



## REPAIRS & MANTAINANCE

### Request for quotation

REQUEST FOR QUALIFIED AND EXPERIENCED SERVICE PROVIDERS FOR THE PROVISION OF PLUMBING SERVICES AT PHAROE PARK COMPLEX. THE SUCCESSFUL SERVICE PROVIDER WILL BE RESPONSIBLE FOR THE GENERAL UPKEEP, REPAIR, AND INSTALLATION OF WATER AND SANITATION SYSTEMS. RFQ NO: EHC/PLPP/2026

4. EVALUATION OF THE QUOTATIONS	Scope of work
<p>RFQ will be evaluated in terms of the below-mentioned criteria:</p> <ul style="list-style-type: none"><li>• Stage One - Phase One: Mandatory Compliance</li><li>• Phase Two: Compulsory Administrative Compliance</li><li>• Stage Three - Price and preference points (80/20)</li></ul> <p><b>STAGE ONE - PHASE ONE: MANDATORY REQUIREMENTS</b></p> <ul style="list-style-type: none"><li>• Late submissions will not be accepted.</li><li>• Bidder must sign submission register.</li><li>• Financial capability. Submit latest 3 months bank statements reflecting a positive cash flow or access to short-term finance (e.g. overdraft facility) confirming the bidder's ability to deliver the project.</li><li>• Completed Pricing Schedule</li><li>• Active CIDB status with grading of 1SO or Higher</li></ul>	<p><b>1.BACKGROUND</b></p> <p>Ekurhuleni Housing Company ("EHC") is a Municipal Entity set up in 2000. It was established to undertake the development and management of rental housing stock for low and moderate-income households in the City of Ekurhuleni.</p> <p>Ekurhuleni Housing Company (EHC) derives its mandate from the City of Ekurhuleni (CoE). This mandate is informed by the national housing imperatives that are outlined through the Rental Housing Act, the Social Housing Act, and the MFMA. EHC provides and manages affordable rental housing for the lower income market as an integral part of efforts to eradicate the housing backlog in the Ekurhuleni Metropolis. The main target market comprises of home seekers whose household incomes meet the criteria for the Consolidated Capital Grant (CCG), which comprise of the Restructuring Capital Grant and the Institutional Housing Subsidy, which are available to beneficiaries whose total household income is between R1850 and R22 000 per month.</p> <p><b>2.SCOPE OF WORK</b></p> <p>The successful service provider will be responsible for the general upkeep, repair, and installation of water and sanitation systems. Key focus areas include:</p> <ul style="list-style-type: none"><li>• Leak Detection &amp; Repair: Identifying and fixing concealed pipe bursts and surface leaks.</li><li>• Geyser Maintenance: Repairing or replacing high-pressure solar and electric geysers (including valves and elements).</li><li>• Sanitary Ware: Installation and repair of toilets, basins, showers, and sinks.</li><li>• Drainage Systems: Unblocking of main sewer lines and internal waste pipes using mechanical or high-pressure methods.</li><li>• Reticulation: Maintenance of booster pumps and water storage tanks where applicable.</li></ul> <p><b>Technical Specifications</b></p> <p>All work must be carried out in accordance with SANS 10252 (Water Supply and Drainage) and SANS 10254 (Geyser Installations).</p>

- Minimum of three (3) written references from previous commercial or residential

**NB: Service providers who fail to comply with the above requirements will be disqualified and will not proceed to Phase 2 of the evaluation.**

#### **STAGE ONE - PHASE TWO: ADMINISTRATIVE COMPLIANCE**

- Certified Director's ID copy. (Not older than three months from the closing date)
- CK
- Up to date municipal account/statement for the company (not in arrears for more than 90 days). In case a bidder is a lessee, a valid original or certified copy of a lease agreement must be supplied
- Company pricing with letter head
- Valid BBBEE/affidavit (failure to comply bidder will forfeit points allocations of specific goals (80/20 specific goals points allocations as per threshold)
- Bank letter not older than three months
- Respond to RFQ (RFQ document)
- Signed MBD Forms
- Valid Tax Pin

#### **STAGE THREE: PRICE AND PREFERENCE POINTS EVALUATION IN TERMS OF PPPFA REGULATIONS 2022 (AS AMENDED):**

Evaluation In Terms of PPPFA Regulations 2022 (As Amended):

Feature	Requirement / Specification
Piping Materials	Copper (Class 0/1/2) or SABS-approved HDPE/PEX for underground/internal use.
Fittings	DZR (Dezincification Resistant) brass fittings for all water connections.
Response Time	Emergency call-outs must be attended to within 2–4 hours.
Warranty	Minimum 6-month workmanship guarantee on all repairs.
Compliance	Certificates of Compliance (COC) must be issued for all geyser installations

#### **Technical Compliance Checklist for Bidders**

- Materials: All piping must be Copper (Class 0/1/2) or SABS-approved HDPE/PEX.
- Fittings: Only DZR (Dezincification Resistant) brass fittings are permitted.
- Standards: All work must comply with SANS 10252 and SANS 10254.
- Certification: Plumbers must be PIRB-registered (or equivalent) to issue COCs
- Where theft is prevalent or cost saving is required Polycarp piping and fittings shall be used.
- Workmanship 6-Months guarantee and warranty on all repairs.

#### **3. PRICING SCHEDULE**

DESCRIPTION	UNIT OF MEASURE	UNIT PRICE		TOTAL AMOUNT (excl. vat)
Standard Call-Out: Includes first hour of labor and travel.	Each			
Emergency Call-Out: Guaranteed 2–4-hour arrival.	Each			
Artisan Labor: Hourly rate for additional work.	Hour			
Assistant Labor: Hourly rate for general labor.	Hour			
<b>Geyser Maintenance &amp; Compliance (SANS 10254)</b>	Per Unit			
Service/Inspection: Check valves, anodes, and elements	Per Unit			
Element/Thermostat Replacement: (Excl. material cost).	Each			
Valve Replacement: Safety/TP or Pressure Reducing Valve.	Each			
<b>Full Geyser Installation: Including COC issuance.</b>	Each			
<b>Sanitary Ware &amp; Reticulation</b>				
Toilet Repair:	Each			

Non-Executive Directors: L. Mtimde (Chairperson); T. Hangana; F. Dikgale; D. Hlawula

Executive Directors: Z. Nkamana (CEO); N. Ndimande (CFO)

Company Secretary (Vacant)

Reg. No. 2000/007937/07

<p>This bid will be evaluated and adjudicated according to the 80/20 preference point system, in terms of which a maximum of 80 points will be awarded for prize and 20 points will be awarded for specific goals CSD report.</p> <table border="1"> <thead> <tr> <th>80/20 Preference Point Com</th><th>Points</th></tr> </thead> <tbody> <tr> <td>PRICE</td><td>80</td></tr> <tr> <td>SPECIFIC GOALS</td><td>20</td></tr> <tr> <td>Bidder HDI (5pts)</td><td>5</td></tr> <tr> <td>Woman (3 pts)</td><td>3</td></tr> <tr> <td>Disability (2pts)</td><td>2</td></tr> <tr> <td>Youth (2pts)</td><td>2</td></tr> <tr> <td>Within Ekurhuleni (8pts)</td><td>8</td></tr> <tr> <td><b>Total</b></td><td><b>20</b></td></tr> </tbody> </table>	80/20 Preference Point Com	Points	PRICE	80	SPECIFIC GOALS	20	Bidder HDI (5pts)	5	Woman (3 pts)	3	Disability (2pts)	2	Youth (2pts)	2	Within Ekurhuleni (8pts)	8	<b>Total</b>	<b>20</b>	<p>Repair/replace mechanism, seat, or wax ring</p> <p>Tap/Mixer Replacement: Installation of DZR brass fittings.</p> <p><b>Sanitary Installation: New Basin, Toilet, or Sink install.</b></p> <p>Pump Maintenance: Inspection/Repair of booster pumps.</p> <p><b>Drainage &amp; Pipework</b></p> <p>Mechanical Unblocking: Internal waste pipes (sinks/baths).</p> <p>High-Pressure Jetting: Main sewer line unblocking.</p> <p>Leak Detection: Concealed pipe burst locating.</p> <p>Pipe Repair: Repair of Copper/HDPE/PEX piping (per meter).</p> <p><b>Sub</b></p> <p><b>Vat</b></p> <p><b>GRAND TOTAL (incl of vat)</b></p>
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**Closing Date**

Date: 24 February 2026

Delivery Address: Cnr Victoria Street and Linton Street Chris Hani Village Germiston 1400 (next to Fire Station)

Time: 11h00 am

Submission must hand be delivered to EHC head office: Cnr Victoria Street and Linton Street Chris Hani Village Germiston 1400 (next to Fire Station) in a sealed envelope stating the description and RFQ NO: **EHC/PLPP/2026** and **IN A RED TENDER BOX BY THE RECEPTION. PLEASE SIGN SUBMISSION REGISTER FAILURE TO SIGN WILL**

**PLEASE NOTE: THE EHC WILL NOT BE HELD RESPONSIBLE FOR UNDERPRICING DUE TO MISINTERPRETATION OF THE SPECIFICATION.**

**All prices must be VAT inclusive and include all other related costs. Enquiries to be emailed to the supply chain Department [dollyp@ehco.org.za](mailto:dollyp@ehco.org.za); [thozamad@ehco.org.za](mailto:thozamad@ehco.org.za); [patriciam@ehco.org.za](mailto:patriciam@ehco.org.za); [scminterns@ehco.org.za](mailto:scminterns@ehco.org.za)**

**PLEASE NOTE: THE EHC WILL NOT BE HELD RESPONSIBLE FOR UNDER PRICING DUE TO MISINTERPRETATION OF THE SPECIFICATION.**

**RESULT TO  
DISQUALIFICATION**

**NB: please use the red box to drop the bid document in a red box by EHC reception**

The entity reserves its following rights:

- To award the bid in part or in full,
- Not to make any award in this bid or accept any bids submitted,
- Request further technical information from any bidder after the closing date,
- Verify information and documentation of the bidder(s),
- Not to accept any of the bids submitted,
- To withdraw or amend any of the bid conditions by notice in writing to all bidders before closing of the bid and post-award, and
- If an incorrect award has been made to remedy the matter in any lawful manner it may deem fit.
- Termination the employer may give notice of intention to terminate this agreement where the contractor has failed to:
  - proceed with the work,
  - comply timeously with a contract instruction,
  - Remedy a specified default within such period the employer may forthwith give notice to the contractor of termination of this agreement

Quotations are subject to the Standard Conditions of Tender and the Supply Chain Management Policy of EHC

The entity reserves the right to negotiate with the shortlisted bidder prior to the award and with the successful bidder post award. The terms and conditions for negotiations will be communicated to the shortlisted bidder prior to the invitation to negotiations. This phase is meant to ensure value for money is achieved through the measure of quality that will assess the monetary cost of the items or services against the quality and or benefits of that item or services.

The entity reserves the right to conduct due diligence during the evaluation phases, before the final award, or at any time during the contract period and this may include pre-announced/ non-announced site visits. During the due diligence process, the information submitted by the bidder will be verified and any misrepresentation thereof may disqualify the bid in whole or in part.

#### **Quotation & Submission Requirements**

- Bidders should carefully examine the entire TOR; Bidders should become fully aware of the nature of the work and conditions likely to be encountered in performing the work.

- Quotations are to be prepared in such a way as to provide a straightforward, concise delineation of the bidders'

<p>capabilities to satisfy the requirements of this RFQ.</p> <p>•Emphasis should be placed on: (I) conformance to the RFQ instructions; (ii) responsiveness to the RFQ requirements; and (iii) completeness and clarity of content.</p>	
<p>Submissions must hand delivered to EHC head office at (Victoria Street and Linton Street Chris Hani Village Germiston 1400 (next to Fire Station) in a sealed envelope stating RFQ NO and Description: <b>EHC/PLPP/2026</b> and IN A RED TENDER BOX BY THE RECEPTION. PLEASE SIGN SUBMISSION REGISTER.</p> <p><b>Contact Person</b></p> <p>Technical (Specification queries)</p> <p>Xolile Mbatha</p> <p><a href="mailto:xolilem@ehco.org.za">xolilem@ehco.org.za</a></p> <p>Supply Chain Management (only queries related to SCM)</p> <p>Dolly Phatlane/Patricia Mngomezulu Thozama Dalindyebo,  <a href="mailto:dolypy@ehco.org.za">dolypy@ehco.org.za</a>/<a href="mailto:patriciam@ehco.org.za">patriciam@ehco.org.za</a> /<a href="mailto:thozamad@ehco.org.za">thozamad@ehco.org.za</a></p>	