES	F13F.C.34
		The NW Mobile Application must provide theability to manage duplications of Incidents and Alerts	YES	F13F.C.35
	Receive Alerts: Internally Generated	The NW Mobile Application must provide the ability to receive and log localised alerts from the Mobile App.	YES	F13F.C.36
		The NW Mobile Application must provide the ability to receive localised alerts per NW zone	YES	F13F.C.37
	Receive Alerts: Externally generated	The NW Mobile Application must provide theability to receive and manage alerts from Neighbouring Neighbourhood Watches	NO	F13F.C.38
	Receive Alerts: CCT-generated	The NW Mobile Application must provide the ability to receive CCT generated alerts	YES	F13F.C.39
		The NW Mobile Application must provide theability for a feedback loop for Neighbourhood watchesto provide qualified feedback to CCT when they arriveas first responders	YES	F13F.C.40
		The NW Mobile Application must provide the ability for alerts to be closed appropriately andexpectations to be managed.	YES	F13F.C.41
Incident Management	Incident/Alert notification	The app must notify the user when a new alert /incident is registered in their area / applicable to them. The notification must be clearly visible to theuser.	YES	F13F.C.42
		The app must take into account the user's current GPS location in order to understand which alerts / incidents to	YES	F13F.C.43

		send to the user.		
	Status Management	The app must allow the user to “accept” / acknowledge the incident. This must clearly indicate to the control room that the specific User is associated with the Incident.	Yes	F13F.C.44
		The app must allow the user to change their status to mark themselves as “En Route”, “At Incident” amongst other, configurable statuses.	No	F13F.C.45
		The above functionality should be associated with the current incident that the user is involved with. Advanced logic rules should be applied.	No	F13F.C.46
	Incident Form Completion	As part of the communication and feedback loop, the App must prompt the user to give feedback via a resolution code. For example, “Nothing Found”, “Emergency Services On Scene” etc. This should be configurable as part of system implementation	YES	F13F.C.47
		As part of the above, the App should allow the User to fill in an incident form with detailed information about the incident. This form should be configurable by the system administrators.	No	F13F.C.48
		As part of incident management, the App must allow the user to securely send images / videos / voice notes to the NW control room.	Yes	F13F.C.49
General	Accessibility	Must be downloadable from the various app stores – Android and iOS is mandatory. Huawei App Store – NON MANDATORY	Yes	F13F.C.50

D. API

DESCRIPTION	Mandatory YES / NO	Provide Proof utilising the reference No.
In the case where existing NW's have technology solutions in place, the service provider must provide the capability to consume information from other Neighbourhood watches who have existing solutions.	YES	F13F.D.1
The City of Cape Town will provide an API to consume this solution into the EPIC environment. If the City requires integration between the NW App and EPIC the City will provide an API. The NW Application must be able to integrate via the City API – See Schedule F15, Annexure E for more information.	YES	F13F.D.2

E. TECHNICAL SPECIFICATION (NON FUNCTIONAL)

DESCRIPTION	Mandatory YES / NO	Provide Proof utilising the reference No.
This solution must be provided as a Software as a Service (SaaS) solution	YES	F13F.E. 1
Application Data consumption should be optimised to support effective use of the application by communities. Proof of average Data consumption per user to be provided	YES	F13F.E. 2
Application Power consumption should be optimised to support effective use of the application by communities. Proof of average Power consumption per user to be provided	YES	F13F.E. 3
The mobile application must work with several options - City Sim, Sponsored SIM, or own SIM	YES	F13F.E. 4
Application must be downloadable from both the Android and iOS app stores	YES	F13F.E. 5
The application can be downloaded from the Huawei App Store	NO	F13F.E. 6

OTHER MANDATORY SPECIFICATIONS

The following specifications need to be complied with. The Tenderer must provide proof, referenced to the relevant reference number.

F. IMPLEMENTATION

DESCRIPTION	Reference Number
Service Provider must provide an implementation and training plan. This would include configuration of the roles and overall solution.	F13F.F.1
The application delivered by the Service Provider must be functional and ready to deploy upon contract award.	F13F.F.2
Configuration, preparation and implementation of the initial deployment must take place within 1 months of contract date beginning	F13F.F.3
The City of Cape Town will facilitate sessions and venues for the implementation to selected NW's but the Service Provider must deliver configuration, implementation and training to each NW.	F13F.F.4

G. DATA

DESCRIPTION	Reference Number																		
Must have in place storage requirements to accommodate dynamic data growth of data generated by the Neighbourhood Watch Application (e.g. logs, configuration changes)	F13F.G.1																		
Must have the ability to integrate to other applications and should support modern technology based on the protocols below as a minimum:	<table border="1"> <thead> <tr> <th>Paradigm/Context</th> <th>File Transfer</th> <th>Protocols</th> </tr> </thead> <tbody> <tr> <td>REST</td> <td></td> <td>POP3 (IETF Datatracker - RFC1939) SMTP (IETF Datatracker - RFC5321) IMAP (IETF Datatracker - RFC3501) COAP (IETF Datatracker - RFC7252)</td> </tr> <tr> <td>SOAP</td> <td></td> <td></td> </tr> <tr> <td>ODBC</td> <td></td> <td></td> </tr> <tr> <td>email</td> <td></td> <td>POP3 (IETF Datatracker - RFC1939) SMTP (IETF Datatracker - RFC5321) IMAP (IETF Datatracker - RFC3501) COAP (IETF Datatracker - RFC7252)</td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Paradigm/Context	File Transfer	Protocols	REST		POP3 (IETF Datatracker - RFC1939) SMTP (IETF Datatracker - RFC5321) IMAP (IETF Datatracker - RFC3501) COAP (IETF Datatracker - RFC7252)	SOAP			ODBC			email		POP3 (IETF Datatracker - RFC1939) SMTP (IETF Datatracker - RFC5321) IMAP (IETF Datatracker - RFC3501) COAP (IETF Datatracker - RFC7252)			
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See Schedule F15, Annexure E for more information about the APIs for EPIC and the City's C3 – Service DeliveryNotification process.	F13F.G.2																		

H. REPORTING AND MANAGEMENT

DESCRIPTION	Reference Number
After the Go Live of the Application; the ability to provide comprehensive progress weekly, monthly, quarterly and annual reports both from a Super user and Service Provider perspective	F13F.H.1
All consolidated reports to have the ability of both a hard copy and electronic version which should be in MS Word format for text and MS Excel format for tables and databases. The format for GIS maps shall be jpeg or PDF format.	F13F.H.2
All information and data collected during the tenure of the contract, shall remain the property of CCT and may not be divulged to any other party, without the express consent by CCT	F13F.H.3
It is a requirement that the service provider delivers a reporting and Business Intelligence functionality that covers all the options made possible by the various tables and data fields contained within the solution.	F13F.H.4
It is a requirement that the service provider delivers Best Practice Reporting and BI functionality, such as, but not limited to spatial, temporal, user, organisational and other accepted data structures.	F13F.H.5
It is a requirement that the service provider delivers a 'managed self-service' portal for BI and Reporting that can be managed via authorisations and roles.	F13F.H.6
The BI and Reporting solution must be able to be restricted to the organisational structure of the solution - i.e.: One NW Instance should not be able to draw BI on other NW Instances. (The CCT BI version shall be able to run BI over multiple instances)	F13F.H.7

I. DATA OWNERSHIP

DESCRIPTION	Reference Number
The tender must explicitly state that the data remains the property of the City of Cape Town and that the CCT should not incur additional charges for accessing the underlying data.	F13F.I.1
A description of the data storage capability of the solution;	F13F.I.2
Acknowledgement that the data created from this solution will remain the property of the City, and will not be accessible nor utilised by the tenderer in any way whatsoever without the express written consent of a duly authorised representative of the City;	F13F.I.3
A description of how the stored data will be accessible to the City at all times;	F13F.I.4
A description of the strategy to hand over all the data to the City when the contract ceases to be in effect.	F13F.I.5
Encryption of all data transmitted and stored	F13F.I.6
Agreement to sign a data specific contract with the City in respect of the above	F13F.I.7

J. COMPLIANCE TO CCT SERVICE LEVEL EXPECTATIONS

DESCRIPTION	Reference Number
The ability to achieve the following SLA's:	
Equipment Failure – No more than 6 hours solution unavailability from time of equipment failure	F13F.J.1
Software / Hardware Failure – No more than 6 hours of solution unavailability from time of failure report;	F13F.J.2
Total Solution – No more than 24 hours unavailability per month – this is a 96.666% availability based on a 30 day month	F13F.J.3

K. SUPPORT AND MAINTENANCE

DESCRIPTION	Reference Number
Notwithstanding the above SERVICE LEVEL EXPECTATIONS the tenderer must ensure a hardware and software support and maintenance agreement for the components which it provides as part of the solution.	F13F.K.1
If the storage is 'external' and not in the City Data Centres, or equipment is leased then the tenderer must have appropriate back-to-back agreements with its own service providers. The City will however only deal with the tenderer.	F13F.K.2
If the storage is in the City's Data Centres, then the tenderer must ensure that appropriate support and maintenance is available and that availability agreements are negotiated with the City IS&T department as part of the contract negotiations.	F13F.K.3
Service provider to be able to provide support to Super Users and Members – in App Help Function / support line	F13F.K.4
This contract does not anticipate the SP providing any hardware support, unless it leads to software issues that require additional hardware support.	F13F.K.5

L. TRAINING, CHANGE MANAGEMENT AND SKILLS DEVELOPMENT

DESCRIPTION	Reference Number
The training and skills development strategy for the solution to operate effectively. This should include a description and course material to cover the following anticipated roles: <ul style="list-style-type: none"> • Solution Manager (superuser – CCT) • CCT Operators • Trainers CCT • Solution Administrator (Superuser – NW) 	F13F.L.1

<ul style="list-style-type: none"> • NW Operator • Mobile Field User 	
With regard to the training and change management efforts, there is a significant requirement for NW administrators, NW dispatchers and NW officers in the field to receive and provide feedback from a solution such as this. Appropriate Change Management collateral should be supplied by the tenderer in order to ensure the value of the solution is achieved.	F13F.L.2
The tenderer should describe any additional support that could be offered such as:	
<ul style="list-style-type: none"> • Communication Training; • Dispatcher / Incident Commander Training; • Analyst Training; • Field Operator Training; 	
Training to be provided to City of Cape Town Staff	F13F.L.3
Training to be provided to NW instance	F13F.L.4
User guide to be made available as printable soft copy and via application to NW instances	F13F.L.5

M. GUIDE ON LEGAL OR REGULATORY REQUIREMENTS GOVERNING THIS CONTRACT

DESCRIPTION The bidder must confirm to the following.	
<ul style="list-style-type: none"> • Must consider and adhere to laws, regulations from the government, and even internal policies that the organization and their systems must follow. <ul style="list-style-type: none"> • The following Acts, amongst other applicable legislation apply: <ul style="list-style-type: none"> ○ Electronic Communications and Transaction Act, Act No.25 of 2002 (ECTA) ○ Minimum information Security Standards, 1996 (MISS) ○ Protection of Personal Information Act, Act No. 2013 (POPIA) ○ Protection of Information act, Act No. 84 of 1982 ○ Public Administration Management Act, Act No. 11 of 2014 ○ National Archives of South Africa Act, Act No. 43 of 1996 ○ Spatial Data Infrastructure Act, Act No. 54 of 2003 ○ Promotion of Access to Information Act, Act No. 2 of 2000 (PAIA) ○ South African Cybersecurity Framework, 2012 ○ National Integrated ICT Policy White Paper, 2016 The General Data Protection Regulation 2016/679 	F13F.M. 1

Bid specifications may not make any reference to any particular trade mark, name, patent, design, type, specific origin or producer, unless there is no other sufficiently precise or intelligible way of describing the characteristics of the work, in which case such reference must be accompanied by the words "or equivalent".

OHAS note: The tender specification must include a section that deals with occupational health and safety and which must specifically indicate any risks/dangers in respect of the goods or services to be procured, to enable tenderers to formulate an appropriate health and safety plan to submit upon request to do so.

The specification shall not contain any provisions which contradict or are already contained in the GCC and SCC.]

TRADE NAMES OR PROPRIETARY PRODUCTS

Tenderers/Suppliers must note that wherever this document refers to any particular trade mark, name, patent, design, type, specific origin or producer, such reference shall be deemed to be accompanied by the words "or equivalent".

EMPLOYMENT OF SECURITY PERSONNEL

All security staff employed by the Supplier on behalf of the CCT or at any CCT property must be registered with Private Security Industry Regulatory Authority (PSiRA). Proof of such registration must be made available to the CCT or its agent, upon request.

FORMS FOR CONTRACT ADMINISTRATION

The Supplier shall complete, sign and submit with each invoice, the following:

- a) Monthly Project Labour Report (described below)

The Monthly Project Labour Report must include details of all labour (including that of sub-contractors) that are South African citizens earning less than **R350.00** per day, as adjusted from time to time (excluding any benefits), who are employed on a temporary or contract basis on this contract in the month in question.

In addition to the Monthly Project Labour Report the Supplier shall simultaneously furnish the CCT's Agent with copies of the employment contracts entered into with such labour, together with certified copies of identification documents, proof of attendance in the form of attendance register or timesheets as well as evidence of payments to such labour in the form of copies of payslips or payroll runs. If the worker is paid in cash or by cheque, this information must be recorded on the envelope and the worker must acknowledge receipt of payment by signing for it and proof of such acknowledgement shall be furnished to the CCT's Agent.

C.6 SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract, referring to the National Treasury – Conditions of Contract (revised July 2010), are applicable to this agreement.

1. Definitions

Insert new clause 1.1A with the following:

- 1.1A "Commencement Date" means the date the Supplier confirms receipt from the Purchaser of 1 (one) complete, signed copy of the Contract, the *Schedule of Deviations* (if any). The date shall not be before or on 22nd October 2026 which is the expiry of the current tender.
- 1.1B "Conditions of Contract" means the general conditions of contract and special conditions of contract including all other contract data incorporated by reference.

Delete Clause 1.15 and substitute with the following

- 1.15 The word 'Goods' is to be replaced everywhere it occurs in the GCC with the phrase 'Goods and / or Services' which means all of the equipment, machinery, materials, services, products, consumables, etc. that the Supplier is required to deliver to the Purchaser under the agreement. This definition shall also be applicable, as the context requires, anywhere where the words "supplies" and "services" occurs in the GCC.

Delete Clause 1.19 and substitute with the following

- 1.19 The word 'Order' is to be replaced everywhere it occurs in the GCC with the words 'Purchase Order' which means the official purchase order authorised and released on the Purchaser's SAP System.

Delete Clause 1.21 and substitute with the following:

- 1.21 'Purchaser' means the City of Cape Town. The address of the Purchaser is 12 Hertzog Boulevard, Cape Town, 8001 (chosen domicilium citandi et executandi).

Add the following after Clause 1.25:

- 1.26 'Supplier' means the provider of Goods and / or Services with whom the Contract is concluded also referred to as "contractor" in the GCC.
- 1.27 "Intellectual Property" means any and all intellectual property rights of any nature anywhere in the world whether registered, registerable or otherwise, including patents, trademarks, registered designs and domain names, applications for any of the foregoing, trade or business names, copyright and rights in the nature of copyright, design rights, rights in databases, know-how, trade secrets and any other intellectual property rights which subsist in computer software, computer programs, websites, documents, information, techniques, business methods, drawings, logos, instruction manuals, lists and procedures and particulars of customers, marketing methods and procedures and advertising literature, including the "look and feel" of any websites
- 1.28 "Working Day" means Monday to Friday excluding weekends and Public Holidays (in the Republic of South Africa).

3. General Obligations

Delete Clause 3.2 in its entirety and replace with the following clauses.

- 3.2 The Parties will be liable to each other arising out of or in connection with any breach of the obligations detailed or implied in this contract, subject to clause 28.
- 3.3 If the Supplier is a joint venture, all parties in a joint venture or consortium shall be jointly and severally liable to the Purchaser in terms of the Contract and shall carry individually the minimum levels of insurance stated in the Contract, if any.

3.4 The Parties shall comply with all laws, regulations and bylaws of local or other authorities having jurisdiction regarding the Delivery of the Goods and/or Services and give all notices and pay all charges required by such authorities.

3.4.1 The Parties agree that this Contract shall also be subject to the CCT's Supply Chain Management Policy ("SCM Policy") that was applicable on the date the bid was advertised as amended from time to time. If the Purchaser adopts a new SCM Policy which contemplates that any clause therein would apply to the Contract emanating from this tender, such clause shall also be applicable to the Contract. Please refer to this document contained on the CCT's website.

3.4.2 Abuse of the supply chain management system is not permitted and may result in termination of the Contract, restriction of the Supplier, and/or the exercise by the CCT of any other remedies available to it as described in the SCM Policy or in law.

3.5 The Supplier shall:

3.5.1 Arrange for the documents listed below to be provided to the Purchaser prior to the issuing of the Purchase Order by the Purchaser and no later than the periods as set out in the Contract:

- a) Proof of Insurance (Refer to Clause 11) or Insurance Broker's Warranteer,
- b) Letter of good standing from the Compensation Commissioner, or a licensed compensation insurer (Refer to Clause 11),
- c) Initial delivery programme, and
- d) Other requirements as detailed in the Contract.

3.5.2 Only when notified of the acceptance of the bid on the Date of Commencement of Contract, the Supplier shall commence with and carry out the Delivery of the Goods and/or Services in accordance with the Contract, to the satisfaction, of the Purchaser.

3.5.3 Provide all of the necessary materials, labour, plant and equipment required for the delivery of the Goods and/or Services including any temporary services that may be required.

3.5.4 Insure his workmen and employees against death or injury arising out of the delivery of the Goods.

3.5.5 Be continuously represented during the Delivery of the Goods and/or Services by a competent representative duly authorised to execute instructions.

3.5.6 In the event of a loss resulting in a claim against the insurance policies stated in clause 11, pay the first amount (excess) as required by the insurance policy.

3.5.7 Comply with all written instructions from the Purchaser subject to clause 18.

3.5.8 Complete and Deliver the goods within the period stated in clause 10, or any extensions thereof in terms of clause 21.

3.5.9 Make good at his own expense, all incomplete and defective Goods during the warranty period.

3.5.10 Pay to the Purchaser any penalty for delay as due on demand by the Purchaser. The Supplier hereby consents to such amounts being deducted from any payment due to the Supplier.

3.5.11 Comply with the provisions of the OHAS Act & all relevant regulations.

3.5.12 Comply with all laws relating to wages and conditions generally governing the employment of labour in the Cape Town area and any applicable Bargaining Council agreements.

3.5.13 Deliver the Goods in accordance with the Contract and with all reasonable care, diligence and skill in accordance with generally accepted professional techniques and standards.

3.6 The Purchaser shall:

3.6.1 Issue Purchaser Orders for the Goods and/or Services required under this Contract. No liability for payment

will ensue for arising out of the Delivery of the Goods and/or Services, unless a Purchase Order has been issued to the Supplier.

- 3.6.2 Make payment to the Supplier for the Goods and/or Services as set out herein.
- 3.6.3 Take possession of the Goods and /or Services upon Delivery by the Supplier.
- 3.6.4 Regularly inspect the Goods to establish that it is being delivered in compliance with the Contract.
- 3.6.5 Give any instructions and/or explanations and/or variations to the Supplier including any relevant advice to assist the Supplier to understand the Contract.
- 3.6.6 Grant or refuse any extension of time requested by the Supplier of the period stated in clause 10.
- 3.6.7 Inspect the Goods and/or Services to determine if, in the opinion of the Purchaser, it has been delivered in compliance with the Contract, alternatively in such a state that it can be properly used for the purpose for which it was intended.
- 3.6.8 Brief the Supplier and issue all documents, information, etc. in accordance with the contract.

5. Use of contract documents and information; inspection, copyright, confidentiality, etc.

Add the following after clause 5.4:

- 5.5 Copyright of all documents prepared by the Supplier in accordance with the relevant provisions of the Copyright Act (Act 98 of 1978) relating to the Contract shall be vested in the Purchaser. Where copyright is vested in the Supplier, the Purchaser shall be entitled to use the documents or copy them only for the purposes for which they are intended in regard to the agreement and need not obtain the Supplier's permission to copy it for such use. Where copyright is vested in the Purchaser, the Supplier shall not be liable in any way for the use of any of the information other than as originally intended in terms of the agreement and the Purchaser hereby indemnifies the Supplier against any claim which may be made against it by any person / entity, arising from the use of such documentation for other purposes.

The ownership of data and factual information collected by the Supplier and paid for by the Purchaser shall, after payment, vest with the Purchaser.

- 5.6 Publicity and publication
The Supplier shall not release public or media statements or publish material related to the services or agreement within two (2) years of Delivery of the Goods, without the written approval of the Purchaser, which approval shall not be unreasonably withheld.

- 5.7 Confidentiality
Both Parties shall keep all information obtained by them in the context of the agreement, confidential and shall not divulge it without the written approval of the other Party.

- 5.8 Intellectual Property
5.8.1 The Supplier acknowledges that it shall not acquire any right, title or interest in or to the Intellectual Property of the Purchaser.

- 5.8.2 The Supplier hereby assigns to the Purchaser, all Intellectual Property created, developed or otherwise brought into existence by it for the purposes of the agreement, unless the Parties expressly agree otherwise in writing.

- 5.8.3 The Supplier shall, and warrants that it shall:

- 5.8.3.1 Not be entitled to use the Purchaser's Intellectual Property for any purpose other than as contemplated in the agreement;

- 5.8.3.2 not modify, add to, change or alter the Purchaser's Intellectual Property, or any information or data

related thereto, nor may the Supplier produce any product as a result of, including and/or arising from any such information, data and Intellectual Property, and in the event that it does produce any such product, the product shall be, and be deemed in law to be, owned by the Purchaser;

- 5.8.3.3 Not apply for or obtain registration of any domain name, trademark or design which is similar to any Intellectual Property of the Purchaser;
- 5.8.3.4 Comply with all reasonable directions or instructions given to it by the Purchaser in relation to the form and manner of use of the CCT Intellectual Property, including without limitation, any brand guidelines which the Purchaser may provide to the Supplier from time to time;
- 5.8.3.5 Ensure that its employees, directors, members and contractors comply strictly with the provisions of this Clause 5.5.8.4 above unless the Purchaser expressly agrees to the contrary, in writing and only after obtaining due internal authority for such agreement.
- 5.8.4 The Supplier represents and warrants to the Purchaser that, in providing Goods and/or Services for the duration of the agreement it will not infringe or make unauthorised use of the Intellectual Property rights of any third party and hereby indemnifies the Purchaser from any claims, liability, loss, damages, costs, and expenses arising from the infringement or unauthorised use by the Supplier of any third party's Intellectual Property rights.
- 5.8.5 Upon expiry of the contract period and in the event that the Contract is terminated, ended or is declared void, any and all of the Purchaser's Intellectual Property, and any and all information and data related thereto, shall be immediately handed over to the Purchaser by the Supplier and no copies thereof shall be retained by the Supplier unless the Purchaser expressly and in writing, after obtaining due internal authority, agrees otherwise.

Add the following after clause 5.8:

5.9 Protection of Personal Information Act of 2013

By submitting a tender to the Purchaser, (and by concluding any ensuing related agreement with the City of Cape Town, if applicable), the Tenderer thereby acknowledges and unconditionally agrees:

- 5.9.1 that the tenderer has been informed of the purpose of the collection and processing of its personal information as defined in the Protection of Personal Information Act of 2013 ("POPIA"), which, for the avoidance of doubt is for, and in relation to, the tender process and the negotiation, conclusion, performance and enforcement of the ensuing agreement, if applicable, as well as for the City of Cape Town's reporting purposes;
- 5.9.2 to the collection and processing of the tenderer's personal information by the City of Cape Town and agrees to make available to the City of Cape Town, all information reasonably required by the City of Cape Town for the above purposes;
- 5.9.3 that the personal information the City of Cape Town collects from the tenderer or about the tenderer may be further processed for other activities and/or purposes which are lawful, reasonable, relevant and not excessive in relation to the purposes set out above, for which it was originally collected;
- 5.9.4 that, the tenderer indemnifies the City of Cape Town and its officials, employees, and directors and undertakes to keep the City of Cape Town and its officials, employees, and directors indemnified in respect of any claim, loss, demands, liability, costs and expenses of whatsoever nature which may be made against the City of Cape Town (including the costs incurred in defending or contesting any such claim) in relation to the tenderer or the tenderer's employees', representatives' and/or sub-Suppliers' non-compliance with POPIA and/or the City of Cape Town's failure to obtain the tenderer's consent or to notify the tenderer of the reason for the processing of the tenderer's personal information;
- 5.9.5 to the disclosure of the tenderer's personal information by the City of Cape Town to any third party, where the City of Cape Town has a legal or contractual obligation to disclose such personal information to the third party (or a legitimate interest exists therein);
- 5.9.6 that, under POPIA, the tenderer may request to access, confirm, request the correction, destruction, or deletion of, or request a description of, personal information held by the City of Cape Town in relation to you,

subject to applicable law; and

that under POPIA, subject to applicable law, the tenderer also has the right to be notified of a personal information breach and the right to object to, or restrict, the City of Cape Town's processing of its personal information.

5.10 **PERFORMANCE MONITORING**

5.10.1 As required by section 116(2)(b) of the Local Government: Municipal Financial Management Act 56 of 2003, the CCT shall monitor the performance of the Supplier on at least a monthly basis, and the Supplier agrees to provide the CCT with its full cooperation in this regard.

7. Performance Security

Not Applicable. Tenderers must disregard the **Pro Forma Performance Security/ Guarantee** and are not required to furnish same.

8. Inspections, tests and analyses

Delete Clause 8.2 and substitute with the following:

8.2 If it is a bid condition that Goods and/or Services to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or Supplier shall be open, at all reasonable hours, for inspection by a representative of the Purchaser or an organisation acting on behalf of the Purchaser.

10. Delivery and documents

Delete clauses 10.1 and 10.2 and replace with the following:

10.1 Delivery of the goods shall be made by the Supplier in accordance with the terms specified in the contract. The time for Delivery of the goods shall be the date as stated on the Purchase Order. In the case of agreements for Delivery of goods in terms of framework or panel agreements, Purchase Orders for the supply and delivery of goods may be raised up until the expiry of a framework or panel agreement, provided that the goods can be delivered within 30 (thirty) days of expiry of the framework or panel agreement. In this context, the "goods" does not include services and carries its ordinary meaning. All Purchase Orders other than for the supply and Delivery of goods (i.e. supply of services, professional services or constructions works), must be completed prior to the expiry of the contract period.

10.2 The Purchaser shall determine, in its sole discretion, whether the Goods and/or Services have been delivered in compliance with the Contract, alternatively in such a state that it can be properly used for the purpose for which it was intended. When the Purchaser determines that the Goods and/or Services have been satisfactorily delivered, the Purchaser must issue an appropriate certification, or written approval, to that effect. Invoicing may only occur, and must be dated, on or after the date of such written acceptance of the Goods.

11. Insurance

Add the following after clause 11.1:

11.2 Without limiting the obligations of the Supplier in terms of this Contract, the Supplier shall effect and maintain the following additional insurances:

11.2.1 Public liability insurances, in the name of the Supplier, covering the Supplier and the Purchaser against liability for the death of or injury to any person, or loss of or damage to any property, arising out of or in the course of this Contract, in an amount not less than **[R20 million]** for any single claim;

11.2.2 Motor Vehicle Liability Insurance, in respect of all vehicles owned and / or leased by the Supplier, comprising (as a minimum) "Balance of Third Party" Risks including Passenger Liability Indemnity;

11.2.3 Registration / insurance in terms of the Compensation for Occupational Injuries and Disease Act, Act 130 of 1993. This can either take the form of a certified copy of a valid Letter of Good Standing issued by the Compensation Commissioner, or proof of insurance with a licenced compensation insurer, from either the

Supplier's broker or the insurance company itself (see the Pro Forma Insurance Broker's Warranty).

- [11.2.4 In the case of Contracts for delivery of professional services, Professional indemnity insurance providing cover in an amount of not less than **[R5 million]** in respect of each and every claim during the contract period.]
- 11.2.5 In the event of under insurance or the insurer's repudiation of any claim for whatever reason, the Purchaser will retain its right of recourse against the Supplier.
- 11.3 The Supplier shall be obliged to furnish the Purchaser with proof of such insurance as the Purchaser may require from time to time for the duration of this Contract. Evidence that the insurances have been effected in terms of this clause, shall be either in the form of an insurance broker's warranty worded precisely as per the pro forma version contained in the Pro forma Insurance Broker's Warranty or copies of the insurance policies.

15. Warranty

Add to Clause 15.2:

- 15.2 The warranty for this Contract shall remain valid for six (6) months from date of Delivery of the Goods and/or Services.

16. Payment

Delete Clause 16.1 in its entirety and replace with the following:

- 16.1 Payment of invoices will be made:

16.1.1 Within 30 (thirty) days of receiving the relevant invoice or statement from the Supplier, unless otherwise prescribed for certain categories of expenditure or specific contractual requirements in accordance with any other applicable policies of the Purchaser.

16.1.2 Notwithstanding anything contained above, the Purchaser shall not be liable for payment of any invoice that pre-dates the date of delivery of any Goods and/or Services.

Delete Clause 16.2 in its entirety and replace with the following:

- 16.2 The Supplier shall furnish the purchaser's Accounts Payable Department with an original tax invoice, clearly showing the amount due in respect of each and every claim for payment.

Add the following after clause 16.4

- 16.5 Notwithstanding any amount stated on the Purchase Order, the Supplier shall only be entitled to payment for Goods and/or Services actually delivered in terms of the Specification and Drawings, or any variations thereof made in accordance with clause 18. Any contingency sum included shall be for the sole use, and at the discretion, of the Purchaser.
- 16.6 The Purchaser will only make advanced payments to the Supplier in strict compliance with the terms and conditions as contained in the Pro forma Advanced Payment Guarantee and only once the authenticity of such guarantee has been verified by the Purchaser's Treasury Department.

17. Prices

Add the following after clause 17.1

- 17.2 If as a result of an award of a contract beyond the original tender validity period, the contract execution will be completed beyond a period of twelve (12) months from the expiry of the original tender validity period, then the contract may be subject to contract price adjustment for that period beyond such twelve (12) months. An appropriate contract price adjustment formula will be determined by the Purchaser delegated authority if such was not included in the bid documents.

17.3 If as a result of any extension of time granted, the contract execution will be completed beyond a period of twelve (12) months from the expiry of the original tender validity period, then contract price adjustment may apply to that period beyond such twelve (12) months. An appropriate contract price adjustment formula will be determined by the Director: Supply Chain Management if such was not included in the bid documents.

17.4 Prices are firm and not subject to adjustment

17.5 If price adjustment for variations in the cost of plant and materials imported from outside of South Africa is provided for in the contract, such adjustment shall be based on the information contained on the schedule titled "**Price Basis for Imported Resources**" and as below. For the purposes of this clause the Rand value of imported Plant and Materials inserted on the schedule titled "**Price Basis for Imported Resources**" (column (F)) shall be the value in foreign currency (column (A)) converted to South African Rand (column (C)) by using the closing spot selling rate quoted by CCT's main banker, NEDBANK, on the Base Date (seven calendar days before tender closing date) rounded to the second decimal place (column(B)), to which shall be added any Customs Surcharge and Customs Duty applicable at that date (columns (D) and (E)).

17.5.1 Adjustment for variations in rates of exchange:

- (a) The value in foreign currency inserted in column (A) shall be subject to clause (h) below when recalculating the Rand value.
- (b) The rate of exchange inserted in column (B) shall be the closing spot selling rate quoted by Council's main banker, NEDBANK, on the Base Date, rounded to the second decimal place, subject to sub-paragraph (c) below.
- (c) If the rate of exchange inserted by the Tenderer differs from the NEDBANK rate referred to above, then the NEDBANK rate shall apply and the Rand value in columns (C) and (F) shall be recalculated accordingly, without altering the price in the Price Schedule for the relevant items.
- (d) If a tender from a supplier or sub-contractor provides for variations in rates of exchange, the Supplier may **only** claim for variations in rates of exchange if he binds the supplier or sub-contractor to the same provision to take out forward cover as described in sub-paragraph (e) below.
- (e) The Supplier (or sub-contractor) shall within five working days from the date of placing a firm order on an overseas supplier, cover or recover forward by way of a contract with a bank which is an authorised foreign exchange dealer, the foreign exchange component of the cost of any imported Plant and Materials inserted by the Tenderer on the schedule titled "**Price Basis for Imported Resources**".
- (f) When the Supplier (or sub-contractor) so obtains forward cover, the Supplier shall immediately notify the CCT of the rate obtained and furnish the CCT with a copy of the foreign exchange contract note.
- (g) Based on the evidence provided in sub-paragraph (f) above, the value in Rand inserted in column (C) of on the schedule titled "**Price Basis for Imported Resources**" shall be recalculated using the forward cover rate obtained, and any increase or decrease in the Rand value defined in this clause shall be adjusted accordingly, subject to sub-paragraph (h) below.
- (h) The adjustments shall be calculated upon the value in foreign currency in the Supplier's (or sub-contractor's) forward cover contract, provided that, should this value exceed the value in foreign currency inserted in column (A) of on the schedule titled "**Price Basis for Imported Resources**", then the value in column (A) shall be used.

17.5.2 Adjustment for variations in customs surcharge and customs duty:

- (a) Any increase or decrease in the Rand value between the amounts of Customs Surcharge and Customs Duty inserted in on the schedule titled "**Price Basis for Imported Resources**" and those amounts actually paid to the Customs and Excise Authorities, which are due to changes in the percentage rates applicable or to the foreign exchange rate used by the authorities, shall be adjusted accordingly.
- (b) The Tenderer shall state the Customs Duty Tariff Reference applicable to each item and the Supplier shall advise the CCT's Agent of any changes which occur.

17.5.3 Adjustment for variation in labour and material Costs:

If the prices for imported Plant and Materials are not fixed, the Supplier shall in his Tender specify the formula for calculating Contract Price Adjustments normally used in the country of manufacture and the indices and relative proportions of labour and material on which his Tender prices are based. Evidence of the indices applicable shall be provided with each claim. The indices applicable 42 days before contractual dispatch date from the factory will be used for the purposes of Contract Price Adjustment.

Failure to specify a formula in the Tender shall mean that the prices are fixed or shall be deemed to be fixed.

18. Contract Amendments

Delete the heading of clause 18 and replace with the following:

18. Contract Amendments and Variations

Add the following to clause 18.1:

Variations means changes to the Goods and/or Services, extension of the contract period or increases in the value of the Contract as a result of written instructions issued by the Purchaser to the Supplier. Such changes are subject to prior approval by the Purchaser's delegated authority. Should the Supplier deliver any Goods not described in a written instruction from the Purchaser, the Purchaser's liability for payment shall not arise until such time as the change has been duly approved and such approval communicated to the Purchaser.

20. Subcontracts

Add the following after clause 20.1:

- 20.2 The Supplier shall be liable for the acts, defaults and negligence of any subcontractor, his agents or employees as fully as if they were the acts, defaults or negligence of the Supplier.
- 20.3 Any appointment of a subcontractor shall not amount to a contract between the Purchaser and the subcontractor, or a responsibility or liability on the part of the Purchaser to the subcontractor and shall not relieve the Supplier from any liability or obligation under the Contract.

21. Delays in the supplier's performance

Delete Clause 21.2 in its entirety and replace with the following:

- 21.2 If at any time during the performance of obligations contained in the Contract the Supplier or its subcontractors should encounter conditions beyond their reasonable control which impede the timely delivery of the Goods and/or Services, the Supplier shall notify the Purchaser in writing, within 7 (seven) days of first having become aware of these conditions, of the facts of the delay, its cause(s) and its probable duration. As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation, and may at his discretion extend the time for Delivery.

Where additional time is granted, the Purchaser shall also determine whether or not the Supplier is entitled to payment for additional costs in respect thereof. The principle to be applied in this regard is that where the Purchaser or any of its agents are responsible for the delay, reasonable costs shall be paid. In respect of delays that were beyond the reasonable control of both the Supplier and the Purchaser, additional time only (no costs) will be granted.

The Purchaser shall notify the Supplier in writing of his decision(s) in the above regard.

- 21.3 No provision in this Contract shall be deemed to prohibit the obtaining of Goods and/or Services from a national department, provincial department, or a local authority.

22. Penalties

Delete clause 22.1 and replace with the following:

- 22.1 Subject to GCC Clause 25, if the Supplier fails to deliver any or all of the Goods and/or Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from amounts payable, as a penalty, a sum as stated herein for each day of the delay to a maximum of 80% of monthly management instance fee until actual Delivery or performance.

The penalty for this contract shall be:

a) Maintenance

Key Performance Indicator	Response	Target Announcements time	Target Resolution Time	Service Target	Reporting	Penalty (%) of Monthly Management Subscription
Security patches that form part of entire solution (Including 3rd party components, libraries or services installed as part of the software)	Announcement of security threat and plan to resolve	1 Week	Monthly cycle	90%	Monthly report on response times	20
Software faults	Announcement of security threat and plan to resolve	1 Week	Monthly cycle	90%	Monthly report on planning	15
New features	Announcement of new features with impact plan	2 Weeks	3 months	90%	Monthly report with New Features to be agreed upon with the City of Cape Town	5
Upgrades	Announcement of new features with impact plan	1 Month	6 months	90%	Monthly report on response times with Upgrades to be agreed upon with the City of Cape Town	5

b) Support

Key Performance Indicator	Response	Severity	Target Response Time	Target Resolution Time	Service Target	Reporting	Root Cause Analysis Report	Penalty (%) per month
Service Repair Support	Immediate and sustained effort, using all available resources until resolved. On-call procedures activated, vendor	Priority 1	15 minutes	4 hours	90%	Monthly report on response times	2 Weeks after resolution	20

	support invoked							
Service Repair Support	Support Team responds immediately, assess the situation, may interrupt other staff working normal or moderate priority jobs for assistance	Priority 2	60 minutes	8 hours	90%	Monthly report on response times	4 Weeks after resolution	15
Service Repair Support	Respond using standard procedures and operating within normal supervisory management structures	Priority 3	2 business hours	12 hours	90%	Monthly report on response times	4 Weeks after resolution	10
Service Repair Support	Respond using standard operating procedures as time allows	Priority 4	4 business hours	2 business days	90%	Monthly report on response times	4 Weeks after resolution	5

b)1 Severity Classification

Priority Level	Description	Classification
Priority 1	The Neighbourhood Watch Solution is down for all users – more than 50% requests failing, due to failures within the software. If any zero-day attack, threat or exploit on the system is noticed	Critical
Priority 2	The Neighbourhood Watch Solution performance degraded. More than 20% but less than 50% of requests to gateway failing.	High
Priority 3	The Neighbourhood Watch Solution performance degraded. Less than 20% of requests to gateway failing	Moderate
Priority 4	Experiencing slow response from single application with no work degradation	Low

22.2 The Purchaser shall, without prejudice to its other remedies under the contract, deduct from amounts payable, financial penalties as contained on the Preference Schedule for breaches of the conditions upon which preference points were awarded.

23. Termination for default

Delete the heading of clause 23 and replace with the following:

23. Termination

Add the following to the end of clause 23.1:

If the Supplier fails to remedy the breach in terms of such notice.

Add the following after clause 23.7:

23.8 In addition to the grounds for termination due to default by the Supplier, the Contract may also be terminated:

23.8.1 Upon the death of the Supplier who was a Sole Proprietor, or a sole member of a Close Corporation, in which case the contract will terminate forthwith.

23.8.2 If the Parties, by mutual agreement, terminate the Contract.

23.8.3 If a material irregularity vitiates the procurement process leading to the conclusion of the Contract, rendering the procurement process and the conclusion of the resulting Contract unfair, inequitable, non-transparent, uncompetitive or not cost-effective the Contract may be terminated by the Purchaser (upon conclusion of applicable processes by the City Manager as described in the Purchaser's SCM Policy).

23.8.4 Reputational risk or harm to the Purchaser

The Purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, may terminate the contract if the implementation of the contract may result in reputational risk or harm to the Purchaser as a result of (inter alia):

- a) reports of poor governance and/or unethical behaviour;
- b) association with known notorious individuals and family of notorious individuals;
- c) poor performance issues, known to the Purchaser
- d) negative social media reports;
- e) adverse assurance (e.g. due diligence) report outcomes; or
- f) circumstances where the relevant vendor has employed, or is directed by, anyone who was previously employed in the service of the state (as defined in clause 1.53), where the person is or was negatively implicated in any SCM irregularity.

By or in relation to the Supplier, the Contract may be terminated by the Purchaser after providing notice to the Supplier.

23.9 If the Contract is terminated in terms of clause 23.8, all obligations that were due and enforceable prior to the date of the termination, must be performed by the relevant Party.

26. Termination for insolvency

Delete clause 26.1 and replace with the following:

26.1 In the event of the Supplier becoming bankrupt or otherwise insolvent the Purchaser may elect to:

26.1.1 At any time, terminate the Contract by giving written notice to the Supplier; or

26.1.2 Accept a Supplier's proposal (via the liquidator) to render delivery utilising the appropriate contractual mechanisms or takes steps to ensure its rights are protected and any negative impact on service delivery is mitigated.

26.2 In the event of the Purchaser electing to cancel the Contract in accordance with clause 26.1.1 above, the Purchaser shall make payment of all verified and signed off invoices. In the event of there being any dispute in respect of any outstanding invoices such dispute shall be dealt with in accordance with the dispute resolution mechanism in the Contract.

27. Settlement of Disputes

Amend clause 27.1 as follows:

27.1 If any dispute or difference of any kind whatsoever, with the exception of termination in terms of clause 23 arises between the Purchaser and the Supplier in connection with or arising out of the Contract, the Parties shall make every effort to resolve such dispute or difference amicably, by mutual consultation.

Delete Clause 27.2 in its entirety and replace with the following:

27.2 Should the Parties fail to resolve any dispute by way of mutual consultation, either party shall be entitled to refer the matter for mediation before an independent and impartial person appointed by the City Manager in accordance with Regulation 50(1) of the Local Government: Municipal Finance Management Act, 56 of 2003 – Municipal Supply Chain Management Regulations (Notice 868 of 2005). Such referral shall be done by either party giving written notice to the other of its intention to commence with mediation. No mediation may be commenced unless such notice is given to the other party.

Irrespective whether the mediation resolves the dispute, the Parties shall bear their own costs concerning the mediation and share the costs of the mediator and related costs equally.

The mediator shall agree the procedures, representation and dates for the mediation process with the Parties. The mediator may meet the Parties together or individually to enable a settlement.

Where the Parties reach settlement of the dispute or any part thereof, the mediator shall record such agreement and on signing thereof by the Parties the agreement shall be final and binding.

Save for reference to any portion of any settlement or decision which has been agreed to be final and binding on the Parties, no reference shall be made by or on behalf of either party in any subsequent court proceedings, to any outcome of an amicable settlement by mutual consultation, or the fact that any particular evidence was given, or to any submission, statement or admission made in the course of amicable settlement by mutual consultation or mediation.

28. Limitation of Liability

Delete clause 28.1 (a) and (b) and replace with the following:

- (a) notwithstanding any provision to the contrary contained in this contract, neither the supplier nor any of its officers, directors, employees, agents contractors, consultants or other representatives shall be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect, incidental, special or consequential loss or damage of any kind, including without limitation the loss of use, loss of production, or loss of profits or interest costs, loss of goodwill, lost or damaged data or software, costs of substitute products/services and/or loss of business or business opportunities (whether foreseeable or unforeseeable), provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser;
- (b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the sums insured in terms of clause 11 in respect of insurable events, or where no such amounts are stated, to an amount equal to twice the Contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

Add the following after clause 28.1:

28.2 Without detracting from, and in addition to, any of the other indemnities in this Contract, the Supplier shall be solely liable for and hereby indemnifies and holds harmless the Purchaser against all claims, charges, damages, costs, actions, liability, demands and/or proceedings and expense in connection with:

- a) personal injury or loss of life to any individual;
- b) loss of or damage to property;

arising from, out of, or in connection with the performance by the Supplier in terms of this Contract, save to the extent caused by the gross negligence or wilful misconduct of the Purchaser.

28.3 The Supplier and/or its employees, agents, concessionaires, suppliers, sub-contractors or customers shall not have any claim of any nature against the purchaser for any loss, damage, injury or death which any of them may directly or indirectly suffer, whether or not such loss, damages, injury or death is caused through negligence of the Purchaser or its agents or employees.

28.4 Notwithstanding anything to the contrary contained in this Contract, under no circumstances whatsoever, including as a result of its negligent (including grossly negligent) acts or omissions or those of its servants, agents or contractors or other persons for whom in law it may be liable, shall any party or its servants (in whose favour this constitutes a *stipulatio alteri*) be liable for any indirect, extrinsic, special, penal, punitive, exemplary or consequential loss or damage of any kind whatsoever, whether or not the loss was actually foreseen or reasonably foreseeable), sustained by the other party, its directors and/or servants, including but not limited to any loss of profits, loss of operation time, corruption or loss of information and/or loss of contracts.

28.5 Each party agrees to waive all claims against the other insofar as the aggregate of compensation which might otherwise be payable exceeds the aforesaid maximum amounts payable.

31. Notices

Delete clauses 31.1 and 31.2 and replace with the following:

31.1 Any notice, request, consent, approvals or other communications made between the Parties pursuant to the Contract shall be in writing and forwarded to the addresses specified in the Contract and may be given as set out hereunder and shall be deemed to have been received when:

- a) hand delivered – on the day delivery of delivery or the next Working Day,
- b) sent by registered mail – five (5) Working Days after mailing,
- c) sent by email or telefax – one (1) Working Day after transmission.

32. Taxes and Duties

Delete the final sentence of 32.3 and replace with the following:

- . In this regard, it is the responsibility of the Tenderer to submit evidence in the form of a valid Tax Compliance Status PIN issued by SARS to the CCT at the Supplier Management Unit located within the Supplier Management / Registration Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5), or included with this tender.

Add the following after clause 32.3:

32.4 The VAT registration number of the CCT is 4500193497.

ADDITIONAL CONDITIONS OF CONTRACT

Add the following Clause after Clause 34:

35. Reporting Obligations

35.1 The Supplier shall complete, sign and submit with each delivery note, all the documents as required in the Specifications including Monthly Project Labour Reports (Annexure B). Any failure in this regard may result in a delay in the processing of payments.

C.7 GENERAL CONDITIONS OF CONTRACT

(National Treasury - General Conditions of Contract (revised July 2010))

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1. Definitions

1. The following terms shall be interpreted as indicated:

- 1.1 'Closing time' means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 'Contract' means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the Parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 'Contract price' means the price payable to the supplier under the contract for the full and proper performance of his or her contractual obligations.
- 1.4 'Corrupt practice' means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 'Countervailing duties' are imposed in cases in which an enterprise abroad is subsidised by its government and encouraged to market its products internationally.

1.6 'Country of origin' means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognised new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 'Day' means calendar day.

1.8 'Delivery' means delivery in compliance with the conditions of the contract or order.

1.9 'Delivery ex stock' means immediate delivery directly from stock actually on hand.

1.10 'Delivery into consignee's store or to his site' means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.

1.11 'Dumping' occurs when a private enterprise abroad markets its goods on its own initiative in the RSA at lower prices than that of the country of origin, and which action has the potential to harm the local industries in the RSA.

1.12 'Force majeure' means an event beyond the control of the supplier, not involving the supplier's fault or negligence, and not foreseeable. Such events may include, but are not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

1.13 'Fraudulent practice' means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial, non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 'GCC' means the General Conditions of Contract.

1.15 'Goods' means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 'Imported content' means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

1.17 'Local content' means that portion of the bidding price which is not included in the imported content, provided that local manufacture does take place.

1.18 'Manufacture' means the production of products in a factory using labour, materials, components and machinery, and includes other, related value-adding activities.

1.19 'Order' means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 'Project site', where applicable, means the place indicated in bidding documents.

1.21 'Purchaser' means the organisation purchasing the goods.

1.22 'Republic' means the Republic of South Africa.

1.23 'SCC' means the Special Conditions of Contract.

1.24 'Services' means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance, and other such obligations of the supplier covered under the contract.

1.25 'Written' or 'in writing' means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders, including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable, a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za.

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for the purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1, except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself, mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from the use of the goods or any part thereof by the purchaser.

7. Performance Security

- 7.1 Within 30 (thirty) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in the SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 1.3 The performance security shall be denominated in the currency of the contract or in a freely convertible currency acceptable to the purchaser, and shall be in one of the following forms:
 - a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - b) A cashier's or certified cheque.
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than 30 (thirty) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in the SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organisation acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention of such is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier, who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal, the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of the GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where

appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in the SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in the SCC.

10.2 Documents to be submitted by the supplier are specified in the SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured, in a freely convertible currency, against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental Services

13.1 The supplier may be required to provide any or all of the following services, including additional services (if any) specified in the SCC:

- (a) performance or supervision of on-site assembly, and/or commissioning of the supplied goods;
- (b) furnishing of tools required for the assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the Parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the Parties and shall not exceed the prevailing rates charged to other Parties by the supplier for similar services.

14. Spare parts

14.1 As specified in the SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect arising from design, materials, or workmanship (except when the design and/or material is required

by the purchaser's specifications), or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for 12 (twelve) months after the goods, or any portion thereof, as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for 18 (eighteen) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in the SCC.

15.3 The purchaser shall notify the supplier promptly, in writing, of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in the SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in the SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in the SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of any other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than 30 (thirty) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in the SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices tendered by the supplier in his bid, with the exception of any price adjustments authorized in the SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract Amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the Parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during the performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly

notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his or her discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the Parties by amendment of contract.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

21.4 The right is reserved to procure, outside of the contract, small quantities of supplies; or to have minor essential services executed if an emergency arises, or the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and, without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services, using the current prime interest rate, calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than 14 (fourteen) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated 14 (fourteen) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer/Authority will, at the discretion of the Accounting Officer/Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the

first-mentioned person, and with which enterprise or person the first-mentioned person is or was, in the opinion of the Accounting Officer/Authority, actively associated.

23.6 If a restriction is imposed, the purchaser must, within 5 (five) working days of such imposition, furnish the National Treasury with the following information:

- (i) the name and address of the supplier and/or person restricted by the purchaser;
- (ii) the date of commencement of the restriction;
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, Act 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period of not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction, and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidised import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall, on demand, be paid forthwith by the contractor to the State, or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he or she delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him or her.

25. Force majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if, and to the extent that, his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall notify the purchaser promptly, in writing, of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the Parties shall make every effort to resolve such dispute or difference amicably, by mutual consultation.

27.2 If, after 30 (thirty) days, the Parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

- (a) the Parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
- (b) the purchaser shall pay the supplier any monies due to the supplier.

28. Limitation of Liability

28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6:

- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the Parties shall also be written in English.

30. Applicable Law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in the SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail, and any other notice to him shall be posted by ordinary mail, to the address furnished in his bid or to the address notified later by him in writing; and such posting shall be deemed to be proper service of such notice.

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and Duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, licence fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, licence fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act, Act 89 of 1998, as amended, an agreement between or concerted practice by firms, or a decision by an association of firms, is prohibited if it is between Parties

in a horizontal relationship and if a bidder(s) is/are or a contractor(s) was/were involved in collusive bidding (or bid rigging).

- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has/have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act, Act 89 of 1998.
- 34.3 If a bidder(s) or contractor(s) has/have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and/or terminate the contract in whole or part, and/or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding 10 (ten) years and/or claim damages from the bidder(s) or contractor(s) concerned.

C.8 ANNEXURES

Annexure A – Pro Forma Insurance Broker’s Warranty

Broker Logo

Letterhead of supplier's Insurance Broker

Date _____

CCT
City Manager
Civic Centre
12 Hertzog Boulevard
Cape Town
8000

Dear Sir

TENDER NO.: 134S/2025/26

TENDER DESCRIPTION: *Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and similar Organisations*

NAME OF SUPPLIER: _____

I, the undersigned, do hereby confirm and warrant that all the insurances required in terms of the abovementioned contract have been issued and/or in the case of blanket/umbrella policies, have been endorsed to reflect the interests of the CCT with regard to the abovementioned contract, and that all the insurances and endorsements, etc., are all in accordance with the requirements of the contract.

I furthermore confirm that all premiums in the above regard have been paid.

Yours faithfully

Signed: _____

For: _____ (*Supplier's Insurance Broker*)

Annexure B – Monthly Project Labour Report

ANNEX 1

CITY OF CAPE TOWN MONTHLY PROJECT LABOUR REPORT



Instructions for completing and submitting forms

General

- 1 The Monthly Project Labour Reports must be completed in full, using typed, proper case characters; alternatively, should a computer not be available, handwritten in black ink.
- 2 Incomplete / incorrect / illegible forms will not be accepted.
- 3 Any conditions relating to targeted labour stipulated in the Contract (in the case of contracted out services or works) shall apply to the completion and submission of these forms.
- 4 This document is available in Microsoft Excel format upon request from the City's EPWP office, tel 021 400 9406, email EPWPLR@capetown.gov.za.

Project Details

- 5 If a field is not applicable insert the letters: NA
- 6 Only the Project Number supplied by the Corporate EPWP Office must be inserted. The Project Number can be obtained from the Coordinator or Project Manager or from the e-mail address in point 4 above.
- 7 On completion of the contract or works project the anticipated end date must be updated to reflect the actual end date.
- 8 Care must be taken to ensure that beneficiary details correspond accurately with the beneficiary's ID document.

9 A new beneficiary is one in respect of which a new employment contract is signed in the current month. A certified ID copy must accompany this labour report on submission.

10 Was the beneficiary sourced from the City's job seeker database?

11 The contract end date as stated in the beneficiary's employment contract.

12 Where a beneficiary has not worked in a particular month, the beneficiary's name shall not be reflected on this form at all for the month in question.

13 Training will be recorded separately from normal working days and together shall not exceed the maximum of 23 days per month

14 Workers earning more than the maximum daily rate (currently R450 excluding any benefits) shall not be reflected on this form at all.

Submission of Forms

15 Signed hardcopy forms must be scanned and submitted to the City's project manager in electronic (.pdf) format, together with the completed form in Microsoft Excel format.

16 Scanned copies of all applicable supporting documentation must be submitted along with each monthly project labour report. Copies of employment contracts and ID documents are only required in respect of new beneficiaries.

17 If a computer is not available hardcopy forms and supporting documentation will be accepted.

PROJECT DETAILS

Numbers in cells below e.g (6) refer to the relevant instruction above for completing and submitting forms

CONTRACT OR WORKS PROJECT NAME: (6)	EPWP SUPPLIED PROJECT NUMBER: (6)											
DIRECTORATE:	DEPARTMENT:											
CONTRACTOR OR VENDOR NAME:	CONTRACTOR OR VENDOR E-MAIL ADDRESS:											
CONTRACTOR OR VENDOR CONTACT PERSON:	CONTRACTOR OR VENDOR TEL. NUMBER:	CELL										
PROJECT LABOUR REPORT CURRENT MONTH (mark with "X")												
JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR

ACTUAL START DATE (yyyy/mm/dd)	ANTICIPATED / ACTUAL END DATE (yyyy/mm/dd) (7)
TOTAL PROJECT EXPENDITURE / VALUE OF WORK DONE TO-DATE (INCLUDING ALL COSTS, BUT EXCLUDING VAT)	
R	

ANNEX 1 (continued)

MONTHLY PROJECT LABOUR REPORT

BENEFICIARY DETAILS AND WORK INFORMATION



CONTRACT OR WORKS PROJECT NUMBER:		Year	Month	Sheet
		1	of	

	(8)	(8)	(8)	(9)		(10)	(11)	(12)	(13)	(14)		
No.	First name	Surname	ID number	New Beneficiary (Y/N)	Gender (M/F)	Disabled (Y/N)	Job seeker database (Y/N)	Contract start date (DDMMYY)	Contract end date (DDMMYY)	No. days worked this month (excl. training)	Training days	Rate of pay per day (R - c)
1												
2												
3												
4												
5												
6												
7												
8												
9												
10												
11												
12												
13												
14												
15												
16												
17												
18												
19												
20										0	0	R -

Declared by Contractor or Vendor to be true and correct:	Name		Signature	
	Date			

Received by Employer's Agent / Representative:	Name		Signature	
	Date			

Annexure C - Pro Forma Performance Security/ Guarantee

GUARANTEE PERFORMANCE SECURITY

GUARANTOR DETAILS AND DEFINITIONS

"Guarantor" means:

Physical address of Guarantor:

"Supplier" means:

"Contract Sum" means: The accepted tender amount (INCLUSIVE OF VAT) of R

Amount in words:

"Guaranteed Sum" means: The maximum amount of R

Amount in words:

"Contract" means: The agreement made in terms of the Form of Offer and Acceptance for tender no ...and such amendments or additions to the contract as may be agreed in writing between the Parties.

PERFORMANCE GUARANTEE

1. The Guarantor's liability shall be limited to the amount of the Guaranteed Sum.
2. The Guarantor's period of liability shall be from and including the date of issue of this Guarantee/Performance Security up to and including the termination of the Contract or the date of payment in full of the Guaranteed Sum, whichever occurs first.
3. The Guarantor hereby acknowledges that:
 - 3.1 any reference in this Guarantee/Performance to "Contract" is made for the purpose of convenience and shall not be construed as any intention whatsoever to create an accessory obligation or any intention whatsoever to create a suretyship;
 - 3.2 Its obligation under this Guarantee/Performance Security is restricted to the payment of money.
4. Subject to the Guarantor's maximum liability referred to in 1, the Guarantor hereby undertakes to pay the CCT the sum due and payable upon receipt of the documents identified in 4.1 to 4.2:
 - 4.1 A copy of a first written demand issued by the CCT to the Supplier stating that payment of a sum which is due and payable has not been made by the Supplier in terms of the Contract and failing such payment within seven (7) calendar days, the CCT intends to call upon the Guarantor to make payment in terms of 4.2;
 - 4.2 A first written demand issued by the CCT to the Guarantor at the Guarantor's physical address with a copy to the Supplier stating that a period of seven (7) days has elapsed since the first written demand in terms of 4.1 and the sum has still not been paid.
5. Subject to the Guarantor's maximum liability referred to in 1, the Guarantor undertakes to pay to the CCT the Guaranteed Sum or the full outstanding balance upon receipt of a first written demand from the CCT to the Guarantor at the Guarantor's physical address calling up this Guarantee / Performance Security, such demand stating that:
 - 5.1 The Contract has been terminated due to the Supplier's default and that this Guarantee/Performance Security is called up in terms of 5; or
 - 5.2 a provisional or final sequestration or liquidation court order has been granted against the Supplier and that the Guarantee/Performance Guarantee is called up in terms of 5; and

5.3 The aforesaid written demand is accompanied by a copy of the notice of termination and/or the provisional/final sequestration and/or the provisional liquidation court order.

6. It is recorded that the aggregate amount of payments required to be made by the Guarantor in terms of 4 and 5 shall not exceed the Guarantor's maximum liability in terms of 1.

7. Where the Guarantor has made payment in terms of 5, the CCT shall upon the termination date of the Contract, submit an expense account to the Guarantor showing how all monies received in terms of this Guarantee/Performance Security have been expended and shall refund to the Guarantor any resulting surplus. All monies refunded to the Guarantor in terms of this Guarantee/Performance Security shall bear interest at the prime overdraft rate of the CCT's bank compounded monthly and calculated from the date payment was made by the Guarantor to the CCT until the date of refund.

8. Payment by the Guarantor in terms of 4 or 5 shall be made within seven (7) calendar days upon receipt of the first written demand to the Guarantor.

9. The CCT shall have the absolute right to arrange its affairs with the Supplier in any manner which the CCT may deem fit and the Guarantor shall not have the right to claim his release from this Guarantee /Performance Security on account of any conduct alleged to be prejudicial to the Guarantor.

10. The Guarantor chooses the physical address as stated above for the service of all notices for all purposes in connection herewith.

11. This Guarantee/Performance Security is neither negotiable nor transferable and shall expire in terms of 2, where after no claims will be considered by the Guarantor. The original of this Guarantee / Performance Security shall be returned to the Guarantor after it has expired.

12. This Guarantee/Performance Security, with the required demand notices in terms of 4 or 5, shall be regarded as a liquid document for the purposes of obtaining a court order.

13. Where this Guarantee/Performance Security is issued in the Republic of South Africa the Guarantor hereby consents in terms of Section 45 of the Magistrate's Courts Act No 32 of 1944, as amended, to the jurisdiction of the Magistrate's Court of any district having jurisdiction in terms of Section 28 of the said Act, notwithstanding that the amount of the claim may exceed the jurisdiction of the Magistrate's Court.

Signed at

Date

Guarantor's signatory (1)

Capacity

Guarantor's signatory (2)

Capacity

Witness signatory (1)

Witness signatory (2)

Annexure D - Pro Forma Advance Payment Guarantee

ADVANCE PAYMENT GUARANTEE

GUARANTOR DETAILS AND DEFINITIONS

"Guarantor" means:

Physical address of guarantor:

"Supplier" means:

"Contract Sum" means: The accepted tender amount (INCLUSIVE of VAT) of R

Amount in words:

"Contract" means: The agreement made in terms of the Form of Offer and Acceptance and such amendments or additions to the Contract as may be agreed in writing between the Parties.

"Plant and materials" means: The Plant and materials in respect of which an advance payment prior to manufacture is required, which the CCT has agreed may be subject to advance payment, such Plant and materials being listed in the Schedule of Plant and materials.

"Schedule of Plant and materials" means: A list of Plant and materials which shows the value thereof to be included in the Guaranteed Advance Payment Sum.

"Guaranteed Advance Payment Sum" means: The maximum amount of R.....

Amount in words:

1. The Guarantor's liability shall be limited to the amount of the Guaranteed Advance Payment Sum.
2. The Guarantor's period of liability shall be from and including the date of issue of this Advance Payment Guarantee and up to and including the termination of the Contract or the date of payment in full of the Guaranteed Advance Payment Sum, whichever occurs first.
3. The Guarantor hereby acknowledges that:
 - 3.1 any reference in this Advance Payment Guarantee to the Contract is made for the purpose of convenience and shall not be construed as any intention whatsoever to create an accessory obligation or any intention whatsoever to create a suretyship;
 - 3.2 Its obligation under this Advance Payment Guarantee is restricted to the payment of money.
4. Subject to the Guarantor's maximum liability referred to in 1, the Guarantor hereby undertakes to pay the CCT the sum advanced to the Supplier upon receipt of the documents identified in 4.1 to 4.2:
 - 4.1 A copy of a first written demand issued by the CCT to the Supplier stating that payment of a sum advanced by the CCT has not been repaid by the Supplier in terms of the Contract ("default") and failing such payment within seven (7) calendar days, the CCT intends to call upon the Guarantor to make payment in terms of 4.2;
 - 4.2 A first written demand issued by the CCT to the Guarantor at the Guarantor's physical address with a copy to the Supplier stating that a period of seven (7) calendar days has elapsed since the first written demand in terms of 4.1 and the sum advanced has still not been repaid by the Supplier.
5. Subject to the Guarantor's maximum liability referred to in 1, the Guarantor undertakes to pay to the CCT the Guaranteed Advance Payment Sum or the full outstanding balance not repaid upon receipt of a first written demand from the CCT to the Guarantor at the Guarantor's physical address calling up this Advance Payment Guarantee, such demand stating that:

- 5.1 *the Contract has been terminated due to the Supplier's default and that this Advance Payment Guarantee is called up in terms of 5; or*
- 5.2 *a provisional or final sequestration or liquidation court order has been granted against the Supplier and that the Advance Payment Guarantee is called up in terms of 5; and*
- 5.3 *The aforesaid written demand is accompanied by a copy of the notice of termination and/or the provisional/final sequestration and/or the provisional liquidation court order.*
6. *It is recorded that the aggregate amount of payments required to be made by the Guarantor in terms of 4 and 5 shall not exceed the Guarantor's maximum liability in terms of 1.*
7. *Payment by the Guarantor in terms of 4 or 5 shall be made within seven (7) calendar days upon receipt of the first written demand to the Guarantor.*
9. *The CCT shall have the absolute right to arrange its affairs with the Supplier in any manner which the CCT may deem fit and the Guarantor shall not have the right to claim his release from this Advance Payment Guarantee on account of any conduct alleged to be prejudicial to the Guarantor.*
10. *The Guarantor chooses the physical address as stated above for the service of all notices for all purposes in connection herewith.*
11. *This Advance Payment Guarantee is neither negotiable nor transferable and shall expire in terms of 2, where after no claims will be considered by the Guarantor. The original of this Guarantee shall be returned to the Guarantor after it has expired.*
12. *This Advance Payment Guarantee, with the required demand notices in terms of 4 or 5, shall be regarded as a liquid document for the purposes of obtaining a court order.*
13. *Where this Guarantee/Performance Security is issued in the Republic of South Africa the Guarantor hereby consents in terms of Section 45 of the Magistrate's Courts Act No 32 of 1944, as amended, to the jurisdiction of the Magistrate's Court of any district having jurisdiction in terms of Section 28 of the said Act, notwithstanding that the amount of the claim may exceed the jurisdiction of the Magistrate's Court.*

Signed at

Date

Guarantor's signatory (1)

Capacity

Guarantor's signatory (2)

Capacity

Witness signatory (1)

Witness signatory (2)

Approved Financial Institution as at 13 August 2025:

1.1 National Banks

ABSA Bank Limited
Firstrand Bank Limited
Investec Bank Limited
Nedbank Limited
Standard Bank of South Africa Limited

1.2 International Banks (with branches in South Africa)

Barclays Bank PLC
Citibank NA
Credit Agricole Corporate and Investment Bank
HSBC Bank PLC
JPMorgan Chase Bank
Societe Generale
Standard Chartered Bank

1.3 Insurance Companies

American International Group Inc (AIG)
Bryte Insurance Company Limited
Coface SA
Compass Insurance Company Limited
Credit Guarantee Insurance Corporation of Africa Limited
Guardrisk Insurance Company Limited
Hollard Insurance Company Limited
Infiniti Insurance Limited
Lombard Insurance Company Limited
Old Mutual Alternative Risk Transfer Insure Limited (OMART Insure)
New National Assurance Company Limited
PSG Konsult Ltd (previously Absa Insurance)
Regent Insurance Company Limited
Renasa Insurance Company Limited
Santam Limited

Annexure F - Tender Returnable Documents

Schedule F.1: Contract Price Adjustment

Not Applicable

Schedule F.2: Certificate of Authority for Partnerships/ Joint Ventures/ Consortiums

This schedule is to be completed if the tender is submitted by a partnership/joint venture/ consortium.

1. We, the undersigned, are submitting this tender offer as a partnership/ joint venture/ consortium and hereby authorize Mr/Ms _____, of the authorised entity _____, acting in the capacity of Lead Partner, to sign all documents in connection with the tender offer and any contract resulting from it on the partnership/joint venture/ consortium's behalf.
2. By signing this schedule the partners to the partnership/joint venture/ consortium:
 - 2.1 warrant that the tender submitted is in accordance with the main business and objectives of the partnership/joint venture/ consortium;
 - 2.2 agree that the CCT shall make all payments in terms of this Contract into the following bank account of the Lead Partner:

Account Holder: _____
 Financial Institution: _____
 Branch Code: _____
 Account No.: _____
 - 2.3 agree that in the event that there is a change in the partnership/ joint venture/ consortium and/or should a dispute arise between the partnership/joint venture/ consortium partners, that the CCT shall continue to make any/all payments due and payable in terms of the Contract into the aforesaid bank account until such time as the CCT is presented with a Court Order or an original agreement (signed by each and every partner of the partnership/joint venture/ consortium) notifying the CCT of the details of the new bank account into which it is required to make payment.
 - 2.4 agree that they shall be jointly and severally liable to the CCT for the due and proper fulfilment by the successful tenderer/supplier of its obligations in terms of the Contract as well as any damages suffered by the CCT as a result of breach by the successful tenderer/supplier. The partnership/joint venture/ consortium partners hereby renounce the benefits of excuson and division.

SIGNED BY THE PARTNERS OF THE PARTNERSHIP/ JOINT VENTURE/ CONSORTIUM		
NAME OF FIRM	ADDRESS	DULY AUTHORISED SIGNATORY
Lead partner		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....
		Signature..... Name..... Designation.....

Note: A copy of the Joint Venture Agreement shall be appended to *List of Other Documents Attached by Tenderer Schedule*.

Schedule F.3: Declaration for Procurement above R10 million

If the value of the transaction is expected to exceed R10 million (VAT included) the tenderer shall complete the following questionnaire, attach the necessary documents and sign this schedule:

1. Are you by law required to prepare annual financial statements for auditing? (**Please mark with X**)

YES			NO
-----	--	--	----

If YES, submit audited annual financial statements:

- (i) For the past three years, or
- (ii) Since the date of establishment of the tenderer (if established during the past three years)

By attaching such audited financial statements to **List of Other Documents Attached by Tenderer Schedule**.

2. Do you have any outstanding undisputed commitments for municipal services towards the CCT or other municipality in respect of which payment is overdue for more than 30 (thirty) days? (**Please mark with X**)

YES			NO
-----	--	--	----

2.1 If NO, this serves to certify that the tenderer has no undisputed commitments for municipal services towards any municipality for more than three (3) (three) months in respect of which payment is overdue for more than 30 (thirty) days.

2.2 If YES, provide particulars:

3. Has any contract been awarded to you by an organ of state during the past five (5) years? (**Please mark with X**)

YES			NO
-----	--	--	----

If YES, insert particulars in the table below including particulars of any material non-compliance or dispute concerning the execution of such contract. Alternatively attach the particulars to **List of Other Documents Attached by Tenderer** schedule in the same format as the table below:

Organ of State	Contract Description	Contract Period	Non-compliance/dispute (if any)

4. Will any portion of the goods or services be sourced from outside the Republic, and if so, what portion and whether any portion of payment from the CCT is expected to be transferred out of the Republic? (**Please mark with X**)

YES			NO
-----	--	--	----

If YES, furnish particulars below

The tenderer hereby certifies that the information set out in this schedule and/or attached hereto is true and correct, and acknowledges that failure to properly and truthfully complete this schedule may result in steps being taken against the tenderer, the tender being disqualified, and/or (in the event that the tenderer is successful) the cancellation of the contract, restriction of the tenderer or the exercise by the CCT of any other remedies available to it.

 Signature
 Print name:
 On behalf of the tenderer (duly authorised)

 Date

Schedule F.4: Preference Points Claim Form In Terms Of the Preferential Procurement Regulations 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

The applicable preference point system for this tender is the 80/20 preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	
SPECIFIC GOALS	
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

The following definitions shall apply to this schedule:

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "The Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

POINTS AWARDED FOR PRICE THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

Or

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

4. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

Or

Where:

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

5. POINTS AWARDED FOR SPECIFIC GOALS

5.1 In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/documentation stated in the conditions of this tender:

5.2 In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	To be Completed by the Organ of State		To be Completed by the Tenderer	
	Number of points Allocated (90/10 system)	Number of points Allocated (80/20 system)	Number of points claimed (90/10 system)	Number of points claimed (80/20 system)
Gender		5		
Race		5		
Disability		3		
Promotion of Micro and Small Enterprises		7		

DECLARATION WITH REGARD TO COMPANY/FIRM

5.3 Name of company/firm.....

5.4 Company registration number:

5.5 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole proprietor
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[Tick applicable box]

5.6 I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 4.1 and 4.2, the Supplier may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or Supplier, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

<i>Signature of Tenderer</i>	<i>Date</i>	<i>Name and Surname</i>	<i>Address</i>

For official use.

SIGNATURE OF CCT OFFICIALS AT TENDER OPENING		
1.	2.	3.

Schedule F.5: Declaration of Interest – State Employees (MBD 4 amended)

1. No bid will be accepted from:
 - 1.1 persons in the service of the state¹, or
 - 1.2 if the person is not a natural person, of which any director, manager or principal shareholder or stakeholder is in the service of the state, or
 - 1.3 from persons, or entities of which any director, manager or principal shareholder or stakeholder, has been in the service of the City of Cape Town (CCT) during the previous twelve (12) months, or
 - 1.4 from an entity who has employed a former CCT employee who was at a level of T14 or higher at the time of leaving the CCT's employ and involved in any of the CCT's bid committees for the bid submitted, if:
 - 1.4.1 the CCT employee left the CCT's employment voluntarily, during the previous twelve (12) months;
 - 1.5 a person who was a CCT employee, or an entity that employs a CCT employee, if
 - 1.5.1 the CCT employee left the CCT's employment whilst under investigation for alleged misconduct, or
 - 1.5.2 was facing disciplinary action or potential disciplinary action by the CCT, or
 - 1.5.3 was involved in a dispute against the CCT during the previous thirty six (36) months.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the tenderer or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
3. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.
 - 3.1 Full Name of tenderer or his or her representative: _____
 - 3.2 Identity Number: _____
 - 3.3 Position occupied in the Company (director, trustee, shareholder²): _____
 - 3.4 Company or Close Corporation Registration Number: _____
 - 3.5 Tax Reference Number: _____
 - 3.6 VAT Registration Number: _____
 - 3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.
 - 3.8 Are you presently in the service of the state? **YES / NO**
 - 3.8.1 If yes, furnish particulars: _____
 - 3.9 Have you been in the service of the state for the past twelve months? **YES / NO**
 - 3.9.1 If yes, furnish particulars: _____
 - 3.10 Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid? **YES / NO**
 - 3.10.1 If yes, furnish particulars: _____
 - 3.11 Are you, aware of any relationship (family, friend, other) between any other tenderer and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? **YES / NO**
 - 3.11.1 If yes, furnish particulars: _____
 - 3.12 Are any of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state? **YES / NO**
 - 3.12.1 If yes, furnish particulars: _____

3.13 Are any spouse, child or parent of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state? **YES / NO**
 3.13.1 If yes, furnish particulars: _____

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract? **YES / NO**
 3.14.1 If yes, furnish particulars: _____

3.15 Have you, or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company been in the service of the CCT in the past twelve months? **YES / NO**
 3.15.1 If yes, furnish particulars: _____

3.16 Do you have any employees who was in the service of the CCT at a level of T14 or higher at the time they left the employ of the CCT, and who was involved in any of the CCT's bid committees for this bid? **YES / NO**
 3.16.1 If yes, furnish particulars: _____

4. Full details of directors / trustees / members / shareholders

Full Name	Identity Number	State Employee Number

If the above table does not sufficient to provide the details of all directors / trustees / shareholders, please append full details to the tender submission.

The tenderer hereby certifies that the information set out in this schedule and/or attached hereto is true and correct, and acknowledges that failure to properly and truthfully complete this schedule may result in steps being taken against the tenderer, the tender being disqualified, and/or (in the event that the tenderer is successful) the cancellation of the contract, restriction of the tenderer or the exercise by the CCT of any other remedies available to it.

 Signature

Print name: _____

 Date

On behalf of the tenderer (duly authorised)

¹MSCM Regulations: "in the service of the state" means to be –

- (a) a member of –
 - (i) any municipal council;
 - (ii) any provincial legislature; or
 - (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) an executive member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

Schedule F.6: Conflict of Interest Declaration

1. The tenderer shall declare whether it has any conflict of interest in the transaction for which the tender is submitted. (**Please mark with X**)

YES		NO	
-----	--	----	--

1.1 If yes, the tenderer is required to set out the particulars in the table below:

2. The tenderer shall declare whether it has directly or through a representative or intermediary promised, offered or granted:

2.1 Any inducement or reward to the CCT for or in connection with the award of this contract; or
 2.2 Any reward, gift, favour or hospitality to any official or any other role player involved in the implementation of the supply chain management policy. (**Please mark with X**)

YES		NO	
-----	--	----	--

If yes, the tenderer is required to set out the particulars in the table below:

Should the tenderer be aware of any corrupt or fraudulent transactions relating to the procurement process of the CCT, please contact the following:

The CCT's anti-corruption hotline at 0800 32 31 30 (toll free)

The tenderer hereby certifies that the information set out in this schedule and/or attached hereto is true and correct, and acknowledges that failure to properly and truthfully complete this schedule may result in steps being taken against the tenderer, the tender being disqualified, and/or (in the event that the tenderer is successful) the cancellation of the contract, restriction of the tenderer or the exercise by the CCT of any other remedies available to it.

 Signature
 Print name:
 On behalf of the tenderer (duly authorised)

 Date

Schedule F.7: Declaration of Tenderer's Past Supply Chain Management Practices (MBD 8)

Where the entity tendering is a partnership/joint venture/consortium, each party to the partnership/joint venture/consortium must sign a declaration in terms of the Municipal Finance Management Act, Act 56 of 2003, and attach it to this schedule.

- 1 The tender offer of any tenderer may be rejected if that tenderer or any of its directors/members have:**
 - a) abused the municipality's / municipal entity's supply chain management system or committed any fraudulent conduct in relation to such system;
 - b) been convicted for fraud or corruption during the past five years;
 - c) willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d) been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004) or Database of Restricted Suppliers.
- 2 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
2.1	<p>Is the tenderer or any of its directors/members listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	<input type="checkbox"/>	<input type="checkbox"/>
2.1.1	If so, furnish particulars:		
2.2	<p>Is the tenderer or any of its directors/members listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004) or Database of Restricted Suppliers?</p> <p>The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</p>	<input type="checkbox"/>	<input type="checkbox"/>
2.2.1	If so, furnish particulars:		
2.3	Was the tenderer or any of its directors/members convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	<input type="checkbox"/>	<input type="checkbox"/>
2.3.1	If so, furnish particulars:		
Item	Question	Yes	No

2.4	Does the tenderer or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2.4.1	If so, furnish particulars:		
2.5	Was any contract between the tenderer and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2.5.1	If so, furnish particulars:		

The tenderer hereby certifies that the information set out in this schedule and/or attached hereto is true and correct, and acknowledges that failure to properly and truthfully complete this schedule may result in steps being taken against the tenderer, the tender being disqualified, and/or (in the event that the tenderer is successful) the cancellation of the contract, restriction of the tenderer or the exercise by the CCT of any other remedies available to it.

 Signature
 Print name:
 On behalf of the tenderer (duly authorised)

 Date

Schedule F.8: Authorisation for the Deduction of Outstanding Amounts Owed to the CCT

To: THE CITY MANAGER, City of Cape Town

From: _____
(Name of tenderer)

RE: AUTHORISATION FOR THE DEDUCTION OF OUTSTANDING AMOUNTS OWED TO THE CCT

The tenderer:

- a) hereby acknowledges that according to SCM Regulation 38(1)(d)(i) the City Manager may reject the tender of the tenderer if any municipal rates and taxes or municipal service charges owed by the tenderer (or any of its directors/members/partners) to the CCT, or to any other municipality or municipal entity, are in arrears for more than 3 (three) months; and
- b) therefore hereby agrees and authorises the CCT to deduct the full amount outstanding by the Tenderer or any of its directors/members/partners from any payment due to the tenderer; and
- c) confirms the information as set out in the tables below for the purpose of giving effect to b) above;

Physical Business address(es) of the tenderer	Municipal Account number(s)	Inside the CCT municipal boundary (Yes/No)

If there is not enough space for all the names, please attach the information to **List of other documents attached by tenderer** schedule in the same format:

Name of Director / Member / Partner	Identity Number	Physical residential address of Director / Member / Partner	Municipal Account number(s)	Inside the CCT municipal boundary (Yes/No)

The tenderer hereby certifies that the information set out in this schedule and/or attached hereto is true and correct, and acknowledges that failure to properly and truthfully complete this schedule may result in steps being taken against the tenderer, the tender being disqualified, and/or (in the event that the tenderer is successful) the cancellation of the contract, restriction of the tenderer or the exercise by the CCT of any other remedies available to it.

Signature
Print name:
On behalf of the tenderer (duly authorised)

Date

Schedule F.9: Certificate of Independent Tender Determination

I, the undersigned, in submitting this tender number **DP9183_2025/26** and tender description: **[Supply and Implementation of a community Safety and Security Solution for the City of Cape Town to engage with Neighbourhood Watches, Trusted Partners and similar Organisations]** in response to the tender invitation made by THE CCT, do hereby make the following statements, which I certify to be true and complete in every respect:

I certify, on behalf of: _____ (Name of tenderer) that:

1. I have read and I understand the contents of this Certificate;
2. I understand that this tender will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorised by the tenderer to sign this Certificate, and to submit this tender, on behalf of the tenderer;
4. Each person whose signature appears on this tender has been authorised by the tenderer to determine the terms of, and to sign, the tender on behalf of the tenderer;
5. For the purposes of this Certificate and this tender, I understand that the word 'competitor' shall include any individual or organisation other than the tenderer, whether or not affiliated with the tenderer, who:
 - (a) has been requested to submit a tender in response to this tender invitation;
 - (b) could potentially submit a tender in response to this tender invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the tenderer and/or is in the same line of business as the tenderer.
6. The tenderer has arrived at this tender independently from and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium¹ will not be construed as collusive price quoting.
7. In particular, without limiting the generality of paragraphs 5 and 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation);
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit a tender;
 - (e) the submission of a tender which does not meet the specifications and conditions of the tender; or
 - (f) tendering with the intention not to win the contract.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this tender invitation relates.
9. The terms of this tender have not been and will not be disclosed by the tenderer, directly or indirectly, to any competitor, prior to the date and time of the official tender opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to tenders and contracts, tenders that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act, Act 89 of 1998, and/o/r may be reported to the National Prosecuting Authority (NPA) for criminal investigation, and/o/r may be restricted from conducting business with the public sector for a period not exceeding 10 (ten) years in terms of the Prevention and Combating of Corrupt Activities Act, Act 12 of 2004, or any other applicable legislation.

Signature

Print name:

On behalf of the tenderer (duly authorised)

Date

(¹ **Consortium:** Joint venture or Consortium means an association of persons for the purpose of

combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.)

Schedule F.10: Proposed Deviations And Qualifications By Tenderer

The Tenderer should record any **proposed** deviations or qualifications they may wish to make to the tender documents in this Returnable Schedule. Alternatively, a tenderer may state such proposed deviations and qualifications in a covering letter attached to his tender and reference such letter in this schedule. Any proposed deviations or qualifications contained in a covering letter which is not referenced in this schedule will not be considered.

The Tenderer's attention is drawn to clause 2.3.7.2 of the Standard Conditions of Tender referenced in the Tender Data regarding the CCT's handling of material deviations and qualifications.

If no deviations or qualifications are proposed, the schedule hereunder is to be marked NIL and signed by the Tenderer.

List relevant documentation attached in Schedule F.10 below.

Signature
Print name:
On behalf of the tenderer (duly authorised)

Date

Schedule F.11: List of Other Documents Attached By Tenderer

The tenderer has attached to this schedule, the following additional documentation:

	Date of Document	Title of Document or Description (refer to clauses / schedules of this tender document where applicable)
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		
16.		
17.		

Attach additional pages if more space is required.

Signature

Print name:

On behalf of the tenderer (duly authorised)

Date

Schedule F.12: Record of Addenda to Tender Documents

We confirm that the following communications received from the CCT before the submission of this tender offer, amending the tender documents, have been taken into account in this tender offer:

	Date	Title or Details
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

Attach additional pages if more space is required.

Signature

Print name:

On behalf of the tenderer (duly authorised)

Date

Schedule F.13: Information to Be Provided With the Tender

1. Schedule F13A – OEM Accreditation/Authorisation (See clause 2.2.1.1.4)
2. The below sections related to the information required to support the Evaluation Criteria listed in 2.2.1.1.5
Minimum score for functionality – the notes related to each item in that section must be read carefully when providing the schedules below.
 - 2.1 Schedule F13B – Experience
 - 2.2 Schedule F13C – Project Scope and Cost
 - 2.3 Schedule F13D – Number of users active
 - 2.4 Schedule F13E – Project Implementation
 - 2.5 Schedule F13F – Number of clients
 - 2.6 Schedule F13G – Response to Technical Specifications

Signature

Print name:

On behalf of the tenderer (duly authorised)

Date

Schedule F.13.A: OEM Accreditation/Authorisation

OEM Accreditation Requirements (Refer to clause 2.2.1.1.4)

In order to be declared responsive, contractors must have **OEM accreditation directly with the OEM** or through **an accredited Distributor** as follows;

- **DIRECT ACCREDITATION WITH OEM**

If the contractor has an **accreditation directly with the OEM**, Proof of such valid accreditation is required in the form of a written confirmation on a letterhead with contact details, to re-sell their goods, support and manage any warranty processes and escalations, as and when required.

- **ACCREDITATION THROUGH A DISTRIBUTOR**

If the contractor has accreditation **directly with an accredited distributor**, **two** letters of proof of such valid accreditations are required in the form of a written confirmation on a letterhead with contact details. One authorisation letter from the OEM to the accredited distributor, and another authorisation letter from the accredited distributor to the contractor to re-sell their goods, support, and manage any warranty processes and escalations, as and when required.

All of the above requested documents must be appended to this schedule (Schedule F.13. A) **with your tender submission** in order to be responsive. Failure to submit the required evidence detailed herein will result in your submission being deemed non-responsive.

Provide evidence either for 1 or 2 or 3.

Table F.13.A

No.	Source of solution	Minimum Required Information
1	Tenderer/owner of Solution	<ul style="list-style-type: none"> • Provide a signed letter (on a letterhead) confirming that you are the OEM.
2	Original Equipment Manufacturer (OEM)	<ul style="list-style-type: none"> • Provide a signed letter (on a letterhead) from OEM that will confirm the Tenderer is accredited/authorised to sell, distribute, implement and support the proposed solution.
3	Distributor	<ul style="list-style-type: none"> • Provide a signed letter (on a letterhead) from Distributor that will confirm the reseller is accredited/authorised to sell, distribute, implement and support the proposed solution. • Provide a signed letter (on a letterhead) from OEM that will confirm the distributor is accredited/authorised to sell, distribute, implement and support the proposed solution.

Schedule F.13B: Experience

Please provide evidence in the form of verifiable references, specifying the implementation of the projects, as well as all the referee's verifiable contact details.

Years of delivering relevant projects (Please insert timeframes e.g MM/YY – MM/YY)	Safety/Community related solution (Public Safety Initiatives - technology based solutions / initiatives)	Key projects delivered (Provide brief details to prove that the company has been active in this space)

.....
Signature:

.....
Date

.....
Print name:
On behalf of the tenderer (duly authorised)

Schedule F.13C: Project Scope and Cost

Please provide evidence in the form of verifiable references, specifying the implementation of the projects, as well as all the referee's verifiable contact details.

Project Scope / Description of work	Client & Contact Details	Value of Project	Duration & Completion Date
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	R _____	Months: _____ Completion date: _____

.....
Signature:.....
Date

.....
Print name:
On behalf of the tenderer (duly authorised)

Schedule F.13D: Number of users active

Please provide evidence in the form of verifiable references, specifying the number of user per implemented projects, as well as all the referee's verifiable contact details.

Project Scope / Description of work	Client & Contact Details	Number of users	Duration & Completion Date
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____		Months: _____ Completion date: _____

Signature:

Date

.....
Print name:
On behalf of the tenderer (duly authorised)

Schedule F.13E: Project Implementation

Project Implementation - Duration in months, post the award of the tender, required to take over from the existing vendor and fully implement and operationalise the solution according to specifications: _____ Month(s)

Tenderer to provide their project plan to substantiate the number of months proposed for this step.

.....
Signature:

.....
Date

.....
Print name:
On behalf of the tenderer (duly authorised)

Schedule F.13F: Number of Clients

Please provide evidence in the form of verifiable references, specifying the number of clients implemented for within the last 5 years, as well as all the referee's verifiable contact details.

Project Scope / Description of work	Client & Contact Details	Duration & Completion Date
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____
	Client: _____ Contact Person: _____ Tel. No.: _____ Email: _____	Months: _____ Completion date: _____

Signature:

Date

.....
Print name:
On behalf of the tenderer (duly authorised)

Schedule F.13G: Response to Technical Specifications

Instructions:

The reference number from the Specifications Section must be used for each line item response e.g. F13F.A.1 up to and including F13F.M.1.

The tenderer must provide comment on the ability to meet **each** of the requirements, and must provide a description of how the tenderer aims to meet the requirement utilising the provided table. Thereafter the tenderer can refer to additional collateral, material or documentation to substantiate the submission.

Items marked as 'MANDATORY' in the table indicate minimum requirements that will be required to fulfill the solution needs. Tenderers will be deemed non-responsive if they do not meet the 'MANDATORY' requirements and if you do not select Full or Partially Compliance and provide evidence.

If a Tenderer ticks the 'Partially Comply' box for any of the listed minimum requirements, then the tenderer must provide details relating the partial solution, and / or any other means that the tenderer will achieve the desired requirement. This information must be provided in the below document. The City Bid Evaluation Committee then reserves the right to evaluate the information provided and decide whether it does in fact meet the desired requirement.

1	Management Console Functionality Requirements	Mandatory (M) / Optional (O) (To be completed by the City)	Full (F) / Partial (P) Compliance (To be completed by the tenderer)
	Specifications		
1.1	• Requirement Header		
F13F.A.1	Requirement A	M	Partial
	<p><i>Although marked as partial our solution would meet the above requirement in the following manner:</i></p> <p><i>Include descriptions, screen shots etc</i></p> <p><i>Etc</i></p>		
F13F.A.2	Requirement B	M	Full
	<p><i>We comply fully with this requirement in the following manner:</i></p> <p><i>Etc</i></p> <p><i>Etc</i></p>		
F13F.A.3	Requirement C	O	Full
	<p><i>Although marked as OPTIONAL our solution would meet the above requirement in the following manner:</i></p> <p><i>Etc</i></p> <p><i>Etc</i></p>		

The tenderer should utilise the above structure to respond:

Schedule F.14: Appeal Application

OFFICIAL RECEIPT
(Valid only if printed
by official cash
receipting machine)

IRISITI ESESIKWENI
(Isemthethweni kuphela
xa ishiclelw
ngumatshini wokukhupa
irisiti osesikweni.)

AMPTELIKE KWITANSIE
(Geldig alleenlik indien deur
amptelike kontantvangs
masjien gedruk.)

GL DATA CAPTURE RECEIPT
(CASHIER TO RETAIN A COPY)

RECEIPT NO:

DATE: _____

SAP GL:

8 1 0 1 0 0

PROFIT CENTRE:

1 3 0 5 0 0 0 1

NAME/COMPANY NAME:

AMOUNT:

_____ R 3 0 0 - 0 0

SERVICE DEPARTMENT DETAILS-

DEPARTMENT: LEGAL SERVICES; APPEALS UNIT

EMAIL: MSA.Appeals@capetown.gov.za

OFFICIAL RECEIPT
(Valid only if printed
by official cash
receipting machine)

IRISITI ESESIKWENI
(Isemthethweni kuphela
xa ishiclelw
ngumatshini wokukhupa
irisiti osesikweni.)

AMPTELIKE KWITANSIE
(Geldig alleenlik indien deur
amptelike kontantvangs
masjien gedruk.)

GL DATA CAPTURE RECEIPT
(CASHIER TO RETAIN A COPY)

RECEIPT NO: _____

DATE: _____

SAP GL:

8 1 0 1 0 0

PROFIT CENTRE:

1 3 0 5 0 0 0 1

NAME/COMPANY NAME:

AMOUNT:

_____ R 3 0 0 - 0 0

SERVICE DEPARTMENT DETAILS-

DEPARTMENT: LEGAL SERVICES; APPEALS UNIT

EMAIL: MSA.Appeals@capetown.gov.za

Schedule F.15: City's C3 Service Delivery Notification Process

Annexure E