



TENDER DATA

1.	The Employer is: Thembisile Hani Local Municipality Private Bag X 4041 Empumalanga 0458			
2.	Tender Documents			
	Tendering Procedures Tender notice and invitation to tender Tender data Returnable Documents List of Returnable Documents The Contract Agreements and Contract data Forms of Offer and Acceptance Contract Data Pricing Data Pricing Instruction Bill of Quantities Terms of Reference Terms of Reference Additional Relevant Documents Supply Chain Management Policy			
3.	Interpretation The tender data and additional requirements contained in the tender schedules that are included in the returnable documents are deemed to be part of these tender conditions.			
4	Communication. The Employer's Representative is; <table border="1"><tr><td>Accounting Officer; Mr. D.J.D. Mahlangu Private Bag X 4041 Empumalanga 0458 Tel: 013 986 9100</td><td>Procurement Inquiries Mr. G.M Rapolai Private Bag X 4041 Empumalanga 0458 Tel: 013 986 9233</td><td>Technical Inquiries. Ms.P.K Radebe Private Bag X 4041 Empumalanga 0458 Tel : 013 986 9105</td></tr></table> 4.1 Attention is drawn to the fact that verbal communication given by the Employer's representative prior to the close of tenders will not be regarded as binding on the employer. Only information issued formally by the employer in writing to the tenders, under the signature of the Accounting Officer will be regarded as amending the tender documents.	Accounting Officer; Mr. D.J.D. Mahlangu Private Bag X 4041 Empumalanga 0458 Tel: 013 986 9100	Procurement Inquiries Mr. G.M Rapolai Private Bag X 4041 Empumalanga 0458 Tel: 013 986 9233	Technical Inquiries. Ms.P.K Radebe Private Bag X 4041 Empumalanga 0458 Tel : 013 986 9105
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Tenderer

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Employer

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5	<p>The Employer's right to accept or reject any tender offer</p> <p>The employer has the right not to accept the lowest tender and to accept the whole or part of any tender or not to consider any tender not suitably endorsed is fully reserved by the Thembisile Hani Local Municipality.</p>
6	<p>Tenderer Obligations</p> <p>6.1 The Council retains the right to call for any additional information that it may deem necessary</p> <p>6.2 If tendering as a Joint Venture, Joint venture must be constituted by means of a comprehensive and fair, written agreement between the members, which sets out their obligations, rights, risks and rewards.</p> <p>Joint venture members should share at least the following aspects of the joint venture activities in a meaningful and equitable manner:</p> <ol style="list-style-type: none">1. Control2. Management3. Operations4. Risk5. Profit and Loss <p>6.3 If a Tenderer , or any person employed by him is found to have either directly or indirectly, promised or given to any person in the employment of Council, any commission, gratuity, gift or other consideration, The Council shall have the right to summarily and without recourse to law and without prejudice to any other legal remedy which it may have in regard to any loss and/ or additional costs or expenses, to disqualify the Tender or cancel the Contract without paying any compensation to the aforesaid Tender or Contract.</p> <p>6.4 At the request of the Municipal Manager or his authorised representative from furnishing him with additional information, or with a sample or specimen for testing purposes or otherwise, or from giving a demonstration so as to enable the recommendation to the Council's responsible Committee on the award of the contract be formulated,</p>
7.	<p>Proof of warrantee</p> <p>None</p>
8	<p>Compensation of tendering</p> <p>The employer will not compensate the tenderer for any costs incurred in the preparation and submission of a tender offer, including the cost of any testing necessary to demonstrate that aspects of the offer satisfy requirements.</p>
9	<p>Check documents</p>

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APPOINTMENT OF ONE OR MORE SERVICE PROVIDERS FOR THE PROVISION OF TRAVEL
(AIR OR GROUND TRAVEL), ACCOMMODATION, TRANSPORT AND RELATED SERVICES
FOR A PERIOD OF 36 MONTHS

	<p>The Tenderer should check the tender documents on receipt for completeness and notify the employer of any discrepancy or omission.</p>
10.1	<p>Confidentiality and Copyright of Documents.</p> <p>Treat as confidential all matters arising in connection with the tender. Use and copy the documents issued by the employer only for the purpose of preparing and submitting a tender offer in response to the invitation</p>
10.2	<p>Clarification Meeting</p> <p>Yes.</p>
11	<p>Submitting tender offer:</p> <p>11.1 No Tender document will be considered unless submitted on Council's Official Tender Document. Two copies of the tender documents must be submitted (Original and copy).</p> <p>11.2 Return all the returnable documents to the employer after completing them. All tender compliance documents must be bundled at the back of the tender document labelled accordingly.</p> <p>11.3 The employer's address for delivery of tender offers and identification details to be shown on such tender offer package are:</p> <p>Location of tender box : Thembisile Hani Local Municipality Stand no 24 , Corner Police Station Mthombomuhle Physical address : (Kwaggafontein C) Empumalanga</p> <p>Telephonic, telegraphic, telex, facsimile or emailed tenders will not be considered</p> <p>11.4 All tender received by the Thembisile Hani Local Municipality will remain in the Municipality's possession until after the stipulated closing date and time.</p> <p>11.5 Accept that a tender submitted to the employer cannot be withdrawn or substituted. No substitute tenders will be considered</p>
12.	<p>Closing Time:</p> <p>12.1 The time and location for opening of the Tender offers are:</p> <p>Closing Time: 12:00pm Closing Date: 03 February 2026 Location: Thembisile Hani Local Municipality Stand No. 24 Corner Police Station Mthombomuhle Kwaggafontein C Empumalanga 0458</p> <p>12.2 After the opening of the tender proposals, no information relating to the clarification, determination</p>



APPOINTMENT OF A TRAVEL AGENCY FOR THE PROVISION OF TRAVEL (FLIGHTS AND CAR HIRE), ACCOMMODATION AND VENUE HIRE SERVICES AS AND WHEN REQUIRED FOR A PERIOD OF 36 MONTHS

	of responsiveness, evaluation and comparison of tender proposals and recommendations concerning the award of the tender shall be disclosed to any other tenderer or persons not concerned with such process until the award of the Tender has been announced by the THLM.
13.	Pricing the tender State the rates and prices in Rand NB: Should prices be affected by exchange rates and price fluctuations, bidders should take forward cover and this be incorporated in the price tendered.
14.	Alterations to the tender documents. No alterations may be made to the tender document issued by the employer. Proposals and any other supporting documents must be attached to the back of this tender document
15	Alternative tender offer. No alternative tender offers will be considered or accepted Alternative offers may be submitted only if a main tender offer, strictly in accordance with all the requirements of the tender document is also submitted. The alternative tender offer is to be submitted with the main tender offer together with a schedule that compares the requirements of the tender document with the alternative requirements the tenderer proposes.
16	Tender offer validity The Tender offer validity period is 120 days from the closing date.
17	Tender clarification after submission A tender may be regarded as non-responsive if the tenderer fails to provide clarification requested by the employer within the time for submission stated in the employer's written request.
18	Tender evaluation points 18.1 The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 system shall be applicable. 18.2 Preference points for this bid shall be awarded for: (a) Price; and (b) Specific goals. 18.3 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80

Tenderer

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	<table border="1"><tr><td>SPECIFIC GOALS</td><td>20</td></tr><tr><td>Total points for Price and Specific goals must not exceed</td><td>100</td></tr></table>	SPECIFIC GOALS	20	Total points for Price and Specific goals must not exceed	100						
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19.	<p>Evaluation of Tenders</p> <p>The Tenderers notice is drawn to the fact that the evaluation, adjudication and awarding of this tender will be in terms of the Supply Chain Management Policy of the THLM.</p>										
19.1	<p>The following steps will be followed in evaluation:</p> <ol style="list-style-type: none">1. Determination of whether or not tender offers are complete.2. Determination of whether or not tender offers are responsive.3. Determination of the reasonableness of tender offers.4. Confirmation of the eligibility of preferential points claimed by tenderers.5. Awarding of points for financial offer.6. Ranking of tenderers according to the total points7. Performance of risk analysis by checking the credit record of the tenderers										
19.2	<p>Evaluation Criteria</p> <p>The procedure for the evaluation of responsive Bids will be on the average of the previous three projects where the firm was involved</p> <p>The tenders shall be considered for further evaluation when they score a minimum of 70 points out the maximum 100 points allocated.</p> <table border="1"><thead><tr><th colspan="2">Summary of Functionality</th></tr></thead><tbody><tr><td>Organising and Staffing</td><td>30</td></tr><tr><td>Creditors Reference / Proof of Accounts with Creditors</td><td>40</td></tr><tr><td>Experience of Firm</td><td>30</td></tr><tr><td>Total</td><td>100</td></tr></tbody></table>	Summary of Functionality		Organising and Staffing	30	Creditors Reference / Proof of Accounts with Creditors	40	Experience of Firm	30	Total	100
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Creditors Reference / Proof of Accounts with Creditors	40										
Experience of Firm	30										
Total	100										
	<p>Tenders are adjudicated in terms of THLM Supply Chain Management Policy, and the following framework is provided as a guideline in this regard.</p>										

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19.3.1	<p>Technical adjudication and General Criteria</p> <ul style="list-style-type: none">▪ Tenders will be adjudicated in terms of <i>inter alia</i>:<ul style="list-style-type: none">▪ Compliance with Tender conditions▪ Technical specifications <p>If the Tenderer does not comply with the Tender Conditions, the Tenderer may be rejected.</p> <p>If technical specifications are not met, the Tender may also be rejected.</p> <p>With regard to the above, certain actions or errors are unacceptable and warrants REJECTION OF THE TENDER, for example</p> <ul style="list-style-type: none">▪ Pages to be completed, removed from the Tender document, and have therefore not been submitted.▪ If tender document is not fully completed as required and as stipulated in the tender data.▪ If any tender document is tempered with or it is unbundled or unbundled.▪ Failure to complete the schedule of quantities as required – only lump sums provided.▪ Scratching out without initialling next to the amended rates or information.▪ Writing over / painting out rates / the use of tippex (without initialling) or any erasable ink, e.g. pencil.▪ Failure to attend compulsory site inspections▪ The Tender has not been properly signed by a party having the authority to do so, according to the Form D – “Authority for Signatory”▪ A Resolution by a Board of Directors of the Company authorizing the Tenderer to sign the Tender document on behalf of the Company. No authority for signatory submitted.▪ Particulars required in respect of the Tender have not been provided – non-compliance of Tender requirements and/or specifications.▪ The Tenderer's attempts to influence, or has in fact influenced the evaluation and/or awarding of the contract.▪ The Tender has been submitted after the relevant closing date and time▪ Failure to complete and sign Form C1.1 Form of Offer and Acceptance▪ If any municipal rates and taxes or municipal service charges owed by that Tenderer or any of its directors to the municipality, or to any other municipality or municipal entity, are in arrears for more than three months.▪ If any Tenderer who during the last five years has failed to perform satisfactorily on a previous contract with the municipality or any other organ of state after written notice was given to that Tenderer that performance was unsatisfactory.
19.3.2	<p>Size of enterprise and current workload</p> <ul style="list-style-type: none">▪ Evaluation of the Tenderer's position in terms of:<ul style="list-style-type: none">▪ Previous and expected current annual turnover▪ Current contractual obligations▪ Capacity to execute the contract

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19.3.3	<p>Staffing profile</p> <p>Evaluation of the Tenderer's position in terms of:</p> <ul style="list-style-type: none">▪ Staff available for this contract being Tendered for▪ Qualifications and experience of key staff to be utilised on this contract.
19.3.4	<p>Proposed Key Personnel</p> <p>In this part of the tender, the Tenderer shall also supply Curriculum Vitae (CVs) for the Staff available named and working on full time basis for the Tenderer. The CVs should follow the normal Professional Format as used by Professional Service Providers.</p> <p>Each CV should give at least the following:</p> <ul style="list-style-type: none">○ Position in the firm and within the organisation of this assignment○ PDI status (describing population group, gender and disabilities)○ Educational qualifications○ Professional Registrations○ Relevant experience (actual duties performed, involvement and responsibility), including locations, dates and durations of assignments, starting with the latest.○ Language proficiency and○ References (company name, individual name, position held, contact details) <p>Much importance will be placed on the experience of the staff proposed. The Tender must ensure that, if selected, the nominated staff will be assigned as proposed. Failure to do so may result in the annulment of any acceptance of the Tenders' proposal and/ or Agreement entered into by the Client for the execution of the services</p>
19.3.5	<p>Previous experience</p> <p>The procedure for the evaluation of responsive Bids will be on the average of the previous three projects where the firm was involved</p> <p>The tenderer shall list in the appropriate Forms the appropriate related projects undertaken by the member firms of the tenderer within the last five (5) years.</p> <p>Evaluation of the Tenderer's position in terms of his previous experience. Emphasis will be placed on the following:</p> <ul style="list-style-type: none">▪ Experience in the relevant technical field<ul style="list-style-type: none">▪ Experience of contracts of similar size▪ Some or all of the references will be contacted to obtain their input.
19.3.6	<p>The tenderer shall provide documentation of company experience of each member of the Consortium/Joint Venture related projects.</p>

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19.3.7	Financial ability to execute the contract: Evaluation of the Tenderer's financial ability to execute the contract. Emphasis will be placed on the following: <ul style="list-style-type: none">▪ Proof of warrantee▪ Contact the Tender's bank manager to assess the Tenderer's financial ability to execute the contract and the Tenderer hereby grants his consent for this purpose.
19.3.8	Good standing with SA Revenue Services <ul style="list-style-type: none">▪ The tenderer must attach a valid SARS tax verification PIN
19.3.9	If the Tender does not meet the requirements contained in the THLM Procurement Policy, and the mentioned framework, it will be rejected by the Council, and may not subsequently be made acceptable by correction or withdrawal of the non-conforming deviation or reservation
19.3.10	Penalties The Thembisile Hani Local Municipality will if upon investigation it is found that a preference in terms of the Act and these regulations has been obtained on a fraudulent basis, or any specified goals are not attained in the performance of the contract, on discretion of the Municipal Manager, one or more of the following penalties will be imposed: <ul style="list-style-type: none">▪ Cancel the contract and recover all losses or damages incurred or sustained from the Tenderer.▪ Impose a financial penalty at the discretion of Council▪ Restrict the contractor, its shareholders and directors on obtaining any business from the Thembisile Hani Local Municipality for a period of 5 years.
20	The additional conditions of Tender are: 1 Thembisile Hani Local Municipality may also request that the Tenderer provide written evidence that his financial, labour and resources are adequate for carrying out the project. 2 The Thembisile Hani Local Municipality reserves the right to appoint a firm of chartered accountants and auditors and / or execute any other financial investigations on the financial resources of any Tenderer. The Tenderer shall provide all reasonable assistance in such investigations.

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FORM A: EVALUATION SCHEDULE: TENDER COMPLIANCE

Tender Compliance by the Contracting Firm

It must be noted that a total of **40 points** must be obtained by the Contracting Firm in relation to the requirements as mentioned on the table below failure which a tender shall be automatically eliminated from any further evaluation.

Evaluation Criteria	Evaluation Criteria	Elimination Factor	Points obtainable	Points Claimed
Delegation of Authority (Note 01)	Delegation of Authority for Signatory signed by Senior Directors and/or Shareholders nominating representative on the project	Yes	5	
Completing tender document (Note 02)	Must initial every page in the tender document, signing and fill the tender document in full	Yes	5	
Company registration (Note 03)	Proof of Company Registration with Company Intellectual Property Registration Office (CIPRO) and proof of shareholding	Yes	5	
Tax Verification Pin (Note 04)	Proof of Tax Registration and Compliance with South African Revenue Service (SARS)	Yes	5	
Bank Confirmation Letter (Note 05)	A proof in the form bank stamped letter from the bank not older than three (03) months confirming the bank account and details.	Yes	5	
Municipal Account (Note 06)	A statement of the municipal account which does not owe the municipal services for more than 90 days must be attached	Yes	5	
CSD Report (Note 07)	A copy of CSD summary report of the company which is not older than one (01) month must be attached.	Yes	5	
Association of Southern African Travel Agents (ASATA) certificate or any other related regulatory body in the travel industry (Note 08)	A copy of the ASATA certificate must be attached or any professional body in the media industry	Yes	5	
Total 40 points				

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APPOINTMENT OF A TRAVEL AGENCY FOR THE PROVISION OF TRAVEL (FLIGHTS AND CAR HIRE), ACCOMMODATION AND VENUE HIRE SERVICES AS AND WHEN REQUIRED FOR A PERIOD OF 36 MONTHS

Note 01: Delegation of Authority

In case of a Company, a delegation of Authority signed by the Consulting Firm's Board of Directors nominating a Team Leader as a delegated and authorized Signatory must be attached. In case of a Closed Corporation, a delegation of Authority signed by the Contracting Firm's majority Shareholders nominating a Team Leader as a delegated and authorised Signatory must be attached. Failure to attach the certificate shall warrant an automatic elimination of the tender from any further evaluation.

Note 02: Completing tender document

As stipulated in the tender rules or in addition thereto, a tender document shall be completed in full with all the provided spaces signed, every page initialled accordingly and required documentation attached. Failure, which shall warrant an automatic elimination of tender from any further evaluation.

Note 03: Company registration

A proof of company registration in the form of a copy from the Company Intellectual Property Registration Office (CIPRO) shall be attached, including a copy of a certificate for proof of shareholding. Failure to attach the certificate shall warrant an automatic elimination of the tender from any further evaluation.

Note 04: Tax Verification PIN

A copy of tax registration and compliance (Tax Pin) with relevant tax legislation in the form of a valid tax verification pin certificate shall be attached. Failure to attach the certificate shall warrant an automatic elimination of the tender from any further evaluation.

Note 05: Bank Confirmation Letter

Attach proof in the form of the bank confirmation letter with an e-confirmation or electronic stamp not older than three (3) months confirming the bank account and details of the company. Failure to attach the certificate shall warrant an automatic elimination of the tender from any further evaluation.

Note 06: Municipal Account

Attach an original or a copy of a municipal utility account (not older than three (3) months), and the account must not be in arrears for more than 90 days for any of the registered Director(s) or Company. Attach a copy of the lease agreement along with the utility account of the Landlord, whereby the company is leasing the property from which it is operating. Failure to attach the certificate shall warrant an automatic elimination of the tender from any further evaluation.

Note 07: CSD Report

Attach a copy of the CSD summary report of the company, which is not older than one (1) month, must be attached. Failure to attach the certificate shall warrant an automatic elimination of the tender from any further evaluation.

Note 08: ASATA Certificate

The Association for Southern African Travel Agents (ASATA) certificate or any related regulatory body in the travel industry must be attached; failing which, the tender shall automatically be eliminated from any further evaluation.

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The undersigned, who warrants that he/she is duly authorised to do so on behalf of the enterprise, confirms that the contents of this schedule are within my personal knowledge and are to the best of my belief both true and correct.

Person Authorised to sign Tender:

FULL NAME:

SIGNATURE: DATE:



APPOINTMENT OF A TRAVEL AGENCY FOR THE PROVISION OF TRAVEL (FLIGHTS AND CAR HIRE), ACCOMMODATION AND VENUE HIRE SERVICES AS AND WHEN REQUIRED FOR A PERIOD OF 36 MONTHS

FORM B: EVALUATION SCHEDULE: PERSONNEL AND PREVIOUS RELATED WORK EXPERIENCE

The Firm's tender responsiveness in relation to points is therefore summarised as follows:

Summary of Functionality	
Organising and Staffing	30
Creditors Reference / Proof of Accounts with Creditors	40
Experience of Firm	30
Total	100

A firm must obtain a minimum of 75 points out of the 100 points above to be considered for preferential point system for price and specific goals evaluation.

Organising and Staffing (Maximum points obtainable 30)

Project Manager / Team Leader: *(Maximum Points obtainable 15)*

Name:.....

Evaluation Criteria	Minimum Required	Elimination Factor	Points obtainable	Points Claimed
Academic Qualifications	National Diploma in Tourism, or equivalent.	No	3	
	B-Tech or Degree in Tourism studies /equivalent or higher.	No	7	
Sub-total			7	
Experience of Team Leader in similar projects		Elimination Factor		
Involvement in comparable projects	1-2 projects	No	2	
	3 -5 projects	No	4	
	6 projects and above	No	8	
Sub-total			8	
Total			15	

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APPOINTMENT OF A TRAVEL AGENCY FOR THE PROVISION OF TRAVEL (FLIGHTS AND CAR HIRE), ACCOMMODATION AND VENUE HIRE SERVICES AS AND WHEN REQUIRED FOR A PERIOD OF 36 MONTHS

Senior Consultant:

(Maximum Points obtainable 10)

Name:

Evaluation Criteria	Minimum Required	Elimination Factor	Points obtainable	Points Claimed
Academic Qualifications	National Diploma in Tourism, or equivalent or higher.	No	6	
	Certificate in Tourism, or equivalent/ or higher.	No	4	
Sub-total			6	
Years experience of in contract administration	1 – 4 years of experience	No	1	
	5 years of experience and above	No	3	
Sub-total			4	
Total			10	

Junior Consultant:

(Maximum Points obtainable 5)

Name:

Evaluation Criteria	Minimum Required	Elimination Factor	Points obtainable	Points Claimed
Academic Qualifications	Matric Certificate	No	2	
	Certificate in Tourism, or equivalent or higher.	No	3	
Sub-total			3	
Years experience of in contract administration	1 – 4 years of experience	No	1	
	5 years of experience and above	No	2	
Sub-total			2	
Total			5	

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ORGANISING AND STAFFING/PERSONNEL		
PERSONNEL	TOTAL	SCORES
Project Team Leader	15	
Senior Consultant	10	
Junior Consultant	5	
Total	30	

CREDITORS' REFERENCES (Maximum Points obtainable 40)

Note: Company's creditor's references/ proof of accounts with creditors

Provide proof of the company's existing accounts which is in the form of verifiable certified copies issued with contact details from public and private sectors. If these are not provided, zero points will be allocated in that regard.

Evaluation Criteria	Evaluation Criteria	Elimination Factor	Points obtainable	Points Claimed
Company's existing accounts with Hotel Operators in South Africa	1 -2 letters	No	3	
	3– 5 letters	No	8	
	6letters and Above	No	10	
Sub total			10	
Company's existing accounts with Car Rental Operators in South Africa	1 -2 letters	No	3	
	3– 5 letters	No	8	
	6letters and Above	No	10	
Sub total			10	
Company's existing accounts with Airport Shuttle Operators	1 -2 letters	No	3	
	3– 5 letters	No	8	
	6letters and Above	No	10	
			10	

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Sub total				
Company's existing accounts with Airlines in South Africa	1 -2 letters	No	3	
	3– 5 letters	No	8	
	6 letters and Above	No	10	
Sub-Total			10	
TOTAL			40	

EXPERIENCE OF FIRM (Maximum Points obtainable 30)

Note: Company's previous completed projects

Provide proof of the company's previous completed projects which is in the form of verifiable appointment letters / orders issued with contact details from public and private sectors. If these are not provided, zero points will be allocated in that regard.

Evaluation Criteria	Evaluation Criteria	Elimination Factor	Points obtainable	Points Claimed
Company experience in terms of projects completed	1 -3 Project	No	10	
	4– 5 Projects	No	20	
	6 Projects and Above	No	30	
Sub-Total			30	
TOTAL			30	

TOTAL SCORE: _____/100

Tenderer

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