



land reform & rural development

Department:
Land Reform and Rural Development
REPUBLIC OF SOUTH AFRICA



KWAZULU-NATAL PROVINCIAL SHARED SERVICE CENTRE PRIVATE BAG X 9132, PIETERMARITZBURG,
3200270 Jabu Ndlovu Street, PIETERMARITZBURG, 3201 Tel: (033) 264 9500

ENQUIRIES: Ms. X Jalibane / Ms T Dlungwana

BID NO: SS-KZN 5/2/2 (892) 3SP

The Managing Director

.....
.....

Dear Sir / Madam

INVITATION TO SUBMIT A PROPOSAL FOR RENDERING THE STANDARD CLEANING, HYGIENE, PEST CONTROL, FUMIGATION AND RODENT CONTROL SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT IN THE SPATIAL PLANNING AND LAND USE MANAGEMENT DIRECTORATE IN THE PROVINCE OF KWAZULU-NATAL FOR A PERIOD OF 36 MONTHS

1. Bid No.: SS-KZN 5/2/2 (892) 3SP
2. Compulsory Briefing Session:
Date and time: Monday, 04 May 2026 at 11h00am
Venue: Ground Floor Parking area 83 Peter Kerchhoff Street, Pietermaritzburg
3. Closing Date: 22 May 2026 at 11h00 Telkom time. Bids submitted after this date will not be accepted. Please note that vat vendors must include VAT at 15%. Bids shall be valid for a period of 90 days
4. The attached documents consist of [69] pages. Service provider to declare any controlling interest in any other related enterprise whether or not they are bidding for this contract.
5. The conditions contained in Supply Chain Management (General Conditions and Procedures) and the attached SBD 1, Pricing schedule, SBD 4, SBD 6.1, terms of reference / specifications, entity forms, as well as any other conditions accompanying this request are applicable. Documents are to be completed, signed and witnessed (this is of utmost importance) and submitted with your proposal. Proof of delegation of authority to sign the Bid documents must be included in your proposal.
6. If you are a shareholder or joint venture, it is essential that you indicate your percentage commission or profit before tax in order that the reasonableness of your bid price may be gauged. This information will be treated as strictly confidential. It is of utmost importance that the bidder should attach to the proposal, certified copies of shareholders certificates and identity documents.
7. (Include the relevant Central Supplier Database summary report and the Tax compliance status pin or (valid tax clearance certificate)
8. Please contact Ms Nosipho Mkize on 033 264 1400 for any technical queries related to the project.
9. All the documents accompanying this bid invitation must please be completed in detail where applicable and returned with your bid. The use of correction fluid on the bid document is prohibited.
10. The appointed service provider will be required to sign a contract at the KwaZulu-Natal Provincial Shared Service Centre at 270 Jabu Ndlovu Street, Pietermaritzburg before the commencement of the project.
11. Please ensure that your bid reaches this office before closing time.
12. When submitting your bid the following information must appear on the sealed envelope:
Name and address of the bidder
Bid number
Closing date
13. All proposals are to be numbered and initialled and sent for the attention of the Procurement Section and placed in the bid box on the first floor at 270 Jabu Ndlovu (Loop) Street, Pietermaritzburg OR if posted, place the aforementioned envelope in a covering envelope addressed as follows: Bids, Department of Land Reform and Rural Development, Private Bag X9132, Pietermaritzburg, 3200
14. The Department of Land Reform and Rural Development is not bound to accept the lowest or any quotation and reserves the right to accept any quotation or part thereof.

Kind regards

DIRECTOR: FINANCE AND SUPPLY CHAIN MANAGEMENT, PSSC KZN
FOR DIRECTOR -GENERAL: DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT

DATE: 28/04/2025

**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

PRICING SCHEDULE FOR THE APPOINTMENT OF A SERVICE PROVIDER TO RENDER A STANDARD CLEANING, HYGIENE, PEST CONTROL, FUMIGATION AND RODENT CONTROL SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT IN THE SPATIAL PLANNING AND LAND USE MANAGEMENT, KWAZULU-NATAL FOR A PERIOD OF THIRTY-SIX (36) MONTHS

SBD 3.3

PRICING SCHEDULE

(Professional Services)

NAME OF Service Provider: Bid NO.: CLOSING TIME:

ITEM NO	DESCRIPTION	BID PRICE IN RSA CURRENCY INCLUSIVE OF <u>VALUE ADDED TAX</u>
---------	-------------	---

The accompanying information must be used for the formulation of proposals.

TOTAL PRICE

R.....

Bid offer must remain valid for the period of 90 days after the closing date.

N.B

- Monthly costs of cleaners must be inclusive of all hidden costs. (Overtime, leave payments, sick leave, UIF, public holiday, bonus, COIDA, skills development levy & provident fund)
- All cleaning equipment and detergents **must be provided by the bidder.**
- Pricing must be fixed for the duration of the project. Only the wage increment based on a department of labour sectoral wage determination will be considered

DSE | SBD 3.3 | 1

Bid Initials
 Bid's Signature.....
 Date:.....

A. LABOUR RATES

DESCRIPTION	ALL INCLUSIVE MONTHLY COST	QUANTITY REQUIRED	CONTRACT DURATION	TOTAL COST FOR THE PROJECT FOR DURATION 36 MONTHS
WORKING SUPERVISOR/CLEANER	R.....	00	36 MONTHS	R.....
PROFIT, OVERHEADS AND OTHER RELATED COSTS (WORKING SUPERVISOR)	R.....	00	36 MONTHS	R.....
GENERAL CLEANERS	R.....	01	36 MONTHS	R.....
PROFIT, OVERHEADS AND OTHER RELATED COSTS (GENERAL CLEANER)	R.....	01	36 MONTHS	R.....
SUBTOTAL COST (EXCL VAT)				R.....
VAT @ 15%				R.....
TOTAL COST (INCL VAT)				R.....

Bid No.:

<u>PRICE BREAKDOWN</u>	<u>CLEANERS</u>	<u>SUPERVISOR</u>
Basic salary per cleaner	R	R
Leave pay	R	R
Sick leave	R	R
UIF	R	R
Public Holiday	R	R
Levy Workmen compensation	R	R
COIDA	R	R
Skills development levy	R	R
Total cost	R	R
<u>Overtime- rate only:</u>		
Weekday	R	R
Saturday	R	R
Sunday / Public Holidays	R	R

Bid Initials
 Bid's Signature.....
 Date:.....

Bid No.:

B. CLEANING EQUIPMENT, MACHINERY, CLEANING DETERGENTS

DESCRIPTION	ALL INCLUSIVE MONTHLY COST	CONTRACT DURATION	TOTAL COST FOR THE PROJECT DURATION 36 MONTHS
EQUIPMENT AND MACHINERY	R.....	36 MONTHS	R.....
CLEANING DETERGENTS	R.....	36 MONTHS	R.....
SUBTOTAL COST (EXCL VAT)			R.....
VAT @ 15%			R.....
TOTAL COST (INCL VAT)			R.....

RS

Bid Initials
 Bid's Signature.....
 Date:.....

Bid No.:

C. HYGIENE SERVICE

HYGIENE SERVICE TASK DESCRIPTION	QUANTITY OF CONSUMABLES PER MONTH	MONTHLY COST	CONTRACT DURATION	TOTAL COST FOR THE PROJECT DURATION 36 MONTHS
Supply and installation of new SHE bins	2 UNITS (ONCE OFF)	R..... Per month	36 MONTHS	R.....
Supply and replenishment of Bin Liner bags (Clear)	100 PER MONTH	R..... Per month	36 MONTHS	R.....
Supply and replenishment of refuse plastic bag (Black)	20 PER MONTH	R..... Per month	36 MONTHS	R.....
Supply and installation of sanitary hygiene plastic bag dispensers	2 UNITS (ONCE OFF)		36 MONTHS	R.....
Supply of sanitary hygiene plastic bag	2X 50 PACKETS PER MONTH	R..... Per month	36 MONTHS	R.....
Supply and installation of seat wipe dispensers in both female and male toilets	3 UNITS (ONCE OFF)		36 MONTHS	R.....
Supply of tissue seat wipes	3 X 100 SEAT WIPES PER MONTH	R..... Per month	36 MONTHS	R.....

Bid Initials
 Bid's Signature.....
 Date:.....

Bid No.:

Supply and installation of metal lockable toilet paper holders in both female and male toilets	3 UNITS (ONCE OFF)		36 MONTHS	R.....
2 PLY TOILET PAPER ROLLS	3 BALES PER MONTH (48 ROLLS)	R..... Per month	36 MONTHS	R.....
Supply and installation of hand paper dispenser	1 UNIT (ONCE OFF)		36 MONTHS	R.....
Replacement of paper towels As per the dispenser	08 ROLLS PER MONTH	R..... Per month	36 MONTHS	R.....
Supply of paper towel bin (Kitchen and two toilets)	03 UNITS (ONCE OFF)		36 MONTHS	R.....
Supply and installation of wall mounted hand wash foam plastic dispenser in both female and male toilets and the kitchen	03 UNITS (ONCE OFF)		36 MONTHS	R.....
Supply of hand wash foam	9 X 200ML PER MONTH	R..... Per month	36 MONTHS	R.....
Supply three (03) wall mounted bins, thirty-two (32L) capacity	03 UNITS (32L)	R.....	36 MONTHS	R.....

Bid Initials
 Bid's Signature
 Date:.....

Bid No.:

Provide constant removal of waste bin disposal items in line with Health Care waste protocols and clean and sterilize bins	04 PER MONTH	R.....	36 MONTHS	R.....
Supply and installation of automatic air freshener dispenser	04 UNITS	R..... Per month	36 MONTHS	R.....
Supply & replenishment of automatic Air Freshener	8 x 200ML PER MONTH	R..... Per month	36 MONTHS	R.....
SUB TOTAL COST (EXCL VAT)				R.....
VAT @ 15 %				R.....
TOTAL COST FOR THE PROJECT (INC VAT)				R.....

Bid Initials
 Bid's Signature
 Date:.....

Bid No.:

D. PEST CONTROL, FUMIGATION AND RODENT CONTROL SERVICES

DESCRIPTION	QUANTITY	COST PER QUANTITY	CONTRACT DURATION	TOTAL COST FOR THE PROJECT DURATION 36 MONTHS
Pest control, Fumigation & Rodent control services	Quarterly 4 times per year	R.....	36 MONTHS	R.....
VAT @ 15 %				
TOTAL COST FOR THE PROJECT (INC VAT)				R.....

E. CARPET AND BLINDS CLEANING

DESCRIPTION	QUANTITY	COST PER QUANTITY	CONTRACT DURATION	TOTAL COST FOR THE PROJECT DURATION FOR 36 MONTHS
Carpet & Blinds cleaning services	Quarterly 4 times per year	R.....	36 MONTHS	R.....
VAT @ 15 %				R.....
TOTAL COST FOR THE PROJECT (INC VAT)				R.....

Bid Initials
 Bid's Signature.....
 Date:.....

Bid No.:

SUMMARY OF THE TOTAL COST

DESCRIPTION	TOTAL COST INCLUDING VAT
A. TOTAL COST FOR LABOUR RATES INCLUDING VAT	R.....
B. CLEANING EQUIPMENT, MACHINERY, CLEANING DETERGENTS, INCLUDING VAT	R.....
C. HYGIENE SERVICE INCLUDING VAT	R.....
D. PEST CONTROL, FUMIGATION AND RODENT CONTROL SERVICES INCLUDING VAT	R.....
E. CARPET AND BLINDS CLEANING SERVICE INCLUDING VAT	R.....
TOTAL BID PRICE	R..... (Should reflect on SBD 3.3 as well)

Bid Initials

Bid's Signature

Date:.....

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? YES/NO

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, _____ the _____ undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature	Date
.....
Position	Name of bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL
PROCUREMENT REGULATIONS 2022**

BID PROCESS (EQUAL OR BELOW R 50 MILLION)

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of tender invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions;
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000); and
- (f) **“Historically Disadvantaged individuals”** means a person historically disadvantaged by unfair discrimination on the basis of race: Provided that a person historically disadvantaged on the basis of race refers to Africans, Coloureds, Indians and people of Chinese descent who are South African citizens by birth or descent; or who became citizens of the Republic of South Africa by Naturalisation -
- Before 27 April 1994; or
 - On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date.

2. GENERAL CONDITIONS

2.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

2.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

2.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

2.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

2.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

2.6 Tenderers that fail to claim points for specific goals or that fail to fully complete the table in paragraph 2.12 below, will not be awarded points for specific goals.

2.7 Tenderers that make a calculation error when claiming points as per the table in paragraph 2.12 below, will not be awarded points for specific goals. Please take note of the examples on how to calculate points for specific goals as per paragraph 2.12 below.

2.8 Tenderers that fail to submit the correct SBD 6.1 form as issued by the Department of Agriculture, Land Reform and Rural Development, will not be awarded points for specific goals.

2.9 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2.10 Tenderers who wish to claim points in terms of the table in paragraph 2.12 below need to provide proof for each point claimed as guided below:

2.10.1 Historically Disadvantaged individuals (HDI):

- **Attach a copy of Identity Document (ID) and company registration document.**

2.10.2 Who is female:

- **Attach a copy of Identity Document (ID) and company registration document.**

2.10.3 Who has a disability:

- **Attach a certified copy or original doctor's letter confirming the disability.**

2.10.4 Who is youth (a person that is not older than 35 years on the closing date of a bid):

- **Attach a copy of Identity Document (ID) and company registration document.**

2.10.5 Locality (Pietermaritzburg and surrounding areas- not exceeding a 100km radius)

- (a) A valid municipal services account (water, sanitation, rates and/or electricity) in the name of bidder/s or active director/s **or**
- (b) A valid lease agreement from the lessor **or**
- (c) A letter on the letterhead of the ward councillor/traditional authority/ council that must be signed, stamped and dated.

2.11 The Department will use the Central Supplier Database and documents submitted by the tenderer to verify the points claimed for specific goals.

2.12 **Specific goals for the tender and points claimed are indicated per the table below.**

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Percentage ownership equity (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
I. HDI	8		
II. Who is female	5		
III. Who has a disability	2		
IV. Specific goal: Who is youth	3		
V. Specific goal: Locality (Umgungundlovu District Municipality)	2		

The number of points claimed for specific goals, are calculated as follow:

- (I) A maximum of 10 points may be allocated to tenderers who had no franchise in national elections before the 1983 and 1993 Constitution, on the following basis:
 - **Percentage ownership equity** x 8 ÷ 100 = number of points claimed.
- (II) A maximum of 5 points may be allocated for to tenderers who is female, on the following basis:
 - **Percentage ownership equity** x 5 ÷ 100 = number of points claimed.
- (III) A maximum of 2 points may be allocated to tenderers who has a disability, on the following basis:
 - **Percentage ownership equity** x 2 ÷ 100 = number of points claimed.
- (IV) A maximum of 3 points may be allocated to tenderers who are youth, on the following basis:
 - **Percentage ownership equity** x 2 ÷ 100 = number of points claimed.
- (V) A maximum of 3 points may be allocated to tenderers for locality, on the following basis

2.13 It is important to note that failure by a tenderer to complete the table in paragraph 2.12 in full, will result in points for specific goals not to be allocated.

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 points is allocated for price on the following basis:

80/20

$$P_s = 80 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right)$$

Where

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{max} = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in the table in paragraph 2.12 above as may be supported by proof/ documentation stated in the conditions of this tender.

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

(a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or

(b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

4.3 A consortium or joint venture may, based on the percentage of the contract value managed or executed by their members, be entitled to claim points in respect of specific contract participation goals.

4.4 A tenderer will not be awarded points for HDI if it is indicated in the tender documents that such a tenderer intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for the same number or more points for equity ownership.

4.5 A tenderer awarded a contract as a result of preference for contracting with, or providing equity ownership to a HDI, may not subcontract more than 25% of the value of the contract to a tenderer who is not a HDI or does not qualify for the same number or more preference for equity ownership.

5. SUB-CONTRACTING

5.1 Will any portion of the contract be sub-contracted?
(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

5.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted: %
- ii) The name of the sub-contractor:
- iii) Points claimed for HDI by the sub-contractor:

6. DECLARATION WITH REGARD TO COMPANY/FIRM

6.1. Name of company/firm:

6.2. Company registration number:

6.3. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

6.4. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;

- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

..... SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:
DATE:
ADDRESS:



land reform & rural development

Department:
Land Reform and Rural Development
REPUBLIC OF SOUTH AFRICA



Private Bag X9000, PIETERMARITZBURG, 3200; 83 Peter Kerchhoff Street,
PIETERMARITZBURG, 3201
Tel: 033 – 264 1400; E-mail: ross.hoole@dlrrd.gov.za; Website: www.dlrrd.ov.za

TERMS OF REFERENCE FOR THE RENDERING OF STANDARD CLEANING, HYGIENE, PEST CONTROL, FUMIGATION AND RODENT CONTROL SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT IN THE SPATIAL PLANNING AND LAND USE MANAGEMENT DIRECTORATE, KWAZULU-NATAL FOR A PERIOD OF THIRTY-SIX (36) MONTHS

PHYSICAL ADDRESS

- 83 Peter Kerchhoff Street
- Telly Centre building
- PIETERMARITZBURG
- 3201

1. OBJECTIVES

The objective of the specification is to appoint a suitable Service Provider that will render cleaning, hygiene, pest control and fumigation services for the Department of Land Reform and Rural Development: Spatial Planning and Land Use Management, KwaZulu-Natal for a period of thirty-six (36) months.

2. STAFFING REQUIREMENTS

Cleaning Staff required: (1)

- General cleaner



3. TABLE OF QUANTITIES

No.	Description:	Quantities:	Comments
1	Size (±)	1 Floor	Overall approximate size is 300m ² (156.82m ² office space 6 parking bay)
2	Cleaners required:	01 – Cleaner	1 Cleaner
3	Number of floors	01	
4	Number of closed offices	05	Carpeted
5	Boardrooms	01	Carpeted
6	Number of toilets	05	NB: There are 5 Toilets; 2 female toilet and 3 Male toilets
7	Kitchens	01	Tiled
8	Entrance	01	Main entrance
9	Passages	02	Carpeted
10	Staircases	03	1 internal, 2 external
11	Parking Bays	06	Ground Floor with 6 Parking Bays
13	Server and patch rooms	01 Server room	This area requires minimal cleaning under supervision.
14	Store / Strong rooms	00	
15	Urinals	02	2 Males
16	Hand wash basins	04	2 Males 2 Females



4. SCOPE OF WORK

<u>TASK DESCRIPTION</u>	<u>FREQUENCY</u>
A. OFFICES, BOARDROOMS / MEETING ROOMS / BASEMENT	
Cleaning floor according to the type	Daily
Stripping tiled floors	Quarterly
Dust / wipe down all horizontal / vertical surfaces with a damp cloth + 70 % alcohol-based disinfectant.	Daily
Dust desks and computers with a damp cloth	Daily
Wipe all telephones with a damp cloth with a suitably diluted disinfectant.	Daily
Polish all wooden furniture	Daily
Steam clean and vacuum upholstered chairs	Quarterly
Dust the shelves and box files containing the records in the Registry Office	Monthly and when required
Clean directory boards	Daily
Clean white boards	When necessary
Empty dust bins, wastepaper baskets, wash dust bins and replace plastic inners.	Twice Daily and when required
Clean picture frames and glass	Daily
Clean water bottles and drinking glasses with dish washing liquid and refill bottles with fresh water	Daily
Washing of carpets and upholstered furniture.	Quarterly or when required. (Maximum four times a year)
Wash with a damp cloth the vinyl covered furniture	Weekly
Spot clean marks from walls, doors, paint work and light switches	Monthly
Clean door handles, window stays, window fasteners and light switches	Daily



Apply liquid metal polish, to brass door handles, window stays and window fasteners	Monthly
Vacuum carpets	Twice a week and when required
B. CLEANING OF ENTRANCES, FOYERS, CORRIDORS, PASSAGEWAYS, AND FIRE ESCAPES.	
Clean floor according to type	Daily
Scrubbing, cleaning and polishing of passages and staircases	Quarterly
Pick up, clean all waste receptacles and dispose of all litter.	Daily
Glass doors at the entrances must be cleaned with a damp cloth using 70 % alcohol-based disinfectant.	Daily
Spot clean all glass; windows and window seals, doors, doorknobs and metal work and dust all accessible ledges.	Daily
Clean skirting	Weekly
C. TOILET CLEANING	
Cleaning of toilets (closet pans, urinals, wash bins and mirrors) with SABS/ SANS toilet cleaning soap + 70% alcohol-based disinfectant.	Twice per day and when required
Supply plastic to line toilet bins	Daily and when required
Washing of toilet floors, walls, doors and pipes	Daily and when required
D. PARKING BAYS	
Sweep Parking Bays	Weekly and when required
Clean by Pressure hosing the concrete floor of the Parking Bays	Quarterly



E. WINDOWS, CURTAINS, BLINDS, PARTITIONING AND DRAINS	
Clean both faces of glass	Weekly
Clean blinds (to be steam cleaned without being removed)	Quarterly
F. KITCHEN	
Kitchen tiled floor area and cupboards must be cleaned with water and + 70% alcohol based disinfectant SABS/ SANS approved soap and detergents.	Daily
Supply the paper towel for kitchen	Twice a week and when required
Wash bin with + 70% alcohol based disinfectant SABS/ SANS approved soap and detergents and line it with plastic	Daily and when required
Replenish paper towel in the dispenser located in the kitchen	Daily and when required
Clean and refill urn and/or kettle	Daily
Microwave oven must be cleaned with water and + 70% alcohol based disinfectant SABS/ SANS approved soap and detergents	Daily
Fridge must be defrosted and washed with water and +/- 70% alcohol based disinfectant SABS/ SANS approved soap and detergents	Monthly
Cutlery and crockery used during meetings and tea breaks must be cleaned	Daily or when required



G. RUBBISH / PAPER WASTE BINS	
Separate paper waste from general waste and use designated / labelled bins. Wash the large waste bins and the refuse area down stairs	Weekly
Supply three (3) wall mounted bins, thirty-two (32L) capacity, to be placed in the kitchen, male and female toilets.	3 units (Once off)
Replace clear plastic bags	Daily
Provide constant removal of disposal items in line with Health Care waste protocols and clean and sterilize bins.	Weekly
H. SANITARY DISPOSAL SHE BINS	
<ul style="list-style-type: none"> • Supply and installation of new SHE bins 'In all ladies' toilets, 23 litres <ul style="list-style-type: none"> - Cleaning the interior of the She bins with disinfectant which is SABS/ SANS approved. - Must have self-closing tight lids with trap doors with non-touch opening and closing mechanism - In the event of mechanical malfunctioning or factory fault, the bin will be replaced free of charge 	2 units (Once off)
Sanitary waste must be removed and not stay on the Departmental premises	Weekly
Disposal bins must be replaced with the clean disinfected inner plastic bags. <ul style="list-style-type: none"> • One (1) bin per female cubicle 	Weekly



I. SANITARY HYGIENE DISPENSERS AND PLASTIC BAGS	
Supply and installation of sanitary hygiene plastic bag dispensers per female toilet cubicle Height: 310 mm, Depth: 60 mm, Width: 160 mm	02 Units (once off)
Supply and installation of sanitary hygiene plastic bags (90mm size)	Weekly
Sanitary bag dispensers must be replaced free of charge in the event of mechanical malfunctioning or factory fault.	When required
J. SEAT WIPE DISPENSERS AND WIPES	
Supply and installation of seat wipe dispensers in both female and male toilets	03 Units (once off)
Seat wipes must be SABS / SANS approved and must be replaced and must be manufactured from non-woven linen tissue and must contain bactericides and disinfectants <ul style="list-style-type: none"> - It must be non-ammoniated and non-harsh to the skin - 3 x 100 per pack toilet seat wipes per month must be supplied to the Office. 	Weekly (ensure availability at all times)
Seat wipe dispensers must be replaced free of charge in the event of mechanical malfunctioning or factory fault.	When required
K. TOILET PAPER HOLDERS AND ROLLS	
Supply and installation of toilet paper holders in both female and male toilets NB: All toilet roll holders should be lockable to prevent theft.	03 Units (once off)
2 ply Toilet rolls must be replenished	Twice a day/ when required
Toilet paper rolls must be manufactured from a soft paper, must be of good quality and acceptable SANS standard.	
Toilet paper holder must be replaced free of charge in the event of mechanical malfunctioning or factory fault.	When required



L. HAND WASH LIQUID SOAP AND SANITISER DISPENSER	
<p>Supply and installation of 3 wall mounted hand foam soap automatic dispenser.</p> <ul style="list-style-type: none"> - 2 hand soap dispensers in both female and male toilets (1 per toilet) - 1 Liquid soap dispenser in kitchen <p>NB: All soap dispenser's holders should be lockable to prevent theft.</p>	03 Units (once off)
Hand wash foam soap must be replenished	Weekly and when required
Hand wash foam soap must be drip free and not harsh / irritable to the skin, non-ammoniated, antibacterial & non-fragrance foam soap, SABS/SANS approved.	Weekly and when required
Dispensers must be replaced free of charge in the event of mechanical malfunctioning or factory fault	When required
Urinals should be cleaned twice daily with antiseptic soap and water. Do not place mothball in urinals, urinal mats must be used.	Twice a day and when required
M. HAND PAPER TOWEL AND DISPENSER	
Supply and installation of hand paper towel dispenser in kitchen	1 Units (once off)
Replenish with good quality SABS approved paper towels (08 rolls) per month for all 3 dispensers (2 owned by the department in both toilet areas)	Daily and when required
Paper towel dispenser must be replaced free of charge in the event of mechanical malfunctioning or factory fault.	When required



N. AUTOMATIC AIR FRESHNER	
Supply and installation of air freshener dispenser in both female and male toilets, corridor and reception area.	04 Units (once off)
Air freshener must be refilled and must spray at intervals of 30 minutes (8 x 200ml per month)	Weekly and when required
O. PEST CONTROL, FUMIGATION AND RODENT CONTROL SERVICES	
Provide full complement of pest control for inside and outside, consisting of fumigation, gel, sprays and tablets to eradicate rodents, cockroaches, fish moths, ants and bees. Four (4) plastic bait stations , one in corridor between toilets, one on the entrance balcony and two in the parking area. (service quarterly) Service provider to submit Material Safety Data sheet for the Chemicals to be used before the contract starts.	Quarterly basis (Maximum four times a year)
P. CARPET AND BLINDS CLEANING	
Provide full complement of carpet deep cleaning and blinds cleaning within the office environment.	Quarterly basis (Maximum four times a year)

NB:

- **Swabs/cleaning clothes to be used must be colour coded for each function to be done.**
- **Dish washing clothes must be replaced regularly or at least monthly and maintained in a hygienic condition.**
- **All dispenser unit batteries must be of high quality & durability and should be inspected regularly**



The appointed Service Provider will be responsible for the provision of the following:

- All the required cleaning materials and equipment to meet the above prescribed cleaning activities.
- All equipment and cleaning material must comply with South African National Standards and Occupational Health and Safety Act and regulations and must be of high quality.
- Service provider must ensure that all cleaning equipment is functional for the duration of the contract.
- Service provider must provide the department with a material datasheet which will be verified by OHS.
- The Cleaner must be provided with two caution sign boards to ensure awareness on oncoming traffic when performing duties on floors.
- The Service Provider to comply with the Occupational Health and Safety Act which requires that the employer provide and train the employee on the use of personal protective equipment (PPE) at work. Protective Personal Equipment will protect the user against health and safety risks at work, for the safety of persons in connection with use of plant and machinery, protection against hazards to health and safety arising out of or in connection with activities of the persons at work.
- The Service Provider must provide uniform / personal protective equipment (PPE) i.e. safety footwear, masks, gloves, eye protection, high-visibility clothing, safety harnesses and respiratory protective equipment (RPE) as required for the duties to be performed.

N.B.: Bidders must indicate cleaner's wages in the pricing schedule (SBD 3.3). The wages of the cleaner should not be less than the minimum wage rates as prescribed by the Department of Labour Sectoral determination 1: Contract cleaning sector, South Africa. Only the wage increment adjustments will be accepted based on a sectoral wage determination formula.



All toilet roll canisters and soap dispensers must be lockable to prevent theft. The Service Provider must install all SHE bins, automatic air freshener units, paper towel dispenser and soap dispenser units. Upon termination of the contract the Service Provider must remove only their equipment from the premises and restore the building to its original condition. (e.g. filling of holes, etc.)

5. MANDATORY REQUIREMENTS

A company who has defaulted on a tender in the last three years will not be considered for this tender.

If a document within the tender proposal provided is found to be fraudulent (i.e. appointment letters with completion certificates, COIDA certificates, Public Liability Insurance, etc.), the tenderer will be disqualified.

NB: Failure to submit the following requirements with the proposal will disqualify the bidder's proposal.

- a. A company resolution authorizing a person to sign the bid documents.
- b. A valid letter of good standing for Compensation for Occupational Injuries Disease Act (COIDA) 1993. (Cleaning Services as the nature of business)
- c. Public Liability Insurance (Proof of quotation obtainable from an FSP registered insurance company). Minimum amount of R500 000.000
- d. Bidders must indicate cleaners' wages in the pricing schedule (SBD 3.3). The wages of the cleaners must not be less than the minimum wage rates and Basic Condition of Employment as prescribed by the Department of Labour. Only the wage adjustments will be accepted based on a Sectoral wage determination formula.
- e. Registration with the Bargaining Council for cleaning and hygiene services (Attach valid certificate)
- f. Valid Sanitary waste disposal certificate. The bidder must submit a valid sanitary waste disposal certificate as proof of registration or licensing issued by the



relevant National Department of Forestry, Fisheries and Environment, or Provincial equivalent, in terms of Section 49(1) of the National Environmental Management: Waste Act, 2008 (Act No. 59 of 2008), for the disposal of sanitary bin content /waste. If the bidder is not accredited to provide this service (sanitary waste disposal), **the bidder must provide a signed letter of intent** from an entity registered with the National/Provincial Department of Forestry, Fisheries and Environment, submit a valid certificate of waste disposal in the name of the company who issued the letter of intent.

NB: The letter of intent should be accompanied by valid proof of registration or licence for sanitary waste disposal from the issuing company and include the bid reference number.

- g. The appointed bidder will be required to provide Pest control and Fumigation service, as per the schedule. If the bidder is not registered to provide the service, the service should be outsourced to an accredited and registered Pest Control operator. The bidder must submit a signed quotation from the sourced compliant service provider for this bid or a valid copy of the registration certificate containing a P-number as a Pest Control Operator (PCO) for structural or fumigation as issued by the Department of Agriculture. Should you have any pest control operator database queries, contact the technical advisors: RobertT@nda.gov.za (012 319 6970) or DavidM@nda.gov.za (012 319 6889). The certificate must indicate a P-number for compliance.
- h. There will be a briefing session and attendance thereof is compulsory. (Failure to attend the briefing will disqualify the bidder)

6. EVALUATION CRITERIA

Only bidders who have complied with mandatory requirements will be evaluated for functionality. Bidders must, as part of their bid documents, submit supportive documentation for all functional requirements as indicated hereunder. The Bid Evaluation Committee (BEC) responsible for scoring the respective bids will evaluate and score all bids based on their submissions and information provided.



TERMS OF REFERENCE FOR THE RENDERING OF STANDARD CLEANING, HYGIENE, PEST CONTROL, FUMIGATION RODENT CONTROL SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT IN THE SPATIAL PLANNING AND LAND USE MANAGEMENT, KWAZULU-NATAL FOR A PERIOD OF THIRTY-SIX (36) MONTHS

The value scored for each criterion will be multiplied with the specified weighting for the relevant criterion to obtain the marks scored for each criterion. These marks will be added and expressed as a fraction of the best possible score for all criteria.

Functionality will be evaluated based on supporting documentation supplied by the bidders in accordance with the below functionality criteria and values.

This bid shall be evaluated in two stages. On the first stage, bids will be evaluated on functionality whereas on the second stage evaluation, evaluation will be done in accordance with 80/20 preference points system as stipulated below.

The evaluation of the functionality will be evaluated individually by Members of Bid Evaluation Committee in accordance with the below functionality criteria and values.

The applicable values that will be utilized when scoring each criterion ranges from: **1 being Poor, 2 = Average 3 = Good, 4 = Very Good & 5 = Excellent**



EVALUATION CRITERIA	GUIDELINES FOR CRITERIA APPLICATION	WEIGHT
<p>1. ABILITY AND CAPABILITY</p>	<p>Company experience: experience of the company in a cleaning and hygiene industry (Reference letter from client-company that the company is managing or has previously managed must be attached)</p> <p>NB: Proof should be provided on the referring company letterhead and include value, duration of project/service provided and contact details of the project representative.</p> <p>NB: The department reserves the right to check references provided and source other references to conduct a risk evaluation of performance of work undertaken.</p>	50
	<p>Cleaning Company Supervisor to be utilized in the execution of the contract, attach personnel CVs entailing skills, experience in cleaning, hygiene and training certificates.</p>	5
	<p>Cleaning Company Supervisor's cleaning, hygiene and first aid certificates.</p>	5
	<p>Training and skills development plan (Please attach a detailed plan / programme that the personnel will receive prior commencement of work and for the duration of the contract)</p> <p>One day onsite training session per month of cleaning staff member by supervisor / outside specialist.</p>	10



TERMS OF REFERENCE FOR THE RENDERING OF STANDARD CLEANING, HYGIENE, PEST CONTROL, FUMIGATION RODENT CONTROL SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT IN THE SPATIAL PLANNING AND LAND USE MANAGEMENT, KWAZULU-NATAL FOR A PERIOD OF THIRTY-SIX (36) MONTHS

	Bidder's Protective clothing and SHEQ (Safety Health Equipment) in line with the Occupational Health Safety Act (attach uniform pictures with Company Logo and other related protective clothing) and relevant equipment to be provided and used by the cleaning staff.	10
2. METHODOLOGY	Detailed broad methodologies that cover the proposed scope of work including task descriptions and how such tasks will be performed on a daily basis; proposed work schedule / duty sheet with clear milestones and timeframes for each task to be completed. Flexibility in customer service in terms of turnaround times with regard to solving problems which may arise during the execution of the contract i.e. contingency plan, etc.	20
TOTAL POINTS ON FUNCTIONALITY MUST ADD TO 100		100

NB: THE EVALUATION SCORING WILL BE DONE INLINE WITH THE EVALUATION GUIDELINE



TERMS OF REFERENCE FOR THE RENDERING OF STANDARD CLEANING, HYGIENE, PEST CONTROL, FUMIGATION
 RODENT CONTROL SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT IN THE
 SPATIAL PLANNING AND LAND USE MANAGEMENT, KWAZULU-NATAL FOR A PERIOD OF THIRTY-SIX (36) MONTHS

Scoring Criterion	1 Poor	2 Average	3 Good	4 Very Good	5 Excellent
Firms experience in cleaning and/or hygiene	Less than or equal to 2 years of experience	More than 2 years to 4 years of experience	Combined projects more than 4 years to 6 years of experience	Combined projects more than 6 years to 8 years of experience	Combined projects More than 8 years of experience
Supervisor's experience in cleaning and hygiene	Supervisors with less than 1 year experience in cleaning and hygiene	Supervisors with 1-2 years' experience in cleaning and hygiene	Supervisors with over 2- 3 years' experience in cleaning and hygiene	Supervisors with over 3- 4 years' experience in cleaning and hygiene	Supervisors with over 4 years' experience in cleaning and hygiene
Supervisor's cleaning, hygiene and first aid certificates	Supervisor with no certificates	Supervisor with cleaning certificate only	Supervisor with cleaning certificate and Level 1 First Aid certificate	Supervisor with cleaning certificate with Level 2 First Aid certificate	Supervisor with cleaning certificate and Level 3 First Aid certificate
Training and skills development plan for all employees.	No plan at all or irrelevant	Training and skills development plan covering: -OHS/SHE or First Aid	Training and skills development plan covering all of the below: -First aid and -OHS /SHE -Cleaning Certificate or training proof - Level 1 First Aid Certificate	Training and skills plan covering all areas under rate-3 and also Chemical Hazardous Training and / or housekeeping -Cleaning Certificate or training proof kills - Level 2 First Aid Certificate	Training and skills programme covering all items on rating 4 including the following: -Interpersonal skills, and or - communication skills. -Cleaning Certificate or training proof - Level 3 First Aid Certificate
Bidder's Protective clothing and SHE (Safety	No uniform pictures at all or, inadequate uniform or	Bidders providing pictures of all of the below:	Bidders providing pictures of all of the below: - Uniform;	-Uniform with Company Logo -Cleaning and Hygiene equipment and	First aid kit (attach pictures of contents)



Health Equipment)	inappropriate pictures	-Uniform; -Safety boots; -Safety gloves	-Safety boots; -Safety gloves; -Protective masks -Cautionary boards	chemicals/products additional to items under rating 3	additional to items under rating 4
Methodology	No information or irrelevant	Information covering only the scope of work	Work schedule attached in line with scope of work.	Flexibility plan in relation to both cleaning and hygiene included additional to items under rating 3	Contingency plan attached additional to items under rating 4

NB: The following scoring criterion will be used during evaluation of proposals.

7. BID SCORING AND EVALUATION CRITERIA

Bidders who fail to achieve a minimum of 60 points out of 100 points for functionality will be disqualified. This means that such bids will not be evaluated on the second stage (Preference Points System).

Second Stage - Evaluation in terms of 80/20 Preference Points System

Bids that achieve the minimum qualifying score for functionality of 60 points out of 100 points will be evaluated further in accordance with the 80/20 preference points system.

Calculation of points for price

The PPPFA prescribes that the lowest acceptable bid will score 80 points for price. Bidders that quoted higher prices will score lower points for price on a pro-rata basis.



8. GENERAL CONDITIONS

8.1 The following preference point systems are applicable to invitations to tender: the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and,

8.2 To be completed by the organ of state:

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

8.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

8.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

8.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

8.6 Tenderers that fail to claim points for specific goals or that fail to fully complete the table in paragraph 2.12 below, will not be awarded points for specific goals.

8.7 Tenderers that make a calculation error when claiming points as per the table in paragraph 2.12 below, will not be awarded points for specific goals. Please take note of the examples on how to calculate points for specific goals as per paragraph 2.12



8.8 Tenderers that fail to submit the correct SBD 6.1 form as issued by the Department of Land Reform and Rural Development, will not be awarded points for specific goals.

8.9 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state

8.10 Tenderers who wish to claim points in terms of the table in paragraph 2.12 below need to provide proof for each point claimed as guided below:

8.10.1 Historically Disadvantaged individuals (HDI):

• **Attach a copy of Identity Document (ID) and company registration document.**

8.10.2 Who is female-

• **Attach a copy of Identity Document (ID) and company registration document.**

8.10.3 Who has a disability.

• **Attach a certified copy or original doctor's letter confirming the disability.**

8.10.4 Who is youth (a person that is not older than 35 years on the closing date of a bid):

• **Attach a copy of Identity Document (ID) and company registration document.**

8.10.5 Locality (Pietermaritzburg and surrounding areas – not exceeding 100KM radius)

(a) a valid municipal services account (water, sanitation, rates, and electricity) in the name of the bidder/s or active director/s **or**

(b) a valid lease agreement from the lessor **or**

(c) a letter on the letterhead of the ward councillor/traditional authority/council that must be signed, stamped, and dated.

8.11 The Department will use the Central Supplier Database and documents submitted by the tenderer to verify the points claimed for specific goals.

8.12 Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point



Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender Number of points

Allocated (80/20 system)

Percentage ownership equity

(To be completed by the tenderer) Number of points claimed (80/20 system)

(To be completed by the tenderer)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Percentage ownership equity (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
I. HDI on the basis of race	8		
II. Who is female	5		
III. Who has a disability	2		
IV. Specific goal: Who is youth	2		
V. Specific goal: Locality (Umgungundlovu District Municipality) (Promotion of South African owned enterprises or promotion of enterprises located in a specific province or promotion of enterprises located in a specific district)	3		



(I) A maximum of 8 points may be allocated to tenderers who fall under the Historically Disadvantaged individuals (HDI) category on the following basis:

• Percentage ownership equity $\times 8 \div 100 =$ number of points claimed.

(II) A maximum of 5 points may be allocated for to tenderers who is female, on the following basis:

• Percentage ownership equity $\times 5 \div 100 =$ number of points claimed.

(III) A maximum of 2 points may be allocated to tenderers who has a disability, on the following basis:

• Percentage ownership equity $\times 2 \div 100 =$ number of points claimed.

(IV) A maximum of 2 points may be allocated to tenderers who are youth, on the following basis:

• Percentage ownership equity $\times 2 \div 100 =$ number of points claimed.

(V) A maximum of 3 points may be allocated to tenderers for locality, on the following basis:

• Percentage ownership equity $\times 3 \div 100 =$ number of points claimed.

8.13 It is important to note that failure by a tenderer to complete the table in paragraph 8.12 in full, will result in points for specific goals not to be allocated.

9. POINTS AWARDED FOR SPECIFIC GOALS

- a. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)



10. TERMS AND CONDITIONS OF THE PROPOSAL

- 10.1 Awarding of the bid will be subject to the Service Provider's expressing acceptance of the DLRRD Supply Chain Management general contract conditions.
- 10.2 Appointed service provider must ensure compliance to wage labour rates as per the department of labour 's regulation.
- 10.3 The Service Provider should not qualify the proposal with his/her own conditions. Any qualifications to the terms and conditions of this quotation will result in disqualifications.
- 10.4 In cases where company, partnerships of close corporation commence business for the first time or either do not have capital; the following must be furnished:
- 10.4.1 Full particulars of a registered, reputable financial institute/company that will assist with the commencement of project, e.g. buying material and equipment.
 - 10.4.2 Service Provider must give the assurance that all workers will be under proper supervision. Any liaison regarding the daily needs will be through the supervisor and not directly workers. Supervisor must ensure that cleaning materials are always available and that it should be replaced as required.
 - 10.4.3 The Service Provider must arrange the insurance policy with a reputable insurance company **OR** submit documentary proof/letter of intent/Quotation. Premiums must be paid monthly after the award for the duration of the project. Failure to comply the Department will reserve the right to pay the premiums and to deduct such payments from money owed by the contractor.
 - 10.4.4 All Acts and Regulations relating to cleaning services must be adhered to by the Service Provider. All equipment and cleaning material must comply with South African National Standards and Occupational Health and Safety Act and regulations and must be of high quality.



- 10.5 The Department reserves the right to conduct tests and analysis on the cleaning detergents and equipment provided by the bidder to ascertain the quality and compliance to SANS.
- 10.6 No equipment, utensils or detergents that may damage the buildings, fittings, and persons shall be used. The Department has the right to reject such.
- 10.7 Proof of quotations or any other documents is required for Public Liability Insurance for bidding process; however, proof of registration or contract/agreement must be submitted by the successful bidder within the period of seven working days after the award. The Department reserves the right to cancel the contract if these required documents are not submitted within the specified time.
- 10.8 In a case where a bidder does not have registered employees under his/her entity a letter to tender must be attached to avoid disqualification (obtainable from Department of Labour), however proof of registration **must** be submitted by the successful bidder within a period of seven working days after the award.
The Department reserves the right to cancel the contract if these required documents are not submitted within the specified time.
- 10.9 Any short coming in this term of reference must be identified by the service provider prior the awarding of contract. Any short coming identified by the service provider after the contract has been awarded and that would have an impact on the contract price will be for the account of the service provider.
- 10.10 Should the service provider not comply with any of the conditions contained in terms of reference during the contract period the DLRRD may cancel the contract within one-month notice.
- 10.11 The Service Provider must demonstrate/ensure that all personnel working under this contract are adequately trained prior to the commencement of the contract.
- 10.12 Provide all personnel working under this contract with personnel protective clothing, which clearly state the name of the Service Provider.



- 10.13 Ensure that the Department is informed of any removal and replacement of personnel for security reasons.
- 10.14 Provide Management report on a monthly basis. The report shall be based on different services and shall cover all work performed and completed during the month.
- 10.15 In case where the Department decides to move to another office or close some of the offices, information will be communicated prior and the Service Provider will need to make provision.
- 10.16 All cleaning equipment and detergents should be provided by the bidder.

11 THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT SHALL:

- 11.1 Conduct business in a courteous and professional manner with the Service Provider.
- 11.2 Not accept responsibility/liability of accounts/expenses incurred by the Service Provider that was not agreed upon by the contracting parties.
- 11.3 Not accept responsibility/liability of any damages suffered by the Service Provider or the personnel for the duration of the project.
- 11.4 The DLRRD will enter into a Service Level Agreement upon appointment of the suitable Service Provider. This specification and Terms and Conditions will also form part of the service level agreement.

12 SERVICE LEVEL AGREEMENT

- 12.1 The Department of Land Reform and Rural Development and Service Provider will sign a Service Level Agreement upon appointment. Such a Service Level Agreement will amongst others include the following:
- Period of Agreement;
 - Project objectives and scope;
 - Staffing;
 - Maintenance plan;
 - Method of Communication;
 - Reporting relationship;
 - Deliverables and terms of deliverables;
 - Uncompleted work;



- Disputes; and financial penalties and termination of contract.
- 12.2 Staffing requirements will be identified on the onset of the project and shall remain unchanged for the duration of the project, unless prior written consent has been granted by the Department;
- 12.3 No material or information derived from the provision of the services under the contract may be used for any other purpose except for those of the Department, except where duly authorized to do so in writing by the Department;
- 12.4 Copyright in respect of all documents and data prepared or developed for the purpose of the project by the Service Provider shall be vested in the Department;
- 12.5 The successful Service Provider agrees to keep confidential all records and information of, or related to the project and not disclose such records or information to any third party without the prior written consent of the Department;
- 12.6 The department reserves the right to terminate the contract if there is clear evidence of non-performance; and
- 12.7 Note that the department reserves the right to award the bid to more than one service provider.

13 PUBLICATION/VALIDITY OF THE PROJECT

- Departmental Website
- EPortal
- Twenty calendar Days (21 days)
- This bid is valid for a period of 90 days

14 BRIEFING SESSION

There will be a compulsory site briefing/ site inspection, and attendance thereof is compulsory. Compulsory Briefing session will be held at 83 Peter Kerchhoff (Chapel) Street, Pietermaritzburg 3201.



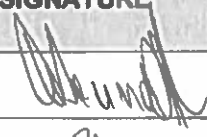


TERMS OF REFERENCE FOR THE RENDERING OF STANDARD CLEANING, HYGIENE, PEST CONTROL, FUMIGATION RODENT CONTROL SERVICES FOR THE DEPARTMENT OF LAND REFORM AND RURAL DEVELOPMENT IN THE SPATIAL PLANNING AND LAND USE MANAGEMENT, KWAZULU-NATAL FOR A PERIOD OF THIRTY-SIX (36) MONTHS

15 ENQUIRIES:


Query	Name	Contact Details
Technical	NOSIPHO MKIZE	033 264 1400 Nosipho.Mkize@dlrrd.gov.za
SCM	BONGANI MAGUDULELA	033 264 9500 Bongani.Magudulela@dlrrd.gov.za

APPROVAL

Terms of reference are supported and approved as follows:

NAMES AND SURNAME	SIGNATURE	SUPPORTED / NOT SUPPORTED / COMMENTS
Mngani Gounder		Supported
Nosipho MKIZE		Supported
P.S. Langa		Supported
R.		

APPROVED / NOT-APPROVED / COMMENTS:

CHAIRPERSON: BID SPECIFICATION COMMITTEE	NAME AND SURNAME: Ross I. Hoole
Date: 08.04.2026	Signature: 



PART A: EQUIPMENT AND MATERIAL SCHEDULE: SPLUM-KZN

DESCRIPTION	QUANTITY FOR 36 MONTHS	PRICE		
		PRICE PER ITEM	MONTHLY	TOTAL PRICE FOR THE 36 MONTHS CONTRACT PERIOD
1. Industrial electrical Powered vacuum cleaner	1			
2. Industrial Carpet Washing Machine	1			
3. Janitor trolleys-complete with bucket, wringer, cloths	1			
4. Pressure washer machine with a spray gun	1			
5. Sweeping mop complete	12 (1 Mop at all times replaced quarterly)			
6. Toilet brushes	18 (3 at all times replaced every six months)			
7. Soft brooms	6 (1 broom at all times replaced every six months)			
8. Feather dusters	6 (1 feather duster at all times replaced every six months)			
9. Cloth	108 (3 cloth at all times replaced monthly) colour-corded			

1 Initials.....

10.	Swabs	36 (1 per month)			
11.	Ammoniated liquid detergent cleaner	12 (1X25L per quarter)			
12.	Multi purpose cleaning / scrubbing liquid soap.	12 (1X25L per quarter)			
13.	Toilet scrubbing and cleaning soap	36 (1 x 5L per month)			
14.	Pine gel	12 (2 X 25L per six months)			
15.	Dishwashing Liquid	36 (1.5L per month)			
16.	Liquid furniture non wax and non water based aerosol	72 (2 cans per month)			
17.	Sanitizer drip-master for urinals	2 once off			
18.	Toilet Bowl Cleaner Compound	72 (2X5L per month)			
19.	Anti-Septicum disinfectant	36 (1 x 5L per month)			
20.	Dust pan set	6 units			
21.	Carpet Cleaning Shampoo	12 (1X5L per quarter)			
22.	Window Cleaner	36 (1X5L per month)			
23.	Industrial Extension cord	1X20m			
24.	Refuse plastic bags- heavy duty	720 (20 per month)			
25.	Hand paper towel dispenser	1 Unit (once off)			

2Initials.....

26.	Replenishment of Paper towels	288 (08 rolls per month)			
27.	70% Alcohol based hand sanitizer	36 (1x5L per month)			
28.	Removal of waste material	144 (04 times per month)			
29.	Automatic Air freshener dispensers	4 Units- once off			
30.	Replenishment of Air Freshener	288 (8 x 200ml per month)			
31.	Wall mounted bins	3 x 32L (once off)			
32.	2-Ply Facial Tissues White 180 Tissues (205mm x 190 mm)	180 (10 every two months)			
33.	Scrubbing Brush	6			
34.	Seat wipe dispensers	3 units (once off)			
35.	Toilet paper holders	3 units (once off)			
36.	Sanitary hygiene plastic bag dispensers	2 units (once off)			
37.	Wall mounted hand foam soap automatic dispenser	3 units (once off)			
38.	New SHE bins in all ladies' toilets,	2 x 23 liters (Once off)			
39.	Sanitary hygiene plastic bags	72 (2 x 50 per She Packets per month)			
40.	Toilet seat wipes	108 (3 x 100 per pack toilet seat wipes per month)			

3Initials.....

41.	Toilet paper rolls (2 ply) (SABS, good strong quality)	108 bales (3 bales x 48 rolls per month)			
42.	Hand wash foam	324 (9 X 200ml per month)			
43.	Plastic bait stations	4 units			
44.	Dispenser batteries	To be calculated for 36 months based on the number of dispensers supplied			
45.	Other				

4Initials.....



BAS

LOGIS

Office

System User Only	
Captured By:	<input type="text"/>
Captured Date:	<input type="text"/>
Authorized By:	<input type="text"/>
Date Authorized:	<input type="text"/>
Safety Web Verification	
<input type="checkbox"/> YES	<input type="checkbox"/> NO

The Director General: Department of Land Reform and Rural Development

I/We hereby request and authorize you to pay any amounts, which may accrue to me/us to the credit of my/our account with the mentioned bank.

I/we understand that the credit transfers hereby authorized will be processed by computer through a system known as "ACB - Electronic Fund Transfer Service", and I/we understand that not additional advice of payment will be provided by my/our bank, but that the details of each payment will be printed on my/our bank statement or any accompanying voucher. (This does not apply where it is not customary for banks to furnish bank statements).

I/we understand that the Department will supply a payment advice in the normal way, and that it will indicate the date on which the funds will be made available on my/our account.

This authority may be cancelled by me/us by giving thirty days' notice by prepaid registered post. Please ensure information is valid as per required bank screens.

I/We understand that bank details provided should be exactly as per the records held by the bank.

I/We understand that the Department will not assume responsibility for any delayed payments, as a result of incorrect information supplied.

Company / Personal Details	
Registered Name	<input type="text"/>
Trading Name	<input type="text"/>
Tax number	<input type="text"/>
Vat Number	<input type="text"/>
Title	<input type="text"/>
Initials	<input type="text"/>
First Names (as per id)	<input type="text"/>
Surname	<input type="text"/>

Address Detail	
Postal Address Line 1	<input type="text"/>
Postal Address Line 2	<input type="text"/>
Physical Address Line 1	<input type="text"/>
Physical Address Line 2	<input type="text"/>
Postal Code	<input type="text"/>

New Supplier Information		Update Supplier Information	
<input type="checkbox"/>	<input type="checkbox"/>		
Supplier Type	<input type="checkbox"/> Individual <input type="checkbox"/> Company <input type="checkbox"/> CC <input type="checkbox"/> Partnership	<input type="checkbox"/> Department <input type="checkbox"/> Trust <input type="checkbox"/> Other	Department Number <input type="text"/> Other Specify <input type="text"/>

Supplier Account Details	
(This field is compulsory and should be completed by a bank official from the relevant bank).	
Account Name	<input style="width: 100%;" type="text"/>
Account Number	<input style="width: 100%;" type="text"/>
Branch Name Branch Number	<input style="width: 100%;" type="text"/>
Account Type	<input type="checkbox"/> Cheque/Current Account <input type="checkbox"/> Savings Account Transmission <input type="checkbox"/> Account Bond Account <input type="checkbox"/> Other (Please Specify) <input style="width: 150px;" type="text"/>
ID Number	<input style="width: 100%;" type="text"/>
Passport Number	<input style="width: 100%;" type="text"/>
Company Registration Number	<input style="width: 100%;" type="text"/>
*CC Registration	<input style="width: 100%;" type="text"/>
* Please include CC/CK where applicable	<input style="width: 100%;" type="text"/>
Practise Number	<input style="width: 100%;" type="text"/>
When the bank stamps this entity maintenance form they confirm that all the information completed by the entity is correct.	<p>Bank stamp</p> <p>It is hereby confirmed that this detail have been verified against the following screens ABSA-CIF screen FNB-Hogan's system on the CIS4 STD Bank-Look-up-screen Nedbank- Banking Platform under the Client Details Tab</p>

Contact Details			
Business	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>
Home Fax	<i>Area Code</i>	<i>Telephone Number</i>	<i>Extension</i>
Cell	<i>Area Code</i>	<i>Telephone Number</i>	<i>Extension</i>
	<i>Area Code</i>	<i>Telephone Number</i>	
E-mail Address	<i>Cell Code</i>	<i>Cell Number</i>	
Contact Person	<input style="width: 100%;" type="text"/>		

	Supplier details	Departmental sender details	
Signature	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	Address of Agriculture, Land Reform and Rural Development Office where form is submitted from:
Print Name	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	
Rank	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	
Date (dd/mm/yyyy)	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	

THE NATIONAL TREASURY

Republic of South Africa



**GOVERNMENT PROCUREMENT:
GENERAL CONDITIONS OF CONTRACT**

July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of

origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance,

training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights

arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual

- (d) for each appropriate unit of the supplied goods; performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s)

within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities

or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation (NIP) Programme** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices** In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)