

The amended bid document has been uploaded on the eTender Portal and to be completed and submitted on or before the closing date and time provided.

QUESTIONS AND ANSWERS ADDRESSED

BID WCGHSC 0329/2025 RENDERING OF HEALTH CARE RISK WASTE HANDLING SERVICES FOR WESTERN CAPE GOVERNMENT: HEALTH AND WELLNESS, CAPE METROPOLE, CAPE WINELANDS, CENTRAL KAROO, GARDEN ROUTE, OVERBERG AND WEST COAST DISTRICT'S FOR A THREE YEAR PERIOD.

Question:

As discussed in today's tender briefing we would like to seek clarity regarding Point 20 on page 8, which states that "only transportation and incineration will be permitted to be subcontracted." Incineration is not the only approved or widely utilised treatment technology, Alternatives such as autoclaving are also compliant and commonly used within the industry.

In light of this, I would appreciate your guidance on whether the intention of Point 20 is to limit subcontracting strictly to transportation and incineration, or whether this may have been intended to refer more broadly to transportation and treatment.

Clarification on this point will assist us in ensuring that our submission is fully aligned with the Department's requirements and expectations.

Answer:

The Department confirms that the specification under Point 20 on page 8 remains as issued in the bid document. The requirement is that only transportation and incineration may be subcontracted. This clause should not be interpreted as a general reference to any other treatment methods.

Question:

Kindly advise whether an addendum or a letter supplementing the current SLA with the treatment plants will suffice, confirming that, if we are successful, the treatment plant will treat the WCDoH waste for the duration of the contract on our behalf.

Answer:

An addendum or a letter supplementing the current SLA with the treatment plants will not be accepted.

Question:

George Sub District - Clinics are serviced three times per week, whereas George Hospital is serviced twice weekly. This is based on the expectation that hospitals generate more waste than clinics and therefore require more frequent collections. Kindly clarify if there was a mistake in the schedule or if this is correct.

Answer:

George Hospital is serviced Monday to Friday (Mon - Fri , the dash makes provision for this). The clinics have been changed to one day per week. Refer to Annexure B Facilities Collection List, column K to O addresses the collection changes. See example below extracted from Annexure B.

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Facility Name	Current Collection Frequency (eg Weekly, Twice a week, Bi-Weekly)	Current Pick up Day/s	Do you require changes to current collections? Only indicate YES/NO	Indicate the required changes (either changing current collection days, added collections)	If you require additional collection days , stipulate reasons for the change. (This will have pricing implications)
GEORGE SUB-DISTRICT					
George Hospital		Mon - Fri			
Harry Comay TB Hospital	Weekly	Mon Wed Fri	NO	N/a	No changes
Blanco Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Conville Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
George Sentrum Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Kuyasa Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Lawaaikamp Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Pacaltzdorp Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Parkdene Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Rosemore Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Thembaletu Clinic	Weekly	Mon Wed Fri	YES	Fri	Day change
Touwsranten Clinic	Weekly	Mon Wed Fri	YES	Tue	Day change
George FPL (Forensic Pathology Lab)	Weekly	Friday	Yes	Wednesday	It was indicated Friday, date change to Wednesday

Question:

Hessequa Sub District - Riversdale Hospital and clinics all serviced 2 x times weekly. Is the hospital and the clinics having the same collection frequency? Kindly clarify.

Answer:

The clinics have been changed to one day per week. Refer to Annexure B Facilities Collection List, column K to O addresses the collection changes. See example below extracted from Annexure B.

Facility Name	Current Collection Frequency (eg Weekly, Twice a week, Bi-Weekly)	Current Pick up Day/s	Do you require changes to current collections? Only indicate YES/NO	Indicate the required changes (either changing current collection days, added collections)	If you require additional collection days , stipulate reasons for the change. (This will have pricing implications)
HESSEQUA SUB-DISTRICT					
Riversdale Hospital	Twice Weekly	Tue Fri	NO	N/a	No changes
Riversdale Clinic	Weekly	Tue Fri	YES	Tue	Day change

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Albertinia Clinic	Weekly	Tue Fri	YES	Tue	Day change
Melkhoutfontein Clinic	Weekly	Tue Fri	YES	Tue	Day change
Stillbay Satellite Clinic	Weekly	Tue Fri	YES	Tue	Day change
Heidelberg Clinic	Weekly	Tue Fri	YES	Tue	Day change
Slangrivier Satellite Clinic	Weekly	Tue Fri	YES	Tue	Day change
Riversdale FPL (Forensic Pathology Lab)	2 weekly		Yes	Weekly - Tuesday	It was indicated 2 weekly, it is changed to weekly, Tuesday

Question:

Oudtshoorn Sub District - Oudtshoorn Hospital and all clinics serviced 3 x times weekly. Is the collection frequency the same for the hospital and the clinics? Kindly clarify.

Answer:

The clinics have been changed to one day per week. Refer to Annexure B Facilities Collection List, column K to O addresses the collection changes. See example below extracted from Annexure B.

Facility Name	Current Collection Frequency (eg Weekly, Twice a week, Bi-Weekly)	Current Pick up Day/s	Do you require changes to current collections? Only indicate YES/NO	Indicate the required changes (either changing current collection days, added collections)	If you require additional collection days, stipulate reasons for the change. (This will have pricing implications)
OUTDSHOORN SUB-DISTRICT					
Oudtshoorn Hospital	Thrice a week	Mon Wed Fri	NO	N/a	No change
Oudtshoorn Clinic	Thrice a week	Mon Wed Fri	YES	Mon (Once a week)	Day change and frequency (once a week)
Oudtshoorn Dental Clinic	Thrice a week	Mon Wed Fri	YES	Mon (Once a week)	Day change and frequency (once a week)
Bongulethu Clinic	Thrice a week	Mon Wed Fri	YES	Mon (Once a week)	Day change and frequency (once a week)
Bridgeton Clinic	Thrice a week	Mon Wed Fri	YES	Mon (Once a week)	Day change and frequency (once a week)
Dysselsdorp Clinic	Thrice a week	Mon Wed Fri	YES	Mon (Once a week)	Day change and frequency (once a week)
Toekomsrus Clinic	Thrice a week	Mon Wed Fri	YES	Mon (Once a week)	Day change and frequency (once a week)

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De Rust Clinic	Thrice a week	Mon Wed Fri	YES	Mon (Once a week)	Day change and frequency (once a week)
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SPECIAL NOTE TO BIDDERS

On Tuesday, 7th April 2026, the Bid Specification Committee agreed that the bid document be amended to the following:

- Page 24 of 83, section 9 Mandatory Requirements: “Any other authorisations required by the local municipalities (where applicable)” – This clause has been removed from the Mandatory documents section and an updated Bid Document been uploaded onto the E-tender portal without this clause.