



forestry, fisheries & the environment

Department:
Forestry, Fisheries and the Environment
REPUBLIC OF SOUTH AFRICA

INVITATION TO BID

BID NUMBER: DFFE-T042(22-23)

THE APPOINTMENT OF A SERVICE PROVIDER(S) TO PROVIDE CLEANING AND/ OR HYGIENE SERVICES AT REGIONAL OFFICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

Contact persons:

Name : Dimakatso Zamisa
Cellphone No. : 067 417 3916
E-Mail : dzamisa@dffe.gov.za

NATIONAL TREASURY CENTRAL SUPPLIER DATABASE (CSD) REGISTRATION INFORMATION

Company name	Supplier registration number	Unique reference number	
			Main contractor
			Sub-contracted/ joint venture comp 1
			Sub-contracted/ joint venture comp 2

CLOSING DATE OF THE BID: 23 SEPTEMBER 2022 AT 11H00

Non-Compulsory briefing session will be held as follows:

Date: 09 September 2022

Time: 09:00 until 10:30

Please note that the virtual briefing link will be published on DFFE website.

PART A INVITATION TO BID /

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)					
BID NUMBER:	DFFE-T042 (22-23)	CLOSING DATE:	23 SEPTEMBER 2022	CLOSING TIME:	11:00
DESCRIPTION	THE APPOINTMENT OF A SERVICE PROVIDER(S) TO PROVIDE CLEANING AND/OR HYGIENE SERVICES AT REGIONAL OFFICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
Department of Forestry Fisheries and the Environment; The Environment House,					
473 Steve Biko Road; Cnr Soutpansberg and Steve Biko Road, Arcadia Pretoria /Tshwane					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Ms Vonani Rikhotso; Tlotlo Thupe		CONTACT PERSON	Dimakatso Zamisa	
TELEPHONE NUMBER	012 399 9670/9671/9055		TELEPHONE NUMBER	067 417 3916	
FACSIMILE NUMBER	N/A		FACSIMILE NUMBER	N/A	
E-MAIL ADDRESS	vrikhotso@dffe.gov.za mthupe@dffe.gov.za		E-MAIL ADDRESS	dzamisa@dffe.gov.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA .
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:

.....

(Proof of authority must be submitted e.g. company resolution)

DATE:

.....

PRICING SCHEDULE
(Professional Services)

NAME OF BIDDER:	BID NO: DFFE-T042 (22-23)
CLOSING TIME 11h00	CLOSING DATE: 23 SEPTEMBER 2022

OFFER TO BE VALID FOR120.....DAYS FROM THE CLOSING DATE OF BID.

DESCRIPTION: THE APPOINTMENT OF A SERVICE PROVIDER(S) TO PROVIDE CLEANING AND/ OR HYGIENE SERVICES AT REGIONAL OFFICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

**(ALL APPLICABLE TAXES INCLUDED)

1. The accompanying information must be used for the formulation of proposals.

2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.

R.....

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

4. PERSON AND POSITION

HOURLY RATE

DAILY RATE

R-----
R-----
R-----
R-----
R-----

5. PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT

R-----
R-----
R-----
R-----

----- days
----- days
----- days
----- days

5.1 Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED

RATE

QUANTITY

AMOUNT

R-----
R-----
R-----
R-----

TOTAL: R.....

** "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance contributions and skills development levies.

Name of Bidder:

- 5.2 Other expenses, for example accommodation (specify, eg. Three star hotel, bed and breakfast, telephone cost, reproduction cost, etc.). On basis of these particulars, certified invoices will be checked for correctness. Proof of the expenses must accompany invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	R.....
.....	R.....
.....	R.....
.....	R.....
TOTAL: R.....			

6. Period required for commencement with project after acceptance of bid
7. Estimated man-days for completion of project
8. Are the rates quoted firm for the full period of contract? *YES/NO
9. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.
.....
.....
.....

*[DELETE IF NOT APPLICABLE]

Any enquiries regarding bidding procedures may be directed to the –

Department of Forestry Fisheries and the Environment

Contact Person: Tlotlo Thupe; Vonani Rikhotso

Tel: (012) 399 9670/9671/9055

E-mail: mthupe@dfre.gov.za or vrkhotso@dfre.gov.za

Or for technical information –

Name : Dimakatso Zamisa
Office Telephone No. : 067 417 3916
E-Mail : dzamisa@dfre.gov.za

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

- 2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

- 2.2.1 If so, furnish particulars:

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

-

 2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?

YES/NO

- 2.3.1 If so, furnish particulars:

.....

3 DECLARATION

I, the undersigned, (name)in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
 3.6 I am aware that, in addition and without prejudice to any other remedy provided to

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SBD4

combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or

1.3 Points for this bid shall be awarded for:

- (a) Price; and
(b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) **“EME”** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **“functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) **“prices”** includes all applicable taxes less all unconditional discounts;
- (h) **“proof of B-BBEE status level of contributor”** means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$P_s = 80 \left(1 - \frac{Pt - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{Pt - P_{\min}}{P_{\min}} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

P_{min} = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

- 4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

5. BID DECLARATION

- 5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

- 6.1 B-BBEE Status Level of Contributor: . = maximum 20 points
(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.)

7. SUB-CONTRACTING

- 7.1 Will any portion of the contract be sub-contracted?

(***Tick applicable box***)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

- 7.1.1 If yes, indicate:

- What percentage of the contract will be subcontracted.....%
- The name of the sub-contractor.....
- The B-BBEE status level of the sub-contractor.....
- Whether the sub-contractor is an EME or QSE

(***Tick applicable box***)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

- v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		

Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm:.....

8.2 VAT registration number:.....

8.3 Company registration number:.....

8.4 TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One person business/sole propriety
- ☐ Close corporation
- ☐ Company
- ☐ (Pty) Limited

[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

8.6 COMPANY CLASSIFICATION

- ☐ Manufacturer
- ☐ Supplier
- ☐ Professional service provider
- ☐ Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business:.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in

paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;

iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –

- (a) disqualify the person from the bidding process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution.

WITNESSES

1.
2.

.....
SIGNATURE(S) OF BIDDERS(S)

DATE:

ADDRESS

.....

.....

THE DEPARTMENT OF FORESTRY, FISHERIES AND THE ENVIRONMENT (DFFE) AS AN ORGAN OF STATE SUBSCRIBES TO AND PROPAGATES BOTH THE NOTION OF BROAD BASED BLACK ECONOMIC EMPOWERMENT ACT, 2003 (Act No. 53 of 2003) (BBBEE), THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 (Act No. 5 of 2000) AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

TERMS OF REFERENCE

FOR THE APPOINTMENT OF A SERVICE PROVIDER(S) TO PROVIDE CLEANING AND/OR HYGIENE SERVICES AT REGIONAL OFFICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

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1. PURPOSE

- 1.1. To appoint a service provider(s) to provide cleaning and/or hygiene services to the Department of Forestry, Fisheries and Environment (DFFE) for the duration of thirty-six (36) months.

2. INTRODUCTION AND BACKGROUND

- 2.1. The Department of Forestry, Fisheries and Environment (DEFF) currently does not have a service provider that renders cleaning and/or hygiene services at regional offices.
- 2.2. It is imperative for DFFE to procure cleaning and/or hygiene services from reputable service provider(s) in terms of the Occupational Health and Safety Act, Act No.85 of 1993 (as amended).
- 2.3. In terms of the Occupational Health and Safety Act, Act No. 85 of 1993 (as amended), the employer must provide a healthy and safe work environment for its employees.

3. OBJECTIVES

- 3.1. The objective of the project is to outsource cleaning and/or hygiene services to cleaning service provider(s) with the requisite experience, skills and competencies to the Department of Environmental Affairs, Forestry and Fisheries (DEFF) regional offices.
- 3.2. The bidder must submit one bid document. However, the proposed key personnel for each Province should be clearly indicated, and the Annexure A - Pricing schedule fully completed for each of the Provinces tendered for.

NO	PROVINCES	BIDDERS PARTICIPATING	
		YES	NO
1	KwaZulu-Natal		
2	Limpopo		
3	Northwest		
4	Northern Cape		
5	Eastern Cape		
6	Free State		
7	Western Cape		

- 3.3. The service provider(s) will be expected to bid for an area where they will have competency to deliver the assignment as the final award will be made per province Therefore, it is necessary for the bidder/s to note the services required from each office as listed on the below table and on the **Scope and Extent of Work** which is on paragraph 4 below.

Table 1: Office and Provinces in need of cleaning and /or hygiene

NO	PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS	OFFICE SQUARE METERS	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED
					Cleaning	Hygiene		
1	Northern Cape	Namakwa District	A3 Hopely Centre, NRM c /n Hoff Van Riebeek & Van Der Stel Street, Springbok	313.70m ²	Yes	Yes	2	1
2	Northern Cape	Mgcawu Municipality	60 Mark Street, Assuranje, Building, Upington	75,5m ²	Yes	No	0	1
3	Northern Cape	Mgcawu Municipality	26 Olien Street, Louisvale road, Upington 2 Separate Office same plot	486m ²	Yes	Yes	2	2
4	Northern Cape	Namakwa District	Main Road, Justice Department Courts, Port Nolloth	100m ²	Yes	Yes	1	1
5	Western Cape	City of Cape Town	63 Strand Street, Cape Town, City centre	3338 m ²	No	Yes	20	0
6	Western Cape	City of Cape Town	14 Loop Street, Cape Town, City Centre	2045 m ²	No	Yes	14	0
7	Western Cape	City of Cape Town	East Pier 1 & 2 building Waterfront, Cape Town	2026 m ² 11149 m ²	No	Yes	12	0

NO	PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS	OFFICE SQUARE METERS	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED
					Cleaning	Hygiene		
8	Western Cape	City of Cape Town	Foretrust building, Martin Hammerschlag Street, Foreshore, Cape Town	24087m ²	No	Yes	84	0
9	Western Cape	City of Cape Town	Paarden Island, Eiland Centre (storage)	9431 m ²	Yes	Yes	2	1
10	Western Cape	City of Cape Town	Paarden Island, Coastal Structures 39 Neptune Street, Cape Town	1040.21m ²	Yes	Yes	2	1
11	Western Cape	City of Cape Town	Aquarium 306 Beach Road, Sea Point West	4266m ²	Yes	Yes	10	4
12	Western Cape	Brede River Valley	Kluities Krall, Wolseley	121 m ²	Yes	Yes	1	1
13	Western Cape	City of Cape Town	31 Beach Road, Hout Bay	350m ²	Yes	Yes	1	1
14	Western Cape	City of Cape Town	26 Harbour Road, Hout Bay Harbour (Opposite Snoekies)	350m ²	Yes	Yes	1	1
15	Western Cape	City of Cape Town	2 Lighthouse Road Kommetjie, 7976	165m ²	Yes	No	0	1
16	Western Cape	City of Cape Town	Complex: Kalk Bay Harbour, Main Road, Kalk Bay	213m ²	Yes	Yes	1	1

NO	PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS	OFFICE SQUARE METERS	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED
					Cleaning	Hygiene		
17	Western Cape	City of Cape Town	Gordon's Bay Harbour, Beach Road, Gordon's Bay	168.24m ²	Yes	Yes	1	1
18	Western Cape	West Coast District	Harbour Office Kus Weg No 7, Doring Bay, 8151	180m ²	Yes	Yes	1	1
19	Western Cape	Cederberg District	Harbour Office Lambert's Bay Harbour, 8130	77.28m ²	Yes	Yes	1	1
20	Western Cape	Cederberg District	Harbour Road, Elands Bay, 8110	180m ²	Yes	Yes	1	1
21	Western Cape	Saldana Bay	Complex: St Helena Bay Harbour/ compliance & SED 4 offices in space	493.8m ²	Yes	Yes	4	2
22	Western Cape	West Coast District	Erf 486 De Villiers Street Harbour Area, Laaiplek, 7465	130m ²	Yes	Yes	1	1
23	Western Cape	West Coast District	Plot 115, Beach Road, Jacobs Bay	250m ²	Yes	Yes	1	1
24	Western Cape	West Coast District	Remainder of Erf 3693, Main Street & President Street, Saldanha Bay	250m ²	Yes	Yes	2	1
25	Western Cape	West Coast District	Harbour Road, Saldanha Bay	250m ²	Yes	No	0	1

NO	PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS	OFFICE SQUARE METERS	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED
					Cleaning	Hygiene		
26	Western Cape	West Coast District	61 Van Riebeeck Street Saldanha Bay	250m ²	Yes	Yes	1	1
27	Western Cape	Yzerfontein	Erf 560 (SANParks) Yzerfontein Harbour Yzerfontein, 7345	70m ²	Yes	No	0	1
28	Western Cape	Overberg Region	43 Main Road Kleinmond, 7195	154m ²	Yes	Yes	1	1
29	Western Cape	Overstrand municipality	New Harbour Office 248 Still Street, Hermanus	320m ²	Yes	Yes	1	1
30	Western Cape	Overberg District	32 Harbour Road, Gans Bay	100m ²	Yes	Yes	1	1
31	Western Cape	Cape Agulhas	1394 North Beach Road, Struis Bay	175m ²	Yes	Yes	1	1
32	Western Cape	Cape Agulhas	Arniston Harbour, 173Kusweg, Marcusbaai, Arniston, 7280	220m ²	Yes	Yes	1	1
33	Western Cape	Hessequa Municipality	657 Main Road West, Still Bay West	75m ²	Yes	No	0	1
34	Western Cape	Mosselbay Municipality	Corner of 82 Marsh and Church Street Shoprite Building Mosselbay	150m ²	Yes	Yes	1	1
35	Western Cape	Knysna Municipality	Denmar Centre 2nd floor Main Road, Knysna	767.10m ²	No	Yes	2	0

NO	PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS	OFFICE SQUARE METERS	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED
					Cleaning	Hygiene		
36	Eastern Cape	Kouga Municipality	Nautilus Building, 1 st floor 29 Da Gama Road, Jeffreys Bay, 6330	193.71m ²	Yes	Yes	1	1
37	Eastern Cape	Barkly West	Harbour Office Small Boat Harbour 34 Campbell Street 6170	150m ²	Yes	Yes	1	1
38	Eastern Cape	Nelson Mandela Bay	Harbour Office 21 Stanley Street Centra Port Elizabeth 6000	589m ²	Yes	Yes	1	1
39	Eastern Cape	Buffalo City	Harbour Office Latimers landing East London Harbour East London 6170	255m ²	Yes	Yes	1	1
40	Eastern Cape	Buffalo City	9 St Peters Road, East London	571m ²	Yes	Yes	2	1
41	Eastern Cape	OR Tambo District	Erf 433, 79 Bridge Street Port St Johns 5120	216.90m ²	Yes	Yes	1	1
42	Eastern Cape	King Sabata Dalindyebo	PDR Building, Umthata	1600m ²	Yes	Yes	2	1
43	Eastern Cape	Eastern Cape	Erf 5000, Independence Avenue	2200m ²	Yes	Yes	6	3
44	Eastern Cape	Port Shepton	Erf 147 Ramsey Avenue	111.90m ²	Yes	Yes	1	1
45	North-West	Naledi Local Municipality	95 Vry Street Vryburg	87,31m ²	No	Yes	1	0

NO	PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS	OFFICE SQUARE METERS	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED
					Cleaning	Hygiene		
46	North-West	Mafikeng Local Municipality	57 Molopo Street, Mafikeng	220m ²	No	Yes	1	0
47	North-West	Mooifontein	Mooifontein Agriculture building next to Mooifontein Police Station,	246m ²	Yes	Yes	1	1
48	North-West	Mahikeng	Mahikeng nursery, 59 Vleiview Street, Danville Extension	313m ²	Yes	Yes	3	1
49	North-West	Bloemhof	Bloemhof Nursery next to Bloemhof dam	250m ²	Yes	Yes	3	1
50	KZN	Greater Kokstad Municipality	86 Main Road, Kokstad	527m ²	No	Yes	3	0
51	KZN	Msunduzi Municipality	Old Mutual square, 185/189, Long Market Street	1285m ²	Yes	Yes	1	2
52	KZN	Ulundi	Ulundi nursery, Inkosi Gumede street, B-South	150 m ²	Yes	Yes	1	1
53	Free State	Motheo District Municipality	3 rd Floor, Allied House Bloemfontein Cnr Maitland & West Burger Street	337.31m ²	No	Yes	2	0

NO	PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS	OFFICE SQUARE METERS	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED
					Cleaning	Hygiene		
54	Free State	Qwaqwa	Qwaqwa nursery, Old government building, 2 Mampoi Street, Phuthaditjhaba	240 m ²	Yes	Yes	2	1
55	Limpopo	Makhado Municipality	110 Munnik Street, Makhado	466.45m ²	Yes	Yes	3	1
56	Limpopo	Makhado Municipality	103 Magistrate Building, Landros, Makhado	552.58m ²	Yes	Yes	3	1
57	Limpopo	Lebowakgomo	Rusplaas nursery, next to Metro and Old Lebowakgomo showgrounds	50 m ²	Yes	Yes	1	1

The table below contains a list of offices that have at this point confirmed to be subject to merger with other or move to other buildings.

PROVINCE	DISTRICT/ MUNICIPALITY	ADDRESS
Northern Cape	Mgcawu Municipality	26 Olien Street, Louisvale road, Upington 2 Separate Office same plot
Eastern Cape	Buffalo City	9 St Peters Road, East London
Eastern Cape	OR Tambo District	Erf 433, 79 Bridge Street Port St Johns 5120
Eastern Cape	King Sabata Dalindyebo	PDR Building, Umthata
KZN	Msunduzi Municipality	Old Mutual square, 185/189, Long Market Street
Free State	Motheo District Municipality	3 rd Floor, Allied House Bloemfontein Cnr Maitland & West Burger Street

4. SCOPE AND EXTENT OF WORK

All Cleaning Services in the above-mentioned offices should be provided in line with DFFE Cleaning Protocol. All dispensers specified under the scope of work should be made from Polyvinyl Chloride (PVC).

4.1 NORTHERN CAPE

4.1.1 Upington Office, 26 Olien Street, Louisvale road, Upington

- 4.1.1.1. Supply and service the required SHE Bin
- 4.1.1.2. Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.1.1.3. Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.1.1.4. Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.1.1.5. All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.

4.1.2 Springbok Office: A3 Hopely Centre, NRM c /n Hoff Van Riebeek & Van Der Stel Street

- 4.1.2.1 Supply and service the SHE Bin
- 4.1.2.2 Provide the day to day cleaning of all offices including, boardrooms, ablutions and all other areas that form part of the office.
- 4.1.2.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.1.2.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.1.2.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.1.2.6 Contractor will be expected to use water and energy efficiently.

4.1.3 Upington Office: 60 Mark Street, Assuranje Building

- 4.1.3.1 Supply and service the SHE Bin
- 4.1.3.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.1.3.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.1.3.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.1.3.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.1.3.6 Contractor will be expected to use water and energy efficiently.

4.1.4 Port Nolloth Office : Cleaning and Hygiene Services

- 4.1.4.1 Supply and service the SHE Bin
- 4.1.4.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.1.4.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.1.4.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.1.4.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.1.4.6 Contractor will be expected to use water and energy efficiently.

4.2 WESTERN CAPE OFFICE

4.2.1 No 63 Strand Street: Cape Town: Hygiene service only

4.2.1.1 Supply and service SHE bins

4.2.2 No 14 Loop Street: Cape Town: Hygiene service only

4.2.1.2 Supply and service SHE bins

4.2.3 East Pier 1 Cape Town: Hygiene service only

4.2.1.3 Supply and service SHE bins

4.2.4 Foretrust Building: Cape Town: Hygiene service only

4.2.1.4 Supply and service SHE bins

4.2.5 Paarden Eiland Center

4.2.5.1 Supply and service the SHE Bin

4.2.5.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.

4.2.5.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.

4.2.5.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.

4.2.5.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.

4.2.5.6 Contractor will be expected to use water and energy efficiently.

4.2.6 Paarden Eiland Coastal Structure

4.2.6.1 Supply and service the SHE Bin

4.2.6.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.

4.2.6.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.

4.2.6.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.

4.2.6.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.

4.2.6.6 Contractor will be expected to use water and energy efficiently.

4.2.7 Woseley Kluitjieskraal Nursery : Cleaning and Hygiene Services

- 4.2.7.1 Supply and service the SHE Bin
- 4.2.7.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.7.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.7.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.7.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.7.6 Contractor will be expected to use water and energy efficiently.

4.2.8 Aquarium 306 Beach Road, Sea Point West

- 4.2.8.1 Supply and service the SHE Bin
- 4.2.8.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.8.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.8.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.8.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.8.6 Contractor will be expected to use water and energy efficiently.

4.2.9 31 Beach Road, Hout Bay

- 4.2.9.1 Supply and service the SHE Bin
- 4.2.9.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.9.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.9.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.9.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.9.6 Contractor will be expected to use water and energy efficiently.

4.2.10 26 Harbour Road, Hout Bay Harbour (Opposite Snoekies)

- 4.2.10.1 Supply and service the SHE Bin
- 4.2.10.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.10.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.10.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.10.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.10.6 Contractor will be expected to use water and energy efficiently.

4.2.11 2 Lighthouse Road Kommetjie, 7976

- 4.2.11.1 Supply and service the SHE Bin
- 4.2.11.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.11.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.11.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.11.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.11.6 Contractor will be expected to use water and energy efficiently.

4.2.12 Complex: Kalk Bay Harbour, Main Road, Kalk Bay

- 4.2.12.1 Supply and service the SHE Bin
- 4.2.12.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.12.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.12.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.12.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.12.6 Contractor will be expected to use water and energy efficiently.

4.2.13 Gordon's Bay Harbour, Beach Road, Gordon's Bay

- 4.2.13.1 Supply and service the SHE Bin
- 4.2.13.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.13.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.13.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.13.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.13.6 Contractor will be expected to use water and energy efficiently.

4.2.14 Harbour Office Kus Weg No 7, Doring Bay,

- 4.2.14.1 Supply and service the SHE Bin
- 4.2.14.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.14.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.14.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.14.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.14.6 Contractor will be expected to use water and energy efficiently.

4.2.15 Harbour Office Lambert's Bay Harbour,

- 4.2.15.1 Supply and service the SHE Bin
- 4.2.15.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.15.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.15.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.15.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.15.6 Contractor will be expected to use water and energy efficiently.

4.2.16 Harbour Road, Elands Bay,

- 4.2.16.1 Supply and service the SHE Bin
- 4.2.16.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.16.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.16.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.16.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.16.6 Contractor will be expected to use water and energy efficiently.

4.2.17 Complex: St Helena Bay Harbour/ compliance & SED

- 4.2.17.1 Supply and service the SHE Bin
- 4.2.17.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.17.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.17.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.17.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.17.6 Contractor will be expected to use water and energy efficiently.

4.2.18 Erf 486 De Villiers Street Harbour Area, Laaiplek, 7465

- 4.2.18.1 Supply and service the SHE Bin
- 4.2.18.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.18.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.18.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.18.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.18.6 Contractor will be expected to use water and energy efficiently.

4.2.19 Plot 115, Beach Road, Jacobs Bay

- 4.2.19.1 Supply and service the SHE Bin
- 4.2.19.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.19.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.19.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.19.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.19.6 Contractor will be expected to use water and energy efficiently.

4.2.20 Remainder of Erf 3693, Main Street & President Street, Saldanha Bay

- 4.2.20.1 Supply and service the SHE Bin
- 4.2.20.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.20.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.20.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.20.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.20.6 Contractor will be expected to use water and energy efficiently.

4.2.21 Harbour Road, Saldanha Bay

- 4.2.21.1 Supply and service the SHE Bin
- 4.2.21.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.21.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.21.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.21.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.21.6 Contractor will be expected to use water and energy efficiently.

4.2.22 61 Van Riebeeck Street Saldanha Bay

- 4.2.22.1 Supply and service the SHE Bin
- 4.2.22.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.22.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.22.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.22.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.22.6 Contractor will be expected to use water and energy efficiently.

4.2.23 Erf 560 (SANParks) Yzerfontein Harbour Yzerfontein, 7345

- 4.2.23.1 Supply and service the SHE Bin
- 4.2.23.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.23.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.23.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.23.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.23.6 Contractor will be expected to use water and energy efficiently.

4.2.24 43 Main Road Kleinmond,

- 4.2.24.1 Supply and service the SHE Bin
- 4.2.24.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.24.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.24.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.24.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.24.6 Contractor will be expected to use water and energy efficiently.

4.2.25 New Harbour Office 248 Still Street, Hermanus

- 4.2.25.1 Supply and service the SHE Bin
- 4.2.25.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.25.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.25.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.25.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.25.6 Contractor will be expected to use water and energy efficiently.

4.2.26 32 Harbour Road, Gans Bay

- 4.2.26.1 Supply and service the SHE Bin
- 4.2.26.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.26.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.26.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.26.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.26.6 Contractor will be expected to use water and energy efficiently.

4.2.27 1394 North Beach Road, Struis Bay

- 4.2.27.1 Supply and service the SHE Bin
- 4.2.27.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.27.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.27.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.27.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.27.6 Contractor will be expected to use water and energy efficiently.

4.2.28 Arniston Harbour, 173Kusweg, Marcusbaai, Arniston,

- 4.2.28.1 Supply and service the SHE Bin
- 4.2.28.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.28.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.28.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.28.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.28.6 Contractor will be expected to use water and energy efficiently.

4.2.29 657 Main Road West, Still Bay West

- 4.2.29.1 Supply and service the SHE Bin
- 4.2.29.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.29.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.29.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.29.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.29.6 Contractor will be expected to use water and energy efficiently.

4.2.30 Corner 82 Marsh and Church Street , Shoprite Building

- 4.2.30.1 Supply and service the SHE Bin
- 4.2.30.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.30.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.30.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.30.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.30.6 Contractor will be expected to use water and energy efficiently.

4.2.31 Denmar Centre 2nd Floor Main Road, Knysna

- 4.2.31.1 Supply and service the SHE Bin
- 4.2.31.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.2.31.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.2.31.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.2.31.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.2.31.6 Contractor will be expected to use water and energy efficiently.

4.3 EASTERN CAPE

4.3.1 Nautilus Building, 1st floor 29 Da Gama Road, Jeffreys Bay, 6330

- 4.3.1.1 Supply and service the SHE Bin
- 4.3.1.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.1.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.1.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.1.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.1.6 Contractor will be expected to use water and energy efficiently.

4.3.2 Harbour Office Small Boat Harbour 34 Campbell Street 6170

- 4.3.2.1 Supply and service the SHE Bin
- 4.3.2.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.2.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.2.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.2.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.2.6 Contractor will be expected to use water and energy efficiently.

4.3.3 Harbour Office 21 Stanley Street Centra Port Elizabeth 6000

- 4.3.3.1 Supply and service the SHE Bin
- 4.3.3.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.3.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.3.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.3.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.3.6 Contractor will be expected to use water and energy efficiently.

4.3.4 Harbour Office Latimers landing East London Harbour East London 6170

- 4.3.4.1 Supply and service the SHE Bin
- 4.3.4.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.4.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.4.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.4.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.4.6 Contractor will be expected to use water and energy efficiently.

4.3.5 9 St Peters Road, East London

- 4.3.5.1 Supply and service the SHE Bin
- 4.3.5.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.5.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.5.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.5.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.5.6 Contractor will be expected to use water and energy efficiently.

4.3.6 Erf 433, 79 Bridge Street Port St Johns 5120

- 4.3.6.1 Supply and service the SHE Bin
- 4.3.6.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.6.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.6.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.6.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.6.6 Contractor will be expected to use water and energy efficiently.

4.3.7 PDR Building, Umthata

- 4.3.7.1 Supply and service the SHE Bin
- 4.3.7.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.7.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.7.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.7.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.7.6 Contractor will be expected to use water and energy efficiently.

4.3.8 Erf 5000, Independence Avenue

- 4.3.8.1 Supply and service the SHE Bin
- 4.3.8.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.8.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.8.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.8.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.8.6 Contractor will be expected to use water and energy efficiently.

4.3.9 Erf 147 Ramsey Avenue

- 4.3.9.1 Supply and service the SHE Bin
- 4.3.9.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.3.9.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.3.9.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.3.9.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.3.9.6 Contractor will be expected to use water and energy efficiently.

4.4 NORTH WEST PROVINCE

4.4.1 95 Vry Street Vryburg

- 4.4.1.1 Supply and service the SHE Bin
- 4.4.1.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.4.1.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.4.1.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.4.1.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.4.1.6 Contractor will be expected to use water and energy efficiently.

4.4.2 57 Molopo Street, Mafikeng

- 4.4.2.1 Supply and service the SHE Bin
- 4.4.2.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.4.2.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.4.2.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.4.2.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.4.2.6 Contractor will be expected to use water and energy efficiently.

4.4.3 Mooifontein Agriculture building next to Mooifontein Police Station

- 4.4.3.1 Supply and service SHE Bin
- 4.4.3.2 Provide the day to day cleaning of all offices including, boardrooms, ablutions and all other areas that form part of the office.
- 4.4.3.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.4.3.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.4.3.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.4.3.6 Contractor will be expected to use water and energy efficiently.

4.4.4 Mahikeng nursery, 59 Vleiview Street, Danville Extension

- 4.4.4.1 Supply and service the SHE Bin
- 4.4.4.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.4.4.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.4.4.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.4.4.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.4.4.6 Contractor will be expected to use water and energy efficiently.

4.4.5 Bloemhof Nursery next to Bloemhof dam

- 4.4.5.1 Supply and service the SHE Bin
- 4.4.5.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.4.5.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.4.5.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.4.5.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.4.5.6 Contractor will be expected to use water and energy efficiently.

4.5 KWAZULU NATAL

4.5.1 86 Main Road, Kokstad

- 4.5.1.1 Supply and service the SHE Bin
- 4.5.1.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.5.1.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.5.1.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.5.1.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.5.1.6 Contractor will be expected to use water and energy efficiently.

4.5.2 Old Mutual square, 185/189, Long Market Street

- 4.5.2.1 Supply and service the SHE Bin
- 4.5.2.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.5.2.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.5.2.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.5.2.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.5.2.6 Contractor will be expected to use water and energy efficiently.

4.5.3 Ulundi nursery, Inkosi Gumede street, B-South

- 4.5.3.1 Supply and service the SHE Bin
- 4.5.3.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.5.3.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.5.3.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.5.3.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.5.3.6 Contractor will be expected to use water and energy efficiently.

4.6 FREE STATE PROVINCE

4.6.1 3rd Floor, Allied House Bloemfontein Cnr Maitland & West Burger Street

- 4.6.1.1 Supply and service the SHE Bin
- 4.6.1.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.6.1.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.6.1.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.6.1.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.6.1.6 Contractor will be expected to use water and energy efficiently.

4.6.2 Qwaqwa nursery, Old government building, 2 Mampoi Street, Phuthaditjhaba

- 4.6.2.1 Supply and service the SHE Bin
- 4.6.2.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.6.2.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.6.2.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.6.2.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.6.2.6 Contractor will be expected to use water and energy efficiently.

4.7 LIMPOPO PROVINCE

4.7.1 110 Munnik Street, Makhado

- 4.7.1.1 Supply and service the SHE Bin
- 4.7.1.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.7.1.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.7.1.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.7.1.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.7.1.6 Contractor will be expected to use water and energy efficiently.

4.7.2 103 Magistrate Building, Landros, Makhado

- 4.7.2.1 Supply and service the SHE Bin
- 4.7.2.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.7.2.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.7.2.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.7.2.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.7.2.6 Contractor will be expected to use water and energy efficiently.

4.7.3 Rusplaas nursery, next to Metro and Old Lebowakgomo showgrounds

- 4.7.3.1 Supply and service the SHE Bin
- 4.7.3.2 Provide the day to day cleaning of all offices including, boardrooms, kitchen, ablutions and all other areas that form part of the office.
- 4.7.3.3 Provide the day to day cleaning service in line with the departmental cleaning protocol.
- 4.7.3.4 Relievers for off duty and absenteeism must be provided for and a register must be maintained by the service provider.
- 4.7.3.5 All consumables used by the contractor must be environmentally friendly, comply with the SABS standards and must be properly labelled.
- 4.7.3.6 Contractor will be expected to use water and energy efficiently.

4.8 Working Hours

- 4.8.1 The service provider shall provide the required cleaner in the building as required in Table 1
 - General Cleaning (Excluding Weekends and Public Holidays)
 - Monday to Friday - 07h00 to 15h00 (Including Breaks - Morning Tea and Lunch)
 - A site supervisor must be allocated to monitor the project and sign off the register on site on a monthly basis.

4.9 Uniforms and Personal Protective Equipment

- 4.9.1 All Service Provider (s) staff must wear protective uniforms, headgear (including goggles, visors and masks) and fully covered shoes and/or boots and gloves (appropriate to their tasks and functions) whilst on duty. The Service Provider shall supply all uniforms, which shall be of good quality and in a style approved by DFFE.
- 4.9.2 All uniforms must bear the name and logo of the Service Provider. Uniforms are to be worn at all times, without any exception. The Service Provider shall ensure that all its personnel employed in rendering of the Service are at all times whilst on duty, neatly dressed, presentable and hygienic. The Service Provider shall provide uniforms annually.

4.10 Cleaning Material and Equipment

- 4.10.1 All materials and cleaning equipment should be provided by the Service Provider and shall be SABS approved. DFFE reserves the right to approve cleaning materials, and cleaning chemicals prior to the use thereof. The Service Provider will be required to submit a register outlining the name of the cleaning product. The Service Provider must ensure that enough back-up cleaning material is specifically kept on site to guard against sudden shortage thereof.
- 4.10.2 The Service Provider(s) shall be responsible for the replenishing, safe storage (provided by DFFE), distributions and control of consumables, to agreed inventory levels, of consumables and some non-consumables required by the staff in the provision of the Cleaning Services.
- 4.10.3 List of cleaning equipment required, but not limited to:
- a) Low noise industrial vacuum cleaners;
 - b) Industrial Mops;
 - c) Janitorial trolleys (single and double);
 - d) Step ladders (short and long);
 - e) High pressure cleaners.
 - f) Industrial scrubbing machine with buffing accessories;
 - g) Microfiber colour coded cleaning clothes;
 - h) Brooms, hand carpet brush, dust pans;
 - i) Electrical extensions; and
 - j) Wet floor caution signs, etc.

- 4.11 The Service Provider(s) must supply all material, cleaning equipment and any other detergents to ensure an effective cleaning service and an acceptable quality and to the satisfaction of DEFF. The Service Provider must use SABS approved cleaning detergents, disinfectants and cleaning chemicals.

- 4.12** The Service Provider(s) must ensure that all work performed, and all vehicles, plant and equipment bought onto or used on site, complies with the Occupational Health and Safety Act, 1993 (Act No 85 of 1993) as well as the Compensation for Occupational Injuries and Diseases Act, 1993 (Act No 130 of 1993).

5. EXPECTED DELIVERABLES / OUTCOMES

- 5.1. The specifications/frequency schedules and sections below provide an indication of the areas and buildings to be serviced for cleaning purposes as well as a guideline to minimum requirements. Notwithstanding the foregoing all areas with a higher traffic will be expected to be serviced more frequently in order to meet minimum standards.
- 5.2. The following table outlines the minimum requirements in terms of the cleaning service and the frequency and can be adapted to accommodate the changes in circumstances.
- 5.2.1 Weekly refers to a minimum of once per week (Monday to Friday)
- 5.2.2 Monthly refers to a minimum of once or twice per month.

A. CLEANING OF ABLUTION FACILITIES

PRIORITY	TASK	FREQUENCY
1	Disinfect all sinks and fixtures	Daily
2.	Disinfect all toilets, urinals, and fixtures	Daily
3.	Disinfect all doorknobs/handles and partition handles (inside and outside)	Daily
4.	Power Points /Switches	Daily
5.	Empty bins and sanitary bins	Daily
6.	Replace bin plastics and fill dispensers	Daily
7.	Clean all horizontal (level) surfaces	Daily
8.	Sweep and wet mop floors	Daily
9.	Clean mirrors	Daily
10.	Spot clean partitions/graffiti	Daily
11.	Spot clean walls, doors, and windows	Weekly
12.	Wash refuse bins and sanitary bins	Weekly
13.	Curtain and blinds	Weekly
14.	Dust ceiling and light fixtures	Monthly
15.	Clean floor with low-speed scrubber	Quarterly
16.	Window washing (inside and outside where feasible)	Yearly
17.	Clean floor and wall grout with pressure washer or grout machine	Yearly

B. CLEANING OF BOARDROOMS, LABORATORIES, WORKSHOP AND AQUARIUM

PRIORITY	TASK	FREQUENCY
1	Dust/mop tiles/ floors	Daily
2.	Disinfect door handles (inside and out)	Daily
3.	Empty refuse bins	Daily
4.	Straighten and clean furniture	Daily
5.	Dust monitor/tv/overhead projector	Daily
6.	Kitchen Appliances (where applicable)	Daily
7.	Microwave	Daily
8.	Damp mop floor	Daily
9.	Power Points /Switches	Daily
10.	Wipe all horizontal surfaces, including tables / desks	Weekly
11.	Wash refuse bins	Monthly
12.	Dust light fixtures	Monthly
13.	Window washing	Yearly
14.	Floor scrubbing or stripping	Yearly

C. CLEANING OF OFFICES

PRIORITY	TASK	FREQUENCY
1	Empty refuse bins	Daily
2.	Spot mop floor, spot vacuum and dust mop	Daily
3.	Sweep and wet mop entire floor	Daily
4.	Disinfect door handles inside and out	Daily
5.	Wipe Telephones	Daily
6.	Power Points /Switches	Daily
7.	Wipe down window ledges	Monthly
8.	Dust Ceiling area and Light fixtures	Monthly
9.	Wash refuse bin	Monthly
10.	Floor scrubbing or stripping	Yearly
11.	Window washing	Yearly

D. CLEANING OF ENTRANCE/ RECEPTION AREA/ LOBBY AND GUARD HOUSE

PRIORITY	TASK	FREQUENCY
1.	Empty refuse bin	Daily
2.	Sweep all floors	Daily
3.	Dust all horizontal surfaces	Daily
4.	Clean outside ashtrays/cigarette butts bins	Daily
5.	Pick up cigarette butts and litter in area/ outside	Daily
6.	Wet mop floors	Daily
7.	Disinfect door handles (inside and out)	Daily
8.	Elevator /Lift Buttons	Daily
9.	Handrails /stair rails	Daily
10.	Power Points /Switches	Daily
11.	Vacuum / spot clean carpets	Daily
12.	Dust ceiling area and light fixtures	Monthly
13.	Wash refuse bins	Monthly
14.	Floor scrubbing and stripping	Yearly
15.	Window washing	Yearly

E. KITCHEN: ORDER AND FREQUENCIES (MORNING, MIDDAY AND AFTERNOON)

PRIORITY	TASK	FREQUENCY
1.	Empty refuse bin	Daily
2.	Replace bin plastics	Daily
3.	Sweep all floors	Daily
4.	Kitchen Appliances (where applicable)	Daily
5.	Clean all sinks and fixtures	Daily
6.	Wet mop floors	Daily
7.	Disinfect door handles (inside and out)	Daily
8.	Clean all horizontal (level) surfaces	Daily
9.	Power Points (Switches)	Daily
10.	Wipe down window ledges	Weekly
11.	Wash refuse bins	Weekly
12.	Dust the tops of the fridge and cabinets	Weekly
13.	Dust ceiling area and light fixtures	Monthly
14.	Window washing	Yearly
15.	Floor scrubbing and stripping	Yearly

- 5.3. Emergency Quotations – it is important to note that any additional or supplementary services required on an emergency basis that has not been included in the scope of work will be agreed in writing between DFFE and the appointed service provider. The following services may be required and if so, the appointment will be approved by DFFE project manager, but not limited to the following.

5.3.1 Deep cleaning of carpets

5.3.2 Replenish hand paper towels, hand soaps and air fresheners; and

5.3.3 Other services not covered by Scope of Work as may be required.

6. PERIOD / DURATION OF PROJECT / ASSIGNMENT

- 6.1. Project must be completed within thirty-six (36) months after the signing of the SLA by both parties. Regular performance appraisals to monitor the identified Key Performance Indicators shall form part of the SLA.

7. COSTING / COMPREHENSIVE BUDGET

- 7.1. A Comprehensive fixed costing must be provided on pricing schedule (SBD 3.3 and Annexure A price schedule guidance). Service Provider(s) must quote for all offices allocated per province.

7.1.1. The award will be per province and the bidders can bid for or more depending on the capability of each bidder.

7.1.2. Detailed breakdown of all costs associated with the service must be provided and this includes hygiene, equipment, consumables, uniform for staff and wage rates per province (where applicable).

7.1.3. The service provider must submit details regarding the tender price for the services on the separate envelope for pricing schedule and must be submitted with the tender documents.

7.1.4. It is the requirement of this tender that the tender price is based on a fixed price for the duration of thirty-six (36) months. It is an express requirement of this invitation to tender that the Service Provider (s) provide some transparency in respect to their pricing approach, which will also include yearly price escalation. There must be no hidden costs and all bidders must explicitly confirm on the actual submission that the price will be fixed for the duration of thirty-six (36) months.

7.1.5. Should there be a need for the price to be amended to accommodate any escalations related to membership and prescribed sector wages, bidders must then communicate to the department and submit valid proof of participation. All product escalations to be linked to the normal CPIX escalation rate.

7.1.6. The price must be fully inclusive based on the scope of services including personnel, equipment, consumables for the tendered per province.

- 7.2. Department of Forestry, Fisheries and the Environment (DFFE) reserves the right to negotiate price with a recommended service provider identified in the evaluation process without offering the same opportunity to any other bidder (s) who have not been recommended.
- 7.3. The service provider may use the following table as a guide, and must indicate rates in line with the provision of deliverables as indicated in **ANNEXURE A and SBD 3.3**
- 7.4. Price will be valid for 120 days.

8. INFORMATION SESSION

- 8.1. A compulsory project briefing session will be held to give clarity to the interested bidders to clarify the scope and extend of work. The bidders will have the opportunity to ask questions where needed. Bidders may decide to attend the virtual session (via MS Teams) or physically at the DFFE office.
- 8.2. The Information Session will be held as follows:

Date: 09th of September 2022

Time: 10:00 -10:30 am

Venue: Ground floor boardroom, Environment House, Cnr. Steve Biko and Soutpansberg Road, Arcadia, Pretoria

MSTeams Link:https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZWJkNDE4NzYtNDM4Ni00ODNjLTljZGQtOGRINTZkNGViNDg5%40thead.v2/0?context=%7b%22Tid%22%3a%224ce253e7-3961-428c-ab62-1f96cf3a9fd9%22%2c%22Oid%22%3a%22f1f48869-8c29-43db-85f9-8136088149e6%22%7d

9. EVALUATION CRITERIA

- 9.1. The evaluation for this bid will be carried out in four (4) phases:

- Phase 1: Pre-compliance and Pre-screening
- Phase 2: Mandatory requirements
- Phase 3: Functional Evaluation Criteria
- Phase 4: Price and BBBEE

9.2. PHASE 1: PRE-COMPLIANCE AND PRE-SCREENING

- 9.2.1. During this phase bid documents will be reviewed to determine the compliance with SCM returnable documents, tax matters and whether proof of registration on Central Supplier Database (CSD) has been submitted with the bid documents at the closing date and time of the bid. Bids which do not satisfy the compliance criteria will not be evaluated further.
- 9.2.2. The bid proposal will be screened for compliance with administrative requirements as indicated below:

Item No.	Administrative Requirements	Check/Compliance
1	Master Bid Document	provided and bound
2	Electronic Copy (USB)	Same as the master bid document
3	SCM - SBD 1 - Invitation to Bid	Duly completed and signed
4	Tax Compliance and CSD Registration	Attached CSD registration number/ Proof of CSD registration and/or SARS Tax Pin
5	SBD 3.3 - Pricing Schedule	Duly completed
6	SCM - SBD 4 – Bidders Disclosure	Duly completed and signed
7	SCM - SBD 6.1 - Preference Points Claim Form in terms of the Preferential Procurement Regulations 2017	Duly completed and signed
8	In case of bids where Consortia / Joint Ventures, Consortia/Joint Venture agreement signed by both parties must be submitted with bid proposal	JV agreement completed and signed, if applicable

9.3. PHASE 2: MANDATORY REQUIREMENTS

9.3.1. The following mandatory requirements will apply and all bidders that fail to meet the mandatory requirements will be disqualified and will not be evaluated further on functionality criteria

Table 2: Mandatory certificates to be attached, Must be completed by bidder by answering yes or no and attach proof

Requirement	Comply: Yes or No	Evidence attached
Proof of registration with National Contract Cleaner Association (NCCA) or Bargaining Council for Contract Cleaning Services Industry (BCCCI) or other that is Gazetted		

9.4. PHASE 3: FUNCTIONAL EVALUATION CRITERIA

9.4.1. Only bid proposals that meets the mandatory requirements will be evaluated on functionality criteria.

9.4.2. The bidder must score a minimum of 75%, during phase 3 (functionality/technical) of the evaluation to qualify for Phase 4 of the evaluation where only price and BBBEE will be considered.

9.4.3. The following values/ indicators will be applicable when evaluating functionality:

0 = Non-compliance, 1 = Poor; 2 = Fair; 3 = Average; 4 = Good; 5 = Excellent.

GUIDELINES FOR CATEGORY CRITERIA	FUNCTIONALITY	WEIGHT
A proposed project plan, Methodology and Management of the project of cleaning and hygiene services	A detailed project plan with intermediate and final outputs and identified timeframes/ milestones.	
	Proposed Methodology	
	Briefly describe the firm's procedures and processes for	
	a) cleaning of different areas;	
	b) the products to be used;	
	c) Equipment to be used;	
	d) Specialised cleaning services;	
	e) Managing quality of services offered;	
	f) Work plan of work to be performed monthly and annually;	
	g) System for tracking of complaints and poor performing areas;	
	h) Sample of monthly of reports.	
	Project plan, methodology and project management of cleaning services	Indicator
	Project plan and methodology action well broken down; with detailed objectives and milestones	5
	Project plan and methodology, action identification basic; clear objectives and clear milestones.	4
	Action plan provided with no deliverables and timeframes.	3
	Limited information provided on the action plan	2
	Task not well understood.	1
	No information provided	0
	30	
Reference letters for current or successfully completed	Provision of signed positive testimonial letters from existing or previous clients.	
	The signed letters must include a brief description of the services that was provided, contact details, contract period (start and end date) and phone number of the representative of the client having knowledge of the bidder's work, and the	Indicator
		20

GUIDELINES FOR CATEGORY CRITERIA	FUNCTIONALITY		WEIGHT
	contract value for the services. The letter must further confirm if the project was delivered on time and satisfactorily		
	Five or more positive testimonial letters	5	
	Four positive testimonial letters	4	
	Three positive testimonial letters	3	
	Two positive testimonial letters	2	
	One positive testimonial letter	1	
	No letter	0	
Experience of the cleaning service provider in providing cleaning and hygiene services.	The letter must confirm the awarded bid with a brief description of each contract, the time period services (contract start and end date) were performed, contact name, address and phone number of the representative of the client having knowledge of the bidder’s work, and the contract value for the services.		20
	Company experience in cleaning services	Indicator	
	5 Years’ or more experience	5	
	4 Years’ and less than 5 years’ experience	4	
	3 Years’ and less than 4 years’ experience	3	
	2 Years’ and less than 3 years’ experience	2	
	1 Year and less than 2 years’ experience	1	
	Less than 1 year experience	0	
Experience of the Key staff (Supervisor) to be assigned to the contract –	Profiles/CVs of staff to be assigned to the contract with experience in managing contracts related to cleaning and hygiene service.		30
	This criterion covers the experience of the proposed Supervisor	Indicator	
	5 Years’ or more experience	5	
	4 Years’ and less than 5 years’ experience	4	
	3 Years’ and less than 4 years’ experience	3	
	2 Years’ and less than 3 years’ experience	2	
	1 Year and less than 2 years’ experience	1	

GUIDELINES FOR CATEGORY CRITERIA	FUNCTIONALITY		WEIGHT
	Less than 1 year experience	0	
TOTAL POINTS ON FUNCTIONALITY			100

9.5. PHASE 4: Price and BBBEE

9.5.1. Bid will be awarded to a bidder with the highest points on price and BBBEE on condition that they have met all phases of the evaluation criteria and complied with the tender requirements set out in the tender document. The bidder will be allocated 80% of the price and 20% on BBBEE.

9.5.2. The Department reserves the right to negotiate prices that are not deemed market related and not to award the tender to the bidder with the lowest price

9.5.3. Preference point system applicable for this bid is

80:20	YES
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9.5.4. Subject to sub-regulation 6(2), points will be awarded to a tenderer for attaining B-BBEE status level contributor in accordance with the table below:

B-BBEE Status Level of Contributor	Number of Points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

9.5.5. The points scored by a tenderer in respect of the level of BBBEE contribution contemplated in sub regulation 6(2) must be added to the points scored for price as calculated in accordance with sub regulation 6(1) respectively

9.5.6. Subject to regulation 11(1), the contract must be awarded to the tenderer who scores the highest total number of points.

9.5.7. A contract may be awarded to a tenderer that did not score the highest total number of points, only in accordance with section 2 (1) (f) of the Act.

10. BID SUBMISSION REQUIREMENTS

- 10.1. Bidders should ensure that the following submission requirements, which will be needed for evaluation purposes are included in their bid proposal and are as follows:
- 10.1.1. The service provider must draft a table of contents which will indicate where each document is in the proposal.
 - 10.1.2. The proposal shall consist of two parts, namely the technical bid and the pricing bid
 - 10.1.3. Project reference specifying the role played by the service provider(s) in the listed projects or assignments, project value and the duration of the project (start and end date)
 - 10.1.4. A detailed Project Plan with clear indication of who will be responsible for the management of the assignment as well as its execution. The allocation of team members on the assignments should be based on the experience in delivering the scope of work as listed.
 - 10.1.5. Standard bidding documents (SBD1, 3.3, 4 and 6.1)
 - 10.1.6. Tax compliance status requirements and/ or Central Supplier Database (CSD) number or report.
 - 10.1.7. Certified copies of identity documents of directors and shareholders of the company
 - 10.1.8. Entity registration Certificate (CK1).
 - 10.1.9. Certificate of registration for Compensation for Occupational Injuries and Diseases Act (COIDA) or A letter from Department of Labor confirming that the prospective bidder currently has no employees during the financial year under review. The letter must not be older than 90 days old after the closing date.
 - 10.1.10. Proof of registration with National Contract Cleaner Association (NCCA) or Bargaining Council for Contract Cleaning Services Industry (BCCCI) or other that is Gazetted

11. LEGISLATIVE FRAMEWORK OF THE BID

11.1. Tax Legislation

- 11.1.1. Bidder must at all times attempt to be compliant when submitting proposal to DFFE and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).
- 11.1.2. Bidders who make taxable supplies more than R1 million in any 12-month conservative period are liable for compulsory VAT registration, but a person may also choose to register voluntarily provided that the minimum threshold of R500 000 has been exceeded in the past 12-month period.
- 11.1.3. Bidders who meet the above requirement must register as VAT vendors, if successful, within month of award of the bid.
- 11.1.4. SARS Tax Status Pin requirements / or Central Supplier Database (CSD) number or report must be provided.

11.2. Procurement Legislation

- 11.2.1 Bidders should be cognisant of the legislation and/or standards specifically applicable to the services.
- 11.2.2 Bidders are requested to submit a valid B-BBEE Status Level Verification Certificate issued by SANAS, or Accredited Verification Agency; or B-BBEE Certificate issued by CIPC, or Sworn Affidavit commissioner by Commissioner of Oaths together with their bids
- 11.2.3 If the application is made by a Joint Venture or Partnership, the accreditation credentials in name of joined entity should be submitted. Both members in the joint venture must meet the requirement of the proposal.

11.3. Privacy & Protection of Personal Information Act 4 of 2013

- 11.3.1 Protecting personal information is important to the Department of Forestry, Fisheries, and the Environment. To do so, DFFE follows general principles in accordance with applicable privacy laws and the Protection of Personal Information Act 4 of 2013 (POPIA).
- 11.3.2 DFFE's role as the responsible party, is amongst others to process personal information for the intended purpose for which it was obtained and in line with legal agreements with its respective/prospective services providers and third parties.
- 11.3.3 DFFE will process personal information only with the knowledge and authorisation of the bidder/respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exception contained in the POPIA.

- 11.3.4 DFFE reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this bid and the bidder/respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning DFFE.
- 11.3.5 In responding to this bid, DFFE acknowledges that it will obtain and have access to personal information of the bidder/respondent. DFFE agrees that it shall only process the information disclosed by the bidder/respondent in their response to this bid for the purpose of evaluation and subsequent award of the tender and in accordance with any applicable law.

12. SPECIAL CONDITIONS OF CONTRACT

- 12.1. On appointment, the performance measures for the delivery of the (Cleaning and/or Hygiene Services) will be closely monitored by DFFE
- 12.2. The Service Provider(s) will submit monthly and quarterly progress reports to the Project Manager, within 4 days after the end of each month and quarter for the duration of the project. Failure to submit the required reports on time will result in penalties. (Be specific in terms of hard copy and the frequency required),
- 12.3. The service provider(s) to fix the wall after removing installed equipment in the bathrooms
- 12.4. The service provider(s) to quote per office as the assessment will be conducted per office
- 12.5. The Project manager shall do the ongoing performance management of the Service level agreement.
- 12.6. The Service Provider(s) shall provide relief-staff, in the event of labour unrest, seasonal workload peaks or to replace staff on training, leave or sick leave provided that DEFF's representative is given reasonable notice and details of this. The Service Provider will bear all costs related to the provision of relief staff.
- 12.7. Staff medical fitness, DFFE reserves the right to require that all Service Provider's personnel be certified fit for duty.
- 12.8. DFFE will conduct an induction to the service provider(s) on the located offices.
- 12.9. The service provider(s) are also to provide intensive training to all the staff appointed to ensure conformity with DFFE requirements. Records of such training must be submitted to DFFE offices on an annual basis. The Service Provider shall ensure that the absence from operational duty of staff attending a training course does not affect the satisfactory provision of the specified services and shall provide relief staff to cover the affected areas
- 12.10. The service provider(s) will be expected to provide a letter of intent from sanitary waste removal company that would be removing and disposing of sanitary waste upon the signing of the contract with DFFE. The National Regulations on health care risk waste (NEMWA, act 59 of 2008) require that a professional waste removal company must demonstrate the safe management of the health care risk waste.

- 12.11. The safe disposal of feminine hygiene waste is furthermore essential to comply with The Occupational Health & Safety Act, 85 of 1993 and The National Environmental Management: Waste Act, 59 of 2008
- 12.12. Tenderers must be registered with the Unemployment Insurance Fund and the Workmen's Compensation Fund. Tenders must also comply with all applicable wage order / sector determination and/or agreement, in terms of the Labour Relations Act No 66 of 1995 (as amended) and or the Basic Conditions of Employment Act No 3 of 1983 (as amended). Proof must be submitted
- 12.13. It is expected that the bidder shall pay his/her employees at least the minimum monthly basic wage in terms of the contract cleaning sectoral determination promulgated under section 51 of the Basic Conditions of the Employment Act, No 75 of 1997.
- 12.14. Complaints register, in which complaints in respect of the service have been recorded, will be made available at an agreed point or points per building. The supervisor must check the entries in the book(s) on a daily basis to ascertain what complaints have been made and to ensure that these receive attention within 24 hours at the most. Complaints must be resolved within 48 hours. All complaints must be registered in writing with the DFFE Representative.
- 12.15. Should any of its staff members be found to be pilfering (stealing, misuse of DFFE facilities etc.), the resultant cost shall be recoverable from the Service Provider.
- 12.16. Adequate lock-up facility for the safekeeping of the stock and equipment
- 12.17. DFFE will not be held responsible for any costs incurred by the service providers in the preparation, presentation, and submission of the proposal.
- 12.18. The Project Manager shall do the ongoing management of the Service Level Agreement (SLA).
- 12.19. The Service Provider must guarantee the presence of the Team Leader in charge of programme throughout the duration of the contract.
- 12.20. All the conditions specified in the General Conditions of Contract (GCC) will apply and where the conditions in the special conditions of contract contradicts the conditions in the general conditions of contract the special conditions of contract will prevail.
- 12.21. The supplier shall notify the Department in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 12.22. In case a tenderer is intending to sub-contract portion of work, such tenderer awarded a contract shall only enter sub-contracting arrangements with the approval of the department.
- 12.23. Letter of Authority to sign documents on behalf of the company.
- 12.24. The proposals should be submitted with all required information containing technical information.
- 12.25. Bidders failing to meet pre-qualification and/or mandatory requirements will automatically be disqualified.

- 12.26. Service providers are requested to submit any of the following documents as proof of B-BBEE Status level of contributor:
- a. B-BBEE statuslevel Certificate issued by a Verification Agency accredited by SANAS;
 - b. A sworn Affidavit as prescribed by the B-BBEE Codes of Good Practice; and
 - c. B-BBEE certificate issued by the Companies and Intellectual Property Commission.
 - d. SBD 6.1 must also be duly completed, signed, and submitted alongside the bid to claim preference points. Failure to do so will result in B-BBEE preference points being forfeited.
 - e. A trust, consortium or joint venture will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
 - f. A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate proposal.
 - g. In the event that the application is made by a Joint Venture or Partnership, the accreditation credentials in name of joined entity should be submitted. Both members in the joint venture must meet the requirement of the proposal.
- 12.27. Poor or non-performance by the bidder will result in cancellation of works orders.
- 12.28. The Department reserves the right to proportionately reduce the time period/ scope of work for cleaning services at each area or location when so required due to any other developments including but not limited to office relocation or closure. The tendered amounts will then also be adjusted using the original time period in this document as a basis for negotiations.
- 12.29. The Department reserves the right to proportionately reduce the time period/ scope of work for cleaning services at each area or location when so required due to any other developments including but not limited to office relocation or closure. The tendered amounts will then also be adjusted using the original time period in this document as a basis for negotiations."
- 12.30. The wage rates must comply with the minimum wages as stipulated by the NCCA or BCCCI.
- 12.31. The service provider should ensure Registration for Compensation for Occupational Injuries and Diseases Act (COIDA).
- 12.32. In Provinces where registration is required prior to transportation of hazardous waste to registered landfill site, bidders should provide the department with proof of registration with relevant authorities before the contract starts, in provinces where applicable.

13. SUB-CONTRACTING CONDITIONS/REQUIREMENTS

- 13.1. In case a tenderer a tenderer is intending to sub-contract portion of work, such tenderer awarded a contract shall only enter into sub-contracting arrangements with the approval of the Department.
- 13.2. In relation to a designated sector, a contractor will not be allowed to subcontract in such a manner that the local production and content of the overall value of the contract is reduced to below the stipulated minimum threshold.
- 13.3. A tenderer will not be awarded the points claimed for B-BBEE status level of contribution or contract if it is indicated in the bid documents that such a bidder intends subcontracting more that 25% of the contract value to any other enterprise that does not qualify for at least the same number of points that the bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.
- 13.4. The contractor is not allowed to sub-contract more than 25% of the contract value to another enterprise that does not have equal or higher B-BBEE status level, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

14. PAYMENT TERMS

- 14.1. DFFE undertakes to pay out in full or as per deliverables within 30 (thirty) days all valid claims for work d to its satisfaction upon presentation of a substantiated claim and the required reports stipulated in special conditions. No payment will be made where there is outstanding information/work not submitted by the Service Provider/s until that outstanding information is submitted.

15. TECHNICAL ENQUIRIES

- 15.1. Should you require any further information in this regard, please do not hesitate to contact:
Name: Ms Dimakatso Zamisa
Office Telephone No. 067 417 3916
E-Mail: dzamisa@dffe.gov.za

16. ANNEXURE A: PRICING SCHEDULE PER PROVINCE

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
Northern Cape	A3 Hopely Centre, NRM c /n Hoff Van Riebeek & Van Der Stel Street, Springbok	313.70m ²	Yes	Yes	2	1	R
Northern Cape	60 Mark Street, Assuranje, Building, Upington	75,5m ²	Yes	No	0	1	R
Northern Cape	26 Olien Street, Louisvale road, Upington 2 Separate Office same plot	386m ²	Yes	Yes	2	2	R
Northern Cape	Main Road, Justice Department Courts, Port Nolloth	100m ²	Yes	Yes	1	1	R
SUBTOTAL (EXCLUDING VAT)							R
VAT @ 15%							R
GRAND TOTAL (INCLUDING VAT)							R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
Western Cape	63 Strand Street, Cape Town, City centre	3338 m²	No	Yes	22	0	R
Western Cape	14 Loop Street, Cape Town, City Centre	2045 m²	No	Yes	14	0	R
Western Cape	East Pier 1 & 2 building Waterfront, Cape Town	2026 m² 11149 m²	No	Yes	12	0	R
Western Cape	Foretrust building, Martin Hammerschlag Street, Foreshore, Cape Town	24087m²	No	Yes	17	0	R
Western Cape	Paarden Island, Eiland Centre (storage)	9431 m²	Yes	Yes	2	1	R
Western Cape	Paarden Island, Coastal Structures 39 Neptune Street, Cape Town	1040.21m²	Yes	Yes	2	1	R
Western Cape	Aquarium 306 Beach Road, Sea Point West	4266m²	Yes	Yes	4	4	R
Western Cape	Kluities Krall, Wolseley	121 m²	Yes	Yes	1	1	R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
Western Cape	31 Beach Road, Hout Bay	350m ²	Yes	Yes	1	1	R
Western Cape	26 Harbour Road, Hout Bay Harbour (Opposite Snoekies)	350m ²	Yes	Yes	1	1	R
Western Cape	2 Lighthouse Road Kommetjie, 7976	165m ²	Yes	No	0	1	R
Western Cape	Complex: Kalk Bay Harbour, Main Road, Kalk Bay	213m ²	Yes	Yes	1	1	R
Western Cape	Gordon's Bay Harbour, Beach Road, Gordon's Bay	168.24m ²	Yes	Yes	1	1	R
Western Cape	Harbour Office Kus Weg No 7, Doring Bay, 8151	180m ²	Yes	Yes	1	1	R
Western Cape	Harbour Office Lambert's Bay Harbour, 8130	77.28m ²	Yes	Yes	1	1	R
Western Cape	Harbour Road, Elands Bay, 8110	180m ²	Yes	Yes	1	1	R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
Western Cape	Complex: St Helena Bay Harbour/ compliance & SED 4 offices in one space	493.8m ²	Yes	Yes	4	2	R
Western Cape	Erf 486 De Villiers Street Harbour Area, Laaiplek, 7465	130m ²	Yes	Yes	1	1	R
Western Cape	Plot 115, Beach Road, Jacobs Bay	250m ²	Yes	Yes	1	1	R
Western Cape	Remainder of Erf 3693, Main Street & President Street, Saldanha Bay	250m ²	Yes	Yes	2	1	R
Western Cape	Harbour Road, Saldanha Bay	250m ²	Yes	No	0	1	R
Western Cape	61 Van Riebeeck Street Saldanha Bay	250m ²	Yes	Yes	1	1	R
Western Cape	Erf 560 (SANParks) Yzerfontein Harbour Yzerfontein, 7345	70m ²	Yes	No	0	1	R
Western Cape	43 Main Road Kleinmond, 7195	154m ²	Yes	Yes	1	1	R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
Western Cape	New Harbour Office 248 Still Street, Hermanus	320m ²	Yes	Yes	1	1	R
Western Cape	32 Harbour Road, Gans Bay	100m ²	Yes	Yes	1	1	R
Western Cape	1394 North Beach Road, Struis Bay	175m ²	Yes	Yes	1	1	R
Western Cape	Arniston Harbour, 173Kusweg, Marcusbaai, Arniston, 7280	220m ²	Yes	Yes	1	1	R
Western Cape	657 Main Road West, Still Bay West	75m ²	Yes	No	0	1	R
Western Cape	Corner of 82 Marsh and Church Street Shoprite Building Mosselbay	150m ²	Yes	Yes	1	1	R
Western Cape	Denmar Centre 2nd floor Main Road, Knysna	767.10m ²	No	Yes	2	0	R
SUBTOTAL (EXCLUDING VAT)							R
VAT @ 15%							R
GRAND TOTAL (INCLUDING VAT)							R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
Eastern Cape	Nautilus Building, 1 st floor 29 Da Gama Road, Jeffreys Bay, 6330	193.71m ²	Yes	Yes	1	1	R
Eastern Cape	Harbour Office Small Boat Harbour 34 Campbell Street 6170	150m ²	Yes	Yes	1	1	R
Eastern Cape	Harbour Office 21 Stanley Street Centra Port Elizabeth 6000	589m ²	Yes	Yes	1	1	R
Eastern Cape	Harbour Office Latimers landing East London Harbour East London 6170	255m ²	Yes	Yes	1	1	R
Eastern Cape	9 St Peters Road, East London	571m ²	Yes	Yes	2	1	R
Eastern Cape	Erf 433, 79 Bridge Street Port St Johns 5120	216.90m ²	Yes	Yes	1	1	R
Eastern Cape	PDR Building, Umthata	1600m ²	Yes	Yes	2	1	R
Eastern Cape	Erf 5000, Independence Avenue	2200m ²	Yes	Yes	6	6	R
Eastern Cape	Erf 147 Ramsey Avenue	111.90m ²	Yes	Yes	1	1	R
SUBTOTAL (EXCLUDING VAT)							R
VAT @ 15%							R
GRAND TOTAL (INCLUDING VAT)							R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
North-West	95 Vry Street Vryburg	87,31m ²	No	Yes	1	0	R
North-West	57 Molopo Street, Mafikeng	220m ²	No	Yes	1	0	R
North-West	Mooifontein Agriculture building next to Mooifontein Police Station,	246m ²	Yes	Yes	1	1	R
North-West	Mahikeng nursery, 59 Vleiview Street, Danville Extension	313m ²	Yes	Yes	3	1	R
North-West	Bloemhof Nursery next to Bloemhof dam	250m ²	Yes	Yes	3	1	R
SUBTOTAL (EXCLUDING VAT)							R
VAT @ 15%							R
GRAND TOTAL (INCLUDING VAT)							R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
KZN	86 Main Road, Kokstad	527m ²	No	Yes	3	0	R
KZN	Old Mutual square, 185/189, Long Market Street	1285m ²	Yes	Yes	1	2	R
KZN	Ulundi nursery, Inkosi Gumede street, B-South	150 m ²	Yes	Yes	1	1	R
SUBTOTAL (EXCLUDING VAT)							R
VAT @ 15%							R
GRAND TOTAL (INCLUDING VAT)							R
Free State	3 rd Floor, Allied House Bloemfontein Cnr Maitland & West Burger Street	337.31m ²	No	Yes	2	0	R
Free State	Qwaqwa nursery, Old government building, 2 Mampoi Street Phuthaditjhaba	240 m ²	Yes	Yes	2	1	R
SUBTOTAL (EXCLUDING VAT)							R
VAT @ 15%							R
GRAND TOTAL (INCLUDING VAT)							R

PROVINCE	ADDRESS	OFFICE SQUARE METRES	SERVICES REQUIRED (Y = YES / N = NO)		NUMBER OF REQUIRED SHE BINS	NUMBER OF CLEANING CREW REQUIRED	TOTAL EXCL. VAT
			Cleaning	Hygiene			
Limpopo	110 Munnik Street, Makhado	466.45m ²	Yes	Yes	3	1	R
Limpopo	103 Magistrate Building, Landros, Makhado	552.58m ²	Yes	Yes	3	1	R
Limpopo	Rusplaas nursery, next to Metro and Old Lebowakgomo showgrounds	50 m ²	Yes	Yes	1	1	R
SUBTOTAL (EXCLUDING VAT)							R
VAT @ 15%							R
GRAND TOTAL (INCLUDING VAT)							R

In addition to the above bidders must provide detailed cost breakdown per selected area.

Additional to the detailed pricing per Province as indicated above, bidders are required to ensure that they provide the total pricing per province and this should be informed by the detailed amounts provided on the above table:

PROVINCES	TOTAL PRICE PER PROVINCE
KwaZulu-Natal	R
Limpopo	R
North West	R
Northern Cape	R
Eastern Cape	R
Free State	R
Western Cape	R

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

GOVERNMENT PROCUREMENT
GENERAL CONDITIONS OF CONTRACT
July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
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6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which

may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

	(b) aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
29. Governing language	29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
30. Applicable law	30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
31. Notices	<p>31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice</p> <p>31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.</p>
32. Taxes and duties	<p>32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.</p> <p>32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.</p> <p>32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.</p>
33. National Industrial Participation (NIP) Programme	33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
34 Prohibition of Restrictive practices	<p>34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).</p> <p>34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.</p>

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)



DEPARTMENT OF FORESTRY, FISHERIES AND THE ENVIRONMENT

BAS ENTITY MAINTENANCE FORM

Head Office Only

Date Received _____
Safetynet Capture _____
Safetynet Verified: _____
BAS/LOGIS Capt _____
BAS/LOGIS Auth _____
Supplier No. _____

The Director General

I/We hereby request and authorise you to pay any amounts, which may accrue to me/us to the credit of my/our account with the mentioned bank.

I/we understand that the credit transfers hereby authorised will be processed by computer through a system known as "ACB - Electronic Fund Transfer Service", and I/we understand that no additional advice of payment will be provided by my/our bank, but that the details of each payment will be printed on my/our bank statement or any accompanying voucher. (This does not apply where it is not customary for banks to furnish bank statements).

I/we understand that the Department will supply a payment advice in the normal way, and that it will indicate the date on which the funds will be made available on my/our account.

This authority may be cancelled by me/us by giving thirty days notice by prepaid registered post.

Please ensure information is validate as per required bank screens .

I/We understand that bank details provided should be exactly as per record held by the banks.

I/We understand that the Department will not held liable for any delayed payments as a result of incorrect information supplied.

Company / Personal Details

Registered Name

Trading Name

Tax Number

VAT Number

Title:

Initials:

Full Names

Surname

Persal Number

Address Detail

Address

(Compulsory if Supplier)

Physical

Postal

Postal Code

New Detail

☐ New Supplier information ☐ Update Supplier information

Supplier Type:

☐ Individual
☐ Company
☐ CC

☐ Department
☐ Trust
☐ Other (Specify)

☐ Partnership

Department Number

